



Accelerate smarter litigation insights with IBM eDiscovery Manager V2.2 and IBM eDiscovery Analyzer V2.2

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At a glance

IBM® eDiscovery Manager V2.2 and IBM eDiscovery Analyzer V2.2 enable:

- Proactive electronically stored information (ESI) management as part of proven, scalable IBM Information Lifecycle Governance solutions
- Agile litigation, investigation, and audit responses powered by advanced content analytics for rapid case insights and faster decisions with reduced costs
- Increased defensibility by optimizing the electronic discovery (eDiscovery) process - authentic and auditable - to reduce risk
- Rapid determination of case-relevant content from high volumes of ESI via search, cull, hold, audit trails, and export functions to help dramatically reduce eDiscovery costs
- Increased defensibility for long-running legal inquiries via scheduled, recurring preservation searches and auditable chain of custody tracking
- Swift insights to determine early case strategies by leveraging advanced analytics and intuitive visualizations to quickly interrogate content to identify relevant case facts, evidence trends and correlations, communication patterns, and key witnesses

For ordering, contact your IBM representative, an IBM Business Partner, or IBM Americas Call Centers at 800-IBM-CALL.

Reference: YE001

Overview

For many businesses, electronic discovery (eDiscovery) represents a significant uncontrolled business cost. High risks for organizations are driven by litigation, investigations, audits, or corporate governance inquiries spawned from increasingly stringent legal, regulatory, and operational governance requirements. In addition, ever increasing electronically stored information (ESI) volumes spur organizations to seek agile, practical, in-house solutions to swiftly gain legal insights to determine early case strategies and reduce litigation costs.

IBM eDiscovery Manager V2.2 and IBM eDiscovery Analyzer V2.2 - IBM Information Lifecycle Governance solutions - enable you to proactively manage ESI and deliver in-house, agile litigation responses and early case assessment via advanced, trusted content analytics while increasing the defensibility of eDiscovery and corporate governance processes.

New capabilities of IBM eDiscovery Manager V2.2:

- Case support across multiple, similar IBM Enterprise Content Management (ECM) repositories for complex cases across global enterprise sources.
- Enhanced security via dynamic roles for granular control over case tasks (archive searcher, auditor, case administrator, case analyst, case reviewer, case searcher, exporter, IT administrator, native viewer, super user).
- Viewing enhancements designed to speed attorney review, with new support for viewing email attachments and non-email content in HTML.
- Enhanced export administration user interface simplifies the tasks related to managing export formats and allows for additional processing specificity.
- New export formats are supported including HTML and PDF.
- New API enhancements to list and retrieve tasks in the REST APIs, create custom export formats via the export APIs, and email Converter API improvements.
- Additional language support for global eDiscovery cases, including bi-directional support for Hebrew and Arabic languages, with 20 different languages now supported.

New capabilities of IBM eDiscovery Analyzer V2.2:

- Using the new capabilities of IBM eDiscovery Manager V2.2, IBM eDiscovery Analyzer can now support a case that spans content from multiple, similar IBM ECM repositories.
- Enhanced security via dynamic roles for granular control over case tasks (archive searcher, auditor, case administrator, case analyst, case reviewer, case searcher, exporter, IT administrator, native viewer, super user).
- Case searching enhancements to speed review including capabilities to:
 - Search for similar or near-duplicate documents (for example, "more like this" searches)
 - Rapidly identify keyword and phrase variations with searching for suggested terms (synonyms, variations of search terms) to help avoid accidental content omission
 - Search for user comments on documents
 - Search for flags assigned to documents (provided appropriate security role permissions are present)
- New visualization of related terms and concepts to discover correlations within values across categories to investigate frequency occurrence over time.
- Enhanced document review with options to review in HTML (including search term highlighting) or in an associated application (provided appropriate security role permissions are present).
- Faster culling with color coded flags.
- Expanded scalability to distribute indexing workloads among enabled helper eDiscovery Analyzer servers.
- Additional language support for document display in bi-directional languages.

As IBM eDiscovery Manager and IBM eDiscovery Analyzer customers, you can also leverage the new features of IBM Content Collector V2.2, detailed in Software Announcement [210-388](#), dated December 07, 2010.

Leveraging the ECM-based Information Lifecycle Governance platform and Smart Archive strategy from IBM, IBM eDiscovery Manager and IBM eDiscovery Analyzer can help organizations respond to eDiscovery requests today and provide a foundation for a long-term, proactive, agile, defensible in-house eDiscovery solution.

Planned availability date

December 10, 2010: Electronic availability

December 17, 2010: Media availability

Description

IBM eDiscovery Manager V2.2 is the cornerstone of IBM's proactive electronic discovery (eDiscovery) solution, enabling authorized users to search, cull, hold, and export case-relevant content leveraging IBM Electronic Content Management (ECM) repositories. It provides capabilities to bring strategic eDiscovery processes in-house and enable corporations to take control of corporate content and reduce overall eDiscovery costs.

IBM eDiscovery Analyzer V2.2 helps investigators, auditors, or legal professionals conceptually search and analyze case ESI preserved by eDiscovery Manager to conduct early case assessments, prepare for meet-and-confer discussions, and refine case matter to help mitigate legal risk and dramatically reduce eDiscovery review costs. It helps professionals gain early insight into a case, identify key concepts, phrases, understand related facts and communication threads, locate critical pieces of evidence, identify witnesses, and form early case strategies.

For more information on eDiscovery, you can visit

<http://www-01.ibm.com/software/data/content-management/ediscovery.html>

Accessibility by people with disabilities

A U.S. Section 508 Voluntary Product Accessibility Template (VPAT) can be requested via the IBM website

http://www.ibm.com/able/product_accessibility/index.html

Section 508 of the U.S. Rehabilitation Act

IBM eDiscovery programs are capable as of December 17, 2010, when used in accordance with IBM's associated documentation, of satisfying the applicable requirements of Section 508 of the Rehabilitation Act, provided that any assistive technology used with the product properly interoperates with it. A U.S. Section 508 Voluntary Product Accessibility Template (VPAT), containing details on the products accessibility compliance, can be requested on the following website

http://www.ibm.com/able/product_accessibility/index.html

Product positioning

As members of the IBM ECM family, IBM eDiscovery Manager and IBM eDiscovery Analyzer are also part of a suite of integrated IBM Information Lifecycle Governance and Smart Archive solutions which address content assessment, collection and archiving, advanced classification, and records management.

Organizations are seeking solutions to bring eDiscovery operations in-house and seek practical, integrated approaches for controlling and reducing eDiscovery costs and risk - particularly for identification, preservation, collection, processing, first pass review, and analysis (EDRM). Together with its eDiscovery partner ecosystem, IBM helps you leverage best practices to bring critical eDiscovery activities in-house and increase defensibility by making eDiscovery part of proactive corporate business processes.

Availability of national languages

Product description	Language	GA date
IBM eDiscovery Analyzer V2.2.0	Multilingual (French, Korean, Chinese - Simplified, Spanish, Portuguese-Brazilian, German, Japanese, Chinese - Traditional, English, Dutch, Italian, Polish)	December 17, 2010
IBM eDiscovery Manager V2.2.0	Multilingual (French, Russian, Hebrew, Arabic, Korean, Chinese - Simplified, Spanish, Portuguese-Brazilian, German, Japanese, Chinese - Traditional, Hungarian, English, Slovenian, Greek, Dutch, Czech, Slovakian, Italian, Polish)	December 17, 2010

Program number

Program number	VRM	Program name
5724-v36	2.2.0	IBM eDiscovery

Offering Information

Product information is available via the Offering Information website

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage® website

<http://www.ibm.com/software/passportadvantage>

Publications

No publications are shipped with this product.

<http://www.ibm.com/shop/publications/order>

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

Technical information

Specified operating environment

Hardware requirements

IBM eDiscovery Manager supports the following platforms and minimum hardware:

- Server: 4-way recommended; 2-way minimum
- Processor:
 - AIX®: POWER® processor
 - Microsoft® Windows®: x86 processor
- RAM: 8 GB recommended; 4 GB minimum; 2 GB paging space minimum

IBM eDiscovery Analyzer supports the following platforms and minimum hardware:

- Server: 4-way recommended; 2-way minimum
- Processor:
 - AIX: POWER processor
 - Microsoft Windows: x86 processor - x64 recommended
- RAM: 8 GB recommended; 6 GB minimum; 2 GB paging space minimum

The following table defines small, medium, and large eDiscovery Analyzer systems:

System size	Number of documents to be processed
Small	Suitable for approximately 10,000 to 100,000 documents. Usually one eDiscovery Analyzer server.
Medium	Suitable for approximately 100,000 to 1,000,000 documents. Usually one or two eDiscovery Analyzer servers.
Large	Suitable for approximately 1,000,000 to 10,000,000 documents. Usually four eDiscovery Analyzer servers.

Memory and processors

The following table specifies basic server processor and RAM requirements for an eDiscovery Analyzer system. To optimize performance, different processor and memory configurations are suggested for small, medium, and large systems. For multiple server configurations, ensure that you have the same processor and memory model on all eDiscovery Analyzer servers.

System size	Processor requirements	Memory requirements
Small	2 processors per	6 GB, plus 2 GB

Medium	server 2 or 4 processors per server	paging space 6 GB, plus 4 GB paging space
Large	Minimum 8 processors per server	16 GB, plus 4 GB paging space

Disk space

The minimum disk space required to install eDiscovery Analyzer is 1 GB, plus 1 GB of temporary space.

The disk space requirements for running the system can vary and depend on the average document size, the number of documents in the case, and number of cases.

For a multiple node configuration, the disk space requirements affect the main node in the eDiscovery Analyzer setup, since all the case related data is stored on the main node. On the helper nodes, there is no specific disk requirement other than the minimum disk requirement to install.

The following disk space requirements are suggested for the main eDiscovery Analyzer node for an average use case:

System size	Disk space requirements	Memory requirements
Small	100 GB	3 GB, plus 2 GB paging space
Medium	500 GB*	4 GB, plus 4 GB paging space
Large	1 TB*	8 GB, plus 4 GB paging space

* In multiple server configurations, the main server hosts all the case related data and indexes, therefore, requiring the listed amount of space. The helper servers are used for processing power.

Software requirements

Operating systems

IBM eDiscovery Manager requires one of the following operating systems*:

- AIX 5L™ V6.1
- AIX 5L V5.3
- Microsoft Windows Server 2008 Standard, Enterprise, and Datacenter Editions R2
- Microsoft Windows Server 2008 Standard, Enterprise, and Datacenter Editions
- Microsoft Windows Server 2003 Standard Edition SP2 or R2
- Microsoft Windows Server 2003 Enterprise Edition SP2 or R2

* eDiscovery Manager is a 32-bit application but can run on a 64 bit operating system.

Web application servers

- WebSphere® Application Server Network Deployment (32 bit) V7.0.0.11, or later fix pack
- WebSphere Application Server (32 bit) V7.0.0.11 or later fix pack
- WebSphere Application Server Network Deployment (32 bit) V6.1.0.23, or later fix pack
- WebSphere Application Server (32 bit) V6.1.0.23 or later fix pack

DB2® Content Manager connectors

eDiscovery Manager requires the following connector for communicating with the IBM Content Manager servers:

- IBM Information Integrator for Content V8.4.2 Fix Pack 3

Content management servers

eDiscovery Manager requires one of the following content management servers:

- IBM Content Manager Enterprise Edition V8.4.2 Fix Pack 3
- IBM Content Manager V8.4.1 Fix Pack 1, plus text fix
- IBM FileNet® P8 V4.5.1 Fix Pack 2, or later

Email and document archives

If using IBM archival solutions to populate the content management servers, the following are supported:

- IBM CommonStore for Lotus® Domino® or IBM CommonStore for Microsoft Exchange V8.4
- IBM Content Collector V2.1, or later
- IBM FileNet Email Manager V4.0.2, or later fix pack

Email servers

eDiscovery Manager supports the following email servers:

- Lotus Domino 7, 8, 8.5
- Microsoft Exchange 2003
- Microsoft Exchange 2007
- Microsoft Exchange 2010

Client operating systems

Clients running one of the following operating systems can access and run the eDiscovery Manager web client:

- Microsoft Windows 7
- Microsoft Windows Vista
- Microsoft Windows XP

Client browsers

Clients running one of the following web browsers can access and run the eDiscovery Manager web client. Client systems must have the necessary hardware to support a browser that supports frames and Javascript.

- Microsoft Internet Explorer V8.x or V7.x
- Mozilla Firefox V3.6.x or V3.5.x

Recommendations: The IBM eDiscovery Manager web client is best viewed with a screen resolution of 1024x768 and with a DPI setting of 96.

Email client applications

eDiscovery Manager supports the following email client applications:

- Lotus Notes® 7, 8, 8.5
- Microsoft Outlook 2003
- Microsoft Outlook 2007
- Microsoft Outlook 2010

Prerequisite software for IBM eDiscovery Analyzer

- IBM eDiscovery Manager V2.2

IBM eDiscovery Analyzer requires one of the following operating systems* and the associated server:

- AIX 5L V6.1
- AIX 5L V5.3
- Microsoft Windows Server 2008 Standard, Enterprise, and Datacenter Editions R2
- Microsoft Windows Server 2008 Standard, Enterprise, and Datacenter Editions
- Microsoft Windows Server 2003 Standard Edition SP2 or R2
- Microsoft Windows Server 2003 Enterprise Edition SP2 or R2

* eDiscovery Analyzer is a 32-bit application but can run on a 64-bit operating system which is recommended for increased memory availability.

Content management servers

IBM eDiscovery Analyzer requires one of the following content management servers.

- IBM Content Manager Enterprise Edition V8.4.2 Fix Pack 3
- IBM Content Manager V8.4.1 Fix Pack 1, plus text fix
- IBM FileNet Content Manager V4.5.1 Fix Pack 2, or later fix pack

Email and document archives

If using IBM archival solutions to populate the content management servers, the following are supported:

- IBM CommonStore for Lotus Domino or IBM CommonStore for Microsoft Exchange V8.4
- IBM FileNet Email Manager V4.0.2, or later fix pack
- IBM Content Collector V2.1, or later

Client operating systems

Clients running one of the following operating systems can access and run the IBM eDiscovery Analyzer web client:

- Microsoft Windows 7
- Microsoft Windows Vista (32 bit)
- Microsoft Windows XP (32 bit)
- Microsoft Windows Server 2003 Enterprise Edition (32 bit) SP2 or R2

Client browsers

Clients running one of the following web browsers can access and run the IBM eDiscovery Analyzer web client. Client systems must have the necessary hardware to support a browser that supports frames and JavaScript™.

- Microsoft Internet Explorer V8.x or V7.x
- Mozilla Firefox V3.6.x or V3.5.x

Recommendations: The IBM eDiscovery Analyzer web client is best viewed with a screen resolution of 1024x768 or larger.

Email client applications

IBM eDiscovery Analyzer supports the following email client applications:

- IBM Lotus Notes 7, 8, 8.5
- Microsoft Outlook 2003
- Microsoft Outlook 2007
- Microsoft Outlook 2010

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a README file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Planning information

Direct customer support

Direct customer support is provided by IBM Operational Support Services - Support Line. This fee service enhances your productivity by providing voice and electronic access into the IBM support organization. IBM Operational Support Services - Support Line helps answer questions pertaining to usage and suspected software defects for eligible products.

Installation and technical support is provided by Global Services. For more information call 800-IBM-4YOU (426-4968).

Security, auditability, and control

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Ordering information

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Product information

Licensed function title	Product group	Product category
IBM eDiscovery Analyzer Authorized	Content Manager	eDiscovery
IBM eDiscovery Analyzer Employee	Content Manager	eDiscovery
IBM eDiscovery Analyzer External	Content Manager	eDiscovery
IBM eDiscovery Manager Authorized	Content Manager	eDiscovery
IBM eDiscovery Manager Employee	Content Manager	eDiscovery
IBM eDiscovery Manager External	Content Manager	eDiscovery

User Value Units

Authorized User Value Unit (AUVU) license conversion table

Cumulative volume level	Minimum authorized	Maximum authorized	User Value Units per authorized	Max UVUs for each level	Cumulative UVUs at each level	Cumulative volume disc
1	1	20	1.00000	20	20	0.0%
2	21	50	0.83333	25	45	10.0%

3	51	100	0.80000	40	85	15.0%
4	101	250	0.76666	115	200	20.0%
5	251	500	0.60000	150	350	30.0%
6	501	1,000	0.50000	250	600	40.0%
7	1,001	5,000	0.47500	1,900	2,500	50.0%
8	5,001	10,000	0.40000	2,000	4,500	55.0%
9	10,001	25,000	0.36666	5,500	10,000	60.0%
10	25,001	10,000,000	0.33333	3,324,967	3,334,967	67.0%

Employee User Value Unit (EUVU) license conversion table

Cumulative volume level	Minimum employees	Maximum employees	User Value units per employee	Max UVUs for each level	Cumulative UVUs at each level	Cumulative volume disc
1	1,000	2,500	1.000	2,500	2,500	0.0%
2	2,501	5,000	0.800	2,000	4,500	10.0%
3	5,001	10,000	0.700	3,500	8,000	20.0%
4	10,001	30,000	0.650	13,000	21,000	30.0%
5	30,001	50,000	0.550	11,000	32,000	36.0%
6	50,001	100,000	0.500	25,000	57,000	43.0%
7	100,001	300,000	0.465	93,000	150,000	50.0%
8	300,001	500,000	0.400	80,000	230,000	54.0%
9	500,001	1,000,000	0.360	180,000	410,000	59.0%
10	1,000,001	100,000,000	0.320	31,680,000	32,090,000	67.9%

External User Value Unit (XUVU) license conversion table

Cumulative volume level	Minimum Ext Users	Maximum Ext Users	User Value Units per Ext User	Max UVUs for each level	Cumulative UVUs at each level	Cumulative volume disc
1	1,000	10,000	1.00000	10,000	10,000	0.0%
2	10,001	50,000	0.87500	35,000	45,000	10.0%
3	50,001	100,000	0.60000	30,000	75,000	25.0%
4	100,001	500,000	0.43750	175,000	250,000	50.0%
5	500,001	1,000,000	0.30000	150,000	400,000	60.0%
6	1,000,001	25,000,000	0.24375	5,850,000	6,250,000	75.0%
7	25,000,001	50,000,000	0.15000	3,750,000	10,000,000	80.0%
8	50,000,001	250,000,000	0.13750	27,500,000	37,500,000	85.0%
9	250,000,001	500,000,000	0.05000	12,500,000	50,000,000	90.0%
10	500,000,001	100,000,000,000	0.05000	4,975,000,000	5,025,000,000	95.0%

Program name	PID number	Charge unit description
IBM eDiscovery Analyzer Authorized	5724-V36	Per User Value Unit
IBM eDiscovery Analyzer Employee	5724-V36	Per User Value Unit
IBM eDiscovery Analyzer External	5724-V36	Per User Value Unit
IBM eDiscovery Manager Authorized	5724-V36	Per User Value Unit
IBM eDiscovery Manager Employee	5724-V36	Per User Value Unit
IBM eDiscovery Manager External	5724-V36	Per User Value Unit

Charge metrics definitions

User Value Units (UVUs)

UVU is the metric by which this program is licensed. UVU entitlements are based on the number of users for the given program. A Proof of Entitlement (PoE) must be obtained for the appropriate number of UVUs required for your environment as defined by the specific program terms. The UVU entitlements are specific to the program and may not be exchanged, interchanged, or aggregated with UVU entitlements of another software program. UVU licensing offers price benefits

for customers by enabling a lower cost of incremental growth of resources. To understand these benefits of UVU licensing, and to determine how many UVUs to obtain for the program, contact your IBM representative.

A Value Unit is a pricing charge metric for program license entitlements which is based upon the quantity of a specific designated measurement used for a given program. Each program has a designated measurement. The most commonly used designated measurement is a processor core. However, for select programs, there are other designated measurements such as users or resources which may include servers, client devices, and messages. The number of Value Unit entitlements required for a program depends on how the program is deployed in your environment and must be obtained from a Value Unit table. You must obtain a PoE for the calculated number of Value Unit entitlements for your implementation. The Value Unit entitlements are specific to a program and may not be exchanged, interchanged, or aggregated with Value Unit entitlements of another program.

At all times, the number of users accessing the program or any component of the program in any manner, directly or indirectly (for instance, via a multiplexing program, device, or application server) or through any other means must not exceed your entitlement to use the program, as indicated on the applicable PoEs.

Authorized (AUVU): For selectively licensing internal users within your organization. The number of AUVUs you require is based on the number of authorized users within your organization that may access the program or whose user content may be analyzed using the program in any manner at set forth in the AUVU license conversion table.

External (XUVU): For licensing users who are external to your organization whose user content is analyzed using the program. The number of XUVUs you require is based on the number of external users whose user content may be analyzed using the program in any manner as set forth in the XUVU license conversion table.

Employee (EUVU): For collectively licensing all of your internal users. The number of EUVUs you require will be based on the number of employees in your enterprise as set forth in the EUVU license conversion table.

Enterprise: An enterprise includes any legal entity that, by more than 50%, owns, is owned by, or is under common ownership with the licensee. The licensee is the legal entity that is authorized to execute and administer this agreement on behalf of an enterprise. The licensee need not be a 'company' and may be the entire enterprise.

Passport Advantage program licenses

IBM eDiscovery

Part description	Part number
IBM eDiscovery Analyzer Employee	
IBM eDiscovery Analyzer Employee per UVU Annual SW S&S Rnw1	E06LTLL
IBM eDiscovery Analyzer Employee per UVU Lic + SW S&S 12 Mo	D08FXLL
IBM eDiscovery Analyzer Employee per UVU SW S&S Reinstate 12 Mo	D08FYLL

IBM eDiscovery

Part description	Part number
IBM eDiscovery Analyzer External	
IBM eDiscovery Analyzer External per UVU Annual SW S&S Rnw1	E06LULL
IBM eDiscovery Analyzer External per UVU Lic + SW S&S 12 Mo	D08FZLL
IBM eDiscovery Analyzer External per UVU SW S&S	D08G0LL

Reinstate 12 Mo

IBM eDiscovery

Part description	Part number
IBM eDiscovery Analyzer Authorized	
IBM eDiscovery Analyzer Authorized per UVU Annual SW S&S Rnw1	E06LSLL
IBM eDiscovery Analyzer Authorized per UVU Lic + SW S&S 12 Mo	D08FVLL
IBM eDiscovery Analyzer Authorized per UVU SW S&S Reinstate 12 Mo	D08FWLL

IBM eDiscovery

Part description	Part number
IBM eDiscovery Manager External	
IBM eDiscovery Manager External per UVU Annual SW S&S Rnw1	E06LRLL
IBM eDiscovery Manager External per UVU Lic + SW S&S 12 Mo	D08FTLL
IBM eDiscovery Manager External per UVU SW S&S Reinstate 12 Mo	D08FULL

IBM eDiscovery

Part description	Part number
IBM eDiscovery Manager Employee	
IBM eDiscovery Manager Employee per UVU Annual SW S&S Rnw1	E06LQLL
IBM eDiscovery Manager Employee per UVU Lic + SW S&S 12 Mo	D08FRLL
IBM eDiscovery Manager Employee per UVU SW S&S Reinstate 12 Mo	D08FSLL

IBM eDiscovery

Part description	Part number
IBM eDiscovery Manager Authorized	
IBM eDiscovery Manager Authorized per UVU Annual SW S&S Rnw1	E06LPLL
IBM eDiscovery Manager Authorized per UVU Lic + SW S&S 12 Mo	D08FPLL
IBM eDiscovery Manager Authorized per UVU SW S&S Reinstate 12 Mo	D08FQLL

Passport Advantage supply

Program name/description	Part number
IBM eDiscovery Analyzer V2.2.0	
IBM eDiscovery Analyzer V2.2 Multiplatform Multilingual Media Pack	BF04PML
IBM eDiscovery Manager V2.2.0	
IBM eDiscovery Manager V2.2 Multiplatform Multilingual Media Pack	BF04NML

Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

IBM eDiscovery Manager V2.2.0

Entitled maintenance offerings description	Media packs description	Part number
IBM eDiscovery Manager Authorized Per User Value Unit	IBM eDiscovery Manager V2.2 Multiplatform Multilingual Media Pack	BF04NML
IBM eDiscovery Manager Employee Per User Value Unit	IBM eDiscovery Manager V2.2 Multiplatform Multilingual Media Pack	BF04NML
IBM eDiscovery Manager External Per User Value Unit	IBM eDiscovery Manager V2.2 Multiplatform Multilingual Media Pack	BF04NML

IBM eDiscovery Analyzer V2.2.0

Entitled maintenance offerings description	Media packs description	Part number
IBM eDiscovery Analyzer Authorized Per User Value Unit	IBM eDiscovery Analyzer V2.2 Multiplatform Multilingual Media Pack	BF04PML
IBM eDiscovery Analyzer Employee Per User Value Unit	IBM eDiscovery Analyzer V2.2 Multiplatform Multilingual Media Pack	BF04PML
IBM eDiscovery Analyzer External Per User Value Unit	IBM eDiscovery Analyzer V2.2 Multiplatform Multilingual Media Pack	BF04PML

Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

Licensing

IBM International Program License Agreement including the License Information document and PoE govern your use of the program. PoEs are required for all authorized use.

Part number products only, offered outside of Passport Advantage, where applicable, are license only and do not include Software Maintenance.

License Information form numbers

Program name	Program number	Form number
IBM eDiscovery	5724-V36	L-MMAN-882T9U, L-MMAN-883N72

The program's License Information will be available for review on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

Limited warranty applies

Yes

Limited warranty

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the Program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all Program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, consult the IBM Software Support Handbook found at

<http://www.ibm.com/support/handbook>

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

Money-back guarantee

For clarification, note that if for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that for programs acquired under the IBM International Passport Advantage Agreement, this term applies only to your first acquisition of the program.

International Passport Agreement

Volume orders (IVO)

No

Passport Advantage applies

Yes, and through the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

This product is only available via Passport Advantage. It is not available as shrinkwrap.

Software Subscription and Support (Software Maintenance)

These products are licensed under the IBM Program License Agreement (IPLA), and the associated Agreement for Acquisition of Software Maintenance, which provide for support with ongoing access to releases and versions of the program.

These programs have a one-time license charge for use of the program and an annual renewable charge for the enhanced support that includes telephone assistance (voice support for defects during normal business hours), as well as access to updates, releases, and versions of the program as long as support is in effect.

Other terms

IBM Operational Support Services - SoftwareXcel

Yes

System i Software Maintenance applies

No

Educational allowance available

Not applicable.

Prices

Passport Advantage

For Passport Advantage information and charges, contact your IBM representative or authorized IBM Business Partner, or authorized IBM Business Partner for Software ValueNet®, if applicable. Additional information is also available at

<http://www.ibm.com/software/passportadvantage>

Business Partner information

If you are an IBM Business Partner -- Distributor for Workstation Software acquiring products from IBM, you may link to Passport Advantage Online for resellers where you can obtain Business Partner pricing information. An IBM ID and password are required.

<https://www.ibm.com/software/howtobuy/passportadvantage/paoreseller>

Order now

To order, contact the Americas Call Centers or your local IBM representative, or your IBM Business Partner.

To identify your local IBM representative or IBM Business Partner, call 800-IBM-4YOU (426-4968).

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