



# IBM i2 Intelligence Analysis portfolio extended with new and enhanced products

## Table of contents

<a href="#">1 Overview</a>	<a href="#">7 Technical information</a>
<a href="#">3 Key prerequisites</a>	<a href="#">16 Ordering information</a>
<a href="#">3 Planned availability date</a>	<a href="#">20 Terms and conditions</a>
<a href="#">3 Description</a>	<a href="#">23 Prices</a>
<a href="#">6 Program number</a>	<a href="#">24 Order now</a>
<a href="#">6 Publications</a>	

## At a glance

The IBM® i2® Intelligence Analysis product portfolio comprises a suite of products specifically designed to bring clarity through the analysis of the mass of information available to complex investigations and scenarios to help enable analysts, investigators, and the wider operational team to identify, investigate, and uncover connections, patterns, and relationships hidden within high-volume, multi-source data to create and disseminate intelligence products in real time.

The new offerings in this release are:

- IBM i2 Analyst's Notebook SDK - Helps extend IBM i2 Analyst's Notebook or IBM i2 Analyst's Notebook Premium to seamlessly integrate with third-party applications and data sources or to develop and incorporate custom tools within the application.
- IBM i2 iBridge - Helps analysts to access the most current data for effective analysis directly from enterprise databases with powerful search and query capabilities.
- IBM i2 Analyst's Workstation - Uses an integrated suite of visual analysis and database applications to help reveal relationships, patterns, and trends in data and to simplify the creation and dissemination of actionable intelligence.
- IBM i2 Text Chart - Provides user-controlled text extraction and visualization capabilities to facilitate the assimilation of unstructured data.
- IBM i2 iBase IntelliShare - Provides web-based, self-service, real-time access to intelligence stored in IBM i2 iBase repositories.
- IBM i2 Information Exchange Visualizer - Brings the power of visualization directly to data sources to help users quickly visualize and share data to speed investigations to conclusion.
- IBM i2 Information Exchange Visualizer SDK - Provides a set of development tools to help deploy IBM i2 Information Exchange Visualizer technology.

## Overview

The IBM i2 Intelligence Analysis product portfolio helps assist law enforcement, defense, government agencies, and commercial private sector businesses to maximize the value of the mass of information that they collect to discover and disseminate actionable intelligence. The portfolio can help identify, investigate, predict, prevent, and disrupt criminal, terrorist, and fraudulent activities.

Comprising a suite of products specifically designed to help bring clarity to complex investigations and operations, the IBM i2 Intelligence Analysis product portfolio helps enable analysts, investigators, and the wider operational team to uncover

connections, patterns, and relationships hidden within high-volume, all-source data, and to create and disseminate intelligence products in real time.

## **New products**

---

These additional IBM i2 Intelligence Analysis products are now available through IBM Passport Advantage® :

- IBM i2 Analyst's Notebook SDK
- IBM i2 iBridge
- IBM i2 Analyst's Workstation
- IBM i2 Information Exchange Visualizer
- IBM i2 Information Exchange Visualizer SDK
- IBM i2 Text Chart
- IBM i2 iBase IntelliShare

These products add the following capabilities to the portfolio:

- Comprehensive intelligence repository capabilities that help collaborative teams to capture, control, analyze, visualize, and share multi-source data in a security-rich environment. These capabilities provide an analytical environment specifically designed for investigative analysis.
- The ability to assimilate unstructured data through automatic discovery, highlighting, and tagging of textual information. This capability creates human-vetted actionable intelligence, helping to enable organizations in their quest to efficiently tap all available data sources.
- Visualization of an organization's data sources through web-based technology. Rich graphical views convey more detail than standard text-based reports or table views, helping those viewing the data to process it faster, efficiently share it, and increase overall productivity.
- Software development kits (SDKs) that facilitate the deployment and extension of IBM i2 Intelligence Analysis portfolio capabilities across an organization's infrastructure, working with and supporting the organization's processes and workflows.

## **Enhanced products**

---

The following previously announced products are enhanced in this release:

- IBM i2 Analyst's Notebook
- IBM i2 Analyst's Notebook Premium
- IBM i2 Intelligence Analysis Platform

Key enhancements include:

- Chart modernization and charting enhancements, including new entity icons, chart item overviews, and grouping of information for presentation purposes. These enhancements provide more flexibility when presenting intelligence information in chart form.
- Further social network analysis (SNA) capabilities, including the addition of a K-cores clustering algorithm to help reduce the time needed to discover highly-connected groups of entities within a network.
- Enhanced chart dissemination capabilities that provide data declassification features and the ability to export snapshots to Microsoft™ PowerPoint. These improvements help ensure the ease in which chart data can be disseminated for briefing and reporting requirements.
- Extension of mobile forensics import capabilities to include the MicroSystemation XRY XML file format, making it easier to visualize mobile forensic data. (Cellebrite UFED XML file format is already supported.)

- Seamless interaction between charting surfaces and the analysis repository with improved chart interactions for filtered expansion and configurable charting schemes.
- The ability to visualize and analyze data through record exploration, such as by linking entities in a results grid and sorting and filtering across links, along with web visualization of single entity and network data.
- Alerting and light reporting that deliver faster ways of working within IBM i2 Intelligence Analysis products and supporting greater collaboration and teamwork.
- Schema designer facilities to manage the data model for the supported databases and platform extensions to help create an environment that meets the needs of today and tomorrow.
- Globalized products to support the deployment of the IBM i2 Intelligence Analysis portfolio across even more geographies.

For details about previously announced products not affected by this announcement, refer to Software Announcement [212-110](#), dated May 1, 2012.

For ordering, contact Your IBM representative or an IBM Business Partner. For more information contact the Americas Call Centers at 800-IBM-CALL (426-2255). Reference: SE001

---

## Key prerequisites

---

IBM i2 Intelligence Analysis products run on the various hardware and software platforms detailed in the [Specified operating environment](#) section.

---

## Planned availability date

---

- November 30, 2012: Electronic Delivery
- December 7, 2012: Physical Delivery

---

## Description

---

### New products

---

This release adds the following products to the IBM i2 Intelligence Analysis portfolio available through IBM Passport Advantage .

**IBM i2 Analyst's Notebook SDK** provides technical specialists with the software, documentation, and sample materials required to extend and enhance (through development) the functionality available within IBM i2 Analyst's Notebook or IBM i2 Analyst's Notebook Premium (SDK for the IBM i2 Analyst's Notebook component of IBM i2 Analyst's Notebook Premium). IBM i2 Analyst's Notebook SDK publishes a suite of the ActiveX components used by Analyst's Notebook. Through the Analyst's Notebook API, organizations can seamlessly integrate IBM i2 Analyst's Notebook or IBM i2 Analyst's Notebook Premium with third-party applications and data sources or develop and incorporate custom tools within the application itself to complement and extend the product's existing capabilities.

**IBM i2 iBridge** provides a live, read-only connection from IBM i2 Analyst's Notebook or IBM i2 Analyst's Notebook Premium to information stored in multiple non-i2 database types. IBM i2 iBridge helps analysts search these databases for specific information and to visualize and analyze the results. Information from databases can be added to an existing chart or used to create new charts.

With the ability to open connections to more than one database at a time, IBM i2 iBridge enables analysts to more easily access the information they need.

**IBM i2 Analyst's Workstation** is an integrated collection of powerful IBM i2 analysis and visualization tools ( IBM i2 Analyst's Notebook, IBM i2 iBase, IBM i2 iBase Geographic Information System Interfaces, and Data Miner). It provides a managed central store of data that is structured for analysis by multiple users together with a range of fully integrated, powerful analysis tools.

**IBM i2 iBase IntelliShare** enables the information stored in an iBase repository ( IBM i2 iBase or IBM i2 Analyst's Workstation deployment) to be shared with and improved upon by a wider community of users. IBM i2 iBase IntelliShare extends the accessibility of this valuable intelligence to users with more varied skill levels through lightweight, intuitive, web-based dedicated modules. The wider community can utilize a subset of core iBase functionality to contribute to, explore, and be automatically presented with rich intelligence stored in the iBase repository at the point of need and to work alongside the traditional analyst user group.

**IBM i2 Text Chart** provides user-controlled text extraction and visualization capabilities that helps overcome the challenges associated with the assimilation of unstructured data. It quickly transforms text-based information into a structured graphical format that facilitates the production of understandable and valuable materials for analysis purposes. Because IBM i2 Text Chart visualizations are compatible with IBM i2 Analyst's Notebook, IBM i2 Analyst's Notebook Premium, or IBM i2 iBase, the resulting structured information can be shared with other users and consumers of intelligence.

**IBM i2 Text Chart Auto Mark** is a rich desktop application that builds upon IBM i2 Text Chart software by adding functionality to the extraction process that automatically discovers and tags entities of interest within a wide variety of documents, including e-mails and websites. When used in conjunction with IBM i2 iBase, it can also match items of interest against existing stored data.

**IBM i2 Information Exchange Visualizer** brings the power of visualization directly to an organization's data sources. It helps enable users to quickly visualize and share that data. IBM i2 Information Exchange Visualizer provides an intuitive format that helps users explore the data and quickly uncover relationships that may have been overlooked in text-based or tabular reports. The data can also be transferred to IBM i2 Analyst's Notebook or IBM i2 Analyst's Notebook Premium for advanced analysis.

**IBM i2 Information Exchange Visualizer SDK** provides organizations with a set of development tools and supporting documentation that helps them easily deploy IBM i2 Information Exchange Visualizer technology.

This technology provides data users with the option of visualizing information collected from data sources in a chart format. IBM i2 Information Exchange Visualizer technology enables users to visualize data retrieved from a data source within a web browser and then optionally transfer the data to IBM i2 Analyst's Notebook or IBM i2 Analyst's Notebook Premium for further analysis.

Using the various components provided with IBM i2 Information Exchange Visualizer SDK, organizations can easily integrate and deploy the powerful IBM i2 Information Exchange Visualizer technology on existing business logic.

### **Enhancements to previously announced products**

---

**IBM i2 Analyst's Notebook** helps enable government agencies and private sector businesses to maximize the value of the mass of information that they collect to discover and disseminate actionable intelligence that may help identify, predict, and prevent criminal, terrorist, and fraudulent activities. New and enhanced capabilities provided in this release include:

- Key user experience improvements to enhance product usability. Faster and smarter ways to create charts for briefing and access chart item data are provided by a chart item overview and Microsoft PowerPoint style grouping capabilities.

- Chart modernization. This release delivers enhanced output for briefing charts and more flexibility in how to present the intelligence within a chart with new entity icons, gradient fill, and legend improvements.
- Enhanced chart dissemination. The offering now provides data declassification features and the ability to export snapshots to Microsoft PowerPoint. These improvements ensure the ease in which chart data can be disseminated for briefing and reporting requirements.
- The ability to analyze a wider range of data through dynamic filtering. Users can now explore detailed data record information for chart items that were incorporated from connected data sources.
- Social network analysis (SNA) enhancements. Improvements feature a K-Cores clustering algorithm and enhanced user experience with the ability to freeze columns in results lists and an easier method of using link label values (that is, the number of calls) for SNA weightings.
- Extension of mobile forensics import capabilities to cover the MicroSystemation XRY XML file format. Customers can now more easily visualize their mobile forensic data. (This capability is already supported for the Cellebrite UFED XML file format.)
- Globalization of the product enhancements in this release.

**IBM i2 Analyst's Notebook Premium** builds on the capabilities of IBM i2 Analyst's Notebook with a local analysis repository and new capabilities for enhanced data management, information discovery, and charting to address today's increasing volumes of structured and unstructured data.

In addition to the enhancements to IBM i2 Analyst's Notebook, new and enhanced features for IBM i2 Analyst's Notebook Premium in this latest release include:

- Synergy, by providing enhancements for a user to experience a seamless interaction between charting surfaces and the analysis repository with improved chart interactions, filtered expansion, and configurable charting schemes
- An extensible data model enabled through provision of schema designer capabilities that support both the creation of new schemas and management of existing schemas
- Globalization to enable product deployment to additional geographies

**IBM i2 Intelligence Analysis Platform** delivers an extensible, scalable, and collaborative environment supporting operational intelligence sharing and faster, more informed decision making across your enterprise. New and enhanced capabilities provided in this latest release include:

- Smarter visualization and analysis, providing innovative ways of visualizing and analyzing data through entity-link-entity ("dumbbell") queries, record exploration, and web visualizations
- Driving efficiency and collaboration through improved working within the products and by supporting greater collaboration and teamwork with alerting, light reporting, and time zones support
- An extensible environment, providing schema designer facilities to manage data model, Oracle, and IBM DB2® Workgroup support and platform extension
- Globalization to enable product deployment to additional geographies
- The inclusion of IBM DB2 9.7 Workgroup edition, IBM WebSphere® Application Server base version 8.0.0.4, and IBM WebSphere MQ 7.5 for use with the Intelligence Analysis Platform

---

## Program number

---

Program number	VRM	Program name
5725-G08	8.9.3	IBM i2 Analyst's Notebook SDK
5725-G11	8.9.1	IBM i2 iBridge
5725-G14	8.9.1	IBM i2 Analyst's Workstation
5725-G16	8.9.1	IBM i2 iBase IntelliShare
5725-G17	8.9.1	IBM i2 Text Chart
5725-G18	8.9.1	IBM i2 Information Exchange Visualizer
5725-G51	8.9.1	IBM i2 Information Exchange Visualizer SDK

---

## Education support

---

The IBM Software Training team offers a portfolio of education services to help customers and IBM Business Partners successfully deploy IBM i2 Intelligence Analysis to help achieve the maximum benefit. Education is a key component to ensuring software success.

IBM's curriculum provides a unique training value built on exclusive product knowledge direct from IBM developers cemented with expert instructors and flexible time and cost saving training options. The IBM Software Training team works closely with product developers and services organizations to ensure that the courses we offer provide the most up-to-the-minute technical and product information.

Our courses place an emphasis on the advanced knowledge and insight that only these sources can provide. IBM draws from a deep pool of technical experience in the development of our courses and passes that knowledge on to our students.

IBM Software Training provides training for the entire IBM software portfolio that spans the spectrum of skills needs from introductory product overviews to advanced offerings. Hands-on labs let you work with fully functional versions of the software to round out your training experience. Several training options are available, including instructor-led classroom offerings, customized courses, and virtual (online) training that lets you train from your office.

For course descriptions, locations, and availability dates, visit

<http://www.ibm.com/training/>

Select "Training search - global" and search for " i2 Intelligence Analysis" or call 800-IBM-TEACH (800-426-8322).

---

## Offering Information

---

Product information is available via the Offering Information website

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage website

<http://www.ibm.com/software/passportadvantage>

---

## Publications

---

Product information is included with the product in the form of Adobe™ Acrobat PDF files.

### Specified operating environment

---

#### **Hardware requirements**

The hardware requirements for the previously announced products listed below have not changed. For details, refer to Software Announcement [212-110](#), dated May 1, 2012.

- IBM i2 Analyst's Notebook
- IBM i2 Analyst's Notebook Connector for Esri
- IBM i2 Information Exchange for Analysis Search for Analyst's Notebook
- IBM i2 Information Exchange for Analysis Search Services SDK
- IBM i2 Analyst's Notebook Premium
- IBM i2 iBase

#### **Previously announced product with changes**

The hardware requirements for the IBM i2 Intelligence Analysis Platform are updated as follows:

- Server hardware requirements - requires two servers:
  - x86-32, x86-64 processors, both Read and Write
  - 1 GB free disk space for installation for Intelligence Analysis Platform (minimum)
  - 2 GB free disk space for installation for WebSphere Application Server (minimum)
  - 1 GB free disk space for installation for IBM DB2 9.7 Workgroup Server (minimum)
  - 1 GB free disk space for installation for IBM WebSphere MQ 7.5 (Write server only) (minimum)
  - 3 GB free disk space for installation of IBM Installation Manager and the Installation Manager shared directory (minimum)
  - 8 GB total disk space recommended for installation of Write server (minimum)
  - 7 GB total disk space recommended for installation of Read server (minimum)
  - 4GB RAM on each server (minimum) with 6GB RAM recommended in a production environment
- Client hardware requirements
  - 2 GHz processor computer (dual-core recommended)
  - 512 MB RAM (minimum)
  - 50 MB (minimum) free disk space for installation
  - SXGA-capable graphics card (1024 x 768 high color (16-bit)) and color monitor
  - Mouse or trackball

#### **Hardware requirements for the new products in this announcement**

##### **IBM i2 Analyst's Notebook SDK**

- 2 GHz processor computer
- 2 GB RAM (minimum)
- 1 GB (minimum) free disk space for installation
- SXGA-capable graphics card (1024 x 768 high color (16-bit)) and color monitor
- Mouse or trackball

### **IBM i2 iBridge**

- 2 GHz processor computer
- 2 GB RAM (minimum)
- 1 GB (minimum) free disk space for installation
- SXGA-capable graphics card (1024 x 768 high color (16-bit)) and color monitor
- Mouse or trackball

### **IBM i2 Analyst's Workstation**

- 2 GHz processor computer
- 2 GB RAM (minimum)
- 1 GB (minimum) free disk space for installation, plus space to store chart data
- SXGA-capable graphics card (1024 x 768 high color (16-bit)) and color monitor
- Mouse or trackball

When considering system requirements, the following should be taken into account:

- Before installing IBM i2 iBase Geographic Information System Interfaces, you should check the system requirements for any GIS application as these may exceed the requirements given.
- For large databases, the performance depends on the amount of memory on each client using the system and not just the file server hosting file.

### **IBM i2 iBase IntelliShare**

- Server hardware requirements
  - 2 GHz processor computer (dual-core recommended)
  - 2 GB RAM (minimum)
  - 200 MB (minimum) free disk space for installation
- Client hardware requirements
  - 2 GHz processor computer (dual-core recommended)
  - 512 MB RAM (minimum)
  - 50 MB (minimum) free disk space for installation
  - SXGA-capable graphics card (1024 x 768 high color (16-bit)) and color monitor
  - Mouse or trackball

### **IBM i2 Text Chart**

- 2 GHz processor computer
- 2 GB RAM (minimum)
- 1 GB (minimum) free disk space for installation, plus space to store chart data
- SXGA-capable graphics card (1024 x 768 high color (16-bit)) and color monitor
- Mouse or trackball

### **IBM i2 Information Exchange Visualizer**

- A workstation that supports the browser being used
- A network connection to the data source server

## **IBM i2 Information Exchange Visualizer SDK**

- 2 GHz processor computer
- 2 GB RAM (minimum)
- 1 GB (minimum) free disk space for installation
- SXGA-capable graphics card (1024 x 768 high color (16-bit)) and color monitor
- Mouse or trackball

### ***Software requirements***

#### **Previously announced products with no changes**

The software requirements for the following previously announced products listed below have not changed. For details, refer to Software Announcement [212-110](#), dated May 1, 2012.

- IBM i2 Analyst's Notebook
- IBM i2 Analyst's Notebook Connector for Esri
- IBM i2 Information Exchange for Analysis Search for Analyst's Notebook
- IBM i2 Information Exchange for Analysis Search Services SDK
- IBM i2 Analyst's Notebook Premium
- IBM i2 iBase

#### **Previously announced product with changes**

The software requirements for the IBM i2 Intelligence Analysis Platform are updated as follows:

#### ***Supported desktop operating systems***

- Windows™ 7 Professional, Enterprise, or Ultimate x86 (32-bit) and x64 (64-bit)
- Windows Vista Business, Enterprise, or Ultimate x86 (32-bit) and x64 (64-bit) SP1 or later
- Windows XP Professional x86 (32-bit) and x64 (64-bit) SP3 or later

#### ***Supported server operating systems***

- Windows Server 2008 R2 x64 (64-bit)
- Windows Server 2008 x86 (32-bit) and x64 (64-bit)
- Windows Server 2003 Standard or Enterprise x86 (32-bit) and x64 (64-bit) SP2 or later
- Windows Server 2003 R2 Standard or Enterprise x86 (32-bit) and x64 (64-bit) SP2 or later

**Note:** All server operating systems offer a thin client environment when Terminal Services are enabled.

**Note:** All server operating systems are also supported with Citrix Xen Application Server 5.0 or later.

#### ***Supported virtual machine environments***

- Citrix XenServer 5.0 or later
- VMWare Workstation 6 or later
- VMWare ESX Server 3 or later
- Microsoft Hyper-V

### ***Supported relational database management systems***

- IBM DB2 9.7
  - Workgroup Edition
  - Enterprise Server Edition
- Microsoft SQL Server 2008
  - Standard Edition
  - Enterprise Edition
  - Workgroup Edition
- Oracle 11g Release 2 - Standard Edition

### ***Supported web servers***

- IBM WebSphere Application Server, base version 8.0.0.4

### ***Supported message-oriented middleware***

- WebSphere MQ 7.5

### ***Supported web browsers***

- Microsoft Internet Explorer 7, 8, and 9
- Mozilla Firefox 3.6-14
- Google Chrome 21

**Note:** Users operating in a Microsoft Internet Explorer 7 or 8 environment will not be able to take advantage of the new web visualization capability; no other feature is affected. To make use of this capability, it is recommended that Internet Explorer be upgraded to version 9 or an alternative supported web browser be considered. Should there be a business or operation requirement to remain on Internet Explorer 7 or 8, the Google Chrome Frame plug-in can be installed to initialize web visualization in these versions. The end user however must ensure that they agree to the Chrome Frame plug-in end user license agreement.

### ***Additional requirements***

- Microsoft .NET Framework 2.0 SP1 or .NET Framework 3.5, depending on the operating system (only required for machines running Analysis Repository Schema Designer)
- Microsoft Windows Installer 4.5 if the installation system is running Windows Vista or Windows Server 2008 (only required for machines running Analysis Repository Schema Designer)
- Microsoft Silverlight 5

### ***New products***

#### **IBM i2 Analyst's Notebook SDK**

### ***Supported desktop operating systems***

- Windows 7 Professional, Enterprise, or Ultimate x86 (32-bit) and x64 (64-bit)
- Windows Vista Business, Enterprise, or Ultimate x86 (32-bit) and x64 (64-bit) SP1 or later
- Windows XP Professional x86 (32-bit) and x64 (64-bit) SP3 or later

## ***Additional requirements***

- Microsoft .NET Framework 2.0 SP1 or .NET Framework 3.5, depending on the operating system
- Microsoft Windows Installer 4.5 if the installation system is running Windows Vista or Windows Server 2008
- To develop solutions and to examine the supplied sample and tutorial projects, Microsoft Visual Studio 2008 and/or Microsoft Visual Basic 6 SP6. IBM does not guarantee support for Microsoft Visual Studio 2010 in this version.

## **IBM i2 iBridge**

### ***Supported desktop operating systems***

- Windows 7 Professional, Enterprise, or Ultimate x86 (32-bit) and x64 (64-bit)
- Windows Vista Business, Enterprise, or Ultimate x86 (32-bit) and x64 (64-bit) SP1 or later
- Windows XP Professional x86 (32-bit) and x64 (64-bit) SP3 or later

### ***Supported server operating systems***

- Windows Server 2008 R2 x64 (64-bit)
- Windows Server 2008 x86 (32-bit) and x64 (64-bit)
- Windows Server 2003 Standard or Enterprise x86 (32-bit) and x64 (64-bit) SP2 or later
- Windows Server 2003 R2 Standard or Enterprise x86 (32-bit) and x64 (64-bit) SP2 or later

**Note:** All server operating systems offer a thin client environment when Terminal Services are enabled.

**Note:** All server operating systems are also supported with Citrix Xen Application Server 5.0 or later.

### ***Supported virtual machine environments***

- Citrix XenServer 5.0 or later
- VMWare Workstation 6 or later
- VMWare ESX Server 3 or later
- Microsoft Hyper-V

### ***Supported databases***

- Microsoft Access 2000 (SP5), 2002 (SP1), 2003, 2007, and 2010
- SQL Server 2000 (SP4), 2003 (R2), 2005 (SP3) and 2008
- Oracle 9i, 10g (R1 and R2), 11g (R1 and R2)

### ***Supported drivers***

- Microsoft MDAC2.6 (or later) OLEDB for Jet 4.0
- Microsoft MDAC2.6 (or later) OLEDB for SQL Server
- Microsoft MDAC2.6 (or later) OLEDB for Oracle
- Oracle OLEDB for Oracle
- SQL Native Client (provided as part of specific SQL Server 2005 install)

**Note:** If using Microsoft Access 2010 or 2007, install of the relevant Access Database Engine Office System Driver is required.

## ***Client requirements***

To run iBridge 8.9, the following software is required:

- IBM i2 Analyst's Notebook compatible version
- Microsoft Internet Explorer 6.0 or later
- Microsoft Data Access components (MDAC) 2.6 or later

## ***Additional requirements***

- Microsoft .NET Framework 2.0 SP1 or .NET Framework 3.5, depending on the operating system
- Microsoft Windows Installer 4.5 if the installation system is running Windows Vista or Windows Server 2008

## **IBM i2 Analyst's Workstation**

### ***Supported desktop operating systems***

- Windows 7 Professional, Enterprise, or Ultimate x86 (32-bit) and x64 (64-bit)
- Windows Vista Business, Enterprise, or Ultimate x86 (32-bit) and x64 (64-bit) SP1 or later
- Windows XP Professional x86 (32-bit) and x64 (64-bit) SP3 or later

### ***Supported server operating systems***

- Windows Server 2008 R2 x64 (64-bit) with Terminal Services enabled
- Windows Server 2008 x86 (32-bit) and x64 (64-bit)
- Windows Server 2003 Standard or Enterprise x86 (32-bit) and x64 (64-bit) SP2 or later with Terminal Services enabled
- Windows Server 2003 R2 Standard or Enterprise x86 (32-bit) and x64 (64-bit) SP2 or later with Terminal Services enabled

### ***Supported virtual machine environments***

- Citrix XenServer 5.0 or later
- VMWare Workstation 6 or later
- VMWare ESX Server 3 or later
- Microsoft Hyper-V

### ***Supported relational database management systems***

- Microsoft SQL Server 2008 R2 Standard, Enterprise, Workgroup Editions
- Microsoft SQL Server 2008 Standard, Enterprise, Workgroup, Express® Editions
- Microsoft SQL Server 2005 Standard, Enterprise, Workgroup, Express Editions

## ***Analysis servers***

An Analysis server is required to build Data Miner cubes, for which an installation of SQL Server Analysis Services is needed.

## ***Additional requirements***

See the IBM i2 Analyst's Workstation 8.9 release notes for additional information.

## **IBM i2 iBase IntelliShare**

### ***Supported desktop operating systems***

- Windows 7 Professional, Enterprise, or Ultimate x86 (32-bit) and x64 (64-bit)
- Windows Vista Business, Enterprise, or Ultimate x86 (32-bit) and x64 (64-bit) SP1 or later
- Windows XP Professional x86 (32-bit) and x64 (64-bit) SP3 or later

### ***Supported server operating systems***

- Windows Server 2008 R2 x64 (64-bit)
- Windows Server 2008 x86 (32-bit) and x64 (64-bit)
- Windows Server 2003 Standard or Enterprise x86 (32-bit) and x64 (64-bit) SP2 or later
- Windows Server 2003 R2 Standard or Enterprise x86 (32-bit) and x64 (64-bit) SP2 or later

### ***Supported virtual machine environments***

- Citrix XenServer 5.0 or later
- VMWare Workstation 6 or later
- VMWare ESX Server 3 or later
- Microsoft Hyper-V

### ***Supported relational database management systems***

- Per those supported by IBM i2 iBase 8.9

### ***Supported web servers***

- Apache Tomcat 6.0.18

### ***Supported web browsers***

- Microsoft Internet Explorer 7, 8, and 9

### ***Additional requirements***

- Microsoft .NET Framework 2.0 SP1 or .NET Framework 3.5, depending on the operating system
- Microsoft Windows Installer 4.5 if the installation system is running Windows Vista or Windows Server 2008
- Microsoft Silverlight 4

## **IBM i2 Text Chart**

### ***Supported desktop operating systems***

- Windows 7 Professional, Enterprise, or Ultimate x86 (32-bit) and x64 (64-bit)
- Windows Vista Business, Enterprise, or Ultimate x86 (32-bit) and x64 (64-bit) SP1 or later
- Windows XP Professional x86 (32-bit) and x64 (64-bit) SP3 or later

### ***Supported server operating systems***

- Windows Server 2008 R2 x64 (64-bit)
- Windows Server 2008 x86 (32-bit) and x64 (64-bit)
- Windows Server 2003 Standard or Enterprise x86 (32-bit) and x64 (64-bit) SP2 or later
- Windows Server 2003 R2 Standard or Enterprise x86 (32-bit) and x64 (64-bit) SP2 or later

### ***Supported virtual machine environments***

- Citrix XenServer 5.0 or later
- VMWare Workstation 6 or later
- VMWare ESX Server 3 or later
- Microsoft Hyper-V

### ***Additional requirements***

- Microsoft .NET Framework 2.0 SP1 or .NET Framework 3.5, depending on the operating system
- Microsoft Windows Installer 4.5 if the installation system is running Windows Vista or Windows Server 2008
- Microsoft Windows Explorer 6.0, or later, and Macromedia Flash plug-in 8.0 or later are present on the installation system
- Depending on regional version of operating system, Text Chart interoperates with applications in the following versions of Microsoft Office: Office 2003, Office 2010 (all editions).
- Depending on regional versions of the operating system, Text Chart can work with documents created by the following Microsoft Office versions: Office 2000, Office XP, Office 2003, Office 2007, Office 2010 (all editions).
- IBM i2 Text Chart Auto Mark supports terms found in documents in the following languages: English, French, German, Spanish, Italian, and Dutch.

## **IBM i2 Information Exchange Visualizer**

### ***Browsers***

- Internet Explorer 6.0, 7.0, and 8.0
- Mozilla Firefox 3.5 and 3.6

### ***Java™ runtime environments***

- Sun JRE 1.5 and 1.6

## **IBM i2 Information Exchange Visualizer SDK**

### ***Supported desktop operating systems***

- Windows 7 Professional, Enterprise, or Ultimate x86 (32-bit) and x64 (64-bit)
- Windows Vista Business, Enterprise, or Ultimate x86 (32-bit) and x64 (64-bit) SP1 or later
- Windows XP Professional x86 (32-bit) and x64 (64-bit) SP3 or later

### ***Additional requirements***

- Microsoft .NET Framework 2.0 SP1 or .NET Framework 3.5, depending on the operating system
- Microsoft Windows Installer 4.5 if the installation system is running Windows Vista or Windows Server 2008

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a README file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

## Planning information

---

Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and technical support are provided by the Software Subscription and Support (Software Maintenance) offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and technical support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with each program license acquired. The initial period of Software Subscription and Support (Software Maintenance) can be extended by the purchase of a renewal option, if available.

## Packaging

The products detailed in this announcement will be available in both ESD and packaged formats. Physical media is delivered on CDs or DVDs.

## Media packs

Description	Part number	Product identifier
IBM i2 Analyst's Notebook V8.9.3 Multiplatform English Media Pack	BF052EN	5725-G07
IBM i2 Analyst's Notebook V8.9.3 Multiplatform French Media Pack	BF053FR	5725-G07
IBM i2 Analyst's Notebook SDK V8.9.3 windows English Media Pack	BF054EN	5725-G08
IBM i2 iBridge User V8.9.1 Windows Multilingual Media Pack	BF05BML	5725-G11
IBM i2 iBridge Designer V8.9.1 Windows Multilingual Media Pack	BF05CML	5725-G11
IBM i2 Analyst's Workstation User V8.9.1 Windows English Media Pack	BF05FEN	5725-G14
IBM i2 Analyst's Workstation Designer V8.9.1 Windows English Media Pack	BF05GEN	5725-G14
IBM i2 iBase Base Plate Analysis V8.9.1 windows English Media Pack	BF05HEN	5725-G15
IBM i2 iBase Intellishare Find and Explore V8.9.1 windows Multilingual Media Pack	BF05IML	5725-G16
IBM i2 iBase Intellishare Data Entry V8.9.1 windows Multilingual Media Pack	BF05JML	5725-G16
IBM i2 Text Chart V8.9.1 windows Multilingual Media Pack	BF05KML	5725-G17
IBM i2 Text Chart Auto Mark V8.9.1 Windows English Media Pack	BF05LEN	5725-G17
IBM i2 Information Exchange Visualizer V8.9.1 windows English Media Pack	BF05DEN	5725-G18
IBM i2 Analyst's Notebook Premium V8.9.3 windows 7 Enterprise English Media Pack	BF055EN	5725-G21
IBM i2 Intelligence Analysis Platform V3.0.3 windows 7 English Media Pack	BF056EN	5725-G22
IBM i2 Information Exchange Visualizer SDK V8.9.1 windows English Media Pack	BF05EEN	5725-G51

## License information documents

Description	Part number	Product identifier
IBM i2 iBridge Designer	CT6KHML	5725-G11
IBM i2 Analyst's Workstation Designer 8.9	CT6KJML	5725-G14
IBM i2 Text Chart Auto Mark 8.9	CT6KIML	5725-G17

This program, when downloaded from a website, contains the applicable IBM license agreement and License Information, if appropriate, and will be presented for acceptance at the time of installation of the program. For future reference, the license and License Information will be stored in a directory such as LICENSE.TXT.

## Security, auditability, and control

---

This information has not changed. For details, refer to Software Announcement [212-110](#), dated May 1, 2012. The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

---

## Software Services

---

IBM Software Services has the breadth, depth, and reach to manage your services needs. You can leverage the deep technical skills of our lab-based, software services team and the business consulting, project management, and infrastructure expertise of our IBM Global Services team. Also, we extend our IBM Software Services reach through IBM Business Partners to provide an extensive portfolio of capabilities. Together, we provide the global reach, intellectual capital, industry insight, and technology leadership to support a wide range of critical business needs.

To learn more about IBM Software Services or to contact a Software Services sales specialist, visit

<http://www.ibm.com/software/sw-services/>

---

## Ordering information

---

This product is only available via Passport Advantage . It is not available as shrinkwrap.

These products may only be sold directly by IBM or by authorized IBM Business Partners for Software Value Plus.

For more information about IBM Software Value Plus, visit

[https://www.ibm.com/partnerworld/wps/servlet/ContentHandler/svp\\_authorized\\_portfolio](https://www.ibm.com/partnerworld/wps/servlet/ContentHandler/svp_authorized_portfolio)

To locate IBM Business Partners for Software Value Plus in your geography for a specific Software Value Plus portfolio, contact your IBM representative.

## Charge metric

The charge metrics for the new products in this announcement are:

Program name	PID number	Charge metric
IBM i2 Analyst's Notebook SDK	5725-G08	Per Authorized User
IBM i2 iBridge	5725-G11	Per Concurrent User
IBM i2 Analyst's Workstation	5725-G14	Per Concurrent User
IBM i2 iBase IntelliShare	5725-G16	Per Concurrent User
IBM i2 Text Chart	5725-G17	Per Concurrent User
IBM i2 Information Exchange Visualizer	5725-G18	Per Concurrent User
IBM i2 Information Exchange Visualizer SDK	5725-G51	Per Authorized User

For the charge metrics for previously announced products, refer to Software Announcement [212-110](#), dated May 1, 2012.

## Authorized User

Authorized User is a unit of measure by which the program can be licensed. An Authorized User is a unique person who is given access to the program. The program may be installed on any number of computers or servers and each Authorized User may have simultaneous access to any number of instances of the program at one time. Licensee must obtain separate, dedicated entitlements for each Authorized User accessing the program in any manner directly or indirectly (for example, via a multiplexing program, device, or application server) through any means. An entitlement for an Authorized User is unique to that Authorized User and may not be shared, nor may it be reassigned other than for the permanent transfer of the Authorized User entitlement to another person.

**Note:** Some programs may be licensed where devices are considered users. In that case, the following applies. Any computing device that requests the execution of or receives for execution a set of commands, procedures, or applications from the program or that is otherwise managed by the program is considered a separate user of the program and requires an entitlement as if that device were a person.

## Concurrent User

Concurrent User is a unit of measure by which the program can be licensed. A Concurrent User is a person who is accessing the program at any particular point in time. Regardless of whether the person is simultaneously accessing the program multiple times, the person counts only as a single Concurrent User. The program may be installed on any number of computers or servers, but licensee must obtain entitlements for the maximum number of Concurrent Users simultaneously accessing the program. Licensee must obtain an entitlement for each simultaneous Concurrent User accessing the program in any manner directly or indirectly (for example, via a multiplexing program, device, or application server) through any means.

**Note:** Some programs may be licensed where devices are considered users. In that case, the following applies. Any computing device that requests the execution of or receives for execution a set of commands, procedures, or applications from the program or that is otherwise managed by the program is considered a separate user of the program and requires an entitlement as if that device were a person.

## Passport Advantage

**Note:** Ordering part numbers for media packs can be found in the [Packaging](#) section.

## Additional part numbers for previously announced products

Program name and description	Part number
<b>IBM i2 iBase (5725-G15)</b>	
IBM i2 iBase Plate Analysis Concurrent User License + SW Subscription & Support 12 Months	D0WB8LL
IBM i2 iBase Plate Analysis Concurrent User Annual SW Subscription & Support Renewal	E0FX4LL
IBM i2 iBase Plate Analysis Concurrent User SW Subscription & Support Reinstate 12 Months	D0WB9LL

## Part numbers for new products

Program name and description	Part number
<b>IBM i2 Analyst's Notebook SDK (5725-G08)</b>	
IBM i2 Analyst's Notebook SDK Authorized User License + SW Subscription & Support 12 Months	D0WAYLL
IBM i2 Analyst's Notebook SDK Authorized User Annual SW Subscription & Support Renewal	E0FWZLL
IBM i2 Analyst's Notebook SDK Authorized User SW Subscription & Support Reinstate 12 Months	D0WAZLL

## IBM i2 iBridge (5725-G11)

IBM i2 iBridge User Concurrent User License + SW Subscription & Support 12 Months	D0WBCLL
IBM i2 iBridge User Concurrent User Annual SW Subscription & Support Renewal	E0FX6LL
IBM i2 iBridge User Concurrent User SW Subscription & Support Reinstate 12 Months	D0WBDLL
IBM i2 iBridge Designer Concurrent User License + SW Subscription & Support 12 Months	D0WBALL
IBM i2 iBridge Designer Concurrent User Annual SW Subscription & Support Renewal	E0FX5LL
IBM i2 iBridge Designer Concurrent User SW Subscription & Support Reinstate 12 Months	D0WBBLL

## IBM i2 Analyst's Workstation (5725-G14)

IBM i2 Analyst workstation User Concurrent User License + SW Subscription & Support 12 Months	D0WB2LL
IBM i2 Analyst workstation User Concurrent User Annual SW Subscription & Support Renewal	E0FX1LL
IBM i2 Analyst workstation User Concurrent User SW Subscription & Support Reinstate 12 Months	D0WB3LL
IBM i2 Analyst workstation Designer Concurrent User License + SW Subscription & Support 12 Months	D0WB0LL
IBM i2 Analyst workstation Designer Concurrent User Annual SW Subscription & Support Renewal	E0FX0LL
IBM i2 Analyst workstation Designer Concurrent User SW Subscription & Support Reinstate 12 Months	D0WB1LL

## IBM i2 iBase IntelliShare (5725-G16)

IBM i2 iBase Plate Analysis Concurrent User License + SW Subscription & Support 12 Months	D0WB8LL
IBM i2 iBase Plate Analysis Concurrent User Annual SW Subscription & Support Renewal	E0FX4LL
IBM i2 iBase Plate Analysis Concurrent User SW Subscription & Support Reinstate 12 Months	D0WB9LL
IBM i2 iBase IntelliShare Find and Explore Concurrent User Lic + SW Subscription & Support 12 Months	D0WB6LL

IBM i2 iBase Intellishare Find & Explore Concurrent User Annual SW Subscription & Support Renewal	E0FX3LL
IBM i2 iBase Intellishare Find & Explore Concurrent User SW Subscription & Support Reinstate 12 Months	D0WB7LL
IBM i2 iBase Intellishare Data Entry Concurrent User Lic + SW Subscription & Support 12 Months	D0WB4LL
IBM i2 iBase Intellishare Data Entry Concurrent User Annual SW Subscription & Support Renewal	E0FX2LL
IBM i2 iBase Intellishare Data Entry Concurrent User SW Subscription & Support Reinstate 12 Months	D0WB5LL

### **IBM i2 Text Chart (5725-G17)**

IBM i2 Text Chart Concurrent User License + SW Subscription & Support 12 Months	D0WBILL
IBM i2 Text Chart Concurrent User Annual SW Subscription & Support Renewal	E0FX9LL
IBM i2 Text Chart Concurrent User SW Subscription & Support Reinstate 12 Months	D0WBJLL
IBM i2 Text Chart Auto Mark Concurrent User License + SW Subscription & Support 12 Months	D0WBKLL
IBM i2 Text Chart Auto Mark Concurrent User Annual SW Subscription & Support Renewal	E0FXALL
IBM i2 Text Chart Auto Mark Concurrent User SW Subscription & Support Reinstate 12 Months	D0WBLLL

### **IBM i2 Information Exchange Visualizer (5725-G18)**

IBM i2 Info Exchange Visualizer Concurrent User License + SW Subscription & Support 12 Months	D0WBELL
IBM i2 Info Exchange Visualizer Concurrent User Annual SW Subscription & Support Renewal	E0FX7LL
IBM i2 Info Exchange Visualizer Concurrent User SW Subscription & Support Reinstate 12 Months	D0WBFL

### **IBM i2 Information Exchange Visualizer SDK (5725-G51)**

IBM i2 Information Exchange Visualizer SDK Authorized User Lic + SW Subscription & Support 12 Months	D0WBGLL
IBM i2 Information Exchange Visualizer SDK Authorized User Annual SW Subscription & Support Renewal	E0FX8LL
IBM i2 Information Exchange Visualizer SDK Authorized User SW Subscription & Support Reinstate 12 Months	D0WBHLL

### **Passport Advantage customer: Media pack entitlement details**

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

### **Entitled maintenance offerings**

Entitled maintenance offering description	Part number
---	-------------

### **IBM i2 Analyst's Notebook (5725-G07)**

IBM i2 Analyst's Notebook Concurrent User License + SW Subscription & Support 12 Months	D0PIFLL
IBM i2 Analyst's Notebook Concurrent User Annual SW Subscription & Support Renewal	E0DQTL
IBM i2 Analyst's Notebook Concurrent User SW SW Subscription & Support Reinsate 12 Months	D0PIGLL

### **IBM i2 Analyst's Notebook Premium (5725-G21)**

IBM i2 Analyst's Notebook Premium Concurrent User License + SW Subscription & Support 12 Months	D0PILLL
IBM i2 Analyst's Notebook Premium Concurrent User Annual SW Subscription & Support Renewal	E0DQWLL
IBM i2 Analyst's Notebook Premium Concurrent User SW Subscription & Support Reinstate 12 Months	D0PIMLL

### **IBM i2 Intelligence Analysis Platform (5725-G22)**

IBM i2 Intelligence Analysis Platform Concurrent User License + SW Subscription & Support 12 Months	D0PINLL
IBM i2 Intelligence Analysis Platform Concurrent User Annual SW Subscription & Support Renewal	E0DQXLL
IBM i2 Intelligence Analysis Platform Concurrent User SW Subscription & Support Reinstate 12 Months	D0PIPLL

### **Media packs**

Media pack description	Part number
IBM i2 Analyst's Notebook V8.9.3 Multiplatform English Media Pack	BF052EN
IBM i2 Analyst's Notebook V8.9.3 Multiplatform French Media Pack	BF053FR
IBM i2 Analyst's Notebook Premium V8.9.3 windows 7 Enterprise English Media Pack	BF055EN
IBM i2 Intelligence Analysis Platform V3.0.3 windows 7 English Media Pack	BF056EN

---

## **Terms and conditions**

---

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

This product is only available via Passport Advantage . It is not available as shrinkwrap.

### **Licensing**

IBM International Program License Agreement including the License Information document and Proof of Entitlement (PoE) govern your use of the program. PoEs are required for all authorized use. Part number products only, offered outside of Passport Advantage , where applicable, are license only and do not include Software Maintenance.

This software license includes Software Subscription and Support (also referred to as Software Maintenance).

These programs are licensed under the IBM Program License Agreement (IPLA) and the associated Agreement for Acquisition of Software Maintenance, which provide for support with ongoing access to releases and versions of the program. IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with the initial license acquisition of each program acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available. These programs have a one-time license charge for use of the program and an annual renewable charge for the enhanced support that includes telephone assistance (voice support for defects during normal business hours), as well as access to updates, releases, and versions of the program as long as support is in effect.

## **License Information form number**

### **Updated license information**

The license information for the following products is updated in this release:

Product identifier	Product name	License Information ID
5725-G07	IBM i2 Analyst's Notebook	L-MSER-8Y5GW8
5725-G21	IBM i2 Analyst's Notebook Premium	L-MSER-8Y4D8Y
5725-G22	IBM i2 Intelligence Analysis Platform	L-MSER-8XZJPT

### **License information for new products**

Product identifier	Product name	License Information ID
5725-G08	IBM i2 Analyst's Notebook SDK	L-APEE-8S5T2M
5725-G11	IBM i2 iBridge	L-APEE-8S5DCS
5725-G11	IBM i2 iBridge Designer	L-APEE-8T9TXL
5725-G14	IBM i2 Analyst's Workstation Designer	L-APEE-8T9U2Q
5725-G14	IBM i2 Analyst's Workstation User	L-APEE-8SLUGA
5725-G16	IBM i2 iBase IntelliShare	L-APEE-8RJEJK
5725-G17	IBM i2 Text Chart	L-APEE-8RJLJA
5725-G17	IBM i2 Text Chart Auto Mark	L-APEE-8T9TT8
5725-G18	IBM i2 Information Exchange Visualizer	L-APEE-8S5T6H
5725-G51	IBM i2 Information Exchange Visualizer SDK	L-APEE-8S5T6H

The programs' License Information will be available for review on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

### **Limited warranty applies**

Yes

### **Limited warranty**

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, consult the *IBM Software Support Handbook* found at

<http://www.ibm.com/support/handbook>

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

### **Money-back guarantee**

If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that (1) for programs acquired under the IBM International Passport Advantage offering, this term applies only to your first acquisition of the program and (2) for programs acquired under any of IBM's On/Off Capacity on

Demand (On/Off CoD) software offerings, this term does not apply since these offerings apply to programs already acquired and in use by you.

**Volume orders (IVO)**

No

**Passport Advantage applies**

Yes, and through the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

**Software Subscription and Support applies**

Yes. Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express . Product upgrades and Technical Support are provided by the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support with each program license acquired. The initial period of Software Subscription and Support can be extended by the purchase of a renewal option, if available.

While your Software Subscription and Support is in effect, IBM provides you assistance for your routine, short duration installation and usage (how-to) questions, and code-related questions. IBM provides assistance via telephone and, if available, electronic access, only to your information systems (IS) technical support personnel during the normal business hours (published prime shift hours) of your IBM support center. (This assistance is not available to your end users.) IBM provides Severity 1 assistance 24 hours a day, 7 days a week. For additional details, consult your *IBM Software Support Handbook* at

<http://www.ibm.com/support/handbook>

Software Subscription and Support does not include assistance for the design and development of applications, your use of programs in other than their specified operating environment, or failures caused by products for which IBM is not responsible under the applicable agreements.

For additional information about the International Passport Advantage Agreement and the IBM International Passport Advantage Express Agreement, visit the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

**System i Software Maintenance applies**

No

**Variable charges apply**

No

**Educational allowance available**

Not applicable.

---

## Statement of good security practices

---

IT system security involves protecting systems and information through prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered destroyed or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective. IBM does not warrant that systems and products are immune from the malicious or illegal conduct of any party.

---

## IBM Electronic Services

---

IBM has transformed its delivery of hardware and software support services to help you achieve higher system availability. Electronic Services is a web-enabled solution that offers an exclusive, no-additional-charge enhancement to the service and support available for IBM servers. These services are designed to provide the opportunity for greater system availability with faster problem resolution and preemptive monitoring. Electronic Services comprises two separate, but complementary, elements: Electronic Services news page and Electronic Services Agent.

The Electronic Services news page is a single Internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support. The news page enables you to gain easier access to IBM resources for assistance in resolving technical problems.

The Electronic Service Agent™ is no-additional-charge software that resides on your server. It monitors events and transmits system inventory information to IBM on a periodic, client-defined timetable. The Electronic Service Agent automatically reports hardware problems to IBM . Early knowledge about potential problems enables IBM to deliver proactive service that may result in higher system availability and performance. In addition, information collected through the Service Agent is made available to IBM service support representatives when they help answer your questions or diagnose problems. Installation and use of IBM Electronic Service Agent for problem reporting enables IBM to provide better support and service for your IBM server.

To learn how Electronic Services can work for you, visit

<http://www.ibm.com/support/electronic>

---

## Prices

---

For additional information and current prices, contact your local IBM representative.

### **Passport Advantage**

For Passport Advantage information and charges, contact your IBM Representative, authorized IBM Business Partner, or authorized IBM Business Partner for Software Value Plus, if applicable. Additional information is also available at

<http://www.ibm.com/software/passportadvantage>

### **Business Partner information**

If you are an IBM Business Partner -- Distributor for Workstation Software acquiring products from IBM , you may link to Passport Advantage Online for resellers where

you can obtain Business Partner pricing information. An IBM ID and password are required.

<https://www.ibm.com/software/howtobuy/passportadvantage/paoreseller>

---

## IBM Global Financing

IBM Global Financing offers competitive financing to credit-qualified customers to assist them in acquiring IT solutions. Offerings include financing for IT acquisition, including hardware, software, and services, from both IBM and other manufacturers or vendors. Offerings (for all customer segments: small, medium, and large enterprise), rates, terms, and availability can vary by country. Contact your local IBM Global Financing organization or visit

<http://www.ibm.com/financing>

IBM Global Financing offerings are provided through IBM Credit LLC in the United States, and other IBM subsidiaries and divisions worldwide to qualified commercial and government customers. Rates are based on a customer's credit rating, financing terms, offering type, equipment type, and options, and may vary by country. Other restrictions may apply. Rates and offerings are subject to change, extension, or withdrawal without notice.

Financing from IBM Global Financing helps you preserve cash and credit lines, enables more technology acquisition within current budget limits, permits accelerated implementation of economically attractive new technologies, offers payment and term flexibility, and can help match project costs to projected benefits. Financing is available worldwide for credit-qualified customers.

For more financing information, visit

<http://www.ibm.com/financing>

---

## Order now

To order, contact the Americas Call Centers or your local IBM representative, or your IBM Business Partner.

To identify your local IBM representative or IBM Business Partner, call 800-IBM-4YOU (426-4968).

Phone: 800-IBM-CALL (426-2255)  
Fax: 800-2IBM-FAX (242-6329)  
Internet: [callserv@ca.ibm.com](mailto:callserv@ca.ibm.com)  
Mail: IBM Teleweb Customer Support  
ibm.com® Sales Execution Center, Americas North  
3500 Steeles Ave. East, Tower 3/4  
Markham, Ontario  
Canada  
L3R 2Z1

Reference: SE001

The Americas Call Centers, our national direct marketing organization, can add your name to the mailing list for catalogs of IBM products.

**Note:** Shipments will begin after the planned availability date.

### **Trademarks**

Electronic Service Agent is a trademark of IBM Corporation in the United States, other countries, or both.

IBM, i2, Passport Advantage, DB2, WebSphere, Express and [ibm.com](http://www.ibm.com) are registered trademarks of IBM Corporation in the United States, other countries, or both.

Microsoft and Windows are trademarks of Microsoft Corporation in the United States, other countries, or both.

Adobe is a trademark of Adobe Systems Incorporated in the United States, and/or other countries.

Other company, product, and service names may be trademarks or service marks of others.

***Terms of use***

IBM products and services which are announced and available in your country can be ordered under the applicable standard agreements, terms, conditions, and prices in effect at the time. IBM reserves the right to modify or withdraw this announcement at any time without notice. This announcement is provided for your information only. Additional terms of use are located at:

<http://www.ibm.com/legal/us/en/>

For the most current information regarding IBM products, consult your IBM representative or reseller, or visit the IBM worldwide contacts page

<http://www.ibm.com/planetwide/us/>