IBM Maximo Asset Management Scheduler V7.1 provides maintenance planning and scheduling capabilities

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**At a glance**

IBM® Maximo® Asset Management Scheduler V7.1:

- Helps enable efficient work planning with graphical scheduling of work and resources
- Identifies and helps manage critical activities through critical path method
- Creates "what if" scenarios to identify and helps ensure optimal resource usage
- Helps reduce asset downtime and helps prevent costly interruptions and production delays with better scheduling

**Overview**

IBM Maximo Asset Management Scheduler V7.1 is an easy-to-use and easy-to-configure planning tool for scheduling maintenance work in Maximo to help ensure efficient work scheduling with optimal resource usage. It provides maintenance planners the ability to graphically view multiple work orders in a Gantt chart with the tools that are required to perform the work.

**Key prerequisites**

Refer to the Hardware requirements and Software requirements sections.

**Planned availability dates**

IBM Maximo Asset Management Scheduler V7.1

- August 28, 2009: Electronic media
- October 2, 2009: Physical media

Refer to the complete letter for national language availability.
IBM Maximo Asset Management Scheduler

IBM Maximo Asset Management Scheduler V7.1 provides maintenance planners the ability to compare the resource load with resource availability to help ensure efficient resource usage and timely completion of work orders.

Using Maximo Asset Management Scheduler, maintenance planners can create schedules that contain work order and task combinations that meet virtually any user-defined criteria. These work orders can be viewed in a Gantt chart with its corresponding resource requirement. Planners can drag and drop the tasks and work orders to the desired date and time in the chart, or use the advanced critical-path method calculation at the push of a button. As the tasks and work orders are maneuvered, the resource load is calculated in real time and displayed graphically in the Gantt chart. Planners can also attach a calendar to these schedules to identify work hours and non-work hours to aid in further managing costly overtime labor.

Maximo Asset Management Scheduler also enables planners to manage task and work order dependencies and any lead and lag times that might exist in those dependencies. Planners can use the embedded auto scheduling tool to schedule these tasks and work orders based on their duration and dependencies with other tasks and work orders. The two-stage commit process enables the planners to create "what if" scenarios before committing the schedule results to the work orders and tasks.

Key features

IBM Maximo Asset Management Scheduler

- View and manage work orders and tasks in a Gantt chart
- View, create, and manage task and work order dependencies such as Finish to Start, Start to Start, Start to Finish, and Finish to Finish
- Specify start no earlier then and end no later then values
- Manage lead and lag while defining task and work order dependencies
- View real-time resource load while scheduling work orders and tasks
- Compare resource load to resource availability
- Identify critical tasks that affect the overall completion of a work order
- Identify work orders and tasks requiring a selected skill
- Dynamically filter work orders and tasks
- Use calendar/shifts to schedule work during working hours and minimize work during non-working hours
- Create "what if" scenarios to identify and ensure optimal resource usage
- Easily identify work orders that are scheduled outside the schedule window

Accessibility by people with disabilities

A U.S. Section 508 Voluntary Product Accessibility Template (VPAT) containing details on accessibility compliance can be requested at


Product positioning

IBM Maximo Asset Management Scheduler

- IBM Maximo Asset Management Scheduler is an add-on to both Maximo Asset Management and Tivoli® Asset Management for IT. Therefore, customers must
have licenses of Maximo Asset Management or Tivoli Asset Management for IT in order to use Maximo Asset Management Scheduler.

- IBM Maximo Asset Management Scheduler is not a competitive replacement for project and portfolio management tools such as Microsoft® Project or Oracle Primavera. Rather, it is designed to allow customers to optimally schedule the work that they are doing within Maximo Asset Management and Tivoli Asset Management for IT. Those tools should still be used to do enterprise portfolio planning.

### Availability of national languages

IBM Maximo Asset Management Scheduler V7.1 is enabled to support all language environments and is translated into the following languages on the dates shown.

<table>
<thead>
<tr>
<th>Language</th>
<th>Availability date</th>
</tr>
</thead>
<tbody>
<tr>
<td>English</td>
<td>August 28, 2009</td>
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<tr>
<td>Arabic</td>
<td>August 28, 2009</td>
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<tr>
<td>Croatian</td>
<td></td>
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<tr>
<td>Czech</td>
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<tr>
<td>Danish</td>
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<td>Dutch</td>
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<td>Finnish</td>
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<td>French</td>
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<td>German</td>
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<td>Hebrew</td>
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<td>Hungarian</td>
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<td>Italian</td>
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<td>Norwegian</td>
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<td>Polish</td>
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<tr>
<td>Russian</td>
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<tr>
<td>Slovenian</td>
<td></td>
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<tr>
<td>Spanish</td>
<td></td>
</tr>
<tr>
<td>Swedish</td>
<td></td>
</tr>
</tbody>
</table>

IBM Maximo for Service Providers V7.1.1 is enabled to support all language environments and is translated into the following new languages on the dates shown.

<table>
<thead>
<tr>
<th>Language</th>
<th>Availability date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Arabic</td>
<td>August 28, 2009</td>
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<tr>
<td>Czech</td>
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<td>Croatian</td>
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<td>Polish</td>
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<tr>
<td>Russian</td>
<td></td>
</tr>
<tr>
<td>Slovenian</td>
<td></td>
</tr>
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</table>

### Program number

<table>
<thead>
<tr>
<th>Program number</th>
<th>VRM</th>
<th>Program name</th>
</tr>
</thead>
<tbody>
<tr>
<td>5724-U18</td>
<td>7.1.0</td>
<td>IBM Maximo Asset Management Scheduler</td>
</tr>
</tbody>
</table>

### Education support

Comprehensive education for IBM Tivoli products is offered through Worldwide Tivoli Education Delivery Services. A wide range of training options are available, including classes led by instructors, learning on demand, on-site training, and blended learning solutions.

Offering Information

Product information is available via the Offering Information Web site

http://www.ibm.com/common/ssi

Also, visit the Passport Advantage® Web site

http://www.ibm.com/software/passportadvantage

Publications

No publications are shipped with this program.

Technical information

Specified operating environment

Hardware requirements

IBM Maximo Asset Management Scheduler V7.1 minimum hardware and software requirements

IBM Maximo uses an n-Tier architecture, which lets you deploy Maximo across one or more tiers. You can run Maximo on a single physical server or across multiple servers depending on the number of concurrent users and the hardware.

Maximo requires workstations and servers in each tier of a Maximo system configuration that have the following minimum hardware and software.

Client workstation

This is the workstation where end users access and work with Maximo.

<table>
<thead>
<tr>
<th>Hardware</th>
<th>Software</th>
</tr>
</thead>
<tbody>
<tr>
<td>Intel-based processor</td>
<td>Microsoft Windows® 2000, Windows XP, or Windows Vista</td>
</tr>
<tr>
<td>1 GB RAM</td>
<td>Microsoft Internet Explorer 6 or 7 browser</td>
</tr>
<tr>
<td>SVGA 1024 x 768 resolution</td>
<td>Adobe® Acrobat Reader 6.0 or 7.0</td>
</tr>
</tbody>
</table>

Note: The Maximo Workflow Designer requires a Java™ Runtime Environment (currently supported are JRE 1.4.2 through JRE 1.5).

The Workflow Designer checks for JRE on the administrative workstation. If it does not find JRE, Workflow Designer prompts you to install JRE 1.4.2-b28.

The Scheduler Gantt Viewer applet requires a Java Plugin version 1.6_14 or later. For systems with a lot of activities to schedule (for example, more than 1,000 activities), the client workstation may require more memory.

Administrative workstation

The system administrator workstation is where you install the Maximo application and build the EAR files before deploying them.
Hardware | Software
---|---
Intel-based processor | Microsoft Windows XP or Microsoft Vista
1 GB RAM | Microsoft Internet Explorer 6 or 7 browser
SVGA 1024 x 768 resolution | Adobe Acrobat Reader 6.0 or 7.0

Application server

The server where you install IBM WebSphere® Application Server or BEA WebLogic Application Server and typically, where you deploy Maximo EAR files.

Hardware

- Two to four dedicated 800 MHz processors
- Two GB RAM per processor
- 1.5 GB (or greater) disk space for Maximo, and the Java and Web server components

Software

- IBM Maximo Asset Management V7.1.1.5 plus Hotfix
- Microsoft Windows 2003 Server (32 bit and 64 bit)
- Microsoft Windows 2008 Server (32 bit and 64 bit)
- IBM AIX® V5.3, V6.1 (32 bit and 64 bit)
- Red Hat Enterprise Linux® V4, V5 (x86 processor-based systems, Linux on System z®)
- Sun Solaris V9 or Sun Solaris V10 (SPARC processor-based systems)
- HP-UX 11i V3 (Itanium®)
- SUSE 9 (Linux on System z), 10 (x86 processor-based systems, Linux on System z)

**Note:** You cannot use the Sun Solaris operating systems if you are running Maximo Asset Management Scheduler V7.1 on an IBM DB2 Universal Database™.

IBM WebSphere Application Server V6.1.0.13 (provided by IBM Corporation)

BEA WebLogic Server 9.2.2 (provided by the vendor)

Database server

The server is where you install database software to create and maintain your Maximo database. You are responsible for maintaining database platform software.

Refer to the vendor documentation for hardware specifications.

Refer to the following software specifications:

- IBM DB2 Universal Database V8.2.0.8, V9.1.5, or V9.5, Workgroup or Enterprise Edition, configured for TCP/IP support
- IBM DB2 Universal Database V9.5 (only supported on Windows 2008)
- Oracle 9.2.0.8, 10.1.0.5, 10.2.0.3, or 11.1, Standard or Enterprise Edition
- Microsoft SQL Server 2005 SP2 or 2008, Standard or Enterprise Edition

Reporting Tool: BIRT Version 2.1.2 is embedded with Maximo Asset Management Scheduler V7.1. It does not require a separate server.
Software requirements
Refer to the Hardware requirements section.

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a README file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Planning information

Packaging
IBM Maximo Asset Management Scheduler V7.1 is distributed with:

- International Program License Agreement (Z125-3301)
- License Information document
- CD ROM
- Publications (refer to the Publications section)

This program, when downloaded from a Web site, contains the applicable IBM license agreement and License Information, if appropriate, and will be presented for acceptance at the time of installation of the program. For future reference, the license and License Information will be stored in a directory such as LICENSE.TXT.

Security, auditability, and control
IBM Maximo Asset Management Scheduler V7.1 uses the security and auditability features of the operating system software and the Tivoli Management Framework. The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Global Technology Services
Contact your IBM representative for the list of selected services available in your country, either as standard or customized offerings for the efficient installation, implementation, or integration of this product.

IBM Tivoli Enhanced Value-Based Pricing

IBM Tivoli software products are priced using IBM Tivoli's Enhanced Value-Based Pricing. The Enhanced Value-Based Pricing system is based upon the IBM Tivoli Environment-Managed Licensing Model, which uses a managed-environment approach -- whereby price is determined by what is managed rather than the number and type of product components installed.

For example, all servers monitored with IBM Tivoli's monitoring product (IBM Tivoli Monitoring) require entitlements sufficient for those servers. Other Tivoli products may manage clients, client devices, agents, network nodes, users, or other items, and are licensed and priced accordingly.

Unlike typical systems management licensing models that require entitlements of specific software components to specific systems, the IBM Tivoli Environment-Managed Licensing Model provides the customer flexibility to deploy its IBM Tivoli software products within its environment in a manner that can address and respond to the customer's evolving architecture. That is, as the architecture of a customer's environment changes, the customer's implementation of IBM Tivoli software can be
altered, as needed, without affecting the customer's license requirements (as long as the customer does not exceed its entitlements to the software).

Under Enhanced Value-Based Pricing, licensing and pricing of server-oriented applications are determined based upon the server's use in the customer's environment. Typically, such applications are licensed and priced in a manner that corresponds to each installed and activated processor of the server managed by the IBM Tivoli application to help correlate price to value while offering a simple solution.

Where a server is physically partitioned, this approach is modified. This partitioning technique is the approach used with systems that have either multiple cards or multiple frames, each of which can be configured independently. For servers capable of physical partitioning (for example, IBM System p® Scalable POWERparallel Systems® servers, Sun Ultra servers, and HP Superdome servers), an entitlement is required for each processor in the physical partition being managed by the Tivoli application. For example, assume that a server has 24 processors installed in aggregate. If this server is not partitioned, entitlements are required for all 24 processors. If, however, it is physically partitioned into three partitions, each containing eight processors, and Tivoli products were managing only one of the three partitions, then entitlements would be required for the eight processors on the physical partition managed by the IBM Tivoli application.

For servers with virtual or logical partitions, entitlements are required for all installed and activated processors on the server. For each IBM Tivoli application managing a clustered environment, licensing is based on the cumulative number of installed and activated processors on each server in the cluster. Where the cluster includes physically partitioned servers, the considerations described above concerning physically partitioned servers apply as well.

Enhanced Value-Based Pricing recognizes the convergence of RISC and UNIX®, and Microsoft Windows and Intel® technologies, in order to simplify your licensing requirements, and to provide a smoother, more scalable model. Pricing and licensing does not differentiate between non-System z server platforms or operating systems. For some products, this platform neutrality extends to System z and other host servers as well.

**Product and licensing Web sites**

A complete list of IBM Tivoli products is available at

http://www.ibm.com/software/tivoli

IBM Tivoli product licensing documents are available at


**Passport Advantage**

Through the Passport Advantage Agreement, you may receive discounted pricing based on their total volume of eligible products, across all IBM brands, acquired worldwide. The volume is measured by determining the total Passport Advantage points value of the applicable acquisitions. Passport Advantage points are only used for calculating the Entitled Passport Advantage discount.

To determine the required IBM Tivoli product configuration under Passport Advantage, the IBM Tivoli Enhanced Value-Based Pricing Model applies. The customer's environment is evaluated on a per-product basis.

Use the following two-step process to determine the total Passport Advantage points value:

1. Analyze your environment to determine the number of charge units for a product. The quantity of each product's part numbers to be ordered is determined by that analysis.
2. Order the Passport Advantage part numbers. A Passport Advantage point value, which is the same worldwide for a specific part number regardless of where
the order is placed, is assigned to each IBM Tivoli product part number. The Passport Advantage point value for the applicable part number, multiplied by the quantity for that part number, will determine the Passport Advantage points for that IBM Tivoli product part number. The sum of these Passport Advantage points determines the Passport Advantage point value of the applicable IBM Tivoli product authorizations which then may be aggregated with the point value of other applicable Passport Advantage product acquisitions to determine the total Passport Advantage points value.

The discounted pricing available through Passport Advantage is expressed in the form of Suggested Volume Prices (SVPs), which vary depending on the SVP level. Each SVP level is assigned a minimum total Passport Advantage point value, which must be achieved, in order to qualify for that SVP level.

Media packs and documentation packs do not carry Passport Advantage points and are not eligible for SVP discounting.

For additional information on Passport Advantage, refer to the following

http://www.ibm.com/software/passportadvantage

The following Passport Advantage part number categories may be orderable:

- License and Software Maintenance 12 Months - This is the product authorization with maintenance to the first anniversary date.
- Annual Software Maintenance Renewal - This is the maintenance renewal for one anniversary that applies when a customer renews their existing coverage period prior to the anniversary date at which it expires.
- Software Maintenance Reinstatement 12 months - This is for customers who have allowed their Software Maintenance to expire, and later wish to reinstate their Software Maintenance.
- Media packs - These are the physical media, such as CD-ROMs, that deliver the product’s code.
- Documentation packs - These contain printed documentation such as the User’s Guide and Release Notes.

Distributed pricing examples

The following examples are provided to illustrate your licensing requirements.

References to processor-based licensing do not represent the actual number of entitlements required. Entitlement requirements are Value Unit based, with the exception of IBM Tivoli Storage Manager. Processors referenced in these examples represent the designated measurement on which the required number of Value Unit entitlements will be calculated. The number of Value Units required per processor will depend on the processor type. For more information, refer to the Value Unit definition in IBM Tivoli Enhanced Value-Based Pricing terminology definitions. To determine the number of Value Unit entitlements required per processor, refer to the processor Value Unit conversion table on the Passport Advantage Web site

http://www.ibm.com/software/passportadvantage

References to all other non-processor-based metrics do represent the actual number of entitlements required, unless other designated measurements are referenced or unless otherwise specified.

IBM Tivoli Enhanced Value-Based Pricing terminology

IBM Maximo software products are priced using IBM Tivoli's Enhanced Value-Based Pricing. Enhanced Value-Based Pricing system is based upon the IBM Tivoli Environment-Managed Licensing Model, which uses a managed-environment approach under which price of a product component is determined by what is managed by the product component, rather than the number and type of components installed. For example, all servers monitored with IBM Tivoli’s monitoring product (IBM Tivoli Monitoring) require entitlements sufficient for those
servers. Other Tivoli products may manage clients, client devices, agents, network nodes, users, or other items, and are licensed and priced accordingly.

Unlike typical systems management licensing models that require entitlements to specific software components for specific systems, the IBM Tivoli Environment-Managed Licensing Model provides the customer the flexibility to deploy its IBM Tivoli software products within its environment in a manner that can address and respond to the customer's evolving architecture. That is, as the architecture of a customer's environment changes, the customer's implementation of IBM Tivoli software can be altered, as needed, without affecting the customer's license requirements (as long as the customer does not exceed its overall entitlement to the software).

Under Enhanced Value-Based Pricing, licensing and pricing of server-oriented applications are determined based upon the server's use in the customer's environment. Typically, such applications are licensed and priced in a manner that corresponds to each installed and activated processor of the server managed by the IBM Tivoli application to help correlate price to value while offering a simpler solution.

Enhanced Value-Based Pricing recognizes the convergence of RISC and UNIX, Microsoft Windows, and Intel technologies, in order to simplify your licensing requirements, and to provide a smoother, more scalable model. Pricing and licensing does not differentiate between non-System z server platforms or operating systems. For some products, this platform neutrality extends to System z and other host servers as well.

**IBM Tivoli Enhanced Value-Based Pricing terminology definitions**

**Authorized user**

An authorized user is an individual within or outside of your enterprise. The program may be installed on one or more computers or servers and accessed by the number of users authorized or registered by the Proof of Entitlement (PoE). You must have an entitlement for each Authorized User accessing the Program or any Program component in any manner directly or indirectly (for example: via a multiplexing program, device, or application server) through any means.

**Pricing examples**

The pricing example below should be used to determine required license entitlements for the following distributed products:

IBM Maximo Asset Management Scheduler is licensed per authorized user. If a customer has 25 authorized users for IBM Maximo Scheduler in its IBM Maximo environment, the following licensing scheme applies:

<table>
<thead>
<tr>
<th>Orderable component</th>
<th>Quantity in customer environment</th>
<th>License entitlements required</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM Maximo Scheduler</td>
<td>25</td>
<td>25</td>
</tr>
</tbody>
</table>

**Ordering information**

Product group: Enterprise Asset Management  
Product category: Maximo Asset Management

<table>
<thead>
<tr>
<th>Program number</th>
<th>VRM</th>
<th>Program name</th>
</tr>
</thead>
<tbody>
<tr>
<td>5724-U18</td>
<td>7.1.0</td>
<td>IBM Maximo Asset Management Scheduler</td>
</tr>
</tbody>
</table>

**Note:** IBM Maximo Asset Management Scheduler is an add-on to the IBM Maximo Asset Management product.
For ordering information, consult your IBM representative or authorized IBM Business Partner, or visit


Current licensees

New licensees
Orders for new licenses will be accepted now.
Shipment will begin on the planned availability date.

Basic license

Ordering information for Passport Advantage

Passport Advantage allows you to have a common anniversary date for Software Maintenance renewals, which can simplify management and budgeting for eligible new versions and releases (and related technical support) for your covered products. The anniversary date, established at the start of your Passport Advantage Agreement, will remain unchanged while your Passport Advantage Agreement remains in effect. New software purchases will initially include twelve full months of Software Maintenance. Software Maintenance in the second year (the first year of renewal) can be prorated to be coterminous with your common anniversary date. Thereafter, all Software Maintenance will renew at the common anniversary date for twelve full months of maintenance.

Refer to the IBM International Passport Advantage Agreement and to the IBM Software Support Handbook for specific terms relating to, and a more complete description of, technical support provided through Software Maintenance.

The quantity to be specified for the Passport Advantage part numbers in the following table.

To order for Passport Advantage, specify the desired product, part number, and quantity desired.

<table>
<thead>
<tr>
<th>Description</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM Maximo Asset Management Scheduler Auth Usr Lz Lic + SW S&amp;S 12 Mo</td>
<td>D0AYWLL</td>
</tr>
<tr>
<td>IBM Maximo Asset Management Scheduler Auth Usr Lz Annual SW S&amp;S Rnwl</td>
<td>E07QLLL</td>
</tr>
<tr>
<td>IBM Maximo Asset Management Scheduler Auth Usr Lz SW S&amp;S Reinstate 12 Mo</td>
<td>D0AYLLL</td>
</tr>
<tr>
<td>IBM Maximo Asset Management Scheduler per Auth Usr Lic + SW S&amp;S 12 Mo</td>
<td>D0AYULL</td>
</tr>
<tr>
<td>IBM Maximo Asset Management Scheduler per Auth Usr Annual SW S&amp;S Rnwl</td>
<td>E07QULL</td>
</tr>
<tr>
<td>IBM Maximo Asset Management Scheduler per Auth Usr SW S&amp;S Reinstate 12 Mo</td>
<td>D0AYULL</td>
</tr>
</tbody>
</table>

To order a media pack for Passport Advantage, specify the part number in the desired quantity from the following table:

<table>
<thead>
<tr>
<th>IBM Maximo Asset Management Scheduler V6.2.1 (5724-U18) media pack description</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM Maximo Asset Management Scheduler V7.1.0 Media Pack</td>
<td>BJ0TBML</td>
</tr>
</tbody>
</table>

IBM Maximo Asset Management Scheduler V7.1 is also available, via Web download, from Passport Advantage.
For information about Value-Based Pricing and Software Maintenance options, contact your IBM representative.

**Terms and conditions**

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

**Licensing**

IBM International Program License Agreement including the License Information document and PoE govern your use of the program. PoEs are required for all authorized use. Part number products only, offered outside of Passport Advantage, where applicable, are license only and do not include Software Maintenance.

These programs are licensed under the IBM Program License Agreement (IPLA) and the associated Agreement for Acquisition of Software Maintenance, which provide for support with ongoing access to releases and versions of the program. IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with the initial license acquisition of each program acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available. These programs have a one-time license charge for use of the program and an annual renewable charge for the enhanced support that includes telephone assistance (voice support for defects during normal business hours), as well as access to updates, releases, and versions of the program as long as support is in effect.

**License Information form number**

L-SNEP-7RJLQ - IBM Maximo Asset Management Scheduler (electronic)

The program’s License Information will be available for review on the IBM Software License Agreement Web site


**Limited warranty applies**

Yes

**Limited warranty**

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, consult the IBM Software Support Handbook found at

http://www.ibm.com/support/handbook

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).
**Program technical support**

Technical support of a program product will be available for a minimum of five years from the general availability date, as long as your Software Subscription and Support (also referred to as Software Maintenance) is in effect. This technical support allows you to obtain assistance (via telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Subscription and Support (Software Maintenance) also provides you with access to updates, releases, and versions of the program. You will be notified, via announcement letter, of discontinuance of support with 12 months’ notice. If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

**Money-back guarantee**

If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

For clarification, note that (1) for programs acquired under the IBM International Passport Advantage offering, this term applies only to your first acquisition of the program and (2) for programs acquired under any of IBM's On/Off Capacity on Demand (On/Off CoD) software offerings, this term does not apply since these offerings apply to programs already acquired and in use by you.

**Authorization for use on home/portable computer**

The program may be stored on the primary machine and another machine, provided that the program is not in active use on both machines at the same time.

**Other terms**

**Volume orders (IVO)**

No

**IBM International Passport Advantage Agreement**

**Passport Advantage applies**

Yes, and through the Passport Advantage Web site at

http://www.ibm.com/software/passportadvantage

**Usage restriction**

Yes. For additional information, refer to the License Information document that is available on the IBM Software License Agreement Web site


**Software Subscription and Support (Software Maintenance) applies**

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