



IBM Connections V4.5 now provides a rich social content and document management experience with IBM Connections Content Manager V4.5

Table of contents

1	Overview	6	Technical information
2	Key prerequisites	7	Ordering information
2	Planned availability date	13	Terms and conditions
2	Description	17	Prices
5	Program number	17	Order now
6	Publications		

At a glance

IBM® Connections Content Manager V4.5 adds content management capabilities to Communities in IBM Connections V4.5. Together, IBM Connections V4.5 and IBM Connections Content Manager V4.5 add document management capabilities to the foundational capabilities of IBM Connections, the enterprise social software solution. Integrated social content management features include:

- Community Content Libraries with rich content management capabilities
- Social capabilities such as likes, tags, comments, and download counts integrated with Community Content Libraries
- Access to content management functions through an embedded experience in the activity stream

The mobile applications updated for IBM Connections V4.5 provide anytime, anywhere access to your social network.

For ordering, contact your IBM representative, an IBM Business Partner, or IBM Americas Call Centers at 800-IBM-CALL.

Reference: YE001

Overview

IBM Connections V4.5, social software for business, provides an exceptional social software solution that is designed to help enable users to access the right people and internal and external content in your professional networks and communities. IBM Connections is designed to help users engage with networks of expertise in the context of critical business processes in order to act with confidence and anticipate and respond to emerging opportunities.

IBM Connections V4.5 adds new features:

- Includes like of status updates and comments directly from the activity stream in your community
- Uses the @mention feature to mention colleagues in private communities
- Has faster way to follow conversations where a user has been @mentioned
- Can harvest and execute new ideas faster with improvements in ideation blogs
- Has ability to like discussion topics to increase the visibility of the content

- Includes deeper integration into Microsoft™ Outlook to bring social into the inbox

IBM Connections V4.5 adds platform support for IBM WebSphere® Application Server V8 and DB2® 10. IBM Connections V4.5 adds support for the IBM i operating system.

IBM Connections Content Manager V4.5 is available as a separately priced add-on offering for IBM Connections V4.5. IBM Connections Content Manager V4.5 provides rich content libraries for Connections Communities, integrating content management and social capabilities:

- Social content management
 - Members can interact with content in the community library in a social and dynamic way. For example, they can use tags to categorize content and improve document retrieval, and like documents to recommend them to fellow members. Members can also track document updates in the community activity stream, follow documents, comment on documents, and see who has downloaded them.
- Robust content management
 - Use check-in and check-out
 - Build nested folder structure to organize content
 - Categorize content using rich metadata and document types
 - Manage content using version control and draft management
 - Create trusted content through approval routing
 - Control use of content through integrated access control

Community library search is integrated across all IBM Connections services.

Key prerequisites

Refer to the [Hardware requirements](#) and [Software requirements](#) sections for details.

Planned availability date

March 29, 2013: Electronic availability

April 26, 2013: Media availability

Description

IBM Connections V4.5 provides new features designed to enhance your social experience.

- You can like status updates and comments about status updates directly from the activity stream in your community.
- Use the @mention feature to mention your colleagues in status updates or status update comments and share your news directly with them. This feature can help encourage people to respond to the update thread and participate in the conversation, which can help drive the adoption of the platform and reduce time to value.
- New features in ideation blogs let you export ideas from your community's ideation blog to a file. You can also mark an idea as a duplicate and combine votes with the corresponding idea.
- Forums make it easier for users to share information and collaborate with others.
 - Users can use the like feature to recommend a forum topic or reply.

- Users can sort lists of forum topics by the number of likes, number of replies, or by date modified.
- New mobile applications available for iOS, Android, and Blackberry devices

IBM Connections Content Manager V4.5 is a new, separately purchased offering. IBM Connections V4.5 is a required prerequisite for Connections Content Manager V4.5. IBM Connections V4.5, together with IBM Connections Content Manager V4.5, add features designed to help make communities easier for you to use to share information and to collaborate with team community members. IBM Connections Content Manager liberates key organizational content, which can help drive improved decision making and business results, and help engage people to collaborate as part of the content creation process. All of this is done with confidence in an automated, security-rich and controlled content management process designed to help accelerate productivity and business efficiency. Additionally, IBM Connections Content Manager V4.5 can provide a seamless growth path to even more robust IBM Enterprise Content Management capabilities.

The following new features are available for Connections Content Manager and IBM Connections V4.5.

- Community owners can now create content libraries directly from a community.
- Community libraries provide traditional content library capabilities, such as:
 - Check-in and check-out - Members can access and check out files, and lock them to prevent other users from making updates at the same time.
 - Version control - Members can see who has updated content at a glance and roll back to previous file versions if there is a need to recover older content.
 - Access control - Community owners can set file-level access to the library, giving them tighter control over the use of their content.
 - Approval routing - Members can collaborate on shared files and send them through an established review cycle to obtain the approval of selected members of the community.
- Search across Connections and content libraries. Community content libraries are searchable from across IBM Connections, and results will be merged with other Connections content (for example, wikis, blogs, files) in Connections search results.
- Community libraries provide rich social features including:
 - Tagging
 - Following
 - Liking
 - Commenting
 - Download history
- Users can create multiple libraries in a community.
- Community members stay current with content updates from the community activity stream.

IBM Connections V4.5 benefits:

- @mentions can help encourage users to respond to the update thread and participate in the conversation.
- Enhanced ideation capabilities is designed to help encourage users to submit ideas and better manage the idea from concept to productization.
- Microsoft Outlook users can benefit from the new social capabilities directly from their inbox, bringing the social platform to users anywhere they work.
- Files stored in the mobile device are encrypted and administrators can issue a remote wipe command, if needed, with no additional software required.

IBM Connections V4.5 offers increased data protection, scalability, and performance for all its database intensive operations which, based on IBM DB2 technology, is designed to help manage data more effectively and efficiently.

Adopting IBM Connections V4.5 and IBM Connections Content Manager as a key component of your social business strategy can help you realize the following benefits:

- Key organizational content is liberated, which can help drive improved decision making and business results.
- Enterprise content can become available and a more active part of the social business process, when made accessible via the activity stream.
- Can help engage people to collaborate as part of the content creation process.
- Confidently collaborate on enterprise content while working in your social environment.
- Content can be located and accessed more quickly using the integrated capability for searching across all social and enterprise content.
- Content quality can be improved through enhanced feedback and collaboration made possible via social features such as tagging, rating, and recommendations.
- Confidence and trust in content can be elevated using the integrated features for review and approval
- Can help detect and correct errors earlier using features such as check-in, check-out, and version rollback.
- Can help provide a seamless growth path to even more robust IBM Enterprise Content Management capabilities.

Section 508 of the US Rehabilitation Act

IBM Connections is capable as of April 26, 2013, when used in accordance with IBM's associated documentation, of satisfying the applicable requirements of Section 508 of the Rehabilitation Act, provided that any assistive technology used with the product properly interoperates with it. A US Section 508 Voluntary Product Accessibility Template (VPAT), containing details on the products accessibility compliance, can be requested on the following website

http://www.ibm.com/able/product_accessibility/index.html

Reference information

Refer to Software Announcement [212-278](#), dated September 04, 2012 .

Availability of national languages

Product description	Language	GA date
Conn Content Manager V4.5.0	Multilingual (Portuguese, French, Danish, Catalan, Kazakh, Russian, Hebrew, Arabic, Thai, Korean, Chinese - Simplified, Spanish, Norwegian Bokmal, German, Swedish, Japanese, Chinese - Traditional, Hungarian, Norwegian	April 26, 2013

IBM Connections V4.5.0

Nynorsk,
English,
Turkish,
Dutch, Czech,
Italian,
Finnish,
Polish)
Multilingual April 26, 2013
(Portuguese,
French,
Danish,
Catalan,
Kazakh,
Russian,
Hebrew,
Arabic, Thai,
Korean,
Chinese -
Simplified,
Spanish,
Norwegian
Bokmal,
Portuguese-Brazilian,
German,
Swedish,
Japanese,
Chinese -
Traditional,
Hungarian,
Norwegian
Nynorsk,
English,
Slovenian,
Greek,
Turkish,
Dutch, Czech,
Italian,
Finnish,
Polish)

Program number

Program number	VRM	Program name
5724-S68	4.5.0	IBM Connections

Education support

IBM training provides education to support many IBM offerings. Descriptions of courses for IT professionals and managers are on the IBM training website

<http://www.ibm.com/services/learning/>

Call IBM training at 800-IBM-TEACH (426-8322) for catalogs, schedules, and enrollments.

IBM Software Services for Education provides education to support many IBM offerings. For a complete list of offerings visit the website at

<http://www.ibm.com/software/lotus/training>

Offering Information

Product information is available via the Offering Information website

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage® website

<http://www.ibm.com/software/passportadvantage>

Publications

No publications are shipped with this product.

The IBM Publications Center

<http://www.ibm.com/shop/publications/order>

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

Technical information

Specified operating environment

Hardware requirements

Visit

<http://www-01.ibm.com/support/docview.wss?uid=swg27012786>

<http://www.ibm.com/support/docview.wss?uid=swg27037782>

Software requirements

Refer to [Hardware requirements](#) section.

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Planning information

Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express®. Product upgrades and technical support are provided by the Software Subscription and Support (also referred to as Software Maintenance) offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and technical support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with each program license acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available.

Packaging

This product is available through IBM Passport Advantage in a Passport Advantage media pack or via electronic download. Publications are not shipped with the product.

The License Information form number for IBM Connections is L-CMAS-8D9PLG.

Security, auditability, and control

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Ordering information

This product is only available via Passport Advantage . It is not available as shrinkwrap.

Product information

Licensed function title	Product group	Product category
IBM Connections	IBM Connections	IBM Connections
IBM Connections Content Manager	IBM Connections	IBM Connections
IBM Connections Content Manager Extranet	IBM Connections	IBM Connections
IBM Connections Extension from Notes® or Domino® w/Ltd Entitle to Connections	IBM Connections	IBM Connections
IBM Connections Extension from WS Portal w/Ltd Entitlement to Connections	IBM Connections	IBM Connections
IBM Connections Profiles	IBM Connections	IBM Connections

Program name	PID number	Charge unit description
IBM Connections	5724-S68	Per Authorized User
IBM Connections	5724-S68	Per Processor Value Unit (PVU)
IBM Connections	5724-S68	Per Processor Value Unit for Linux™ on System z
IBM Connections	5724-S68	Per Authorized User for Linux on System z
IBM Connections Content Manager	5724-S68	Per Authorized User for Linux on System z
IBM Connections Content Manager	5724-S68	PA Per Authorized User
IBM Connections Content Manager Extranet	5724-S68	Per Processor Value Unit for Linux on System z
IBM Connections Content Manager Extranet	5724-S68	Per Processor Value Unit (PVU)
IBM Connections Extension from Notes or Domino w/Ltd Entitle to Connections	5724-S68	Per Authorized User for Linux on System z
IBM Connections Extension from Notes or Domino w/Ltd Entitle to Connections	5724-S68	PA Per Authorized User
IBM Connections Extension from WS Portal w/Ltd Entitlement to Connections	5724-S68	PA Per Authorized User

IBM Connections Extension from WS Portal w/Ltd Entitlement to Connections	5724-S68	Per Authorized User for Linux on System z
IBM Connections Profiles	5724-S68	Per Authorized User for Linux on System z
IBM Connections Profiles	5724-S68	Per Authorized User

Charge metrics definitions

Authorized User

Authorized User is a unit of measure by which the program can be licensed. An Authorized User is a unique person who is given access to the program. The program may be installed on any number of computers or servers and each Authorized User may have simultaneous access to any number of instances of the program at one time. Licensee must obtain separate, dedicated entitlements for each Authorized User accessing the program in any manner directly or indirectly (for example, via a multiplexing program, device, or application server) through any means. An entitlement for an Authorized User is unique to that Authorized User and may not be shared, nor may it be reassigned other than for the permanent transfer of the Authorized User entitlement to another person.

NOTE: Some programs may be licensed where devices are considered users. In that case, the following applies. Any computing device that requests the execution of or receives for execution a set of commands, procedures, or applications from the program or that is otherwise managed by the program is considered a separate user of the program and requires an entitlement as if that device were a person.

Processor Value Unit (PVU)

PVU is a unit of measure by which the program can be licensed. The number of PVU entitlements required is based on the processor technology (defined within the PVU Table by processor value, brand, type, and model number at

http://www.ibm.com/software/lotus/passportadvantage/pvu_licensing_for_customers.html

and the number of processors made available to the program. IBM continues to define a processor, for the purpose of PVU-based licensing, to be each processor core on a chip. A dual-core processor chip, for example, has two processor cores.

Licensee can deploy the program using either full capacity licensing or virtualization capacity (sub-capacity) licensing according to the Passport Advantage Sub-Capacity Licensing Terms (refer to the webpage below). If using full capacity licensing, licensee must obtain PVU entitlements sufficient to cover all activated processor cores* in the physical hardware environment made available to or managed by the program, except for those servers from which the program has been permanently removed. If using virtualization capacity licensing, licensee must obtain entitlements sufficient to cover all activated processor cores made available to or managed by the program, as defined according to the Virtualization Capacity License Counting Rules at

http://www.ibm.com/software/lotus/passportadvantage/Counting_Software_licenses_using_specific_virtualization_technologies.html

* An activated processor core is a processor core that is available for use in a physical or virtual server, regardless of whether the capacity of the processor core can be or is limited through virtualization technologies, operating system commands, BIOS settings, or similar restrictions.

Notes :

- Some programs may require licenses for the program **and** what is being managed. In that case, the following applies. In addition to the entitlements required for the program directly, licensee must obtain PVU entitlements for this program sufficient to cover the processor cores managed by the program.

- Some programs may be licensed on a managed basis **only** . In that case, the following applies: Instead of the entitlements required for the program directly, Licensee must obtain PVU entitlements for this program sufficient to cover the processor cores managed by the program.
- A few programs on an exception basis may be licensed on a referenced basis. In that case, the following applies. Rather than obtaining entitlements for the activated processor cores available to the program, licensee must obtain PVU entitlements for this program sufficient to cover the environment made available to the referenced program as if the program itself were executing everywhere the referenced program was executing, independent of the basis on which the referenced program is licensed.

Passport Advantage program licenses

IBM Connections

Part description	Part number
IBM Connections	
IBM Connections Authorized User Annual SW S&S Rnw1	E03VJLL
IBM Connections Authorized User Lic + SW S&S 12 Mo	D6158LL
IBM Connections Authorized User SW S&S Reinstate 12 Mo	D615ILL
IBM Connections for Extranet Proc Value Unit (PVU) Annual SW S&S Rnw1	E03VKLL
IBM Connections for Extranet Proc Value Unit (PVU) Lic + SW S&S 12 Mo	D615JLL
IBM Connections for Extranet Proc Value Unt (PVU) SW S&S Reinst 12 Mo	D615KLL

IBM Connections

Part description	Part number
IBM Connections Profiles	
IBM Connections Profiles Authorized User Annual SW S&S Rnw1	E03VFLL
IBM Connections Profiles Authorized User Lic + SW S&S 12 Mo	D6159LL
IBM Connections Profiles Authorized User SW S&S Reinstate 12 Mo	D615ALL

IBM Connections

Part description	Part number
IBM Connections Extension from WS Portal w/Ltd Entitlement to Connections	
ConnExt WSPot w/Ltd EntiConn PA Per Authorized User Annual SW S&S Rnw1	E0EICLL
ConnExt WSPot w/Ltd EntiConn PA Per Authorized User Lic + SW S&S 12 Mo	D0T6WLL
ConnExt WSPot w/Ltd EntiConn PA Per Authorized User SW S&S Reinstate 12 Mo	D0T6XLL

IBM Connections

Part description	Part number
IBM Connections Extension from Notes or Domino w/Ltd Entitle to Connections	
ConnExt Fr Conn Lim Enti PA Per Authorized User Annual SW S&S Rnw1	E0DA9LL
ConnExt Fr Conn Lim Enti PA Per Authorized User Lic + SW S&S 12 Mo	D0N7VLL
ConnExt Fr Conn Lim Enti PA Per Authorized User SW S&S Reinstate 12 Mo	D0N7WLL

IBM Connections

Part description	Part number
IBM Connections Content Manager IBM Conn Content Mgr PA Per Authorized User Annual SW S&S Rnw1	E0H2KLL
IBM Conn Content Mgr PA Per Authorized User Lic + SW S&S 12 Mo	DOYRLLL
IBM Conn Content Mgr PA Per Authorized User SW S&S Reinstate 12 Mo	DOYRMLL

IBM Connections

Part description	Part number
IBM Connections Content Manager Extranet Conn Content Mgr Ext Per Processor Value Unit (PVU) Annual SW S&S Rnw1	E0H2LLL
Conn Content Mgr Ext Per Processor Value Unit (PVU) Lic + SW S&S 12 Mo	DOYRNLL
Conn Content Mgr Ext Per Processor Value Unit (PVU) SW S&S Reinstate 12 Mo	DOYRPLL

Passport Advantage trade-up licenses

IBM Connections

Precursor product	Trade-up product	Trade-up part number
IBM Connections IBM Connections Activities	Tradeup to Cnnctns AU Lnx Sz fr Cnnctns Activities AU Lnx Sz Lic+SW S&S12Mo	D0C5ELL
IBM Connections Profiles	Tradeup to Cnnctns AU Lnx Sz fr Cnnctns Profiles AU Lnx Sz Lic+SW S&S 12 Mo	D0C5DLL
IBM Connections Activities	Tradeup to Cnnctns AU from Cnnctns Activities AU Lic + SW S&S 12 Mo	D6157LL
IBM Connections Profiles	Tradeup to Connctns AU from Cnnctns Profiles AU Lic + SW S&S 12 Mo	D615BLL

Passport Advantage supply

Program name/description	Part number
Conn Content Manager V4.5.0 IBM Connections Content Manager V4.5 Multilingual Multiplatforms Media Pack	AY00TML
IBM Connections V4.5.0 IBM Connections V4.5 Multilingual Multiplatforms Media Pack	AY00VML

Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

IBM Connections V4.5.0

Entitled maintenance offerings description	Media packs description	Part number
IBM Connection Profiles Authorized User for Linux on System z®	IBM Connections V4.5 Multilingual Multiplatforms Media Pack	AY00VML
IBM Connections Authorized User for Linux on System z	IBM Connections V4.5 Multilingual Multiplatforms Media Pack	AY00VML
IBM Connections Extension From a Notes or Domino product with Limited Entitlement to Connections PA per Authorized User	IBM Connections V4.5 Multilingual Multiplatforms Media Pack	AY00VML
IBM Connections Extension From a Notes or Domino product with Limited Entitlement to Connections PA per Authorized User for Linux on System z	IBM Connections V4.5 Multilingual Multiplatforms Media Pack	AY00VML
IBM Connections Extension from WS Portal w/Ltd Entitlement to Connections per Authorized User	IBM Connections V4.5 Multilingual Multiplatforms Media Pack	AY00VML
IBM Connections Extension from WS Portal w/Ltd Entitlement to Connections per Authorized User for Linux on System z	IBM Connections V4.5 Multilingual Multiplatforms Media Pack	AY00VML
IBM Connections Processor Value Unit for Linux on System z	IBM Connections V4.5 Multilingual Multiplatforms Media Pack	AY00VML
IBM Connections Profiles per Authorized User	IBM Connections V4.5 Multilingual Multiplatforms Media Pack	AY00VML
IBM Connections per Authorized User	IBM Connections V4.5 Multilingual Multiplatforms Media Pack	AY00VML
IBM Connections per Processor Value Unit	IBM Connections V4.5 Multilingual Multiplatforms Media Pack	AY00VML

Conn Content Manager V4.5.0

Entitled maintenance offerings description	Media packs description	Part number
IBM Connections Content Manager Extranet per Processor Value Unit	IBM Connections Content Manager V4.5 Multilingual Multiplatforms Media Pack	AY00TML
IBM Connections Content Manager Extranet per Processor Value Unit for Linux on System z	IBM Connections Content Manager V4.5 Multilingual Multiplatforms Media Pack	AY00TML
IBM Connections Content Manager per Authorized User	IBM Connections Content Manager V4.5 Multilingual Multiplatforms Media Pack	AY00TML
IBM Connections Content Manager per Authorized User for Linux on System z	IBM Connections Content Manager V4.5 Multilingual Multiplatforms Media Pack	AY00TML

Cross-platform products

Cross-platform products for use on System z

Order the part numbers that follow when the product is used for either the development of code that will be deployed on System z servers or when the product will be communicating or transferring data between a distributed server and a System z server. Otherwise order from the other set of part numbers in

this announcement. This set of part numbers provides the identical supply and authorization as the other set in this announcement.

Cross-platform product for use on System z IFL engines or zEnterprise BladeCenter Extension

Order the part numbers that follow when the product is intended to run on the zEnterprise® BladeCenter® Extension and/or Linux operating system on System z IFL engines. If the product is not intended to run in these environments, order from the other set of part numbers in this announcement. This set of part numbers provides the identical supply and authorization as the other set in this announcement.

IBM Connections

Part description	Part number
IBM Connections	
IBM Connections Auth Usr Linux on Sys z Annual SW S&S Rnw1	E08CGLL
IBM Connections Auth Usr Linux on Sys z Lic + SW S&S 12 Mo	D0C3GLL
IBM Connections Auth Usr Linux on Sys z SW S&S Reinstate 12 Mo	D0C3HLL
IBM Connections for Extranet PVU for Lnx Sys z Annual SW S&S Rnw1	E08CHLL
IBM Connections for Extranet PVU for Lnx Sys z Lic + SW S&S 12 Mo	D0C3ILL
IBM Connections for Extranet PVU for Lnx Sys z SW S&S Reinst 12Mo	D0C3JLL

IBM Connections

Part description	Part number
IBM Connections Profiles	
IBM Connections Profiles AU for Linux on Sys z SW S&S Reinstate 12 Mo	D0C3LLL
IBM Connections Profiles Auth Usr for Linux on Sys z Ann1 SW S&S Rnw1	E08CILL
IBM Connections Profiles Auth Usr for Linux on Sys z Lic+SW S&S 12 Mo	D0C3KLL

IBM Connections

Part description	Part number
IBM Connections Extension from WS Portal w/Ltd Entitlement to Connections	
ConnExt WSPot w/Ltd EntiConn Per Aut.U.for Linux on Sys.z Annual SW S&S Rn	E0EIDLL
ConnExt WSPot w/Ltd EntiConn Per Aut.U.for Linux on Sys.z Lic + SW S&S 12	D0T6YLL
ConnExt WSPot w/Ltd EntiConn Per Aut.U.for Linux on Sys.z SW S&S Reinstate	D0T6ZLL

IBM Connections

Part description	Part number
IBM Connections Extension from Notes or Domino w/Ltd Entitle to Connections	
ConnExt Fr Conn Lim Enti Per Aut.U.for Linux on Sys.z Annual SW S&S Rnw1	E0DA8LL
ConnExt Fr Conn Lim Enti Per Aut.U.for Linux on Sys.z Lic + SW S&S 12 Mo	D0N7TLL

ConnExt Fr Conn Lim EntiPer Aut.U.for Linux on Sys.z SW D0N7ULL
S&S Reinstate 12 Mo

IBM Connections

Part description	Part number
IBM Connections Content Manager	
IBM Conn Content Mgr Per Aut.U.for Linux on Sys.z Annual SW S&S Rnw1	E0H2JLL
IBM Conn Content Mgr Per Aut.U.for Linux on Sys.z Lic + SW S&S 12 Mo	D0YRJLL
IBM Conn Content Mgr Per Aut.U.for Linux on Sys.z SW S&S Reinstate 12 Mo	D0YRKLL

IBM Connections

Part description	Part number
IBM Connections Content Manager Extranet	
Conn Content Mgr Ext Per Proc VU for Lin Sys z Annual SW S&S Rnw1	E0H2MLL
Conn Content Mgr Ext Per Proc VU for Lin Sys z Lic + SW S&S 12 Mo	D0YRQLL
Conn Content Mgr Ext Per Proc VU for Lin Sys z SW S&S Reinstate 12 Mo	D0YRRLl

Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

Licensing

IBM International Program License Agreement including the License Information document and Proof of Entitlement (PoE) govern your use of the program. PoEs are required for all authorized use.

Part number products only, offered outside of Passport Advantage , where applicable, are license only and do not include Software Maintenance.

This software license includes Software Subscription and Support (also referred to as Software Maintenance).

License Information form number

Program name	Program number	Form number
IBM Connections	5724-S68	L-CMAS-8D9PLG

The program's License Information will be available for review on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

Limited warranty applies

Yes

Limited warranty

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, consult the IBM Software Support Handbook found at

<http://www.ibm.com/support/handbook>

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

Program technical support

Technical support of a program product version or release will be available for a minimum of five years from the general availability date, as long as your Software Maintenance is in effect. This technical support allows you to obtain assistance (via telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Maintenance also provides you with access to updates (modifications or fixes), releases, and versions of the program. You will be notified, via announcement letter, of discontinuance of support with 12 months' notice. If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

Money-back guarantee

For clarification, note that if for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that for programs acquired under the IBM International Passport Advantage Agreement, this term applies only to your first acquisition of the program.

International Passport Agreement

Volume orders (IVO)

No

Passport Advantage applies

Yes, and through the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Software Subscription and Support applies

Yes. Software Subscription and Support is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and technical support are provided by the Software Subscription and Support offering

as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support with each program license acquired. The initial period of Software Subscription and Support can be extended by the purchase of a renewal option, if available.

While your Software Subscription and Support is in effect, IBM provides you assistance for your routine, short duration installation and usage (how-to) questions, and code-related questions. IBM provides assistance via telephone and, if available, electronic access, to your information systems (IS) technical support personnel during the normal business hours (published prime shift hours) of your IBM support center. (This assistance is not available to your end users.) IBM provides Severity 1 assistance 24 hours a day, 7 days a week. For additional details, consult your IBM Software Support Handbook at

<http://www.ibm.com/support/handbook>

Software Subscription and Support does not include assistance for the design and development of applications, your use of programs in other than their specified operating environment, or failures caused by products for which IBM is not responsible under the applicable agreements.

For additional information about the International Passport Advantage Agreement and the IBM International Passport Advantage Express Agreement, visit the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

Other terms

System i Software Maintenance applies

No

Educational allowance available

Not applicable.

Statement of good security practices

IT system security involves protecting systems and information through prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered destroyed or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective. IBM does not warrant that systems and products are immune from the malicious or illegal conduct of any party.

IBM Electronic Services

Electronic Service Agent™ and the IBM Electronic Support web portal are dedicated to providing fast, exceptional support to IBM Systems customers. The IBM Electronic Service Agent tool is a no-additional-charge tool that proactively monitors and reports hardware events, such as system errors, performance issues, and inventory. The Electronic Service Agent tool can help you stay focused on your company's strategic business initiatives, save time, and spend less effort managing day-to-day IT maintenance issues. Servers enabled with this tool can be monitored remotely around the clock by IBM Support all at no additional cost to you.

Now integrated into the base operating system of AIX® V5.3, AIX V6.1, and AIX V7.1, Electronic Service Agent is designed to automatically and electronically report system failures and utilization issues to IBM , which can result in faster problem resolution and increased availability. System configuration and inventory information collected by the Electronic Service Agent tool also can be viewed on the secure Electronic Support web portal, and used to improve problem determination and resolution by you and the IBM support team. To access the tool main menu, simply type `smitty esa_main`, and select Configure Electronic Service Agent . In addition, ESA now includes a powerful Web user interface, giving the administrator easy access to status, tool settings, problem information, and filters. For more information and documentation on how to configure and use Electronic Service Agent , refer to

<http://www.ibm.com/support/electronic>

The IBM Electronic Support portal is a single Internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support. This portal enables you to gain easier access to IBM resources for assistance in resolving technical problems. The My Systems and Premium Search functions make it even easier for Electronic Service Agent tool-enabled customers to track system inventory and find pertinent fixes.

Benefits

Increased uptime: The Electronic Service Agent tool is designed to enhance the Warranty or Maintenance Agreement by providing faster hardware error reporting and uploading system information to IBM Support. This can translate to less wasted time monitoring the symptoms, diagnosing the error, and manually calling IBM Support to open a problem record. Its 24 x 7 monitoring and reporting mean no more dependence on human intervention or off-hours customer personnel when errors are encountered in the middle of the night.

Security: The Electronic Service Agent tool is designed to be secure in monitoring, reporting, and storing the data at IBM . The Electronic Service Agent tool securely transmits either via the Internet (HTTPS or VPN) or modem, and can be configured to communicate securely through gateways to provide customers a single point of exit from their site. Communication is one way. Activating Electronic Service Agent does not enable IBM to call into a customer's system. System inventory information is stored in a secure database, which is protected behind IBM firewalls. It is viewable only by the customer and IBM . The customer's business applications or business data is never transmitted to IBM .

More accurate reporting: Since system information and error logs are automatically uploaded to the IBM Support center in conjunction with the service request, customers are not required to find and send system information, decreasing the risk of misreported or misdiagnosed errors. Once inside IBM , problem error data is run through a data knowledge management system and knowledge articles are appended to the problem record.

Customized support: Using the IBM ID entered during activation, customers can view system and support information in the My Systems and Premium Search sections of the Electronic Support website at

<http://www.ibm.com/support/electronic>

My Systems provides valuable reports of installed hardware and software using information collected from the systems by Electronic Service Agent . Reports are available for any system associated with the customer's IBM ID. Premium Search combines the function of search and the value of Electronic Service Agent information, providing advanced search of the technical support knowledgebase. Using Premium Search and the Electronic Service Agent information that has been collected from your system, customers are able to see search results that apply specifically to their systems.

For more information on how to utilize the power of IBM Electronic Services, contact your IBM Systems Services Representative, or visit

<http://www.ibm.com/support/electronic>

Prices

Passport Advantage

For Passport Advantage information and charges, contact your IBM representative or authorized IBM Business Partner for Software Value Plus, Additional information is also available at

<http://www.ibm.com/software/passportadvantage>

Business Partner information

If you are an IBM Business Partner -- Distributor for Workstation Software acquiring products from IBM, you may link to Passport Advantage Online for resellers where you can obtain Business Partner pricing information. An IBM ID and password are required.

<https://www.ibm.com/software/howtobuy/passportadvantage/paoreseller>

IBM Global Financing

IBM Global Financing offers competitive financing to credit-qualified customers to assist them in acquiring IT solutions. Offerings include financing for IT acquisition, including hardware, software, and services, both from IBM and other manufacturers or vendors. Offerings (for all customer segments: small, medium, and large enterprise), rates, terms, and availability can vary by country. Contact your local IBM Global Financing organization or visit

<http://www.ibm.com/financing>

IBM Global Financing offerings are provided through IBM Credit LLC in the United States, and other IBM subsidiaries and divisions worldwide to qualified commercial and government customers. Rates are based on a customer's credit rating, financing terms, offering type, equipment type, and options, and may vary by country. Other restrictions may apply. Rates and offerings are subject to change, extension, or withdrawal without notice.

Order now

To order, contact the Americas Call Centers or your local IBM representative, or your IBM Business Partner.

To identify your local IBM representative or IBM Business Partner, call 800-IBM-4YOU (426-4968).

Phone: 800-IBM-CALL (426-2255)
Fax: 800-2IBM-FAX (242-6329)
Internet: callserv@ca.ibm.com
Mail: IBM Teleweb Customer Support
ibm.com® Sales Execution Center, Americas North
3500 Steeles Ave. East, Tower 3/4
Markham, Ontario
Canada
L3R 2Z1

Reference: YE001

The Americas Call Centers, our national direct marketing organization, can add your name to the mailing list for catalogs of IBM products.

Note: Shipments will begin after the planned availability date.

Trademarks

Electronic Service Agent is a trademark of IBM Corporation in the United States, other countries, or both.

IBM, WebSphere, DB2, Passport Advantage, Express, Notes, Domino, System z, zEnterprise, BladeCenter, AIX and ibm.com are registered trademarks of IBM Corporation in the United States, other countries, or both.

Microsoft is a trademark of Microsoft Corporation in the United States, other countries, or both.

Linux is a registered trademark of Linus Torvalds in the United States, other countries, or both.

Other company, product, and service names may be trademarks or service marks of others.

Terms of use

IBM products and services which are announced and available in your country can be ordered under the applicable standard agreements, terms, conditions, and prices in effect at the time. IBM reserves the right to modify or withdraw this announcement at any time without notice. This announcement is provided for your information only. Additional terms of use are located at

<http://www.ibm.com/legal/us/en/>

For the most current information regarding IBM products, consult your IBM representative or reseller, or visit the IBM worldwide contacts page

<http://www.ibm.com/planetwide/us/>