IBM Robotic Process Automation with Automation Anywhere V11 delivers new IBM Digital Business Automation capabilities

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At a glance

IBM Robotic Process Automation with Automation Anywhere (IBM RPA with Automation Anywhere) V11:

- Entities you to use IBM Digital Business Automation (DBA) capabilities to augment RPA task automations with IBM RPA Platform Enterprise.
- Provides a low-cost entry point for smaller deployments with IBM RPA Platform Express™ that includes entitlements to use IBM Business Automation Workflow.
- Uses smart technology to link between form fields that is highly resilient to change in business applications with Citrix Automation.
- Easily manages the stages of your RPA solutions through development, test, and production environments with Automation Lifecycle Management.
- Stores credentials securely within the integral Credential Vault where usernames and passwords are encrypted and stored in lockers. This provides a clear separation of credential management for administrators and your teams. Where CyberArk infrastructure exists, CyberArk infrastructure can use the CyberArk connector to be utilizes for RPA solutions.
- Includes queue work items for your digital workforce with RPA workload management. Workload management enables:
  - Assignment of multiple queues
  - Adjustment of workload capacity that is based on service level agreements (SLAs)
  - Use of APIs to populate queues, and chain bot tasks

Overview

RPA with Automation Anywhere V11 complements the other products within the IBM Digital Business Automation (DBA) portfolio. This offering is delivered by IBM in partnership with Automation Anywhere Inc. (AAI), which is ranked by Forrester Wave as a leader in RPA.

RPA with Automation Anywhere offering is an RPA solution that provides the capability of mimicking the behavior of a business user to perform common repetitive tasks, such as data extraction, data transfer, data computation, and data input. It does this by automating the interactions with a business application's user experience.
RPA with Automation Anywhere offering, provides a platform bundle that includes all the core components to create an RPA solution. This bundle includes:

- Bot Creator
- Control Room
- Bot Runner
- Additional DBA entitlements that will enable business and IT users to create, manage, and execute bots, respectively.

As new RPA projects or workloads are identified, these components can be added a la carte. These components can enable you to create, manage, and execute software robots, respectively. Either the RPA Enterprise or RPA Express platform bundle is required for every RPA configuration. RPA Platform Enterprise also includes entitlements for Digital Business Automation Express, whereas RPA Platform Express includes entitlements for Business Automation Workflow Express.

This announcement satisfies the statement of direction that IBM that was made in Software Announcement 218-289, dated May 29, 2018.

Key prerequisites

IBM Robotic Process Automation with Automated Anywhere V11 requires a:

- Workstation with a supported operating system
- Supported database server
- Supported web browser

For more details, refer to the Technical information section.

Planned availability date

June 29, 2018

Description

With Version 11, RPA with Automation Anywhere enterprise platform includes additional automation entitlements and capabilities, such as workflow, capture, content, and decision, that expands RPA use cases for a broader range of processes to deliver higher business outcomes.

Workflow

- Adds enhanced bot orchestration and exception handling capabilities.
- Orchestrates end-to-end processes where some tasks are performed by bots and others are performed by knowledge workers.
- Routes bot exceptions to knowledge workers for corrective action in cases where automated bots fail.
- Provides governance with how the bots are being leveraged to achieve business outcomes.

Capture

- Captures provides cognitive capabilities to extract data from structured and unstructured documents.
- Categorizes, analyzes, and extracts structured data from documents received from a variety of sources, such as email, scan, fax, file system and Enterprise Content Management (ECM) systems.
• Includes Watson™ cognitive capabilities to provide better insights into your unstructured content.

Content
• Provides a repository for documents to be maintained and managed. Now humans and bots will have a common repository interact with documents in processes.

Decisions
• Provides the ability to define reusable complex business logic by using decision management expressed using natural language. Decisions can easily be maintained by business users by providing the agility to maintain and execute rules at the right time independently from the bot development lifecycle.

Reference information

For additional information on the partnership between IBM and Automation Anywhere, see the IBM News Room.

For information on IBM RPA with Automation Anywhere V10, see Software Announcement 217-350, dated August 22, 2017.

For information on IBM BPM V8.6, see Software Announcement 217-379, dated August 22, 2017.

Program number

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<td>11.0.0</td>
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Education support

Not applicable.

Offering Information

Product information is available on the IBM Offering Information website.

More information is also available on the Passport Advantage® and Passport Advantage Express website.

Publications

Documentation for IBM RPA for Automation Anywhere can be found on June 29, 2018, in IBM Knowledge Center.

Services

Software Services

IBM Software Services has the breadth, depth, and reach to manage your services needs. You can leverage the deep technical skills of our lab-based, software services
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To learn more about IBM Software Services, contact your Lab Services Sales or Delivery Leader.

Technical information

Specified operating environment

Hardware requirements
For details, refer to the Software Requirements section.

Software requirements
IBM RPA with Automation Anywhere requires:
- Microsoft® Windows™
- Microsoft SQL Server database

Detailed system requirements for IBM RPA with Automation Anywhere will be available from the IBM Software Product Compatibility Reports website on June 29, 2018.

Planning information

Packaging
This offering is delivered through the internet as an electronic download. There is no physical media.

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Product group: IBM Systems, Middleware
Product: IBM Robotic Process Automation with Automation Anywhere (5737-E81)

Product group description: Digital Business Automation

**Passport Advantage**

**IBM Robotic Process Automation with Automation Anywhere (5737-E81)**

Except for the following new part numbers, the remaining ordering information is unchanged from information that was announced in Software Announcement 217-350, dated August 22, 2017.

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**Charge metric descriptions**

For charge metric descriptions, see the License Information documents in the Terms and conditions section.

**Processor Value Unit (PVU) sub-capacity licensing**

This software product is eligible for sub-capacity licensing. Clients must obtain Proofs of Entitlement (PoEs) for the maximum processor core capacity available to an eligible sub-capacity product when deployed in an eligible virtualization environment. This is also referred to as sub-capacity or virtualization capacity licensing.

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**License Information number**

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See the License Information documents page on the IBM Software License Agreement website for more information.

**Limited warranty applies**

Yes

**Limited warranty**
IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, see the IBM Software Support Handbook.

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If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

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**Volume orders (IVO)**

No

**Passport Advantage applies**

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Other support

Passport Advantage

Variable charges apply

No

Educational allowance available

Not applicable.

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IBM United States

**Corrections**

(Corrected on October 2, 2018)

The Terms and conditions section is revised.

(Corrected on October 1, 2018)

The Terms and conditions section is revised.