IBM ISS Data Security Services for enterprise content protection - Fidelis Security Systems appliances and support

Table of contents

1 At a glance
2 Overview
2 Physical specifications
4 Prices
4 Announcement countries

At a glance

IBM® ISS Data Security Services for enterprise content protection - Fidelis Security Systems appliances and support is a network-based data loss prevention solution designed to help facilitate rapid and effective protection against data loss across your entire network.

Overview

IBM ISS Data Security Services for enterprise content protection - Fidelis Security Systems appliances and support is a Fidelis appliance solution designed to help facilitate rapid and effective protection against data loss across your network. This network data loss prevention solution is designed to help you to consistently enforce required corporate and regulatory security policies, while helping to reduce financial and competitive risk associated with data loss incidents and decrease risk associated with partner and employee activity. IBM ISS Data Security Services for enterprise content protection - Fidelis Security Systems appliances and support is designed to help:

• See and prevent data leakage in real time across all ports and protocols
• Prevent data leakage on direct-to-Internet traffic
• Simplify policy creation with no data registration required
• Analyze fully saturated multi-gigabit speed networks

IBM ISS Data Security Services for enterprise content protection - Fidelis Security Systems appliances and support offers the following Fidelis appliances:

• Fidelis XPS CommandPost
• Fidelis XPS CommandPost+
• Fidelis XPS Direct 100
• Fidelis XPS Direct 1000
• Fidelis XPS Direct 2500
• Fidelis XPS Internal 1000
• Fidelis XPS Internal 2500
• Fidelis XPS Proxy
• Fidelis XPS Proxy+
• Fidelis XPS Mail
• Fidelis XPS Scout

For a additional information about the Fidelis appliances refer to the Physical specifications section of this announcement.
Availability date

March 24, 2009

Physical specifications

1U Systems - Fidelis XPS CommandPost, Fidelis XPS Direct 100, Fidelis XPS Direct 1000, Fidelis XPS Direct 2500, Fidelis XPS Internal 1000, Fidelis XPS Internal 2500, Fidelis XPS Proxy, Fidelis XPS Proxy+, and Fidelis XPS Mail:

- Width: 437 mm (17.2 in)
- Depth: 650 mm (25.6 in)
- Height: 43 mm (1.7 in)
- Weight: 20.9 kg (46 lb)
- Form factor: 1U rackmount
- Enclosure: Ships with slide rails for 4-post rack
- Serial port: Unsupported

2U System - Fidelis XPS CommandPost+:

- Width: 437 mm (17.2 in)
- Depth: 648 mm (25.5 in)
- Height: 89 mm (3.5 in)
- Weight: 24.9 kg (55 lb)
- Form factor: 2U rackmount
- Enclosure: Ships with slide rails for 4-post rack
- Serial port: Unsupported

Fidelis XPS Scout:

- Width: 349 mm (13.75 in)
- Depth: 622 mm (24.5 in)
- Height: 489 mm (19.25 in)
- Weight: 10.9 kg (24.0 lb)
- Form factor: Portable, free-standing cube with carrying strap
- Enclosure: Integrated chassis, not rack-mountable
- Serial port: Unsupported

Power requirements

1U Systems - Fidelis XPS CommandPost, Fidelis XPS Direct 100, Fidelis XPS Direct 1000, Fidelis XPS Direct 2500, Fidelis XPS Internal 1000, Fidelis XPS Internal 2500, Fidelis XPS Proxy, Fidelis XPS Proxy+, and Fidelis XPS Mail:

- Uninterruptible power system support: No
- Units: AC Amps: 8 - 4 Amps
- Voltage: 100 - 240 Volts AC
- Input range: 100-240 V AC at 60-50 Hz, full range
- Operating temperature: 10 C - 35 C (50 F - 95 F)
- Relative humidity: 8 - 90 percent (non-condensing)
- Emissions: FCC Part 15 Class A
• Redundant power supply: Yes

2U System - Fidelis XPS CommandPost+:

• Uninterruptible power system support: No
• Units: AC
• Amps: 10 - 4 Amps
• Voltage: 100 - 240 Volts AC
• Input range: 100-240 V AC at 60-50 Hz, full range
• Operating temperature: 10 C - 35 C (50 F - 95 F) Relative humidity: 8 - 90 percent (non-condensing)
• Emissions: FCC Part 15 Class A
• Redundant power supply: Yes

Fidelis XPS Scout:

• Uninterruptible power system support: No
• Units: AC
• Amps: 6-3 Amps
• Voltage: 100/240 Volts AC
• Input range: 100-240 V AC at 63-47 Hz, full range
• Operating temperature: 10 C - 35 C (50 F - 95 F)
• Relative humidity: 8% to 90% (non-condensing)
• Emissions: FCC Part 15 Class A
• Redundant power supply: No

Cable requirements

All Fidelis appliances include two power cables with the exception of the Fidelis XPS Scout, which ships with one power cable.

Installation

Customer setup. IBM installation can be ordered at an additional charge.

Publications

Each appliance ships with a QuickStart Card and recovery disk with installation instructions. Additional publications are available from the IBM Fidelis customer support portal.

Software requirements

Management of the appliances can be done from a standard Web browser.

Hardware repair or replacement

An IBM Technical Support Representative will diagnose the problem and attempt to resolve the issue with the customer over the phone. If the Technical Support Representative determines the problem is due to the IBM-provided Fidelis hardware, IBM (or its designee) or Fidelis will repair or replace such hardware with new or refurbished hardware which meets or exceeds the specifications of the diagnosed hardware. In the event the entire Fidelis product needs to be replaced, IBM will, for eligible customers, initiate the process to replace the defective hardware with replacement hardware. IBM will use commercially reasonable efforts to ensure that delivery of replacement hardware occurs within a reasonable period. Upon receipt of the replacement unit or components, the customer must return the defective unit or components in the shipping box and with the prepaid return shipping label provided or using the freight service pickup coordinated through IBM. In the event the defective unit is not received from the customer in
good condition (except for defects discovered during troubleshooting) within 15 days of delivery of the replacement unit, IBM may cancel the applicable return material authorization (RMA) and invoice the customer the then-current list price plus applicable maintenance fees for the replacement unit.

**Maintenance and support**

IBM provides one year, renewable, maintenance and support for Fidelis appliances. Maintenance and support consists of access to the IBM online knowledge base, as well as telephone and electronic support for the Fidelis products on a 24x7 basis. Telephone and electronic support includes troubleshooting, workaround assistance, limited installation, and configuration advice. Maintenance and support service also provides software and hardware error corrections, and hardware repair or replacement.

Service levels are response-time objectives and are not guaranteed. The specified level of warranty and maintenance services may not be available in all worldwide locations. Additional charges may apply outside IBM’s normal service area. Contact your local IBM representative or your reseller for country- and location-specific information.

**Program licensing**

The Fidelis appliances contain preloaded software programs.

The Fidelis End User License Agreement governs your use of the program.

**Accessibility by people with disabilities**

A U.S. Section 508 Voluntary Product Accessibility Template (VPAT) containing details on accessibility compliance can be requested at


**Prices**

For pricing information, contact your IBM representative or IBM Business Partner.

**Announcement countries**

IBM is working toward general availability of this offering on March 24, 2009. Note that availability may vary by country, so this offering may not be available in your country by March 24. Contact your local IBM Internet Security Systems™ representative for details.

**Trademarks**

Internet Security Systems is a trademark of IBM Corporation in the United States, other countries, or both.

IBM is a registered trademark of IBM Corporation in the United States, other countries, or both.

Other company, product, and service names may be trademarks or service marks of others.

**Terms of use**

IBM products and services which are announced and available in your country can be ordered under the applicable standard agreements, terms, conditions, and prices in effect at the time. IBM reserves the right to modify or withdraw this announcement at any time without notice. This announcement is provided for your information only. Reference to other products in this announcement does not necessarily imply those products are announced, or intend to be announced, in your country. Additional terms of use are located at:

For the most current information regarding IBM products, consult your IBM representative or reseller, or visit the IBM worldwide contacts page

http://www.ibm.com/planetwide/