



IBM i2 COPLINK Everywhere Premium puts i2 COPLINK on your mobile device

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Overview

IBM® i2® COPLINK® Premium V4.8.1 is designed to help law enforcement organizations solve crimes faster, keep officers safer, and disrupt crime and terrorism by organizing and providing tactical, strategic, and command-level access to the vast quantities of seemingly unrelated data utilized by law enforcement. Whether used by an officer in the field or a commander in the office, i2 COPLINK Premium helps empower police departments, sheriff's departments, and intelligence agencies by putting the valuable information collected by law enforcement teams in the hands of first responders, analysts, and commanders when and where they need it.

This release introduces IBM i2 COPLINK Everywhere Premium, an IBM MobileFirst application that delivers a transformative and new user experience (UX) and user interface (UI) to i2 COPLINK Premium users in support of mobile policing. Mobile policing allows law enforcement users to access policing data when they are out in the field or away from their vehicle terminals. i2 COPLINK Everywhere Premium implements the concept of mobile policing by helping officers to:

- Increase situational awareness of their location and proximity radius by providing relevant information based on the location.
- Find possible suspect profiles by searching across multiple i2 COPLINK nodes.
- Identify individuals through an integrated facial recognition tool.

i2 COPLINK Everywhere Premium accesses the same i2 COPLINK database as desktop clients but minimizes keyboard and pointing device input. This capability may enhance officer safety by eliminating or minimizing the need to concentrate on device interaction in favor of focusing on the situation at hand.

i2 COPLINK Everywhere Premium is enabled for Android and Apple iOS devices. It is available in US English only.

Key prerequisites

i2 COPLINK V4.8.1 Premium runs on Microsoft™ Windows™ Server 2012 with Java™ 1.7, Oracle 11g, or Microsoft SQL Server 2008 or Microsoft SQL Server 2012, Apache Tomcat 7, and Microsoft.NET 4.0. For further details, refer to the [Technical information](#) section.

Planned availability date

September 30, 2014

Reference information

For details about IBM i2 COPLINK Premium V4.7.0, refer to Software Announcement [212-112](#), dated May 01, 2012.

For details about enhancements made in IBM i2 COPLINK Premium V4.8.0, refer to Software Announcement [213-228](#), dated April 23, 2013.

For details about enhancements made in IBM i2 COPLINK Premium V4.8.1, refer to Software Announcement [214-112](#), dated April 15, 2014.

Program number

Program number	VRM	Program name
5725-G42	4.8.1	IBM i2 COPLINK Premium

Offering Information

Product information is available via the Offering Information website

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage® website

<http://www.ibm.com/software/passportadvantage>

Publications

Technical information about i2 COPLINK Everywhere Premium is available from the IBM i2 COPLINK Information Center at

<https://www14.software.ibm.com/webapp/iwm/web/preLogin.do?source=swg-ibmi2coplink48>

The Information Center requires a login ID and an access key to protect the sensitive nature of the information. Contact your IBM representative to obtain a login ID and access key.

Technical information

Specified operating environment

Hardware requirements

For the face match function, the i2 COPLINK Everywhere Premium facial recognition feature requires 1 GB of disk storage per 1,000 images in the system. i2 COPLINK Everywhere Premium also requires 2 GB of RAM in addition to the base requirement of the i2 COPLINK server. All other hardware requirements are unchanged. Refer to Software Announcement [214-112](#), dated April 15, 2014.

Software requirements

IBM i2 COPLINK Everywhere Premium requires:

- IBM i2 COPLINK Server V4.8.1.2, or later.
- Environmental Systems Research Institute's (Esri) ArcGIS Server.
- To use the facial recognition function:
 - i2 COPLINK Face Match Premium
 - Microsoft Internet Information Server (IIS)

In addition, this release updates the following:

- The minimum level of Java 1.7 is IBM Java 1.70 SR4 64 bit or Oracle Java 1.7_b45 64 bit.
- Support for Microsoft Windows Server 2012 is added.

Other requirements are unchanged. Refer to Software Announcement [214-112](#), dated April 15, 2014.

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Limitations

i2 COPLINK Everywhere Premium supports remote node queries only in consolidated format.

IBM Electronic Support

The IBM Support Portal is your gateway to technical support. This includes IBM Electronic Support tools and resources, for software and hardware, to help save time and simplify support. The Electronic Support tools can help you find answers to questions, download fixes, troubleshoot, automate data collection, submit and track problems through the Service Request online tool, and build skills. All these tools are made available through your IBM support agreement, at no additional charge. Read about the Electronic Support portfolio of tools

<http://ibm.com/electronicssupport>

Access the IBM Support Portal

<http://ibm.com/support>

Access the online Service Request tool

<http://ibm.com/support/servicerequest>

Planning information

Packaging

IBM i2 COPLINK Everywhere Premium is available in ESD format only. There is no physical deliverable. This program, when downloaded from a website, contains the applicable IBM license agreement and License Information, if appropriate, and will be presented for acceptance at the time of installation of the program. For future reference, the license and License Information will be stored in a directory such as LICENSE.TXT.

Software Services

IBM Software Services has the breadth, depth, and reach to manage your services needs. You can leverage the deep technical skills of our lab-based, software services team and the business consulting, project management, and infrastructure expertise of our IBM Global Services team. Also, we extend our IBM Software Services reach through IBM Business Partners to provide an extensive portfolio of capabilities. Together, we provide the global reach, intellectual capital, industry insight, and technology leadership to support a wide range of critical business needs.

To learn more about IBM Software Services or to contact a Software Services sales specialist, visit

<http://www.ibm.com/software/sw-services/>

Ordering information

This product is only available via Passport Advantage. It is not available as shrinkwrap.

These products may only be sold directly by IBM or by authorized IBM Business Partners for Software Value Plus.

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Passport Advantage

The following part numbers are added to i2 COPLINK Premium (5725-G42):

Program name and description	Part number
IBM i2 COPLINK Everywhere Premium User Value Unit License + SW Subscription & Support 12 Months	D1A9TLL
IBM i2 COPLINK Everywhere Premium User Value Unit Subscription & Support Renewal	E0KCRL
IBM i2 COPLINK Everywhere Premium User Value Unit Annual SW Subscription & Support Reinstatement 12 Months	D1A9ULL

Value Unit pricing

The pricing for i2 COPLINK Everywhere Premium is based on User Value Units (UVUs). The UVU scaling table is a step-tiered model, meaning that each quantity tier must be multiplied by the scaling factor for that tier, and the UVU quantity for each tier added together to calculate the total UVU quantity. Any fractional UVU totals are rounded up to the next whole number. UVU quantities must be calculated separately for each chargeable component. Your IBM representative can provide additional assistance in understanding the scaling process.

i2 COPLINK Everywhere Premium uses Value Unit Exhibit (VUE) table 103A:

Tier level	Minimum count quantity	Maximum count quantity	UVU factor per quantity	Cumulative minimum UVUs per level	Cumulative maximum UVUs per level
1	1	20	1.00	1.00	20.00
2	21	50	0.83	20.83	44.90
3	51	100	0.80	45.70	84.90
4	101	250	0.76	85.66	198.80
5	251	500	0.60	199.50	348.90
6	501	1,000	0.50	349.40	598.90
7	1,001	5,000	0.47	599.37	2,478.90
8	5,001	10,000	0.40	2,479.30	4,478.90
9	10,001	25,000	0.36	4,479.26	9,878.90
10	25,001	-	0.33	9,879.23	-

The users used for the purpose of UVU calculation is the total number of Authorized Users who are accessing the program. An Authorized User is a unique person who is given access to the Program. The Program may be installed on any number of computers or servers and each Authorized User may have simultaneous access to any number of instances of the Program at one time. Licensee must obtain separate, dedicated entitlements for each Authorized User given access to the Program in any manner directly or indirectly (for example: via a multiplexing program, device, or application server) through any means. An entitlement for an Authorized User is unique to that Authorized User and may not be shared, nor may it be reassigned other than for the permanent transfer of the Authorized User entitlement to another person.

Passport Advantage trade up

Below is the precursor product for which you must have already acquired a license in order to be eligible to acquire an equivalent license using the trade-up part number.

Precursor product	Trade-up product	Trade-up part number
IBM COPLINK Mobile Premium	IBM COPLINK Everywhere Premium User Value Unit Trade-up License + SW Subscription & Support 12 Months	D1A9VLL

Consult your IBM representative if you have any questions.

Charge metric

Program name	Part number or PID number	Charge metric
IBM i2 COPLINK Premium	5725-G42	
IBM i2 COPLINK Everywhere Premium		Per User Value Unit

UVU

UVU is a unit of measure by which the program can be licensed. UVU Proofs of Entitlement (PoEs) are based on the number and type of users for the given program. Licensee must obtain sufficient entitlements for the number of UVUs required for licensee's environment as specified in the program specific table. The UVU entitlements are specific to the program and type of user and may not be exchanged, interchanged, or aggregated with UVU entitlements of another program or type of user. Refer to the program specific UVU table.

Terms and conditions

The terms and conditions for i2 COPLINK Premium as previously announced in Software Announcement [213-228](#), dated April 23, 2013, are unchanged except that the License Information is updated as follows:

Product identifier	Product name	License Information ID
5725-G42	IBM i2 COPLINK Everywhere Premium V4.8.1.2	L-KBRN-9LTLG6

The program's License Information will be available for review on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

Statement of good security practices

IT system security involves protecting systems and information through prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective. IBM does not warrant that systems and products are immune from the malicious or illegal conduct of any party.

IBM Electronic Services

Electronic Service Agent™ and the IBM Electronic Support web portal are dedicated to providing fast, exceptional support to IBM Systems customers. The IBM Electronic Service Agent tool is a no-additional-charge tool that proactively monitors and reports hardware events, such as system errors, performance issues, and inventory. The Electronic Service Agent tool can help you stay focused on your company's strategic business initiatives, save time, and spend less effort managing day-to-day IT maintenance issues. Servers enabled with this tool can be monitored remotely around the clock by IBM Support, all at no additional cost to you.

Now integrated into the base operating system of AIX® V5.3, AIX V6.1, and AIX V7.1, Electronic Service Agent is designed to automatically and electronically report system failures and utilization issues to IBM, which can result in faster problem resolution and increased availability. System configuration and inventory information collected by the Electronic Service Agent tool also can be viewed on the secure Electronic Support web portal, and used to improve problem determination and resolution by you and the IBM support team. To access the tool main menu, simply type `smitty esa_main`, and select Configure Electronic Service Agent. In addition, ESA now includes a powerful web user interface, giving the administrator easy access to status, tool settings, problem information, and filters. For more information and documentation on how to configure and use Electronic Service Agent, refer to

<http://www.ibm.com/support/electronic>

The IBM Electronic Support portal is a single Internet entry point that replaces the multiple entry points traditionally used to access IBM Internet services and support. This portal enables you to gain easier access to IBM resources for assistance in

resolving technical problems. The My Systems and Premium Search functions make it even easier for Electronic Service Agent tool-enabled customers to track system inventory and find pertinent fixes.

Benefits

Increased uptime: The Electronic Service Agent tool is designed to enhance the Warranty or Maintenance Agreement by providing faster hardware error reporting and uploading system information to IBM Support. This can translate to less wasted time monitoring the symptoms, diagnosing the error, and manually calling IBM Support to open a problem record. Its 24x7 monitoring and reporting mean no more dependence on human intervention or off-hours customer personnel when errors are encountered in the middle of the night.

Security: The Electronic Service Agent tool is designed to be secure in monitoring, reporting, and storing the data at IBM. The Electronic Service Agent tool securely transmits via either the Internet (HTTPS or VPN) or modem, and can be configured to communicate securely through gateways to provide you a single point of exit from your site. Communication is one way. Activating Electronic Service Agent does not enable IBM to call into your system. System inventory information is stored in a secure database, which is protected behind IBM firewalls. It is viewable only by you and IBM. Your business applications or business data is never transmitted to IBM.

More accurate reporting: Because system information and error logs are automatically uploaded to the IBM Support center in conjunction with the service request, you are not required to find and send system information, decreasing the risk of misreported or misdiagnosed errors. Once inside IBM, problem error data is run through a data knowledge management system and knowledge articles are appended to the problem record.

Customized support: Using the IBM ID entered during activation, you can view system and support information in the My Systems and Premium Search sections of the Electronic Support website at

<http://www.ibm.com/support/electronic>

My Systems provides valuable reports of installed hardware and software using information collected from the systems by Electronic Service Agent. Reports are available for any system associated with your IBM ID. Premium Search combines the function of search and the value of Electronic Service Agent information, providing advanced search of the technical support knowledgebase. Using Premium Search and the Electronic Service Agent information that has been collected from your system, you are able to see search results that apply specifically to your systems.

For more information on how to utilize the power of IBM Electronic Services, contact your IBM Systems Services Representative, or visit

<http://www.ibm.com/support/electronic>

Prices

Business Partner information

If you are an IBM Business Partner -- Distributor for Workstation Software acquiring products from IBM, you may link to Passport Advantage Online for resellers where you can obtain Business Partner pricing information. An IBM ID and password are required.

<https://www.ibm.com/software/howtobuy/passportadvantage/paoreseller>

Passport Advantage

For Passport Advantage information and charges, contact your IBM representative or authorized IBM Business Partner for Software Value Plus. Additional information is also available at

<http://www.ibm.com/software/passportadvantage>

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<http://www.ibm.com/planetwide/us/>

Corrections

(Corrected on November 24, 2014)

Updated Ordering information, Passport Advantage section.