IBM Maximo Health, Safety, and Environment Manager V7.5 standardizes operational practices to protect the workplace and the environment

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At a glance

IBM® Maximo® Health, Safety, and Environmental Manager V7.5 provides applications for audit management, risk assessment, safety reporting, management of change, and corrective actions. For example, Maximo Health, Safety, and Environmental Manager V7.5 includes many industry-specific applications such as:

- Incident management
- Investigations
- Change management
- Non-conformance management
- Competency management
- Operating policy
- Operating procedures
- Operator’s log
- Training tracking
- Action tracking
- Benefits and losses
- Failure reporting
- Improvements
- Regulatory compliance
- Risk assessments
- Risk matrices
- Solutions
- Defect elimination

For ordering, contact Your IBM representative or an IBM Business Partner. For more information contact the Americas Call Centers at 800-IBM-CALL (426-2255).

Reference: YE001
Overview

The primary objective of health, safety, and environment initiatives is to reduce overall risk, to comply with Federal, State, and Local regulations, and to create a safe yet efficient operating environment for a company. Achieving this objective is as much about standardizing health, safety, and environment practices as integrating these practices with day-to-day operations management. IBM Maximo, the industry leader in enterprise asset management, provides a foundational enterprise platform that integrates health, safety, and environment processes with work and asset management data and processes to provide a single view of your personnel, facilities, assets, and operations.

IBM Maximo Health, Safety and Environment Manager V7.5 delivers unparalleled health, safety, and environment capabilities for audit management, incident reporting, risk assessment, corrective action preventive action (CAPA), calibration and maintenance, quality assurance, inspection, management of change (MOC), condition reporting, and training. When coupled with Maximo’s proven capabilities in work management, scheduling, preventive maintenance, job plan creation, monitoring, document control, reporting and collaboration, IBM Maximo Health, Safety and Environment Manager V7.5 provides a closed-loop management platform that focuses on execution excellence. As an existing Maximo customer, you can benefit by linking health, safety, and environment activities to specific assets, classes of assets, or locations, providing a complete venue to view and manage associated risks and compliance.

Key prerequisites

Refer to the Hardware requirements and Software requirements section.

Planned availability date

September 2, 2011: Electronic download
October 7, 2011: Physical

Description

IBM Maximo Health, Safety and Environment Manager V7.5 includes:

- Incident management - that provides a central application for reporting all incidents spanning work, personnel, safety, health, and environmental areas.
- Investigations - that support all types of investigations that analyze recurring incidents or defects when root cause analysis or after action review is required.
- Change management - that has full management of change process capabilities, integrated with investigations, incidents, work management and other applications.
- Non-conformance management - that provides non-conformance management capabilities designed to automate, manage, and streamline in order to identify, evaluate, review, and handle non-conforming engineering specifications, materials, components, parts, or processes.
- Competency management - that improves competency assurance through capabilities for adding, modifying, and updating competencies of the workforce, associate competency requirements to permit and certificate requirements, and identifies and validates competency requirements on job plans and work orders.
- Operating policy - that has governance application for structuring operating policy, operating and maintenance strategies.
- Operating procedures - that contains capabilities for documented structured, step-by-step operating procedures.
• Operator’s log - that has electronic log used by shift operators for recording and qualifying events, which occur during an individual’s shift watch.
• Training tracking - that maintains a complete history of all personnel job roles, certifications, training, and current qualifications.
• Action tracking - that provides a tracking application for actions resulting from regulatory and conformance audits, or other internal assessments.
• Benefits and losses - that capture benefits associated with improvements or costs associated with incidents, failures, survey, and audit findings.
• Failure reporting - that provides a standard reporting mechanism for capturing metrics to support failure and condition reporting.
• Improvements - that manages continuous improvement programs.
• Regulatory compliance - that identifies regulatory compliance against assets and locations, and associates job plans and work orders to these regulations to ensure compliance.
• Risk assessments - that standardizes how an enterprise manages risk in challenging operating environments.
• Risk matrices - that standardizes how risk is modeled within an enterprise and provides a common approach across operating locations, assets, equipment, and different types of work.
• Solutions - searchable learning repository that is associated with lessons learned or with proven solutions having an operational, maintenance, or engineering context.
• Defect elimination - that provides an integrated approach to manage defects.

**Accessibility by people with disabilities**

A U.S. Section 508 Voluntary Product Accessibility Template (VPAT) containing details on accessibility compliance can be requested at


**Program number**

<table>
<thead>
<tr>
<th>Program number</th>
<th>Program name</th>
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<tr>
<td>5724-U18</td>
<td>IBM Maximo Health, Safety and Environment Manager</td>
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</table>

**Education support**

Comprehensive education for IBM Tivoli® products is offered through Worldwide Tivoli Education Delivery Services. A wide range of training options are available, including classes led by instructors, learning on demand, on-site training, and blended learning solutions.

For additional information, visit


**Offering Information**

Product information is available via the Offering Information website

http://www.ibm.com/common/ssi

Also, visit the Passport Advantage® website

http://www.ibm.com/software/passportadvantage
**Publications**

English and national language product manuals may be downloaded from the following website

http://www.ibm.com/developerworks/wikis/display/tivolidoccentral/Home

English product documentation is also included with the program software and may be printed.

English publications will be available on the product's general availability date. National language publications will be available within 30 days of general availability. Refer to the Product Configuration Matrix link below for additional information on translation of publications.

For a complete list of supported languages by product, refer to the Product Configuration Matrix at


**Technical information**

**Specified operating environment**

**Hardware requirements**

- **Client workstation:**
  - Processor: Intel® - Pentium® 2 GHz to 4 GHz
  - Main memory: 2 GB to 4 GB RAM
  - Resolution: SVGA 1024 x 768

- **Administrator workstation:**
  - Processor: Intel - Pentium 2 GHz
  - Main memory: 4 GB RAM
  - Resolution: SVGA 1024 x 768
  - Hard disk space: Minimum 11 GB
  - Network connection between administrator system and middleware: 10 Mbit/s

- **Application software server:**
  - Processor: Intel - Pentium (minimum) Single-Server Topology 2 GHz
  - Processor: Intel - Pentium (recommended) Single-Server Topology 6 GHz
  - Processor: Intel - Pentium (minimum) Multi-Server Topology 2 GHz
  - Processor: Intel - Pentium (recommended) Multi-Server Topology 6 GHz
  - Hard disk space: 40 GB
  - Main memory: 4 GB RAM minimum
  - Main memory: 6 GB RAM recommended

**Software requirements**

**Client workstations**

- Microsoft® Windows® XP Pro, Microsoft Windows Vista, or Microsoft Windows 7.0
- Microsoft Internet Explorer 7.0, 8.0, Firefox 3.6
- Adobe® Acrobat Reader 8 or 9
- Adobe Flash Player 10 (IBM Maximo Linear Asset Manager only)
Application server

The server where you install the IBM WebSphere® Application Server Network Deployment or BEA WebLogic Application Server and typically, where you deploy Maximo Enterprise Archive (EAR) files.

Operating systems

- IBM
  - IBM AIX® V6.1 (32 bit or 64 bit)
  - IBM AIX V7.1 (32 bit or 64 bit)
- Microsoft - Enterprise, Data Center, and Standard Editions
  - Microsoft Windows 2008 server R2 (32 bit or 64 bit)
  - Microsoft Windows 2008 server (32 bit or 64 bit)
  - Microsoft Windows 2003 server R2 (32 bit or 64 bit)
  - Microsoft Windows 2003 server (32 bit or 64 bit)
- Sun
  - Sun Solaris 9 or 10 (SPARC processor-based systems)
- Hewlett Packard
  - HP-UX 11iv3 (Itanium® - 64 bit)
- Red Hat
  - Red Hat Enterprise Linux® V5 (x86, 32 bit or 64 bit)*
  - Red Hat Enterprise Linux V5 (System z®, Power Systems™)
  - Red Hat Enterprise Linux V6 (x86, 32 bit or 64 bit)*
  - Red Hat Enterprise Linux V6 (System z, Power Systems)
- SUSE
  - SUSE 10 (x86, System z, Power Systems)*
  - SUSE 11 (x86, System z, Power Systems)

*Linux 32-bit production systems are not supported.

Hypervisors

- VMWare ESX Server 4.1
- Power® VM
- Processor Resource/Systems Manager™ (PR/SM™)
- zVM
- Kernal Virtual Machine (KVM)

Web servers

- IBM WebSphere Application Server V7.0
- WebLogic Server 10.3.1 (WebLogic 11g)

Database servers

Hardware:

- Refer to the database vendor documentation for hardware specifications.

Software:

- DB2® 9.8 pureScale®
- DB2 9.7.0.3a
- Workstation or Enterprise Edition
- Configured for TCP/IP support

- DB2 9.7.0.5
  - Workstation or Enterprise Edition
  - Configured for TCP/IP support

- Oracle V10.2.0.5
- Oracle V11g R1 or R2 Standard or Enterprise Edition
- Microsoft SQL Server 2008 R2 or 2008 Standard or Enterprise Edition

**Report servers:**
- Business Intelligence Reporting Tools (BIRT) 2.3.2
- IBM Tivoli Common Reporting V2.1
- IBM Cognos® Business Intelligence 8.4.1

**Lightweight Directory Access Protocol (LDAP) support:**
- IBM Tivoli Directory Server V6.3
- Microsoft Active Directory 2008 R2

**Java™ support:**
- Java Development Kit (JDK) 1.6 server
- Java Runtime Environment (JRE 1.6) (browser support)

**Browser support:**
- Internet Explorer 7, 8
- Firefox 3.6

The program’s specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

**Planning information**

**Direct customer support**
Direct customer support is provided by IBM Operational Support Services - SoftwareXcel. This fee service enhances your productivity by providing voice and electronic access into the IBM support organization. IBM Operational Support Services - SoftwareXcel helps answer questions pertaining to usage and suspected software defects for eligible products.

Installation and technical support is provided by Global Services. For more information call 800-IBM-4YOU (426-4968).

For technical support or assistance, contact your IBM representative or visit

http://www.ibm.com/support

**Security, auditability, and control**

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.
Software Services

IBM Software Services has the breadth, depth, and reach to manage your services needs. You can leverage the deep technical skills of our lab-based, software services team and the business consulting, project management, and infrastructure expertise of our IBM Global Services team. Also, we extend our IBM Software Services reach through IBM Business Partners to provide an extensive portfolio of capabilities. Together, we provide the global reach, intellectual capital, industry insight, and technology leadership to support a wide range of critical business needs.

To learn more about IBM Software Services or to contact a Software Services sales specialist, visit

http://www.ibm.com/software/sw-services/

Licensing metric definitions and pricing examples

Licensing metric definitions

Authorized User

An Authorized User is a unique person who is given access to the program. The program may be installed on any number of computers or servers and each Authorized User may have simultaneous access to any number of instances of the program at one time. Licensee must obtain separate, dedicated entitlements for each Authorized User given access to the program in any manner directly or indirectly (for example, via a multiplexing program, device, or application server) through any means. An entitlement for an Authorized User is unique to that Authorized User and may not be shared, nor may it be reassigned other than for the permanent transfer of the Authorized User entitlement to another person.

Standby or backup systems

For programs running or resident on backup machines, IBM defines three types of situations: cold, warm and hot. In cold and warm situations, a separate entitlement for the copy on the backup machine is normally not required and typically no additional charge applies. In a hot backup situation, the customer needs to acquire other license or entitlements sufficient for that server. All programs running in backup mode must be solely under the customer's control, even if running at another enterprise's location.

As a practice, the following are definitions and allowable actions concerning the copy of the program used for backup purposes:

Cold: A copy of the program may reside, for backup purposes, on a machine as long as the program is not started. There is no additional charge for this copy.

Warm: A copy of the program may reside for backup purposes on a machine and is started, but is idling, and is not doing any work of any kind. There is no additional charge for this copy.

Hot: A copy of the program may reside for backup purposes on a machine is started, and is doing work. The customer must acquire a license or an entitlement for this copy and there will generally be an additional charge.

Doing work includes, for example, production, development, program maintenance, and testing. It also could include other activities, such as mirroring of transactions; updating of files; synchronization of programs, data or other resources (for example, active linking with another machine, program, database, or other resource); or any activity or configurations that would allow an active hot switch or other synchronized switch over between programs, databases, or other resources to occur.
In the case of a program or system configuration that is designed to support a high-availability environment by using various techniques (for example, duplexing; mirroring of files or transactions maintaining a heartbeat; and active linking with another machine, program, database, or other resource), the program is considered to be doing work in the hot situation and a license or entitlement must be purchased.

**Pricing examples**

The pricing examples below should be used to determine required license entitlements for IBM Maximo Health, Safety and Environment Manager V7.5.

IBM Maximo Health, Safety and Environment Manager is licensed per Authorized User.

If a customer has 100 users who require access, the following licensing scheme applies:

<table>
<thead>
<tr>
<th>Quantity in customer environment</th>
<th>License entitlements required</th>
</tr>
</thead>
<tbody>
<tr>
<td>Authorized Users</td>
<td>100</td>
</tr>
</tbody>
</table>

IBM Maximo Asset Management Self Service Requestors are licensed per Authorized User. All Authorized Users of IBM Maximo Health, Safety, and Environment Manager includes Self-Service Requestor functionality. If the customer has users who require access only to Self-Service Requestor functionality, then licenses for just that functionality can be purchased through IBM Maximo Health, Safety and Environment Manager Self-Service Requestor. If a customer has 100 users that require full access, 25 users who require access to submit service requests and to enter self-service purchase requisitions and 10 users who only need to submit service requests, the following license scheme applies:

- 100 Authorized Users of IBM Maximo Health, Safety and Environment Manager
- 35 users of IBM Maximo Asset Management Self-Service Requestor

**Ordering information**

This product is only available via Passport Advantage. It is not available as shrinkwrap.

**Passport Advantage customer: Media pack entitlement details**

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

<table>
<thead>
<tr>
<th>Media packs description</th>
<th>Part number</th>
</tr>
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<tr>
<td>IBM Maximo Health, Safety and Environment Manager V7.5 MP ML</td>
<td>BJ026ML</td>
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**Current licensees**

**New licenses**

Orders for new licenses will be accepted now.

Shipment will begin on the planned availability date.
Basic license

Ordering information for Passport Advantage

Passport Advantage allows you to have a common anniversary date for Software Subscription and Support renewals, which can simplify management and budgeting for eligible new versions and releases (and related technical support) for your covered products. The anniversary date, established at the start of your Passport Advantage Agreement, will remain unchanged while your Passport Advantage Agreement remains in effect. New software purchases will initially include twelve full months of Software Subscription and Support. In the second year (the first year of renewal) Software Subscription and Support will be prorated to be coterminal with your common anniversary date. Thereafter, all Software Subscription and Support will renew at the common anniversary date for twelve full months of Software Subscription and Support.

Refer to the IBM International Passport Advantage Agreement and to the IBM Software Support Handbook for specific terms relating to, and a more complete description of, technical support provided through Software Subscription and Support.

The quantity to be specified for the Passport Advantage previously announced part numbers.

Product name: IBM Maximo Health, Safety and Environment Manager v7.5

Product number: 5724-U18

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</table>
To order for Passport Advantage, specify the desired product, media pack part number, and quantity desired.

Media packs

description                                      Part number
IBM Maximo Health, Safety and Environment Manager V7.5 MP ML BJ026ML

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License Information form number

License ID    Document name
L-SNEP-8JGTBX IBM Maximo Health, Safety and Environment Manager 7.5

The program’s License Information will be available for review on the IBM Software License Agreement website


Limited warranty applies

Yes

Limited warranty

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.
IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, consult the IBM Software Support Handbook found at

http://www.ibm.com/support/handbook

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

**Program technical support**

Technical support of a program product version or release will be available for a minimum of five years from the general availability date, as long as your Software Subscription and Support (also referred to as Software Maintenance) is in effect. This technical support allows you to obtain assistance (via telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Subscription and Support (Software Maintenance) also provides you with access to updates (modifications or fixes), releases, and versions of the program. You will be notified, via announcement letter, of discontinuance of support with 12 months' notice. If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

**Money-back guarantee**

If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that (1) for programs acquired under the IBM International Passport Advantage offering, this term applies only to your first acquisition of the program and (2) for programs acquired under any of IBM's On/Off Capacity on Demand (On/Off CoD) software offerings, this term does not apply since these offerings apply to programs already acquired and in use by you.

**Other terms**

**Volume orders (IVO)**

No

**IBM International Passport Advantage Agreement**

**Passport Advantage applies**

Yes, and through the Passport Advantage website at

http://www.ibm.com/software/passportadvantage

**Usage restriction**

Yes. For additional information, refer to the License Information document that is available on the IBM Software License Agreement website


**Software Subscription and Support applies**

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Software Subscription and Support does not include assistance for the design and development of applications, your use of programs in other than their specified operating environment, or failures caused by products for which IBM is not responsible under the applicable agreements.

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http://www.ibm.com/software/passportadvantage

IBM Operational Support Services - SoftwareXcel

No

System i Software Maintenance applies

No

Variable charges apply

No

Educational allowance available

Not applicable.

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The Electronic Service Agent™ is no-additional-charge software that resides on your server. It monitors events and transmits system inventory information to IBM on a periodic, client-defined timetable. The Electronic Service Agent automatically reports hardware problems to IBM. Early knowledge about potential problems enables IBM to deliver proactive service that may result in higher system availability and performance. In addition, information collected through the Service Agent is made available to IBM service support representatives when they help answer your questions or diagnose problems. Installation and use of IBM Electronic Service Agent for problem reporting enables IBM to provide better support and service for your IBM server.

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**Prices**

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http://www.ibm.com/software/passportadvantage

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https://www.ibm.com/software/howtobuy/passportadvantage/paoreseller

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**Order now**

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For IBM representative: callserv@ca.ibm.com

For IBM Business Partner: pwswna@us.ibm.com

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Reference: YE001
The Americas Call Centers, our national direct marketing organization, can add your name to the mailing list for catalogs of IBM products.

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