



IBM Sametime Complete V9.0.1 provides advanced conferencing and rich communications capabilities that leverage existing IT and UC infrastructures, mobile devices, applications, and social business environments

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At a glance

IBM^(R) Sametime^(R) Complete V9.0.1 helps accelerate your social business by enabling people to interact in real time, build trust, and make faster, better informed decisions. This comprehensive edition combines the powerful features of IBM Sametime Communicate and IBM Sametime Conference into a single, end-to-end offering.

Sametime Complete's modern, streamlined user experience makes it seamless to move from a chat to a phone call to a video call. You can share content and instantly gauge reaction through high-definition, continuous presence video. You can get face to face with colleagues, customers, and partners without ever having to leave your office and be more productive for it. Moreover, not only can Sametime Complete integrate your existing communications tools, but it can incorporate them into the IBM social business platform, IBM Industry Solutions, business processes, or other third-party applications.

Sametime Complete V9.0.1 includes:

- Capability to use Sametime client to place and receive phone calls as an extension to your existing telephony system (Direct Registration)
- Optimized support for Citrix XenApp on MicrosoftTM WindowsTM Server 2012 and Windows desktops
- 64-bit Microsoft Office support
- Enhanced visuals and function to the Meeting experience
- Single Sign-On (SSO) for Security Assertion Markup Language (SAML) support on Connections Cloud
- Internet Protocol version 6 (IPv6)/Federal Information Processing Standard (FIPS) support

Overview

IBM Sametime Complete V9.0.1 provides next-generation Sametime offerings that build on our 15-year history in the market. It provides cutting-edge conferencing and rich communications capabilities that leverage your existing IT and UC infrastructure, mobile devices, applications and social business environment. At its

core resides the most advanced standards-based media engine to enable a superior experience.

IBM Sametime V9.0.1 features content curated from IBM Connections™ Chat Cloud and IBM Connections Meetings Cloud, as well as new powerful capabilities designed specifically for on-premises deployments. The following features are included in Sametime V9.0.1:

- A new direct-registration softphone that gives users the ability to use the Sametime desktop client to place and receive phone calls as an extension of your existing telephony system
- Optimized support for Citrix XenApp on Microsoft Windows Server 2012 and Windows desktops
- 64-bit Microsoft Office support
- A more intuitive, easy to use meetings experience
- Single Sign-On (SSO) for Security Assertion Markup Language (SAML) support for authentication on IBM Connections Cloud
- Support for Internet Protocol version 6 (IPv6) and the US Government's Federal Information Processing Standard (FIPS)
- A native Sametime Web Player browser plug-in (no Java™ dependency) for audio and video and screen sharing in Meetings on Microsoft Windows workstations
- Enhanced annotations on the Web and mobile Meetings clients (not available on the desktop meetings client in this release)
- Security improvement for safer HTML usage in Meetings
- Desktop and browser client support on Apple Mac OS X 10.11 and Microsoft Windows 10

IBM Traveler V9.0.1.9 Social Edition adds support for newer versions of DB2^(R), as well as entitling the use of IBM Tivoli^(R) System Automation.

Enhancements include the following:

- Support for newer versions of DB2
- Entitlement to IBM Tivoli System Automation

For more information about IBM Traveler 9.0.1.9, you can view the IBM Traveler 9.0.1.9 documentation at the [IBM Notes^{\(R\)} and Domino^{\(R\)} Wiki](#) website.

Updated IBM Traveler server operating system support expands choice and flexibility of installation and deployment options.

Key prerequisites

Refer to the [Software requirements](#) section for additional details.

Planned availability date

May 3, 2015

Description

IBM Sametime Complete V9.0.1 is a robust communications offering designed to accelerate your social business by driving faster decisions, with more complete information powered by the people who know in your organization. Unlock the value in your under-utilized communications systems by integrating them into a more intuitive system. Access all of these services from within the applications and business processes that you use every day.

Additionally, this release provides enhanced security for HTML. The meeting server protects users by scanning user input to detect and reject malicious HTML/JavaScript™ and Cross Site Scripting (XSS). For example, this is done on the meeting server when users enter text into chat, polling responses, and so on. In addition to normal users, consideration is given to malicious users with tools that can bypass the user interface, and inject XSS directly into the protocol. In former versions of the meeting server, HTML was permitted if it did not include malicious patterns maintained in an untrusted HTML list. In the newer version of the meeting server, no HTML is allowed, unless it meets criteria set by a restrictive, preselected set of safe HTML tags, attributes, and values. This new security standard eliminates regular maintenance upkeep of the HTML malicious patterns list. The security improvement now allows for new XSS patterns, continual changes in HTML5, and browser quirks to be kept current, minimizing the risk potential over time. This enhanced security strategy preselects a simple set of HTML, thus eliminating the need for continual maintenance, and mitigating any increasing risk potential over time, as seen with the former approach.

Features and enhancements of IBM Sametime Complete V9.0.1

New features:

- A new direct-registration softphone that gives users the ability to use the Sametime desktop client to place and receive phone calls as an extension of your existing telephony system
- Optimized support for Citrix XenApp on Microsoft Windows Server 2012 and Windows desktops
- Improvements for installing and uninstalling
- Increase scalability for audio and video on clustered environments
- Auto-start for A/V in meetings (limited to ilink for now)
- SharePoint 2013 integration
- Live update
- 64-bit Microsoft Office support
- Arkadin audio conferencing certified

New security enhancements:

- Only owners and managers can generate meeting reports (formerly, this feature was permitted for the presenter role, which always included owners and managers).
- File download is no longer allowed in lecture-style meetings (by design, changed as part of cloud "large meeting" support changes).
- File download permission is set to "no one" by default for newly created rooms.
- When hosting a meeting in a room set to Managed Access, room owners can see a Start Meeting dialog, and therefore have an option to set a room password if none has been set.
- Improved Waiting Room design (wording and icon changes).
- Web Meeting client offers ability to clear annotations from all pages in a document.
- IBM Connections V5 for files integration (NFR).
- Server improvements.
- Owner access to their meeting room without having to enter the room password.
- Updated UX/theme in Web Meeting client.
- New "Welcome UX" on the meeting room projector.
- Meetings Join UX "simplification" Rich Meeting client.
- Ability to clear annotations from all pages in a document.
- Rich Meeting client add-offline-user as Manager feature.
- Support for password bypass configuration (does not require owner/manager to enter password).

- Invite to meeting from Web Client capability.

Features from the cloud:

- SSO for SAML support on Connections Cloud
- Updated documentation
- Enhanced annotations for meetings
- Native browser plug-in for Windows
- Improved security for HTML
- Getting started enhanced screens
- Screen capture support on the Web Chat client
- IBM Verse™ theme (Meetings, AV, Web Chat)

Platform currency:

- Polycom AV enhancements
- IPv6/FIPS support
- Mac 64-bit support
- HTTP connect (configuration and authentication)

Accessibility by people with disabilities

A US Section 508 Voluntary Product Accessibility Template (VPAT) containing details on accessibility compliance can be requested at the [Product accessibility information](#) website.

Product positioning

IBM Sametime Complete V9.0.1 is ideal for most social business use cases, including one-to-one communication using text, voice, video interactions, and light telephony integration, as well as group communications such as meetings and multiparty audio and video. The following table summarizes key functionality available in IBM Sametime Complete V9.0.1 versus IBM Sametime Communicate V9.0.1 and IBM Sametime Conference V9.0.1

COMM = IBM Sametime Communicate

CONF = IBM Sametime Conference

COMP = IBM Sametime Complete

	COMM	CONF	COMP
Rich presence	X	-	X
-Automated geographic awareness	X	-	X
-User alerts and privacy Lists	X	-	X
Instant messaging	X	-	X
-Offline messaging	X	-	X
-File transfer & screen capture	X	-	X
-Federation with third party services	X	-	X
-Skill tap	X	-	X
-Instant polls	X	-	X
-Community announcements	X	-	X

	COMM	CONF	COMP
-Continuous presence video calls	X	-	X
-Instantly share your screen, a region of your screen or an application; remote control	-	-	X
Persistent group chat	X	-	X
Audio, video and telephony	X	-	X
-One-to-one voice	X	-	X
-One-to-one video	X	-	X
-SIP soft phone (voice or video)	X	-	X
Clients	X	-	X
-Zero-download, browser client	X	X	X
-Eclipse-based rich client	X	-	X
Integration	X	X	X
-Third-party plug-ins and APIs	X	X	X
External collaboration included in license	X	X	X
Meetings	-	X	X
-Reservation-less persistent rooms	-	X	X
-Own multiple rooms for different topics or projects	-	X	X
-Present files, Screen share, app share, remote control	-	X	X
-Issue polls, capture minutes and action items	-	X	X
-Annotation tools and recordings	-	X	X
-Auto-generate activity reports	-	X	X
-Use the rich client	-	-	X
-Scheduled meetings view	-	-	X
-Drag and drop to invite participants	-	-	X
Continuous presence video	-	X	X
-Software MCU (VMCU)	-	X	X
-Intelligent Video Manager(VMGR)	-	X	X
-Geographic distribution and clustering	-	X	X
-H.264 SVC codecs	-	X	X
Bandwidth management	X	X	X

Program number

Program number	VRM	Program name
5725-M36	9.0.1	IBM Sametime Complete
5725-M34	9.0.1	IBM Sametime Communicate
5725-M35	9.0.1	IBM Sametime Conference

Offering Information

Product information is available on the [IBM Offering Information](#) website.

More information is also available on the [Passport Advantage^{\(R\)}](#) and [Passport Advantage Express^{\(R\)}](#) website.

Publications

For publications, visit the [IBM Publications Center portal](#).

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

Services

Global Technology Services

Contact your IBM representative for the list of selected services available in your country, either as standard or customized offerings for the efficient installation, implementation, or integration of this product.

Technical information

Specified operating environment

Hardware requirements

- AIX^(R). 10 GB total, 9 GB which can be configurable, 1 GB which must be available in /tmp.
- IBM i. 5 GB free space recommended (3 GB minimum) and a minimum of six disk drives with caching disk controller.
- LinuxTM. 10 GB total, 9 GB which can be configurable, 1 GB which must be available in /tmp.
- Windows. 10 GB total, 8.5 GB which can be configurable, 1.5 GB which must be available in /tmp.

Additional disk space needed to install DB2 for all supported operating systems except IBM i:

- Windows. 5.5 GB total, 4 GB which be configurable, 500 MB which must be available in C:\IBM (and have sufficient space for expected database growth), 1 GB which must be available in /tmp.
- AIX, Linux. 5.5 GB total, 2.5 GB which be configurable, 2 GB which must be available in /home (and have sufficient space for expected database growth), 1 GB which must be available in /tmp.

Software requirements

For additional software requirements information, go to the [Detailed system requirements for Sametime](#).

Supported platforms:

- AIX 6.1
- AIX 7.1
- IBM i 6.1
- IBM i 7.1
- IBM i 7.2
- Linux RHEL 5 Advanced platform
- Linux RHEL Server 6
- Linux RHEL Workstation 6
- Linux SLED 11.0
- Ubuntu 12.04 LTS
- Mac OS X Lion 10.7
- Mac OS Mountain Lion 10.8
- Windows 7 Enterprise SP1
- Windows 7 Professional SP1
- Windows 8 Enterprise
- Windows 8 Professional
- Windows Server 2008 R2 Enterprise Edition SP1
- Windows Server 2008 R2 Standard Edition SP1
- Windows Server 2012 R2 Standard Edition

Mobile:

- Android 4.x
- Android 5.x
- Android 6.0
- Blackberry 5.0
- Blackberry 6.0
- iOS 7.1
- iOS 8.x
- iOS 9

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Planning information

Packaging

IBM Sametime Complete V9.0.1 is distributed via a media package and electronic software distribution (ESD).

Program name	Program number	Form number
IBM Sametime Complete	5725-M36	L-MCOS-96LPYH
IBM Sametime Communicate	5725-M34	L-MCOS-96LPYH
IBM Sametime Conference	5725-M35	L-MCOS-96LPYH

This program, when downloaded from a website, contains the applicable IBM license agreement and License Information, if appropriate, and will be presented for acceptance at the time of installation of the program. For future reference, the license and License Information will be stored in a directory such as LICENSE.TXT.

Ordering information

For ordering information, consult your IBM representative or authorized IBM Business Partner, or go to the <http://www.ibm.com/software/support/pa.html> website.

Product Group: Sametime

Product: 5725-M36

Product Category: IBM Sametime

Passport Advantage

IBM Sametime

Program name/Description	Part number
IBM Sametime Complete Authorized User Annual SW S&S Rnwl	E0IDZLL
IBM Sametime Complete Authorized User Lic + SW S&S 12 Mo	D11HYLL
IBM Sametime Complete Authorized User SW S&S Reinstate 12 Mo	D11HZLL
IBM Sametime Communicate Authorized User Annual SW S&S Rnwl	E0IC5LL
IBM Sametime Communicate Authorized User Lic + SW S&S 12 Mo	D11DJLL
IBM Sametime Communicate Authorized User SW S&S Reinstate 12 Mo	D11DKLL
IBM Sametime Conference PA Per Authorized User Annual SW S&S Rnwl	E0IC7LL
IBM Sametime Conference PA Per Authorized User Lic + SW S&S 12 Mo	D11DNLL
IBM Sametime Conference PA Per Authorized User SW S&S Reinstate 12 Mo	D11DPLL

Passport Advantage trade-up

You must have previously acquired a licenses for the following precursor products to be eligible to acquire an equivalent license of the trade-up products.

IBM Sametime Complete

Precursor product	Trade-up product	Trade-up part number
IBM Sametime Communicate	IBM Sametime Complete AuthUsr fr Sametime Comm Trade Up Lic + SW S&S 12 Mo	D11I4LL
IBM Sametime Conference	IBM Sametime Complete AuthUsr fr Sametime Comm Trade Up Lic + SW S&S 12 Mo	D11I5LL

You must have current active Software Subscription and Support in place for all of the licenses that will be given up by the use of the trade-up parts. Organizations with lapsed support need to reinstate their S&S contracts to be eligible for trade ups.

Consult your IBM representative if you have any questions.

Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

IBM Sametime Complete V9.0.1

Entitled maintenance offerings description	Media packs description	Part number
IBM Sametime Complete Authorized User	IBM Sametime Complete V9.0.1 Multiplatform Multilingual Media Pack	AH191ML
IBM Sametime Complete Authorized User for zEnterprise ^(R) BladeCenter Extension	IBM Sametime Complete V9.0.1 Multiplatform Multilingual Media Pack	AH191ML
IBM Sametime Communicate Authorized User	IBM Sametime Communicate IBM i (formerly i7),Ubuntu, AIX 6, Windows 7 Professional	AH18ZML
IBM Sametime Communicate Authorized User for zEnterprise BladeCenter Extension	IBM Sametime Communicate IBM i (formerly i7),Ubuntu, AIX 6, Windows 7 Professional	AH18ZML
IBM Sametime Conference Authorized User	IBM Sametime Conference V9.0.1 Multiplatform Multilingual Media Pack	AH190ML
IBM Sametime Conference Authorized User for zEnterprise BladeCenter Extension	IBM Sametime Conference V9.0.1 Multiplatform Multilingual Media Pack	AH190ML

Charge metric

Program name	Part number or PID number	Charge metric
IBM Sametime Complete	5725-M36	PA Per Authorized User
IBM Sametime Complete	5725-M36	Per Authorized User for System z ^(R)
IBM Sametime Communicate	5725-M34	PA Per Authorized User
IBM Sametime Communicate	5725-M34	Per Authorized User for System z
IBM Sametime Conference	5725-M35	PA Per Authorized User
IBM Sametime Conference	5725-M35	Per Authorized User for System z

Authorized User

Authorized User is a unit of measure by which the program can be licensed. An Authorized User is a unique person who is given access to the program. The program may be installed on any number of computers or servers and each Authorized User may have simultaneous access to any number of instances of the program at one time. Licensee must obtain separate, dedicated entitlements for each Authorized User given access to the program in any manner directly or indirectly (for example, through a multiplexing program, device, or application server) through any means. An entitlement for an Authorized User is unique to that Authorized User and may not be shared, nor may it be reassigned other than for the permanent transfer of the Authorized User entitlement to another person.

Note: Some programs may be licensed where devices are considered users. In that case, the following applies. Any computing device that requests the execution of or receives for execution a set of commands, procedures, or applications from the program or that is otherwise managed by the program is considered a separate user of the program and requires an entitlement as if that device were a person.

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License Information number

The License form number for IBM Sametime Complete is L-MCOS-96LPYH

The program's License Information will be available for review on the [IBM Software License Agreement](#) website.

Limited warranty applies

Yes

Limited warranty

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, see the [IBM Software Support Handbook](#).

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

Program technical support

Technical support of a program product version or release will be available for a minimum of three years from the general availability date, as long as your

Software Subscription and Support (also referred to as Software Maintenance) is in effect. This technical support allows you to obtain assistance (by telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Subscription and Support (Software Maintenance) also provides you with access to updates (modifications or fixes), releases, and versions of the program. You will be notified, through an announcement letter, of discontinuance of support with 12 months' notice. If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

Money-back guarantee

If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that (1) for programs acquired under the IBM International Passport Advantage offering, this term applies only to your first acquisition of the program and (2) for programs acquired under any of IBM 's On/Off Capacity on Demand (On/Off CoD) software offerings, this term does not apply since these offerings apply to programs already acquired and in use by you.

Volume orders (IVO)

No

Passport Advantage applies

Yes, information is available on the [Passport Advantage and Passport Advantage Express](#) website.

Software Subscription and Support applies

Yes. Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and Technical Support are provided by the Software Subscription and Support offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

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For additional information about the International Passport Advantage Agreement and the IBM International Passport Advantage Express Agreement, go to the [Passport Advantage and Passport Advantage Express](#) website.

System i Software Maintenance applies

No

Variable charges apply

No

Educational allowance available

Education allowance does not apply. Education software allowance does not apply. Special education prices are available for qualified customers through Passport Advantage.

Statement of good security practices

IT system security involves protecting systems and information through prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered, destroyed, or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a lawful, comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective.

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Prices

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For all local charges, contact your IBM representative.

Passport Advantage

For Passport Advantage information and charges, contact your IBM representative. Additional information is also available on the [Passport Advantage and Passport Advantage Express](#) website.

Announcement countries

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