Service withdrawal: Selected IBM services - No replacements available

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Overview

Effective immediately, IBM® announces the withdrawal of a selected services from marketing and support. New orders and/or registrations will no longer be accepted after the withdrawal from marketing date.

Note: This service may not be available in your area.

Withdrawn services

<table>
<thead>
<tr>
<th>Service description</th>
<th>Withdrawal from marketing date</th>
<th>Withdrawal of support date</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM ISS Data Security Services - endpoint data protection - Digital Guardian software from Verdasys</td>
<td>July 20, 2010</td>
<td>July 20, 2011</td>
</tr>
<tr>
<td>IBM ISS Data Security Services - endpoint data protection - PGP Corporation encryption software and support</td>
<td>July 20, 2010</td>
<td>July 20, 2011</td>
</tr>
</tbody>
</table>

Replacement services

<table>
<thead>
<tr>
<th>Withdrawn service</th>
<th>Replacement service</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM ISS Data Security Services - enterprise content protection - Fidelis Security Systems appliances and support</td>
<td>None</td>
</tr>
<tr>
<td>IBM ISS Data Security Services - endpoint data protection - Digital Guardian software from Verdasys</td>
<td>None</td>
</tr>
<tr>
<td>IBM ISS Data Security Services - endpoint data protection - PGP Corporation encryption software and support</td>
<td>None</td>
</tr>
</tbody>
</table>
Announcement countries

Europe NE countries  Effective date

Austria              July 20, 2010
Denmark              July 20, 2010
Finland              July 20, 2010
Germany              July 20, 2010
Ireland              July 20, 2010
Norway               July 20, 2010
Switzerland          July 20, 2010
Sweden               July 20, 2010
United Kingdom **    July 20, 2010

** United Kingdom mainland only

Europe SW countries  Effective date

Belgium              July 20, 2010
France *             July 20, 2010
Greece               July 20, 2010
Israel               July 20, 2010
Italy                July 20, 2010
Luxembourg           July 20, 2010
Netherlands          July 20, 2010
Portugal             July 20, 2010
Spain                July 20, 2010

* Except overseas territories

CEEMEA countries      Effective date

Bulgaria             July 20, 2010
Croatia              July 20, 2010
Czech Republic       July 20, 2010
Hungary              July 20, 2010
Poland               July 20, 2010
Romania              July 20, 2010
Russia               July 20, 2010
Slovakia             July 20, 2010
Slovenia             July 20, 2010
South Africa         July 20, 2010
Turkey               July 20, 2010

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