

IBM StoredIQ Platform
Version 7.6.0.12

Overview Guide



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Note

Before using this information and the product it supports, read the information in Notices.

This edition applies to Version 7.6.0.9 of product number 5724M86 and to all subsequent releases and modifications until otherwise indicated in new editions.

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IBM StoredIQ Platform product library

The following documents are available in the IBM® StoredIQ Platform product library.

- *IBM StoredIQ Platform Deployment and Configuration Guide, SC27-6386*
- *IBM StoredIQ Platform Overview Guide, GC27-6398*
- *IBM StoredIQ Platform Data Server Administration Guide, SC27-5692*
- *IBM StoredIQ Administrator Administration Guide, SC27-5688*
- *IBM StoredIQ Data Workbench User Guide, SC27-5691*
- *IBM StoredIQ eDiscovery User Guide, SC27-5693*
- *IBM StoredIQ Policy Manager User Guide, SC27-5694*

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For IBM StoredIQ technical support or to learn about available service options, contact IBM StoredIQ customer support at this phone number:

Support and assistance

- 1-866-227-2068

To e-mail IBM StoredIQ customer support, use this email address:

- storediqsupport@us.ibm.com

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Overview of the IBM StoredIQ components

The following sections describe three components of the IBM StoredIQ solution and the interfaces that IBM StoredIQ products provide to use the services of the IBM StoredIQ Platform.

Components of the IBM StoredIQ solution

The three components of the IBM StoredIQ solution are the gateway, data servers, and application stack (AppStack).

The Gateway

The gateway communicates between the data servers and the application stack. The application stack polls the gateway for information about the data on the data servers. The data servers push the information to the gateway.

Data Servers

The IBM StoredIQ Data Server helps understand the data landscape of the enterprise. It obtains the data from supported data sources and indexes it. By indexing this data, you gain information about unstructured data such as file size, file data types, file owners.

The data servers push the information about volumes and indexes to the gateway so it can be communicated to the application stack. Multiple data servers feed into a single gateway. In addition to an administrator user interface, administrators can deploy the IBM StoredIQ Desktop Data Collector and index desktops from the data server.

Application stack

The application stack provides the user interface for the IBM StoredIQ Administrator, IBM StoredIQ Data Workbench, IBM StoredIQ eDiscovery, and the IBM StoredIQ Policy Manager products.

IBM StoredIQ interface components

The IBM StoredIQ interface components include IBM StoredIQ Platform Data Server, IBM StoredIQ Administrator, IBM StoredIQ Data Workbench, IBM StoredIQ eDiscovery, IBM StoredIQ Policy Manager, and IBM StoredIQ Desktop Data Collector.

IBM StoredIQ Platform Data Server

IBM StoredIQ Platform Data Server user interface provides access to data server functionality. It allows administrators to view the dashboard and see the status of the jobs and system details. Administrators can manage information about servers and conduct various configurations on the system and application settings.

IBM StoredIQ Administrator

IBM StoredIQ Administrator monitors and manages the distributed infrastructure at a client site. IBM StoredIQ Administrator sits between the IBM StoredIQ Platform interface and the applications and facilitates the transfer and communication of information. IBM StoredIQ Administrator understands and manages IBM StoredIQ Platform concepts such as volumes, indexes, harvests, and configurations. At the same time, it manages the application concerns such as infoSet lifecycle and creation,

volume configuration, and action and target-set management. To this end, it is divided into two sections, that is, platform and application, so that the administrators know where to accomplish a task.

IBM StoredIQ Data Workbench

With IBM StoredIQ Data Workbench, you can visualize the indexed data and identify potential red-flag issues to know how much and what types of data you have on different types of servers. It alerts people about potentially interesting or useful data. It helps ensure that the data of an enterprise is an asset, not a liability.

IBM StoredIQ eDiscovery

IBM StoredIQ eDiscovery is integral to the eDiscovery process. It helps discover, identify, refine, preserve, and collect data that is relevant to legal matters. With IBM StoredIQ eDiscovery, you can conduct discovery work more efficiently and ensure that you capture the appropriate data at the same time.

IBM StoredIQ Policy Manager

IBM StoredIQ Policy Manager acts on data in an automatic fashion at scale, running policies that affect data objects without requiring review.

IBM StoredIQ Desktop Data Collector

IBM StoredIQ Desktop Data Collector deploys from the IBM StoredIQ Platform Data Server Administrator interface. It indexes desktops as volumes. The volumes appear in the Data Server Administrator interface and IBM StoredIQ Data Workbench, where the data can be analyzed and acted upon, and the IBM StoredIQ Administrator application.

IBM StoredIQ Platform uses a non-invasive deployment, specifically:

- Lightweight client deployment with no browser plug-ins and no client-side UI installations. All major browsers, such as Internet Explorer and Firefox, are supported natively.
- One (common) index that is shared across all use cases. This index supports a wide variety of data sources and is used by application dashboards for many use cases.
- No agents are placed on data sources. The native API/protocol is used whenever it is possible. Third-party or custom connectors are used only when necessary.

Note: Agents are used for desktop collection.

IBM StoredIQ Administrator

IBM StoredIQ Administrator helps you to manage global assets common to the distributed infrastructure behind IBM StoredIQ Platform applications.

IBM StoredIQ Administrator provides at-a-glance understanding of the different issues that can crop up in the IBM StoredIQ Platform environment. These views are unique to the IBM StoredIQ Administrator application as they provide an overview of how the system is running. They allow access to various pieces of information that are being shared across applications or allow for the management of resources in a centralized manner.

The administrator is the person responsible for managing the IBM StoredIQ Platform. This individual has strong understanding of data sources, indexes, data servers, jobs, infosets, and actions. This list provides an overview as to how IBM StoredIQ Administrator works:

- **Viewing data servers and volumes:** Using IBM StoredIQ Administrator, the Administrator can identify what data servers are deployed, their location, what data is being managed, and the status of each data server in the system. Volume management is a central component of IBM StoredIQ Platform. IBM StoredIQ Administrator also allows the Administrator to see what volumes are currently under management, which data server is responsible for that volume, the state of the volume after indexing, and the amount and size of information that is contained by each volume. Administrators can also add volumes to and delete volumes from data servers through this interface.
- **Scheduling harvests:** Harvesting, which can also be referred to as indexing, is the process or task by which IBM StoredIQ Platform examines and classifies data in your network. Using IBM StoredIQ Administrator, harvests can be scheduled, edited, and deleted.
- **Creating system infosets:** System infosets that use only specific indexed volumes can be created and managed within IBM StoredIQ Administrator. Although infosets are a core component of IBM StoredIQ Data Workbench, system infosets are created as a shortcut for users in IBM StoredIQ Administrator.
- **Managing users:** The user management area allows administrators to create users and manage users' access to the various IBM StoredIQ applications.
- **Configuring and managing actions:** An action is any process that is taken upon the data that is represented by the indexes. Actions are run by data servers on indexed data objects. Any errors or warnings that are generated as a result of an action are recorded as exceptions in IBM StoredIQ Data Workbench.

Note: Actions can be created within IBM StoredIQ Administrator and then made available to other IBM StoredIQ applications such as IBM StoredIQ Data Workbench.

- **Managing target sets:** Provides an interface that allows the user to set the wanted targets for specific actions that require a destination volume for their actions.
- **Reports:** IBM StoredIQ Administrator provides a number of built-in reports, such as summaries of data objects in the system, storage use, and the number of identical documents in the system. You can create custom reports, including Query Analysis Reports for e-discovery purposes, and automatically email report notifications to administrators and other interested parties.
- **Auto-classification:** Automated document categorization, what IBM StoredIQ refers to as auto-classification models, integrates the IBM® Content Classification's classification model into the IBM StoredIQ Platform infoset-generation process. Data Experts can use IBM Content Classification to train a classification model, which is then registered with IBM StoredIQ Administrator. The registered classification model can be applied to an existing infoset in IBM StoredIQ Data Workbench to generate new metadata for the objects in the infoset. Metadata can be used in rule-based filters to create new infosets.
- **Cartridges:** Cartridges are compressed files that contain analysis logic. By adding a cartridge to IBM StoredIQ AppStack, it can detect new data in documents during indexing and make these new insights searchable. For example, a sensitive pattern cartridge can enable IBM StoredIQ to detect passport numbers, phone numbers, and other IDs. Step-up Analytics runs a selected cartridge on an infoset. IBM StoredIQ examines all documents in the infoset, applies the analytics that is contained in the cartridge to the document, and then stores the analysis results in the IBM StoredIQ index.

- **Managing concepts:** Provides the ability to relate business concepts to indexed data.
- **Managing Mule scripts:** Helps you to create Mule scripts and upload script packages. These Mule scripts are used by IBM StoredIQ Policy Manager to create policies using the automation workflow.

IBM StoredIQ Data Workbench

The following section provides a high-level explanation of what IBM StoredIQ Data Workbench is and its potential uses.

Big data is a pervasive problem, not a one-time occurrence. It is easy for most companies to realize that big data is problematic, but it is hard to identify what problems they have. Big data is all about the unknown, but the unknown cannot be off limits. IBM StoredIQ Data Workbench can help you learn about your data, make educated decisions with your most valuable asset, and turn your company's most dangerous risk into its most valuable asset.

IBM StoredIQ Data Workbench is a data visualization and management tool that helps you to actively manage your company's data. It helps you to determine how much data you have, where it is, who owns it, and when it was last used. When you have a clear understanding of your company's data landscape, IBM StoredIQ Data Workbench helps you take control of data. You can make informed decisions about your data and act on that knowledge by copying, copying to retention, or conducting a discovery export.

Here are just some of the examples that you can use IBM StoredIQ Data Workbench.

- You need to find all company email that is sent from or received by Eileen Sideways (esideways@thecompany.com). You can use IBM StoredIQ Data Workbench to find all email and then copy that data to a predefined repository. You can also use IBM StoredIQ Data Workbench to find all of the esideways@thecompany.com email that occurred between specific dates and then make that email available for review.
- As an administrator, you want to rid your networks and storage of unused data. You can use IBM StoredIQ Data Workbench to find all files that were not modified in more than five years.
- You want to find all image files that are created in 2007. Not only can IBM StoredIQ Data Workbench find all image files that were created in 2007. It also shows how much space they occupy on your network.
- A user needs to understand how data about Windows is being retained. Using IBM StoredIQ Data Workbench, you can provide that user with a visual overview of the number of objects that are retained and a breakdown of files per data source. Additionally, you can apply overlays to show the user if those files contain forbidden information such as credit-card numbers or Social Security numbers.

IBM StoredIQ eDiscovery

The following section provides a high-level explanation of what IBM StoredIQ eDiscovery is, by whom it is used, prerequisites, and its potential uses.

IBM StoredIQ eDiscovery is a user application that helps legal users during the initial phases of the eDiscovery process. By helping you to capture needed electronic data, you can use IBM StoredIQ eDiscovery to communicate easily with other users about the status and review process of work that is being done. IBM

StoredIQ eDiscovery does not drive the eDiscovery process, but instead helps legal users to control and communicate those processes more effectively.

Here are just some of the examples you can use IBM StoredIQ eDiscovery.

- You need to find all electronic information about an upcoming personal-injury lawsuit. You can use IBM StoredIQ eDiscovery to create a matter for the suit, and then create boxes to contain email and reports about the case.
- As a legal user, you want to see the status of all currently active matters. You can use the Matter Dashboard to visualize the different matters' states.
- As a data expert, you know that you need to respond to users in a timely fashion. Using IBM StoredIQ eDiscovery, requests are displayed on the IBM StoredIQ Data Workbench navigation.

Proactive eDiscovery consists of identifying and cataloging data or types of data that might eventually be responsive to legal matters. It collects and retains the data and then produces that data in a way that matches accepted or required legal practices.

Within IBM StoredIQ eDiscovery, the user is a non-technical user who needs to obtain certain pieces of data to complete a legal process. The IBM StoredIQ eDiscovery user knows the information or parameters for what kinds of data they want, but does not always know how to obtain that data.

Before you use IBM StoredIQ eDiscovery, ensure that prerequisites are met:

- The IBM StoredIQ Platform must be deployed, configured, and ready for use.
- IBM StoredIQ eDiscovery is dependent upon other IBM StoredIQ applications such as IBM StoredIQ Data Workbench and IBM StoredIQ Administrator.

IBM StoredIQ Policy Manager

IBM StoredIQ Policy Manager enables policy execution at scale.

IBM StoredIQ Policy Manager allows users to run mature policies and processes at scale across a wider range of data. The users can define and run systemwide policies, focusing on the execution of the process rather than understanding or reviewing affected data objects. Additionally, with IBM StoredIQ Policy Manager's reports, you can record what actions were conducted, when they were conducted, and what data was affected by the policy's execution.

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