IBM Digital Business Automation V18.0 delivers an extensive set of capabilities to digitize key aspects of business operations

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Overview

IBM® Digital Business Automation V18.0 delivers a simple way to acquire and utilize key offerings from across the IBM portfolio to digitize all aspects of business operations, which include workflow, decisions, content, and data capture.

This offering includes simplified packaging and licensing that is based upon Processor Value Units (PVUs). The PVU entitlements that are purchased can be used across each of the products in the offering according to clients' needs. This can help to simplify planning for adoption and growth of new business automation solutions.

In the current competitive marketplace, digital companies use software automation to achieve higher revenue per employee than their traditional counterparts. Automation maximizes revenue per employee by reinventing the client experience while reducing costs. Digital Business Automation delivers essential bundled capabilities to digitize all aspects of business operations, by extending the workforce with digital labor to enable businesses to scale:

• Workflow. IBM Business Process Manager (IBM BPM) and IBM Case Manager automate processes and cases for agility, visibility, and consistency across business operations.
• Decisions. IBM Operational Decision Manager (ODM) automates policies and decisions by managing millions of business rules and enabling rapid business change.
• Content. IBM FileNet® Content Manager provides enterprise content management to enable secure access, collaboration support, content synchronization and sharing, and mobile support to engage users over all channels and devices.
• Data capture. IBM Datacap automates data extraction from documents, by capturing relevant business data from millions of documents to enable essential business operations.

Key prerequisites

For specific requirements for the offerings that are packaged within this platform, see the Software Announcements that are listed in the Reference information section.
Description

The Digital Business Automation V18.0 offering includes the following programs:

- **IBM BPM V8.6 (5737-A57)**
  IBM BPM is a full-featured, consumable, business process management platform. It includes tooling and run time for process design and execution, along with capabilities for monitoring and optimizing work that is executed within the platform. IBM BPM is designed for multi-project improvement programs that focus on workflow and productivity. It is specifically designed to help enable process owners and business users to engage directly on the improvement of their business processes. IBM BPM V8.6 helps create:
  - Value for the enterprise through growth
  - Improved performance
  - Better productivity
  - Higher staff effectiveness
  - Better client service

  For additional information on IBM BPM V8.6, see Software Announcement 217-379, dated August 22, 2017.

- **Case Manager V5.3.2 (5725-A15)**
  Case Manager is a platform for designing and deploying solutions that:
  - Help users gather the right content.
  - Apply analytics for faster, more accurate decisions.
  - Take action to assure better business outcomes.

  With Case Manager, organizations bring focus to the overabundance of content, both structured and unstructured, on premises, in the cloud, in the office, or in the field with mobile devices. Case Manager provides:
  - Flexible workflow controls
  - Access to powerful analytics and dashboards
  - Collaboration tools for internal and external workers
  - Complete audit tracking

  For additional information on Case Manager V5.3.2, see Software Announcement 217-033, dated November 7, 2017.

- **IBM ODM V8.9.1 (5725-B69)**
  IBM ODM allows users to automate business and manage day-to-day, operational decisions to gain greater visibility and control over how those decisions are made in clients' organization. It provides a comprehensive and easy-to-use platform that allows clients to capture, automate, and manage frequently occurring and repeatable business decisions. As a result, clients can:
  - Identify opportunities more easily.
  - Respond to market demands quickly.
  - Minimize risks.
  - Operate consistently.
For additional information on IBM ODM V8.9.1, see Software Announcement 217-435, dated October 3, 2017.

- FileNet Content Manager V5.5 (5724-R81)
  FileNet Content Manager enables clients to manage their organization’s documents and content securely from any device. This scalable solution offers:
  - Transactional and business content management
  - Cognitive search to quickly find content regardless of location or classification
  - Manage content from multiple, disparate repositories
  - Content-based application development
  - Compliance and governance
  - Lifecycle management

For additional information on FileNet Content Manager V5.5, see Software Announcement 217-033, dated November 7, 2017.

- Datacap V9.1.3 (5725-C15)
  Datacap helps clients:
  - Streamline the capture, recognition, and classification of business documents.
  - Extract important information.

  Datacap supports multiple-channel capture by processing paper documents on scanners, mobile devices, multi-function peripherals, and fax. It uses natural language processing, text analytics and machine-learning technologies, like those in IBM Watson®, to automatically identify, classify and extract content from unstructured or variable documents. The software can reduce labor and paper costs, deliver meaningful information and support faster decision making. It includes:
  - Advanced data capture
  - Cognitive processing
  - Ability to export to other targets
  - Adaptable rules-based capture
  - Role-based redaction
  - Role-based job filtering

For additional information on Datacap V9.1.3, see Software Announcement 217-033, dated November 7, 2017.

- Content Navigator V3.0.3
  Content Navigator enhances clients' business processes, improves productivity and increases client engagement by transforming the way content is accessed, delivered, and presented. It uses a powerful, easy-to-use interface that delivers trusted data quickly, no matter where the content is located or what type of data source; enables secure, easy-to-integrate, custom applications development; and delivers a consistent experience on any device. It can:
  - Transform enterprise content management.
  - Optimize enterprise content delivery.
  - Enable mobile content navigation.
  - Socialize enterprise content.
  - Transform the way clients use content.
  - Protect sensitive data with role-based redaction.
  - Focus collaboration with powerfull team and project site content capabilities using Teamspaces.
For additional information on Content Navigator V3.0.3, see Software Announcement 217-033, dated November 7, 2017.

**Accessibility by people with disabilities**

A US Section 508 Voluntary Product Accessibility Template (VPAT) containing details on accessibility compliance can be found on the IBM Accessibility website.

**Reference information**

For additional information on IBM BPM V8.6, see Software Announcement 217-379, dated August 22, 2017.

For additional information on IBM ODM V8.9.1, see Software Announcement 217-435, dated October 3, 2017.

For additional information on Case Manager V5.3.2, FileNet Content Manager V5.5, Datacap V9.1.3, and Content Navigator V3.0.3 see Software Announcement 217-033, dated November 7, 2017.

**Availability of national languages**

For available national languages that are available for the offerings packaged within this platform, see the Software Announcements that are listed in the Reference information section.

Translation information, if available, can be found at the Translation Reports website.

**Program number**

<table>
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<th>Program number</th>
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<tr>
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<td>18.0</td>
<td>IBM Digital Business Automation</td>
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**Offering Information**

Product information is available on the IBM Offering Information website.

More information is also available on the Passport Advantage® and Passport Advantage Express® website.

**Publications**

For documentation on the offerings within this announcement, see the Publications sections of the Software Announcements listed in the Reference information section.

**Services**

**Software Services**

IBM Software Services has the breadth, depth, and reach to manage your services needs. You can leverage the deep technical skills of our lab-based, software services team and the business consulting, project management, and infrastructure expertise
of our IBM Global Services team. Also, we extend our IBM Software Services reach through IBM Business Partners to provide an extensive portfolio of capabilities. Together, we provide the global reach, intellectual capital, industry insight, and technology leadership to support a wide range of critical business needs.

To learn more about IBM Software Services, contact your Lab Services Sales or Delivery Leader.

### Technical information

**Specified operating environment**

**Hardware requirements**

For specific hardware requirements for the offerings within this announcement, see the Hardware requirements sections of the Software Announcements that are listed in the Reference information section.

**Software requirements**

For specific software requirements for the offerings within this announcement, see the Software requirements sections of the Software Announcements that are listed in the Reference information section.

### Planning information

**Packaging**

This offering is delivered through the internet as an electronic download. There is no physical media.

**Direct customer support**

For technical support or assistance, contact your IBM representative.

### Ordering information

This product is only available through Passport Advantage. It is not available as shrinkwrap.

These products may only be sold directly by IBM or by authorized IBM Business Partners for Channel Value Rewards.

More information can be found on the IBM Channel Value Rewards website.

To locate IBM Business Partners for Channel Value Rewards in your geography for a specific Channel Value Rewards portfolio, go to the Find a Business Partner page.

Product Group: IBM Systems, Middleware

Product: IBM Digital Business Automation (5737-H06)

Product Category: Digital Process Automation

**Passport Advantage**

**IBM Digital Business Automation (5737-H06)**

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**Passport Advantage trade up**

You must have previously acquired a license for at least one of the individual products in this platform offering to be eligible to acquire an equivalent license of the trade-up product.

**IBM Digital Business Automation (5737-H06)**

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Clients must have current Software Subscription and Support (S&S) in place for all of the licenses that will be traded-up by the use of the trade-up parts. Clients with lapsed S&S need to acquire S&S Reinstatement entitlements sufficient to cover the licenses they intend to trade-up.

Consult your IBM representative if you have any questions.

**Cross-platform product for use on System z(R) Integrated Facility for Linux(R) (IFL) engines or zEnterprise(R) BladeCenter Extension**

Order the part numbers that follow when the product is intended to run on zEnterprise BladeCenter Extension or the Linux operating system on IBM Z IFL engines. If the product is not intended to run in these environments, order from the other set of part numbers in this announcement. This set of part numbers provides the identical supply and authorization as the other set in this announcement.

**IBM Digital Business Automation (5737-H06)**

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---|---
IBM Digital Business Automation Express for Linux on IBM Z PVU Annual SW Subscription & Support Renewal 12 Months | E0P7HLL
IBM Digital Business Automation Express for Linux on IBM Z PVU SW Subscription & Support Reinstatement 12 Months | D1WXPLL

### Charge metric

#### Passport Advantage

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#### Charge metric descriptions

For charge metric description, see the license information document:

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### Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

This product is only available through Passport Advantage.

### Licensing

IBM International Program License Agreement including the License Information document and Proof of Entitlement (PoE) govern your use of the program. PoEs are required for all authorized use. Part number products only, offered outside of Passport Advantage, where applicable, are license only and do not include Software Maintenance.

### Agreement for Acquisition of Software Maintenance

This program is licensed under the IBM Program License Agreement (IPLA) and the associated Agreement for Acquisition of Software Maintenance, which provide for support with ongoing access to releases and versions of the program. IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with the initial license acquisition of each program acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available. These programs have a one-time license charge for use of the program and an annual renewable charge for the enhanced support that includes telephone assistance (voice support for defects during normal business hours), as well as access to updates, releases, and versions of the program as long as support is in effect.
License Information number

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The program’s License Information is available for review on the IBM Software License Agreement website.

Limited warranty applies

Yes

Limited warranty

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, see the IBM Software Support Handbook.

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

Program technical support

Technical support of a program version or release of a specific program within this offering will be available as long as:

- The program is still supported
- Your Software Subscription and Support for this offering is in effect

This technical support allows you to obtain assistance (by telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Subscription and Support (Software Maintenance) also provides you with access to updates (modifications or fixes), releases, and versions of the program. You will be notified, through an announcement letter, of discontinuance of support with 12 months’ notice. If you require additional technical support from IBM for any individual program within this offering, contact your IBM representative or IBM Business Partner.

For additional information on the IBM Software Support Lifecycle Policy, see the IBM Software Support Lifecycle Policy website.

Money-back guarantee

If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you
obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that (1) for programs acquired under the IBM International Passport Advantage offering, this term applies only to your first acquisition of the program and (2) for programs acquired under any of IBM's On/Off Capacity on Demand (On/Off CoD) software offerings, this term does not apply since these offerings apply to programs already acquired and in use by you.

Volume orders (IVO)

No

Passport Advantage applies

Yes, information is available on the Passport Advantage and Passport Advantage Express website.

Usage restrictions

Yes

For any usage restrictions, see the License information document.

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Software Subscription and Support applies

Yes. Software Subscription and Support, also referred to as Software Maintenance, is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and Technical Support are provided by the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support with each program license acquired. The initial period of Software Subscription and Support can be extended by the purchase of a renewal option, if available.

While your Software Subscription and Support is in effect, IBM provides you assistance for your routine, short duration installation and usage (how-to) questions, and code-related questions. IBM provides assistance by telephone and, if available, electronic access, only to your information systems (IS) technical support personnel during the normal business hours (published prime shift hours) of your IBM support center. (This assistance is not available to your users.) IBM provides Severity 1 assistance 24 hours a day, 7 days a week. For additional details, see the IBM Software Support Handbook. Software Subscription and Support does not include assistance for the design and development of applications, your use of programs in other than their specified operating environment, or failures caused by products for which IBM is not responsible under the applicable agreements.

Unless specified otherwise in a written agreement with you, IBM does not provide support for third-party products that were not provided by IBM. Ensure that when contacting IBM for covered support, you follow problem determination and other instructions that IBM provides, including in the IBM Software Support Handbook.
For additional information about the International Passport Advantage Agreement and the IBM International Passport Advantage Express Agreement, go to the Passport Advantage and Passport Advantage Express website.

**IBM Operational Support Services - SoftwareXcel**

No

**Other support**

Passport Advantage

**Variable charges apply**

No

**Educational allowance available**

Not applicable.

**Statement of good security practices**

IT system security involves protecting systems and information through intrusion prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a regulatory compliant, comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective.

**Important:** IBM does not warrant that any systems, products, or services are immune from, or will make your enterprise immune from, the malicious or illegal conduct of any party.

**Prices**

**Business Partner information**

If you are an IBM Business Partner -- Distributor for Workstation Software acquiring products from IBM, you may link to Passport Advantage Online for resellers where you can obtain Business Partner pricing information. An IBMid and password are required to access the IBM Passport Advantage website.

**Passport Advantage**

For Passport Advantage information and charges, contact your IBM representative or authorized IBM Business Partner for Channel Value Rewards. Additional information is also available on the Passport Advantage and Passport Advantage Express website.

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Order now

To order, contact the IBM Digital Sales Center, your local IBM representative, or your IBM Business Partner. To identify your local IBM representative or IBM Business Partner, call 800-IBM-4YOU (426-4968). For more information, contact the IBM Digital Sales Center.

Phone: 800-IBM-CALL (426-2255)
Fax: 800-2IBM-FAX (242-6329)
For IBM representative: askibm@ca.ibm.com
For IBM Business Partner: pwcs@us.ibm.com
IBM Digital Sales Offices 1177 S Belt Line Rd Coppell, TX 75019-4642, US
The IBM Digital Sales Center, our national direct marketing organization, can add your name to the mailing list for catalogs of IBM products.

Note: Shipments will begin after the planned availability date.

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This product is available under IBM Channel Value Rewards, either directly from IBM or through authorized Business Partners who invest in skills and high-value solutions. IBM customers may benefit from the industry-specific or horizontal solutions, skills, and expertise provided by these Business Partners.

Additions to Channel Value Rewards will be communicated through standard product announcements. To determine what IBM software is available under Channel Value Rewards, go to the IBM Passport Advantage Online for IBM Business Partners website.

For questions regarding Channel Value Rewards, go to the IBM Channel Value Rewards website.

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Terms of use

For the most current information regarding IBM products, consult your IBM representative or reseller, or go to the IBM worldwide contacts page.

IBM United States

Corrections

(Corrected on February 6, 2018)

The Ordering information and Terms and conditions sections are revised.