IBM Document Manager V8.4.2 delivers usability improvements, software currency, and roaming profile support in the Citrix Server Farm for the most capable advanced document management environment

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At a glance

IBM® DB2® Document Manager V8.4 delivers significant improvements in usability and security as well as platform updates, including:

Capability

- Roaming profile support, allowing users to access checked out content and user profiles from any Citrix client, as well as non-Citrix clients, in the Citrix Server Farm environment

Usability

- Validation of new passwords before changing the existing password
- Select all documents from a list using the "Ctrl" "A" key sequence
- Software currency

Consumability

- Improved trouble shooting
- Better messaging information
- Enhanced information retrievability
- Completeness and accuracy of diagnostic information

Overview

IBM Document Manager V8.4 provides an application level environment for advanced document management on the IBM Content Manager framework. It is designed to help you manage the entire document lifecycle, from initial creation to final disposition or archiving. All facets of a document's use, including application integration with common applications, relationship management of related documents, lifecycle and records management, and document transitions, can be managed fully and efficiently from the IBM Document Manager user interface.

IBM Document Manager incorporates features that help address the specialized challenges of compound documents, comprised of multiple related components, are effectively handled by IBM Document Manager. As an example, a certain process may contain a procedure consisting of a word processing file, an embedded
spreadsheet, and a CAD document. IBM Document Manager provides the capabilities to manage all the relationships between these dependent components, inclusive of individual versioning control.

IBM Document Manager’s advanced document management capabilities include:

- A fully extensible and scalable platform with full integration across existing business applications, including tight integration with IBM Content Manager and IBM Records Manager.
- Full document lifecycle support, with administrative authority to configure lifecycle rules via a simple object-oriented user interface.
- Automated document retention rules, transparent to end users, which provide records management integration, manual declaration of records, and document classifications, all definable by individual users or groups.

**Key prerequisites**

Refer to the Hardware requirements and Software requirements sections.

**Planned availability dates**

August 21, 2009: Electronic software delivery

September 11, 2009: Media and documentation

Refer to the complete letter for national language availability.

**Description**

Document Manager provides advanced document management capabilities on top of IBM Content Manager within the overall IBM Agile Enterprise Content Management (ECM) framework. It provides a scalable and extensible platform for document management that easily integrates across existing business applications and processes.

Document Manager provides a scalable and extensible platform for document management.

- Easily integrates across existing business applications and processes
- Has advanced document editing, workflow, storage, and full management capabilities
- Includes powerful, easy to use tools that manage each document's lifecycle, security, and relationships
- Provides tools that organizations can use to manage even their most complex document requirements, efficiently developing and distributing critical documents across their enterprise

IBM Document Manager V8.4.2 is designed to help you address multiple issues.

- Information availability - delivering the right documents to the right person when needed
- Information reuse - repurposing document saves time and money
- Reducing risk and improving compliance with laws, regulations, and governance guidelines
- Full document integration, including complex legal document management and engineering drawing management

Key areas of enhancement to IBM Document Manager V8.4.2 focus on usability and consumability.
Capability

• Roaming profile support, allowing users to access checked out content and user profiles from any Citrix client, as well as non-Citrix clients, in the Citrix Server Farm environment

Usability

• Validation of new passwords before changing the existing password
• Select all documents from a list using the "Ctrl" "A" key sequence
• Software currency

Consumability

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Accessibility by people with disabilities

A US Section 508 Voluntary Product Accessibility Template (VPAT) can be requested via the IBM Web site


Product positioning

IBM Document Manager delivers a platform for enterprise document management that is designed to address every stage of the document lifecycle - from creation through the reviews and approval process, to archiving and disposal. You can increase your return on investment (ROI) through accelerated productivity and efficiency while at the same time lowering the cost of deployment and increasing the rate of adoption.

• Pain points
  – Strict and often complex documentary requirements: Windows® Explorer integration
  – High susceptibility to errors due to multiple parties involved in producing required documentation
  – Knowledge capture and dissemination: Improve employee productivity through faster and easier information retrieval
  – Too many document sources
  – Multiple end-user environments: Leverage other technology investments by scaling Document Management to grow with your needs

IBM Document Manager V8.4.2 addresses these pain points while providing increased capabilities with:

• Consumability enhancements
• Usability improvements
• Software currency
• Capability enhancements

Availability of national languages

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<td>Multilingual</td>
<td>September 11, 2009</td>
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Program number

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Offering Information

Product information is available via the Offering Information Web site

http://www.ibm.com/common/ssi

Also, visit the Passport Advantage® Web site

http://www.ibm.com/software/passportadvantage

Publications

No publications are shipped with this product.

The IBM Publications Center

http://www.ibm.com/shop/publications/order

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

Technical information

Specified operating environment

Hardware requirements

For the latest information on hardware requirements, visit

http://www-306.ibm.com/software/data/cm/docmgr/requirements.html

Software requirements

IBM Document Manager requires use of one of the following content repositories:

- IBM DB2 Content Manager V8.3, V8.4, V8.4.1, or V8.4.2
- FileNet® Content Services V5.4 or V5.5

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a README file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

**Security, auditability, and control**

IBM DB2 Document Manager uses the security features of the host hardware or software.

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

**Global Technology Services**

Contact your IBM representative for the list of selected services available in your country, either as standard or customized offerings for the efficient installation, implementation, or integration of this product.

**Ordering information**

For ordering information, consult your IBM representative or authorized IBM Business Partner, or visit


This product is only available via Passport Advantage. It is not available as shrinkwrap.

**Product information**

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<th>Licensed function title</th>
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Program name: PID number

Charge unit description: PA Per Authorized User

**Charge metrics definitions**

**Authorized User**

Authorized User is the unit of measure by which this program is licensed. An Authorized User is an individual (named or unnamed) within or outside of your enterprise. The program may be installed on one or more computers or servers and accessed by the number of users authorized by the Proof of Entitlement (PoE). You must have an entitlement for each Authorized User accessing the program or any program component in any manner directly or indirectly (for example, via a multiplexing program, device, or application server) through any means.
Passport Advantage program licenses

IBM DB2 Document Manager

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Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

IBM DB2 Document Manager V8.4.2

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Part number products only, offered outside of Passport Advantage, where applicable, are license only and do not include Software Maintenance.

License Information form number

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<td>5724–H90</td>
<td>L-WMAK-7PKTXU</td>
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The program’s License Information will be available for review on the IBM Software License Agreement Web site

**Limited warranty applies**
Yes

**Money-back guarantee**
If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

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**Authorization for use on home/portable computer**
The program may be stored on the primary machine and another machine, provided that the program is not in active use on both machines at the same time. You may not copy and use this program on another computer without paying additional license fees.

IBM DB2 Document Manager: No

**International Passport Agreement**

**Volume orders (IVO)**
No

**Passport Advantage applies**
Yes, and through the Passport Advantage Web site at

http://www.ibm.com/software/passportadvantage

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**Other terms**

**IBM Operational Support Services - SoftwareXcel**
No

**System i Software Maintenance applies**
No

**Educational allowance available**
Education allowance does not apply.

Education software allowance does not apply.

Special education prices are available for qualified customers through Passport Advantage.

**Prices**

**Passport Advantage**
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http://www.ibm.com/software/passportadvantage

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**Announcement countries**

All European, Middle Eastern and African countries except:

- Iran
- Sudan
- Syria

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