

Linux on Z and LinuxONE

*Using the Dump Tools
on Red Hat Enterprise Linux 8.5*



Note

Before using this information and the product it supports, read the information in [“Notices” on page 59.](#)

This edition applies to Red Hat® Enterprise Linux® 8.5 on IBM Z®, and to all subsequent releases and modifications until otherwise indicated in new editions.

© **Copyright International Business Machines Corporation 2014, 2021.**

US Government Users Restricted Rights – Use, duplication or disclosure restricted by GSA ADP Schedule Contract with IBM Corp.

Contents

Summary of changes.....	v
Updates for Red Hat Enterprise Linux 8.2 to 8.5.....	v
Update for Red Hat Enterprise Linux 8.1.....	v
About this book.....	vii
Other relevant Linux on IBM Z publications.....	vii
Chapter 1. Planning for dumps.....	1
Tools overview.....	1
Maximum dump size by tool.....	3
Dump methods compared.....	4
Automatic dumping.....	5
Testing automatic dump-on-panic.....	5
Sharing dump devices between different versions of Linux	6
Chapter 2. Using kdump.....	7
How kdump works on IBM Z.....	7
Setting up kdump.....	9
Initiating a dump.....	9
Chapter 3. Using a DASD dump device.....	13
Installing the DASD dump tool.....	13
Initiating a DASD dump.....	14
Copying a DASD dump to a file.....	16
Chapter 4. Using DASD devices for multi-volume dump.....	19
Installing the multi-volume DASD dump tool.....	20
Initiating a multi-volume DASD dump.....	21
Copying a multi-volume dump to a file.....	22
Chapter 5. Using a tape dump device.....	23
Installing the tape dump tool.....	23
Initiating a tape dump.....	23
Copying the dump from tape.....	26
Chapter 6. Using a SCSI disk dump device.....	29
Installing the SCSI disk dump tool	29
Initiating a SCSI disk dump.....	30
Copying a SCSI dump to a file.....	33
Printing the SCSI dump header.....	34
Chapter 7. Creating dumps on z/VM with VMDUMP.....	35
Initiating a dump with VMDUMP.....	35
Copying the dump to Linux.....	36
Chapter 8. Using virsh dump to create dumps on KVM hosts.....	37
Chapter 9. Processing dumps.....	39
Reducing dump size.....	39

Preparing for analyzing a dump.....	42
Sending a dump to IBM Support.....	43
Appendix A. Obtaining a dump with limited size.....	45
Appendix B. Command summary.....	47
zgetdump - Copy and convert kernel dumps.....	47
dumpconf - Configure panic or PSW restart action.....	52
crash - Analyze kernel dumps.....	54
vmconvert - Convert z/VM VMDUMPS for Linux.....	54
vmur - Receive dumps from the z/VM reader.....	55
Accessibility.....	57
Notices.....	59
Trademarks.....	59
Index.....	61

Summary of changes

Summary of the changes made in the latest releases.

Updates for Red Hat Enterprise Linux 8.2 to 8.5

This edition (SC34-7718-02) contains changes related to Red Hat Enterprise Linux 8, updates 2 to 5.

New information

- This publication now includes information for dumps of KVM guests.

Changed Information

- None.

Deleted Information

- The information about creating live-system dumps with **zgetdump** has been removed.

Update for Red Hat Enterprise Linux 8.1

This edition (SC34-7718-01) is a maintenance update made in May, 2021.

Changed Information

- The package name for the SCSI Linux System Dumper has been corrected, see [“Installing the SCSI disk dump tool”](#) on page 29.

About this book

This book describes tools for obtaining dumps of Linux on Z instances running Red Hat Enterprise Linux 8.5. This book describes how to use DASD, channel-attached tape, and SCSI disks, as well as how to use kdump and VMDUMP.

Unless stated otherwise, all IBM® z/VM® related information in this document assumes a current z/VM version, see www.vm.ibm.com/techinfo/lpmigr/vmleos.html.

For Red Hat Enterprise Linux product documentation, including what is new, known issues, and frequently asked questions, see the Red Hat Enterprise Linux documentation Web site at

https://access.redhat.com/documentation/en-us/red_hat_enterprise_linux/8/

You can find the latest version of this document at:

ibm.com/docs/en/linux-on-systems?topic=distributions-red-hat-enterprise-linux

Authority

Most of the tasks described in this document require a user with root authority. In particular, writing to `procfs`, and writing to most of the described `sysfs` attributes requires root authority.

Throughout this document, it is assumed that you have root authority.

Other relevant Linux on IBM Z publications

Find publications that are relevant to Red Hat Enterprise Linux on IBM Z.

You can find the latest version of this publication at

<https://www.ibm.com/docs/en/linux-on-systems?topic=distributions-red-hat-enterprise-linux>.

- *Device Drivers, Features, and Commands on Red Hat Enterprise Linux 8.5*, SC34-7715

For each of the following publications, the same web page points to the version that most closely reflects Red Hat Enterprise Linux 8.5:

- *KVM Virtual Server Management*, SC34-2752
- *Configuring Crypto Express Adapters for KVM Guests*, SC34-7717
- *How to Improve Performance with PAV*, SC33-8414
- *How to use FC-attached SCSI devices with Linux on z Systems®*, SC33-8413
- *How to Set up a Terminal Server Environment on z/VM*, SC34-2596
- *Pervasive Encryption for Data Volumes*, SC34-2782
- *Enterprise Key Management for Pervasive Encryption of Data Volumes*, SC34-7740
- *Exploiting Enterprise PKCS #11 using openCryptoki*, SC34-2713
- *Exploiting Enterprise PKCS #11 using openCryptoki*, SC34-2713
- *libica Programmer's Reference*, SC34-2602
- *Secure Key Solution with the Common Cryptographic Architecture Application Programmer's Guide*, SC33-8294
- *How to set an AES master key*, SC34-7712
- *Troubleshooting*, SC34-2612
- *Introducing IBM Secure Execution for Linux*, SC34-7721

Chapter 1. Planning for dumps

Be prepared before disaster strikes! Consider what dump method you want to use, what size dumps you need to handle, and what possibilities exist to limit the size or spread the dump over several devices.

Tools overview

Different tools can be used for obtaining dumps for instances of Red Hat Enterprise Linux 8.5 running on on IBM Z (Z) or IBM LinuxONE (LinuxONE) servers.

As of IBM z13[®], simultaneous multithreading is available for Linux in LPAR mode. Red Hat Enterprise Linux as of version 7.2 includes dump tools that can create dumps for both Linux instances with and without SMT enablement.

Dump tools from earlier versions of Red Hat Enterprise Linux are restricted to Linux instances without SMT enablement. Do not use dump disks that were prepared with stand-alone dump tools of earlier versions to create dumps of SMT-enabled Linux instances.

You can use the dump analysis tool **crash** to analyze a dump. Depending on your support contract, you might also want to send a dump to IBM support to be analyzed.

Table 1 on page 1 summarizes the available dump tools:

Table 1. Dump tools summary

Dump aspect	kdump	DASD	Multi-volume DASD	SCSI	Tape	virsh dump	VMDUMP
Environment	KVM, z/VM, and LPAR	z/VM and LPAR	z/VM and LPAR	z/VM and LPAR	z/VM and LPAR	KVM only (see note “4” on page 2)	z/VM only
System size (see note “1” on page 2)	Large	Small	Large	Large	Large	Large	Small
Speed	Fast	Fast	Fast	Fast	Slow	Fast	Slow
Medium	Any available medium	ECKD or FBA (see note “2” on page 2) DASD	ECKD DASD	SCSI disk partition	Tape cartridges	Any available medium	z/VM reader
Compression possible	While writing	No	No	No	Yes (see note “1” on page 2)	No	No
Dump filtering possible	While writing	When copying	When copying	When copying	When copying	When copying	When copying
Disruptive (see note “3” on page 2)	Yes	Yes	Yes	Yes	Yes	Optional	No
Stand-alone	No	Yes	Yes	Yes	Yes	No	No

Note:

1. For dump system sizes, see also “[Maximum dump size by tool](#)” on page 3.
2. SCSI disks can be emulated as FBA disks. This dump method can, therefore, be used for SCSI-only z/VM installations.
3. In this context, disruptive means that the dump process kills a running operating system.
4. You cannot use **virsh dump** to create a dump of a KVM guests in IBM Secure Execution mode.

Note on device nodes

In all examples, the traditional device nodes for DASD, tape, and SCSI devices are used. You can also use the device nodes that **udev** creates for you.

kdump

The **kdump** tool is made available through a Linux kernel and initial RAM disk that are preloaded in memory, along with a production system.

You do not have to install **kdump** on a dedicated dump device. The **kdump** system can access the memory that contains the dump of the production system through a **prodfs** file.

Filtering out extraneous memory pages and compression can take place while the dump is written to persistent storage or transferred over a network. The smaller dump size can significantly reduce the write or transfer time, especially for large production systems.

Because **kdump** can write dumps through a network, existing file system facilities can be used to prevent multiple dumps from being written to the same storage space. Sharing space for dumps across an enterprise is possible.

Stand-alone tools

Stand-alone tools are installed on a device on which you perform an IPL. Different tools are available depending on the device type.

Four stand-alone dump tools are shipped in the **s390utils** package as part of **zipl**:

- DASD dump tool for dumps on a single DASD device
- Multi-volume DASD dump tool for dumps on a set of ECKD DASD devices
- Tape dump tool for dumps on (channel-attached) tape devices
- SCSI disk dump tool for dumps on SCSI disks

You need to install these tools on the *dump device*. A dump device is used to initiate a stand-alone dump by IPL-ing the device. It must have a stand-alone dump tool installed and should provide enough space for the dump. For Linux on z/VM, the dump device must be on subchannel set 0. For Linux in LPAR mode, the device can be on any subchannel set. Linux on KVM does not support these stand-alone dump tools.

Typically, the system operator initiates a dump after a system crash, but you can initiate a dump at any time. To initiate a dump, you must IPL the dump device. This is destructive, that is, the running Linux operating system is killed. The IPL process writes the system memory to the IPL device (DASD device, tape, or SCSI disk).

You can configure a dump device that is automatically used when a kernel panic occurs. For more information, see “[dumpconf - Configure panic or PSW restart action](#)” on page 52.

For more information on **zipl**, refer to the **zipl** man page and to the **zipl** description in *Device Drivers, Features, and Commands on Red Hat Enterprise Linux 8.5*, SC34-7715. You can find the latest version of this document at:

ibm.com/docs/en/linux-on-systems?topic=distributions-red-hat-enterprise-linux

The virsh dump command

The **virsh dump** command is a part of the libvirt package on the KVM host and does not need to be installed separately.

You can use **virsh dump** to create dumps of both running or crashed KVM guests. By default, **virsh dump** pauses a running guest during the dump process, but the guest continues running when the dump is complete. You can change this behavior through command parameters.

Always specify the `--memory-only` option to obtain a dump in valid `elf` format as required by the crash tool.

For information about more options for **virsh dump**, see the **virsh** man page at <https://libvirt.org/manpages/virsh.html#dump>. See also the **virsh dump** information in *KVM Virtual Server Management*, SC34-2752.

The VMDUMP tool

The **VMDUMP** tool is a part of z/VM and does not need to be installed separately.

Dumping with **VMDUMP** is not destructive. If you dump an operating Linux instance, the instance continues running after the dump is completed.

VMDUMP can also create dumps for z/VM guests that use z/VM named saved systems (NSS).

VMDUMP has an option for including DCSS content in the dump. Depending on the address range specifications that you use with this option, including DCSS content can considerably increase the dump size. In particular, the dump size can exceed the size of the guest's main memory.

Do not use **VMDUMP** to dump large z/VM guests; the dump process is very slow. Dumping 1 GB of storage can take up to 15 minutes depending on the used storage server and z/VM version.

For more information on **VMDUMP** see *z/VM: CP Commands and Utilities Reference*, SC24-6268.

Maximum dump size by tool

The dump size depends on the size of the system for which the dump is to be created.

All dump methods require persistent storage space to hold the kernel and user space of this system.

kdump

Initially uses the memory of the Linux instance for which a dump is to be created, and so supports any size. A persistent copy can be written to any medium of sufficient size. While writing, the dump size can be reduced through page filtering and compression.

DASD

Depends on the disk size. For example, ECKD model A provides several hundreds of GB, depending on the storage server model. To write a large memory dump to single volume DASD, you can use:

- 3390 model 9 (up to 45 GB)
- 3390 model A (up to 1 TB)

Multi-volume DASD

Can be up to the combined size of 32 DASD partitions. To write a large memory dump to multiple DASD volumes, you can use up to 32 DASDs:

- 32 x 3390 model 9 (up to 1.4 TB)
- 32 x 3390 model A (up to 32 TB)

SCSI

Depends on the capacity of the SCSI disk and which other data it contains. To write a large memory dump to SCSI disk, you can use:

z/VM emulated FBA device that represents a real SCSI disk

FBA disks can be defined with the CP command SET EDEVICE. These disks can be used as single-volume DASD dump disks. The SCSI disk size depends on your storage server setup.

SCSI disk

The SCSI disk size depends on your storage server setup. For SCSI dump partitions greater than 2 TB, you must use the GPT disk layout.

Channel-attached tape

Depends on the tape drive. For example, IBM TotalStorage™ Enterprise Tape System 3592 supports large dumps and also offers hardware compression. For large memory dumps, cartridges with up to 10 TB capacity are available.

virsh dump

Depends on the KVM host setup. The dump is written to a directory in the host file system. Size limits depend on the device that backs up this directory.

VMDUMP

Depends on the available spool space. The slow dump speed can lead to very long dump times for large dumps. Although technically possible, the slow dump speed makes VMDUMP unsuitable for large dumps.

See [“Reducing dump size” on page 39](#) for information specific to large dumps.

Dump methods compared

The process for preparing a dump device and obtaining a dump differs for the available dump methods.

Table 2. Comparing the dump methods

Dump aspect	kdump	Stand-alone tools	virsh dump	VMDUMP
Preparation	Reserve memory with the <code>crashkernel=</code> kernel parameter Load the <code>kdump</code> kernel and the initial RAM disk into the memory of the production system. Use <code>kexec</code> or <code>systemctl start kdump</code>	Write the stand-alone dump tool to the dump device (<code>zipl</code>) Define the panic shutdown action (<code>dumpconf</code>)	None	Define the panic shutdown action (<code>dumpconf</code>)
Dump trigger	Automatic: Kernel panic Initiated by operator: PSW restart	Automatic: Kernel panic Initiated by operator: IPL of the dump device	Automatic: Kernel panic Initiated by operator: <code>virsh dump</code> invocation	Automatic: Kernel panic Initiated by operator: <code>z/VM CP VMDUMP</code> command
Initial dump space	Memory	Dump device	File system of the KVM host	Spool device
Accessing the initial dump	Through <code>/proc/vmcore</code> from the <code>kdump</code> instance (automatically done by <code>kdump initrd</code>)	Using <code>zgetdump</code> from a new Linux instance	Available as a dump file on the KVM host	Using <code>vmur -c</code> from a new Linux instance

Table 2. Comparing the dump methods (continued)

Dump aspect	kdump	Stand-alone tools	virsh dump	VMDUMP
Copying the initial dump to the final dump store (and releasing the initial dump space)	Copied from the kdump instance to any available storage (automatically done by kdump initrd)	Copied from the new Linux instance to any available storage	Copied from the KVM host to any available storage	Copied from the new Linux instance to any available storage
Optional: Filtering the initial dump	Using <code>/proc/vmcore</code> and makedumpfile on the kdump instance (automatically done by kdump initrd)	Using zgetdump and makedumpfile on the new Linux instance	makedumpfile on the KVM host	Using zgetdump and makedumpfile on the new Linux instance

Automatic dumping

You can configure a dump device that is automatically used when a kernel panic occurs.

If you set up kdump, a kernel panic or PSW restart automatically triggers a dump.

For Linux on KVM, you can also use the `on_crash` element in the virtual server configuration to set up automatic dumping.

For Linux in LPAR mode and Linux on z/VM, you can also use `dumpconf` to set up automatic dumping for stand-alone tools, or for your backup dump solution. See [“dumpconf - Configure panic or PSW restart action”](#) on page 52 for how to set up `dumpconf`.

Once you have set up the automation, you can cause a kernel panic to test the configuration.

Testing automatic dump-on-panic

Cause a kernel panic to confirm that your dump configuration is set up to automatically create a dump if a kernel panic occurs.

Before you begin

You need a Linux instance with active magic `sysrequest` functions.

Procedure

Crash the kernel with a forced kernel panic.

If your method for triggering the magic <code>sysrequest</code> function is:	Enter:
A command on the 3270 terminal or line-mode terminal on the HMC	<code>^ - c</code>
A command on the hvc0 terminal device	<code>Ctrl+O c</code>
Writing to <code>procfs</code>	<code>echo c > /proc/sysrq-trigger</code>

Note: `Ctrl+O` means pressing `o` while holding down the control key.

See *Device Drivers, Features, and Commands on Red Hat Enterprise Linux 8.5*, SC34-7715 for more details about the magic `sysrequest` functions.

Results

The production system crashes and if your automatic dump is set up correctly, the dump process is triggered. In particular, if `kdump` is set up correctly, the `kdump` kernel is booted, the dump is created (the default directory is `/var/crash/`), and your production system is rebooted.

Sharing dump devices between different versions of Linux

Do not share dump devices between Linux installations with different major releases.

Always use the **`zgetdump`** command, **`makedumpfile`** command, and the **`crash`** utility that are delivered with your latest version of Red Hat Enterprise Linux.

The latest **`crash`** utility and **`makedumpfile`** command can process dumps that are created from Linux instances of the same or in earlier versions of Red Hat Enterprise Linux.

The latest **`zgetdump`** command can process dumps that are created with the `zipl` (`s390utils` package) version in the same or in earlier versions of Red Hat Enterprise Linux.

As of Red Hat Enterprise Linux 7.2, `zipl` can prepare disks for dumps of SMT-enabled Linux instances. You can use a dump disk that is prepared with an SMT-enabled `zipl` version for both Linux instances with and without SMT enablement.

Chapter 2. Using kdump

You can use kdump to create system dumps for instances of Red Hat Enterprise Linux.

Advantages of kdump

kdump offers these advantages over other dump methods:

- While writing the dump, you can filter out extraneous pages and compress the dump, and so handle large dumps in a short time.
- When writing dumps over a network, you can use existing file system facilities to share dump space among multiple Linux instances without special preparations.

Shortcomings of kdump

kdump has these drawbacks:

- kdump cannot be used for issues that occur before kdump is initialized, for example, for early boot problems. For such problems, use a stand-alone dump tool for Linux on z/VM and for Linux in LPAR mode. For Linux on KVM, use **virsh dump** instead.
- kdump is not as reliable as the stand-alone dump tools. For critical systems, you can set up stand-alone dump tools as a backup, in addition to the kdump configuration (see [“Failure recovery and backup tools”](#) on page 8). For Linux on KVM, **virsh dump** can serve as the backup.
- For production systems that run in LPAR mode, kdump consumes memory (see [“Memory consumption”](#) on page 8).

How kdump works on IBM Z

You can set up kdump according to your needs.

With kdump, you do not need to install a dump tool on the storage device that is to hold a future dump. Instead, you use a kdump kernel, a Linux instance that controls the dump process.

The kdump kernel occupies a reserved memory area within the memory of the production system for which it is set up. The reserved memory area is defined with the `crashkernel=` kernel parameter. After the production system is started, the kdump init service loads the kdump kernel and its initial RAM disk (`initrd`) into the reserved memory area with the **kexec** tool.

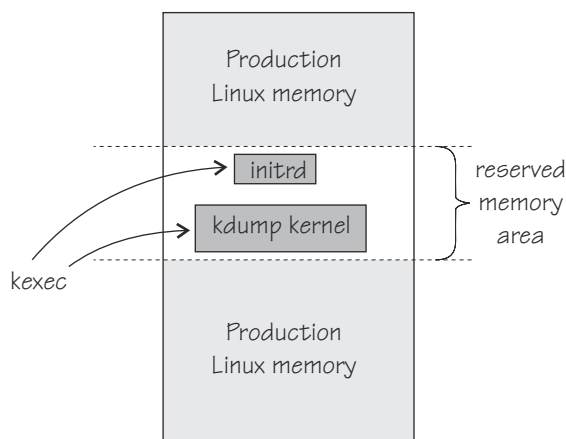


Figure 1. Running production system with preloaded kdump kernel and initial RAM disk

At the beginning of the dump process, the reserved memory area is exchanged with the lower memory regions of the crashed production system. The kdump system is then started and runs entirely in the

memory that was exchanged with the reserved area. From the running kdump kernel, the memory of the crashed production system can be accessed as a virtual file, `/proc/vmcore`.

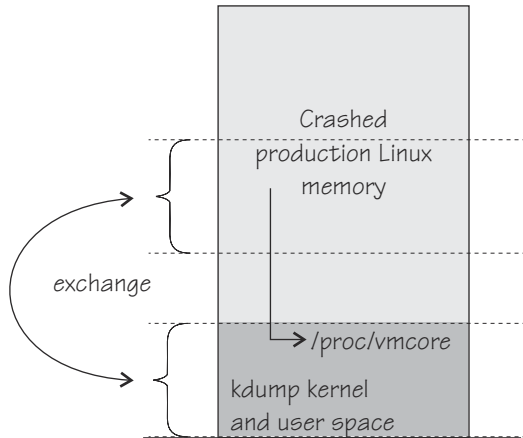


Figure 2. Running kdump kernel

This process is fast because the kdump kernel is started from memory, and no dump data needs to be copied up to this stage. For Red Hat Enterprise Linux, the **makedumpfile** tool in the kdump initrd writes a filtered and compressed version of the dump to a file on persistent storage, locally or over a network. Again, this method saves time because the dump is reduced in size while it is written or transferred.

By default, kdump initrd automatically IPLs the production system after the dump is written.

Memory consumption

Although each Linux instance must be defined with additional memory for kdump, the total memory consumption for a KVM or z/VM installation does not increase considerably.

On most architectures, the inactive kdump system consumes the entire memory that is reserved with the `crashkernel=` kernel parameter.

For Linux on z/VM

Only the kdump image and its initial RAM disk consume actual memory. The remaining reserved memory is withheld by the z/VM hypervisor until it is required in exchange for the lower memory region of the crashed production system.

For both Linux on z/VM and Linux on KVM

Because the kdump image and the initial RAM disk are not used during regular operations, the hypervisor swaps them out of memory some time after IPL. Thereafter, no real memory is occupied for kdump until it is booted to handle a dump.

For Linux in LPAR mode, the reserved memory area consumes real memory.

Failure recovery and backup tools

If kdump fails, stand-alone dump tools, `virsh dump`, or `VMDUMP` can be used as backup tools. Backup tools are, typically, set up only for vital production systems.

Because of being preloaded into memory, there is a small chance that parts of kdump are overwritten by malfunctioning kernel functions. The kdump kernel is, therefore, booted only if a checksum assures the integrity of the kdump kernel and initial RAM disk. This failure can be recovered automatically by setting up a backup dump tool with the **dumpconf** service or through a backup dump that is initiated by a user. See [“dumpconf - Configure panic or PSW restart action”](#) on page 52.

A second possible failure is the kdump system itself crashing during the dump process. This failure occurs, for example, if the reserved memory area is too small for the kdump kernel and user space. For this failure, initiate a backup dump, which captures data for both the crashed production system and the crashed kdump kernel. You can separate this data with the **zgetdump --select** option. See [“zgetdump - Copy and convert kernel dumps”](#) on page 47.

Setting up kdump

Red Hat Enterprise Linux provides several ways of setting up kdump.

About this task

You can choose between the following methods of setting up kdump:

- The Kernel Dump Configuration utility **system-config-kdump**: Graphical tool with more configuration options. For a configuration example, see the chapter about configuring kdump in the graphical user interface in the *Managing, monitoring and updating the kernel on Red Hat Enterprise Linux 8.5*.
- Manually using configuration files such as `/etc/kdump.conf`: For a configuration example, see the chapter on kdump in the *Managing, monitoring and updating the kernel on Red Hat Enterprise Linux 8.5*.
- The crashkernel boot parameter: For systems with more than 4 GB of memory the configuration `crashkernel=auto` enables kdump by default. For smaller systems you must explicitly define the crashkernel parameter in `/etc/zipl.conf`, for example: `crashkernel=192M`. For details, see the chapter on kdump in the *Managing, monitoring and updating the kernel on Red Hat Enterprise Linux 8.5*.

z/VM: For z/VM guests, any DCSSs and their corresponding storage gaps must not overlap with the storage area `0 - <crashkernel_size>`.

What to do next

As a backup, you can set up a stand-alone dump tool in addition to kdump. See [“dumpconf - Configure panic or PSW restart action” on page 52](#) about how to run a backup tool automatically, if kdump fails.

Initiating a dump

A kernel panic automatically triggers the dump process with kdump. When your Linux system does not respond and kdump is not triggered automatically, depending on your system environment, there are additional methods for triggering the dump process.

About this task

With kdump installed, a kernel panic or PSW restart trigger kdump rather than the shutdown actions defined in `/sys/firmware`. The definitions in `/sys/firmware` are used only if an integrity check for kdump fails (see also [“Failure recovery and backup tools” on page 8](#) and [“dumpconf - Configure panic or PSW restart action” on page 52](#)).

To trigger kdump, use one of the methods according to your environment:

- For Linux on KVM: Issue the **virsh inject-nmi** command on the KVM host. See [“KVM guest example” on page 10](#) for an example.
- For Linux on z/VM: Run the z/VM CP **system restart** command. See [“z/VM guest example” on page 10](#) for an example.
- For Linux in LPAR mode: Run the **PSW restart** task on the HMC. See [“LPAR example” on page 11](#) for an example.

In all three environments, you can use the following methods to trigger a dump.

The diag288 watchdog

You can use the diag288 watchdog to trigger kdump. The default setup triggers the correct actions.

The magic sysrequest feature

Crash the kernel through the magic sysrequest feature, for example by writing `c` to `/proc/sysrq-trigger`.

```
# echo c > /proc/sysrq-trigger
```

Hint: You might have to write `1` to `/proc/sys/kernel/sysrq` first to enable the sysrequest feature.

For more information about the diag288 watchdog and about the magic sysrequest feature, see *Device Drivers, Features, and Commands on Red Hat Enterprise Linux 8.5*, SC34-7715.

Results

After kdump is triggered, first kernel messages from the booting kdump kernel and later dump progress messages are issued. The messages are written to the Operating System Messages applet of the HMC for LPAR, to the 3270 terminal for z/VM, or to the console that has been configured for your KVM virtual server. The kdump scripts copy the dump and reboot automatically.

What to do next

Verify that your production system is up and running again. Send the created dump to a support organization.

KVM guest example

With kdump, you do not need a dump device to initiate the dump.

Before you begin

Your Linux instance must be set up for kdump as described in [“Setting up kdump” on page 9](#).

Procedure

From the KVM host, issue a **virsh inject-nmi** command for the virtual server.

For example, to initiate the dump process for a virtual server `vserv3`, issue:

```
# virsh inject-nmi vserv3
```

Depending on the boot configuration, a console is available where boot messages for the kdump kernel indicate that the dump process started.

Results

kdump automatically collects the dump and reboots Linux.

z/VM guest example

With kdump, you do not need a dump device to initiate the dump.

Before you begin

Your Linux instance must be set up for kdump as described in [“Setting up kdump” on page 9](#).

Procedure

Issue the **system restart** z/VM CP command.

For example from a 3270 terminal emulation for the Linux instance to be dumped:

```
#cp system restart
```

Boot messages for the kdump kernel indicate that the dump process started.

Results

kdump automatically collects the dump and reboots Linux.

LPAR example

You can initiate a kdump process on an LPAR from an HMC (Hardware Management Console) or SE (Support Element).

Before you begin

Your Linux instance must be set up for kdump as described in [“Setting up kdump”](#) on page 9.

About this task

The following description refers to an HMC, but the steps also apply to an SE.

Procedure

1. In the navigation pane of the HMC, expand Systems Management and select the hardware system you want to work with.
A table of LPARs is displayed in the content area.
2. Select the LPAR for which you want to initiate the dump.
3. In the **Tasks** area, click **PSW restart**, which is located in the **Recovery** section. This initiates the dump process.

Figure 3 on page 11 shows an example of an HMC with a selected hardware system and LPAR. The **PSW restart** task can be seen in the **Tasks** area.

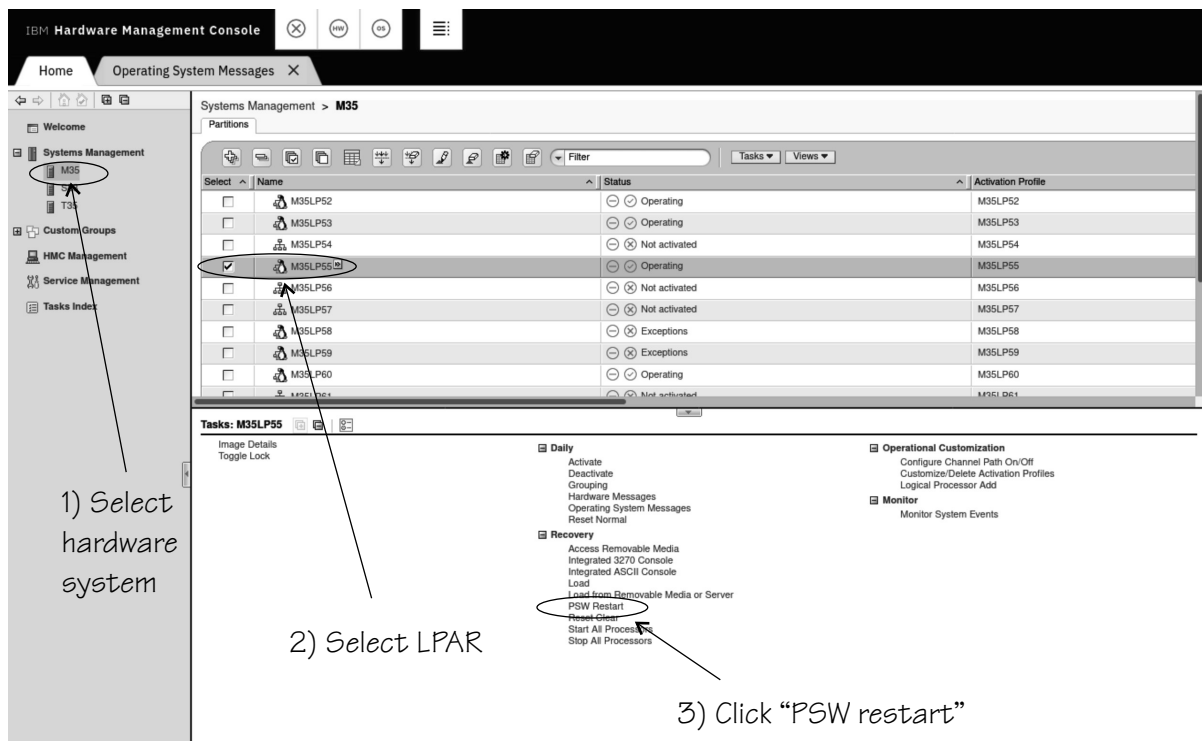


Figure 3. HMC with the **PSW restart** task

4. Wait until the dump process completes. Click the **Operating System Messages** icon for progress and error information.

Results

kdump automatically collects the dump and reboots Linux.

Chapter 3. Using a DASD dump device

To use a DASD dump device, you need to install the stand-alone DASD dump tool and perform the dump process. Then, copy the dump to a file in a Linux file system.

DASD dumps are written directly to a DASD partition that was not formatted with a file system. The following DASD types are supported:

- ECKD DASDs
 - 3380
 - 3390
- FBA DASDs

Installing the DASD dump tool

Install the DASD dump tool on an unused DASD partition. Memory dumps are written to this partition.

Before you begin

You need an unused DASD partition with enough space (memory size + 10 MB) to hold the system memory. If the system memory exceeds the capacity of a single DASD partition, use the multi-volume dump tool, see [Chapter 4, “Using DASD devices for multi-volume dump,” on page 19](#).

About this task

The examples assume that `/dev/dasdc` is the dump device and that you want to dump to the first partition `/dev/dasdc1`.

The steps that you need to perform for installing the DASD dump tool depend on your type of DASD, ECKD or FBA:

- If you are using a DASD of type ECKD, perform all three of the following steps.
- If you are using a DASD of type FBA, skip steps 1 and 2 and perform step 3 only.

Procedure

1. (ECKD only) Format your DASD with **dasdfmt**.

Use a block size of 4 KB.

For example:

```
# dasdfmt -f /dev/dasdc -b 4096
```

2. (ECKD only) Create a partition with **fdasd**.

The partition must be sufficiently large (the memory size + 10 MB).

For example:

```
# fdasd /dev/dasdc
```

3. Install the dump tool with the **zipl** command.

Specify the dump device on the command line.

For example:

```
# zipl -d /dev/dasdc1
```

Note: When you use a DASD of type ECKD that is formatted with the traditional Linux disk layout ldl, the dump tool must be reinstalled with **zipl** after each dump.

Initiating a DASD dump

You can initiate a dump from a DASD device.

Procedure

To obtain a dump with the DASD dump tool, perform the following main steps:

1. Stop all CPUs.
2. Store status on the IPL CPU.
3. IPL the dump tool on the IPL CPU.

Note: Do not clear the main memory.

The dump process can take several minutes depending on the device type you are using and the amount of system memory. After the dump completes, the IPL CPU should go into disabled wait.

The following PSW indicates that the dump process completed successfully:

```
(64-bit) PSW: 00020000 80000000 00000000 00000000
```

Any other disabled wait PSW indicates an error.

After the dump tool is IPLed, messages that indicate the progress of the dump are written to the console:

```
Dumping 64 bit OS
00000032 / 00000256 MB
00000064 / 00000256 MB
00000096 / 00000256 MB
00000128 / 00000256 MB
00000160 / 00000256 MB
00000192 / 00000256 MB
00000224 / 00000256 MB
00000256 / 00000256 MB
Dump successful
```

Results

You can IPL Linux again.

z/VM guest example

In this example, a dump to DASD device 193 is initiated from z/VM.

Example

If 193 is the dump device:

```
#cp cpu all stop
#cp store status
#cp i 193
```

On z/VM, a three-processor machine in this example, you will see messages about the disabled wait:

```
01: The virtual machine is placed in CP mode due to a SIGP stop from CPU 00.
02: The virtual machine is placed in CP mode due to a SIGP stop from CPU 00.
"CP entered; disabled wait PSW 00020000 80000000 00000000 00000000"
```

You can now IPL your Linux instance and resume operations.

Dumping an LPAR using the HMC or SE web interface example

In this example, an LPAR dump to a DASD device is initiated from an HMC (Hardware Management Console) or SE (Support Element).

About this task

The following description refers to an HMC, but the steps also apply to an SE.

Procedure

1. In the navigation pane of the HMC, expand Systems Management and select the hardware system you want to work with.
A table of LPARs is displayed in the content area.
2. Select the LPAR for which you want to initiate the dump.
3. In the **Tasks** area, click **Stop all processors** (which is located in the **Recovery** section) to stop all CPUs. Confirm when you are prompted to do so.
4. In the **Tasks** area, click **Load** to display the Load panel.

Figure 4 on page 15 shows an example of an HMC with a selected hardware system and LPAR. The **Load** and **Stop all processors** tasks can be seen in the Tasks area.

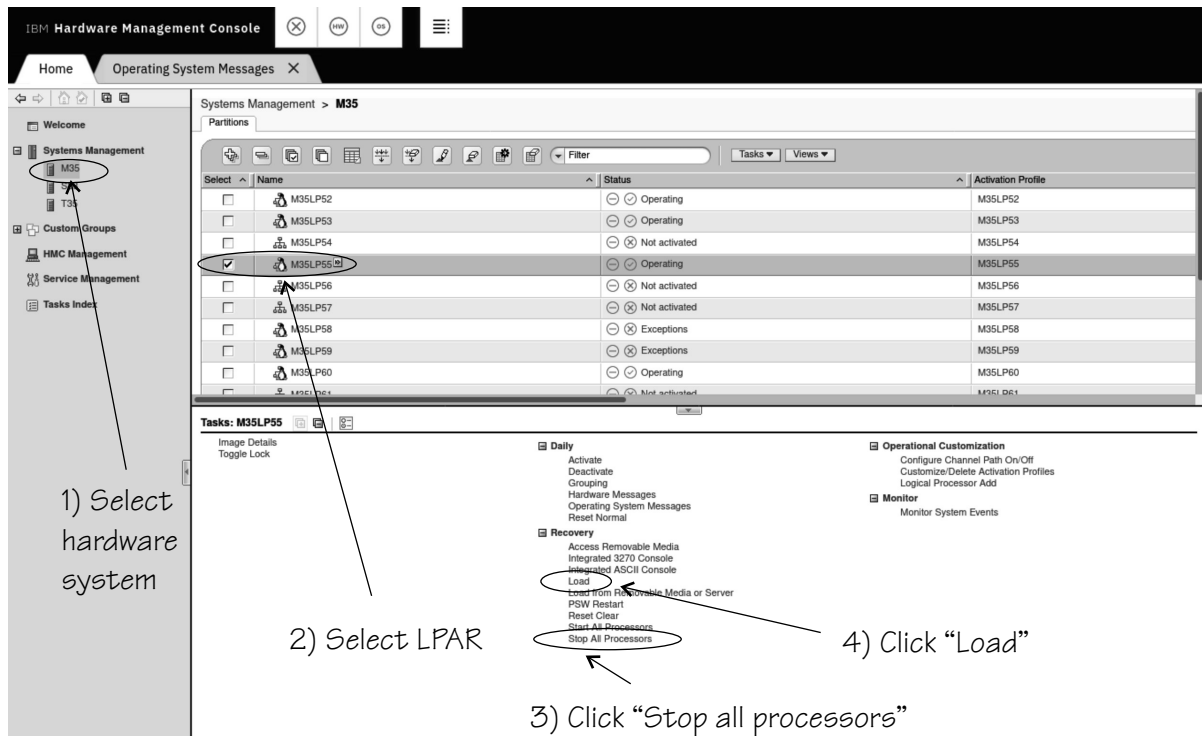


Figure 4. HMC with the **Load** and **Stop all processors** tasks

5. Select **Load type** "Standard load".
6. Select the **Store status** check box.
7. Type the device number of the dump device into the **Load address** field.

To IPL from a subchannel set other than 0, specify five digits: The subchannel set ID followed by the device number, for example 1E711. Figure 5 on page 16 shows a Load panel with all entries and selections required to start the dump process for a DASD or tape dump device.

Load - M35:M35LP55

CPC: M35

Image: M35LP55

Load type:

- Standard load
- SCSI load
- SCSI dump

Clear the main memory on this partition before loading it

Store status

Load address: * 1E711

Load parameter:

Time-out value: 60 60 to 600 seconds

OK Reset Cancel Help

Figure 5. Load panel for dumping to DASD

8. Click **OK** to start the dump process.
9. Wait until the dump process completes. Click the **Operating System Messages** icon for progress and error information.

Results

When the dump has completed successfully, you can IPL Linux again.

Automatic dump example

On both z/VM and LPAR, you can use the dumpconf service to set up automatic dumping. In this example, a dump is automatically triggered when a kernel panic occurs.

About this task

Use the dumpconf service to set up automatic dumping. To set up dumping, edit the configuration file `/etc/sysconfig/dumpconf`.

Example

Example configuration for a CCW dump device (DASD):

```
ON_PANIC=dump
DUMP_TYPE=ccw
DEVICE=0.0.4714
```

For details on how to set up dumpconf, see [“dumpconf - Configure panic or PSW restart action”](#) on page 52.

Copying a DASD dump to a file

Use the `zgetdump` command to copy a DASD dump to a file in the file system.

About this task

By default, the `zgetdump` tool takes the dump device as input and writes its contents to standard output. To write the dump to a file system, you must redirect the output to a file.

Procedure

Assuming that the dump is on DASD device `/dev/dasdc1` and you want to copy it to a file named `dump_file`:


```
# zgetdump /dev/dasdc1 > dump_file
```

What to do next

You can use **zgetdump** to display information about the dump. See [“Checking whether a DASD dump is valid and printing the dump header”](#) on page 50 for an example.

For general information about **zgetdump**, see [“zgetdump - Copy and convert kernel dumps”](#) on page 47 or the man page.

Chapter 4. Using DASD devices for multi-volume dump

You can handle large dumps, up to the combined size of 32 DASD partitions, by creating dumps across multiple volumes.

Before you begin

Prepare a set of ECKD DASD devices for a multi-volume dump, install the stand-alone dump tool on each DASD device that is involved. Then, perform the dump process, and copy the dump to a file in a Linux file system.

About this task

You can specify up to 32 partitions on ECKD DASD volumes for a multi-volume dump. The dump tool is installed on each volume involved. The volumes must be:

- In subchannel set 0.
- Formatted with the compatible disk layout (cdl, the default option when you use the **dasdfmt** command.)

You must specify block size 4096 for **dasdfmt**.

For example, Figure 6 on page 19 shows three DASD volumes, *dasdb*, *dasdc*, and *dasdd*, with four partitions that are selected to contain the dump. To earmark the partition for dump, a dump signature is written to each partition.

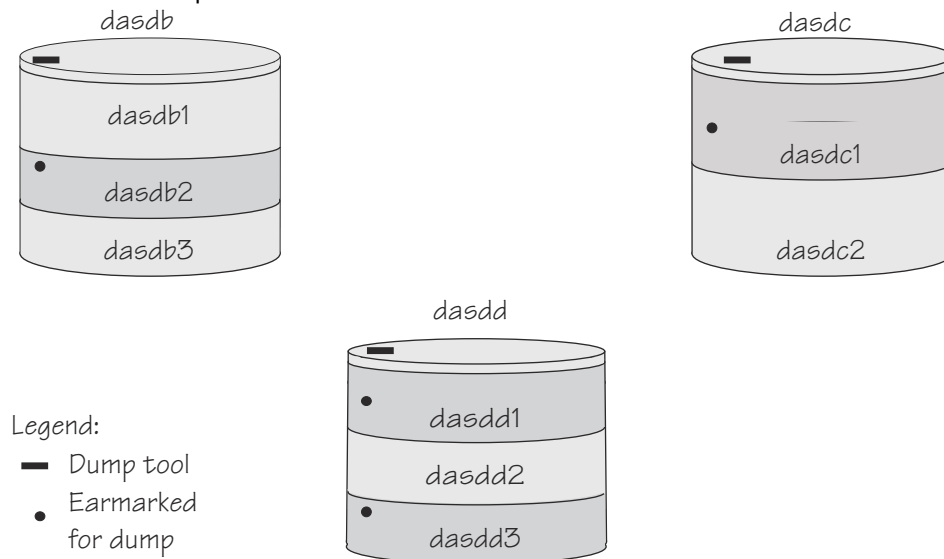


Figure 6. Three DASD volumes with four partitions for a multi-volume dump

The partitions need to be listed in a configuration file, for example:

```
/dev/dasdb2  
/dev/dasdc1  
/dev/dasdd1  
/dev/dasdd3
```

You can define a maximum of three partitions on one DASD. All three volumes are prepared for IPL; regardless of which volume you use as the dump device, the result is the same.

The following sections take you through the entire process of creating a multi-volume dump.

Installing the multi-volume DASD dump tool

This example shows how to perform the dump process on two partitions, `/dev/dasdc1` and `/dev/dasdd1`, which reside on ECKD volumes `/dev/dasdc` and `/dev/dasdd`.

About this task

Assume that the corresponding device bus-IDs (as displayed by **lsdasd**) are 0.0.4711 and 0.1.4712.

Procedure

1. Format both dump volumes with **dasdfmt**.

The command shown uses the default cdl (compatible disk layout) and specifies a block size of 4KB.

```
# dasdfmt -f /dev/dasdc -b 4096
# dasdfmt -f /dev/dasdd -b 4096
```

2. Create the partitions with **fdasd**.

The sum of the partition sizes must be sufficiently large (the memory size + 10 MB):

```
# fdasd /dev/dasdc
# fdasd /dev/dasdd
```

3. Create a file named `mvdump.conf` containing the device nodes of the two partitions, separated by one or more line feed characters (0x0a).

The file's contents are as follows:

```
/dev/dasdc1
/dev/dasdd1
```

4. Prepare the volumes using the **zipl** command.

Specify the dump list on the command line:

```
# zipl -M mvdump.conf
Dump target: 2 partitions with a total size of 1234 MB.
Warning: All information on the following partitions will be lost!
/dev/dasdc1
/dev/dasdd1
Do you want to continue creating multi-volume dump partitions (y/n)?
```

Results

Now the two volumes `/dev/dasdc` and `/dev/dasdd` with device bus-IDs 0.0.4711 and 0.1.4712 are prepared for a multi-volume dump. Use the **--device** option of **zgetdump** to display information about these volumes:

```
# zgetdump -d /dev/dasdc
Dump device info:
Dump tool.....: Multi-volume DASD dump tool
Version.....: 2
Architecture.....: s390x (64 bit)
Dump size limit...: none
Force specified...: no

Volume 0: 0.0.4711 (online/valid)
Volume 1: 0.1.4712 (online/valid)
```

During **zipl** processing both partitions were earmarked for dump with a valid dump signature. The dump signature ceases to be valid when data other than dump data is written to the partition. For example, writing a file system to the partition overwrites the dump signature. Before writing memory to a partition, the dump tool checks the partition's signature and exits if the signature is invalid. Thus any data inadvertently written to the partition is protected.

You can circumvent this protection, for example, if you want to use a swap space partition for dumping, by using the **zipl** command with the **--force** option. This option inhibits the dump signature check, and any data on the device is overwritten. Exercise great caution when using the force option.

The **zipl** command also takes a size specification, see [Appendix A, “Obtaining a dump with limited size,”](#) on page 45. For more details on the **zipl** command, see *Device Drivers, Features, and Commands on Red Hat Enterprise Linux 8.5, SC34-7715*.

Initiating a multi-volume DASD dump

After preparing the DASD volumes, you can initiate a multi-volume dump by performing an IPL from one of the prepared volumes.

Procedure

To obtain a dump with the multi-volume DASD dump tool, perform the following steps:

1. Stop all CPUs.
2. Store status on the IPL CPU.
3. IPL the dump tool using one of the prepared volumes, either 0.0.4711 or 0.1.4712. The process for initiating the IPL is the same as for a single volume DASD.

Note: Do not clear the main memory.

For an example performed for a single DASD on the HMC, see [“Dumping an LPAR using the HMC or SE web interface example”](#) on page 15. For an example performed for a single DASD on z/VM, see [“z/VM guest example”](#) on page 14.

The dump process can take several minutes depending on each volume's block size and the amount of system memory. After the dump has completed, the IPL CPU should go into disabled wait.

The following PSW indicates that the dump process has completed successfully:

```
(64-bit) PSW: 00020000 80000000 00000000 00000000
```

Any other disabled wait PSW indicates an error.

After the dump tool is IPLed, messages that indicate the progress of the dump are written to the console:

```
Dumping 64 bit OS
Dumping to: 0.0.4711
00000128 / 00001024 MB
00000256 / 00001024 MB
00000384 / 00001024 MB
00000512 / 00001024 MB
Dumping to: 0.1.4712
00000640 / 00001024 MB
00000768 / 00001024 MB
00000896 / 00001024 MB
00001024 / 00001024 MB
Dump successful
```

Results

You can IPL Linux again.

Copying a multi-volume dump to a file

Use the **zgetdump** command to copy a multi-volume dump to a file in the file system.

About this task

This example assumes that the two volumes `/dev/dasdc` and `/dev/dasdd` (with device bus-IDs 0.0.4711 and 0.1.4712) contain the dump. Dump data is spread along partitions `/dev/dasdc1` and `/dev/dasdd1`.

Procedure

Use **zgetdump** without any options to copy the dump parts to a file:

```
# zgetdump /dev/dasdc > multi_volume_dump_file
Format Info:
Source: s390mv
Target: s390
Copying dump:
00000000 / 00001024 MB
00000171 / 00001024 MB
00000341 / 00001024 MB
00000512 / 00001024 MB
00000683 / 00001024 MB
00000853 / 00001024 MB
00001024 / 00001024 MB
Success: Dump has been copied
```

If you want to check only the validity of the multi-volume dump rather than copying it to a file, use the `--info` option with **zgetdump**. See [“Checking whether a DASD dump is valid and printing the dump header”](#) on page 50 for an example.

Chapter 5. Using a tape dump device

You can use a channel-attached tape as a dump device. To use a tape, you need to install the stand-alone tape dump tool and perform the dump process. Then, copy the dump to a file in a Linux file system.

The following tape devices are supported:

- 3480
- 3490
- 3590
- 3592

The following sections take you through the entire process of creating a dump on a tape device.

Installing the tape dump tool

Install the tape dump tool on the tape that is to hold the dump.

Before you begin

Have enough empty tapes ready to hold the system memory (memory size + 10 MB).

About this task

The examples assume that `/dev/ntibm0` is the tape device that you want to dump to.

Procedure

Perform these steps to install the tape dump tool:

1. Insert an empty dump cartridge into your tape device.
2. Ensure that the tape is rewind.
3. Install the dump tool with the **zipl** command.
Specify the dump device on the command line.

For example:

```
# zipl -d /dev/ntibm0
```

Initiating a tape dump

Initiate a tape dump by performing an IPL on the IPL CPU.

Procedure

To obtain a dump with the tape dump tool, perform the following main steps:

1. Ensure that the tape is rewind.
2. Stop all CPUs.
3. Store status on the IPL CPU.
4. IPL the dump tool on the IPL CPU.

Note: Do not clear the main memory.

The dump tool writes the number of dumped MB to the tape drive message display.

The dump process can take several minutes, depending on the device type you are using and the amount of system memory available. When the dump is complete, the message `dump*end` is displayed and the IPL CPU goes into disabled wait.

The following PSW indicates that the dump was taken successfully:

```
(64-bit) PSW: 00020000 80000000 00000000 00000000
```

Any other disabled wait PSW indicates an error.

After the dump tool is IPLed, messages that indicate the progress of the dump are written to the console:

```
Dumping 64 bit OS
00000032 / 00000256 MB
00000064 / 00000256 MB
00000096 / 00000256 MB
00000128 / 00000256 MB
00000160 / 00000256 MB
00000192 / 00000256 MB
00000224 / 00000256 MB
00000256 / 00000256 MB
Dump successful
```

Messages might be shown on the tape display.

number

The number of MB dumped.

dump*end

The dump process ended successfully.

5. You can IPL Linux again.

z/VM guest example

You can initiate a dump to tape from a Linux instance that is running as a z/VM guest.

Procedure

If 193 is the tape device:

1. Rewind the tape:

```
#cp rewind 193
```

2. Stop all CPUs:

```
#cp cpu all stop
```

3. Store status:

```
#cp store status
```

4. IPL the tape device:

```
#cp i 193
```

Results

On z/VM, a three-processor machine in this example, you will see messages about the disabled wait:

```
01: The virtual machine is placed in CP mode due to a SIGP stop from CPU 00.
02: The virtual machine is placed in CP mode due to a SIGP stop from CPU 00.
"CP entered; disabled wait PSW 00020000 80000000 00000000 00000000"
```


You can now IPL your Linux instance and resume operations.

LPAR example

You can initiate a dump to tape on an LPAR from an HMC (Hardware Management Console) or SE (Support Element).

About this task

The following description refers to an HMC, but the steps also apply to an SE.

Procedure

1. In the navigation pane of the HMC, expand Systems Management and select the hardware system you want to work with.
A table of LPARs is displayed in the content area.
2. Select the LPAR for which you want to initiate the dump.
3. In the **Tasks** area, click **Stop all processors** to stop all CPUs. Confirm when you are prompted to do so.
4. In the **Tasks** area, click **Load** to display the Load panel.

Figure 7 on page 25 shows an example of an HMC with a selected hardware system and LPAR. The **Load** and **Stop all processors** tasks can be seen in the **Tasks** area.

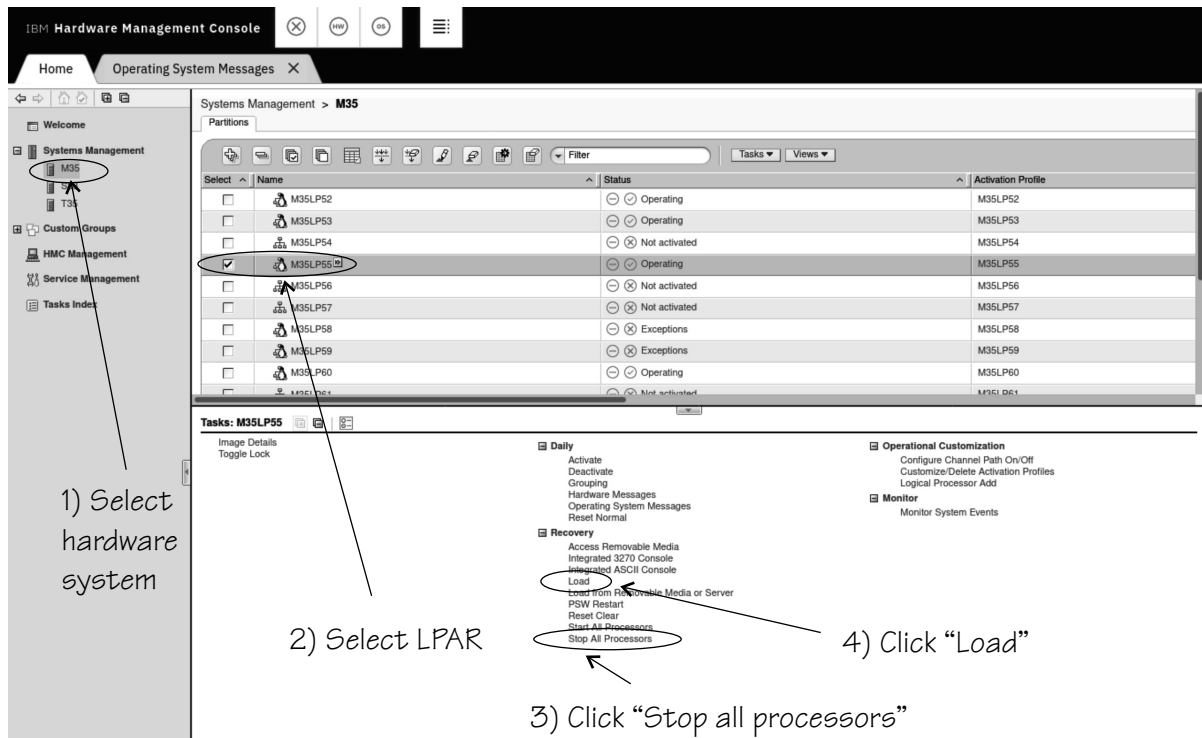


Figure 7. HMC with the **Load** and **Stop all processors** tasks

5. Select **Load type** "Standard load".
6. Select the **Store status** check box.
7. Type the device number of the dump device into the Load address field. To IPL from a subchannel set other than 0, specify five digits: The subchannel set ID followed by the device number, for example 1E711.

Figure 8 on page 26 shows a Load panel with all entries and selections required to start the dump process for a channel-attached tape dump device.

Load - M35:M35LP55

CPC: M35
Image: M35LP55
Load type: Standard load
 SCSI load
 SCSI dump
 Clear the main memory on this partition before loading it

Store status
Load address: * 1E711
Load parameter:
Time-out value: 60 60 to 600 seconds

OK Reset Cancel Help

Figure 8. Load panel for dumping to tape

8. Click **OK** to start the dump process.
9. Wait until the dump process completes. Click the **Operating System Messages** icon for progress and error information.

Results

When the dump has completed successfully, you can IPL Linux again.

Copying the dump from tape

You can copy a tape dump to a file system with the **zgetdump** tool.

Before you begin

The **mt** utility must be installed.

Preparing the dump tape

You need to rewind the tape, and find the correct position on the tape to start copying from.

About this task

Use the **mt** tool to manipulate the tape.

Procedure

1. Rewind the tape.

For example:

```
# mt -f /dev/ntibm0 rewind
```

2. Skip the first file on the tape (this file is the dump tool itself).

For example:

```
# mt -f /dev/ntibm0 fsf
```

Using the `zgetdump` tool to copy the dump

Use the `zgetdump` tool to copy the dump file from the tape to a file system.

Before you begin

The tape must be in the correct position (see [“Preparing the dump tape”](#) on page 26).

About this task

By default, the `zgetdump` tool takes the dump device as input and writes its contents to standard output. To write the memory dump to a file system, you must redirect the output to a file.

The example assumes that the dump is on tape device `/dev/ntibm0`.

Procedure

Copy the dump from tape to a file named `dump_file` in the file system:

```
# zgetdump /dev/ntibm0 > dump_file
```

For general information on `zgetdump`, see [“zgetdump - Copy and convert kernel dumps”](#) on page 47 or the man page.

Checking whether a dump is valid, and printing the dump header

To check whether a dump is valid, use the `zgetdump` command with the `-i` option.

Procedure

1. Ensure that the volume is loaded.
2. Skip the first file on the tape (this file is the dump tool itself):

```
# mt -f /dev/ntibm0 fsf
```

3. Issue the `zgetdump` command with the `-i` option:

```
# zgetdump -i /dev/ntibm0
```

The `zgetdump` command goes through the dump until it reaches the end. See also [“Using zgetdump to copy a tape dump”](#) on page 49

Chapter 6. Using a SCSI disk dump device

To use a SCSI disk, you need to install the stand-alone SCSI dump tool, perform the dump process, and copy the dump from a partition to a file in a Linux file system.

Installing the SCSI disk dump tool

You install the SCSI dump tool with the **zipl** command.

Before you begin

- The kernel-zfcpdump RPM must be installed on your system. You require the following RPMs:

- kernel-zfcpdump-*<version>*.s390x.rpm
- kernel-zfcpdump-core-*<version>*.s390x.rpm
- kernel-zfcpdump-modules-*<version>*.s390x.rpm

Additional kernel-zfcpdump RPMs that follow the same naming convention might be present on your system.

- The dump partition needs enough free space (memory size + 10 MB) to hold the system memory.

The following examples assume that a SCSI dump disk is accessed through the partition device node on a device mapper multipath device `/dev/mapper/36005076303ffd40100000000000020c0-part1` and is IPLed with the following parameters:

- devno: 0.0.4711
- wwpn: 0x4712076300ce93a7
- lun: 0x4712000000000000

About this task

A partition on a SCSI disk is used as dump partition.

This example assumes that `/dev/mapper/36005076303ffd40100000000000020c0` is the dump device, and that you want to dump to the first partition, `/dev/mapper/36005076303ffd40100000000000020c0-part1`. Always use multipath devices instead of single path SCSI disk device nodes, if possible.

Procedure

1. Create a partition with **fdisk** or **parted**, using the PC-BIOS or GPT layout.
For example:

```
# fdisk /dev/mapper/36005076303ffd40100000000000020c0
```

2. Install the dump tool by using the **zipl** command.

Specify the dump partition on the command line:

For example:

```
# zipl -d /dev/mapper/36005076303ffd40100000000000020c0-part1
```

Results

When you perform an IPL from any of the paths of `/dev/mapper/36005076303ffd40100000000000020c0` by using boot program selector 1 or 0 (default), the memory

dump is written directly to partition 1 of /dev/mapper/36005076303ffd40100000000000020c0. For LPAR, the boot program selector is located on the load panel, see [Figure 10 on page 32](#) for an example. For z/VM, the boot program selector is configured with 'CP SET DUMPDEV BOOTPROG', see [“z/VM guest example” on page 30](#).

Initiating a SCSI disk dump

To initiate the dump, IPL the SCSI dump tool with the SCSI dump load type. To IPL the dump tool, specify its WWPN, LUN, and device- bus ID.

About this task

The dump process can take several minutes depending on the device type you are using and the amount of system memory. The dump progress and any error messages are reported on the operating system messages console, or on the 3270 console for a z/VM guest.

Procedure

IPL the SCSI dump tool.

After the dump tool is IPLed, messages that indicate the progress of the dump are written to the console:

```
Linux System Dumper starting

Version 3.0 (64 bit)
Linux version ...

Dump start at:.
  Fri, 9 Aug 2019 13:22:55 +0000

Dump parameters:.
 devno.....: 0.0.4711
  wwpn.....: 0x4712076300ce93a7
  lun.....: 0x4712000000000000
  conf.....: 0
  partition: /dev/sda1

Writing dump:
   0 of 6144 MB   0.0%   0 MB/s unknown ETA
 2489 of 6144 MB  40.5%  277 MB/s 0:00:13 ETA
 5114 of 6144 MB  83.2%  269 MB/s 0:00:03 ETA
 6144 of 6144 MB 100.0%  267 MB/s 0:00:00 ETA

Dump successful.
```

Results

The dump process copies the dump to the dump partition. When the dump completes successfully, you can IPL Linux again. You can then extract the dump from the dump partition into a file.

z/VM guest example

You can initiate a dump to a SCSI disk using z/VM.

About this task

Assume your SCSI dump disk has the following parameters:

- WWPN: 4712076300ce93a7
- LUN: 4712000000000000
- FCP adapter device number: 4711

Optionally, you can use the `scpdata` parameter to specify additional parameters for the SCSI dump tool, see the `zipl` information in *Device Drivers, Features, and Commands on Red Hat Enterprise Linux 8.5*, SC34-7715.

Results

Messages on the operating system console will show when the dump process is finished.

Example

Using the required parameters:

```
#cp set dumpdev portname 47120763 00ce93a7 lun 47120000 00000000
#cp ipl 4711 dump
```

Using **scpdata** to specify an optional parameter for the SCSI dump tool:

```
#cp set dumpdev portname 47120763 00ce93a7 lun 47120000 00000000 scpdata 'dump_debug=3'
#cp ipl 4711 dump
```

In the example, `dump_debug=3` sets the level of debug messages. For more information, see the `zipl` information in *Device Drivers, Features, and Commands on Red Hat Enterprise Linux 8.5*, SC34-7715.

What to do next

You can now IPL your Linux instance and resume operations.

LPAR example

You can initiate a dump process on an LPAR from an HMC (Hardware Management Console) or SE (Support Element).

About this task

The following description refers to an HMC, but the steps also apply to an SE.

Procedure

1. In the navigation pane of the HMC, expand Systems Management and select the hardware system you want to work with.
A table of LPARs is displayed in the content area.
2. Select the LPAR for which you want to initiate the dump.
3. In the **Tasks** area, click **Load** to display the Load panel.
[Figure 9 on page 32](#) shows an example of an HMC with a selected hardware system and LPAR. The **Load** task can be seen in the **Tasks** area.

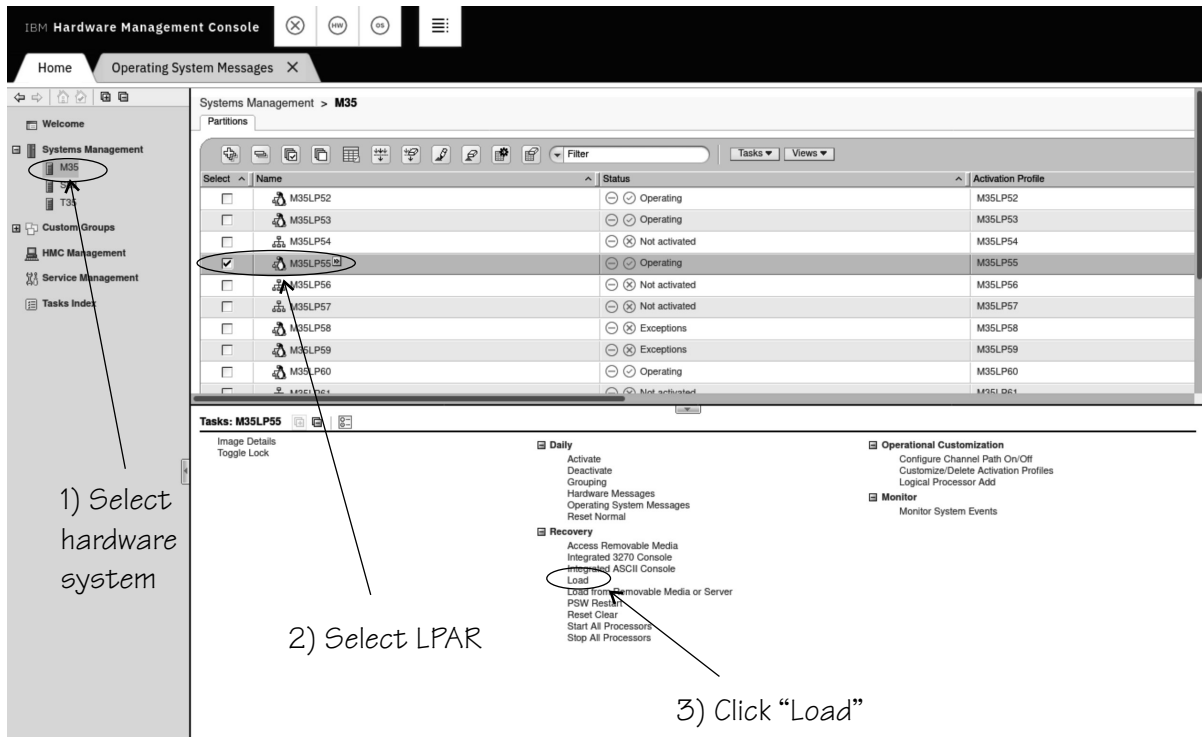


Figure 9. HMC with the **Load** task

4. Select **Load type** "SCSI dump".
5. Type the device number of the FCP adapter for the SCSI disk into the **Load address** field.
6. Type the World Wide Port name of the SCSI disk into the **World wide port name** field.
7. Type the Logical Unit Number of the SCSI disk into the **Logical unit number** field.
8. Type 0 in the Boot program selector field.
9. Accept the defaults for the remaining fields.

Figure 10 on page 32 shows a Load panel with all entries and selections required to start the SCSI dump process.

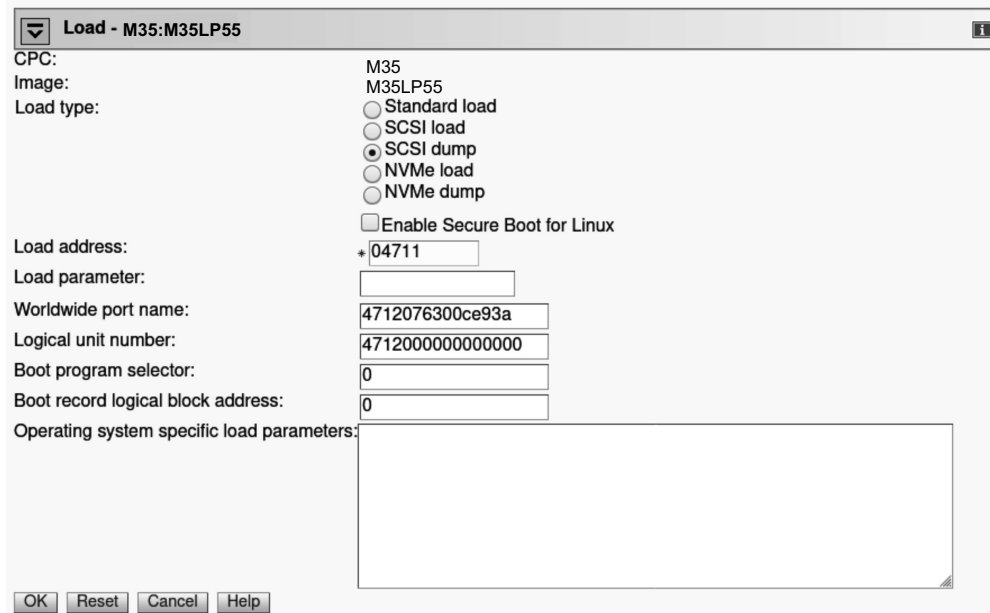


Figure 10. Load panel with enabled SCSI feature for dumping to SCSI disk

Optionally, you can specify dump tool parameters in the **Operating system specific load parameters** field. For example, for the SCSI dump tool, you can specify `dump_debug=3` to set the level of debug messages. For more information, see the `zipl` information in *Device Drivers, Features, and Commands on Red Hat Enterprise Linux 8.5*, SC34-7715.

10. Click **OK** to start the dump process.
11. Wait until the dump process completes. Click the **Operating System Messages** icon for progress and error information.

Results

When the dump has completed successfully, you can IPL Linux again.

Automatic dump example

On both z/VM and LPAR, you can use the `dumpconf` service to set up automatic dumping. In this example, a dump is automatically triggered when a kernel panic occurs.

About this task

To set up dumping using `dumpconf`, edit the configuration file `/etc/sysconfig/dumpconf`.

Example

Example configuration for an FCP dump device (SCSI disk), where the disk has device bus ID 0.0.4711, the WWPN is 0x4712076300ce93a7, and the LUN is 0x4712000000000000:

```
ON_PANIC=dump
DUMP_TYPE=fcp
DEVICE=0.0.4711
WWPN=0x4712076300ce93a7
LUN=0x4712000000000000
BOOTPROG=0
BR_LBA=0
```

For details on how to set up `dumpconf`, see [“dumpconf - Configure panic or PSW restart action”](#) on page 52.

Copying a SCSI dump to a file

Use the `zgetdump` command to copy a SCSI dump to a file in the file system.

About this task

By default, the `zgetdump` tool takes the dump device as input and writes its contents to standard output. To write the dump to a file system, you must redirect the output to a file.

Procedure

Assuming that the dump is on SCSI partition `/dev/mapper/36005076303ffd40100000000000020c0-part1` and you want to copy it to a file named `dump.elf`:

```
# zgetdump /dev/mapper/36005076303ffd40100000000000020c0-part1 > dump.elf
```

What to do next

You can use `zgetdump -i` to display information about the dump. See [“Checking whether a SCSI dump is valid and printing the dump header”](#) on page 50 for an example. For general information about `zgetdump`, see [“zgetdump - Copy and convert kernel dumps”](#) on page 47 or the man page.

Printing the SCSI dump header

To print the dump file header, use **zgetdump** with the **-i** option.

Procedure

Specify the **zgetdump** command with the **-i** option:

```
# zgetdump -i /dev/mapper/36005076303ffd40100000000000020c0-part1
General dump info:
Dump format.....: elf
Version.....: 1
UTS node name.....: mylnxsys
UTS kernel release.: 4.18-default
UTS kernel version.: #1 SMP Fri Aug 09 13:22:55 UTC 2019
System arch.....: s390x (64 bit)
CPU count (online).: 3
Dump memory range..: 768 MB

Memory map:
0000000000000000 - 000000002fffffff (768 MB)
```

Chapter 7. Creating dumps on z/VM with VMDUMP

Use VMDUMP to create dumps on z/VM systems, using the z/VM reader as the dump medium.

Before you begin

Do not use **VMDUMP** to dump large z/VM guests; the dump process is very slow. Dumping 1 GB of storage can take up to 15 minutes depending on the used storage server and z/VM version.

About this task

This section describes how to create a dump with **VMDUMP**, how to transfer the dump to Linux, and how to convert the z/VM dump to a convenient format.

VMDUMP does not need to be installed separately.

Initiating a dump with VMDUMP

Start the dump VMDUMP process with the CP **VMDUMP** command.

Procedure

Issue the following command from the 3270 console of the z/VM guest virtual machine:

```
#CP VMDUMP
```

Results

z/VM CP temporarily stops the z/VM guest virtual machine and creates a dump file. The dump file is stored in the reader of the z/VM guest virtual machine. After the dump is complete, the Linux on z/VM instance continues operating.

You can use the **TO** option of the **VMDUMP** command to direct the dump to the reader of another guest virtual machine of the same z/VM system.

Example

To write the dump to the reader of z/VM guest virtual machine `linux02` issue:

```
#CP VMDUMP TO LINUX02
```

For more information about **VMDUMP** refer to *z/VM: CP Commands and Utilities Reference*, SC24-6268.

z/VM guest example

You can initiate a dump for Linux instances running under z/VM by using VMDUMP.

Procedure

To initialize a dump with **VMDUMP**, issue this command from the console of your z/VM guest virtual machine:

```
#cp vmdump
```

Results

Dumping does not force you to perform an IPL. If the Linux instance ran as required before dumping, it continues running after the dump is completed.

Copying the dump to Linux

Copy the dump from the z/VM reader using the **vmur** command.

Before you begin

Ensure that the device node for the reader device is available.

```
# ls /dev/vmldr*  
vmldr-0.0.000c
```

The command output of the example shows the default device node for the reader device.

If the device is not available, you might have to load the **vmur** module and set the device online.

```
# modprobe vmur  
# chzdev -e -a 0.0.000c
```

For more information about **vmur**, see *Device Drivers, Features, and Commands on Red Hat Enterprise Linux 8.5*, SC34-7715.

Procedure

1. Find the spool ID of the **VMDUMP** spool file in the output of the **vmur li** command:

```
# vmur li  
ORIGINID FILE CLASS RECORDS CPY HOLD DATE TIME NAME TYPE DIST  
T6360025 0463 V DMP 00020222 001 NONE 06/11 15:07:42 VMDUMP FILE T6360025
```

In the example the required **VMDUMP** file spool ID is 463.

2. Copy the dump into your Linux file system using the **vmur receive** command.

To convert the dump into a format that can be processed with the Linux dump analysis tool **crash**, convert the dump using the **--convert** option:

```
# vmur rec 463 -c myvmdump  
vmdump information:  
architecture: 64 bit (big)  
storage.....: 256 MB  
date.....: Thu Feb 5 08:39:48 2009  
cpus.....: 1  
256 of 256 |#####| 100%
```

Results

The created file, named **myvmdump**, can now be used as input to **crash**.

Chapter 8. Using virsh dump to create dumps on KVM hosts

The **virsh dump** command writes KVM guest dumps to a file in the KVM host file system.

Before you begin

You cannot use **virsh dump** to create dumps of KVM guests in IBM Secure Execution mode.

About this task

Use **virsh dump** as an alternative or as a backup method for creating dumps of KVM guests with **kdump**.

The **virsh dump** command is installed with the **libvirt** package on the KVM host. Apart from setting aside a host directory with sufficient storage space to hold the dumps, no special preparation is needed.

You can use **virsh dump** to create dumps of both running or crashed KVM guests. By default, **virsh dump** pauses a running guest during the dump process, but the guest continues running when the dump is complete.

For more information about KVM guests, KVM virtual servers, and **virsh** commands, see *KVM Virtual Server Management*, SC34-2752.

Procedure

On the KVM host, issue a **virsh dump** command with the `--memory-only` option to create a dump.

```
# virsh dump --memory-only [<mode>] <virtual_server> <dump_file>
```

where

--memory-only

writes the dump file in a valid `elf` format as required by the crash tool.

<mode>

Optional: specifies one of the following dump modes.

--crash

halts the KVM guest with a crashed state before starting the dump process.

--reset

resets the virtual server when the dump process is complete.

--live

does not pause the guest during the dump process. This option can result in an inconsistent dump.

<virtual_server>

specifies the name of the virtual server on which the KVM guest runs.

<dump_file>

specifies the file to which the dump is written. If a file name without a fully qualified path is specified, the dump file is written to the current working directory from which the **virsh dump** command is issued.

The following example creates a dump of a Linux instance on a virtual server `vserv3` to a host file `/dumps/vserv3.dump1.elf`.

```
# virsh dump vserv3 /dumps/vserv3.dump1.elf --memory-only
```

Results

You can use **makedumpfile** to compress and filter the dump, and can analyze the dump with the crash tool.

Chapter 9. Processing dumps

You can copy and transfer the dump file to another system, reduce the dump size, and send the reduced dump to IBM Support.

Procedure

- To copy and transfer an LPAR dump on DASD, tape, or SCSI dump to another system, use the **zgetdump** command, see [“zgetdump - Copy and convert kernel dumps” on page 47](#).
With **kdump**, you can transmit the dump through a network. Use existing mechanisms to prevent conflicts when concurrently writing multiple dumps to a shared persistent storage space.
- To analyze the dump, you can use **crash**, see [“crash - Analyze kernel dumps” on page 54](#).
- To receive a VMDUMP file, use the **vmur** command, see [“vmur - Receive dumps from the z/VM reader” on page 55](#)

Reducing dump size

Methods exist for handling memory dumps that are especially large (greater than 10 GB in size).

Before you begin

The preferred method for handling memory dumps of large production systems is using **kdump**. With **kdump**, you do not need to set up a dedicated dump device with a dump tool for each individual system. Instead, you set aside storage space to receive any dumps from across your installation. If you want to set up a backup dump method for a critical system with a large memory, the information here applies when you use **kdump**.

About this task

Large memory dumps present a challenge as they:

- Take up a large amount of disk space
- Take a long time when dumping
- Use considerable network bandwidth when they are sent to the support organization.

Note: Sometimes you can re-create the problem on a test system with less memory, which makes the handling much easier. Take this option into account before you create a large memory dump.

Procedure

Complete these steps to prepare and process a large memory dump.

1. Choose a dump device.

If you want to dump a system with a large memory footprint, you must prepare a dump device that is large enough. You can use the following dump devices for large dumps:

Single-volume DASD

- 3390 model 9 (up to 45 GB)
- 3390 model A (up to 1 TB)

Multi-volume DASD

Up to 32 DASDs are possible.

- 32 x 3390 model 9 (up to 1.4 TB)
- 32 x 3390 model A (up to 32 TB)

z/VM emulated FBA device that represents a real SCSI device

FBA disks can be defined with the CP command **SET EDEVICE**. These disks can be used as single-volume DASD dump disks. The SCSI disk size depends on your storage server setup.

SCSI disk

The SCSI disk size depends on your storage server setup. The ext4 file system dump size limit is 16 TB and for xfs it is 8 EB. For SCSI dump partitions greater than 2 TB, you must use the GPT disk layout.

Dump on 3592 channel-attached tape drive

Cartridges with up to 10TB capacity.

Do not use **VMDUMP** for large systems because this dump method is very slow.

2. Estimate the dump time.

The dump speed depends on your environment, for example your SAN setup and your storage server. Assume about 100 MB per second dump speed on DASDs or SCSI disks and a system with 50 GB memory. The dump will take about eight minutes. Do a test dump on your system to determine the dump speed for it. Then, you have an indication of how long a dump takes in case of emergency.

3. Reduce the dump size.

For transferring dumps in a short amount of time to a support organization, it is often useful to reduce the dump size or split the dump into several parts for easier and faster transmission. To reduce the dump, choose one of these methods:

- [“Compressing a dump using makedumpfile” on page 40](#)
- [“Compressing a dump using gzip and split” on page 41](#)

4. Send the dump.

Compressing a dump using makedumpfile

Use the **makedumpfile** tool to compress s390 dumps and exclude memory pages that are not needed for analysis. Alternatively, you can use the **gzip** and **split** commands.

About this task

Compressing the dump substantially reduces the size of dump files and the amount of time needed to transmit them from one location to another. For Red Hat Enterprise Linux, the **makedumpfile** tool is included in the **kexec-tools** RPM that you can install, for example, with **yum install kexec-tools**. Because **makedumpfile** expects as input dump files in ELF format, you first have to transform your s390 format dump to ELF format. This is best done by mounting the dump using the **zgetdump** command.

Procedure

1. Mount the dump in ELF format by performing one of these steps:

- To mount a DASD dump from the partition `/dev/dasdb1` to `/mnt`, issue:

```
# zgetdump -m -f elf /dev/dasdb1 /mnt
```

- To mount a SCSI dump from file `dump.0` to `/dumps/mydumps`, issue:

```
# zgetdump -m -f elf dump.0 /dumps/mydumps
```

2. Locate the `vmlinux` file in the `debuginfo` RPM.

After mounting the dump in ELF format with **zgetdump**, the dump is available in the file named `/mnt/dump.elf`. In order to use **makedumpfile** with dump level greater than one, you also need the `vmlinux` file that contains necessary debug information. You find this file in the kernel `debuginfo` RPM.

Issue the following commands (the `<version>` in the example must be replaced by the appropriate kernel version that caused the dump):


```
# rpm -qpl kernel-debuginfo-<version>.el8.s390x.rpm | grep vmlinux
```

3. Extract the vmlinux file to `./usr/lib/debug/lib/modules/<version>.el8.s390x/`. Issue the following command:

```
# rpm2cpio kernel-debuginfo-<version>.el8.s390x.rpm | cpio -idv *vmlinux*
./usr/lib/debug/lib/modules/<version>.el8.s390x/vmlinux
1079519 blocks
```

4. Use the **-d** (dump level) option of **makedumpfile** to specify which pages to exclude from the dump. See the man page for **makedumpfile** for a description of the dump level and other options of **makedumpfile**.

This example compresses the dump file named `/mnt/dump.elf` (**-c** option) and excludes pages that are typically not needed to analyze a kernel problem. Excluded pages are: pages containing only zeroes, pages used to cache file contents (cache, cache private), pages belonging to user space processes, and free pages (maximum dump level 31):

```
# makedumpfile -c -d 31 -x ./usr/lib/debug/lib/modules/<version>.el8.s390x/vmlinux \
/mnt/dump.elf dump.kdump
```

The newly created file, named `dump.kdump` should be much smaller than the original file, named `dump.elf`. Until your kernel problem is resolved, it is recommended to keep the original dump file. This will enable you to reduce the dump level, if it turns out that the pages that had been excluded are still needed for problem determination.

5. For initial problem analysis, you can also extract the kernel log with **makedumpfile**, and send it to your support organization:

```
# makedumpfile --dump-dmesg -x ./usr/lib/debug/lib/modules/<version>.el8.s390x/vmlinux \
/mnt/dump.elf kernel.log
```

What to do next

After you have used **makedumpfile**, you can unmount the dump:

```
# zgetdump -u /mnt
```

Compressing a dump using gzip and split

Use the **gzip** and **split** commands to compress the dump and split it into parts. Alternatively, you can use the **makedumpfile** command.

Procedure

1. Compress the dump and split it into parts of one GB by using the **gzip** and **split** commands.

- For a DASD dump:

```
# zgetdump /dev/dasdd1 | gzip | split -b 1G
```

- For a tape dump:

```
# mt -f /dev/ntibm0 rewind
# mt -f /dev/ntibm0 fsf
# zgetdump /dev/ntibm0 | gzip | split -b 1G
```

- For a SCSI dump:

```
# zgetdump /dev/mapper/36005076303ffd4010000000000020c0-part1 | gzip | split -b 1G
```

This creates several compressed files in your current directory:

```
# ls
# xaa xab xac xad xae
```

2. Create md5 sums of parts:

```
# md5sum * > dump.md5
```

3. Upload the parts together with the MD5 information to the support organization.

4. The receiver (the support organization) must do the following:

a) Verify md5 sums:

```
# cd dumpdir
# md5sum -c dump.md5
xaa: OK
xab: OK
...
```

b) Merge parts and uncompress the dump:

```
# cat x* | gunzip -c > dump
```

Preparing for analyzing a dump

To analyze your dump with **crash**, additional files are required.

If you need to send your dump for analysis, it might be good to include these additional files with the dump file. Your distribution typically provides the additional files in RPMs.

To begin analyzing a Red Hat Enterprise Linux 8.5 dump with **crash**, this file (as a minimum) is required:

- **vmlinux (full)**: Contains addresses of kernel symbols and datatype debug information

If you need to send your dump for analysis, include the RPMs shown in [Table 3 on page 42](#).

[Table 3 on page 42](#) lists RPMs that contain important files for debugging kernel dumps with **crash**.

Debug files	File system path	RPM
vmlinux (full)	/usr/lib/debug/lib/modules/ <version>.el8.s390x/vmlinux	kernel-debuginfo- <version>.el8.s390x.rpm
vmlinux.decompressor (full)	/usr/lib/debug/lib/modules/ <version>.el8.s390x/ vmlinux.decompressor	kernel-debuginfo- <version>.el8.s390x.rpm
modules (text)	/lib/modules/ <version>.el8.s390x/kernel/	kernel-core-<version>.el8.s390x.rpm and kernel-modules-<version>.el8.s390x.rpm
modules (debug)	/usr/lib/debug/lib/modules/ <version>.el8.s390x/kernel/	kernel-debuginfo- <version>.el8.s390x.rpm
debug source	/usr/src/debug/kernel- <version>.el8/linux- <version>.el8.s390x/	kernel-debuginfo-common-s390x- <version>.el8.s390x.rpm
trace events	/usr/lib/debug/usr/lib64/ traceevent/plugins/	perf-debuginfo-<version>.el8.s390x.rpm

Files that contain the addresses of kernel symbols are named (text).

Files that contain the corresponding datatype debug information are named (debug).
Files that contain both are named (full).

Sending a dump to IBM Support

I After compressing the dump, you can transfer it using FTPS, SFTP, or an HTTPS upload server.

Before you begin

You must open a support case and obtain a support case number before you send the data.

Procedure

See Enhanced Customer Data Repository (ECuRep) at <https://www.ibm.com/support/ecurep> for detailed instructions.

Appendix A. Obtaining a dump with limited size

The `mem` kernel parameter can make Linux use less memory than is available to it. A dump of such a Linux system does not need to include the unused memory. You can use the **zipl size** option to limit the amount of memory that is dumped.

About this task

The **size** option is available for dumps to DASD and tape, in command-line mode or in configuration-file mode. The **size** option is appended to the dump device specification with a comma as separator.

The value is a decimal number that can optionally be suffixed with K for kilobytes, M for megabytes, or G for gigabytes. Values specified in byte or kilobyte are rounded to the next megabyte boundary.

Be sure not to make the dump size smaller than the amount of memory actually used by the system to be dumped. Limiting the dump size to less than the amount of used memory results in an incomplete dump.

Example

The following command prepares a DASD dump device for a dump that is limited to 100 megabyte:

```
# zipl -d /dev/dasdc1,100M
```


Appendix B. Command summary

The descriptions of the commands contain only the relevant options and parameters, for a full description refer to the man pages.

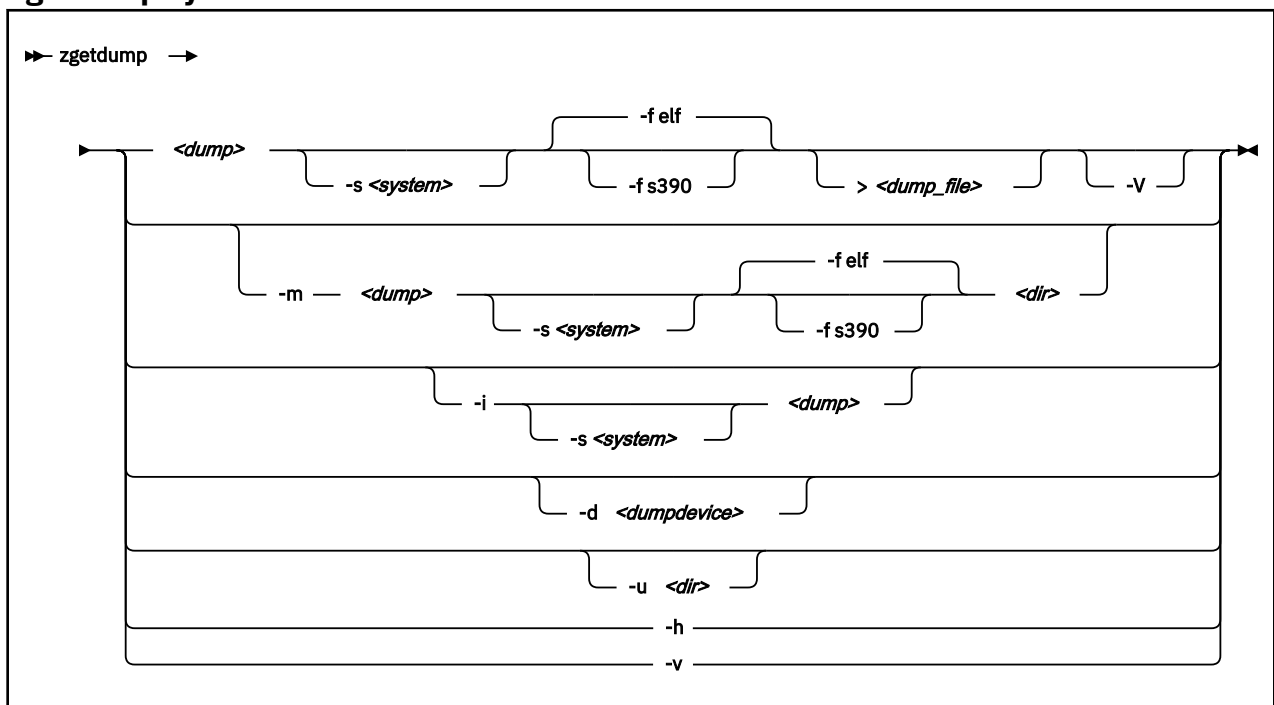
- “[zgetdump - Copy and convert kernel dumps](#)” on page 47
- “[dumpconf - Configure panic or PSW restart action](#)” on page 52
- “[crash - Analyze kernel dumps](#)” on page 54
- “[vmconvert - Convert z/VM VMDUMPS for Linux](#)” on page 54
- “[vmur - Receive dumps from the z/VM reader](#)” on page 55

zgetdump - Copy and convert kernel dumps

The **zgetdump** tool reads or converts a dump.

The dump can be located either on a dump device or on a file system. The dump content is written to standard output, unless you redirect it to a specific file. You can also mount the dump content, print dump information, or check whether a DASD device contains a valid dump tool.

zgetdump syntax



Parameters

<dump>

is the file, DASD device or partition, multipath partition of a SCSI disk, or channel-attached tape device where the source dump is located:

- Regular dump file (for example `/testdir/dump.0`)
- DASD partition device node (for example `/dev/dasdc1`)
- DASD device node for multi-volume dump (for example `/dev/dasdc`)
- Device mapper multipath partition device node of a SCSI disk (for example `/dev/mapper/36005076303ffd40100000000000020c0-part1`)

- Tape device node (for example `/dev/ntt1bm0`)

Note: For a DASD multi-volume dump it is sufficient to specify only one of the multi-volume DASDs as `<dump>`.

<dump_file>

Is the file to which the output is redirected. The default is standard output.

<dumpdevice>

Specifies the dump device for the **-d** option. The device node of the DASD device, for example `/dev/dasdb`, or a multipath device node of a SCSI disk, for example `/dev/mapper/
36005076303ffd40100000000000020c0`.

-s <system> or --select <system>

for dumps that capture two systems, selects the system of interest. To check whether a dump contains two systems, use **zgetdump -i**. The **-s** option is mandatory when accessing the dump of a crashed `kdump` instance, but returns an error if applied to a regular dump.

A dump can contain data for a crashed production system and for a crashed `kdump` system. A dump like this is created if a stand-alone dump tool is used to create a dump for a `kdump` instance that crashed while creating a dump for a previously crashed production system. `<system>` can be:

prod

to select the data for the crashed production system.

kdump

to select the data for the `kdump` instance that crashed while creating a dump for the previously crashed production system.

all

to select the data for both `prod` and `kdump`.

-m <dump> <dir> or --mount <dump> <dir>

Mounts the `<dump>` to mount point `<dir>` and generates a virtual target dump file instead of writing the content to standard output. The virtual dump file is named `dump.FMT`, where `FMT` is the name of the specified dump format (see the **--fmt** option).

-u <dir> or --umount <dir>

Unmounts the dump that is mounted at mount point `<dir>`. You can specify the dump itself instead of the directory, for example `/dev/dasdd1`. This option is a wrapper for **fusemount -u**.

-i <dump> or --info <dump>

Displays the dump header information from the dump and performs a validity check.

-d <dumpdevice> or --device <dumpdevice>

Checks whether the specified ECKD, FBA, or SCSI disk device contains a valid dump tool and prints information about it.

-f <format> or --fmt <format>

Uses the specified target dump format `<format>` when writing or mounting the dump. The following target dump formats are supported:

elf

Executable and Linking Format core dump (default)

s390

S/390® dump

-V or --verbose

Shows the detailed memory-map layout when printing the dump header information for `s390_ext` and ELF dump formats.

-h or --help

Displays the help information for the command.

-v or --version

Displays the version information for the command.

Using zgetdump to copy a dump

Assuming that the dump is on DASD partition /dev/dasdb1 and that you want to copy it to a file named dump_elf:

```
# zgetdump /dev/dasdb1 > dump_elf
```

Using zgetdump to transfer a dump with ssh

Assuming that the dump is on DASD partition /dev/dasdd1 and that you want to transfer it to a file on another system with ssh:

```
# zgetdump /dev/dasdd1 | ssh user@host "cat > dump.elf"
```

Using zgetdump to transfer a dump with FTP

Follow these steps to transfer a dump with FTP:

1. Establish an FTP session with the target host and log in.
2. To transfer a file in binary mode, enter the FTP **binary** command:

```
ftp> binary
```

3. To send the dump file to the host issue a command of the following form:

```
ftp> put |"zgetdump /dev/dasdb1" <dump_file_on_target_host>
```

Using zgetdump to copy a multi-volume dump

Assuming that the dump is on DASD devices /dev/dasdc and /dev/dasdd spread along partitions /dev/dasdc1 and /dev/dasdd1, and that you want to copy it to a file named dump.elf:

```
# zgetdump /dev/dasdc > dump.elf
```

For an example of the output from this command, see [Chapter 4, “Using DASD devices for multi-volume dump,”](#) on page 19.

Using zgetdump to copy a tape dump

Assuming that the tape device is /dev/ntibm0:

```
# zgetdump /dev/ntibm0 > dump.elf
```

```
Format Info:  
Source: s390tape  
Target: elf
```

```
Copying dump:  
00000000 / 00001024 MB  
00000171 / 00001024 MB  
00000341 / 00001024 MB  
00000512 / 00001024 MB  
00000683 / 00001024 MB  
00000853 / 00001024 MB  
00001024 / 00001024 MB
```

```
Success: Dump has been copied
```

Checking whether a tape dump is valid, and printing the dump header

Assuming that the tape device is /dev/ntibm0:

```
# zgetdump -i /dev/ntibm0
Checking tape, this can take a while...
General dump info:
Dump format.....: s390tape
Version.....: 5
Dump created.....: Thu, 24 Oct 2019 09:09:49 +0000
Dump ended.....: Thu, 24 Oct 2019 09:11:09 +0000
Dump CPU ID.....: ff00012320948000
UTS kernel release.: 4.18.0-144.el8.s390x
UTS kernel version.: #1 SMP Thu Sep 12 14:45:38 UTC 2019
Build arch.....: s390x (64 bit)
System arch.....: s390x (64 bit)
CPU count (online): 2
CPU count (real)...: 2
Dump memory range..: 1024 MB
Real memory range..: 1024 MB

Memory map:
0000000000000000 - 000000003fffffff (1024 MB)
```

Checking whether a DASD dump is valid and printing the dump header

Assuming that the dump is on a partition, part1, of a DASD device /dev/dasdb1:

```
# zgetdump -i /dev/dasdb1
General dump info:
Dump format.....: s390_ext
Version.....: 1
Dump created.....: Fri, 25 Oct 2019 20:00:52 +0200
Dump ended.....: Fri, 25 Oct 2019 20:00:55 +0200
Dump CPU ID.....: ff3fec8729648000
UTS node name.....: s8360020
UTS kernel release.: 4.18.0-144.el8.s390x
UTS kernel version.: #1 SMP Thu Sep 12 14:45:38 UTC 2019
Build arch.....: s390x (64 bit)
System arch.....: s390x (64 bit)
CPU count (online): 2
CPU count (real)...: 2
Dump memory range..: 2048 MB
Real memory range..: 2048 MB
Dump file size.....: 493 MB

Memory map:
0000000000000000 - 000000007fffffff (2048 MB)
```

Checking whether a SCSI dump is valid and printing the dump header

Assuming that the dump is on the first partition of a SCSI disk, for example /dev/mapper/36005076303ffd40100000000000020c0-part1:

```
# zgetdump -i /dev/mapper/36005076303ffd40100000000000020c0-part1
General dump info:
Dump format.....: elf
Version.....: 1
UTS node name.....: r3545010
UTS kernel release.: 4.18.0-144.el8.s390x
UTS kernel version.: #1 SMP Thu Sep 12 14:45:38 UTC 2019
System arch.....: s390x (64 bit)
CPU count (online): 3
Dump memory range..: 1024 MB

Memory map:
0000000000000000 - 000000003fffffff (1024 MB)
```

Checking whether a device contains a valid dump record

Checking DASD device /dev/dasdb, which is a valid dump device:

```
# zgetdump -d /dev/dasdb
Dump device info:
Dump tool.....: Single-volume DASD dump tool
Version.....: 2
Architecture.....: s390x (64 bit)
DASD type.....: ECKD
Dump size limit...: none
```

Checking DASD device /dev/dasdc, which is not a valid dump device:

```
# zgetdump -d /dev/dasdc
zgetdump: No dump tool found on "/dev/dasdc"
```

Checking whether a SCSI disk contains a valid dump record

Checking SCSI multipath device /dev/mapper/36005076303ffd40100000000000020c0, which is a valid dump device:

```
# zgetdump -d /dev/mapper/36005076303ffd40100000000000020c0
Dump device info:
Dump tool.....: Single-volume SCSI dump tool
Version.....: 1
Architecture.....: s390x (64 bit)

Partition info:
Partition number..: 1
Maximum dump size.: 20473 MB
```

Checking SCSI multipath device /dev/mapper/36005076307ffc5e300000000000084cf, which is not a valid dump device:

```
# zgetdump -d /dev/mapper/36005076307ffc5e300000000000084cf
zgetdump: No dump tool found on "/dev/mapper/36005076307ffc5e300000000000084cf"
```

Using the mount option

Mounting is useful for multi-volume DASD dumps. After a multi-volume dump has been mounted, it is shown as a single dump file that can be accessed directly with dump processing tools such as **crash**.

The following example mounts a multi-volume DASD dump as an ELF dump, processes it with **crash**, and unmounts it with **zgetdump**:

```
# zgetdump -m /dev/dasdx /dumps
# crash vmlinux /dumps/dump.elf
# zgetdump -u /dumps
```

Mounting can also be useful when you want to process the dump with a tool that cannot read the original dump format. Use the **--fmt** option to mount the dump with a format other than the default format.

Selecting data from a dump that includes a crashed kdump

The following example mounts dump data for a crashed production system from a DASD backup dump for a failed kdump (see [“Failure recovery and backup tools”](#) on page 8 for details).

```
# zgetdump -s prod -m /dev/dasdb1 /mnt
```

Checking whether a dump has captured two systems

A dump can contain data from two systems. To check for this use **zgetdump -i**, for example, assuming that the previous dump example contains both a dump from the production system and a kdump kernel dump:

```
# zgetdump -i /dev/mapper/36005076303ffd40100000000000020c0-part1
zgetdump: The dump contains "kdump" and "production system"
Access "production system" with "-s prod"
Access "kdump" with "-s kdump"
Access the complete dump with "-s all"
Send both dumps to your service organization
```

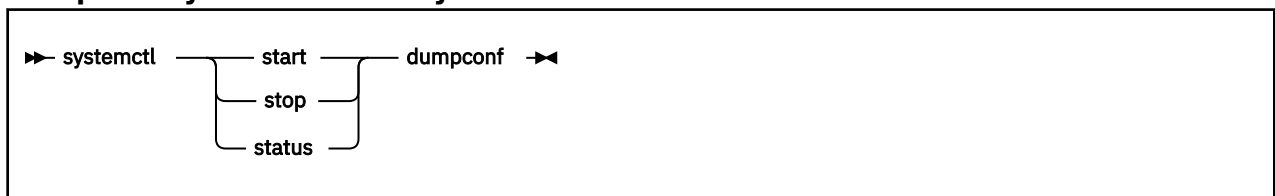
dumpconf - Configure panic or PSW restart action

The **dumpconf** service configures the action to be taken if a kernel panic or PSW restart occurs.

The service is installed as systemd unit and reads the configuration file `/etc/sysconfig/dumpconf`.

Note: kdump does not depend on **dumpconf** and can neither be enabled nor disabled with **dumpconf**. If kdump has been set up for your production system, dump tools as configured with **dumpconf** are used only if the integrity check for kdump fails. With kdump set up, you can use **dumpconf** to enable or disable backup dump tools. See also [“Failure recovery and backup tools”](#) on page 8.

dumpconf systemd service syntax



Parameters

start

Enable configuration defined in `/etc/sysconfig/dumpconf`.

stop

Stop the **dumpconf** service.

status

Show current configuration status of the **dumpconf** service.

Keywords for the configuration file

ON_PANIC

Shutdown action to be taken if a kernel panic or PSW restart occurs. Possible values are:

dump

Dump Linux and stop system.

reipl

Reboot Linux.

dump_reipl

Dump Linux and reboot system.

vmcmd

Execute specified CP commands and stop system.

stop

Stop Linux (default).

DELAY_MINUTES

The number of minutes that the activation of the **dumpconf** service is to be delayed. The default is zero.

Using **reipl** or **dump_reipl** actions with **ON_PANIC** can lead to the system looping with alternating IPLs and crashes. Use **DELAY_MINUTES** to prevent such a loop. **DELAY_MINUTES** delays activating the specified panic action for a newly started system. When the specified time has elapsed, the **dumpconf** service activates the specified panic action. This action is taken should the system

subsequently crash. If the system crashes before the time has elapsed, the previously defined action is taken. If no previous action has been defined, the default action (STOP) is performed.

VMCMD_<X>

Specifies a CP command, <X> is a number from one to five. You can specify up to five CP commands that are executed in case of a kernel panic or PSW restart. Note that z/VM commands, device addresses, and names of z/VM guest virtual machines must be uppercase.

DUMP_TYPE

Type of dump device. Possible values are **ccw** and **fcp**.

DEVICE

Device bus-ID of the dump device.

WWPN

WWPN for SCSI dump device.

LUN

LUN for SCSI dump device.

BOOTPROG

Boot program selector

BR_LBA

Boot record logical block address.

Example configuration files for the dumpconf service

- Example configuration for a CCW dump device (DASD) using **reipl** after dump and DELAY_MINUTES:

```
ON_PANIC=dump_reipl
DUMP_TYPE=ccw
DEVICE=0.0.4714
DELAY_MINUTES=5
```

- Example configuration for FCP dump device (SCSI disk):

```
ON_PANIC=dump
DUMP_TYPE=fcp
DEVICE=0.0.4711
WWPN=0x4712076300ce93a7
LUN=0x4712000000000000
BOOTPROG=0
BR_LBA=0
```

- Example configuration for re-IPL if a kernel panic or PSW restart occurs:

```
ON_PANIC=reipl
```

- Example of sending a message to the z/VM guest virtual machine "OPERATOR", executing a **CP VMDUMP** command, and rebooting from device 4711 if a kernel panic or PSW restart occurs:

```
ON_PANIC=vmcmd
VMCMD_1="MSG "OPERATOR" Starting VMDUMP"
VMCMD_2="VMDUMP"
VMCMD_3="IPL 4711"
```

Note that z/VM commands, device addresses, and names of z/VM guest virtual machines must be uppercase.

Examples for using the dumpconf service

Use the **dumpconf** service to enable and disable the configuration.

- To enable the configuration:

```
# systemctl start dumpconf
```

- To display the status:

```
# systemctl status dumpconf
| dumpconf.service - Configure dump on panic
  Loaded: loaded (/usr/lib/systemd/system/dumpconf.service...)
  Active: active (exited) since Mon 2017-11-06 20:47:15 CET; 1s ago
  Process: 12200 ExecStart=/lib/s390-tools/dumpconf start (code=exited, status=0/SUCCESS
  Main PID: 12200 (code=exited, status=0/SUCCESS)

Nov 06 20:47:15 s3545002 systemd[1]: Starting Configure dump on panic ...
Nov 06 20:47:15 s3545002 dumpconf[12200]: dump_reipl on panic configured: Using ccw...
Nov 06 20:47:15 s3545002 systemd[1]: Started Configure dump on panic ...
```

- To disable dump on panic:

```
# systemctl stop dumpconf
```

- To display the status again and check that the status is now stopped:

```
# systemctl status dumpconf
| dumpconf.service - Configure dump on panic
  Loaded: loaded (/usr/lib/systemd/system/dumpconf.service...)
  Active: inactive (dead)
  ...
Nov 06 20:49:33 s3545002 systemd[1]: Stopping Configure dump on panic ...
Nov 06 20:49:33 s3545002 dumpconf[12217]: Dump on panic is disabled now
Nov 06 20:49:33 s3545002 systemd[1]: Stopped Configure dump on panic ...
```

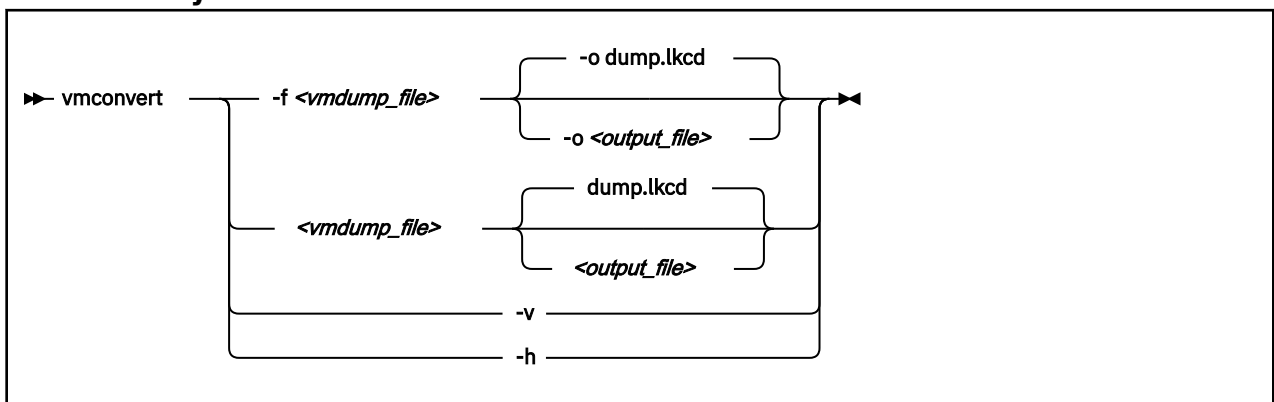
crash - Analyze kernel dumps

The **crash** tool is a GPL-licensed tool maintained by Red Hat. For more details see the tool online help.

vmconvert - Convert z/VM VMDUMPS for Linux

The **vmconvert** tool converts a dump that was created with **VMDUMP** into a file that can be analyzed with **crash**.

vmconvert syntax



Parameters

<vmdump_file> or -f <vmdump_file> or --file <vmdump_file>

Specifies the **VMDUMP** created dump file to be converted.

<output_file> or -o <output_file> or --output <output_file>

Specifies the name of the dump file to be created. The default is dump.lkcd.

-v or --version

Displays the tool version.

-h or --help

Displays the help information for the command.

Example

To convert a **VMDUMP**-created dump file `vmdump1` into a dump file `dump1.lkcd` that can be processed with **crash**, issue:

```
# vmconvert -f vmdump1 -o dump1.lkcd
```

You can also use positional parameters:

```
# vmconvert vm.dump lkcd.dump
vmdump information:
architecture: 32 bit
date.....: Fri Feb 18 11:06:45 2005
storage.....: 16 MB
cpus.....: 6
16 of 16 |#####| 100%
'lkcd.dump' has been written successfully.
```

vmur - Receive dumps from the z/VM reader

The **vmur** command can receive a **VMDUMP** file from the z/VM reader and convert it into a file that can be analyzed with **crash**.

Issue a command of the following form:

```
# vmur receive -c <spool ID> <dump file name>
```

Parameters**<spool ID>**

Specifies the **VMDUMP** file spool ID.

<dump file name>

Specifies the name of the output file to receive the reader spool file's data.

For more details, see the **vmur** man page and *Device Drivers, Features, and Commands on Red Hat Enterprise Linux 8.5, SC34-7715*

Example

The **vmur** commands access the reader device, which has to be online. To set it online, it needs to be freed from `cio_ignore`:

```
# cio_ignore -r c
# chccwdev -e c
Setting device 0.0.000c online
Done
```

To receive and convert a **VMDUMP** spool file with spool ID 463 to a file named `dump.lkcd` on the Linux file system in the current working directory:

```
# vmur rec -c 463 dump.lkcd
```


Accessibility

Accessibility features help users who have a disability, such as restricted mobility or limited vision, to use information technology products successfully.

Documentation accessibility

The Linux on Z and LinuxONE publications are in Adobe Portable Document Format (PDF) and should be compliant with accessibility standards. If you experience difficulties when you use the PDF file and want to request a Web-based format for this publication send an email to eservdoc@de.ibm.com or write to:

IBM Deutschland Research & Development GmbH
Information Development
Department 3282
Schoenaicher Strasse 220
71032 Boeblingen
Germany

In the request, be sure to include the publication number and title.

When you send information to IBM, you grant IBM a nonexclusive right to use or distribute the information in any way it believes appropriate without incurring any obligation to you.

IBM and accessibility

See the IBM Human Ability and Accessibility Center for more information about the commitment that IBM has to accessibility at

www.ibm.com/able

Notices

This information was developed for products and services offered in the U.S.A. IBM may not offer the products, services, or features discussed in this document in other countries. Consult your local IBM representative for information on the products and services currently available in your area. Any reference to an IBM product, program, or service is not intended to state or imply that only that IBM product, program, or service may be used. Any functionally equivalent product, program, or service that does not infringe any IBM intellectual property right may be used instead. However, it is the user's responsibility to evaluate and verify the operation of any non-IBM product, program, or service.

IBM may have patents or pending patent applications covering subject matter described in this document. The furnishing of this document does not give you any license to these patents. You can send license inquiries, in writing, to:

IBM Director of Licensing
IBM Corporation
North Castle Drive
Armonk, NY 10504-1785
U.S.A.

The following paragraph does not apply to the United Kingdom or any other country where such provisions are inconsistent with local law: INTERNATIONAL BUSINESS MACHINES CORPORATION PROVIDES THIS PUBLICATION "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF NON-INFRINGEMENT, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Some states do not allow disclaimer of express or implied warranties in certain transactions, therefore, this statement may not apply to you.

This information could include technical inaccuracies or typographical errors. Changes are periodically made to the information herein; these changes will be incorporated in new editions of the publication. IBM may make improvements and/or changes in the product(s) and/or the program(s) described in this publication at any time without notice.

Any references in this information to non-IBM Web sites are provided for convenience only and do not in any manner serve as an endorsement of those Web sites. The materials at those Web sites are not part of the materials for this IBM product and use of those Web sites is at your own risk.

IBM may use or distribute any of the information you supply in any way it believes appropriate without incurring any obligation to you.

The licensed program described in this information and all licensed material available for it are provided by IBM under terms of the IBM Customer Agreement, IBM International Program License Agreement, or any equivalent agreement between us.

All statements regarding IBM's future direction or intent are subject to change or withdrawal without notice, and represent goals and objectives only.

This information is for planning purposes only. The information herein is subject to change before the products described become available.

Trademarks

IBM, the IBM logo, and ibm.com are trademarks or registered trademarks of International Business Machines Corp., registered in many jurisdictions worldwide. Other product and service names might be trademarks of IBM or other companies. A current list of IBM trademarks is available on the Web at "Copyright and trademark information" at www.ibm.com/legal/copytrade.shtml

Adobe is either a registered trademark or trademark of Adobe Systems Incorporated in the United States, and/or other countries.

The registered trademark Linux is used pursuant to a sublicense from the Linux Foundation, the exclusive licensee of Linus Torvalds, owner of the mark on a worldwide basis.

Index

Special Characters

/etc/init.d/dumpconf
dumpconf configuration file [52](#)
/etc/kdump.conf
configuration file for kdump [9](#)

A

accessibility [57](#)
analyzing dump
preparing for [42](#)
authority
root [vii](#)
automatic dump
dump-on-panic [5](#)
automatic dump-on-panic [5](#)

C

commands
crash [54](#)
dumpconf [52](#)
summary [47](#)
vmconvert [54](#)
vmur [55](#)
zgetdump [47](#)
compressing dump
using gzip and split [41](#)
using makedumpfile [40](#)
configuration file
dumpconf [52](#)
kdump [9](#)
crash
preparing for analyzing a dump with [42](#)
crashkernel=
kernel parameter [7](#)
creating dumps
tools overview [1](#)

D

DASD devices
using as dump device [13](#)
using for multi-volume dump
[19](#)
DASD dump
initiating [14](#)
DASD dump tool
installing [13](#)
DASD multi-volume dump
starting [21](#)
dump
compressing using gzip and split [41](#)
compressing using makedumpfile [40](#)
copy from DASD with zgetdump command [16](#)

dump (*continued*)
copy from SCSI with zgetdump command [33](#)
copy multi-volume dump from DASD with zgetdump
command [22](#)
copy tape from [26](#)
copy with zgetdump command [27](#)
initiating SCSI [30](#)
limited size [45](#)
multi-volume [19](#)
preparing for analyzing [42](#)
sharing space for [2](#)
starting a multi-volume DASD [21](#)
tape, checking if valid [27](#)
tape, initializing [23](#)
dump devices
DASD [13](#)
definition [2](#)
SCSI [29](#)
sharing between different Linux versions [6](#)
tape [23](#)
dump header
SCSI dump, printing the [34](#)
dump methods
comparison [4](#)
dump tool
crash [54](#)
DASD, installing [13](#)
installing SCSI [29](#)
tape, installing [23](#)
dump tools
dumpconf service [52](#)
multi-volume, DASD
[20](#)
stand-alone [2](#)
stand-alone tape [23](#)
summary [47](#)
virsh dump [3](#), [37](#)
vmconvert [54](#)
VMDUMP [3](#), [35](#)
vmur [55](#)
zgetdump [47](#)
dump tools overview [1](#)
dumpconf [33](#)
dumpconf service [52](#)

E

ECuRep [43](#)
example of starting dump
using SCSI [30](#)

F

firstboot utility
kdump setup [9](#)

G

gzip command [41](#)

H

handling large dumps [39](#)
HMC [31](#)

I

IBM Documentation [2](#)
initiate DASD dumps
 HMC or SE [15](#)
initiate dump, example using [30](#)
initiate dumps
 automatic [33](#)
 HMC or SE [11](#), [16](#)
 using a DASD device [14](#)
 using VMDUMP [35](#)
initiate SCSI dumps
 HMC or SE [31](#)
initiate tape dumps
 HMC or SE [25](#)
initiating
 SCSI dump [30](#)
initiating a dump [35](#)
initiating a dump to tape [24](#)
initiating dump
 using SCSI [30](#)
inject-nmi
 virsh command [10](#)
installing
 SCSI dump tool [29](#)

K

kdump
 advantages and disadvantages [7](#)
 comparison with other dump methods [4](#)
 initiate [9](#)
 initiating [10](#)
 introduction [2](#)
 setup [9](#)
 testing automatic dump-on-panic [5](#)
kdump kernel [7](#)
Kernel Dump Configuration utility
 kdump setup [9](#)

L

large dump
 handling [39](#)
 multi-volume [19](#)
limit amount of memory dumped [45](#)
Linux versions
 sharing dump devices between [6](#)

M

makedumpfile [40](#)
memory
 reserved for kdump kernel [7](#)

memory dump
 compressing [40](#)
 compressing, using gzip and split [41](#)
multi-volume dump
 starting [21](#)
multi-volume dumps
 DASD tool [20](#)

P

printing the dump header
 SCSI dump [34](#)
profs
 required authority [vii](#)

R

root authority [vii](#)

S

s390utils [2](#)
SCSI [30](#)
SCSI dump
 initiating [30](#)
 printing the dump header [34](#)
SCSI dump device [29](#)
SCSI dump tool
 installing [29](#)
SCSI Linux System Dumper [29](#)
SD, *See* SCSI Linux System Dumper
SE [31](#)
sending a dump to IBM [43](#)
split command [41](#)
summary
 commands for dumps [47](#)
support case [43](#)
system restart
 z/VM CP command [10](#)

T

tape
 copy dump from [26](#)
 use for dumping, preparing [26](#)
 using as dump device [23](#)
tape dump
 checking if valid [27](#)
 initializing [23](#)
tape dump tool
 installing [23](#)
testing [5](#)
tools for creating dumps [1](#)
transfer time
 reducing with kdump [2](#)

U

using kdump [9](#), [10](#)

V

- virsh command
 - inject-nmi [10](#)
- virsh dump
 - introduction [3](#)
- vmconvert [54](#)
- VMDUMP
 - comparison with other dump methods [4](#)
 - copying dump [36](#)
 - initiate dump process [35](#)
 - introduction [3](#)
- vmur
 - using to copy VMDUMP dump [36](#)

Z

- z/VM CP command
 - system restart [10](#)
- zgetdump
 - comparison with other dump methods [4](#)
- zgetdump tool [16](#), [22](#), [27](#), [33](#)
- zipl
 - size option [45](#)



SC34-7718-02

