IBM Content Collector for SAP Applications V3.0

Table of contents

1 Overview 6 Publications
2 Key prerequisites 6 Technical information
2 Planned availability date 9 Ordering information
2 Description 12 Terms and conditions
5 Product positioning 14 Prices
6 Program number 14 Announcement countries

At a glance

New in IBM® Content Collector for SAP Applications V3.0:

- Integration with IBM Datacap capture for an enhanced SAP process automation infrastructure
- Advanced solution accelerator software to foster complete IBM Datacap and IBM Content Collector for SAP Applications V3.0 integrated solutions, building on IBM and SAP Business Partner xft certified offerings for SAP invoice management, human resources, and contract management
- New system security, performance monitoring, and other enhancements designed to enable IBM Content Collector for SAP Applications deployment in IBM and third-party cloud and managed services environments

Overview

IBM Content Collector for SAP Applications V3.0 is a member of IBM Information Lifecycle Governance (ILG) archiving and governance portfolio. Enhancing its proven combination of SAP content enabling, reducing the growth of SAP databases and SAP-complementary business process management, IBM Content Collector for SAP Applications V3.0 gives your organization the ability to go well beyond traditional SAP archiving by leveraging many industry-leading enterprise content management (ECM) capabilities in a product that works with SAP and provides tools designed to help you reduce operating costs, reduce risk, and increase efficiency of SAP users.

IBM Content Collector for SAP Applications V3.0 joins IBM Content Collector for Email V3.0, IBM Content Collector for File Systems V3.0, IBM Content Collector for Microsoft® SharePoint V3.0, and the new IBM Content Collector for Lotus® Connections to enable value-based archiving, which is an IBM-pioneered approach to dramatically change the information growth cost curve. By leveraging innovative practices to focus and link information stakeholders, and IBM products that can establish and manage value-based retention policies, content disposal, and electronic discovery practices globally across IBM and non-IBM information sources, you can archive based on business value and drive significant cost and risk reductions in your organization by reducing unnecessary data and content.

The next generation version of both IBM CommonStore for SAP and IBM FileNet® Application Connector for SAP, IBM Content Collector for SAP Applications V3.0 also considerably extends the archiving capabilities that have helped you realize greater value from your SAP systems for many years.

With IBM Content Collector for SAP Applications V3.0, you can:

- Provide a complete SAP archiving and governance solution for documents and data throughout their useful lifecycle.
• Continue to manage the growth of SAP application data through periodic archiving to improve overall system performance and lower costs.

• Improve the efficiency of SAP business processes and your SAP users by linking relevant non-SAP content, such as invoices, reports, and emails, to SAP records and transactions, delivering them together on your SAP user's screen.

• Go beyond SAP infrastructure-only archiving offerings to use new IBM ECM-integrated solutions from IBM Global Services and IBM and SAP Business Partner xft. For information about xft, go to http://www.xft-software.com

• Build on improved SAP-specific support for IBM Datacap Capture scanning, document recognition, and process automation delivered with IBM Content Collector for SAP Applications V3.0, so you can now install end-to-end in-SAP invoice management, contract management, and SAP human capital management (HCM) personnel file solutions all based on SAP-certified xft applications.

• Take advantage of new system security enhancements, performance monitoring tools, and system performance and high availability guidelines, designed to enable IBM Content Collector for SAP Applications deployment in IBM and third-party hosted true cloud (or Software as a Service (SaaS)) and hybrid managed services environments available worldwide.

• Use extended SAP archiving capabilities such as index transfer (metadata exchange) enabling authorized IBM ECM users to access their ECM-stored SAP-linked content using SAP indexes.

• Employ a proven product design benefitting from many years of SAP-certified operation for SAP traditional ArchiveLink interface, specialized Content Server interface, and more recent NetWeaver ILM interface enabling SAP system decommissioning and SAP-directed retention for archived SAP data.

• Select from the widest choice of archive repository targets on the market, including IBM FileNet Content Manager (P8) or IBM FileNet Image Services, IBM Content Manager or Content Manager on Demand, and IBM Tivoli® Storage Manager direct-to-storage that all typically use the IBM or non-IBM hardware and software platforms of your choice.

Key prerequisites

Refer to the Hardware requirements and Software requirements sections.

Planned availability date

November 30, 2012: Electronic availability

December 14, 2012: Media availability

Description

Adding to its benefits as a highly evolved product for SAP-specific archiving and content enabling, IBM Content Collector for SAP Applications V3.0 is part of a comprehensive set of solutions, products, and services designed to help you realize the business value of your information while driving down costs and risks, and ensuring that critical business content is properly retained and protected. With IBM Content Collector for SAP Applications V3.0, and more effectively together with IBM Content Collector for Email V3.0, IBM Content Collector for Files V3.0, IBM Content Collector for SharePoint V3.0, and IBM Content Collector for Lotus Connections V3.0, you can eliminate siloed point products and lower cost by accomplishing both data and content archiving with unified collection, management, and governance offerings that work effectively across a huge range of information types.

Within this overarching value-based archiving approach, IBM Content Collector for SAP Applications V3.0 enhances your ability to implement efficient data and
document archiving and ECM content enrichment of critical SAP business processes in key ways. Along with evolutionary improvements detailed further below, the product features all new integrations to drive SAP business solutions and a greater return for your archiving investment, together with enhancements to enable a new era of distributed deployment.

**Three primary initiatives are encompassed in V3.0 of IBM Content Collector for SAP Applications**

**First**, you can take advantage of an enhanced archiving infrastructure platform for automating paper-based business processes with SAP by leveraging IBM Datacap Taskmaster Capture, which can operate as an universal capture portal to convert, understand, tag, and direct all forms of documents entering your organization to the proper systems and people in this case to SAP and SAP users. While certified SAP archiving offerings can be paired with many popular capture products, this effort greatly advances the utility of Datacap Taskmaster Capture for SAP customers and provides a feature-rich foundation for IBM ECM-integrated SAP business solutions.

Key features of Datacap Taskmaster Capture V8.1

- Adaptable, extendible rules-based capture configured with a simple point and click interface. A new User Interface with an easy-to-use single panel for scan and verify.
- Multiple recognition engines for OCR, ICR, checkbox and barcode to better understand, tag, and route your incoming documents, freeing up your Accounts Payable (A/P), Accounts Receivable (A/R), and other personnel from manual operations, well-matched for SAP archiving with barcode deployments.
- Multiple output formats for SAP and other business systems, and automated data validations, such as Datacap Taskmaster Capture enhanced Purchase Order Line Item Reconciliation (POLR) capability used in SAP-integrated invoice management A/P solutions.

**Second**, use this enhanced IBM Datacap Taskmaster Capture, Content Collector for SAP Applications V3.0, and ECM repository SAP archiving foundation to enable complete IBM ECM-integrated SAP application solutions with our Business Partner xft, as well as an IBM SAP A/P services solution sold worldwide by IBM Global Business Services® ECM group in Ireland. These new integrations offer additional value from the growing ecosystem of IBM business partners offering integrated solutions for SAP users, comprised of SAP-experienced ECM partners worldwide leveraging IBM and customer relationships derived from selling, implementing, and supporting IBM SAP archiving offerings and their own solutions for many years.

A primary partner in the IBM ECM partner ecosystem, xft specializes in the integration and optimization of business processes in SAP and creates software products based on SAP NetWeaver, SAP-certified offerings. xft’s offerings are now complemented and extended by IBM’s capture-enhanced Content Collector for SAP Applications V3.0-integrated IBM ECM platform to provide IBM and xft customers with powerful SAP solutions.

Three of these solutions, for SAP invoice management, human resources file management, and contract management, form the initial product focus of the expanded IBM and xft relationship. With the company’s close professional ties to SAP and xft’s own similar focus on information integration (documents, email, electronic records) within the process context, you are already benefiting from xft’s extensive first hand in-SAP knowledge, including one collaborative development activity enabling more flexible pricing metrics.

The IBM xft solution accelerator software integration, the first ever with an SAP Business Partner, extends Datacap Taskmaster Capture archiving infrastructure enhancements to power end-to-end SAP business solutions, building initially on SAP-certified xft offerings in three popular customer-requested areas:

- **Invoice management.** With ECM SAP A/P solutions from xft and IBM, you can carry out the entire invoice receipt processing in SAP, efficiently and transparently, from data capture through checking, post processing and approval up to posting and archiving. Scanned incoming invoices are automatically
transitioned to SAP, forwarded from there for checking or posting, and finally archived in an auditable manner. The power of IBM Datacap Taskmaster for capturing scanned invoice data and the direct reconciliation with SAP purchase order line item data is complemented by the intelligent processing of the invoice by xft, which can even handle partial deliveries and individually settled PO items.

- **Human resources (HR).** SAP solutions from xft and IBM bring enhanced transparency and efficiency to HR management. Together with scanned personnel documents, IBM Datacap Taskmaster transmits the related personnel data to xft, which can then use the data to store the documents in the correct location in the digital personnel file. At the same time, previously defined editing and release processes are triggered in the background. Comprehensive checklists and workflow functions provide additional support for managing personnel processes.

- **Contract management.** In today's companies, contract management is a pervasive requirement. With ECM solutions for SAP from xft and IBM, you capture and manage your contracts and all related documents centrally and clearly. Numerous functions support the entire contract lifecycle, from initiation and creation through extension or termination, leveraging IBM Content Collector for SAP Applications V3.0 and many of IBM's other value-based archiving offerings or extended Information Lifecycle Governance (ILG) solutions to further reduce cost and risk from over retention.

SAP solutions from xft and IBM featuring IBM Content Collector for SAP Applications V3.0, IBM FileNet Content Manager, Content Manager, or Content Manager on Demand ECM platform repositories and Datacap Taskmaster Capture enable you to not only manage your documents but use them to integrate your business processes in and outside of SAP to help make manual work processes a thing of the past and increase your focus on customers, not problems. xft builds, sells, installs, and extends the invoice manager, personnel file, and contract manager offerings used in the IBM xft ECM solutions for SAP, and support for the xft components is already integrated into the SAP support system. You have the convenience of opening your support messages directly in the support portal in SAP service marketplace.

**Third,** IBM Content Collector for SAP Applications V3.0 has undergone some important changes and enhancements designed to make it deployable in cloud or Software as a Service (SaaS) environments, ultimately enabling you to pay for SAP archiving by the click and avoid much of the effort and the cost to implement and maintain an on premise hardware and software system. With an initial target of IBM SmartCloud™ content management SaaS environment, new system security enhancements, monitoring tools, and system performance and high availability guidelines, available with IBM Content Collector for SAP Applications V3.0, can also enable IBM and IBM-sanctioned deployments in managed services environments using SAP, database, and other software licenses you already own.

**This core product definition and set of key capabilities round out important technical and SAP-specific highlights of the V3.0 of IBM Content Collector for SAP Applications.**

IBM Content Collector for SAP Applications is a middleware server between the SAP ArchiveLink interface, SAP Content Server interface, or SAP NetWeaver ILM interface and the back-end archive management system. IBM Content Collector for SAP Applications itself does not store any data or documents, but instead manages the data and document archive or SAP-directed ILM retention process as it is defined by SAP protocols. It stores and retrieves the archived content to and from the back-end archive management repositories. Evidenced by the adaptability of IBM 18-year experience building, evolving, installing, selling, and supporting SAP archiving, with the IBM Content Collector for SAP Applications V3.0 unified product, the back-end archive management system can be any one of the following IBM repositories:

- IBM FileNet Content Manager (also known as P8 as a native repository or a federation server to IBM FileNet Image Services, via CFS-IS)
- IBM Content Manager (leverages IBM Tivoli Storage Manager for storage device management)
- IBM Content Manager OnDemand. (also leverages Tivoli Storage Manager for storage device management)
• IBM Tivoli Storage Manager for direct-to-storage archiving without an ECM repository

Designed to be certified by SAP AG as a complementary software product for all SAP-supported ArchiveLink levels, IBM Content Collector for SAP Applications V3.0 also follows the latest protocols to support the SAP Content Server specification and all types of SAP transaction data encompassed by SAP NetWeaver ILM specification, which enables SAP system decommissioning and SAP or user-defined retention periods and legal holds on XML archived SAP data via the SAP Web Distributed Authoring and Versioning (WebDAV) Storage Interface. SAP NetWeaver ILM is supported by IBM Tivoli Storage Manager repository.

IBM Content Collector for SAP Applications V2.2 consolidated and superseded both FileNet Application Connector for SAP J2EE V.2.1 and IBM CommonStore for SAP V8.4, upon which IBM Content Collector for SAP Applications was based.

Additional IBM Content Collector for SAP Applications V3.0 capabilities and capability details include:

• **Access to SAP documents from the non-SAP applications (enhanced index transfer support)** - The index transfer or metadata exchange capability provides the functionality to transfer additional index information extracted from SAP business objects to related documents archived in an IBM Content Manager, FileNet Content Manager (P8), or FileNet Image Services repository. As a result, it is possible to search the content archived from an SAP system from outside of the SAP system, and to schedule and automatically process the index transfer in batches. However, with a large number of documents to be archived, not all indexes can be transferred in one iteration since they are scheduled on a date basis. Consequently, index transfer can also be scheduled on a time stamp basis. This allows smaller increments, a restart of an interrupted transfer, and the scheduling of multiple transfer increments in parallel achieving better system performance.

• **Access to non-SAP documents from an SAP application via SAP DocFinder** - SAP users can search for documents in IBM Content Manager which are not linked to a particular business transaction by leveraging the metadata from Content Manager.

• **Creation of SAP workflows with attributes from Archiving Client** - With IBM Content Collector for SAP Applications V2.2 and V3.0, the Archiving Client of IBM Content Collector for SAP Applications can create an SAP work item and transfer the index data gained from a scan process along with the document ID of the repository to the SAP work item. Additionally, the index data can be transferred to the back-end repository along with the document.

• **Early archiving with attribute transfer from the Utility Client** - Creating a SAP work item, as part of the early archiving scenario from the Utility Client of IBM Content Collector for SAP Applications, enables users to transfer already existing attributes of the linked document, along with the CreateWorkitem request.

• **The latest in platform currency**, including support for the most recent operating system, database, server platform, web application server, and SAP component versions. The product is available in 18 languages.

For more information on IBM Content Collector for SAP Applications, you can visit [http://www.ibm.com/software/data/content-management/content-collector-sap/](http://www.ibm.com/software/data/content-management/content-collector-sap/)

**Product positioning**

IBM Content Collector for SAP Applications is a solution for SAP data and document archiving, SAP content enabling, and complimentary process management that helps SAP customers reduce operational costs, reduce risk, and increase efficiency of SAP users and processes. IBM Content Collector for SAP Applications is designed for certification by SAP AG as a complementary software product. It supports all types of data and documents defined in the SAP ArchiveLink specification and the latest
SAP ArchiveLink protocols. IBM Content Collector for SAP Applications itself does not require the use of any relational database.

Adding to IBM commitment to lower costs while enabling increased efficiency for SAP customers, IBM Content Collector for SAP Applications V3.0 is priced per Authorized User Value Unit (AUVU) providing built-in volume discounts, with extremely flexible pricing metrics including an Infrequent User pricing model.

A member of the IBM ECM Information Lifecycle Governance (ILG) portfolio, IBM Content Collector for SAP Applications V3.0 is part of a comprehensive set of solutions, products and services that helps you employ value-based archiving to realize the business value of your information while driving down costs and risks, and ensuring that critical business content is properly retained and protected.

### Program number

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### Offering Information

Product information is available via the Offering Information website

http://www.ibm.com/common/ssi

Also, visit the Passport Advantage® website

http://www.ibm.com/software/passportadvantage

### Publications

No publications are shipped with this product.

The IBM Publications Center

http://www.ibm.com/shop/publications/order

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

### Technical information

#### Specified operating environment

**Hardware requirements**

The exact configuration you need to support your environment with satisfactory response time will vary depending on the size of the objects you are working with and other factors. Individual display response times vary depending on workstation speed, memory, size of objects, and network and server workload. Minimum recommended configurations listed below need to be evaluated and adjusted according to your unique requirements. Disk space recommendations below are for IBM Content Collector for SAP Applications installation and working space only. The actual hard disk capacity required varies, depending on your installation. The most
current and complete information on hardware and software requirements for IBM Content Collector for SAP Applications, including additional server descriptions, is available in the support section at

http://www.ibm.com/software/data/iccforsap

For UNIX™ (IBM AIX® and Sun Solaris)
- 1 GB RAM
- 300 MB hard disk space for installation
- Runtime hard disk space depends on size of files to archive, trace, and log

For Linux™
- 1 GB RAM
- 300 MB hard disk space for installation
- Runtime hard disk space depends on size of files to archive, trace, and log

For Windows™
- PC (1.8 GHz Pentium™ processor or equivalent, or higher)
- 1 GB RAM
- 300 MB hard disk space for installation
- Runtime hard disk space depends on size of files to archive, trace, and log

**Software requirements**

Supported operating systems for IBM Content Collector for SAP Applications server (64 bit):

- Microsoft Windows Server 2008
- Microsoft Windows Server 2008 R2
- IBM AIX V6.1 and AIX V7.1
- Oracle Sun Solaris 10 and 11 (SPARC only)
- SUSE Linux Enterprise Server (SLES) 10 and 11
- Red Hat Enterprise Linux (RHEL) 5.0 and 6.0

Content management servers

For enterprise content management (ECM) archiving or ECM content enabling (for example, anything except using IBM Content Collector for SAP Applications with Tivoli Storage Manager only), one of the following content management servers is required as an ECM repository:

- IBM Content Manager Enterprise Edition V8.4.x
- IBM Content Manager OnDemand for Multiplatforms V8.4.1, V8.5 and V9.0
- IBM FileNet Content Manager V4.x, V5.x (as a native repository or a federation server to IBM FileNet Image Services V4.1.2, via Content Federated Services - Image Services (CFS-IS))

To meet the IBM Content Collector ECM repository licensing requirements, a minimum of five Authorized User licenses are required for each specific ECM repository deployed. However, this minimum can be provided by any combination of IBM Content Collector for SAP Applications, IBM Content Collector for Email, IBM Content Collector for File Systems, or IBM Content Collector for Microsoft SharePoint implementations.

Supported operating systems for IBM Content Collector for SAP Applications Client (32 bit):
• Microsoft Windows Vista (Business, Enterprise, and Ultimate Editions)
• Microsoft Windows 7 (Professional, Enterprise, and Ultimate Editions)
• Microsoft Windows XP (Professional, Enterprise, and Ultimate Editions)

Archive client software
• IBM Content Manager Enterprise Edition client V8.4
• IBM Content Manager OnDemand for Multiplatforms V8.5
• IBM Tivoli Storage Manager V5.5, V6.x
• IBM FileNet Workplace V4.x
• IBM FileNet Workplace XT V1.1.4, V1.1.5
• IBM WEBi V1.0.4, V1.0.5

Archive server software
• IBM Content Manager Enterprise Edition V8.4.x
• IBM Content Manager for z/OS® V8.4.x
• IBM Content Manager OnDemand for Multiplatforms V8.4.1, V8.5, V9.0
• IBM Content Manager OnDemand for z/OS V8.4
• IBM FileNet Content Manager V4.x, V5.x
• IBM FileNet Image Services V4.1.2
  (via FileNet Content Manager Content Federation Services for Image Services)
• IBM Tivoli Storage Manager V5.5
• IBM Tivoli Storage Manager V6.x

Supported SAP systems
• SAP ECC 5.0
• SAP ECC 6.0

Supported Datacap releases (for use of the csclient DLL)
• IBM Datacap Taskmaster V8.0, V8.1

The program’s specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Planning information

Packaging
IBM Content Collector for SAP Applications media pack content

Hardcopy documentation
• IBM Content Collector for SAP Applications Quick Start Guide Multilingual

One DVD with:
• IBM Content Collector for SAP Applications Quick Start Guide Multilingual
• IBM Content Collector for SAP Applications AIX install image, including Information Center
• IBM Content Collector for SAP Applications Linux 64-bit install image, including Information Center
• IBM Content Collector for SAP Applications Solaris SPARC install image, including Information Center
• IBM Content Collector for SAP Applications Windows server install image, including Information Center
• IBM Content Collector for SAP Applications Windows client install image, including Information Center

**Security, auditability, and control**

IBM Content Collector for SAP Applications uses the security and auditability features of the host software.

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

**Global Technology Services**

Contact your IBM representative for the list of selected services available in your country, either as standard or customized offerings for the efficient installation, implementation, or integration of this product.

**Ordering information**

For ordering information, consult your IBM representative or authorized IBM Business Partner, or visit

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This product is only available via Passport Advantage. It is not available as shrinkwrap.

These products may only be sold directly by IBM or by authorized IBM Business Partners for Software Value Plus.

For more information about IBM Software Value Plus, visit

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http://www-01.ibm.com/software/lotus/passportadvantage/
IBM_SW_ValueNet.html
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To locate IBM Business Partners for Software Value Plus in your geography for a specific Software Value Plus portfolio, contact your IBM representative.

**Product information**

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Charge metrics definitions

User Value Unit (UVU)

UVU is the metric by which this program is licensed. UVU entitlements are based on the number of users for the given program. A Proof of Entitlement (PoE) must be obtained for the appropriate number of UVUs required for your environment as defined by the specific program terms. The UVU entitlements are specific to the program and may not be exchanged, interchanged, or aggregated with UVU entitlements of another software program. UVU licensing offers price benefits for customers by enabling a lower cost of incremental growth of resources. To understand these benefits of UVU licensing, and to determine how many UVUs to obtain for the program, contact your IBM representative.

A Value Unit is a pricing charge metric for program license entitlements which is based upon the quantity of a specific designated measurement used for a given program. Each program has a designated measurement. The most commonly used designated measurement is a processor core. However, for select programs, there are other designated measurements such as users or resources which may include servers, client devices, and messages. The number of value unit entitlements required for a program depends on how the program is deployed in your environment and must be obtained from a value unit table. You must obtain a PoE for the calculated number of value unit entitlements for your implementation. The value unit entitlements are specific to a program and may not be exchanged, interchanged, or aggregated with Value Unit entitlements of another program. To determine the number of UVU License entitlements required, refer to the UVU License conversion table contained in the Announcement Letter that corresponds to your licensed program and which can be found at


At all times, the number of users accessing the program or any component of the program in any manner, directly or indirectly (for instance, via a multiplexing program, device, or application server) or through any other means must not exceed your entitlement to use the program, as indicated on the applicable PoEs.

Authorized (AUVU): For selectively licensing internal users within your organization. The number of AUVUs you require is based on the number of authorized users within your organization that may access the program or whose user content may be analyzed using the program in any manner at set forth in the AUVU license conversion table.

An infrequent user means an Authorized User who accesses the program no more than 120 times a year. Access is defined as any interaction between the Authorized User and the program, or any action performed on behalf of the Authorized User by the program, lasting no more than 15 consecutive minutes.

External (XUVU): For licensing users who are external to your organization whose user content is analyzed using the program. The number of XUVUs you require is based on the number of external users whose user content may be analyzed using the program in any manner as set forth in the XUVU license conversion table.

Employee (EUVU): For collectively licensing all of your internal users. The number of EUVUs you require will be based on the number of employees in your enterprise as set forth in the EUVU license conversion table.

Enterprise: An enterprise includes any legal entity that, by more than 50%, owns, is owned by, or is under common ownership with the licensee. The licensee is the legal entity that is authorized to execute and administer this agreement on behalf of an enterprise. The licensee need not be a ‘company’ and may be the entire enterprise.
### Passport Advantage program licenses

#### IBM Content Collector for SAP Applications

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### Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

### ICC for SAP Applications V3.0.0

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</table>
Terms and conditions

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License Information form number

<table>
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<tr>
<th>Program name</th>
<th>Program number</th>
<th>Form number</th>
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<tbody>
<tr>
<td>IBM Content Collector for SAP Applications</td>
<td>5725-B46</td>
<td>L-GwMR-8VGGFE</td>
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Limited warranty

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