

IBM Software Group

# Host On-Demand Certificate Management

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WebSphere software

WebSphere® Support Technical Exchange





# **Objectives**

- Discuss Host On-Demand Certificate Management Tools
- Discuss Host On-Demand SSL Certificates
  - Known Certificate Authority Certificates
  - Unknown Certificate Authority Certificates
  - Self-Signed Certificates
  - Storing and Transferring Certificates
- Discuss additional usage tips and techniques



## SSL with Host On-Demand

- Server Authentication
  - When enabled, the client, after making sure that the server's certificate can be trusted, checks whether the Internet name in the certificate matches the Internet name of the server. If they match, the SSL negotiation will continue. If not, the connection ends immediately.
- Client Authentication
  - -You can only use client authentication when a server requests a certificate from a client. Not all servers support client authentication, including the Host On-Demand Redirector.
- Redirector
  - -The Redirector sets security for each host. Security choices are no data-stream modification (pass-through), client-side encryption, host-side encryption, and encryption on all data flowing between the Host On-Demand emulator session and the secure server (both).





# Host on Demand Server Certificate Management

- Servers
  - Windows
  - UNIX
  - Linux
  - i5/OS or OS/400
  - z/OS or OS/390

Certificate Management tools allow you to enable Secure Sockets Layer (SSL) communications between Host On-Demand Servers and Clients





Tools for HOD Certificate Management

- iKeyman (IBM Key Manager) on Windows and UNIX – GUI tool
- IKEYCMD on Windows and UNIX command line tool
- Digital Certificate Manager on iSeries
- RACF and gskkyman on z/OS



### Host On-Demand Server Key Database File

#### HODServerKeyDb.kdb

- You must create this file as it is not shipped with Host On-Demand
- This database contains the server's private key and certificate as well as CA (signer) certificates.
- You can add certificates from unknown CAs and self-signed certificates to this database.
  On z/OS, the kdb name can be any name



# iKeyman on Windows, AIX and Linux

Packaged with Host On-Demand Server

#### To start

On Windows:

Start>All Programs>IBM WebSphere Host On-Demand>Administration> Certificate Management

On both AIX and Linux:

The default install directory is /opt/IBM/HostOnDemand, so you would change to /opt/IBM/HostOnDemand/bin.

The file CertificateManagement is a command script file that launches the utility. Run the file as you would any other command script. For example, in Linux, you might run the file as follows:

./CertificateManagement &

## iKeyman on Windows, AIX and Linux

- 1. Click on Key Database File
- 2. Click on New
- 3. Select CMS for key Database type
- 4. Type HODServerKeyDb.kdb for the file name
- 5. Default location is
- C:\Program

Files\IBM\HostOnDemand\bin

6. Click OK

BM Key Manageme	t Manu Hala	_ 0
	e Ālem Lielb	
	Key database information	
DB-Type:		
File Name:	in the second	
New		
Perse E Key databa	type CMS 🔻	A March
File Name:	HODServerKeyDb.kdb Browse	
Location:	C1Program Files\IBM\HostOnDemand\bin\	N N N
	OK Cancel	AoA
, D <u>e</u>	Recroide F	temies
		ALCOLOGICS .
	Now Self-Sk	yned
	Extract Cert	ficate
-		
o start, please select	e Key Database File menu to work with a key database	

### iKeyman on Windows, AIX and Linux cont...

Enter a password
Warning: when setting an expiration date on the password, your Host On-Demand SSL will stop working when the password expires.
Note: Stash the password to a file?
Should be checked. Do NOT uncheck this, Host on-Demand requires that the password be stashed so the Host on-Demand server can access the key file.
The strength of your password is indicated by the bare at the battern of

indicated by the bars at the bottom of the panel.





# IKEYCMD on Windows, AIX and Linux

- Available only on Windows, AIX, and Linux (Intel and zSeries)
- Java based
- Environment settings: (all on one line per set or export)

Windows:

set PATH=c:\Program Files\IBM\HostOnDemand\hod\_jre\jre\bin;%PATH%; set CLASSPATH=c:\Program Files\IBM\GSK7\classes\cfwk.zip;C:\Program Files\IBM\GSK7\classes\gsk7cls.jar;%CLASSPATH%;

AIX and Linux:

EXPORT PATH=/opt/IBM/HostOnDemand/hod\_jre/jre/bin:\$PATH EXPORT

```
CLASSPATH=/usr/local/ibm/gsk7/classes/cfwk.zip:/usr/local/ibm/gsk7/cla
sses/gsk7cls.jar:$CLASSPATH
```





# IKEYCMD on Windows, AIX and Linux

- ikeycmd is functionally similar to Certificate Management GUI and run from the command line
- Called from native shell scripts and programs to be used when applications prefer to add custom interfaces to certificate and key management tasks.
- ikeycmd can create key database files for all of the types that the Certificate Management utility (iKeyman) currently supports.
- Ikeycmd can create certificate requests, import CA-signed certificates and manage self-signed certificates.
- To create a Host On-Demand key database file, enter at the command prompt: (all on one line, though it might wrap to the next line) java com.ibm.gsk.ikeyman.ikeycmd -keydb -create -db your\_install\_directory\bin\HODServerKeyDb.kdb -pw <password> -type cms -expire <days> -stash



## gskkyman on z/OS UNIX System Services

- From OMVS prompt, enter gskkyman
- Enter 1 to create a new database OR
- Enter 2 to open an existing database
- When creating a new kdb and prompted for the password expiration, just hit Enter for no expiration

Database Menu
1 - Create new database
2 - Open database
3 - Change database password
4 - Change database record length
5 - Delete database
6 - Create key parameter file
0 - Exit program
Enter option number:
===>



## gskkyman - Store the password

If creating a new database, you must store the password of the database using option 10

Key Management Menu
Database: /u/user1/casey.kdb
1 - Manage keys and certificates
2 - Manage certificates
3 - Manage certificate requests
4 - Create new certificate request
5 - Receive requested certificate or a renewal certificate
6 - Create a self-signed certificate
7 - Import a certificate
8 - Import a certificate and a private key
9 - Show the default key
10 - Store database password
11 - Show database record length
0 - Exit program
Enter option number (press ENTER to return to previous menu):
===>



#### iSeries requirements for secure connections

- Digital Certificate Manager (DCM)
- TCP/IP Connectivity Utilities
- IBM HTTP server for AS/400
- One of the IBM Cryptographic Access Provider products.
- iSeries support should be contacted when creating certificates using DCM.



# Digital Certificate Manager on iSeries

- 1. Access to DCM is via browser
- 2. Your.iSeries.ip.address:2001
- 3. You must be authorized
- 4. Click on Digital Certificate Manager

i Series Tasks - Microsoft Internet Explorer
Ele Edit View Esvoriter Tools Help
Die Eur Vew Igronies Tools Deb
🔾 🚱 Back 👻 🕗 🛃 🖉 🏠 🔎 Search 🤺 Favorites 🤣 🔗 + 🎍 🔜 🔹
Address 🕘 http://elcrtp82.rtp.raleigh.ibm.com:2001/
Links 🜒 Google 👩 IBM Business Transformation Homepage 👩 IBM Internal Help Homepage 🔹
TEM . * Search letter or Product name V / Search * * All Support * Management
·C · =
IBM <sub>®</sub> ISeries
Tacks
(C) IBM Corporation 2000 <b>LASKS</b> elcrtp 82.rtp.raleigh.ibm.com
IBM Web Administration for iSeries
Configure HTTP servers, application servers and deploy applications
iSeries Navigator URL Advisor
Learn how to add OS/400 administration tasks into your web
applications
Digital Certificate Manager
Create, distribute, and manage Digital Certificates
A THE PLAN A THE A
Administer the IBM Directory Server for iSeries
Administer the law birectory server
TDAT TOD Common for iConico
🧧 Internet



# **DCM on iSeries**

- iSeries provides a default certificate store (key database)
- \*SYSTEM





# SSL Certificates for Host On-Demand

- A Certificate Authority (CA) certificate may be used
- A self-signed certificate may be used





## Certificate Authority (CA) certificates

Trusted Certificate Authority

By default CA certificates are stored in the HODServerkeyDb.kdb key database and marked as trusted CA certificates, they are from: IBM World Registry CA Integrion CA Root VeriSign RSA Thawte

WellKnownTrustedCAs.p12 is a file supplied by Host On-Demand that contains the public certificates of all the CAs that Host On-Demand trusts. You should not modify this file.



# iKeyman: Create Certificate Request

- Click on Personal Certificate Requests from the drop-down list
- Click on Create, select New Certificate Request
- Enter your information in the panel that opens

	Key database information	
)B-Type:	CMS key database file	
ile Name:	C:\Program Files\IBM\HostOnDemand\bin\HODServerKeyDb.kdb	
oken Label:		
	Key database content	
Personal Ce	rtificate Requests	▼ New
Russ test ce	rtificate req	Delete
RRS test cer	lificate	Mour
		View
		Extract
	List of pe	rsonal certificates request.





#### iKeyman: Create keys and a Certificate request

- When you click OK, your information is processed and four files are produced or updated:
- HODServerKeyDb.kdb key database file
- HODServerKeyDb.sth key database password file
- HODServerKeydb.rdb key database private key file
- Certificate\_name default name (certreq.arm) or name you gave the certificate request file, this is PKCS 12 type file in armored 64 format.
- DO NOT attempt to edit these files, you will corrupt them.

Key Label		HOD Cert Reg for Class				
Key Size	ey Size	1024 🔻				
Common Name		SYS1.ibm.com				
Organization	Organization	ІВМ				
Organization Unit	(optional)	AIM				
Locality	Locality (optional)	Raleigh				
State/Province	(optional)	NC				
Zipcode	(optional)	070666				
Country or region		US 🔻				
nter the name of a C:\Program Files\\E	<b>file in whic</b> M\HostOn[	h to store the certificate request: Demandlbin/certreq.arm	Browse			



## Send the Certificate request

- Start a Web Browser and access a CA's Web page.
- Follow the instructions provided to submit the certificate request.
- You can either e-mail the certificate request or incorporate the certificate request into the form or file provided by the CA.
- Well-known CAs:

www.verisign.com www.thawte.com



## Storing the server certificate

Receive Certificate f	rom a File	×
Data type	Base64-encoded ASCII data 💌	
Certificate file name:	QM18cert.arm	Browse
Location:	C:\certificates\	1
	OK Cancel	

- After receiving the certificate from the CA, make a copy, then
- Choose Personal Certificates then click receive from a file
- Data type must be Base64-encoded ASCII data (armored 64 format)
- After receiving, highlight the certificate and click View/Edit, the option to set the key as default is on this panel.
- Stop and re-start the Host On-Demand Service Manager





## **Unknown Certificate Authority**

- CAs that are not already defined in the database
- Could be your iSeries or z/OS system
- Create the key pair and certificate request as before
- Submit the certificate request to the CA
- Obtain the CA's root certificate and your certificate and store them in the key database file



## Unknown Certificate Authority cont.

- Store the CAs root certificate in the "Signer Certificates" location of the Key Database File, it will be marked as trusted when you click ok.
- Store your "applied-for Certificate" in the "Personal Certificates" location of the Key Database File, again click on View/Edit and check the box to to set it as default.
- Stop and re-start the Host On-Demand Service Manager.



# Self-Signed Certificates

- Choose Personal Certificates from the drop down list in iKeyman
- Click "Create" then "New Selfsigned certificate"
- Enter information to identify the certificate
- Be careful to set the number of days valid to a high enough value.
- Highlight the certificate and click View/Edit , then set it as default.
- Stop and re-start the Host On-Demand Service Manager.
- All certificates in HODServerkeyDb.kdb are available to the Host On-Demand server.

Kev Label	HOD	T			
Version	X509 V3 ▼				
Key Size	1024 •				
Common Name	syst.lbm.com				
Organization	IBM				
Organization Unit (optional)	AIM				
Locality (optional)	raleigh				
State/Province (optional)	nc				
Zipcode (optional)	77908				
Country or region	US 🔹				
Validity Period	365 Days				
		D			



### Making server certificates available to clients

- Three types of clients:
  - Locally Installed
  - Downloaded
  - Cached
- For Locally Installed clients, unknown CA root certificates or self-signed certificates must be extracted to a file, securely transferred to the client, then added to the Key Database File of the client machine.
- For Downloaded or Cached clients a CustomizedCAs.p12 or CustomizedCAs.class file in the Host On-Demand server publish directory is used.





## **Client Certificate Files**

- CustomizedCAs.class and/or CustomizedCAs.p12 file contains the root certificates of unknown CAs and self-signed certificates.
- CustomizedCAs.p12 file is a newer version of the CustomizedCAs.class (Host On-Demand V7 and earlier) file.

Note: iSeries still uses CustomizedCAs.class file





## Client Certificate Files cont.

- During SSL negotiations the server presents its certificate to the client.
- Client checks WellKnownTrustedCAs.p12 files first, followed by CustomizedCAs.p12 or CustomizedCAs.class files for a certificate signed by an authority the client trusts.
- Client will reject the connection if the server presents an unknown or no certificate





## Creating CustomizedCAs.p12 or .class file

- Open the HODServerKeyDb.kdb as you have previously
- If using self-signed certificates, display the list of personal certificates, highlight the certificate used by your server, click Extract Certificate. OR
- If using an unknown CA, display the list of Signer Certificates, highlight the root certificate of the unknown CA that issued the site certificate for your server, click Extract.



#### Creating CustomizedCAs.p12 or .class file cont.

- Extract the certificate to a file, select data type BASE64 encoded ASCII data, you can name this file whatever you choose.
- Click Key Database File, click New, choose PKCS12 database type, the file name MUST be CustomizedCAs.p12 for Windows, AIX, and Linux and the location should be in the publish (HOD) directory of your server.
- Default location for Windows: C:\Program Files\IBM\HostOnDemand|HOD
- Default location for AIX and Linux: /opt/IBM/HostOnDemand/HOD
- Click OK, you will be prompted for the password, you MUST use the default password "hod" for this file. NOTE: the password is lowercase hod.
- On iSeries the file name is CustomizedCAs.class
- Now that the CustomizedCAs.p12 or .class file exists, you must add the previously extracted certificate to this CustomizedCAs file.





#### Adding a Certificate to the CustomizedCAs file

- iKeyman has the CustomizedCAs.p12 file open
- Using the ADD button on the right we can select our .arm certificate file name that we extracted previously
- Note the certificate named "hod" that was added to the CustomizedCAs.p12 file

📱 IBM Key Management - [C:\Program Files\IBM\HostOnDemand\HOD\CustomizedCAs.p12] 🛛 📃 🗖 🔯					
(ey Database	file <u>C</u> reate <u>V</u> iew <u>H</u> elp				
	Key database information				
DB-Type:	PKCS12 file				
File Name:	CIProgram Files/IBM/HostOnDemand/HOD/CustomizedCAs.p12				
Token Label:					
TONCH LUNCE					
14	Key database content	N 14			
Signer Certificates 🔹 🖌					
hodtestcert	Delete				
verisign clas					
verisign clas	View/Edit				
verisign clas	Futroat				
hod	EXIIdean				
verisign clas	s 2 public primary certification authority	00000			
entrust.net g	lobal client certification authority				
Verision clas	erver der undauon autonity s 2 nublic nrimany certification autonity _ n3				
verisign clas	s 2 public primary certification authority - g2				
verisign clas					
verisign clas					
verisign clas	s 3 public primary certification authority - g3				
verisign clas	s 3 public primary certification authority - g2				



#### gskkyman – creating CA certificate to sign requests

- Create a self-signed certificate, option 6 from main menu.
- For Certificate type, select option
   1 4 for CA type certificate.
- Complete the information for the certificate

#### **Certificate Type**

- 1 CA certificate with 1024-bit RSA key
- 2 CA certificate with 2048-bit RSA key
- 3 CA certificate with 4096-bit RSA key
- 4 CA certificate with 1024-bit DSA key
- 5 User or server certificate with 1024-bit RSA key
- 6 User or server certificate with 2048-bit RSA key
- 7 User or server certificate with 4096-bit RSA key
- 8 User or server certificate with 1024-bit DSA key

Select certificate type (press ENTER to return to menu): ===>

# gskkyman – Create certificate Request

- Select option 4 from the main menu to create a new certificate request
- Enter Certificate Type, option 1.
- Complete the certificate request.
- The request can then be sent to a known Certificate Authority (CA) OR
- Use gskkyman to be the CA and sign the certificate

#### **Certificate Type**

- 1 Certificate with 1024-bit RSA key
- 2 Certificate with 2048-bit RSA key
- 3 Certificate with 4096-bit RSA key
- 4 Certificate with 1024-bit DSA key

Enter certificate type (press ENTER to return to menu):



#### gskkyman – signing the certificate

- To sign the certificate using the CA that was created, the gskkyman command must be issued from the command line with options, all on one line.
   gskkyman -g -x num-of-valid-days
- -cr certificate-request-file-name
- -ct signed-certificate-file-name
- -k CA-key-database-file-name
- -l label-CA-cert



#### gskkyman - receive the signed certificate

- Select option 5 on the main menu, Receive requested certificate or a renewal certificate.
- Enter the certificate file name
- After adding the certificate to the kdb, make the certificate the default using option 1, Manage keys and certificates





### RACF – create self signed certificate

- 1. Create the keyring file RACDCERT ID(IBMUSER) ADDRING(HODTN3270)
- 2. Create the certificate

RACDCERT ID(IBMUSER) GENCERT SUBJECTSDN (CN(`MVS.RALEIGH.IBM.COM') OU(`IBMHOD') C(`US')) WITHLABEL(`TN3270 SERVER') KEYUSAGE(HANDSHAKE)

- 3. Add the certificate to the keyring and make sure it is set as DEFAULT RACDCERT ID(IBMUSER) CONNECT (ID(IBMUSER) LABEL('TN3270 SERVER') RING(HODTN3270) DEFAULT)
- 4. Check to make sure that this was successful by issuing the following command: RACDCERT ID(IBMUSER) listring \*

#### Java Commands for CustomizedCAs.p12 for z/OS

- For the following commands you must be in OMVS or UNIX system services:
- The password for the CustomizedCAs.p12 file must be 'hod'
  The command must be on one line if in a shell script. Can use continuation character if entering on command line
- You must enter the commands from the publish directory (HOD/hostondemand/HOD)
- To add a telnet certificate via connect option:

java -classpath .:/usr/lpp/HOD/hostondemand/lib/sm.zip com.ibm.hod5sslight.tools.P12Keyring CustomizedCAs connect IP:port

To add certificate via add command (if unable to connect to telnet server, server down or network down. Need to have the certificate file on system where command is issued)

java -classpath .:/usr/lpp/HOD/hostondemand/lib/sm.zip com.ibm.hod5sslight.tools.P12Keyring CustomizedCAs add -site file.der

To add an ftp certificate via connect option:

java -classpath .:/usr/lpp/HOD/hostondemand/lib/sm.zip com.ibm.hod5sslight.tools.P12Keyring CustomizedCAs connect IP:port ftp

- To add ftp certificate via add command (if unable to connect to ftp server, server down or network down. Need to have the certificate file on system where command is issued) java -classpath .:/usr/lpp/HOD/hostondemand/lib/sm.zip com.ibm.hod5sslight.tools.P12Keyring CustomizedCAs add -site file.der ftp
- To verify the certificates in the p12 file:

java -classpath .:/usr/lpp/HOD/hostondemand/lib/sm.zip com.ibm.hod5sslight.tools.P12Keyring CustomizedCAs list



#### JAVA commands for CustomizedCAs.class file

- For the following commands you must be in OMVS or UNIX Systsm Services:
- When prompted for a password for the CustomizedCAs.class file, just press Enter.
- It is recommended you enter commands from the publish directory (HOD/hostondemand/HOD)
- To add a certificate for telnet via connect option:

java -classpath ../lib/sm.zip com.ibm.hodsslight.tools.keyrng CustomizedCAs connect IP:port

 To add a telnet certificate via add option (if unable to connect to server. Need to have the certificate file available):

java -classpath ../lib/sm.zip com.ibm.hodsslight.tools.keyrng CustomizedCAs add -site file.der IP:port

- To add a secure FTP certificate via connect option: java -classpath ../lib/sm.zip com.ibm.hodsslight.tools.keyrng CustomizedCAs connect IP:port ftp
- To add an ftp certificate via add option (if unable to connect to server. Need to have the certificate file available):

java -classpath ../lib/sm.zip com.ibm.hodsslight.tools.keyrng CustomizedCAs add -site file.der IP:port ftp

 To verify the certificates in the class file: java -classpath ../lib/sm.zip com.ibm.hodsslight.tools.keyrng CustomizedCAs verify



#### JAVA command to Convert .class file to .p12 z/OS

- To convert CustomizedCAs.class into CustomizedCAs.p12 with the file being in the hostondemand/HOD directory
- You must enter the command from the directory that the CustomizedCAs.class file resides, for example the publish directory (hostondemand/HOD)

java -classpath ../lib/sm.zip com.ibm.eNetwork.HOD.convert.CVT2PKCS12 CustomizedCAs.class hod



If you are using a self-signed certificate or a certificate from a signing agency that is NOT in the well known list, complete the following steps to configure a CustomizedCAs keyring on iSeries:

- 1. Type the following command: GO HOD.
- 2. Choose option 5 (Certificate Management).







3. Enter \*CONNECT for the option and \*CUSTOM for the name of the keyring, then press the Enter key.

Session B - [24	x 80]			uralization of the second s				
HIE EDIC Transfe	r Appearance i	.ommunication A	Assist Window	Help		1 10	-	
PrtScm Copy	Paste Send	Recv Dis	Play Color	Map Record	Stop Play	Quit Clipbrd	Support Index	
		Ce	rtificat	e Manage	ment (CF(	GHODKYR)		
Type cho	ices, pr	ess Ente	<b>r</b> .					
Option . Keyring				<u>*CONN</u> *CUST	<u>ect</u> om	F4=Prompt *CUSTOM,	*PR0XY	
								Bottom
F3=Exit F24=More	F4=Pro keys	npt F5	=Refresh	F12=C	ancel F	13=How to	use this	display
MA b				8	ŷΑ			044
Connected to remote	e server/host hodd	onic.raleigh.ibm.c	om using port 23					-li

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- 4. Type the TCP/IP name or IP address and port for the target server in the following format: server.name:port where server.name is the TCP/IP name of the target server (for example, my400.myco.com) and port is the port for the target server (for example, 992). This command can take a few minutes to complete. If you are prompted for a password, just press the Enter key. If this is the first certificate, a new CustomizedCAs object is created.
  - \* Note: If you get an RC=1, check to see that the Java Group PTFs have been installed.

9 Session 8 - [24 x 80]	
File Edit Transfer Appearance Communication Assist Window Help	
Image: Send     Imag	
Certificate Management (CFGHODKYR)	
Type choices, press Enter.	
Option          *CONNECT         F4=Prompt           Keyring           *CUSTOM         *CUSTOM, *PROXY           Remote system           MY400.MYC0.COM:992_	
Bot	tom
F3=Exit F4=Prompt F5=Refresh F12=Cancel F13=How to use this display	
F24=More keys	
MAR IS	055
Connected to remote server/host hoddonic raleigh.jbm.com using port 23	000



5. Select the certificate number that corresponds to the signer certificate that you want to add to the keyring. Usually this is 0, but, in some cases, 1.

To determine which certificate to add:

If 0 is the site certificate, adding this to the CustomizedCAs will allow clients to connect only to the server from which they receive the certificate (the server you are working on now or the one you connected to?).

Adding certificate 1 or higher will allow clients to connect to any server whose certificate was signed by the same certificate authority. These are the CA certificates. If you add certificate 1, you will get the message, "Adding the Signer Certificate - 1 to CustomizedCAs.class."

If the port is not responding, refer to Configuring iSeries servers for secure connection.

6. Repeat these steps for each target server.



If you add certificate 0, you should get the message, "Adding the Site Certificate - 0 to CustomizedCas.class."



#### Additional WebSphere Product Resources

- Discover the latest trends in WebSphere Technology and implementation, participate in technically-focused briefings, webcasts and podcasts at: <a href="http://www.ibm.com/developerworks/websphere/community/">http://www.ibm.com/developerworks/websphere/community/</a>
- Learn about other upcoming webcasts, conferences and events: http://www.ibm.com/software/websphere/events\_1.html
- Join the Global WebSphere User Group Community: www.websphere.org
- Access key product show-me demos and tutorials by visiting IBM Education Assistant: <u>http://www.ibm.com/software/info/education/assistant</u>
- Learn about the Electronic Service Request (ESR) tool for submitting problems electronically: <a href="http://www.ibm.com/software/support/viewlet/ESR\_Overview\_viewlet\_swf.html">http://www.ibm.com/software/support/viewlet/ESR\_Overview\_viewlet\_swf.html</a>
- Sign up to receive weekly technical My support emails: http://www.ibm.com/software/support/einfo.html
- Attend WebSphere Technical Exchange conferences or Transaction and Messaging conference: <u>http://www.ibm.com/jct03001c/services/learning/ites.wss/us/en?pageType=page&c=a0011317</u>



# **Questions and Answers**

