IBM Security Identity Manager
Version 7.0.1.3

Error Message Topics

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IBM
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Chapter 1. How to use error messages

Your understanding of IBM® Security Identity Manager is key to diagnosing problems.

This topic provides the messages format information generated by IBM Security Identity Manager. See Diagnostic tools in the Troubleshooting section of the IBM Security Identity Manager information center for information about capturing IBM Security Identity Manager messages during the various stages of installation, configuration, and operation.

The messages from the middleware products can also be critical to understanding the entire picture of what is occurring, and deciding what corrective actions to take. Each product has its own unique message identifier. For details on other product messages, see the documentation provided with the product.
Chapter 2. Message format

Messages that are generated by IBM Security Identity Manager contain eight character identifiers. Messages are in the format CTGIMcnnns:

Security Identity Manager messages have the following format.

CTGIM
The five character function identifier for the product. All Security Identity Manager messages begin with CTGIM.

The one-character identifier that represents different functions in the product:

A Workflow management
B Lifecycle management
C Post office management
D Remote services
E Policy
F Data services
G Service management
H Password management
I Account management
J Form customization
K Import and export management
L Web client
M Authentication response
N Reporting
O Common
P Installation and configuration
Q Installation and configuration
R Role management
S Container management
T Adapter management
U,V User interface. Multiple functions are represented by these identifiers. Messages with different identifiers might be presented concurrently with user interface messages.
W Identity Service Center. Multiple functions are represented by these identifiers. Messages with different identifiers might be presented concurrently with Identity Service Center messages.
X Privileged identity management and data synchronization
Y Web Services
Z IBM Security Identity Manager REST services. Multiple functions
are represented by these identifiers. Messages with different identifiers might be presented concurrently with IBM Security Identity Manager REST service messages.

nnn  A three digit numerical portion that uniquely identifies each message.

s    An identifier describing the message severity:

I    Informational. The message requires no user action.
E    Error. A user action is required.
W    Warning. The message might require a user action.
Chapter 3. Workflow management messages

These messages contain information about workflow management. They are identified by the letter A.

CTGIMA001E  An error occurred while processing the following JavaScript. JavaScript:
javascript The following error occurred.
Error: error_text

Explanation: An error occurred with the specified JavaScript. The error text provides further details about the error.

Administrator response: Fix the JavaScript code based on the error text.

CTGIMA002E  A configuration error occurred while processing dynamic content. The variable_name environment variable is missing from the environment_map dynamic content execution environment map.

Explanation: The environmental variable identified in the message cannot be found. This is an internal error.


CTGIMA003E  A dynamic content tag is not recognized. An error occurred parsing the element located near line line_number and column column_number. The following message was received while parsing the XML code: xml_message

Explanation: An error occurred while parsing a dynamic content tag that was specified in the template. Ensure that the element is coded correctly. For example, ensure that the tag has both starting and ending tags coded correctly and that any special escaped characters are coded.

Administrator response: Fix the dynamic content template, and start the workflow process again.

CTGIMA004E  The key attribute or element is missing from the RE dynamic content tag. Processing of the dynamic message content is stopped.

Explanation: An error occurred while parsing the RE tag that is used to specify string replacement. The required key attribute or element is missing.

Administrator response: Specify the key attribute on the RE tag or KEY tag, and start the workflow process again.

CTGIMA005E  The name attribute is missing from the RB dynamic content tag. Processing of the dynamic content is stopped.

Explanation: An error occurred while parsing the RB tag, which is used to specify a resource bundle for a work order element. The required name attribute is missing.

Administrator response: Specify the name attribute on the RB tag, and start the workflow process again.

CTGIMA006E  The xml_element_name XML element cannot be processed. The element is located near line line_number and column column_number.

Explanation: The element specified in the dynamic content is not a valid element.

Administrator response: Fix the dynamic content template, and start the workflow process again.

CTGIMA007E  An error occurred parsing the xml_element XML element near line line_number and column column_number.

Explanation: The element specified in the dynamic content is not a valid element.

Administrator response: Fix the dynamic content template, and start the workflow process again.

CTGIMA008E  The Reminder Interval field value is not valid. Enter an integer of one or greater.

Explanation: The value specified for the Reminder Interval field is not correct. The value must be equal to or greater than one day.

Administrator response: Change the value for the Reminder Interval field.

CTGIMA009E  The interval value is not valid. The value for the Reminder Interval field must be less than or equal to the value specified for escalation time.

Explanation: The value for the Reminder Interval field
is not correct. Enter a value less than or equal to the escalation time, which is specified in the Escalation Limit field.

**Administrator response:** Change the value for the Reminder Interval field.

---

**CTGIMA010E** The value in the XHTML Body field for the template_name workflow notification template exceeds the maximum number of characters. The maximum number of characters for this field is 50 000.

**Explanation:** The XHTML Body field for the specified template exceeds the maximum number of characters. The value must contain fewer than 50 000 characters.

**Administrator response:** Reduce the number of characters in the XHTML Body field.

---

**CTGIMA011E** The value in the Text Body field for the template_name workflow notification template exceeds the maximum number of characters. The maximum number of characters for this field is 4 000.

**Explanation:** The Text Body field for the specified template exceeds the maximum number of characters. This value must contain fewer than 4 000 characters.

**Administrator response:** Reduce the number of characters in the Text Body field.

---

**CTGIMA012E** The value in the Subject field for the template_name workflow notification template exceeds the maximum number of characters. The maximum number of characters for this field is 2000.

**Explanation:** The Subject field for the specified template exceeds the maximum number of characters. The value must contain fewer than 2000 characters.

**Administrator response:** Reduce the number of characters in the Subject field.

---

**CTGIMA014E** To Do Reminder configuration data for the organization_name organization cannot be retrieved.

**Explanation:** The configuration data for the To-Do Reminder template cannot be retrieved from the LDAP database. This data is specified on the Workflow Notifications page.

**Administrator response:** Verify that the LDAP server is available and that there are no network outages, and then try the operation again. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

---

**CTGIMA015E** The Key tag and the key attribute on the RE tag cannot be specified at the same time.

**Explanation:** Coding the Key tag and the key attribute on the RE tag is not allowed within the same RE tag coding. Both the Key tag and key attribute provide the same information.

**Administrator response:** Remove either the key attribute from the RE tag or the Key tag statement from the activity. Start the workflow again.

---

**CTGIMA017E** An expected To-Do Reminder notification message was not sent.

**Explanation:** The To-Do Reminder workflow notification is enabled, and an unexpected error occurred, and the request to send a to-do reminder was not scheduled.

**Administrator response:** Verify the template syntax is correct. A syntax coding error of dynamic content can cause this problem. Review the IBM Security Identity Manager log files for additional information. Look for data indicating a problem with notification e-mail messages. Check that the Java Message Service (JMS) queue and directory server are available.

---

**CTGIMA018E** The value entered for Escalation Time is not valid. The value must be an integer equal to or greater than 1.

**Explanation:** The value for the Escalation Time is not correct. The value must be one or more days.

**Administrator response:** Change the value for the Escalation Time field.

---

**CTGIMA020E** The interval value is not valid. The value for the Reminder Interval field must be an integer.

**Explanation:** The value for the Reminder Interval field is not correct. The value must be an integer.

**Administrator response:** Change the value for the Reminder Interval field.
The property property_name cannot be read from the enRole.properties file. The default refresh period of 10 minutes will be used.

Explanation: The property for determining how often to refresh the reminder cache could not successfully be read from the properties file. The default of 10 minutes will be used.

Administrator response: If you wish to use something other than 10 minutes as the cache refresh time, edit the enRole.properties file on the IBM Security Identity Manager server, and add the key listed above with a value (in minutes). Then, stop and start application server.

An error occurred retrieving the Reminder configuration data.

Explanation: Configuration data specified on the Reminder page cannot be retrieved from the directory server.

Administrator response: Verify that the directory server is available and there are no network outages and try the operation again. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

A directory server communication error occurred while trying to retrieve Reminder configuration data.

Explanation: An communication error occurred while trying to contact the directory server.

Administrator response: Check to make sure the directory server is up and running.

The field_name field contains a template validation error. The following error occurred. Error: error_text

Explanation: When saving the notification template, each field is validated. A syntax error occurred in the identified field.

Administrator response: Correct the notification template.

An error occurred while executing ITIMURL tag. Error: error_text

Explanation: An error occurred while executing ITIMURL tag.

Administrator response: An error occurred while executing ITIMURL tag. A message is written to the log file.

The Java Message Service (JMS) resources cannot be found in order to send a message to the queue_name destination queue. The following error occurred. Error: error_text

Explanation: An error occurred while locating the Java Message Service (JMS) resources that are required to send a JMS message to the specified destination queue. Either the JMS Queue Connection Factory or queue could not be located through JNDI. Processing cannot continue.

Administrator response: Review the status of the JMS servers that are hosting the queues in your application server environment. The JMS servers must be in the running state. If they are currently stopped, start them. If the JMS servers are running, review the application server log files for errors. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

A Java Message Service (JMS) error occurred while putting a message on the queue_name JMS queue. The following error occurred. Exception: exception_text

Explanation: An error occurred while putting a message on the specified JMS queue. Processing cannot continue.

Administrator response: Review the status of the JMS servers that are hosting the queues in your application server environment. The JMS servers must be in the running state. If they are currently stopped, start them. If the JMS servers are running, review the application server log files for errors. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

An error occurred while putting a message on the queue_name Java Message Service (JMS) destination queue. The message will be put on the backup_queue_name backup destination queue. The following error occurred. Exception: exception_text

Explanation: An error occurred while putting a message on a Java Message Service (JMS) message queue. The message will be sent to the specified backup queue. This message occurs when a queue is not available at the time the message is being sent to the queue. The outage might be temporary.

Administrator response: Review the status of the JMS servers that are hosting the queues in your application server environment. The JMS servers must be in the running state. If they are currently stopped, start them. If the JMS servers are running, review the application server log files.
server log files for errors. If the problem persists, Check IBM Electronic Support for additional information
-www.ibm.com/software/sysmgmt/products/support/
index.html?ibmpr=tivman.

CTGIMA104W   The Java Message Service (JMS) could not be closed after putting a
message on the queue_name destination
queue. The following error occurred.
Error: error_text

Explanation: An error occurred while closing the Java Message Service (JMS) queue. The close process occurs
after successfully putting a message on the queue.

Administrator response: Review the status of the JMS servers that are hosting the queues in your application
server environment. The JMS servers must be in the
running state. If they are currently stopped, start them.
If the JMS servers are running, review the application
server log files for errors. If the problem persists, check
IBM Electronic Support for additional information
-www.ibm.com/software/sysmgmt/products/support/
index.html?ibmpr=tivman.

CTGIMA105W   The value for the Java Message Service (JMS) message expiration
interval cannot be loaded from the
properties files. The default value of 24
hours was used. The following error
occurred. Exception: exception_text

Explanation: The message expiration interval could not be read from the enRole.properties file. This value
controls the maximum life of a Java Message Service
(JMS) message. The default value of 24 hours was used
instead.

Administrator response: Review the classpath variable for this application server to ensure that the
enRole.properties file can be located properly. Ensure
that the file exists, and that you have correct file
permissions. Verify that the property
enrole.messaging.ttl is set to an appropriate value.

CTGIMA106E   While removing a Java Message Service (JMS) message, the
message-driven bean queue name could
not be located. The following error
occurred. Exception: exception_text

Explanation: The message-driven beans load their
queue names based on the configuration information in
the deployment descriptors of the application. The
queue name could not be located.

Administrator response: Ensure that the application
has been deployed correctly to the application server.
Check IBM Electronic Support for additional
information -www.ibm.com/software/sysmgmt/
products/support/index.html?ibmpr=tivman.

CTGIMA107E   An unexpected error occurred while processing the Java Message Service
(JMS) message_id message on the
queue_name queue. The message will be
discarded. The following error occurred.
Exception: exception_text

Explanation: A Java Message Service (JMS) message
that was delivered to the application could not be
processed correctly. The message will be discarded.

Administrator response: Review the IBM Security
Identity Manager log files for additional information
regarding the error. Correct the problem, and try the
operation again if necessary. If the problem persists,
check IBM Electronic Support for additional information
-www.ibm.com/software/sysmgmt/products/support/
index.html?ibmpr=tivman.

CTGIMA108E   An unexpected error occurred while processing the message_id Java Message
Service (JMS) message on the
queue_name queue. The message will be
delivered again and potentially
rescheduled or retried. The following
error occurred. Exception: exception_text

Explanation: A Java Message Service (JMS) message
that was delivered to the application could not be
processed correctly. The transaction will be rolled back,
and the message will be delivered again. At that time,
message processing will potentially be immediately
retried or scheduled for future processing.

Administrator response: Review the IBM Security
Identity Manager log files for additional information
regarding the error. Correct the problem, and try the
operation again. If the problem persists, check IBM
Electronic Support for additional information
-www.ibm.com/software/sysmgmt/products/support/
index.html?ibmpr=tivman.

CTGIMA109W   Attempting an immediate retry for
the Java Message Service (JMS)
message_id message on the queue_name
queue.

Explanation: An error occurred while sending a Java
Message Service (JMS) message to the required
destination.

Administrator response: Review the IBM Security
Identity Manager log files for additional information
regarding the error. Correct the problem, and try the
operation again. If the problem persists, check IBM
Electronic Support for additional information
-www.ibm.com/software/sysmgmt/products/support/
index.html?ibmpr=tivman.
CTGIMA110W  Scheduling a retry for the message_id Java Message Service (JMS) message on the queue_name queue. The message has been delivered num_retries times, and will be rescheduled for delivery in approximately retry_delay milliseconds.

Explanation: An error occurred sending a Java Message Service (JMS) message to the required destination during an additional attempt. Message CTGIMA111W is displayed when an error occurs on the initial attempt to deliver the message. The number of retries is specified in the enRole.properties file.


CTGIMA111E  Discarding message message_id, which was received on queue queue_name. The message has been delivered num_retries times, and has not been successfully handled after retry_delay milliseconds.

Explanation: An error occurred while sending a Java Message Service (JMS) message to the required destination.


CTGIMA112E  Cannot register a listener for handling the message completion events. The following error occurred. Error: error_text

Explanation: An attempt to install a fix pack caused an error. The fix pack is not one expected by the IBM Security Identity Manager server.

Administrator response: Restart the application server and try the operation again. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman

CTGIMA113W  The Java Message Service (JMS) queue configuration attribute attribute_name for queue queue_name is not supported. The value will be ignored.

Explanation: A configuration attribute for the specified queue was found in the enRole.properties file, but it is not supported. The setting will be ignored.

Administrator response: Review the enRole.properties file for Java Message Service (JMS) configuration problems. Verify that the configuration parameters are set correctly.

CTGIMA114W  A Java Message Service (JMS) message message_id was redelivered on the queue_name queue. Retries are not supported on this queue. The message is discarded.

Explanation: Some IBM Security Identity Manager Java Message Service (JMS) queues do not handle redelivered messages. Messages attempted to be redelivered to these queues are discarded.

Administrator response: Review the IBM Security Identity Manager log files for additional information regarding the redelivery. It may be due to an application server restart. Try the operation again.

CTGIMA150E  The partitioning operation cannot locate the state information for the partition_identifier partitioning sequence. A requested operation might not complete successfully.

Explanation: The in-memory state information for a partitioning sequence cannot be located. This is most likely due to an application server process being restarted during the partitioning process.


CTGIMA152W  A step in the partition_identifier partitioning sequence is being processed again because an exception occurred while processing the data set.

Explanation: An error occurred while partitioning the data set.

Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMA153W  A step in the partition_identifier partitioning sequence is being tried again because an unexpected exception occurred while handling the step.

Explanation: An error occurred while partitioning the data set during.

Administrator response: Review the IBM Security
Identity Manager log files for additional information about the error.

CTGIMA154E  A step in the partition_identifier partitioning sequence failed because an unexpected exception occurred while processing the data set.

Explanation: An error occurred while partitioning the data set.

Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMA155E  A step in the partition_identifier partitioning sequence failed because an unexpected error occurred while partitioning the data set.

Explanation: An error occurred while handling the data set during partitioning.

Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMA200W  The work_item_id activity is not found.

Explanation: The activity requested does not exist. This condition can happen under normal processing such as when two people are working on the list at the same time.

Administrator response: Refresh the list and then try the operation again. If the problem persists, review the IBM Security Identity Manager log files for associated errors.

CTGIMA201W  The database that contains the activities is not currently available.

Explanation: The IBM Security Identity Manager database that contains the workflow activities cannot be found.

Administrator response: Ensure that the IBM Security Identity Manager database is available and that there are no network outages, and then try the operation again. Review the IBM Security Identity Manager log files for additional information about the root cause of the problem. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

CTGIMA202E  An error occurred while retrieving the owner list for the work_item_id activity.

Explanation: An error occurred retrieving the list of activity owners while attempting to forward a request from the to-do list to someone else. The list of potential activity owners is empty.

Programmer response:

CTGIMA220W  The work_item_id activity cannot be locked. The activity is locked is locked by another user.

Explanation: The operation cannot complete because another user has the activity locked.

Administrator response: After the item is unlocked, try the operation again.

CTGIMA221E  The work_item_id activity cannot be unlocked without the proper authorization. You must be the activity owner or the system administrator to unlock the activity.

Explanation: The operation cannot complete because the user ID that is used to unlock the activity does not have the appropriate authority. The activity will not be unlocked.

Administrator response: Log on as an administrator or with the activity owner account, and try the operation again.

CTGIMA222E  The work_item_id activity cannot be forwarded because it is locked by another user.

Explanation: The operation cannot complete because the user ID used to forward the activity does not have the activity locked. The activity is locked by another user.

Administrator response: Contact the system administrator or the lock owner to remove the lock, and try the operation again.

Programmer response: Verify that the program containing the call to forward an activity includes the proper authority or is accessing the correct activities.

CTGIMA223E  The work_item_id activity cannot be forwarded to a user who is not identified as a potential assignee for the activity.

Explanation: An activity cannot be assigned to someone not listed in the initial assignment list.

Administrator response: Select a participant from the owner list, and try the operation again.

Programmer response: Verify that the program containing the call to forward a activity includes the proper authority or is accessing the correct activities.
CTGIMA230E  The work_item_id activity cannot be completed. The activity is locked by another user.

Explanation:  The operation cannot complete because another user owns the activity. The activity is locked.

Administrator response:  Wait until the activity is unlocked and try the operation again.

CTGIMA240E  The work_item_id activity cannot be deferred. You must be the owner to defer an activity.

Explanation:  The operation cannot complete because the user ID used to defer the activity does not have the appropriate authority. The activity will not be deferred.

Administrator response:  Log on as an administrator or with the activity owner account, and try the operation again.

Programmer response:  Verify that the program that contains the call to defer an activity includes the proper authority or is accessing the correct activities.

CTGIMA242E  The work_item_id activity. The activity does not allow deferral.

Explanation:  Deferral of this to-do list item is not supported.

Programmer response:  Verify that the program deferring activities includes checking for to-do list items that can be deferred.

CTGIMA243E  The work_item_id to-do list item cannot be deferred, because an internal error occurred.

Explanation:  The deferral operation cannot complete because an internal error.

Administrator response:  Review the IBM Security Identity Manager log files for additional information about the error. Look for errors that occurred before the one specified in the message.

Programmer response:  Verify that the program that contains the call to defer an activity is accessing the correct work items.

CTGIMA244E  The work_item_id to-do list item cannot be deferred. The item is locked by another user.

Explanation:  The deferral operation cannot complete because the activity is locked by another user.

Administrator response:  Wait until the activity is unlocked and try the operation again.

CTGIMA240E  The work_item_id activity. The root process ID is root_process_id. You may have to manually abort the process. The following error occurred. Error: error_text

Cause:  root_cause

Explanation:  An earlier error occurred that was not reported. The error has been detected during a later processing and is impacting this processing. An attempt to recover from the error and continue with processing was unsuccessful.

Administrator response:  Review the IBM Security Identity Manager log files for additional information about the error. Look for errors that occurred before the one specified in the message.

CTGIMA402E  The context_factory_name value for the enrole.appServer.contextFactory property in the enRole.properties file is not supported.

Explanation:  The value specified for the enrole.appServer.contextFactory property is not an expected value.

Administrator response:  Edit the enRole.properties file and change the Context Factory property to a valid value.

CTGIMA403E  An error occurred while reading the enrole.appServer.contextFactory property value in the enRole.properties file.

Explanation:  An error occurred trying to read the data for the enrole.appServer.contextFactory property.

Administrator response:  Ensure that the file and property exist. Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMA404E  person_name person failed the service selection policy evaluation.

Explanation:  The service selection policy evaluation failed for the specified person. The person did not meet the requirements specified by the policy.

Administrator response:  Ensure that the service selection policy is valid for the specified person. Ensure that there are no syntax errors in the policy. Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMA405E  At least one of the activities in the workflow process failed or had warnings.

Explanation:  Activities can fail during a workflow process for numerous reasons. Review the workflow
audit trail, for additional information about the problem.

**Administrator response:** Check the activities and subprocesses for the workflow for coding problems. From the IBM Security Identity Manager user interface, review the workflow audit trail for additional information.

---

**CTGIMA406W** The `workflow_process_id` workflow process cannot continue because it is already completed.

**Explanation:** An attempt to continue a workflow process cannot be done because the workflow has already completed. This message might be the result of timing.

**Administrator response:** From the IBM Security Identity Manager user interface, review the workflow audit trail to ensure that the workflow process completed normally. Review the IBM Security Identity Manager log files for additional information.

---

**CTGIMA407E** A configured workflow activity expected to receive `expected_parameter_size` parameters, but `received_parameter_size` parameters were received for `workflow_name` workflow that was processing the `activity_name` activity.

**Explanation:** The activity received parameter information that did not match what was configured for the parameters. The activity had been defined to expect a number of parameters based on a configuration value. The number of parameters that were received did not match the value defined.

**Administrator response:** Ensure that the specified workflow activity is coded correctly in the workflow designer.

---

**CTGIMA408E** The parameter definition for the `activity_defn_id` activity contains an error.

**Explanation:** The parameter definition did not contain a valid relevant data ID. Processing of the activity is stopped.

**Administrator response:** Review the process definition for an activity parameter this is not correct. Add the correct relevant data ID.

---

**CTGIMA409E** The `work_item_id` workflow definition is not valid. The Start element is missing.

**Explanation:** The Start element, which defines the beginning of a workflow, is a required element. If you use the IBM Security Identity Manager workflow designer, this error should not occur because the interface automatically creates the Start element for any workflow process that you create.


---

**CTGIMA410E** The `data_type_id` data type within the `work_item_id` workflow definition is not found.

**Explanation:** A data type reference by the Relevant data for a workflow process cannot be located. This is an IBM Security Identity Manager internal processing error.


---

**CTGIMA411E** The `method_name` workflow extension method in the `class_name` class cannot be processed.

**Explanation:** The method in the workflow extension cannot be found.

**Administrator response:** Review the workflow definitions for the extension. Ensure that the class and method parameter list that is specified in the extension and any custom Java classes are in the CLASSPATH.

---

**CTGIMA412E** The following process already exists. Process ID: `process_id`

**Explanation:** An internal processing error occurred causing an internal random generated identifier to be generated again. Another attempt to generate the identifier will be performed.

**Administrator response:** Review the workflow audit trail for other errors that may have preceded this message. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmpr=tivman.

---

**CTGIMA413E** The following activity already exists. Activity ID: `activity_id`

**Explanation:** An internal processing error occurred causing an internal random generated identifier to be generated again. Another attempt to generate the identifier will be performed.

**Administrator response:** Review the workflow audit trail for other errors that may have preceded this message. If the problem persists, check IBM Electronic Support for additional information

---

CTGIMA414E The following activity already exists.

**Activity:** work_item_id

**Explanation:** An internal processing error occurred causing an internal random generated identifier to be generated again. Another attempt to generate the identifier will be performed.

**Administrator response:** Review the workflow audit trail for other errors that may have preceded this message. If the problem persists, check IBM Electronic Support for additional information


---

CTGIMA415E The data_id data item for the process_id process already exists.

**Explanation:** An internal processing error occurred causing an internal random generated identifier to be generated again. Another attempt to generate the identifier will be performed.

**Administrator response:** Review the workflow audit trail for other errors that may have preceded this message. If the problem persists, check IBM Electronic Support for additional information


---

CTGIMA416E The following process cannot be found in the database. Process ID: process_id

**Explanation:** A random identifier created by the workflow process cannot be located. An internal processing error occurred causing the identifier to be deleted or not saved into the database. Another attempt to locate the identifier will be performed. Normal processing will continue if the identifier is found on subsequent attempts.

**Administrator response:** Review the workflow audit trail for other errors that may have preceded this message. If the problem persists, check IBM Electronic Support for additional information


---

CTGIMA417E The following activity cannot be found in the database. Activity ID: activity_id

**Explanation:** A random identifier created by the workflow process cannot be located. An internal processing error occurred causing the identifier to be deleted or not saved into the database. Another attempt to locate the identifier will be performed. Normal processing will continue if the identifier is found on subsequent attempts.

**Administrator response:** Review the workflow audit trail for other errors that may have preceded this message. If the problem persists, check IBM Electronic Support for additional information


---

CTGIMA420E Expected the ActivityDefinitionOperation class but found the definition_class class.

**Explanation:** The expected operation definition class passed to the operation does not extend ActivityDefinitionOperation class. This activity will fail.

**Administrator response:** This is an internal error. Check IBM Electronic Support for additional information -wwww.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.
CTGIMA421E  An error occurred while processing an operation. The entity profile for the operation cannot be resolved. The result of evaluating the entity_type entity for the entity_exp expression is null.

Explanation: The value for the Entity or the Expression fields contains an error.

Programmer response: Locate the workflow definition and correct the operation node definition.

CTGIMA422E  The target entity is null for the operation_name operation.

Explanation: The Relevant Data field value associated with the operation is null or the expression provided in the Expression field is null. These fields are located on the Properties: Operation Page.

Programmer response: Review the customized workflow definition and make certain there is an Entity listed in the relevant data.

CTGIMA423E  The data_type data type for the operation_name operation is not valid.

Explanation: An operation that requires an Entity, as input data, is being called without a valid Entity. The system cannot continue without the proper relevant data. Only account and person data types are expected.

Programmer response: Review the customized workflow definition and make certain the correct type of Entity is listed in the relevant data or returned by the associated expression. Review the Expression field.

CTGIMA424E  The operation_type operation is not valid.

Explanation: The operation type for the workflow is not valid. It must be either Static or Non Static.

Programmer response: Review the workflow definition to ensure that the type is Static or Non Static.

CTGIMA425E  The workflow process cannot be started because a sub process definition identifier cannot be found.

Explanation: The process definition for a sub process could not be located. The execution of the activity has been halted. This is likely an issue with a custom workflow in which an operation defined in it no longer exists in the system.

Administrator response: Check the workflow definition to make certain all components of the workflow exist in the system.

CTGIMA426E  There are no valid transitions that can be found for the activity. The workflow processing is stopped.

Explanation: There are no valid transitions found for the workflow. For example, if a warning result code is received for an activity and there are transitions for success and failure, this message is issued. The workflow processing is ended and the results are unpredictable.

Administrator response: Open the workflow definition and make certain that there are transitions from activities for all conditions.

CTGIMA427E  The activity with the activity_design_id design ID exceeds the workflow retry count and is ended.

Explanation: The maximum number of retries has been attempted. This may be the result of a coding error in the activity definition.

Administrator response: Review the activity definition created in the workflow designer for coding errors. You can also increase the number of attempts by updating the enRole.workflow.maxretry property in the enRole.properties file.

CTGIMA428E  The process_id process has stopped.

Error: error_text

Explanation: The process has been terminated because of a failure during the execution of the workflow.

Administrator response: Examine the reason for clues to the problem with the workflow. Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMA429W  A message has been received for the activity_id activity, which has already completed processing.

Explanation: A request to process the activity was made after the activity had completed. This message occurs when a process or activity has been stopped intentionally and does not indicate a problem.

Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMA430W  A log entry in database cannot be created for auditing the process_id process.

Explanation: An error occurred creating an audit record in the database for the process. The process will continue, but an audit log is not created. The error might be an intermittent database problem.

Administrator response: Verify that the connection to
the database server is available.

CTGIMA431W  The activity identifier is already started for the following process. The request to restart the process is ignored. 
Process: process_id Activity: activity_id

Explanation: A request to start an activity that is already started occurred. The system recognized that the activity is already running and continue normal operation.

Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMA432W  An error occurred while processing an activity. The activity will be processed again. The current retry count is current_retry_count out of max_retry_count. Activity: activity_id 
Process: process_id

Explanation: An error occurred during processing while processing an activity. The activity will be started again. This message can occur as normal processing.

Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMA433W  An processing for the process_id process with root_process_id root process ID for the activity_id is interrupted.

Explanation: The root process detected a sub process that has been aborted.

Administrator response: Review the IBM Security Identity Manager log files for additional information about the error. Also, review the completed request information for the process.

CTGIMA434E  A missing entity exception occurred in the process_id process for the activity_id activity and root_process_id root process. You might need to manually end the process. The following error occurred. Exception: exception_text Cause: root_cause

Explanation: An earlier error occurred that was not reported. The error has been detected during a later processing and is impacting this processing. The error is probably a system error that caused the workflow processing to retry the operation processing when detected. An attempt to recover from the error and continue with processing was unsuccessful.

Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMA435E  An entity service error occurred in the process_id process for the activity_id activity and root_process_id root process. You might need to manually end the process. The following error occurred. Exception: exception_text Cause: root_cause

Explanation: An earlier error occurred that was not reported. The error has been detected during a later processing and is impacting this processing. The error is probably a system error that caused the workflow processing to retry the operation processing when detected. An attempt to recover from the error and continue with processing was unsuccessful.

Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMA436E  An assertion failure occurred in the process_id process for activity_id activity and root_process_id root process. You might need to manually end the process. The following error occurred. Exception: exception_text Cause: root_cause

Explanation: An earlier error occurred that was not reported. The error has been detected during a later processing and is impacting this processing. The error is probably a system error that caused the workflow processing to retry the operation processing when detected. An attempt to recover from the error and continue with processing was unsuccessful.

Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMA438W  An audit cannot be completed on the activity_id activity. The audit activity data contains a null name.

Explanation: The data to be audited is missing a valid ID or name.

Administrator response: Review the workflow design, which contains the specified activity ID. Ensure that the relevant data definitions contain IDs and names.

CTGIMA440E  The activity_name activity for the workflow_name workflow could not be saved because it is locked by lock_owner_name.

Explanation: A workflow activity can only be saved if it is not locked, or if it is locked by the user attempting to save the workflow activity.

Administrator response: Contact the system administrator or the lock owner to remove the lock, and try the operation again.
CTGIMA441E  The activity_name activity for the workflow_name workflow could not be saved because it expects expected_parameter_size workflow parameters, but received_parameter_size workflow parameters were specified.

Explanation: An incorrect number of workflow parameters were specified while saving the workflow activity. The activity is defined to expect a number of workflow parameters based on a configuration value. The number of workflow parameters that were specified did not match the value defined.

Administrator response: Ensure that the correct number of workflow parameters are specified when saving the activity.

CTGIMA442E  The activity_name activity for the workflow_name workflow could not be saved because it expects parameter_name parameter to be of type expected_type, but a value of type received_type was specified.

Explanation: An incorrect type for the specified workflow parameter was provided while saving the workflow activity. The activity is defined to expect a type of parameter based on a configuration value. The type of workflow parameter that was specified did not match the type defined.

Administrator response: Ensure that the correct workflow parameter types are specified when saving the activity.

CTGIMA460E  A process definition cannot be created for a Compliance Alert because the definition is not valid.

Explanation: The Compliance Alert process definition cannot be created based on the provided input.

Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMA461E  The Compliance Alert process definition cannot be parsed because it is not valid.

Explanation: The system was unable to parse the process definition representing the Compliance Alert activity. There is an error in the process definition as stored in the directory.

Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMA462E  The callback_id callback already exists.

Explanation: An internal processing error occurred causing an internal random generated identifier to be generated again.


CTGIMA500E  The user is not an owner of the work_item to-do list item.

Explanation: To process a to-do list item a user must be an owner of the to-do list item. The activity assignment is determined when the to-do list item is defined in the system.

Administrator response: Ensure that the user is an owner of the to-do list item.

CTGIMA502E  The activity_id activity cannot be found.

Explanation: While retrieving the activity for the given identifier a problem occurred.


CTGIMA503E  The process_id process cannot be found.

Explanation: While retrieving the process from the system a problem occurred.


CTGIMA504E  The user_name user is not authorized to retrieve the process_id process.

Explanation: The user is not authorized to perform this action. Contact the system administrator.

Administrator response: Make sure the user is authorized to perform the action.
Select either Submitted By or Submitted For to continue the search.

The to-do list items cannot be forwarded as a group. Each one must be forward individually.

Explanation: Only to-do list items having the same owner group can be forwarded in a group.

Administrator response: Forward each item separately.

There is no user select to send the to-do list item.

Explanation: The to-do list item cannot be forward because no users have been selected to send the item.

Administrator response: Select a user to forward the to-do list item.

The to-do list item cannot be forwarded. It does not contain a person to forward the item.

Explanation: The to-do list item cannot be forward because it does not have any owners associated with it.

Administrator response: Assign an owner to the item before forwarding it.

An assignment did not save because it is not a packaged approval assignment.

Explanation: An attempt to save an assignment did not complete because it is not a packaged approval assignment. Saving is only supported for packaged approval assignments.

Administrator response: Ensure that saving is only attempted for packaged approval assignments.

The group group value could not be found during user recertification impact analysis for account account name.

Explanation: The specified group cannot be found in the directory server. The group might have been removed by another user or operation while the impact was being determined. Retry the operation.


The account cannot be created because one or more prerequisite is missing for the service name service.

Explanation: The account cannot be created for the service because a prerequisite account is missing.
CTGIMA605E  The role membership changes cannot be applied.

Explanation: An attempt to assign a dynamic role to a person failed. It could be due to various backend processes failed during calculation of dynamic role.

Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMA609E  An error occurred getting the person preferred password for the following services: service_list

Explanation: Occurs only when the Synchronize Password feature is turned on. During auto provisioning, there was an error getting the user's preferred password.

Administrator response: Review the IBM Security Identity Manager log files for additional information about the problem. It could be due to problem in generating new password across those different services or data services error when getting the persons preferred password.

CTGIMA610E  An error occurred while retrieving the person preferred password for the service_list service. There are no accounts to synchronize.

Explanation: Occurs only when the Synchronize Password feature is turned on. During auto provisioning, the persons preferred password does not satisfy the list of ordered provisioning.

Administrator response: Make sure user has a preferred password that satisfies all his entitled services.

CTGIMA611E  An error occurred while evaluating account compliance for the following account. Account ID: account_uid Service: service_name Person: person Message: message_text

Explanation: Some errors occurred during policy evaluation to determine existing account's compliance state or to determine provisioning parameter values for new accounts.

Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMA612E  The activity cannot be found while processing a compliance alert for the activity. The process result has been set to warning. Activity: activity_id

Explanation: An error occurred while processing a compliance issue for the account. The activity referenced by the activity identifier cannot be found.

Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMA613E  There was a problem encountered while working with compliance alerts for this account. The process result has been set to WARNING.

Explanation: An error occurred while processing a compliance issue for the given account. See the trace log for more information on the exact cause of the failure.

Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMA614E  The account cannot be restored because one or more prerequisite is inactive for the service_name service.

Explanation: An attempt to restore an account on a service failed because a prerequisite account is inactive.

Administrator response: This happens when the workflow operation for restore account has been modified to use restoreAccountCheckPrReq. Check the service instance for the prerequisite. Restore the prerequisite account before trying this operation again.

CTGIMA615E  A prerequisite account cannot be suspended. There are dependant accounts on service_name service.

Explanation: An attempt to suspend an account on a service that is a prerequisite for existing accounts on the specified service. All the dependant accounts must be suspended before a prerequisite account can be suspended.

Administrator response: This happens when the workflow operation for suspend account has been modified to use suspendAccountCheckPreReq. All the dependant accounts must be suspended before a prerequisite account can be suspended. Dependency (prerequisite) is defined at the Manage Service screen.

CTGIMA616E  Invalid data input to a workflow activity.

Explanation: Invalid or unexpected data is passed into a workflow activity like a workflow extension. For
example, an unexpected NULL value or unexpected empty String.

Administrator response: This happens when data is corrupted due to other failures in the system or caused by programmatic errors. The programmatic error may be caused by system defect or errors introduced in system customization.

CTGIMA617E The account account_uid cannot be created either because the account is disallowed for the user or one or more attributes are not compliant with provisioning policy.

Explanation: The account cannot be created because it is either disallowed or non-compliant.

Administrator response: This happens when the service enforcement is set to Alert but alert notification is disabled for account change. Enable the Alert for account change in the service enforcement configuration will allow the account to be fixed and made to be compliant so that account can be created successfully.

CTGIMA618E The account account_uid cannot be modified because one or more attributes are not compliant with provisioning policy.

Explanation: The account cannot be modified because it is non-compliant.

Administrator response: This happens when the service enforcement is set to Alert but alert notification is disabled for account change. Enable the Alert for account change in the service enforcement configuration will allow the account to be fixed and made to be compliant so that account can be created successfully.

CTGIMA619W There are no recertification targets for user_name under the scope of this recertification policy.

Explanation: The specified user does not have any recertification targets under the scope of the recertification policy being processed. For example, the user might only have automatically provisioned accounts or mandatory groups that match the scope of the policy. In this case, the recertification is skipped for the specified user.

CTGIMA620E One or more required fields required_fields are either missing or invalid.

Explanation: One or more required fields are either missing or invalid. The CSV entry can not be processed.

CTGIMA621E Number of fields in the entry does not match the number of fields present in the header.

Explanation: Number of fields in the entry does not match the number of fields present in the header. The CSV entry can not be processed.

Administrator response: Verify fields in entry against those present in the header.

CTGIMA622E The underlying account account_uid does not exist on the specified service.

Explanation: The underlying account does not exist on the specified service. The CSV entry can not be processed.

Administrator response: Specify a valid underlying account.

CTGIMA623E No valid owner is specified for the orphan account account_uid.

Explanation: No valid owner is specified for the orphan account. The account can not be adopted. The CSV entry can not be processed.

Administrator response: Specify a valid owner that can be used for adopting the account.

CTGIMA624E The orphan account account_uid could not be adopted.

Explanation: Adoption failed for the orphan account. The CSV entry can not be processed.

Administrator response: Check the root cause for adoption failure.

CTGIMA625E Invalid Header Name headerName specified in the CSV file.

Explanation: The header name specified in the CSV file is invalid. The CSV entry can not be processed.

Administrator response: Provide correct values for the Header Names in CSV file.

CTGIMA626E Header Name specified in the CSV file is blank.

Explanation: Header Name specified in the CSV file is blank. The CSV entry can not be processed.

Administrator response: Provide correct values for the Header Names in the CSV file.
CTGIMA627E  Duplicate Header Names *headerName* specified in the CSV file.

**Explanation:** Duplicate Header Names specified in the CSV file. The CSV entry cannot be processed.

**Administrator response:** Provide correct values for the Header Names in the CSV file.

---

CTGIMA628E  Required Header *headerName* are not present in the CSV file.

**Explanation:** The required header is not present in the CSV file. The CSV entry cannot be processed.

**Administrator response:** Provide required values for the Header Names in the CSV file.

---

CTGIMA629E  Root organizations are not the same.

**Explanation:** The root organization for the service as well as the specified owner are not same.

**Administrator response:** Provide the valid owner that resides under the same root organization as that of the service.

---

CTGIMA630E  Root organizations are not the same.

**Explanation:** The root organization for the service as well as the specified business unit are not same.

**Administrator response:** Provide the valid business unit that resides under the same root organization as that of the service.

---

CTGIMA631E  ACCOUNT_UUID does not exist under the provided PDN/URI values of services.

**Explanation:** ACCOUNT_UUID does not exist under the provided PDN/URI values of services.

**Administrator response:** Provide the valid ACCOUNT_UID which is present under the provided PDN/URI values of services.

---

CTGIMA632E  None of the specified groups exist for the given service.*value*

**Explanation:** None of the specified groups exists for the given service.GROUP_UUID is invalid.

**Administrator response:** Provide the valid GROUP_UUID which is present under the provided PDN/URI values of services.

---

CTGIMA633E  The OWNER_PDN value does not resolve to any person.

**Explanation:** The OWNER_PDN value does not resolve to any person.

**Administrator response:** Provide the valid OWNER_PDN value which has persons present under it.

---

CTGIMA634E  The specified PDN value for the attribute *PDN_value* does not resolve to any organizational containers.

**Explanation:** The specified PDN value does not resolve to any organizational containers.

**Administrator response:** Specify a valid PDN value that resolve to one or more organizational containers.

---

CTGIMA635E  The syntax for the specified PDN_value is incorrect.

**Explanation:** The specified PDN value has wrong syntax.

**Administrator response:** Specify a valid PDN value that have correct syntax.

---

CTGIMA636E  The specified SERVICE_PDN does not resolve to any services for the given attribute

**Explanation:** The specified SERVICE_PDN does not resolve to any services for the given attribute

**Administrator response:** Specify a valid service attribute value which is present on services under given PDN.

---

CTGIMA637E  The specified SERVICE_PDN does not resolve to any services for the given attribute *attribute_value* and/or for the given SERVICE_TYPE value *service_type*.

**Explanation:** The specified SERVICE_PDN does not resolve to any services for the given attribute and/or for the given SERVICE_TYPE value

**Administrator response:** Specify a valid attribute value and/or SERVICE_TYPE value.

---

CTGIMA638E  There are no services for the specified SERVICE_ORG_CONT_URI for the given service type.

**Explanation:** There are no services for the specified SERVICE_ORG_CONT_URI for the given service type.

**Administrator response:** Specify a valid SERVICE_ORG_CONT_URI and service type.

---

CTGIMA639E  There are no services for the specified SERVICE_ORG_CONT_PDN for the given service type.

**Explanation:** There are no services for the specified SERVICE_ORG_CONT_PDN for the given service type.

**Administrator response:** Specify a valid
SERVICE_ORG_CONT_PDN and service type.

**CTGIMA640E** The specified POOL_PDN does not resolve to any pools for the given attribute.

**Explanation:** The specified POOL_PDN does not resolve to any pools for the given attribute.

**Administrator response:** Specify a valid pool attribute value which is present on pools under given PDN.

**CTGIMA641E** Specified account is suspended. Account cannot be added to the vault.

**Explanation:** The specified account is suspended while being adopted. The Ownership type specified in CSV entry is not allowed by the provisioning policy on the service on which this account is requested.

**CTGIMA642E** The ownership type specified in CSV entry is not valid.

**Explanation:** The ownership type specified in CSV entry is not valid.

**CTGIMA643E** The ownership type specified in CSV entry cannot be set to individual for accounts already present in vault.

**Explanation:** The ownership type specified in CSV entry cannot be set to individual for accounts already present in vault.

**CTGIMA644E** The value for ownership type cannot be blank if the owners are specified.

**Explanation:** The value for ownership type cannot be blank if the owners are specified.

**CTGIMA645E** The value specified for CONNECT_SERVICE_PDN is invalid for credential accountID.

**Explanation:** Multiple accounts were found or no account was found for the value specified for CONNECT_SERVICE_PDN. The CSV entry failed. The credential is either not added to the credential vault or not connected to the account.

**CTGIMA646E** The credential accountID which you try to disconnect does not exist.

**Explanation:** The credential must exist if the DISCONNECT column is set to true.

**CTGIMA647E** License metrics cannot be gathered.

**Explanation:** The license metrics could not be gathered because an error occurred.

**Administrator response:** Review the IBM Security Identity Manager log files for more information about the error.

**CTGIMA700E** The workflow definition is not saved. The following error occurred.

**Error:** error_text

**Explanation:** One or more syntax errors in the XTTL have been detected while saving the workflow definition.

**Administrator response:** Review message CTGIMA701 for the location of the syntax errors.

**CTGIMA701E** An error occurred in the activity for the field field located at line line and column: column. The parser returned the following error. Error: error_text

**Explanation:** The XTTL parser detected a syntax error in either the Subject, Text Message Body, XHTML Message Body, or Action Text fields within the Workflow Designer. This message provides the details for the error reported by message CTGIMA701E.

**CTGIMA702E** The workflow definition cannot be saved. The definition_name workflow definition cannot be found on the server.

**Explanation:** There was a problem validating the XTTL because the server was expecting an activity definition and a null activity was detected. This is an internal processing error.


**CTGIMA703E** The configuration in the directory server for the tenant_name tenant cannot be found.

**Explanation:** A problem occurred while retrieving data from the directory server.

**User response:** Try the operation again. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

**Administrator response:** Review the IBM Security Identity Manager log files for additional information about the error.
<table>
<thead>
<tr>
<th>Error Code</th>
<th>Message Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>CTGIMA704E</td>
<td>Communication with the directory server cannot be established.</td>
</tr>
<tr>
<td><strong>Explanation:</strong></td>
<td>The system was unable to contact the directory server because of network problems or the directory server is not available.</td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>Verify that the directory server is up and can be reached from the IBM Security Identity Manager server. Review the IBM Security Identity Manager log files for additional information about the error.</td>
</tr>
</tbody>
</table>

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<tr>
<td>CTGIMA705E</td>
<td>The workflow definition cannot be found.</td>
</tr>
<tr>
<td><strong>Explanation:</strong></td>
<td>The workflow definition was not found on the server.</td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>Review the IBM Security Identity Manager log files for additional information about the error.</td>
</tr>
</tbody>
</table>

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<th>Error Code</th>
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</thead>
<tbody>
<tr>
<td>CTGIMA706E</td>
<td>The workflow definition cannot be parsed.</td>
</tr>
<tr>
<td><strong>Explanation:</strong></td>
<td>The system was unable to parse the workflow definition file representing the activities defined in the Workflow Designer.</td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>Check the workflow definition for syntax errors. Review the IBM Security Identity Manager log files for additional information about the error.</td>
</tr>
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<tr>
<td>CTGIMA707E</td>
<td>The selection of workflow definition names to be renamed is not correct. Select only one definition name.</td>
</tr>
<tr>
<td><strong>Explanation:</strong></td>
<td>To rename a workflow definition name only one name must be selected. This message is a result of either no name or more than one name was selected.</td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>Select only one entry and click Rename.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Error Code</th>
<th>Message Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>CTGIMA708E</td>
<td>The workflow definition referenced by provisioning policies cannot be deleted.</td>
</tr>
<tr>
<td><strong>Explanation:</strong></td>
<td>You have attempted to delete a workflow definition, which is currently referenced by a provisioning policy. The workflow cannot be deleted.</td>
</tr>
<tr>
<td><strong>User response:</strong></td>
<td>Remove the workflow definition from the provisioning policy and then delete it.</td>
</tr>
</tbody>
</table>

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<th>Error Code</th>
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<tbody>
<tr>
<td>CTGIMA709E</td>
<td>The workflow definition name already exists. Type another name for the workflow.</td>
</tr>
<tr>
<td><strong>Explanation:</strong></td>
<td>The same name cannot be used for multiple workflow definition names.</td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>Specify another name for the workflow definition name.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Error Code</th>
<th>Message Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>CTGIMA710W</td>
<td>The workflow is currently being used. Your request cannot be processed now. Try again later.</td>
</tr>
<tr>
<td><strong>Explanation:</strong></td>
<td>The request for the workflow cannot be processed until the current workflow processing is complete.</td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>Try the request again.</td>
</tr>
</tbody>
</table>

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<tr>
<th>Error Code</th>
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</tr>
</thead>
<tbody>
<tr>
<td>CTGIMA711E</td>
<td>The workflow definition with the name <strong>definition_name</strong> cannot be deleted because it is referenced by a provisioning policy.</td>
</tr>
<tr>
<td><strong>Explanation:</strong></td>
<td>You have attempted to delete a workflow definition, which is currently referenced by a provisioning policy. The workflow cannot be deleted.</td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>Remove the workflow definition from the provisioning policy and then delete it.</td>
</tr>
</tbody>
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<tbody>
<tr>
<td>CTGIMA712E</td>
<td>The workflow definition with the name <strong>definition_name</strong> cannot be deleted because it is referenced by an access.</td>
</tr>
<tr>
<td><strong>Explanation:</strong></td>
<td>You have attempted to delete a workflow definition, which is currently referenced by an access. The workflow cannot be deleted.</td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>Remove the workflow definition from the access and then delete it.</td>
</tr>
</tbody>
</table>

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<tr>
<th>Error Code</th>
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</tr>
</thead>
<tbody>
<tr>
<td>CTGIMA714E</td>
<td>You must specify at least one of the required headers in the CSV file. The required headers are: <strong>headerName</strong>.</td>
</tr>
<tr>
<td><strong>Explanation:</strong></td>
<td>You must specify at least one of the required headers in the CSV file. The CSV entry can not be processed.</td>
</tr>
</tbody>
</table>
Administrador response: Provide required values for the Header Names in CSV.

CTGIMA717E You must specify SERVICE_TYPE if you specified SERVICE_ORG_CONT_URI or SERVICE_ORG_CONT_PDN.

Explanation: You must specify SERVICE_TYPE if you specified SERVICE_ORG_CONT_URI or SERVICE_ORG_CONT_PDN. The CSV entry cannot be processed.

Administrador response: Provide all required values for the Header Names in CSV.

CTGIMA718E You must specify SERVICE_URI or SERVICE_PDN because POOL_PDN is not specified in the CSV.

Explanation: You must specify SERVICE_URI or SERVICE_PDN because POOL_PDN is not specified in the CSV. The CSV entry cannot be processed.

Administrador response: Provide required values for the Header Names in CSV.

CTGIMA719E You must specify SERVICE_URI or SERVICE_PDN because POOL_PDN is not specified in the CSV entry.

Explanation: You must specify SERVICE_URI or SERVICE_PDN because POOL_PDN is not specified in the CSV entry. The CSV entry cannot be processed.

Administrador response: Provide required values for the Headers in the CSV file.

CTGIMA720E You must specify GROUP_UID because POOL_PDN is not specified in the CSV entry.

Explanation: You must specify GROUP_UID because POOL_PDN is not specified in the CSV entry. The CSV entry cannot be processed.

Administrador response: Provide required values for the Headers in the CSV file.
Chapter 4. Lifecycle management messages

These messages contain information about lifecycle management. They are identified by the letter B.

CTGIMB100E  The *ejb_name* Enterprise JavaBeans (EJB) is missing.

Explanation: The specified Enterprise JavaBeans (EJB) cannot be found in the directory or the EJB is not configured correctly.

Administrator response: Ensure that the specified EJB name is configured correctly and that the directory server is running and operating correctly. Verify there are no network outages.

CTGIMB110E  An error occurred processing a partition request for a life cycle rule.

Explanation: Lifecycle rule processing is divided into partition. Each partition is processed separately, an error occurred processing one of the partitions. Processing of the lifecycle rule is stopped.


CTGIMB120E  An error occurred starting the *operation_name* life cycle rule operation.

Explanation: An internal error occurred during orchestration of a life cycle rule operation.


CTGIMB130E  The *profile_name* profile cannot be found for the life cycle rule.

Explanation: The system cannot find the profile that is associated with the life cycle rule being processed.


CTGIMB140E  The *category_name* category cannot be found for life cycle rule.

Explanation: The system cannot find the category that is associated with the life cycle rule. A category name is one of the references that is associated with a life cycle rule. The category name is used by internal processing to reference a life cycle rule.


CTGIMB150E  The *rule_name* life cycle rule cannot be found for a retrieved message. Both the profile and category was used to locate the life cycle rule.

Explanation: The lookup for the life cycle rule category failed. A category name is one of the references associated with a life cycle rule. The category name is used by internal processing to reference a life cycle rule.


CTGIMB151E  The *rule_id* life cycle rule cannot be found in category *category_name*.

Explanation: The lookup for the life cycle rule for the specified category failed. A category name is one of the references associated with a life cycle rule. The category name is used by internal processing to reference a life cycle rule.


CTGIMB152E  The *rule_id* life cycle rule cannot be found in profile *profile_name*.

Explanation: The lookup for the life cycle rule for the specified profile failed. A profile name is one of the references associated with a life cycle rule. The profile name is used by internal processing to reference a life cycle rule.


CTGIMB153E  The *rule_id* life cycle rule cannot be found in recertification policy policyDN.
CTGIMB154E • CTGIMB250E

**Explanation:** The lookup for the life cycle rule for the specified recertification policy DN failed. A recertification policy DN is one of the references associated with a life cycle rule. The DN is used by internal processing to reference a life cycle rule.


---

**CTGIMB154E** The policyDN recertification policy cannot be found for the life cycle rule.

**Explanation:** The system cannot find the recertification policy that is associated with the life cycle rule. A recertification policy DN is one of the references that is associated with a life cycle rule. The recertification policy DN is used by internal processing to reference a life cycle rule.


---

**CTGIMB155E** The rule_name life cycle rule cannot be found for a retrieved message. The lifecycle rule message was invalid due to the fact that it did not contain a type.

**Explanation:** The lookup for the life cycle rule failed as there was no type in the message object. The type is used by internal processing to reference a life cycle rule.


---

**CTGIMB160E** An error occurred processing the lifecycle_rule_name global life cycle rule.

**Explanation:** Life cycle rule processing attempted to orchestrate a global operation but an error occurred.


---

**CTGIMB180E** An error occurred while accessing data in life cycle rule database table.

**Explanation:** A request to retrieve or insert data in the life cycle rule database table failed. Life cycle rule data is stored in database tables. An error occurred accessing the table.

**Administrator response:** Ensure that the database server is available. Ensure that there are no network outages. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmpr=tivman.

---

**CTGIMB200W** An error occurred while retrieving the property_name life cycle rule property from the property_file_name property file. The data found did not match the type of data expected. The data was expected to be an integer data type.

**Explanation:** The data that was retrieved for the property was not an integer as expected. The default value for the property will be used.

**Administrator response:** Ensure that the value for the property is specified correctly in the property file. Ensure that the value specified is an integer data type.

---

**CTGIMB210W** An error occurred while creating a filter_data filter for a life cycle rule.

**Explanation:** The processing of a lifecycle rule filter did not complete because an error occurred.


---

**CTGIMB220W** An error occurred while creating a schedule for the lifecycle_rule_name life cycle rule.

**Explanation:** An internal system error occurred when creating the schedule for the life cycle rule.


---

**CTGIMB2250E** The lifecycle_rule_name life cycle rule cannot be processed because there is no associated schedule.

**Explanation:** A schedule for a life cycle rule must exist for it to be created or modified.

CTGIMB260E  An error occurred while adding the lifecycle_rule_name life cycle rule to the profile.
Explanation: An internal system error occurred when adding the life cycle rule to the profile.
Administrator response: An internal processing error occurred. Check IBM Electronic Support for additional information at:

CTGIMB270E  An error occurred while updating the lifecycle_rule_name life cycle rule.
Explanation: An internal system error occurred when updating the life cycle rule.
Administrator response: An internal processing error occurred. Check IBM Electronic Support for additional information at:

CTGIMB280E  An error occurred while updating the schedule for lifecycle_rule_name life cycle rule.
Explanation: An internal system error occurred while updating the schedule for the life cycle rule.
Administrator response: An internal processing error occurred. Check IBM Electronic Support for additional information at:

CTGIMB290E  An error occurred while deleting the lifecycle_rule_name life cycle rule.
Explanation: An internal system error occurred while deleting a life cycle rule.
Administrator response: An internal processing error occurred. Check IBM Electronic Support for additional information at:

CTGIMB300E  An error occurred while deleting the schedule for lifecycle_rule_name life cycle rule.
Explanation: An internal system error occurred while deleting the schedule for the life cycle rule.
Administrator response: An internal processing error occurred. Check IBM Electronic Support for additional information at:

CTGIMB310E  An error occurred while creating the message to evaluate the lifecycle_rule_name life cycle rule.
Explanation: An error occurred while creating the message that is used to evaluate the life cycle rule.
Administrator response: An internal processing error occurred. Check IBM Electronic Support for additional information at:

CTGIMB320E  An error occurred while evaluating the filter_data filter for lifecycle_rule_name life cycle rule.
Explanation: An internal system error occurred while evaluating the life cycle rule filter.
Administrator response: An internal processing error occurred. Check IBM Electronic Support for additional information at:

CTGIMB321E  The life cycle rule filter is not valid. Check the filter syntax and try again.
Explanation: The filter syntax is incorrect.
Administrator response: Correct the syntax error and try again.

CTGIMB500E  The operation operation_name cannot be removed because of dependency on the following life cycle rules:
life_cycle_rules
Explanation: The operation cannot be removed until there are no life cycle rules that reference it.
Administrator response: Remove the dependency from lifecycle rule and try again.

CTGIMB501E  The operation operation_name operation cannot be removed because the system is unable to verify if there are any life cycle rule dependencies associated with the operation.
Explanation: An error occurred when the system attempted to verify if there are any life cycle rule dependencies for the operation.
Administrator response: An internal processing error occurred. Check IBM Electronic Support for additional information at:

Chapter 4. Lifecycle management messages 27
CTGIMB502E  The profile_name profile cannot be found.

Explanation: The system was unable to find the profile selected.


CTGIMB503E  The category_name category cannot be found.

Explanation: The system cannot find the selected category.


CTGIMB504E  The life cycle rule with the lifecycle_rule_id ID cannot be removed.

Explanation: An internal error occurred removing the life cycle rule.


CTGIMB505E  All the selected life cycle rules cannot be evaluated. The life cycle rule with the rule_ids ID cannot be evaluated.

Explanation: An internal system error occurred evaluating all the selected life cycle rules.


CTGIMB506E  An error occurred while looking up the life cycle rule list.

Explanation: An internal system error occurred looking up the life cycle rule list.


CTGIMB507E  An error occurred while adding the lifecycle_rule_name life cycle rule.

Explanation: An internal system error occurred adding the life cycle rule.


CTGIMB508E  An error occurred while modifying the lifecycle_rule_name life cycle rule.

Explanation: An internal system error occurred modifying the life cycle rule.


CTGIMB509E  An error occurred while deleting the lifecycle rules associated with the category_name category or profile_name profile.

Explanation: A system error occurred deleting a life cycle rule.


CTGIMB510E  An error occurred while submitting a life cycle rule for evaluation.

Explanation: The system is unable to evaluate the lifecycle rule due to an exception that occurred.


CTGIMB511E  An error occurred while looking up the operations for the life cycle rule associated with the category_name category or profile_name profile.

Explanation: A system error occurred while looking up the operations for the life cycle rule.


CTGIMB512E  An error occurred while looking up the life cycle rule.

Explanation: The system is unable to look up the selected lifecycle rule due to an exception that occurred.

The selected operation does not exist in this entity.

**Explanation:** The system is unable to locate the selected operation. This operation might reside in the entity-type location.

**Administrator response:** Make sure the selected operation exist in the entity.

---

The selected operation cannot be removed because it is a system operation.

**Explanation:** Removal of a system operation is not allowed by the system.

**Administrator response:** Do not remove the operation.

---

The workflow definition associated with the operation cannot be removed.

**Explanation:** The system is unable to remove the workflow definition of the operation due to an internal error.

**Administrator response:** An internal processing error occurred, Check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

---

An internal error occurred while removing the workflow definition for the operation. The definition is not removed.

**Explanation:** The system is unable to remove the workflow definition of the operation because of an internal error.

**Administrator response:** An internal processing error occurred, Check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

---

An internal processing error occurred while removing the selected operations. The operations cannot be removed.

**Explanation:** The system is unable to remove the selected operations because of an internal error.

**Administrator response:** An internal processing error occurred, Check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

---

Attribute mapping is invalid due to syntax mismatch or value mismatch for these attributes: invalid_mapping_attributes

**Explanation:** The attribute mapping defined is not valid because the syntax type of the mapping attribute to the mapped attribute does not match or the value type.

**Administrator response:** Please make sure to map the attributes which match syntax, value wise. Valid value types are single-value to single-value or multi-value to multi-value or single-value to multi-value.

---

The following mapped attributes mapped_attributes are not part of the schema.

**Explanation:** The attributes that are mapped are not valid, they must be part of the schema for the custom ldap class.

**Administrator response:** Please make sure that mapped attributes are part of the schema for the custom ldap class.

---

The following new schema attributes new_schema_attributes are part of the superior class schema.

**Explanation:** The new schema attributes already exists in the superior class attributes.

**Administrator response:** Please make sure to define new schema attributes which are not part of superior class attributes.

---

The custom ldap class name cannot start with er.

**Explanation:** The custom ldap class name that starts with er is not allowed in Security Identity Manager.

**Administrator response:** Please make sure to enter the custom ldap class name that doesn't start with er.

---

Unable to update schema to the directory for custom_class ldap class reason.

**Explanation:** Unsuccessful in updating the schema to the directory server.

**Administrator response:** Please make sure that the schema definitions are valid.

---

Unable to create default form template for custom_class custom_ldap_class.

**Explanation:** Unsuccessful in creating default form template for the custom ldap class.

**Administrator response:** Please make sure that the schema for custom ldap class is created in the directory server and try again.
CTGIMB524E • CTGIMB528E

CTGIMB524E  Invalid ldap class [custom_ldap_class] as it is in use for another profile. Please use different LDAP class.

Explanation: The selected ldap class for the profile should not already being used for other profile.

Administrator response: Please make sure that the ldap class is not used for other profile and does not start with er, then try again.

CTGIMB525E  Cannot specify top for ldap class. Please specify a different LDAP class.

Explanation: The use of top for ldap class definition is not allowed.

Administrator response: Please make sure to specify a ldap class other than top.

CTGIMB526E  Ldap class [custom_ldap_class] cannot be same as superior class. Please specify different LDAP class.

Explanation: The ldap class specified for ldap class name and superior class name cannot be the same.

Administrator response: Please make sure to specify a different custom class for custom class name and superior class name.

CTGIMB527E  Entity with name entity_name already exist. Cannot create entity.

Explanation: Entity name should be unique.

Administrator response: Change entity name and try again.

CTGIMB528E  Operation with name operation_name already exists.

Explanation: Operation name should be unique.

Administrator response: Change operation name and try again.
Chapter 5. Post office management messages

These messages contain information about post office management. They are identified by the letter C.

**CTGIMC100E** The interval value is not valid. Enter a value between minimum_value and maximum_value.

**Explanation:** The value for the collection interval on the Post Office page is not valid. The value for the collection interval must be an integer within the range specified in the message.

**Administrator response:** Change the value for the Collection Interval field, and click Done.

**CTGIMC101E** The value in the XHTML Body field exceeds the maximum number of characters. The maximum number of characters for this field is maximum_value.

**Explanation:** The value for the XHTML Body field on the Post Office page exceeds the maximum number of characters. The email message defined in this field must not exceed the maximum number of characters that is specified in the message.

**Administrator response:** Reduce the number of characters for the XHTML Body field, and click Done.

**CTGIMC102E** The value in the Text Body field has exceed the maximum number of characters. The maximum number of characters for this field is maximum_value.

**Explanation:** The value specified in the Text Body field on the Post Office page exceeds the maximum number of characters. This field must contain fewer characters than the maximum number of characters that is specified in the message.

**Administrator response:** Reduce the number of characters for the Text Body field, and click Done.

**CTGIMC103E** The value in the Subject field exceeds the maximum number of characters. The value contained in the Subject field must be less than maximum_value characters.

**Explanation:** The value in the Subject field exceeds the maximum number of characters. This field must contain fewer characters than the maximum number of characters that is specified in the message.

**Administrator response:** Reduce the number of characters for the value in the Subject field, and click Done.

**CTGIMC104E** An error occurred while parsing the Subject field value. The value entered for the Subject field contains an incorrect dynamic content tag. The error is located around line line_number and column column_number.

**Explanation:** A dynamic content tag that is located around the specified line and column in the Subject field is not recognized. Check that the syntax is correct for the tag and both the start and end tags are included.

**Administrator response:** Review the specified text for any incorrect coding. Make the necessary corrections, and click Done to submit the form.

**CTGIMC105E** An error occurred while parsing the Text Body field value. The value contains an incorrect dynamic content tag. The error is located around line line_number and column column_number.

**Explanation:** A dynamic content tag that is located around the specified line and column in the Text Body field is not recognized. Check that the syntax is correct for the tag and that both the start and end tags are included.

**Administrator response:** Review the specified text for any incorrect coding. Make the necessary corrections, and click Done to submit the form.

**CTGIMC106E** An error occurred while parsing the XHTML Body field value. The value entered for the XHTML Body contains an incorrect dynamic content tag. The error is located around line line_number and column column_number.

**Explanation:** A dynamic content tag that is located around the specified line and column in the XHTML Body field is not recognized. Check that the syntax is correct for the tag and both the start and end tags are included.

**Administrator response:** Review the specified text for any incorrect coding. Make the necessary corrections, and click Done.
CTGIMC107E  An error occurred while parsing the Subject field value. The value in the Subject field contains an incorrect dynamic content tag.

Explanation: A tag coded in the Subject is not recognized. Check that the syntax is correct for the tag and both the start and end tag are included.

Administrator response: Review the specified text for any incorrect coding. Make the necessary corrections, and click Done.

CTGIMC108E  An error occurred parsing the Text Body field value. The value entered for the Text Body field contains an incorrect dynamic content tag.

Explanation: A tag coded in the Text Body field is not recognized. Check that the syntax is correct for the tag and that both the start and end tags are included.

Administrator response: Review the specified text for any incorrect coding. Make the necessary corrections, and click Done to submit the form.

CTGIMC109E  An error occurred while parsing the XHTML body value. There is a JavaScript coding error in the field.

Explanation: A syntax error occurred parsing the XHTML body value of the aggregate message template.

Administrator response: Review the specified text for any incorrect coding. Review the log files for additional information about the error. Make the necessary corrections, and click Done to submit the form.

CTGIMC109E  An error occurred while retrieving the Post Office configuration data.

Explanation: Configuration data specified on the Post Office page cannot be retrieved from the directory server.

Administrator response: Verify that the LDAP directory server is available and there are no network outages and try the operation again. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

CTGIMC112E  An error occurred while retrieving the default properties information for your organization. The configuration data is not saved.

Explanation: Information specified about the organization at installation time could not be retrieved from the system properties file. The missing information was specified during installation on the Default Organization Short Name property. A value for the field was not entered or the data is corrupted.


CTGIMC113E  An error occurred while generating the aggregated message. The notification messages were saved for aggregation and will be sent individually. Email address: email_address Topic: topic_id.

Explanation: A problem was encountered while executing the aggregation template for the Collection Interval. There could be a problem with the aggregation template as defined on the user interface Post Office Configuration page.

Administrator response: Review the IBM Security Identity Manager log files for additional information regarding the error. Review the aggregation template defined on the Post Office Configuration page. Use the Test feature on the interface to find the error. Make the necessary corrections to the template. The new template will be used for the next collection interval.

CTGIMC114E  The value for both the Text Body and XHTML Body fields are empty. At least one of these fields must be specified.

Explanation: Both the Text Body and XHTML Body fields do not have a value specified. At least one must be specified. The Text Body field is used when sending an aggregated notification message to recipient with both text and Web browser supported. The XHTML body field is used when sending a message to a recipient with Web browser support.

Administrator response: From the Post Office page click the Aggregate Message tab and provide a value for one or both of the Text Body and XHTML Body fields.
CTGIMC115E The notification messages aggregation is not available. An error occurred retrieving the aggregation template from the directory server. Notification messages will be sent individually.

Explanation: An error occurred while retrieving the aggregation template from the directory server. The template could not be retrieved causing aggregation of notification messages not to be performed. The messages will be sent individually.

Administrator response: Review the IBM Security Identity Manager log files for additional information about the problem. Check that the aggregation template is configured correctly on the Post Office Configuration pages in the user interface.

CTGIMC200E The notification message cannot be stored because communication with the IBM Security Identity Manager database is not available.

Explanation: An attempt to store a notification message for later delivery did not complete because connection to the database does not exist. The notification message is forwarded to the recipient.

Administrator response: Verify that the IBM Security Identity Manager database is available and there are no other network outages. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

CTGIMC201E An error occurred establishing communication with the database attempting to store a message. The message is forwarded to the recipient.

Explanation: An attempt to store a message for later delivery did not complete because the connection to the database does not exist. The message is forwarded to the recipient.

Administrator response: Verify that the IBM Security Identity Manager database is available and there are no other network outages. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

CTGIMC202E An error occurred while storing a notification message to the database for later delivery.

Explanation: An attempt to store a notification message into the database cannot be completed because communication with the database is unavailable.

Administrator response: Verify that the IBM Security Identity Manager database is available and there are no other network outages. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

CTGIMC203E An internal error occurred while creating the message sender.

Explanation: The message sender information needed to send asynchronous message for processing a post office topic cannot be found. There could probably be a problem with the Java Message Service (JMS) queues.

Administrator response: Review the application server and IBM Security Identity Manager log files to determine if any corresponding exceptions occurred. Check if there are problems with the JMS messaging queues. Application server tools can be used to validate that the JMS messaging queues are working correctly. Check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

CTGIMC204E The message sender could not be found.

Explanation: An internal error occurred aggregating notification messages. An attempt to an asynchronous message to the Java Message Service (JMS) queues failed.

Administrator response: Review the application server and IBM Security Identity Manager log files to determine if any corresponding exceptions occurred. Check if there are problems with JMS messaging queues. Application server tools can be used to validate that the JMS messaging queues are working correctly. Check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

CTGIMC205E An internal error occurred while aggregating a set of notification messages. An aggregated message cannot be sent.

Explanation: An internal error occurred while locating all notification messages to aggregate.

Administrator response: Verify that the WebSphere Application Server Java Message Service (JMS) queues are working correctly.

CTGIMC206E An internal error occurred while updating the topic table.

Explanation: An error occurred adding a record into the topic table.

Administrator response: Verify that the IBM Security Identity Manager database is available and there are no other network outages.
CTGIMC207E  An error occurred while processing a JavaScript tag contained in the aggregate template message. The aggregate notification message is not sent.

Explanation: The aggregated template contained a JavaScript that required processing before the aggregated notification message could be sent to the recipient. The call to the FESI Interpreter to process the JavaScript failed. The collected messages will be sent individually.

Administrator response: Review the application server and IBM Security Identity Manager log files for additional information.

CTGIMC208E  An error occurred while processing a IBM Security Identity Manager dynamic content tag contained in the aggregate template message. The aggregated notification message is not sent.

Explanation: Processing of a IBM Security Identity Manager dynamic content tags did not complete. An error occurred adding a model extension to the FESI extension necessary for processing the dynamic content tag.

Administrator response: Review the WebSphere Application Server system and IBM Security Identity Manager log files for additional information.

CTGIMC209E  The person search based on an email address did not locate anyone associated with the email address. Stored notification messages will be sent individually.

Explanation: The aggregation template contained a search request based on an email address. The person search processing did not complete successfully. Either the person does not exist in the system or their email address has changed recently. Aggregation of the notification for the email address will not be performed.

Administrator response: Review the aggregation template message to determine if corrections need to be made.

CTGIMC210E  The person search based on an email address cannot complete because an email address is not specified for the search.

Explanation: The aggregation template contained a search request based on an email address. The search is a result of the getPersonByEmailAddress JavaScript tag specified. If the tag is coded correctly, an internal processing error occurred.

Administrator response: Review the aggregation template message to determine if corrections need to be made.

CTGIMC211E  The topic search based on a specified topic cannot be completed because of an internal error.

Explanation: The aggregation template contained a topic search based on an email address, but no topic was passed to the code to process the JavaScript request. The aggregate message template is specified on the Post Office page.

Administrator response: Review the aggregation template message to determine if corrections need to be made. If the tag is coded correctly, an internal processing error occurred. Check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

CTGIMC212E  An error occurred retrieving your organization's default properties information. The configuration data is not saved.

Explanation: Information specified about the organization at installation time could not be retrieved from the system properties file. The information missing is specified during installation on the Default Organization Short Name field. A value for the field was not entered or the data is corrupted.


CTGIMC213E  A recurring schedule work item cannot be created to poll for messages to perform message aggregation. Notification messages will be sent individually when received.

Explanation: An internal error occurred creating the recurring schedule to poll for notification messages to aggregate based on the Collection Interval value specified on the Post Office page. Messages will be sent individually.

Administrator response: Verify that the database server is available and there are no network outages and try the operation again. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.
CTGIMC214E  A request to aggregate notification messages and forward to the recipient failed. The work item to schedule the aggregation could not be created.

Explanation:  An internal error occurred creating a schedule to cause aggregation of messages to occur immediately.

Administrator response:  Verify that the IBM Security Identity Manager database server is available and there are no network outages. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

CTGIMC215E  A recurring schedule cannot be found.

Explanation:  There was a problem finding the recurring schedule in the system that causes email aggregation to occur on the given interval. This should not happen and is most likely an internal processing error.

Administrator response:  Verify that the database server is available and there are no network outages and try the operation again. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

CTGIMC216E  A request to cancel aggregation of notification messages failed. Aggregation of messages will continue.

Explanation:  An internal error occurred canceling a recurring work item to stop aggregation of notification messages based on a collection interval.

Administrator response:  Verify that the IBM Security Identity Manager database server is available and there are no network outages. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

CTGIMC217E  There was a problem reading the test email contents from java_property_file. The field that had a problem was java_property_name and

Explanation:  Testing of the Post Office Templates could not be completed because the test email contents could not be read from the mentioned property file.

Administrator response:  Verify the information in the message exist on the system. If changes are required, the application server will need to be restarted in order to pick up the changes.
Chapter 6. Remote services messages

These messages contain information about remote services. They are identified by the letter D.

CTGIMD001E  The resource does not support the search function.
Explanation:  The adapter does not support the search with a filter function. This function cannot be used to find a reconciliation for the resource.
Administrator response:

CTGIMD002E  A policy violation occurred for service_name.
Explanation:  Some type of policy violation occurred. This message is contained in the response e-mail subject line. Message CTGIMD003E contains the text in the response e-mail sent to the requestor.
Administrator response:  Review the Completed request page for details related to the policy violation. Make the necessary adjustments based on the information provided.

CTGIMD003E  At least one account on the service_name service violates the policy. See the reconciliation report for details.
Explanation:  Some type of policy violation occurred. This message is contained in the response e-mail body text. Message CTGIMD002E contains the subject line in the response e-mail.
Administrator response:  Review the Completed request page for details related to the policy violation. Make the necessary adjustments based on the information provided.

CTGIMD004E  The user ID cannot be obtained for the entry_name entry from the entry domain name.
Explanation:  The data sent from the agent for the reconciliation did not contain a user ID.
Administrator response:  Make sure the name attribute is correct in the agent configuration data.

CTGIMD005E  There is a configuration problem with the service definition. The class_name object is not the expected object to be returned by the orphan adoption script.
Explanation:  A configuration error occurred. The orphan adoption script being used for the service is incorrect.
Administrator response:  Correct the orphan adoption script being used for the service to ensure it returns the correct object class. An array containing one entry of object class com.ibm.itim.dataservices.model.domain.Person[ ], or a null value, is expected.

CTGIMD006E  An error occurred while processing the orphan adoption script. The following error occurred. Error: error_text
Explanation:  A logic error occurred processing the JavaScript within the orphan adoption script.
Administrator response:  Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMD007E  A duplicate user ID was returned by the resource during reconciliation. The duplicate user ID is user_id.
Explanation:  The resource returned the same user ID more than once. The first user ID returned is used.
Administrator response:  Locate the duplicate user IDs and make the necessary changes. Keep in mind that the IBM Security Identity Manager server treats user IDs as case-insensitive. For example, Name and name are recognized as the same user ID.

CTGIMD008E  An error occurred while accessing the database during reconciliation. The following error occurred. Error: error_text
Explanation:  An exception was returned by the database access code.
Administrator response:  Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMD009E  An error occurred while updating the account_name account.
Explanation:  An attempt to create an orphan account after receiving the reconciliation results failed. An error occurred while creating the directory entry for the account.
Administrator response:  Review the IBM Security
Identity Manager log files for additional information about the error. Look for a schema violation within the directory server.

CTGIMD010E  More than one person matched the filter value filter in the container_name container.

Explanation: The specified filter value did not identify a unique person in the directory server, when using the specified container (organization, business unit, location) as the search base.

Administrator response: Change the filter value to be more specific and try the search again.

CTGIMD011E  The Person profile cannot be found for the class_name object class.

Explanation: The list of object classes specified for the Person entry did not match a configured Person or Business Partner Person profile. The object class attribute must be defined and must match the directory server object class that has been mapped to the person type you want to add.

Administrator response: Correct the class value in the input source (such as HR feed file or the Java Naming and Directory Interface (JNDI)).

CTGIMD012E  An error occurred submitting the REQUEST_TYPE request for the entry_dn entry. Error: error_text

Explanation: The workflow orchestrator component returned an exception error when the request was submitted to it. This is an internal processing error.


CTGIMD013E  The result from the person placement rule script is not valid. The return_class_type class type is not the expected type.

Explanation: The person placement rule script for the service returned an incorrect result type. It should have returned a String, or null.

Administrator response: Review the person placement rule JavaScript for a logic error causing the wrong class type to be returned.

CTGIMD015E  An error occurred while reading the request record data from the database.

Explanation: An internal IBM Security Identity Manager server processing error occurred.


CTGIMD017E  The service lock object cannot be found.

Explanation: The service lock object has not yet been created for this service instance. This is an internal notification message that occurs when the first request is issued to a new service.

CTGIMD018E  The password for a suspended account cannot be changed.

Explanation: Passwords for suspended accounts cannot be changed.

Administrator response: Verify that the password change is being made for the correct account.

CTGIMD019E  The resource definition properties cannot be loaded.

Explanation: An error occurred loading the service definition properties for a service. This can occur if a service profile is deleted, or upgraded to an incompatible version, while there exist service instances of this profile type. It can also occur due to data integrity problems with the directory server.

Administrator response: Review the IBM Security Identity Manager and directory log files for additional information about the error.

CTGIMD020E  Error obtaining the tenant properties from enRole.properties while processing adapter event notification message or asynchronous reply message. Service: service_name Error message: error_message.

Explanation: An Exception occurred obtaining tenant properties from enRole.properties.

Administrator response: Verify the values of the enrole.defaulttenant.id and enrole.ldapsrvserver.root properties in enRole.properties are valid.

CTGIMD021E  The reconciliation time limit is exceeded.

Explanation: The reconciliation request took longer that the maximum time that was configured on the Service Reconciliation Schedule Tab.
CTGIMD022E  An error occurred obtaining the message transformer used to perform attribute conversions for the service.

Explanation: An error occurred obtaining the message transformer used to perform attribute conversions. This message indicates the service definition property com.ibm.itim.remoteservices.Resource Properties .TRANSFORMER does not specify the name of a valid transformer class.

Administrator response: Verify the service profile was installed from a valid source for this version of IBM Security Identity Manager. Check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman about obtaining a corrected service profile.

CTGIMD023E  The distinguished name is not valid.

Explanation: The service base DN field does not specify a valid distinguished name.

Administrator response: Correct the base DN. This field is specified in the service definition form (not used for all service types).

CTGIMD024E  The reconciliation filter is not valid.

Explanation: The reconciliation filter specified on the reconciliation filter tab is invalid.

Administrator response: Correct the specified reconciliation filter.

CTGIMD025E  The syntax for one of the reconciliation attributes is not correct.

Explanation: One of the attribute names specified in the Service Reconciliation Schedule Query tab is not a valid name.

Administrator response: Correct the attribute names list.

CTGIMD026E  More than one person has been found matching the name specified in the Identity Feed Entry DN field.

Service: service_name Entry name: entry_dn

Explanation: An entry in the identity feed source (such as a DSML field for a DSML Identity Feed) matches more than one person in the IBM Security Identity Manager Directory.

Administrator response: Correct the entry DN in the identity feed source.

CTGIMD027E  The user_name person already exists.

Explanation: An attempt has been made to add a person that already exists. This can occur due to race conditions, where two simultaneous attempts are made to add the same person, such as two Identity Feeds running in parallel, or two administrators creating the same person at the same time. It can also occur if the JNDI identity feed interface, or the IBM Security Identity Manager application program interface (API), is used to add a person that already exists.

Administrator response: If due to a race condition, verify the existing person is correct. If due to use of the JNDI identity feed or IBM Security Identity Manager API interface, correct program logic.

CTGIMD028E  An unexpected error occurred while processing a remote services request.

Error: error_text

Explanation: See message.

Administrator response:

CTGIMD029E  An error occurred while configuring the service connector.

Explanation: See message.

Administrator response: Check the service profile for errors and compatibility with the version of IBM Security Identity Manager.

CTGIMD030E  The syntax of the distinguish_name distinguished name (DN) is not valid.

Explanation: The distinguished name received from the adapter is not valid.

Administrator response: Check the identity feed input file and adapter configuration for the distinguish name value specified.

CTGIMD032E  Invalid failure threshold property value for property_name in file_name.

Explanation: Invalid failure threshold property value in enRole.properties file.

Administrator response: Check for enrole.reconciliation.failurethreshold property value in enRole.properties file.

CTGIMD034W  Account not allowed: No entitlement found for account.

Explanation: Policy compliance for account is DISALLOWED.

Administrator response:
CTGIMD035E  •  CTGIMD038E

CTGIMD035E  Policy Analysis error encountered while evaluating Account account_name bypass account.
Explanation: Policy Analysis error encountered while evaluating account.
Administrator response: Review log files for additional information about the error.

CTGIMD036W  Unexpected Policy Compliance state -- assuming NON_COMPLIANT; User id=user_id
Explanation: Policy compliance for account is NONCOMPLIANT.
Administrator response: Review the IBM Security Identity Manager log file for policy compliance state.

CTGIMD037W  Orphan Adoption Script not found.
Explanation: Orphan Adoption Script not found.
Administrator response:

CTGIMD038E  No service owner to send policy warnings to, service=service_name
Explanation: No service owner found to send policy failure warning.
Administrator response:

CTGIMD039E  Invalid cache size property value for property_name in property_file_name
Explanation: Invalid cache size property in enRole.properties file.
Administrator response: Check enRole,reconciliation,accountcachesize property value in enRole.properties file.

CTGIMD040E  PropertiesManager is unable to read property value for property_name in property_file_name: Cause cause
Explanation: Unable to read properties file.
Administrator response: Check for property name in property file. See log message for more details.

CTGIMD041E  Request record type request_record_type is unknown.
Explanation: Request record type is unknown.
Administrator response:

CTGIMD042E  Request record operation request_record_operation is unknown.
Explanation: Request record operation is unknown.
Administrator response:

CTGIMD043E  Unable to process request by agent cause: request returned from ServiceProvider, remote status=remote_status, reason=reason_text
Explanation: Adapter is unable to process request.
Administrator response: Review the IBM Security Identity Manager log details for additional information about the error.

CTGIMD049E  The dynamic role role_name definition could not be evaluated for person person_name.
Explanation: Dynamic role could not be evaluated for the person specified.
Administrator response:

CTGIMD050W  Workflow activity defined for reconciliation terminated. Cause : reconciliation timed out. expired at: expiry_time_of_reconciliation, current entryNumber =entry_number
Explanation: The workflow activity defined for reconciliation has terminated.
Administrator response:

CTGIMD051W  Workflow ProcessID =process_id, Process state = ABORTED, reconciliation cancelled by user.
Explanation: Reconciliation is aborted by user, closing connection to remote service.

CTGIMD052W  Reconciliation result status was Failure. Number of entries processed=number_of_entries, Status Reason Message=reason_message
Explanation: Reconciliation result status was Failure.

CTGIMD053E  Failed to initialize the workflow queues. Cause cause
Explanation: Failed to initialize the workflow queues.
Administrator response: Review the IBM Security Identity Manager log details for additional information about the error.
CTGIMD054E Error occurred while processing response. Cause cause
Explanation: Error occurred while processing response.
Administrator response: Review the IBM Security Identity Manager log details for additional information about the error.

CTGIMD055E Unable to access remote resource remote_resource_path
Explanation: Unable to access remote resource.
Administrator response:

CTGIMD056E Reconcile requestID=request_id not started; recon already in progress, current requestID=request_id, started at start_time
Explanation: New reconciliation cannot start because a reconciliation is already running.
Administrator response:

CTGIMD057W schema_file_name does not exist.
Explanation: Schema file not found.
Administrator response: Check for file path.

CTGIMD058E IOException locating the message transformer: error_text
serviceProviderInfo =service_provider_info
Explanation: IO error occurred while locating the message transformer.
Administrator response: Review the IBM Security Identity Manager log files for additional information about error.

CTGIMD059E The reconciliation maximum number of local accounts to delete (threshold_value) was exceeded: Total old and new local accounts = accounts_total; Number of old accounts to delete = residual_total.
Explanation: The configured maximum number of local accounts to delete by reconciliation was exceeded. None of the local accounts (or supporting data) that no longer exist on the adapter were deleted.
Administrator response: Review the IBM Security Identity Manager and adapter log files to verify why the number of accounts to delete exceeded the configured limit. Either correct the issue that caused the limit to be exceeded, or change the threshold value to a higher value. Then re-run the reconciliation. This threshold is defined by the

CTGIMD060E An error occurred searching the ITIM directory for a matching person: Entry name entry_name, Container org_tree_container.
Explanation: An attempt to search the ITIM directory to locate a match for the specified identity feed entry name resulted in an error. This was probably due to an invalid format being specified for the entry name.
Administrator response: Correct the entry name. If the name looks valid, review the IBM Security Identity Manager log files to identify the actual original error message.

CTGIMD061E The connection to the remote adapter failed. The request will be retried periodically.
Explanation: Due to a connection failure to the adapter, this service is marked as failed. This request and potentially others will be retried once the connection with the adapter is restored. Future requests to this adapter will also be in this state until the connection issue is corrected.
User response: If this request is urgent, please contact your system administrator and ask them to troubleshoot the connection problem with the service. The request will be retried at a future date.
Administrator response: There is connection problem between the Identity Manager server and the remote adapter. The error could arise from multiple issues. For example: network problem, service configuration problem, adapter configuration problem, or Directory Integrator failure. For details of the failure and more information about other requests that might be blocked for this service, use the administrative console and navigate to ‘Manage Services’ and search for services in the failed state. Click the status icon to get more information on the status of the service. Once the necessary changes have been made (either in the Identity Manager system, or on the remote endpoint), you can ‘Restart Blocked Requests’ from the ‘Manage Services’ panel. This action retries the connection to the remote adapter and if successful, retries any blocked requests for the service.

CTGIMD070E The account_name account already exists.
Explanation: An attempt was made to add an account that already exists. This situation can be caused by race conditions, in which two simultaneous attempts are made to add the same account. For example, two administrators creating the same account at the same time.
Administrator response: If the conflict is caused by a
race condition, verify that the existing account is correct. After the installation of 6.0 Fixpack 4 onwards, no administrator action is required.

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**CTGIMD071E** The `account_name` account does not have a password attribute.

**Explanation:** The password of an account cannot be changed if the account does not have a password attribute.

**Administrator response:** Check the credentials specified on the service form.

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**CTGIMD100E** The adapter returned an authentication error.

**Explanation:** The credentials used to establish a session with the adapter contains an error.

**Administrator response:** Check the credentials.

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**CTGIMD101E** A connection with the adapter cannot be established. The following error occurred. Error: `error_text`

**Explanation:** An error occurred while establishing a connection with the adapter.

**Administrator response:** Check for network problems.

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**CTGIMD102E** The `attribute_name` attribute is not valid.

**Explanation:** The attribute value passed to the adapter is not correct. For example, the data type pass is not expected.

**Administrator response:** Verify the correct service profile is being used for the adapter.

---

**CTGIMD103E** The `attribute_name` configuration attribute is not valid.

**Explanation:** The adapter configuration information is not correct or does not match the adapter.

**Administrator response:** Review the service profile definition form to determine if the values are correct. If the profile is not customized request an updated service profile that matches the current adapter.

---

**CTGIMD104E** The `filter_data` reconciliation search filter is not valid.

**Explanation:** The adapter returned an error while processing the search filter provided on the reconciliation request.

**Administrator response:** Correct the search filter that is specified on the reconciliation filter in the user interface.

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**CTGIMD105E** The `name` name is not valid.

**Explanation:** The adapter returned an `InvalidNameException` exception.

**Administrator response:** Review the adapter log files for additional information about the error.

---

**CTGIMD106E** An error occurred while processing the request. Error: `error_text`

**Explanation:** The adapter returned a JNDI error not handled by the IBM Security Identity Manager server.

**Administrator response:** Review the error text for details. Review the adapter log files for additional information.

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**CTGIMD107E** The `entry_name` entry name is not found.

**Explanation:** The user specified on the request to the adapter does not exist. This can happen when accounts are deleted from the adapter not using the IBM Security Identity Manager interface.

**Administrator response:** Specify a name that currently exists.

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**CTGIMD108E** The `attribute_name` attribute is not a valid attribute.

**Explanation:** The adapter does not recognized the attribute.

**Administrator response:** Verify that the correct service profile is being used for the adapter.

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**CTGIMD109E** The `operation_name` operation is not supported.

**Explanation:** An internal error occurred. The service provider passed an operation code value that is not valid.


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**CTGIMD110E** The password field is missing from a request that requires a password.

**Explanation:** An internal error occurred. The password attribute is missing from the request to the adapter.

**Administrator response:** Review the IBM Security Identity Manager log files for additional information about the error. Check IBM Electronic Support for additional information -www.ibm.com/software/
CTGIMD111E The maximum size limit has been reached processing a reconciliation request.

Explanation: The reconciliation search result is greater than what the adapter can handle.

Administrator response: Reconfigure adapter to allow more results to be returned.

CTGIMD112E The time limit expired processing a reconciliation request.

Explanation: The reconciliation request did not complete before the maximum time limit configured on the adapter.

Administrator response: Reconfigure the adapter to allow queries to run for a longer time.

CTGIMD113E The request was successfully processed but some of the values for the attribute_name attribute cannot be changed.

Explanation: The adapter was unable to change one or more of the attribute values. This could be due to an incorrect value being passed for the attribute or the value being passed in an attribute that the adapter is not configured to support.

Administrator response: Correct the incorrect attribute values and try the operation again.

CTGIMD114E An internal error occurred. The JNDI Context parameter is missing.

Explanation: An internal error occurred. A null JNDI Context parameter was passed to the directory provider request handler.


CTGIMD115E The tenant cannot be found.

Explanation: An internal problem occurred retrieving the tenant property information from the enRole.defaulttenant.id and enRole.defaulttenant.id properties file. Or, an directory server error occurred looking up the tenant object.

Administrator response: Check that the tenant related properties in enRole.defaulttenant.id and enRole.defaulttenant.id and enRole.defaulttenant.id properties file are correct. Review the values for the enRole.defaulttenant.id and enRole.defaulttenant.id properties. Review the directory server log files for additional information about the error.

CTGIMD116E The naming attribute is missing.

Explanation: The name attribute is missing from the entity configuration for the account or person being used by the adapter.

Administrator response: Check that the Entity Configuration page contains a value for the name attribute.

CTGIMD117E The following IO exception occurred communicating with the IBM Security Directory Integrator adapter. Error: error_text

Explanation: See message.


CTGIMD118E An error occurred while processing a response from the IBM Security Directory Integrator adapter. Error: error_text

Explanation: An internal error occurred.

Administrator response: Check the version of the IBM Security Directory Integrator to verify it is compatible with the IBM Security Identity Manager. Check the IBM Security Directory Integrator log files for additional information about the errors.

CTGIMD119E A model communication error occurred. The following error occurred. Error: error_text

Explanation: An internal processing error occurred.


CTGIMD120E The object_name object cannot be found.

Explanation: An error occurred locating the mapped attribute name for the password or the object in the adapter data storage.

Administrator response: Check the adapter log files for additional information about the errors. Check IBM Electronic Support for additional information.
CTGIMD121E An error occurred while processing a request for the adapter. The following error occurred. Error: error_text
Explanation: A Runtime exception occurred processing an adapter request.

CTGIMD122E The message format is not valid.
Explanation: The response message received from the IBM Security Directory Integrator adapter is not the correct format.
Administrator response: Check the version of the IBM Security Directory Integrator to verify that it is compatible with the IBM Security Identity Manager. Review the IBM Security Directory Integrator log files for additional information about the errors.

CTGIMD123E The test request failed. Result code: result_code Error: error_text
Explanation: The service returned an error to the Test request.
Administrator response: Confirm service configuration parameters are correct. Review the IBM Security Directory Integrator log files for additional information about the errors.

CTGIMD124E The value for the naming_context Naming Context is not supported for the IBM Security Directory Integrator adapter. The valid Naming Context values for the adapter are: supported_naming_context.
Explanation: The Naming Context value on the service definition form is not one of the supported values for the IBM Security Directory Integrator adapter.
Administrator response: Correct the value for the service configuration Naming Context field.

CTGIMD125E Can't find object profile for entity.
Explanation: Object profile not found for entity.
Administrator response:

CTGIMD126E The following IO exception occurred communicating with CSV File. Error message: error_text
Explanation: IO exception occurred while communicating with CSV file.
Administrator response: Review the IBM Security Identity Manager log files for additional information about error.

CTGIMD127E Error while closing the connection with remote resource:cause cause
Explanation: Exception occurred while closing the connection with remote resource.
Administrator response: Review the IBM Security Identity Manager log files for additional information about error.

CTGIMD128E Error occurred while performing operation operation_name : cause cause
Explanation: Error occurred while performing add, delete, change password, modify operations.
Administrator response: Review the IBM Security Identity Manager log files for additional information about error.

CTGIMD129E Invalid CSV entry at line line_number : number of columns (number_of_columns) in the CSV file.
Explanation: Invalid CSV entry into the CSV file.
Administrator response: Check for CSV entry at line number specified in log.

CTGIMD130E The name attribute name_attribute cannot be obtained for the entry_name entry from the returned entry attributes.
Explanation: The data sent from the agent for the reconciliation did not contain a value for the name attribute.
Administrator response: Make sure the name attribute is correct in the service configuration data. Correct any user entries on the resource that do not contain a value for this attribute.

CTGIMD131E Could not remove profile because service instance for the profile profile_name exists.
Explanation: Unable to remove profile because a service instance of profile exists.
Administrator response:
CTGIMD140E  All number_failed_entries reconciliation entries failed.

Explanation: Every entry processed by the reconciliation failed.

Administrator response: See message and trace logs for detailed messages.

CTGIMD141E  An error occurred processing number_failed_entries of total_number_entries reconciliation entries.

Explanation: An error occurred processing one or more reconciliation entries.

Administrator response: See message and trace logs for detailed messages.

CTGIMD142E  The page size property in service profile service_profile_name is set to a disallowed value (page_size_value). The value must be an integer. Note: values which are less than or equal to zero will disable paging for searches. (Default=0)

Explanation: The page size property (com.ibm.itim.feedpagesize) used by the LDAP and Active Directory person feed adapters specifies the page size used to page search results. The value must be specified as an integer. If the value of this property is not set or is less than or equal to zero then paging will be disabled for searches. Some directory servers do not support paging and paging might cause a performance impact on those servers that do support it so caution should be exercised when using paging. Microsoft's Active Directory has a single page limit of 1000 entries and so paging is necessary for search results containing more the 1000 entries. Note: the AD person feed profile sets the page size to 100 when Identity Manager is initially installed.

System action: Paging will be disabled until the property value is corrected. On some directories such as Microsoft's Active Directory this might cause search results over a specified limit to fail or return partial results.

Administrator response: Use a LDAP browser to set the com.ibm.itim.feedpagesize property of the specified service profile to an integer value or remove the property to disable paging.

CTGIMD143E  The reconciliation of a manual service failed due to an invalid account header on line line_number of the CSV file. Every entry processed by the reconciliation failed.

Explanation: The header line must contain all required attributes defined in the account definition for the service type. Check the format of the CSV file used for reconciliation, make required updates and try the recon again. See the message and trace logs for detailed messages. The formatting rules for the CSV file can be found in the Infocenter.

CTGIMD145E  The reconciliation of a manual service failed due to unknown objectprofile in the group header on line line_number of the CSV file. Every entry processed by the reconciliation failed. The line with the group delimiter (group_delimiter) must contain a valid objectprofile. The data provided was not valid: provided_data.

Explanation: The group definition line must contain an existing objectprofile for the group schema. The objectprofile name will usually end with GroupProfile.

Administrator response: See the message and trace logs for detailed messages. Check format of reconciliation file to ensure it is correct and try again. The formatting rules for the CSV file can be found in the Infocenter.

CTGIMD146E  The reconciliation of a manual service failed because there was no data in the CSV file that was uploaded.

Explanation: The reconciliation CSV file uploaded for this manual service was empty.

Administrator response: Choose a reconciliation CSV file that contains data and try again. The formatting rules for the CSV file can be found in the Infocenter.

CTGIMD147E  The reconciliation of a manual service failed because no group attribute names were provided in the group header on line line_number in the CSV file that was uploaded.

Explanation: The CSV file containing group information had an invalid group header line. The header line must have one or more attribute names specified.

Administrator response: See the message and trace logs for detailed messages. Check the format of the reconciliation CSV file to ensure that it is correct and try again. The formatting rules for the CSV file can be found in the Infocenter.

CTGIMD800E  An IO exception occurred while connecting to the adapter using the following URL. URL: URL Error: error_text

Explanation: See message.
CTGIMD801E • CTGIMD810E

Administrator response: Review the IBM Security Identity Manager and adapter log files for additional information about the error.

CTGIMD801E An error occurred while retrieving the results from a reconciliation. Error: exception_text
Explanation: An exception occurred while retrieving the result list from a reconciliation response.
Administrator response: Review the IBM Security Identity Manager and adapter log files for additional information about the error.

CTGIMD802E The service definition is missing the URL value for the host.
Explanation: The Host URL field is blank on the service definition form for the adapter.
Administrator response: Correct the Host URL field value in the service definition field.

CTGIMD803E The protocol portion of the Host URL field value is not valid. URL: url
Explanation: The protocol portion of the URL does not contain http or https.
Administrator response: Correct the Host URL field value in service definition form.

CTGIMD804E An IO error occurred while sending a request. Error: error_text
Explanation: An IO Exception occurred while sending a request to the adapter.
Administrator response: Verify that the adapter service is started and the adapter configuration is correct. Review the IBM Security Identity Manager and adapter log files for additional information about the error.

CTGIMD805E The compare of data in the directory structure cannot be completed. An internal error occurred because the filter value passed by the code is not correct. Value: compare_expression
Explanation: An internal request to perform a LDAP comparison failed. The filter value specified for the comparison is not correct. The calling code did not pass the expected values.

CTGIMD806E The adapter does not support password synchronization.
Explanation: The compare operation to perform password synchronization did not complete. The adapter does not support the Compare operation, used for the password verify function of self-claim.
Administrator response: The resource software level is not current, upgrade the adapter to a newer version.

CTGIMD807E An error occurred while processing the operation_code JNDI modify request.
Explanation: An internal process issued an incorrect JNDI modify request.
Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMD808E An internal request to perform a JNDI search is not valid. Search control scope: scope_value
Explanation: An internal error occurred performing a JNDI search. An attribute provided for the search request is not valid.
Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMD809E An IO error occurred while reading a response message. The following error occurred. Error: error_text
Explanation: An IO Exception occurred while reading a response from the adapter.
Administrator response: Review the IBM Security Identity Manager and adapter log files for additional information about the error.

CTGIMD810E The adapter returned an error status for a REQUEST_TYPE request. Status code: STATUS_CODE Adapter error message: error_message
Explanation: The protocol module or adapter returned an error message.
Administrator response: Review the adapter error message for details. Review the adapter log files for additional information about the error.
CTGIMD811E  The adapter returned an unrecognized result status code for a REQUEST_TYPE request. Status code: STATUS_CODE Adapter error message: error_message

Explanation: An unrecognized error status was returned by the protocol module or by the adapter. The IBM Security Identity Manager server will not do any special processing based on the status code.

Administrator response: Review the adapter error message for details about the error received from the adapter. Review the adapter log files for additional information about the error.

CTGIMD812E  An error occurred while processing the adapter response message. The following error occurred. Error: error_message

Explanation: A parsing error occurred while reading a response from the adapter. The adapter returning badly formatted data, such as returning non-character data, can cause this problem. It can also be caused by network failure, adapter failure or adapter machine failure in the middle of a response being sent.

Administrator response: Review the adapter log files for additional information about the error.

CTGIMD813E  An error occurred while connecting to an adapter. The following error occurred. Error: error_text

Explanation: The SSL Library detected an error connecting to the adapter.

Administrator response: Review the IBM Security Identity Manager and adapter log files for additional information about the error.

CTGIMD814E  The cipher_suites_list cipher suites list value is not valid.

Explanation: The value for the com.ibm.daml.jndi.DAMLContext.HTTPS_CIPHERSUITES property contains one or more names for SSL cipher suites that are not available. The property is defined in the enRole.properties file.

Administrator response: Review the list of configured SSL cipher suites for the JSSE Provider. To view the list, verify that the trace logging level is set at DEBUG_MID or higher for the com.ibm.daml.jndi.JSSESocketConnection category. Restart the IBM Security Identity Manager Server if you needed to change the logging level. Issue a test to the adapter. The trace.log file will contain the list of supported cipher suites when the first connect to the adapter is issued. The list is under the supported cipher suites character string.

CTGIMD815E  An IO exception occurred in the SSL library while closing a connection.

Explanation: The SSL Library detected an error closing the connection to the adapter.

Administrator response: Review the IBM Security Identity Manager and adapter log files for additional information about the error.

CTGIMD816E  The server certificate for the SSL peer (adapter) cannot be validated.

Explanation: The IBM Security Identity Manager has rejected the peer (adapter) SSL server certificate. There are a number of reasons the certificate cannot be verified: The server certificate is issued by an authority that is not in the IBM Security Identity Manager's list of trusted authorities. The certificate has expired. The certificate is not yet valid.

Administrator response: Ensure that the adapter SSL server certificate is valid. Also, verify that the issuer of the server certificate is imported into the server known certificate authority list using the iKeyMan tool or similar. Review the IBM Security Identity Manager trace log for further details.

CTGIMD817E  The agent SSL certificate is expired or not yet valid.

Explanation: The agent certificate validity dates do not include the current date. These are specified in the certificate not before and not after fields. Note that these fields specify universal (UT) time and not local time.

Administrator response: Verify that the clocks on the peer and IBM Security Identity Manager server machines are correct. If the certificate has expired, a new certificate must be issued for the agent.

CTGIMD818E  The adapter host name host_name does not match the name cert_host_name specified in the adapter certificate.

Explanation: The certificate received does not belong to the adapter. The SSL peer name verification is enabled and the name specified on the certificate does not match the name of the host.

Administrator response: If peer host name validation is enabled via the com.ibm.daml.jndi.DAMLContext.VERIFY_PEER_CERT_NAME property in the enRole.properties file, then the name specified in the Subject field on the certificate under the common name (CN) component must match the name of the adapter host. The name of the adapter host is obtained by issuing a Domain Name Service (DNS) lookup on the address part of the adapter Host URL field that is specified in the service definition. There might also be a problem with the DNS configuration on the machine running the IBM Security Identity
Manager server causing the DNS lookup to fail. Ensure that a valid certificate is issued with the correct CN component value, or turn off the peer name verification function.

**CTGIMD819E** The `jss_provider_name` JSSE provider is not installed.

**Explanation:** The `com.ibm.daml.jndi.JSSESocketConnection.JSSE_PROVIDER` property in `enRole.properties` file does not specify the name of an installed JSSE Provider. If the JSSE provider property is not specified, then neither of the default JSSE providers (IBMJSSE or SunJSSE) is installed.

**Administrator response:** Correct the value or install the required JSSE provider into the Java Virtual Machine (JVM).

**CTGIMD820E** The value specified for the `com.ibm.daml.jndi.Contextual.CA_CERT_DIR` property in `enRole.properties` file does not specify the name of an installed JSSE Provider. Note that this property specifies a path that is not valid or does not contain any valid CA certificates. The preferred way to install issuer (CA) certificates is to install them into the IBM Security Identity Manager server Trust Store.

**Explanation:** The `com.ibm.daml.jndi.DAMLContext.CA_CERT_DIR` property specifies a path that is not valid or does not contain any valid CA certificates. The property can be specified in either the CA path field on the service definition form or in the `enRole.properties` file.

**Administrator response:** Verify that the value is valid. The property can be specified in either the CA path field on the service definition form or in the `enRole.properties` file.

**CTGIMD821E** The certificate is not a certificate authority certificate (issuer certificate). The certificate is ignored.

**Explanation:** A certificate in the path specified by the `com.ibm.daml.jndi.DAMLContext.CA_CERT_DIR` property is not a valid issuer (CA) certificate.

**Administrator response:** Specify a correct issuer certificate.

**CTGIMD822E** The peer certificate is not Trusted. Unable to establish a SSL connection. Peer address: `host_name_and_port` SSL error: `ssl_error_message`

**Explanation:** The peer SSL certificate (used by the adapter) is not issued by one of the issuers listed in our Trust Store and cannot be trusted.

**Administrator response:** Add the issuer (signer) certificate that issued the peer certificate to the IBM Security Identity Manager server Trust Store.

**CTGIMD823E** The peer does not trust the IBM Security Identity Manager server client certificate. A SSL connection using mutual authentication cannot be established.

**Explanation:** The peer (adapter) requested our client certificate to establish a mutually authenticated SSL connection, but the IBM Security Identity Manager server key store does not contain a client certificate issued by one of the peers trusted authorities.

**Administrator response:** Add the issuer (signer) certificate that issued the IBM Security Identity Manager server client certificate to the adapter list of trusted issuers.

**CTGIMD824E** The SSL initial handshake failed.

**Explanation:** A common set of SSL configuration settings with the peer cannot be negotiated.

**Administrator response:** Review the IBM Security Identity Manager server and adapter log files for additional information about the error. Verify both server and adapter have valid SSL configuration settings.

**CTGIMD825E** An error occurred obtaining the default key manager for algorithm: `algorithm_name`

**Explanation:** An internal error occurred using the default algorithm to locate the default key manager.

**Administrator response:** Review the IBM Security Identity Manager server log files for additional information about the error.

**CTGIMD826E** An error occurred locating the default trust manager for algorithm: `algorithm_name`

**Explanation:** An internal error occurred using the default algorithm to locate the default trust manager.

**Administrator response:** Review the IBM Security Identity Manager server log files for additional information about the error.

**CTGIMD827E** The `http_header` in the HTTP response line is not valid.

**Explanation:** The first line of the HTTP response message is not valid.

**Administrator response:** Confirm the URL is pointing to a valid adapter using the DAML protocol. Review the adapter log files for additional information.
CTGIMD828E  The end of file occurred before the entire HTTP header was received.

Explanation:  The input stream was closed by the remote resource before the complete HTTP header was received.

Administrator response:  Confirm the URL is pointing a valid adapter using the DAML protocol. Review the adapter log files for additional information.

CTGIMD829E  The content_length_value value for the HTTP content-length header is not valid.

Explanation:  The value of the HTTP content-length header is not valid. A positive decimal integer value is expected.

Administrator response:  Confirm the URL is pointing a valid adapter using the DAML protocol. Review the adapter log files for additional information.

CTGIMD830E  The chunk_length_value value for the HTTP chunk length is not valid.

Explanation:  The value of the HTTP chunk length field, used when chunked encoding is being used, is not valid. A hexadecimal value string is expected.

Administrator response:  Confirm the URL is pointing a valid adapter using the DAML protocol. Review the adapter log files for additional information.

CTGIMD831E  The host name portion of the Host URL field value is not valid. Hostname: url

Explanation:  The host name portion of the URL is not known to the DNS server.

Administrator response:  Correct the Host Name field value in service definition form.

CTGIMD831E  A value for the Naming Context field is required for the service definition.

Explanation:  See message.

Administrator response:  Specify a value for the Naming Context field value in the service definition.

CTGIMD832E  Ignoring defer failed agent requests option for service service_name: not supported for ERMA Protocol agents.

Explanation:  See message.

Administrator response:  

CTGIMD860E  Error initializing DSML Parser: parser_error_message.

Explanation:  An error occurred trying to initialize the XML parser. See the specified error text for details.

Administrator response:  Correct the error as described in the error text.

CTGIMD861E  XML Parsing error: parser_error_message at location (line:column) line_column_number.

Explanation:  The XML parser reported an error. See the specified error text for details.

Administrator response:  Correct the error as described in the error text.

CTGIMD862E  Element tag tag_name is not allowed within tag tag_name at location (line:column) line_column_number.

Explanation:  An inner tag name was found within an outer tag that does not support it.

Administrator response:  Correct the tag nesting structure of the DSML file.

CTGIMD863E  Invalid element tag tag_name at location (line:column) line_column_number.

Explanation:  An unknown tag name was found.

Administrator response:  Correct the tag name.

CTGIMD864E  End element tag tag_name does not match current element tag tag_name at location (line:column) line_column_number.

Explanation:  An unexpected end tag name was found. The end tag name should match the current opening tag name.

Administrator response:  Correct the name of the end tag.

CTGIMD865E  Mandatory attribute attribute_name not found in tag tag_name at location (line:column) line_column_number.

Explanation:  A mandatory attribute is missing from the specified tag name.

Administrator response:  Add the required attribute to the tag name in the DSML file.
CTGIMD866E • CTGIMD876E

CTGIMD866E attr name=objectclass invalid; you must use objectclass tag instead at location (line:column) line_column_number.

Explanation: The attribute name objectclass cannot be used in an attr tag. Instead, you must use the objectclass tag.
Administrator response: Correct the syntax used for objectclass in the DSML file.

CTGIMD867E Invalid DSML file name
dsm_file_Name

Explanation: The specified file name is invalid or missing.
Administrator response: Correct the DSML file name field to point to an existing file.

CTGIMD868E DSML file name dsm_file_Name not found.

Explanation: The specified DSML file name does not exist.
Administrator response: Correct the DSML file name field to point to an existing file.

CTGIMD870E Element element_name is not allowed within element outer_element_name at resource.def location (line:column) line_column_number.

Explanation: The specified resource.def XML element is incorrectly nested within an outer element that does not support this element. The location indicates where the not allowed element is within the resource.def file.
Administrator response: Correct the syntax of the resource.def file.

CTGIMD871E Invalid element name element_name at resource.def location (line:column) line_column_number.

Explanation: The specified resource.def XML element is invalid. The location indicates where the invalid element is within the resource.def file.
Administrator response: Correct the element name in the resource.def file.

CTGIMD872E End Element end_element_name does not match current element current_element_name at resource.def location (line:column) line_column_number.

Explanation: The specified resource.def end element name does not match the current start element name.

CTGIMD873E Mandatory attribute attribute_name not found or has empty value in element element_name at resource.def location (line:column) line_column_number.

Explanation: The specified resource.def mandatory attribute is missing, or has an empty value, for the specified element. The location indicates where the end of the element with the missing attribute is within the resource.def file.
Administrator response: Add the missing attribute with a non-empty value to the element in the resource.def file.

CTGIMD874E No AccountDefinition found matching ServiceDefinition AccountClass=class_name at resource.def location (line:column) line_column_number.

Explanation: There is no AccountDefinition element with a ClassName attribute value matching the specified ServiceDefinition element AccountClass attribute value in the resource.def file.
Administrator response: Correct the account class name for the two elements in the resource.def file.

CTGIMD875E Invalid value attribute_value for element element_name attribute attribute_name at resource.def location (line:column) line_column_number.

Explanation: The specified resource.def attribute has an invalid value. The location indicates where the invalid value is within the resource.def file.
Administrator response: Correct the attribute value in the resource.def file.

CTGIMD876E IBM Security Identity Manager cannot create the group.

Explanation: The service has a reconciliation in progress and is currently locked. The group cannot be created while the service is in this state.
Administrator response: Create the group after the reconciliation is completed and the service is again available.
CTGIMD877E The operation create group has timed out.

Explanation: The operation create group has a time limit associated with it. The operation has exceeded the time limit and stopped.

Administrator response: Increase the time limit value. Perform these steps: Update the property com.ibm.itim.remoteservices.ejb.mediation .SynchronousGroupActions.GROUP_ACTION_TIMEOUT in enroler.properties by increasing the value.

CTGIMD878E The operation delete group has timed out.

Explanation: The operation delete group has a time limit associated with it. The operation has exceeded the time limit and stopped.

Administrator response: Increase the time limit value. Perform these steps: Update the property com.ibm.itim.remoteservices.ejb.mediation .SynchronousGroupActions.GROUP_ACTION_TIMEOUT in enroler.properties by increasing the value.

CTGIMD879E The operation modify group has timed out.

Explanation: The operation modify group has a time limit associated with it. The operation has exceeded the time limit and stopped.

Administrator response: Increase the time limit value. Perform these steps: Update the property com.ibm.itim.remoteservices.ejb.mediation .SynchronousGroupActions.GROUP_ACTION_TIMEOUT in enroler.properties by increasing the value.

CTGIMD881E The ConcurrentLock object is not in the correct state. It must be in the state_name state to call the function function_name.

Explanation: The ConcurrentLock object must be in a certain state to be used in some functions.

Administrator response: Such an error does not occur, if the application uses the ConcurrentLock correctly. If the error occurs, check IBM Electronic Support for additional information at www.ibm.com/software/sysmgmt/products/support/index.html.

CTGIMD882E The time limit to acquire the lock expired.

Explanation: The ConcurrentLock object must be acquired within a certain time limit. An exception will be thrown if it failed to acquire the lock within the time limit.

Administrator response: The administrator might want to adjust the timeout setting on the service to be longer than the default value of 15 minutes or the previous customized setting.
Chapter 7. Policy messages

These messages contain information about policies. They are identified by the letter E.

CTGIME001E An unexpected error occurred while processing a policy authority request. The following error occurred. Error: error_text

Explanation: The policy authority request cannot complete because of an error.

Administrator response: Review the exception stack trace in the error log file for additional information related to the error.

CTGIME002W Multiple governing policies with the names of policy_names exist for the same service.

Explanation: More than one policy was found for the same service. This message applies to the Password and Service Selection policies. Using the IBM Security Identity Manager console to define policies prevents this condition from occurring. The problem may occur as a result of raw policy data import.

System action: The first policy returned from the search will be used. There is no guarantee which policy is returned first.

Administrator response: Remove the duplicate policy from the directory server. If problem continues or is not the results of a data import or modification to the IBM Security Identity Manager code, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman to determine the source of the problem.

CTGIME004E The service_name service is not in the scope of the host_policy_name host selection policy and provision_policy_name provisioning policy for person_name.

Explanation: A service returned from the service selection evaluation script is not within the scope of the provisioning policy governing the service selection.

Administrator response: Verify that the service instance calculated by the script falls within the coverage of the correct provisioning policy.

CTGIME006E An error occurred while evaluating a service selection script. The script may contain a coding error. Script was being evaluated in the following context:

Policy name: policy_name Target name: target_name Person name: person_name

Explanation: An error occurred while processing the script. The script may contain a coding error.

Administrator response: Review the script code for coding errors. Make the appropriate changes and try the operation again.

CTGIME010E An error occurred parsing the XML containing password rules. The following error occurred. Error: error_text

Explanation: An error occurred while parsing an XML representation of an password rule object. The password rule object may contain corrupted data.

Administrator response: Review the IBM Security Identity Manager log files for additional information.

CTGIME011E A conflict was detected while joining password rules. Information: detail_data

Explanation: A password rule conflict was detected when joining all the governing password rule values for an account. Two or more of the password rules are mutually exclusive.

Administrator response: Review the password rules that are being joined for the account. Make any required changes to the set of rules to ensure that the rules do not have conflicting requirements.

CTGIME012E The password does not meet the requirements of the password rule. The following error occurred. Error: error_text

Explanation: The password violates the password rules for the account.

Administrator response: The owner of the account must change the password to satisfy the password rules or ask the Security Identity Manager administrator to modify the password rules.
CTGIME013E  A problem occurred evaluating a script based provisioning parameter for the policy_name policy. Policy DN: policy_dn
Attribute name: attribute_name
Attribute value: attribute_value  Error: error_text . Enter valid javascript for Attribute name: attribute_name.

Explanation: A script based provisioning parameter value cannot be evaluated because of a runtime error condition.

Administrator response: Review the error text and make the appropriate corrections before trying the request again.

CTGIME014E  A number format error occurred while evaluating the account. Account: account_uid
Attribute: attr_name

Explanation: The value for the attribute is not correct.

Administrator response: Check that the data type is correct for the provisioning parameters. Review the IBM Security Identity Manager log files for additional information about the error.

CTGIME015E  An error occurred while processing policy analysis request. The following error occurred. Error: error_text

Explanation: The policy analysis request did not complete because of an unexpected error.

Administrator response: Review the IBM Security Identity Manager log files for additional information related to the error.

CTGIME016E  An error occurred while searching for an entity. The following error occurred. Error: error_text

Explanation: A data integrity error occurred preventing a successful look up of an entity from the database.

Administrator response: Review the IBM Security Identity Manager log files for additional information related to the error.

CTGIME017E  An error occurred while attempting to establish communication with the directory server. The following error occurred. Error: error_text

Explanation: A communication error occurred when the system attempted to access a directory server, which is not accepting connections. Possible reasons include the directory server is down or overloaded with requests.

Administrator response: Verify that the directory server is available and that there are no network outages, and try the operation again. Review the IBM Security Identity Manager log files for additional information related to the error. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmpr=tivman.

CTGIME018E  An error occurred retrieving the directory server schema. The following error occurred. Error: error_text

Explanation: The directory server schema could not be retrieved.

Administrator response: Verify that the directory server is available and that there are no network outages, and try the operation again. Review the IBM Security Identity Manager log files for additional information related to the error. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmpr=tivman.

CTGIME019E  The schema entry cannot be found in the directory server. The following error occurred. Error: error_text

Explanation: A schema entry cannot be looked up on the directory server.

Administrator response: Verify that the directory server is available and that there are no network outages, and then try the operation again. Review the IBM Security Identity Manager log files for additional information related to the error. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmpr=tivman.

CTGIME020E  The search results did not return all the required information. The following error occurred. Error: error_text

Explanation: Not all the expected results were returned from the directory server search.

Administrator response: Verify that the directory server is available and that there are no network outages, and try the operation again. Review the IBM Security Identity Manager log files for additional information related to the error. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmpr=tivman.

CTGIME021E  The policy_dn provisioning policy cannot be found.

Explanation: The policy cannot be found during internal processing.

Administrator response: Review the IBM Security
Identity Manager log files for additional information related to the error.

**CTGIME025E** The requested service cannot be found in the directory server. The following error occurred. Error: _error_text_

**Explanation:** The service entity data cannot be found in the directory server. The service entity entry has been removed from the directory but references to it still exist in currently executing server code.

**Administrator response:** Review the IBM Security Identity Manager log files for additional information related to the error.

**CTGIME026E** The requested service profile cannot be found in the directory server. The following error occurred. Error: _service_dn_

**Explanation:** A service profile data cannot be found in the directory server. This condition can be the result of a service profile entry being removed from the directory but references to it still exist in currently executing server code.

**Administrator response:** Review the IBM Security Identity Manager log files for additional information related to the error.

**CTGIME029E** The following policies cannot be compared. Policy 1: _policy1_ Policy 2: _policy2_

**Explanation:** During policy change analysis, old and new policy objects do not reference the same distinguished name and cannot be compared.

**Administrator response:** This error may indicate a data integrity problem and should be looked at by a system administrator.

**CTGIME030E** Cyclical dependency was detected during service prerequisite resolution: _cycleInfo_

**Explanation:** This error indicates that resolution of service prerequisite dependencies is impossible due to cyclical dependencies.

**Administrator response:** Affected services should be analyzed and the cycles resolved before retrying the request.

**CTGIME031E** The account cannot be found: _account_name_

**Explanation:** The specified account cannot be found in the directory server. Either the account is not defined or has been deleted.

**Administrator response:** Define the missing account if appropriate. If the account should not exist, no action is required.

**CTGIME032E** An error occurred creating the analysis unit. The following error occurred. Error: _error_text_

**Explanation:** The analysis unit cannot be created because of an error. While segmenting the policy change analysis work unit into smaller units an error occurred.

**Administrator response:** Review the IBM Security Identity Manager log files for additional information related to the error.

**CTGIME033E** An unsupported analysis reason was detected during policy analysis. Reason type: _reason_type_

**Explanation:** The reason type indicated in the message is not supported. An abnormal internal condition occurred analyzing policy changes producing an reason code that is not valid.


**CTGIME034E** The person _person_name_ cannot be found in the directory server.

**Explanation:** A request to located the specified person failed. The person name is missing from the directory server. The message may be the result of the person entry being removed from the directory but not all processing requests related to the entry have completed.

**Administrator response:** Check that the person should not be in the directory. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

**CTGIME035E** The following script evaluation error occurred. Error: _error_text_

**Explanation:** An error occurred while processing the script. The script may contain a coding error.

**Administrator response:** Review the script code for coding errors. Make the appropriate changes and try the operation again.

**CTGIME036E** The maximum number of attempts for generating a valid password was exceeded. The maximum number of retries is _maximum_number_retries_

**Explanation:** A request to generate a new password
cannot complete. The maximum number of attempts
has been reached. The password rules may be too
restrictive to generate a strong password.

**Administrator response:** Review the password rules
associated with the account to ensure they are not too
restrictive. A too restricted set of password rules will
prevent the system from generating a random
password within allowed number of attempts.

<table>
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<td><strong>Explanation:</strong></td>
<td>A request to provision a service for a person failed because the person is does not have the authorization for one of the prerequisite services. To complete the service provisioning the person must be authorized for all prerequisites associated with the service.</td>
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<tr>
<td><strong>Administrator response:</strong></td>
<td>Verify that all prerequisite accounts are setup for the person.</td>
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<th>The global service compliance setting cannot be found. The following error occurred. Error: error_text</th>
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<td><strong>Explanation:</strong></td>
<td>A global compliance setting cannot be obtained from system configuration settings. Either the setting was not specified during configuration or there is a problem retrieving the information.</td>
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<tr>
<td><strong>Administrator response:</strong></td>
<td>Verify that the global compliance setting has been configured. If the setting is configured, verify that access to the directory server is available.</td>
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<th>CTGIME039E</th>
<th>The entitlements: entitlement_1 and entitlement_2 cannot be compared.</th>
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<td><strong>Explanation:</strong></td>
<td>An attempt to compare two entitlement objects failed because the entitlements are for different service targets.</td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>Verify that the two entitlements are for different service targets and try the operation again. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.</td>
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<td>Check the syntax for the attribute value.</td>
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<th>An error occurred accessing the configuration file. file_name</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong></td>
<td>An attempt to access a system property needed for processing fail. The configuration file containing the information could not be accessed.</td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>Verify that the property and property file exist in the appropriate location.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIME043E</th>
<th>A type conversion error occurred during compliance evaluation. Attribute: attr_name</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong></td>
<td>The value doesn't correspond to the attribute syntax type.</td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>Check the value entered or the provisioning parameter definition and compare them to the attribute syntax type. Review the IBM Security Identity Manager log files for additional information about the error.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIME201E</th>
<th>One or more arguments specified are not valid for the method_name method.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong></td>
<td>The arguments passed to the function where not the ones expected. Either the argument type specified or the number of arguments passed is incorrect.</td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>Verify that the arguments being passed to the function meet the specifications of the function.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIME202E</th>
<th>The method_name implementation class is not valid.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong></td>
<td>The script engine extension implementation class does not contain one or more requirements.</td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>Check that the class name and the implementation of the script engine extension class is correct.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIME203E</th>
<th>The following script interpreter error occurred. Error: error_text</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong></td>
<td>The script program cannot be evaluated because of an error.</td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>Review the script file for errors. Make the necessary changes and try the request again.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIME204E</th>
<th>An error occurred initializing the object_type object. The following error occurred. Error: error_text.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong></td>
<td>The specified Java object could not be instantiated. An attempt to instantiate the object</td>
</tr>
</tbody>
</table>
occurred while evaluating a script program that references the object.

**User response:** System administrator should be notified to analyze and correct this situation before retrying the request.

---

**CTGIME205E** IO error occurred when initializing extension classes for the script engine *error_message* method.

**Explanation:** This error may occur when the script engine's implementation class cannot be initialized.

**Administrator response:** Verify that the class exists on the Java classpath and that all required resources, which the extension is using, are available to it.

---

**CTGIME206E** The following error was detected in the script. Error: *error_text*

**Error message:** *error_msg*

**Explanation:** The script program cannot be evaluated because of an error triggered by the script author.

**Administrator response:** Review the script for coding errors. Make the necessary changes and try the request again.

---

**CTGIME208E** An error occurred while loading Class *error_text*.

**Explanation:** The scripting system tried to get the Class object using Class.forName(String) and caught a ClassNotFoundException.

**Administrator response:** Make sure the specified Class file is on the java classpath.

---

**CTGIME209E** Failed to create an instance of type *error_text*.

**Explanation:** The scripting system tried to create a new instance of the given type but was unable to. This usually means that the type does not have the default constructor necessary to use Class.newInstance().

**Administrator response:** Make sure the given type has a public default (no argument) constructor.

---

**CTGIME210E** Failed to declare bean with name *error_text*.

**Explanation:** An Exception occurred while declaring a bean.

**Administrator response:** None.

---

**CTGIME211E** The method *error_text* is not supported in this version of the IBM JS BSF Engine.

**Explanation:** The method you are trying to call is not currently supported by JSBSFEngine.

**Administrator response:** None. This error should only be seen by developers.

---

**CTGIME212E** In order to use the *ext* extension, the HostComponent must implement the *si* ScriptInterface.

**Explanation:** Security Identity Manager is trying to load a ScriptExtension for a Host Component that does not support the extension. The ScriptExtension will be unloaded and script execution will continue.

**Administrator response:** In the scriptframework.properties file, remove the offending ScriptExtension from being loaded.

---

**CTGIME213E** The wrapper factory *cls* could not be instantiated dynamically. The error is: *err*.

**Explanation:** The script framework tried to create an instance of a wrapper factory using the Java reflection mechanism and failed. This can be caused by the wrapper factory not having a default, no-argument constructor, the wrapper factory not being in the current classpath, or the system not having permission to instantiate a new instance of the wrapper factory class.

**Administrator response:** The most common problem is a misconfigured scriptframework.properties file. Check to make sure that the offending factory has it's full class name spelled correctly and that the class file in the classpath.

---

**CTGIME214E** The WrapperFactory *factory* has been passed an object of class *cls* to wrap. This factory does not support that type of object.

**Explanation:** The script framework tried to wrap an object with a factory that does not know how to wrap objects of that type. Since the script framework does not know how to wrap this object it will not be available to scripts.

**Administrator response:** Check scriptframework.properties to make sure that only the correct types of objects use specific wrapper factories. For example, only classes that implement java.util.Map should be handled by the JSMapWrapperFactory, and only classes that implement java.util.Collection should be handled by JSCollectionWrapperFactory.
CTGIME215E • CTGIME403E

CTGIME215E  The script framework has been asked to use an interpreter that is not supported. The unsupported interpreter is interpreter.

Explanation:  The script framework only supports a limited number of script interpreters, each which has a specific name and language string. The interpreter to use for each host component must be one of: IBMJS (language: javascript) or FESI (language: ecmascript).

Administrator response:  Check scriptframework.properties to make sure that all lines that start with ITIM.interpreter:* have a value of either ibmj s or fesi.

_____

CTGIME216W  An exception has occurred while reading the properties file file. Default values will be used.

Explanation:  The script framework encountered an error while reading a properties file. Default values will be used.

Administrator response:  Check to make sure that the specified file exists and that application server has read permission to the file.

_____

CTGIME217W  An exception has occurred while reading the property prop from the file file. Default value will be used.

Explanation:  The script framework encountered an error while reading a property from given file. A default value will be used.

Administrator response:  Check to make sure that the specified file exists and that application server has read permission to the file. Also check that the specified property exists in the properties file.

_____

CTGIME218W  An error occurred while initializing the script extension extension for host component host. The error message is: message.

Explanation:  The script framework encountered an error while initializing a script extension. The extension will not be loaded, but script execution will continue.

Administrator response:  Check to make sure that the host component with the error supports all of the extensions loaded in scriptframework.properties.

_____

CTGIME219E  The script framework tried and failed to instantiate the script extension extension. The error is: error

Explanation:  The script framework tried to create an instance of a script extension using the Java reflection mechanism and failed. This can be caused by the extension not having a default, no-argument constructor, the extension not being in the current classpath, or the system not having permission to instantiate a new instance of the extension.

Administrator response:  The most common problem is a misconfigured scriptframework.properties file. Check to make sure that the offending extension has it's full class name spelled correctly, the class file is in the classpath, and the extension has a default, no-argument, constructor.

_____

CTGIME220E  When deciding which script interpreter to use for the host component the script framework found an unsupported interpreter: interpreter. Using the default interpreter instead.

Explanation:  The script framework only supports a limited number of script interpreters, and a host component specified one that is not supported. The default interpreter will be used instead. Please choose one of: FESI or IBMJS.

Administrator response:  The most common problem is a misconfigured scriptframework.properties file. Check to make sure that the offending host component is configured to use one of FESI or IBMJS.

_____

CTGIME401E  The fields must contain a value that is greater than 0.

Explanation:  The value specified is 0 or less. The field requires a positive integer to be specified.

Administrator response:  Verify that the Minimum length and Maximum length fields value for the password rule is an integer greater than 0.

_____

CTGIME402E  One or more services must be selected to define the password policy.

Explanation:  A password policy requires at least one service to be associated with it.

Administrator response:  Select at least one service under the Services tab on the Password Policy Add page and click Continue.

_____

CTGIME403E  A value for the Policy Name field is missing. Type a value for this field.

Explanation:  A policy name is required when defining a password policy.

Administrator response:  Specify a value for the Policy Name field on the Password Policy Add page and click Continue.
The value specified for two or more password rules are in conflict.

Explanation: Two or more password rules are in conflict. For example, the value for minimum length is larger than the maximum length.

Administrator response: Check the values for the password rules to ensure there are no conflicts.

The value specified for minimum password length is greater than the maximum allowed. Minimum value: minimum_value Maximum value: restriction

Explanation: The minimum password length value specified in the password policy is too long.

Administrator response: Reduce the value for the minimum password.

An identity policy with the same specification already exists.

Explanation: Each identity policy must contain a unique set of specifications.

Administrator response: Remove the duplicate policies. Ensure that the set of specifications for each policy is different.

The provisioning policy specified is not found. It may have been deleted by a concurrent user.

The password policy specified is not found. It may have been deleted by a concurrent user.

The separation of duty policy operation operation_name could not be invoked for policy policy_name.

Explanation: An error prevented the policy operation from starting.

User response: Read any additional messages for further detail about the failure and corrective actions. If no additional information exists and additional attempts to complete the operation fail, contact your system administrator.

Administrator response: Gather and look up any additional message IDs that appear on the user interface. Check the message log for detailed information about the failure.

The separation of duty policy cannot be saved because an exclusion rule, rule_name, does not reference any roles.

Explanation: An exclusion rule needs to reference roles.

User response: Modify the exclusion rule to reference a set of roles.

The separation of duty policy cannot be saved because an exclusion rule, rule_name, has an invalid allowed number of roles.

Explanation: The allowed number of roles of an exclusion rule should be greater than zero and less than the number of roles for which the rule applies.

User response: Modify the allowed number of roles to fall within the valid range.

The separation of duty policy contains one or more exclusion rule names which are the same: rule_name.

Explanation: Rule names must be unique within a single separation of duty policy.

User response: Modify the name of the rule to something different than the existing rule, or update the existing rule with your changes.
The separation of duty policy cannot be saved because the owner of the policy could not be found in LDAP: owner_distinguished_name.

Explanation: A separation of duty policy is invalid if any of the owners of the policy do not exist in LDAP.

User response: Verify that the owner listed above is properly specified and was not deleted during the creation of this policy.

The separation of duty policy cannot be saved because an exclusion rule contains a role that is not within the same root organization as itself.

Explanation: A policy exclusion rule can only contain roles from within its root organization.

User response: Remove all the roles within the policy exclusion rules that are not in the same root organization as the policy.

The separation of duty policy cannot be saved because an owner of the policy, owner_name, is in a different organization than the organization of the policy.

Explanation: A separation of duty policy owner must be selected from the same organization as the separation of duty policy.

User response: Verify that the owner listed above is properly specified and is in the same organization as the policy.

The role, failed_role_name, cannot be added to the exclusion list because it is a descendant of roles conflicting_role_names.

Explanation: Two roles cannot exist in a separation of duty policy exclusion list when they share a direct ancestor or descendant in the role hierarchy. The role being added to the exclusion list either conflicts with a role currently in the list, or with another role you are attempting to add.

User response: Use the list of conflicting roles in the message to determine which role to use in the exclusion list. Because the role you are trying to add is a descendant of the role or roles listed in conflict, the members of the role are already included in the separation of duty policy enforcement behavior and there is no need to take further action. If you would like to reduce the scope of the separation of duty policy exclusion list, then you may want to remove the conflicting roles, and try adding the role again.

The role, failed_role_name, cannot be added to the exclusion list because it is an ancestor of roles conflicting_role_names.

Explanation: Use the list of conflicting roles in the message to determine which role to use in the exclusion list. Because the role you are trying to add is an ancestor of the role or roles listed in conflict, the members of the descendant role in the exclusion list are already included in the separation of duty policy enforcement behavior. If you want to increase the scope of the current exclusion list, remove the conflicting child role or roles and try adding the new role to the policy again.

The rule, rule_name, cannot be saved as part of the separation of duty policy because it contains a role, role_name, which is an ancestor of conflicting_role_names.

Explanation: Use the list of conflicting roles in the message to determine which role should be used in the exclusion list. Because the role you are trying to add is an ancestor of the role or roles listed in conflict, the members of the descendant role in the exclusion list are already included in the separation of duty policy enforcement behavior. If you want to increase the scope of the current exclusion list, remove the conflicting child role or roles and try adding your new role to the policy again.

During user recertification policy enforcement for user person_name, the role with distinguished name role_distinguished_name was ignored. Either the user is no longer a member of the role or the role no longer exists. The processing and enforcement of other resources will continue.

Explanation: The user was removed from the role before the recertification remediation could be processed. Since the user is no longer a member of the role, the role was ignored.

Administrator response: No action is required.

During user recertification policy enforcement for user person_name, the account with distinguished name account_distinguished_name was ignored. Either the account has been removed, or the user no longer owns the account. The processing and enforcement of other resources will continue.

Explanation: Either the account was removed before
the recertification was processed, or another user has taken ownership of that account. Since the user no longer owns this account, the account was ignored during processing.

**Administrator response:** No action is required.

---

**CTGIME703W** During user recertification policy enforcement for user **person_name**, the group with distinguished name **group_distinguished_name** on account **account_name** was ignored. The account is no longer a member of the group or its corresponding access. The processing and enforcement of other resources will continue.

**Explanation:** The account was modified before the recertification enforcement could be processed, and the account is no longer in the specified group. Since the account is not a member of the group it was ignored during processing.

**Administrator response:** No action is required.

---

**CTGIME704E** **recertification_policy_name** is not applicable to **user_name**. Select other recertification policy.

**Explanation:** The selected recertification policy is not applicable for the user.

**User response:** Select other recertification policy and run the policy.

---

**CTGIME801E** More than one policy defined for a target of the same specificity not allowed.

**Explanation:** There cannot identical policies defined for the same target.

**Administrator response:** Remove the duplicate policies or change the policies so that each is unique.
Chapter 8. Data services messages

These messages contain information about data services. They are identified by the letter F.

**CTGIMF001E**  An error occurred while creating the object.

**Explanation:** The data needed to create the object is not valid causing a possible schema error or not enough space on directory server.

**Administrator response:** Review the IBM Security Identity Manager log files for additional information about the problem.

**CTGIMF002E**  A session with the directory server cannot be established.

**Explanation:** A communication error occurred while accessing the directory server. The directory server is not available or overloaded with requests.


**CTGIMF003E**  Data needed to process the object cannot be found.

**Explanation:** An internal error occurred while retrieving data needed to process an object.


**CTGIMF004E**  The file_name meta data file cannot be read.

**Explanation:** An error occurred retrieving the meta data file.

**Administrator response:** Check that the file exists and that the application has the proper authorization to access the file.

**CTGIMF005E**  The information in the file_name meta data is not correct or outdated.

**Explanation:** The information in the meta data is not correct or current.

**CTGIMF006E**  The relationship file cannot be instantiated. Check the CLASSPATH statement and ensure the object is listed in the statement.

**Explanation:** An error occurred instantiating the relationship file.

**Administrator response:** Ensure that the relationship file is listed in the CLASSPATH.

**CTGIMF007E**  The specified object cannot be found in the directory server. The object might have been moved or deleted before your request completed. The following information was returned from the directory server: The object_name object cannot be found. The following error occurred. Error: error_text.

**Explanation:** An attempt to locate the object in the directory server failed.

**Administrator response:** Ensure that the object still exists and was not deleted by another user. You can review the IBM Security Identity Manager log files for additional information about the error. The log files contain the DN name of the object, which you can use to check the directory server to ensure that the object exists.

**CTGIMF008E**  The data received is not correct. An expected parameter is missing.

**Explanation:** An internal processing error occurred.


**CTGIMF009E**  The search results exceed the maximum number of results. Increase the search criteria and try again.
CTGIMF010E • CTGIMF019E

Explanation: The maximum search result limit has been reached.

Administrator response: Add more search criteria to reduce the number of items found.

CTGIMF010E A problem occurred while performing the search. The results may not be complete.

Explanation: The search did not complete before a problem occurred. The problem may be temporary.


CTGIMF011E The container cannot be found.

Explanation: The system could not locate the container.

Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMF012E The relationship_name relationship not found for the object_dn object.

Explanation: The data in the directory server is missing or corrupted.

Administrator response: Check the directory server object DN. Review the attributes for the relationship to determine if it is missing or corrupted. If the data is missing, make the necessary updates. Otherwise, review the IBM Security Identity Manager log files for additional information about the error. Check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

CTGIMF013E The profile_name profile cannot be found.

Explanation: A profile is required for every object.

Administrator response: From the user interface, look up the profile name to verify it is in the directory server. If missing, use the interface to define a profile and try the operation again.

CTGIMF014E The category_name category is not valid.

Explanation: The specified category cannot be found. A category is associated when defining an entity. This association has been corrupted.


CTGIMF015E The specified credential key_name cannot be found in the credential vault. The object might have been moved or deleted before your request completed.

Explanation: An attempt to locate the object in the credential vault failed.

Administrator response: Ensure that the credential still exists and was not deleted by another user. You can review the IBM Security Identity Manager log files for additional information about the error. The log files contain the key of the credential, which you can use to check the credential vault to ensure that the object exists.

CTGIMF016E The object_name object already exists.

Explanation: The object already exists in the directory server.

Administrator response: Change the name of the object and try the operation again.

CTGIMF017E The object_name object cannot be modified. Another user is currently using it. Details: explanation.

Explanation: Multiple users cannot modify an object at the same time.

Administrator response: Wait until the object is available and try the operation again.

CTGIMF018E The data received is not what is expected.

Explanation: The input data is not valid. The expected data is missing or the data passed is not the correct type.

Programmer response: Review the IBM Security Identity Manager log files for additional information about the error. Check that the right parameters are being passed and that the data type is correct.

CTGIMF019E An error occurred referencing the object_name object. There is a duplicate entry for the object.

Explanation: Cannot have two entries with the same value in the system. The object could not be retrieved because two objects with the same name exist.

Administrator response: Removed the duplicate entry. Review the IBM Security Identity Manager log files for additional information about the error.
CTGIMF020E The \texttt{dn\_name} DN is not valid.

**Explanation:** The value for distinguished name is not valid.


CTGIMF021E One or more attributes for the \texttt{object\_name} object are not valid. Error: \texttt{error\_text}

**Explanation:** A directory schema violation occurred. The object is not part of the schema.

**Administrator response:** Review the directory server log to determine which attribute is not valid. Start the IBM Security Identity Manager trace. Check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

CTGIMF022E An error occurred while removing the \texttt{object\_name} object. Error: \texttt{error\_text}

**Explanation:** The object could not be removed from the directory server. An internal processing error occurred.


CTGIMF023E The directory server is not available. Start the directory server.

**Explanation:** A communication error occurred while accessing the directory server. The directory server is not available or overloaded with requests.

**Administrator response:** Verify that the directory server is available and that there are no network outages, and try the operation again. Review the IBM Security Identity Manager log files for additional information about the problem. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

CTGIMF024E The user ID is null. Check that the Identity Policy exists.

**Explanation:** The user ID is null.

**Administrator response:** Check that the Identity Policy exists. Review the IBM Security Identity Manager log files for additional information.

CTGIMF025E Invalid target type: \texttt{target\_size}. Target for account templates is not a service instance.

**Explanation:** For account templates defined at organizational level, the service target type must be a service instance.

**Administrator response:** Verify that the service target is a service instance. Review the IBM Security Identity Manager log files for additional information.

CTGIMF026E Invalid target type: \texttt{target\_size}. Target for a global account template is not a service profile.

**Explanation:** For global account templates, the service target type must be a service profile.

**Administrator response:** Verify that the service target is a service profile. Review the IBM Security Identity Manager log files for additional information.

CTGIMF027E Invalid number of targets: \texttt{target\_size}. More than one target was specified for an account template.

**Explanation:** One and only one service target is supported for an account template.

**Administrator response:** Verify that the number of service targets is one. Review the IBM Security Identity Manager log files for additional information.

CTGIMF029E The specified object cannot be found in the directory server. The object might have been moved or deleted before your request completed. The following information was returned from the directory server: The \texttt{object\_name} object cannot be found with the specified name \texttt{tenant\_id}.

**Explanation:** An attempt to locate the object in the directory server failed.

**Administrator response:** Ensure that the object still exists and was not deleted by another user. You can review the IBM Security Identity Manager log files for additional information about the error. The log files contain the DN name of the object, which you can use to check the directory server to ensure that the object exists.

CTGIMF030E Multiple objects found for \texttt{uri} URI in \texttt{container\_dn} organizational container.

**Explanation:** There are multiple objects of the same type found for the specified URI and organizational container.
Programmer response: Ensure that the specified URI is correct and specify a different organizational container for the search context.

CTGIMF031E The role assignment attribute assignment_attribute_name cannot be removed from role_name.

Explanation: When one or more persons have the value for the specified role assignment attribute, the assignment attribute cannot be removed from the role.

Programmer response: Ensure that the specified assignment attribute is not removed when setting the assignment attributes to a role.

CTGIMF032E The model extension class class_name could not be loaded.

Explanation: The model extension class name might be incorrect or not located in the class path of the application.

Administrator response: Ensure that the class name is correct and located in the classpath of the application.

CTGIMF033E The rule definition of the model extension plugin for attribute attribute_name could not be found.

Explanation: Every attribute listed in the attribute extension property file must have a corresponding rule definition.

Administrator response: Check the attribute extension property file to ensure that a rule is defined for each attribute.

CTGIMF034E An error occurred while running the model extension plugin for the attribute attribute_name.

Explanation: The model extension plugin threw an unexpected exception during execution.

Administrator response: Check the exception in the WebSphere SystemOut log file to determine the cause of the error.
Chapter 9. Service management messages

These messages contain information about service management. They are identified by the letter G.

CTGIMG001E  An error occurred while saving the adoption rule.

Explanation:  An error occurred while saving an adoption rule into the directory server. Possible reasons are directory server schema or data violations.

Administrator response:  Review the IBM Security Identity Manager and directory server log files for additional details about the error. Verify that the directory server is available and there are no network outages and try the operation again. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

CTGIMG002E  An error occurred while updating the adoption rule.

Explanation:  An error occurred while updating an adoption rule into the directory server. Possible reasons are directory server schema or data violations.

Administrator response:  Review the IBM Security Identity Manager and directory server log files for additional details about the error. Verify that the directory server is available and there are no network outages and try the operation again. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

CTGIMG003E  An error occurred while removing the adoption rule.

Explanation:  An error occurred while removing an adoption rule from the directory server. Possible reasons are directory server schema or data violations.

Administrator response:  Review the IBM Security Identity Manager and directory server log files for additional details about the error. Verify that the directory server is available and there are no network outages and try the operation again. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

CTGIMG004E  An error occurred while retrieving information of the adoption rule.

Explanation:  An error occurred while retrieving an adoption rule from the directory server. Possible reasons are directory server connection failure or data integrity violations.

Administrator response:  Review the IBM Security Identity Manager and directory server log files for additional details about the error. Verify that the directory server is available and there are no network outages and try the operation again. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

CTGIMG005E  The services referenced by provisioning policies cannot be deleted.

Explanation:  A service cannot be deleted if there is a policy being enforced on service.

Administrator response:  Remove the policies, which have the targeted services as entitlements.

CTGIMG006E  An error occurred while saving the compliance alert configuration.

Explanation:  An error occurred while saving the compliance alert configuration to the directory server. Possible reasons are directory server schema or data violations.

Administrator response:  Review the IBM Security Identity Manager and directory server log files for additional details about the error. Verify that the directory server is available and there are no network outages and try the operation again. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

CTGIMG007E  An error occurred while updating the compliance alert configuration.

Explanation:  An error occurred while saving the compliance alert configuration to the directory server. Possible reasons are directory server schema or data violations.

Administrator response:  Review the IBM Security Identity Manager and directory server log files for additional details about the error. Verify that the directory server is available and there are no network outages and try the operation again. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.
CTGIMG008E  An error occurred while removing the compliance alert configuration.

Explanation: An error occurred while removing the compliance alert configuration from the directory server. Possible reasons are directory server schema or data violations.

Administrator response: Review the IBM Security Identity Manager and directory server log files for additional details about the error. Verify that the directory server is available and there are no network outages and try the operation again. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmpr=tivman.

CTGIMG009E  An error occurred while adding the service_name service.

Explanation: The system was unable to successfully create a service based on the provided input.


CTGIMG010E  An error occurred while deleting a service.

Explanation: The system was unable to successfully remove the service.


CTGIMG011E  An error occurred while updating the service_name service.

Explanation: The system was unable to successfully update the service.


CTGIMG012E  An error occurred while retrieving detailed information of the service.

Explanation: The system was unable to successfully retrieve detailed information of the service.


CTGIMG013E  An error occurred while testing the connection for the service_name service.

Explanation: The system was unable to successfully test the connection of the service.


CTGIMG014E  An error occurred while retrieving prerequisite information of a service.

Explanation: The system was unable to successfully retrieve prerequisite information of the service.


CTGIMG015E  An error occurred while retrieving password property of a service.

Explanation: The system was unable to successfully retrieve password information of the service.


CTGIMG016E  An error occurred while retrieving one or more accounts for the service.

Explanation: The system was unable to successfully retrieve accounts of the service.

CTGIMG017E  An error occurred while executing policy enforcement for service [rule_name].

Explanation: The system was unable to successfully complete execution of the policy enforcement of the service.


CTGIMG018E  An error occurred while executing global policy enforcement.

Explanation: The system was unable to successfully run global policy enforcement.


CTGIMG019E  An error occurred while retrieving the profile of the service. The service might have been deleted. The DN of the service is service_name.

Explanation: The system was unable to successfully retrieve the profile of the service.

Administrator response: Ensure that the service still exists. If the service still exists, try the operation again. If you cannot determine the cause of the error, review the IBM Security Identity Manager and directory server log files for additional details about the error. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmpr=tivman.

CTGIMG020E  An error occurred while retrieving information for an adoption rule.

Explanation: The system was unable to successfully retrieve information for an adoption rule.


CTGIMG021E  An error occurred while retrieving the compliance alert configuration.

Explanation: An error occurred while retrieving the compliance alert configuration from the directory server. Possible reasons are directory server schema or data violations.

Administrator response: Review the IBM Security Identity Manager and directory server log files for additional details about the error. Verify that the directory server is available and there are no network outages and try the operation again. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmpr=tivman.

CTGIMG022E  An error occurred while adopting one or more orphan accounts.

Explanation: The system was unable to successfully adopt one or more orphan accounts.


CTGIMG023E  An error occurred while de-provisioning one or more orphan accounts.

Explanation: The system was unable to successfully de-provisioning one or more orphan accounts.


CTGIMG024E  An error occurred while viewing the details for an orphan account.

Explanation: The system was unable to successfully retrieve information of an orphan account.


CTGIMG025E  The entitlement cannot found.

Explanation: The system was unable to successfully find an entitlement.

Administrator response: Check that an entitlement is

CTGIMG026E  One or more policy conflicts occurred. Click appropriate action to continue; else click Cancel.
Explanation: Some policy conflicts occurred.
User response: Resolve the policy conflicts and continue.

CTGIMG027E  A service prerequisite conflict occurred.
Explanation: The current service cannot be set as a prerequisite.
User response: Assign a different service as the prerequisite.

CTGIMG028E  Circular dependency for the service encountered.
Explanation: The selected service cannot be set as a prerequisite because of circular dependency.
User response: Assign a different service prerequisite.

CTGIMG029E  One or more parameters cannot be retrieved.
Explanation: The page parameters cannot be retrieved.

CTGIMG030E  The expression is missing. Select an expression.
Explanation: An expression is required.
Administrator response: Select an expression to continue.

CTGIMG031E  The search parameter is missing.
Explanation: A search argument must be specified to search for orphan accounts.
Administrator response: Specify a search argument and try the operation again.

CTGIMG032E  There was a problem executing the specified action on the manual service for action_name. The internal request ID is request_id.
Explanation: An internal error occurred while executing the process for the given manual service. The action will be marked as failed and will need to be retried at a later date if desired.
Administrator response: Check the log files and retry the action as necessary.

CTGIMG033E  There was a problem updating the manual service. Changes were not saved.
Explanation: There was a problem updating the manual service. Changes were not saved.
Administrator response: Double check the content of the form and retry. Check the log files and retry the action as necessary.

CTGIMG034E  Invalid prerequisite. Service [service_name] cannot be used as prerequisite.
Explanation: The prerequisite service cannot be either DSML HR Feed or IDI Data Feed. Please select different service for prerequisite.

CTGIMG035E  The specified service is not found. It might have been deleted by a concurrent user.
Explanation: The system was unable to find the service for this enforcement. It might have been deleted by another user.
Administrator response: Make sure the service still exists and not removed by other user.

CTGIMG036E  The specified service is not a manual service or a connected manual service. The reconciliation cannot proceed.
Explanation: The service does not support performing a manual reconciliation.
Administrator response: Modify the service connection mode by setting it to manual if connection mode is supported by the service type.

CTGIMG037E  Connection mode is not supported for the service type. service_type.
Explanation: Connection mode is not supported on ITIM service or any type of identity feed service, hosted service, or manual service types.
Administrator response: If connection mode is supported by the service type, use form designer to
add the erconnectionmode attribute to the customized form.

CTGIMG038E  The service type or the service instance does not support specifying manual activities.

Explanation:
Administrator response:

CTGIMG039E  The system cannot remove the service_name service. This service is specified as the WebSphere account repository.

Explanation:  The WebSphere account repository cannot be removed. You must remove the reference that specifies this service as the WebSphere account repository before you can remove this service.

User response:  To remove the reference that specifies this service as the WebSphere account repository, go to ITIM Service and clear the WebSphere account repository attribute. Then try to remove the service again.

CTGIMG040E  The tenant named tenant_name could not be found in the directory.

Explanation:  While dealing with the recertification configuration, the system could not find the tenant supplied.

CTGIMG041E  The service named service_name could not be found in the directory.

Explanation:  While dealing with the recertification configuration, the system could not find the service supplied.

CTGIMG042E  Unable to add/update the lifecycle rule for the global recertification configuration.

Explanation:  There was a problem while adding/updating the lifecycle rule for the global recertification configuration. See the trace log for more information.

CTGIMG043E  Unable to add/update the lifecycle rule of the recertification configuration for service service_name.

Explanation:  There was a problem while adding/updating the lifecycle rule of the recertification configuration for the given service. See the trace log for more information.

CTGIMG044E  Unable to remove the lifecycle rule for the global recertification configuration.

Explanation:  There was a problem while removing the lifecycle rule for the global recertification configuration. See the trace log for more information.

CTGIMG045E  Unable to remove the lifecycle rule for the recertification configuration for service service_name.

Explanation:  There was a problem while removing the lifecycle rule for the recertification configuration for the given service. See the trace log for more information.

CTGIMG046E  Unable to remove the operational workflow for the global recertification configuration.

Explanation:  There was a problem while removing the operational workflow for the global recertification configuration. See the trace log for more information.

CTGIMG047E  Unable to remove the operational workflow for the recertification configuration for service service_name.

Explanation:  There was a problem while removing the operational workflow for the recertification configuration for the given service. See the trace log for more information.

CTGIMG048E  Unable to add/change the operational workflow for the global recertification configuration.

Explanation:  There was a problem while adding/changing the operational workflow for the global recertification configuration. See the trace log for more information.

CTGIMG049E  Unable to add/change the operational workflow for the recertification configuration for service service_name.

Explanation:  There was a problem while adding/changing the operational workflow for the recertification configuration for the given service. See the trace log for more information.

CTGIMG050E  Unable to find lifecycle rule id for the global recertification configuration.

Explanation:  There was a problem finding the lifecycle rule id for the global recertification configuration. See the trace log for more information.
CTGIMG051E  Unable to find lifecycle rule id for the recertification configuration for service service_name.

Explanation: There was a problem finding the lifecycle rule id for the recertification configuration for the given service. See the trace log for more information.

CTGIMG052E  Unable to find the global recertification configuration.

Explanation: There was a problem finding the global recertification configuration. See the trace log for more information.

CTGIMG053E  Unable to find the recertification configuration for service service_name.

Explanation: There was a problem finding the recertification configuration for the given service. See the trace log for more information.

CTGIMG054E  Unable to determine the recertification period from the recertification configuration.

Explanation: There was a problem determining the recertification period from the lifecycle rule filter for the recertification configuration. See the trace log for more information.

CTGIMG055E  Unable to add recertification policy named policy_name.

Explanation: There was a problem while adding recertification policy configuration for the given service. See the trace log for more information.

CTGIMG056E  Unable to retrieve for the recertification policy named policy_name.

Explanation: There was a problem while searching for recertification policies for the given name. See the trace log for more information.

CTGIMG057E  Unable to retrieve for the configuration information for recertification policy named policy_name.

Explanation: There was a problem while retrieving the configuration portion of the recertification policy for the given name. See the trace log for more information.

CTGIMG058E  A non service instance was encountered while operating on a recertification policy.

Explanation: Recertification policies only support service instances.

CTGIMG059E  Unable to retrieve the recertification policy for the service_name service.

Explanation: There was a problem while retrieving the configuration portion of the recertification for a service. See the trace log for more information.

CTGIMG060E  Unable to remove recertification policy named policy_name.

Explanation: There was a problem while removing recertification policy configuration for the given service. See the trace log for more information.

CTGIMG061E  You are not allowed to remove the global recertification policy.

Explanation: You can not remove the global policy once it is defined in the system.

CTGIMG062E  The service or access target service_or_access_target_name of your policy is already is use by another recertification policy named policy_name.

Explanation: The recertification policy cannot target a service or access that is already defined as a target of another recertification policy.

Administrator response: Choose another service or access target for this policy. If you want to change the policy which affects the listed target, modify the policy named in the message instead.

CTGIMG063E  Unable to run the recertification policy named policy_name.

Explanation: There was a problem attempting to run the specified recertification policy. See the trace log for more information.

CTGIMG064E  Provisioning policies are not found for service_name.

Explanation: Cannot find policies to enforce the service.

User response: Define a valid provisioning policy for the service and try again.

CTGIMG065E  Service restart is not supported for the service service_name.

Explanation: Service restart is only supported for services that make provisioning requests to remote adapter systems. An attempt to restart the ITIM Service, a hosted ITIM Service, a feed, or a manual service will fail, since it cannot be completed properly.

Administrator response: Select a different service for restart.
The last test attempt on the service failed. See additional messages for failure details.

**Explanation:** A previous attempt to test the service failed. Additional information about the failure should be displayed along with this message. The test failure needs to be corrected to ensure proper operation of the service.

**User response:** Examine the detail message, correct the service or adapter configuration, and repeat the service test.

The component that monitors thread hangs could not be initialized due to an unexpected error.

**Explanation:** The application could not initialize detailed thread hang monitoring. Normal processing can continue, but notifications of thread hang events will not be provided.

**User response:** Check the logs for additional information regarding the error.

A suspected hang was detected on thread *thread_name* while making a request to the service *service_name* (*service_dn*). A request to perform operation type *operation_type* has not completed after *runtime_secs* seconds.

**Explanation:** The application server detected a thread hang during execution of a request to an adapter, during execution of a workflow activity.

**User response:** Verify the service configuration information for the referenced service. Test the service for connectivity issues.

A suspected hang was detected on thread *thread_name* while executing root process *root_process_id*, process *process_id*, and activity *activity_id*. Execution of activity *activity_design_id* within workflow process type *process_type* has not completed after *runtime_secs* seconds.

**Explanation:** The application server detected a thread hang during execution of a workflow activity.

**User response:** If the workflow definition or activity have been customized, check the customizations for any programming errors.
Chapter 10. Password management messages

These messages contain information about password management. They are identified by the letter H.

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**CTGIMH001E** The password does not meet the requirements of the password rules.

**Explanation:** The specified password must meet all requirements of the password rules.

**User response:** Examine the password rules and create a new password that meets all requirements of the password rules.

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**CTGIMH005E** A password cannot be generated. The maximum number of times for generating a password has been exceeded.

**Explanation:** The combination of password rules is too restrictive preventing the system from generating a random password within the maximum number of attempts.

**User response:** Review the password rules to ensure they are not too restricted when combined. Report the message to the administrator.

**Administrator response:** Modify the password rules to allow for successful password generation.

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**CTGIMH007E** One or more letters are in lowercase where uppercase letters are expected.

**Explanation:** The specified password does not conform to the password rule regarding letter case. One or more letters in the password is expected to be in uppercase. On the Manage Password page click the icon under the Rule column for the appropriate service to view the password rules associated with the service.

**User response:** Retype your password using the appropriate case.

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**CTGIMH008E** One or more letters are in uppercase character where lower cases are expected.

**Explanation:** The specified password does not conform to the password rule regarding letter case. One or more letters in the password is expected to be in lowercase. On the Manage Password page click the icon under the Rule column for the appropriate service to view the password rules associated with the service.

**User response:** Retype your password using the appropriate case. Verify that the Caps lock key is turned off.

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**CTGIMH009E** The specified restrictions relating to case format are not compatible.

**Explanation:** Unable to combine password rules because the case restriction for the characters is not compatible with the one or more password rules for the selected accounts.

**User response:** Make sure to change password by selecting individual account or contact system administrator to make sure that the password rules are compatible for all the accounts.

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**CTGIMH010E** The password exceeds the maximum number of characters.

**Explanation:** The number of character in the specified password exceeds the password rule defining the maximum number of characters. From the Manage Password page, click the icon under the Rule column for the appropriate service to view the password rules associated with the service.

**User response:** Reduce the number of characters in the password to the number allowed as defined in the password rule and submit the password again.

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**CTGIMH011E** The password does not adhere to the minimum number of characters.

**Explanation:** The number of character in the specified password does not meet the minimum number of character as specified in the password rule. On the Manage Password page, click the icon under the Rule column for the appropriate service to view the password rules associated with the service.

**User response:** Increase the number of characters in the password to meet the minimum number of character password rule and submit the password again.

---

**CTGIMH012E** The specified restrictions on password length are not compatible.

**Explanation:** The password rule cannot be combined because the length restriction is not compatible with the one or more password rules for the selected accounts.

**User response:** Make sure to change password by selecting individual account or contact system administrator to make sure that the password rules are compatible for all the accounts.
CTGIMH013E  There are too many repeated characters in the password.
Explanation: The password contains a repeated character that exceeds the maximum times the character can be repeated as specified by the password rule. On the Manage Password page, click the icon under the Rule column for the appropriate service to view the password rules associated with the service.
User response: Increase the number of characters in the password to meet the minimum number of character password rule and submit the password again.

CTGIMH014E  The password contains a character that is not valid.
Explanation: A character has been entered for the password that has been configured by the administrator as a restricted character. The password must not contain a restricted character.
User response: Remove the restricted characters from the password and submit the password again.

CTGIMH015E  Incompatible may not contain character restrictions
Explanation: Unable to combine password rules as character restriction is not compatible with the one or more password rules for the selected accounts.
User response: Make sure to change password by selecting individual account or contact system administrator to make sure that the password rules are compatible for all the accounts.

CTGIMH016E  The password does not contain any of the required characters.
Explanation: The password rule requires that the password contain at least one of a set of required characters. To view the password rules, from the Manage Password page, click the icon under the Rule column for the appropriate service.
User response: Type a password that meets the required character password rule and submit the password again.

CTGIMH017E  Incompatible must contain character restrictions
Explanation: The password rules cannot be combined because the character restriction is not compatible with the one or more password rules for the selected accounts.
User response: Make sure to change password by selecting individual account or contact system administrator to make sure that the password rules are compatible for all the accounts.

CTGIMH018E  The new password cannot be the same as any previously used passwords.
Explanation: The new password is the same as a previous used password. The password rule requires that new password cannot be the same as a previously used password. To view the password rules from the Manage Password page, click the icon under the Rule column for the appropriate service.
User response: Type a password that meets reverse repeated password rule and submit the password again.

CTGIMH019E  An user ID cannot be part of a password.
Explanation: The characters of the new password contain the user ID for which the password is being created. The password rule does not allow the user ID to be part of the password. To view the password rules from the Manage Password page, click the icon under the Rule column for the appropriate service.
User response: Type a password that meets no user ID password rule and submit the password again.

CTGIMH020E  A user name cannot be part of a password.
Explanation: The characters of the new password contain the user name for which the password is being created. The password rule does not allow the user name to be part of the password. To view the password rules from the Manage Password page, click the icon under the Rule column for the appropriate service.
User response: Type a password that meets the no user name password rule and submit the password again.

CTGIMH021E  Incompatible starts with restrictions
Explanation: Unable to combine password rules as the start with character restriction is not compatible with the one or more password rules for the selected accounts.
User response: Make sure to change password by selecting individual account or contact system administrator to make sure that the password rules are compatible for all the accounts.

CTGIMH025E The password does not start with one of the required characters.

Explanation: The password rules require that the password begin with one of a require set of characters. To view the password rules, from the Manage Password page, click the icon under the Rule column for the appropriate service.

User response: Type a password that meets the starts with required character password rule and submit the password again.

CTGIMH027E The password must contain restricted character only.

Explanation: The password must contain only characters that have been identified in the password rules. To view the password rules, from the Manage Password page, click the icon under the Rule column for the appropriate service.

User response: Type a password that meets the starts with required character password rule and submit the password again.

CTGIMH028E The password contains a word that has been identified as restricted.

Explanation: The password rule has been configured to search for words in a password dictionary. The specified password contains one of the words listed in the password dictionary. The password dictionary contains a list of words that cannot be used. To view the password rules, from the Manage Password page, click the icon under the Rule column for the appropriate service.

User response: Type a password that does not contain any words in the password dictionary and submit the password again.

CTGIMH029E The password does not contain the required minimum number of alphabetic characters.

Explanation: The number of alphabetic characters in the specified password does not meet the minimum number specified in the password rules. To view the password rules, from the Manage Password page, click the icon under the Rule column for the appropriate service.

User response: Increase the number of alphabetic characters in the password to meet the minimum number required by the password rules. Submit the password again.

CTGIMH030E The password does not contain the required minimum digit characters

Explanation: The number of numeric characters in the specified password does not meet the minimum number specified in the password rules. To view the password rules, from the Manage Password page, click the icon under the Rule column for the appropriate service.

User response: Increase the number of numeric characters in the password to meet the minimum number required by the password rules. Submit the password again.

CTGIMH031E The password does not contain the required minimum number of unique characters.

Explanation: The number of unique characters in the specified password does not meet the minimum number of unique characters specified in the password rules. To view the password rules, from the Manage Password page, click the icon under the Rule column for the appropriate service.

User response: Change the password to contain at least a minimum number of unique characters and submit the password again.

CTGIMH032E Select more than one account to view the combined password rules.

Explanation: To view combined Password rules, multiple accounts must be selected from the Service table on the Manage Password page.

User response: Select the desired accounts and click View Combined Password Rules to view all the rules associated with the accounts selected.

CTGIMH033E At least one account must be selected to change password.

Explanation: To change password, at least one account must be selected from the Service table on the Manage Password page.

User response: Select at least one account and submit password change.

CTGIMH034E The value for the New Password field is missing.

Explanation: The value for the New Password field is required to change a password.

User response: Specify a value and click Submit.
The value for the Confirm Password field is missing. Type the same value entered for the New Password field.

**Explanation:** The value for the Confirm Password field is required to change a password.

**User response:** Specify the same value entered for the New Password field and click Submit.

The values for the New Password and Confirm Password fields do not match. Enter the desired password in both fields.

**Explanation:** The New Password and Confirm Password fields must have the same value.

**User response:** Specify the same value for both New Password and Confirm Password fields and click Submit.

A password must be specified to continue. Enter a valid password.

**Explanation:** A password is required to continue.

**User response:** Specify an appropriate password.

The value for the Old Password field is missing.

**Explanation:** The value for the Old Password field is required to change a password.

**User response:** Specify a value and click Submit.

Your password is no longer valid. Either the password has expired or you are being forced to change the password. Create a new password to continue.

**Explanation:** The specified password is no longer valid. It has either expired since the last password change or your system administrator is requiring that the password for your account be changed.

**User response:** Create a new password according to the password rules from the Change/Create Password page. After you have successfully created a new password, use the new password to log into your account.

The change password request for your Identity Manager account has timed out. Try your request again later.

**Explanation:** The change password request has been pending for more than a minute and has been canceled.

**User response:** Try again after some time. If the problem persists, contact the system administrator to complete the change password request.

The change password request has been submitted successfully but has not completed. Wait for ten minutes and then login with the new password.

**Explanation:** The change password request is still processing.

**User response:** After ten minutes, login with the new password. Contact the administrator, if you unable to login with new password. There may be network problems prevent the request from completing.

The account is being modified or has been removed from the system.

**Explanation:** The user ID of the account might have been modified or the account has been removed from the system.

**User response:** Refresh the account and try the operation again.

The value entered for Old Password field is not correct. Enter the correct password.

**Explanation:** The value for the Old Password field is not correct. The invalid password attempts system property defines the number of times an incorrect password can be specified. Once the number of tries exceeds this value the account will be suspended.

**User response:** Type in a valid password and submit the password again.

The password cannot be reset for the accounts.

**Explanation:** Access to one or more accounts is not available to reset the password.

**User response:** Contact the system administrator to reset the password for the accounts.
CTGIMH054E  There is no account for person_name.
Explanation: An account for the specified person cannot be found.
User response: Contact the system administrator to make sure that you have at least one valid account.

CTGIMH055E  There are no existing accounts for this person. The accounts may be inactive, or access is denied, or the account does not require a password.
Explanation: A valid account cannot be found for the person. Or, a change password request is being requested for an account that has no password.
User response: Make sure that the person has at least one valid account to change password.

CTGIMH057E  The shared secret is not correct.
Explanation: To retrieve a new password from a location contained in the email the shared secret must be specified.
User response: Ensure that the correct shared secret is entered.

CTGIMH058E  The transaction ID cannot be found.
Explanation: The request to retrieve a password has expired and cannot be retrieved.
User response: Contact the system administrator to create password for you again.

CTGIMH059W  The system configuration has disabled email delivery of passwords. Choosing Continue will reset the password to a random value but not send any email notification of the new password value.
Explanation: The system has been configured not to send passwords by email.
User response: Contact the system administrator.

CTGIMH060W  Since you do not have an email on file for this account, a new password cannot be sent to you. Contact the system administrator to obtain a new password.
Explanation: There is no email address associated with your account to send a new password.
User response: Contact the system administrator.

CTGIMH065E  The person information is required for processing password change when the password synch is on.
Explanation: The Distinguished name of person is required to change the password of the account when password synch is on.
User response: Try the operation again with the required person information.

CTGIMH066E  The value entered for Identity Manager Password field is not correct. Enter the correct password.
Explanation: The value for the Identity Manager Password field is not correct. Verify that you are typing in the correct value. Ensure that the capitalization is correct.
User response: Type in the correct password and submit the request.

CTGIMH067E  The password must contain at least one character from 3 out of 4 types: lower case letter, upper case letter, number, or special character.
Explanation: The password rule requires that the password contains at least one character from 3 out of 4 types of required characters. To view the password rules, from the Manage Password page, click the icon under the Rule column for the appropriate service.
User response: Review the character types from the password rules and submit the request.

CTGIMH068E  The specified restrictions on the restricted character sets are not compatible with one or more password rules for the selected accounts.
Explanation: The password rules cannot be combined because the 'restricted to' restriction is not compatible with one or more password rules for the selected accounts.
User response: Select an individual account to change the password, or contact the system administrator to ensure that the password rules are compatible for all the selected accounts.

CTGIMH069E  Passwords of the following accounts cannot be changed as you do not have the required authority: accounts_name
Explanation: You do not have authority to modify the password for one or more accounts.
User response: Remove one or more accounts and retry the operation, or contact the system administrator.
The following accounts might have access denied, might be inactive, or do not require the password: accounts_name

**Explanation:** One or more of the selected accounts does not have sufficient permissions, is no longer active, or is not under password control.

**User response:** Verify that the change password operation is a valid operation for all of the selected accounts.

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The password must contain uppercase letters.

**Explanation:** The password policy requires that the password must contain uppercase letters.

**User response:** Type a password that meets the uppercase letter rule and submit the password again.

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The password must contain lowercase letters.

**Explanation:** The password policy requires that the password must contain lowercase letters.

**User response:** Type a password that meets the lowercase letter rule and submit the password again.

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The password must contain numbers.

**Explanation:** The password must contain numbers between 0 to 9.

**User response:** Type a password that meets the password policy requirements for numbers included rule and submit the password again.

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The password must contain nonalphanumeric characters ~!#$%^&*()_+-\["]{}|';",./<>?.

**Explanation:** The password policy requires that the password must contain nonalphanumeric characters

**User response:** Type a password that meets the password policy requirements for the nonalphanumeric characters and submit the password again.
Chapter 11. Account management messages

These messages contain information about account management. They are identified by the letter I.

CTGIMI001E The synchronization of passwords cannot complete because person_name does not have the synchronized password.

Explanation: Password synchronization requires that the specified person must have the password before starting the validation process. This message is displayed when the synchronized password is missing for the person.

Programmer response: Ensure the person has the synchronized password and start the validation process again.

CTGIMI002E The current synchronized password for restoring the account name account does not conform to the password rules for the account.

Explanation: When password synchronization is enabled; the synchronized password is used for restoring accounts. The password must conform to the password rules of the accounts being restored.

Programmer response: Specify the password on the restore() method.

CTGIMI003E The account name account cannot be orphaned.

Explanation: The account owner for the IBM Security Identity Manager account cannot be removed.

Programmer response: Verify that the account is not an account managed by IBM Security Identity Manager.

CTGIMI004E The accounts cannot be found. These accounts might have been deleted already.

Explanation: The accounts cannot be found in the directory server. The accounts might have been deleted before your request completed.

User response: Verify that the accounts exist. If you are assigning accounts to another person, the accounts may have been concurrently deleted or assigned by another user of the system.

CTGIMI005E A non-compliant account cannot be provisioned if the enforcement action is Suspend or Correct or Account Change Alert is disabled.

Explanation: A non-compliant account cannot be provisioned if the enforcement action is Suspend or Correct or Account Change Alert is disabled.

User response: Provision an account that conforms to the provisioning policy.

CTGIMI006E The account cannot be modified to non-compliant if the enforcement action is Suspend or Correct or Account Change Alert is disabled.

Explanation: The account cannot be modified to non-compliant if the enforcement action is Suspend or Correct or Account Change Alert is disabled.

User response: Modify the account to compliant account with provisioning policy.

CTGIMI007E The non-compliant accounts cannot be restored if the enforcement action is Suspend or Correct.

Explanation: The non-compliant accounts cannot be restored if the enforcement action is Suspend or Correct.

User response: Make the account compliant with provisioning policy before restoring the account.

CTGIMI008E Disallowed account cannot be adopted if the enforcement action is Correct. The account name is account_name.

Explanation: Disallowed account cannot be adopted if the enforcement action is Correct.

User response: Make sure the account is not disallowed by the provisioning policy if the enforcement action is Correct.

CTGIMI009E The default system administrator account cannot be deleted.

Explanation: A request to delete the system administrator account failed. The default system administrator is the mandatory IBM Security Identity Manager administrator account. This account cannot be deleted.
CTGIMI010E • CTGIMI023E

User response: Do not delete this account.

Programmer response: Verify that the application program interface is not deleting the default system administrator account.

CTGIMI010E  The default system administrator account cannot be suspended.

Explanation: A request to suspend the system administrator account failed. The default system administrator is the mandatory IBM Security Identity Manager administrator account. This account cannot be suspended.

User response: Do not suspend this account.

Programmer response: Verify that the application program interface is not suspending the default system administrator account.

CTGIMI011E  The user ID and associated group of default system administrator cannot be changed or deleted.

Explanation: The default system administrator is the mandatory administrator account for the IBM Security Identity Manager system.

User response: Do not modify the administrator group or its user ID of default system administrator.

Programmer response: Verify that the application program interface is not deleting the administrator account or modifying the default user ID.

CTGIMI013E  A request to restore one or more accounts did not complete because the accounts do not have an owner.

Explanation: An account must have an owner to be restored.

User response: Assign an owner to the account and try the operation again.

Programmer response: Verify that the application program interface is not restoring the administrator account or modifying the default user ID.

CTGIMI018E  The account_name account cannot be verified for compliance with the policy.

Explanation: One or more of the selected accounts to restore did not pass the policy compliance check. The IBM Security Identity Manager server or the directory server may not be available to obtain the necessary data to perform the check.

Programmer response: Ensure that the IBM Security Identity Manager server and the directory server are running. Review the IBM Security Identity Manager log files for additional information regarding the error looking for messages associated with the account name. Review the provisioning policy script for errors.

CTGIMI019E  The following accounts cannot be deleted since these accounts are governed by automatic provisioning policy: account_name- Service_name- Owner_name

Explanation: One or more of the selected accounts cannot be deleted. The user should have at least one account in a service that is governed by the automatic provisioning policy and this account cannot be deleted.

Administrator response: Remove the account from the list of accounts to be deleted.

CTGIMI020W  One or more of the selected accounts cannot be changed. The access control information does not allow these functions to be performed for the accounts.

Explanation: A request to suspend, restore, or remove an account is not performed because the user making the request does not have authorization to perform those functions for the account selected. The request is completed for accounts that the user has authorization to access.

Administrator response: Change the access control information, if the user should have authorization to change the account.

CTGIMI021E  Required accounts governed by automatic provisioning entitlement cannot be orphaned.

Explanation: One or more of the selected accounts cannot be deleted. The account specified is created automatically and must exist for proper processing. This account is recreated if deleted.

Administrator response: Remove the account from the list of accounts to be orphaned.

CTGIMI022E  The synchronized password can not be reused for this new account.

Explanation: The synchronized password cannot be reused since it does not conform the password rule of the new account.

User response: Specify a password that conforms to the password rules related to this account.

CTGIMI023E  The account cannot be modified because there is no entitlement associated with the account.

Explanation: To change an account, there must be a provisioning policy associated with the account.

User response: Check that a provisioning policy governs the account.
CTGIMI024E The default provisioning parameters cannot be evaluated for the account.

Explanation: The provisioning policy engine cannot generate the default parameters.

User response: Ensure that the parameters in the Account form to provision a new account are specified.

Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMI025E The service of an account cannot be changed.

Explanation: When modifying an account, the service to which the account is associated cannot be modified.

Programmer response: To modify other account attributes, perform the modification again without modifying the service.

CTGIMI027E The owner or service of an account cannot be changed.

Explanation: When modifying an account, the owner or service of the account cannot be modified.

Programmer response: To modify other account attributes, perform the modification again without modifying the owner or service.

CTGIMI029E The account_name account cannot be transferred.

Explanation: The account owner for the IBM Security Identity Manager account cannot be removed.

Programmer response: Verify that the account is not an account managed by IBM Security Identity Manager.

CTGIMI030E Disallowed account cannot be transferred if the enforcement action is Correct. The account name is account_name.

Explanation: Disallowed account cannot be transferred if the enforcement action is Correct.

User response: Make sure the account is not disallowed by the provisioning policy if the enforcement action is Correct.

CTGIMI031E You are not entitled to request access for access_name.

Explanation: The request to add access is not entitled in the provisioning policy.

User response: Please make necessary updates to the provisioning policy for granting request access.

CTGIMI032E You are not entitled to remove access for access_name.

Explanation: The request to remove access is not entitled in the provisioning policy.

User response: Please make necessary updates to the provisioning policy for granting remove access.

CTGIMI033E You do not have the authority to perform this operation for access_name.

Explanation: An access control item does not allow you to perform the specified operation.

User response: Contact your system administrator to obtain the authority to perform the operation.

CTGIMI034E You do not have the authority to perform this operation for access_name.

Explanation: An access control item does not allow you to perform the specified operation.

User response: Contact your system administrator to obtain the authority to perform the operation.

CTGIMI035E You are not entitled to add account account_id owned by owner_name to group_name group.

Explanation: Provisioning policies must entitle you to be able to add members to a group. You are not currently entitled.

User response: Update the provisioning policy to allow you to add a member to this group.

CTGIMI036E You are not entitled to remove account account_id owned by owner_name from group_name group.

Explanation: Provisioning policies must entitle you to be able to remove members from a group. You are not currently entitled.

User response: Update the provisioning policy to allow you to remove a member from this group.

CTGIMI037E You do not have the authority to add group members to the group_name group.

Explanation: An access control item does not allow you to add group members to this group.

User response: Contact your system administrator to obtain the authority to perform the operation.
CTGIMI038E  You do not have the authority to remove group members from the group_name group.

Explanation: An access control item does not allow you to remove group members from this group.

User response: Contact your system administrator to obtain the authority to perform the operation.

CTGIMI039W  Adding account_id owned by owner_name to group_name does not comply with policy.

Explanation: Provisioning policies must allow you to be able to add members to a group. You are not currently allowed.

User response: Update the provisioning policy to allow you to add a member to this group.

CTGIMI040W  Removing account_id owned by owner_name from group_name does not comply with policy.

Explanation: Provisioning policies must allow you to be able to remove members from a group. You are not currently allowed.

User response: Update the provisioning policy to allow you to remove a member from this group.

CTGIMI041E  The group profile profile_name could not be found.

Explanation: The group profile does not exist in the LDAP server.

Programmer response: Verify that the group profile name was spelled and entered correctly. If the group profile name was entered correctly, ensure that you have installed the service profile.

CTGIMI042W  Group management operations cannot be performed for profile_name.

Explanation: The group profile does not have the group management feature enabled.

Programmer response: Enable the group management feature for the group profile. Ensure that the group profile has attribute ercustomproperties of value Managed=true.

CTGIMI043E  group_id group has members.

Explanation: You cannot remove a group that has members.

User response: Remove the members from the group first, then remove the group.

CTGIMI044E  group_id group already exists on service_name.

Explanation: The group ID has to be unique for a service.

User response: Verify that the group ID was spelled correctly. If it was not, reenter the group ID and try again. If it was spelled correctly and that group ID does already exist on the service, use a different group ID that does not exist on the service and try again.

CTGIMI045E  group_id group is referred by the following provisioning policies: policy_list.

Explanation: You cannot remove a group that is referred by any provisioning policies.

User response: Remove the group from the provisioning policy entitlement parameters first, then remove the group.

CTGIMI046E  You cannot change the value of the attribute that is mapped to groupid_attr_name.

Explanation: The attribute is used to uniquely identify the group. Its value cannot be changed.

User response: Do not attempt to change the value of the attribute.

CTGIMI047E  Account user_id is not owned by user_name.

Explanation: Processing cannot continue because the user does not own the specified account. The account might have been orphaned or transferred to another user.

User response: Verify the ownership of the account and ensure that this function only processes accounts owned by the specified user.

CTGIMI048E  Account user_id does not have an owner and cannot be processed.

Explanation: The specified account does not have an owner. Processing cannot continue because this function can only process accounts that have an owner.

User response: Verify the ownership of the account and ensure that this function only processes accounts with an owner.

CTGIMI049E  The ownership type of an account cannot be changed.

Explanation: When modifying an account, the ownership type of the account cannot be modified.

Programmer response: To modify other account
attributes, perform the modification again without modifying the ownership type.

<table>
<thead>
<tr>
<th>CTGIMI050E</th>
<th>group_id group is referred by the following shared access pool: pool_list.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation</strong>: You cannot remove a group that is referred by any shared access pool.</td>
<td></td>
</tr>
<tr>
<td><strong>User response</strong>: Remove the group from the shared access policy first, then remove the group.</td>
<td></td>
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<table>
<thead>
<tr>
<th>CTGIMI051E</th>
<th>Additional information is required for the access requested.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation</strong>: When requesting access to a system or application, you must provide additional information.</td>
<td></td>
</tr>
<tr>
<td><strong>User response</strong>: Fill in the required information before submitting the access request.</td>
<td></td>
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<thead>
<tr>
<th>CTGIMI052E</th>
<th>Access request validators could not be created.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation</strong>: System errors occurred while trying to create access request validators.</td>
<td></td>
</tr>
<tr>
<td><strong>User response</strong>: Contact your system administrator to ensure that the system and the ISIM application are running properly.</td>
<td></td>
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<thead>
<tr>
<th>CTGIMI053E</th>
<th>You are not authorized to add an account for the service_name service.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation</strong>: You do not have the correct permissions to perform this operation.</td>
<td></td>
</tr>
<tr>
<td><strong>User response</strong>: Contact your system administrator to obtain the authority to add account on this service. Then try the operation again.</td>
<td></td>
</tr>
<tr>
<td><strong>Administrator response</strong>: Grant Add account permission for the service account type to this user</td>
<td></td>
</tr>
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<thead>
<tr>
<th>CTGIMI054E</th>
<th>You are not authorized to add a group member for service_name service.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation</strong>: You do not have the correct permissions to perform this operation.</td>
<td></td>
</tr>
<tr>
<td><strong>User response</strong>: Contact your system administrator to obtain the authority to add a group member on this service. Then try the operation again.</td>
<td></td>
</tr>
<tr>
<td><strong>Administrator response</strong>: Grant Add member to group permission for the service account type to this user</td>
<td></td>
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<thead>
<tr>
<th>CTGIMI055E</th>
<th>The user is not authorized to have access_name access on service_name.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation</strong>: There is no policy granting the requested access for the user.</td>
<td></td>
</tr>
<tr>
<td><strong>User response</strong>: Contact your system administrator to verify the provisioning policies that are defined for the access. Then try the operation again.</td>
<td></td>
</tr>
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<table>
<thead>
<tr>
<th>CTGIMI056W</th>
<th>The user is not authorized to have access_name access on service_name.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation</strong>: There is no policy granting the requested access for the user.</td>
<td></td>
</tr>
<tr>
<td><strong>User response</strong>: You can proceed to request the access. The account that is created will be marked as non-compliant; a compliance alert may be generated depending on the system settings.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMI057W</th>
<th>The user already has the requested access_name access on service_name service with account(s) account_names.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation</strong>: The user already has the access.</td>
<td></td>
</tr>
<tr>
<td><strong>User response</strong>: The user already has the access being requested. We would still provision your access request unless you remove it.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMI058W</th>
<th>Your request for access has caused separation of duty policy violations. The set of roles that conflict with [rule_name] are access_or_role_name.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation</strong>: Your request cannot be completed. The roles that you requested for the person are conflicting.</td>
<td></td>
</tr>
<tr>
<td><strong>User response</strong>: Remove some roles in order to resolve the conflict. Then try the request again.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMI059E</th>
<th>An account attribute compliance violation was detected. Account: account_uid, service: service_name.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation</strong>: The account is not compliant with one or more governing policies.</td>
<td></td>
</tr>
<tr>
<td><strong>User response</strong>: Ensure that the account is created using compliant attribute values or ask your system administrator for help.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMI060E</th>
<th>The information request_data specified in the access request is not valid.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation</strong>: You requested access to a system or application, but the information specified in the access request is not valid.</td>
<td></td>
</tr>
<tr>
<td><strong>Programmer response</strong>: Review the API documentation to ensure that the access request data is defined correctly.</td>
<td></td>
</tr>
</tbody>
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<thead>
<tr>
<th>CTGIMI061E</th>
<th>The synchronized password for person_name is not valid.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation</strong>: The synchronized password for the person does not comply with the password policies in the system.</td>
<td></td>
</tr>
</tbody>
</table>

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User response: Review the password rules and enter a new password.

CTGIMI062E  The password for the new account on service_name is not valid.

Explanation: The password for the new account does not comply with the password policies in the system.

User response: Review the password rules and enter a new password.

CTGIMI063E  The access provisioning authority JAVA class class_name is not valid.

Explanation: The access provisioning authority JAVA class does not support the required JAVA interface.

Programmer response: Please review API documentation to ensure that proper interface is implemented.

CTGIMI064E  The access cannot be provisioned on the service_name service because the user does not have any accounts on the prerequisite prereq_service_name service.

Explanation: The access cannot be provisioned on the service if user does not have accounts on the prerequisite service. Make sure that the prerequisite service is included in the same access request. If the prerequisite service is not displayed in the access list, contact the system administrator to obtain access permission.

User response: Add the prerequisite service to the access request. If the prerequisite service does not show up, contact the system administrator to obtain access permission.

CTGIMI065E  Access catalog entry access_info is not valid.

Explanation: The access catalog entry is not valid.

Programmer response: Please review API documentation to ensure that proper interface is used.

CTGIMI066E  The obligation data (ID= obligationId ) is not valid.

Explanation: The obligation data referenced by the ID does not match the expected type.

Programmer response: Review the API documentation to ensure that the correct interface is used.

CTGIMI067W  The required attributes attrList are missing.

Explanation: The required attributes are missing.

User response: Provide information for the missing attributes; or contact a system administrator to grant write permission for the required attributes.

CTGIMI068E  Operation (permission ) is not allowed for attributes (attrList ).

Explanation: The operation is not allowed for the attributes listed.

Programmer response: Ensure that the attribute operation has the correct access control.

CTGIMI069E  There are non-compliant attributes on service_name.

Explanation: Some attributes of the account do not comply with the provisioning policy.

User response: Modify the attribute values and make them compliant.

CTGIMI070E  The user already has the requested access access_name.

Explanation: The user already has the access that you requested.

User response: The user already has the access being requested. Remove the access from request list.

CTGIMI071E  The user already has the requested access accessNameList on all existing account(s) for the service_name service.

Explanation: The user already has the access on all existing accounts for the service.

User response: The user already has the access on all existing accounts for the service. Remove the access from request list.

CTGIMI072W  There are non-compliant attributes on service_name.

Explanation: Some attributes of the account do not comply with the provisioning policy.

User response: Modify the attribute values and make them compliant.

CTGIMI073E  Cannot find the entity entity_name to be defined as an access using access bulk load.

Explanation: Cannot find the entity where the access is defined. This entity might already be deleted.

User response: Check to see if the specified entity exists.
CTGIMI074E  The icon URL defined for entity_name using the access bulk load is not valid.

**Explanation:** The icon URL that is defined for the access is not valid.

**User response:** Define a valid URL for the access icon that is to be associated with the access.

CTGIMI075E  The Service service_name is a feed type service and cannot be defined as an access.

**Explanation:** The service is of feed type and cannot be defined as an access.

**User response:** The service cannot be defined as an access.

CTGIMI076E  An access name is not provided for entity_name in the access data CSV input file.

**Explanation:** Cannot define the entity as an access because an access name was not provided.

**User response:** Provide an access name for the entity in the access data CSV input file.

CTGIMI077E  An access type was not provided for entity_name in the access data CSV input file.

**Explanation:** Cannot define the entity as an access because an access type was not provided.

**User response:** Provide an access type for the entity in the access data CSV input file.

CTGIMI078E  The access name that is defined for entity_name in the access data CSV input file exceeds maxLength characters.

**Explanation:** The access name length exceeds the maximum character limit.

**User response:** Provide an access name that complies with the maximum length requirement in the access data CSV input file.

CTGIMI079E  The access description that is defined for entity_name in the access data CSV input file exceeds maxLength characters.

**Explanation:** The access description length exceeds the maximum character limit.

**User response:** Provide an access description that complies with the maximum length requirement in the access data CSV input file.

CTGIMI080E  The additional information that is defined for entity_name in the access data CSV input file exceeds maxLength characters.

**Explanation:** The additional information length exceeds the maximum character limit.

**User response:** Provide additional information that complies with the maximum length requirement in the access data CSV input file.

CTGIMI081E  The badge text that is defined for entity_name in the access data CSV input file exceeds maxLength characters.

**Explanation:** The badge text length exceeds the maximum character limit.

**User response:** Provide a badge text that complies with the maximum length requirement in the access data CSV input file.

CTGIMI082E  The search term that is defined for entity_name exceeds maxLength characters.

**Explanation:** The search term length exceeds the maximum character limit.

**User response:** Provide search terms that complies with the maximum length requirement in the access data CSV input file.

CTGIMI083E  The access type that is defined for entity_name does not exist.

**Explanation:** The access type does not exist.

**User response:** Provide an access type that exists, or create the access type before defining it in the access data CSV file. If the key for the label of an access type is used, then verify that the key is accurate. Try the operation again.

CTGIMI084W  There are more than five badges defined for entity_name.

**Explanation:** The number of badges that you defined for the entity access exceeded the maximum limit of five badges.

**User response:** If any of the required badges have not been added to the access, update the access information with the required badges.

CTGIMI085E  The import file is empty.

**Explanation:** The file that you are importing is empty. The import file must contain the required data.

**User response:** Provide an appropriate import file, and then try the operation again.
CTGIMI086E  The total number of columns that are specified in the CSV file is not correct.

Explanation: The total number of columns that are specified in the CSV file is not correct. Verify that the CSV file contains the correct columns.

User response: Provide the import file with correct columns, and then try the operation again.

CTGIMI087E  The entries in the CSV file are either not correct or not in the appropriate order.

Explanation: The CSV file cannot be processed. The header labels might be incorrect, or the columns in the CSV file might not be in the appropriate order.

User response: Verify that the header labels and the order of the entries in the CSV file are correct, and then try the operation again.

CTGIMI088E  The CSV entries at line number linenumber are not correct.

Explanation: The number of comma-separated entries is different from the total number of columns in the CSV file.

User response: Provide the correct entries in the CSV file.

CTGIMI089E  One or more record entries with the same DN name exist in the CSV file.

Explanation: If a specified record entry exists, then similar entries cannot be added. Check the CSV file for similar or duplicate entries.

User response: Provide a unique entry in the CSV file to continue, and then try the operation again.

CTGIMI090E  The badge format that is defined for entity_name is not valid.

Explanation: The badge is not defined correctly in the access data CSV input file.

User response: Define the badge in the CSV file by using a valid format. The valid badge format is badgeText~badgeStyle.

CTGIMI091E  User ID user_id is already in use on the service_name service. Specify another user ID.

Explanation: The specified user ID is already defined for the service.

User response: Specify a different user ID, and try the operation again.

CTGIMI092E  The logged in user is not authorized to modify the entity entity_name.

Explanation: The logged in user does not have the correct permissions to modify the specified entity.

User response: Verify if user has the correct permissions to modify the specified entity. Contact your administrator to obtain the authority to modify the specified entity. Try the operation again.

CTGIMI093E  The CSV file that you imported is for the entity actual_entity_name. Specify the valid CSV file for the entity expected_entity_name.

Explanation: The CSV file that you imported is not valid for the specified entity. The specified upload file must be a valid CSV file.

User response: Make sure that you import the valid CSV file for the expected entity type in the Import Access Data page, and try the operation again.

CTGIMI094E  The runtime library to support regular expression in database queries is missing.

Explanation: The runtime library to support regular expression in database queries is missing. Search for regular expression support in the IBM Knowledge Center, and follow the manual steps to configure runtime library to support regular expression for your database.

CTGIMI095E  The logged in user is not authorized to read the access options for the entity entity_name.

Explanation: The logged in user does not have the correct permissions to read the access options for the specified entity.

User response: Verify if the user has the correct permissions to read the access options. Contact your administrator to obtain the authority to read the specified entity. Try the operation again.

CTGIMI096E  The key key_name for the customized badge text that is defined for entity_name contains invalid delimiter characters such as ., :, = or white space.

Explanation: The key for the customized badge text cannot contain invalid delimiter characters such as ., :, =, or white space.

User response: Remove all the invalid characters from the customized badge text and then try the operation again.
The property property of entity cannot be modified.

Explanation: The specified property of the entity cannot be modified.

User response: The property modification has been ignored.

The new account information on service_access_name contains validation errors. You must correct these errors before you can submit your request.

Explanation: Some of the account data violate the constraints that are set on the attributes.

User response: Correct the account data to resolve the constraint violations and submit the access request again.

The attribute attribute_name cannot be null.

Explanation: The account requires that the specified attribute must have a value. This message is displayed when the attribute value is missing.

User response: Ensure that the specified attribute has a valid value.

The group, role or service entity defined as an access: access_name no longer exists.

Explanation: The group, service or role entity may be have been deleted.

User response: Ensure that the specified access is valid.

The access access_name with user id account_name no longer exists or is invalid.

Explanation: The access is no longer valid.

User response: Ensure that the specified access is valid.

You are not entitled to delete access role_id.

Explanation: 

User response: Ensure that the specified access is valid.

An error occurred while trying to change the user attributes.

Explanation: The user attributes cannot be changed because an error occurred during processing.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

The user requestee_id is no longer entitled to access access_id.

Explanation: 

User response: Ensure that the user is entitled to the access that is being deleted.

The user requestee_id is no longer entitled to revoke access access_id.

Explanation: 

User response: Ensure that the user is entitled to revoke the access.

The access access_name no longer exists.

Explanation: 

User response: Ensure that the specified access is valid.

Conflicting operations are being performed on access access_id.

Explanation: 

User response: Ensure that the operations being performed are compatible.

The access access_id is provisioned automatically and cannot be deleted.

Explanation: 

User response: Ensure that the specified access is not automatically provisioned.

The user is not authorized to have access_name access on service_name with account(s) accounts_list.

Explanation: You do not have the correct permissions to request the access for the user having specified account list.
**User response:** Contact your system administrator to obtain the authority to request the access for the user having specified account list. Then try the operation again.
Chapter 12. Form customization messages

These messages contain information about form customization. They are identified by the letter J.

CTGIMJ100E  The form contains validation errors.

Explanation:  Errors were found while validating the form.

User response:  Correct the errors that are specified in the individual validation messages, then submit the form again. Review the IBM Security Identity Manager log files for more information.

CTGIMJ101E  You are not authorized to manage forms.

Explanation:  You do not have the authority to manage forms.

User response:  Contact your system administrator to obtain the authority to manage forms.

CTGIMJ102E  The field_name field contains characters that are not valid.

Explanation:  The specified field contains characters that are not valid.

User response:  Ensure that each field contains valid information, and try the operation again. The implementer of the design form specifies which characters are valid.

CTGIMJ103E  The field_name field on the tab_name tab contains characters that are not valid.

Explanation:  The specified field on the specified tab contains characters that are not valid.

User response:  Ensure that each field on the specified tab contains valid information, and try the operation again. The implementer of the design form specifies which characters are valid.

CTGIMJ104E  The value specified in the field_name field does not have the correct format. Specify a bit string using the following format: '101010'B

Explanation:  The specified field contains a bit string that is not formatted correctly.

User response:  Ensure that the value meets the syntax requirements of the specified field, and try the operation again. If you cannot determine the correct syntax, ensure that the correct type of widget is being called to process a binary bit string.

Administrator response:  Ensure that the value meets the syntax requirements of the specified field, and try the operation again. If you cannot determine the correct syntax, ensure that the correct type of widget is being called to process a binary bit string.

CTGIMJ105E  The value specified in the field_name field on the tab_name tab does not have the correct format. Specify a bit string using the following format: '101010'B

Explanation:  The specified field contains a bit string that is not formatted correctly.

User response:  Ensure that the value meets the syntax requirements of the field, and try the operation again. If you cannot determine the correct syntax, contact your system administrator.

Administrator response:  Ensure that the value meets the syntax requirements of the specified field, and try the operation again. If you cannot determine the correct syntax, contact your system administrator.

CTGIMJ106E  The value specified in the field_name field does not have the correct format. Specify a TRUE or FALSE Boolean value using the following syntax: 'true' or 'false'

Explanation:  The specified field requires a valid Boolean value of either TRUE or FALSE, in the format shown in the message.

User response:  Enter a value of either TRUE or FALSE in the format shown in the message, and try the operation again. If you cannot determine the correct syntax, contact your system administrator.

Administrator response:  Ensure that the Boolean value meets the syntax requirements of the field, and try the operation again. If you cannot determine the correct syntax, ensure that the correct program widget is called to process the specified value.

CTGIMJ107E  The value specified in the field_name field on the tab_name tab does not have the correct format. Specify a TRUE or FALSE Boolean value using the following syntax: 'true' or 'false'

Explanation:  The specified field requires a valid
Boolean value of either TRUE or FALSE, in the format shown in the message.

**User response:** Enter a value of either TRUE or FALSE in the format shown in the message, and try the operation again. If you cannot determine the correct syntax, contact your system administrator.

**Administrator response:** Ensure that the Boolean value meets the syntax requirements of the field, and try the operation again. If you cannot determine the correct syntax, ensure that the correct program widget is called to process the specified value.

---

**CTGIMJ108E**  The date specified in the *field_name* field is not valid. The date must be later than the date set in the *field_name* field.

**Explanation:** The specified date is not valid. If you cannot determine the format of the date, ask your system administrator. The format of the field is specified in the design form.

**User response:** Ensure that the date is specified correctly, and try the operation again.

---

**CTGIMJ109E**  The date specified in the *field_name* field on the *tab_name* tab is not valid. The date must be later than the date set in the *field_name* field.

**Explanation:** The specified date is not valid. If you cannot determine the format of the date, ask your system administrator. The format of the field is specified in the design form.

**User response:** Ensure that the date is specified correctly, and try the operation again.

---

**CTGIMJ110E**  A field contains a domain name with a format that is not valid.

**Explanation:** At least one field contains a domain name that is not valid. The field can be either an e-mail field or a domain name field.

**User response:** Ensure that the domain name is specified correctly, and try the operation again. A domain name must begin with two backslashes and must not exceed a total length of 15 characters. The following characters cannot be used in a domain name: Double quotation mark Single quotation mark or apostrophe Less than sign (<) Greater than sign (>) Forward slash Backslash (except the backslashes used as part of the domain name syntax) Square brackets Colon Semicolon Vertical bar Equal sign Comma Plus sign Asterisk Question mark

---

**CTGIMJ111E**  The value in the *field_name* field on the *tab_name* tab is not valid. The value must be in the following format, where YYYY specifies the year, MM specifies the month, DD specifies the day, HH specifies the hour, MM specifies the minute, and Z specifies the time zone: YYYYMMDDHHMMZ

**Explanation:** The date is specified in the wrong format. If you cannot determine the format of the date, ask your system administrator. The format of the field is specified in the design form.

**User response:** Ensure that the date is formatted correctly, and try the operation again.

---

**CTGIMJ112E**  The value in the *field_name* field is not valid. The value must be in the following format, where YYYY specifies the year, MM specifies the month, DD specifies the day, HH specifies the hour, MM specifies the minute, and Z specifies the time zone: YYYYMMDDHHMMZ

**Explanation:** The date is specified in the wrong format. If you cannot determine the format of the date, ask your system administrator. The format of the field is specified in the design form.

**User response:** Ensure that the date is formatted correctly, and try the operation again.

---

**CTGIMJ113E**  The value in the *field_name* field is not valid. The value must be in the following format, where YYYY specifies the year, MM specifies the month, DD specifies the day, HH specifies the hour, MM specifies the minute, and Z specifies the time zone: YYYYMMDDHHMMZ

**Explanation:** The date is specified in the wrong format. If you cannot determine the format of the date, ask your system administrator. The format of the field is specified in the design form.

**User response:** Ensure that the date is formatted correctly, and try the operation again.

---

**CTGIMJ114E**  The *field_name* field contains an IPv4 address that is not valid.

**Explanation:** At least one IPv4 field contains an improperly formatted IP address. An IPv4 address has 4 parts, and each part must be separated by a period (.) delimiter, for example 24.194.231.8. Each part can contain an integer value in the range 0-255.
User response: Correct the IP address, and try the operation again.

---

CTGIMJ15E  The field_name field on the tab_name tab contains an IPv4 address that is not valid.

Explanation: At least one IPv4 field contains an improperly formatted IP address. An IPv4 address has 4 parts, and each part must be separated by a period (.) delimiter, for example 24.194.231.8. Each part can contain an integer value in the range 0-255.

User response: Correct the IP address, and try the operation again.

---

CTGIMJ16E  The field_name field contains an IP address that is outside the valid range for IPv4 addresses. The valid range for each part of an IP address is 0-255.

Explanation: At least one field contains an IP address that is outside the valid range for IPv4 addresses. An IPv4 address has 4 parts, and each part must be separated by a period (.) delimiter, for example 24.194.231.8. Each part can contain an integer value in the range 0-255.

User response: Correct the IP address, and try the operation again.

---

CTGIMJ17E  The field_name field on the tab_name tab contains an IPv6 address that is outside the valid range for IPv4 addresses. The valid range for each part of an IP address is 0-255.

Explanation: At least one field contains an IP address that is outside the valid range for IPv4 addresses. An IPv4 address has 4 parts, and each part must be separated by a period (.) delimiter, for example 24.194.231.8. Each part can contain an integer value in the range 0-255.

User response: Correct the IP address, and try the operation again.

---

CTGIMJ18E  The field_name field contains an IPv6 address that is not valid.

Explanation: At least one IP version 6 (IPv6) field contains IP address information that is not valid. An IPv6 address is a 128 bit address in eight 16-bit hexadecimal parts. Each part is separated by a colon: xxxx:xxxx:xxxx:xxxx:xxxx:xxxx:xxxx:xxxx Each individual x represents a 4-bit hexadecimal value in the range 0-F. Example: 5F05:2000:80AD:5800:0048:0800:2053:1D71

User response: Correct the IPv6 address, and try the operation again.

---

CTGIMJ19E  The field_name field on the tab_name tab contains an IPv6 address that is not valid.

Explanation: At least one IP version 6 (IPv6) field contains IP address information that is not valid. An IPv6 address is a 128 bit address in eight 16-bit hexadecimal parts. Each part is separated by a colon: xxxx:xxxx:xxxx:xxxx:xxxx:xxxx:xxxx:xxxx Each individual x represents a 4-bit hexadecimal value in the range 0-F. Example: 5F05:2000:80AD:5800:0048:0800:2053:1D71

User response: Correct the IPv6 address, and try the operation again.

---

CTGIMJ20E  The format of a domain name in one or more fields is not valid.

Explanation: A domain name must begin with two backslashes (\ \). A domain name may contain the following characters: aperiod (.), _ (underscore), +, - (hyphen), = (equal), \ (backslashes), ( ) (parentheses), and [ ] (brackets). A domain name must begin with two backslashes and must not exceed a total length of 15 characters. The characters cannot be used in a domain name: double quotation mark single quotation mark or apostrophe less than sign (<) greater than sign (>) forward slash backslash (except the backslashes used as part of the domain name syntax) square brackets colon semicolon vertical bar equal sign comma plus sign asterisk question mark

Administrator response: Ensure that the domain name meets the specification criteria and try the operation again.

---

CTGIMJ21E  The field_name field on the tab_name tab contains a domain name that is not valid.

Explanation: A domain name must begin with two backslashes and must not exceed a total length of 15 characters. The following characters cannot be used in a domain name: double quotation mark single quotation mark or apostrophe less than sign (<) greater than sign (>) forward slash backslash (except the backslashes used as part of the domain name syntax) square brackets colon semicolon vertical bar equal sign comma plus sign asterisk question mark

Administrator response: Ensure that the domain name is specified correctly and try the operation again.

---

CTGIMJ22E  The format of the e-mail address is not valid.

Explanation: At least one field requires an e-mail address in the format user_name@email_address. An e-mail address is in the format user_name@email_address. The following characters cannot be used in an e-mail address: double quotation mark single quotation mark or apostrophe less than sign (<) greater than sign (>) forward slash backslash (except the backslashes used as part of the domain name syntax) square brackets colon semicolon vertical bar equal sign comma plus sign asterisk question mark or apostrophe.
address is specified in the correct format, and try the operation again.

CTGIMJ123E  The format of the e-mail address is not valid.
Explanation: At least one field requires an e-mail address in the format user_name@email_address. Administrator response: Ensure that the e-mail address is specified in the correct format, and try the operation again.

CTGIMJ124E  An e-mail field contains a user name as part of the e-mail address that is not valid.
Explanation: At least one e-mail field contains a user name that is not valid. The user name cannot start or end with an underscore (_) or a dash (-).
User response: Correct the user name in the e-mail address, and try the operation again.

CTGIMJ125E  An e-mail field contains a user name as part of the e-mail address that is not valid.
Explanation: At least one e-mail field contains a user name that is not valid. The user name cannot start or end with an underscore (_) or a dash (-).
User response: Correct the user name in the e-mail address, and try the operation again.

CTGIMJ126E  The field_name field can contain only ASCII characters. Non-ASCII characters were found.
Explanation: The specified field contains one or more characters that cannot be processed, for example a line return character that cannot be printed. The following characters can be used: Numbers: 0 through 9 (no decimal values) Letters: A through Z (either lowercase or uppercase) Special characters: ! @ # $ % ^ & * ( ) _ + - [ ] { } | ' : , . / < > ? \ SPACE
User response: Ensure that all fields contain valid (printable) characters, and try the operation again. If you used a cut-paste operation to enter the characters, ensure that no invisible characters are included. Localization (type of language used) can also affect the validity of the characters. Non-US English characters are outside of the range for standard ASCII characters.

CTGIMJ127E  The field_name field on the tab_name tab can contain only ASCII characters. Non-ASCII characters were found.
Explanation: The specified field contains one or more characters that cannot be processed, for example a line return character that cannot be printed. The following characters can be used: Numbers: 0 through 9 (no decimal values) Letters: A through Z (either lowercase or uppercase) Special characters: ! @ # $ % ^ & * ( ) _ + - [ ] { } | ' : , . / < > ? \ SPACE
User response: Ensure that all fields contain valid (printable) characters, and try the operation again. If you used a cut-paste operation to enter the characters, ensure that no invisible characters are included. Localization (type of language used) can also affect the validity of the characters. Non-US English characters are outside of the range for standard ASCII characters.

CTGIMJ128E  The field_name field contains at least one character that is not an integer. Specify only integers in this field.
Explanation: At least one numeric field contains a value that is not a whole number (integer).
User response: Ensure that each numeric field that requires an integer value contains an whole number in the valid range for the field, and try the operation again.

CTGIMJ129E  The field_name field on the tab_name tab contains at least one character that is not an integer. Specify only integers in this field.
Explanation: At least one numeric field contains a value that is not a whole number (integer).
User response: Ensure that each numeric field that requires an integer value contains an whole number in the valid range for the field, and try the operation again.

CTGIMJ130E  The field_name field contains at least one non-numeric character. Specify only numbers in this field.
Explanation: The specified numeric field contains a value that is not numeric.
User response: Ensure that each numeric field contains only a numeric value, and try the operation again.

CTGIMJ131E  The field_name field on the tab_name tab contains at least one non-numeric character. Specify only numbers in this field.
Explanation: The specified numeric field contains a value that is not numeric.
User response: Ensure that each numeric field contains only a numeric value, and try the operation again.
The number of characters in the field_name field is less than the minimum number (minimum_value) required.

**Explanation:** The specified field contains fewer characters than the minimum number of characters required.

**User response:** Ensure that each field contains a value in the valid range for the field and try the operation again.

The number of characters in the field_name field on the tab_name tab is less than the minimum number (minimum_value) required.

**Explanation:** The specified field contains fewer characters than the minimum number of characters required.

**User response:** Ensure that each field contains a value in the valid range for the field and try the operation again.

The number of characters in the field_name field is greater than the maximum number (maximum_value) allowed.

**Explanation:** The specified field contains more characters than the maximum number of characters allowed.

**User response:** Ensure that each field contains a value in the valid range for the field and try the operation again.

The number of characters in the field_name field on the tab_name tab is greater than the maximum number (maximum_value) allowed.

**Explanation:** The specified field contains more characters than the maximum number of characters allowed.

**User response:** Ensure that each field contains a value in the valid range for the field and try the operation again.

The number of characters in the field_name field is greater than the maximum number (maximum_value) allowed.

**Explanation:** The specified field contains more characters than the maximum number of characters allowed.

**User response:** Reduce the number of lines in the field to a value that is less than or equal to the maximum value allowed, and try the operation again.

The number of lines in the field_name field on the tab_name tab is greater than the maximum number (maximum_lines) allowed.

**Explanation:** The specified field contains more lines than the maximum number of lines allowed.

**User response:** Reduce the number of lines in the field to a value that is less than or equal to the maximum value allowed, and try the operation again.

The number of lines in the field_name field on the tab_name tab is greater than the maximum number (maximum_lines) allowed.

**Explanation:** The specified field contains more lines than the maximum number of lines allowed.

**User response:** Reduce the number of lines in the field to a value that is less than or equal to the maximum value allowed, and try the operation again.

No value is specified in the field_name field. This field is required.

**Explanation:** The specified required field is missing a value.

**User response:** Ensure that all required fields have values, and try the operation again.

No value is specified in the field_name field on the tab_name tab. This field is required.

**Explanation:** The specified required field is missing a value.

**User response:** Ensure that all required fields have values, and try the operation again.

The e-mail address in the field_name field must contain an @ sign.

**Explanation:** The address field has an e-mail address that is not valid because it does not contain an @ character.

**User response:** Correct the address, and try the operation again.

The e-mail address in the field_name field on the tab_name tab must contain an @ sign.

**Explanation:** The specified address field has an e-mail address that is not valid because it does not contain an @ character.

**User response:** Correct the address, and try the operation again.

The field_name field must contain at least one period delimiter (.) in the IP address.

**Explanation:** The specified field contains an IP address that is not valid because it does not include periods as address delimiters.

**User response:** Ensure that the field has a valid IP address, and try the operation again.
CTGIMJ143E  The field_name field on the tab_name tab must contain at least one period delimiter (.) in the IP address.

Explanation: The specified field contains an IP address that is not valid because it does not include periods as address delimiters.

User response: Ensure that the field has a valid IP address, and try the operation again.

CTGIMJ144E  The field_name field cannot contain any spaces.

Explanation: The specified field contains a space character that is not allowed.

User response: Remove the space from the field, and try the operation again.

CTGIMJ145E  The field_name field on the tab_name tab cannot contain any spaces.

Explanation: The specified field contains a space character that is not allowed.

User response: Remove the space from the field, and try the operation again.

CTGIMJ146E  The value that is specified in the field_name field is less than the allowed minimum value of minimum_value.

Explanation: The specified field contains a value that is less than the allowable minimum value for that field.

User response: Specify a value within the allowable range for each numeric field, and try the operation again.

CTGIMJ147E  The value that is specified in the field_name field on the tab_name tab is less than the allowed minimum value of minimum_value.

Explanation: The specified field contains a value that is less than the allowable minimum value for that field.

User response: Specify a value within the allowable range for each numeric field, and try the operation again.

CTGIMJ148E  The value that is specified in the field_name field exceeds the allowed maximum value of maximum_value.

Explanation: The specified numeric field contains a value that is greater than the allowable maximum value for that field.

User response: Specify a value within the allowable range for each numeric field, and try the operation again.

CTGIMJ149E  The value that is specified in the field_name field on the tab_name tab exceeds the allowed maximum value of maximum_value.

Explanation: The specified numeric field contains a value that is greater than the allowable maximum value for that field.

User response: Specify a value within the allowable range for each numeric field, and try the operation again.

CTGIMJ150E  The field_name field contains a DN that is not valid.

Explanation: The specified field contains a value that is not a DN.

User response: Correct the DN, and try the operation again.

CTGIMJ151E  The field_name field on the tab_name tab contains a DN that is not valid.

Explanation: The specified field contains a value that is not a DN.

User response: Correct the DN, and try the operation again.
Chapter 13. Import and export management messages

These messages contain information about import and export management. They are identified by the letter K.

CTGIMK001E The container_name container cannot be found.
Explanation: The container which contains objects on the source system, is not present in the target system.
Administrator response: Create the same container hierarchy in the target system, as the source system, and then try to import.

CTGIMK002E The index index is used to retrieve an incorrect property.
Explanation: Bad Index used while retrieving a property in the code.
Programmer response: A property is being retrieved from the BasicDataObject without setting the property. Make sure the property is being set for successful retrieval.

CTGIMK003E The object_name object of type object_type cannot be found in the container_name container.
Explanation: A dependent is not present which is being referred by another object.
Administrator response: Add the dependent object during export or add it manually to the target system.

CTGIMK004E The profile_name profile cannot be found.
Explanation: A profile is not present which is being referred by another object.
Administrator response: Add the profile during export or install it manually to the target system.

CTGIMK005E An error occurred retrieving the directory context.
Explanation: Directory context could not be created while retrieving schema.
Administrator response: Verify that the connection to directory server exists.

CTGIMK006E An error occurred reading the file_name property file.
Explanation: The property file is not found.

CTGIMK007E Unable to retrieve the data.
Explanation: Communication with the ldap can’t be established.
Administrator response: Review the IBM Security Identity Manager log files for additional information.

CTGIMK008E Cannot add an Entity Profile
Explanation: Failed to create a new entity profile.
Administrator response: Review the IBM Security Identity Manager log files for additional information.

CTGIMK009E Selected Entity Profile(s) has/have dependent data. Removal is not allowed
Explanation: Trying to delete profile(s) that has dependent data is not allowed.
Administrator response: Please make sure that there is no dependent data before deleting the profile(s).

CTGIMK010E An error occurred while processing the import.
Explanation: The import jar file may be corrupt or the contents may not be expected by the import process.
Administrator response: Verify the integrity of the import jar file, or run a clean export from a system that contains the configuration you wish to import, then try the import again using a clean export jar.

CTGIMK011E An error occurred while fetching the list of imports.
Explanation: The database may be down or the server may be unable to connect to it.
Administrator response: Verify that the server is able to get a connection to the database and run a basic database query, then refresh the list of imports.

CTGIMK012E An error occurred while fetching the list of imports.
Explanation: The database may be down or the server may be unable to connect to it.
**CTGIMK013E**  An error occurred while deleting/removing the import process.

**Explanation:** The database may be down or the server may be unable to connect to it.

**Administrator response:** Verify that the server is able to get a connection to the database and then try deleting the import process again.

---

**CTGIMK014E**  An error occurred while fetching the list of exports.

**Explanation:** The database may be down or the server may be unable to connect to it.

**Administrator response:** Verify that the server is able to get a connection to the database and then refreshing the list of exports again.

---

**CTGIMK015E**  An error occurred while executing the export.

**Explanation:** The export process connects to the directory and to the database, either one may be down or the server may be unable to connect.

**Administrator response:** Verify that the server is able to get a connection to the database and to run a basic database query and/or directory lookup, then try executing the export again.

---

**CTGIMK016E**  An error occurred while downloading the export jar file.

**Explanation:** The operation may have timed out or the server may be unable to connect to the database.

**Administrator response:** Verify that the server is able to get a connection to the database and then try downloading the export jar file.

---

**CTGIMK017E**  An error occurred while evaluating/resolving the dependencies of the export object.

**Explanation:** The server may be unable to connect to the directory.

**Administrator response:** Verify that the server is able to get a connection to the directory and then try adding the export object to the partial export list again.

---

**CTGIMK018E**  An error occurred while deleting the export.

**Explanation:** The operation may have timed out or the server may be unable to connect to the database.

**Administrator response:** Verify that the server is able to get a connection to the database and then try deleting the export again.

---

**CTGIMK019E**  An export is already in progress.

**Explanation:** Export supports only single-thread operations. An export process is already in progress.

**Administrator response:** Click the Refresh button to view the most recent export processes. Wait until the active export is complete before you submit the export again.

---

**CTGIMK020E**  Access definition exists for the selected access type. Removal is not allowed.

**Explanation:** Deletion of access type that has dependent data is not allowed.

**Administrator response:** Please make sure that there is no access definition under manage groups and manage roles tasks that is using this access type.

---

**CTGIMK021E**  Unable to create access_type_name access type, duplicate access type key exists.

**Explanation:** Access types with identical key are not allowed by the system

**User response:** Please change the access type key and try the operation again.

---

**CTGIMK022E**  The role relationship cannot be created during import. The parent_role_name role is a descendent of the child_role_name role.

**Explanation:** Cycles in the role hierarchy are not allowed, but the proposed import file would have created a cycle.

**User response:** Check the parent-child relationship for the roles that are in the target system, and compare it with the role relationship to be imported. Look for cycles that might be created by combining the two sets of role relationships.

---

**CTGIMK023E**  An import is already in progress.

**Explanation:** Import supports only single-thread operations. An import process is already in progress.

**Administrator response:** Click the Refresh button to view the most recent import processes. Wait until the
active import is complete before you submit the import again.

CTGIMK024E  Unable to create ownership_type_name
ownership type, duplicate ownership
type key exists.

Explanation: Ownership types with identical key are not allowed by the system

User response: Please change the ownership type key and try the operation again.

CTGIMK025E  The access type cannot be deleted because it is not empty.

Explanation: The access type cannot be deleted if it contains one or more access type entities.

User response: Delete all the children access types, then try the operation again.

CTGIMK026E  The combined access type key length for the access_type_name access type key exceeds the maximum character limit.
The maximum number of characters for the combined access type key is 700.

Explanation: The value specified in the access type key field exceeds the maximum limit of 2048 characters. This field must contain fewer characters than the maximum or defined character limit.

User response: Please reduce the number of characters in the access type key field to the number allowed as defined and try the operation again.
Chapter 14. Web client messages

These messages contain information about the Web client. They are identified by the letter L.

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**CTGIML001E** The reconciliation property file cannot be edit. You must have the proper authorization to edit this file.

**Explanation:** The operation cannot complete because the user is not authorized to edit the reconciliation properties for the service.

**User response:** Verify that you are authorized to edit the reconciliation properties for this service.

**CTGIML002E** An error occurred while adding one or more reconciliation units.

**Explanation:** An internal processing error occurred.

**Administrator response:** Review the IBM Security Identity Manager log files for additional information regarding the error. Correct the problem, and try the operation again if necessary. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

---

**CTGIML003E** An error occurred while deleting one or more reconciliation units.

**Explanation:** An internal error occurred.

**Administrator response:** Review the IBM Security Identity Manager log files for additional information regarding the error. Correct the problem, and try the operation again if necessary. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

---

**CTGIML004E** An error occurred processing one or more reconciliation units.

**Explanation:** An internal error occurred.

**Administrator response:** Review the IBM Security Identity Manager log files for additional information regarding the error. Correct the problem, and try the operation again if necessary. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

---

**CTGIML005E** An error occurred adding one or more reconciliation queries.

**Explanation:** An internal error occurred.

**Administrator response:** Review the IBM Security Identity Manager log files for additional information regarding the error. Correct the problem, and try the operation again if necessary. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

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**CTGIML006E** An error occurred deleting one or more reconciliation queries.

**Explanation:** An internal error occurred.

**Administrator response:** Review the IBM Security Identity Manager log files for additional information regarding the error. Correct the problem, and try the operation again if necessary. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

---

**CTGIML007E** An error occurred modifying one or more reconciliation queries.

**Explanation:** The Search Filter on the Add Reconciliation Query page is incorrect. The field must contain an LDAP filter which is used to define what should and should not be included in the reconciliation.

**Administrator response:** Change the Search Filter field and try the operation again.

---

**CTGIML008E** The style sheet cannot be found.

**Explanation:** The IBM Security Identity Manager XSL style sheet cannot be found in the file system.

**Administrator response:** Verify that the installation program completed successfully and that all IBM Security Identity Manager directories were created. The style sheet is located in the xsl directory.

---

**CTGIML009E** An error occurred during XSL processing.

**Explanation:** The IBM Security Identity Manager user interface transformation error occurred. The IBM Security Identity Manager console uses the style sheet to format the user interface pages. The pages cannot be formatted correctly.

**Administrator response:** An internal processing error occurred, check IBM Electronic Support for additional information.

CTGIML010E  The URL cannot be accessed.
Explanation:  The specified URL is not a valid address in this system.
User response:  Verify that the URL is specified correctly and it is accessing the IBM Security Identity Manager server.

CTGIML011E  The screen position in the sequence cannot be determined.
Explanation:  An internal processing error occurred and the IBM Security Identity Manager server could not determine the screen position.

CTGIML012E  No session has been established.
Explanation:  There is no session that has been established for the current user. Either the session has expired or the user has not login.
User response:  Log into the system again to establish a valid session.

CTGIML013E  There is no session for the specified user. Establish another session to continue.
Explanation:  A session cannot be found for the specified user. Either the current user session has expired or the user has not logged in.
User response:  Log into the system to establish a valid session and continue.

CTGIML014E  The DN provided is null.
Explanation:  An internal processing error occurred. The DN provided for the NameUtility to look up name is NULL.

CTGIML015E  The name cannot be found.
Explanation:  An internal processing error occurred. The NameUtility cannot find the matching name for the provided key.

CTGIML016W  A cached data cannot be found.
Explanation:  This is an internal processing error. An error occurred trying to retrieve the cached data. The NameUtility could not find the cached data.

CTGIML017W  The business unit or organization container is not valid.
Explanation:  The user does not have access to the container for the selected operation.
Administrator response:  Make sure access is granted for the specific container.

CTGIML018E  An exception occurred while performing an access check.
Explanation:  An internal processing error occurred, when system performed an access check.

CTGIML019W  An error occurred while processing your request.
Explanation:  An internal processing error occurred locating or using the system EJB.

CTGIML020E  The DN is missing.
Explanation:  An internal processing error occurred providing an incorrect value for the DN.
Administrator response:  Review the IBM Security Identity Manager log files for additional information regarding the error. Check IBM Electronic Support for additional information -www.ibm.com/software/
CTGIML021E  The object category is missing.
Explanation: An internal error occurred processing the category. The category is not provided to complete the request.
Administrator response: Try the request again. If the problem persists, review the IBM Security Identity Manager log files for additional information regarding the error. Check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

CTGIML023E  An unknown error occurred.
Explanation: An unanticipated error has occurred.

CTGIML024W The user ID does not exist. A valid user ID is needed to login.
Explanation: The system does not recognize the user ID used to login.
User response: Ensure that the user ID being used is typed in correctly.
Administrator response: Make sure user ID exist in the system and the account is valid.

CTGIML025E The browser is not cookie enabled.
The browser must be enabled for cookies for IBM Security Identity Manager to work properly.
Explanation: IBM Security Identity Manager requires that the browser being used is cookie enable.
User response: Use the browser tools to enable cookies.

CTGIML026W There are no entries selected. Select one or more entries.
Explanation: No entries were selected for the request.
User response: Select one or more entries for the request.
Chapter 15. Authentication response messages

These messages contain information about authentication responses. They are identified by the letter M.

**CTGIMM006E** The user ID cannot be found.

**Explanation:** The specified user ID does not exist. The login process cannot continue without a valid user ID.

**User response:** Verify that the user ID is typed correctly. Specify a valid user ID and password and click Login.

**CTGIMM007E** The user ID is missing. Enter your user ID to login.

**Explanation:** A valid user ID must be specified to login.

**User response:** Enter a valid user ID to login.

**CTGIMM008E** The value entered for the password is incorrect. There are `pw_attempts_left` attempts left for entering a correct password.

**Explanation:** The value for the password is not correct. The invalid logon attempts property defines the number of times an incorrect password can be specified. Once the number of attempts exceeds this value the account will be suspended.

**User response:** Type in a valid password and submit the password again.

**CTGIMM009E** The tenant cannot be found.

**Explanation:** The specified tenant ID is not valid.

**Administrator response:** Make sure that the tenant ID is specified along with the logon URL.

**CTGIMM010E** The account is not active.

**Explanation:** The specified user account is suspended.

**User response:** Contact the system administrator to activate the account.

**CTGIMM011E** The directory server is not available.

**Explanation:** Communication with the directory server could not be established.

**Administrator response:** Make sure that the directory server is available and there are no network outages.

**CTGIMM012E** Unable to login with the user ID.

**Explanation:** Either the user ID that is provided is incorrect or the system is unable to convert the Security Access Manager user ID to an IBM Security Identity Manager user ID.

**Administrator response:** Make sure that the Security Access Manager user ID is the same as the IBM Security Identity Manager user ID or use IBM Security Identity Manager with a different user ID.

**CTGIMM013E** The password is missing. Type a valid password for the user ID specified.

**Explanation:** A valid password must be specified to login.

**User response:** Enter the password associated with the user ID.

**CTGIMM014E** The tenant is not active.

**Explanation:** The tenant is not in an active state. This is only for a multi-tenant deployment.

**Administrator response:** Make sure to activate the tenant.

**CTGIMM015E** The account cannot be found.

**Explanation:** The specified user ID is not valid.

**Administrator response:** Make sure that the tenant ID is specified along with the logon URL.

**CTGIMM016E** The tenant cannot be found.

**Explanation:** The specified tenant ID is not valid.

**Administrator response:** Make sure that the tenant ID is specified along with the logon URL.
specified in enRole.properties file is same as the one configured in the directory server.

CTGIMM033E  The class definition cannot be found.
Explanation: The specified factory class name to create platform context is not found in the classpath.
User response: Make sure that the factory class name provided to create platform context is correct.

CTGIMM034E  Your password is no longer valid. Either the password has expired or you are required to change the password.
Explanation: The specified password is no longer valid. Either the password is expired or your system administrator requires you to change the password.
User response: Change your password first.

CTGIMM035E  Your account is suspended due to maximum allowed invalid logon attempts are reached.
Explanation: The account is currently suspended and cannot be accessed.
User response: Contact the system administrator to restore your account.

CTGIMM036E  The response is incorrect. Enter correct response.
Explanation: The responses provided for the challenges are incorrect.
User response: Enter the correct responses and try again.

CTGIMM037E  The response is not correct. You have invalid_attempts_left attempts left to enter a valid response before your account is suspended.
Explanation: The response to the challenge question is not correct. A correct response must be provided within the maximum number of attempts. If the maximum is reached without a correct response, the account is suspended.
User response: Enter the correct responses and try again.

CTGIMM044E  Your session has timed out. Enter your user ID and password to re-establish your session.
Explanation: The current session exceed the maximum time limit for a session. When this occurs the session is ended. To continue, you must establish another session by logging in again.
User response: Enter the user ID and password on the login page to establish the session again.

CTGIMM045E  Your session has timed out. Enter your user ID and password to establish a new session.
Explanation: The current session exceed the maximum time limit for a session. When this occurs the session is ended. To continue, you must establish another session by logging in again.
User response: Enter the user ID and password on the login page to establish the session again.

CTGIMM046E  There is no challenge response defined for this user.
Explanation: There is no challenge response defined for this user. You should have already defined your challenge response to use this function.
User response: Login with your user ID and password. Once authenticated, you must define a challenge response.

CTGIMM049E  The password challenge response function is disabled. Contact the IBM Security Identity Manager administrator for more information.
Explanation: The system administrator has disabled the password challenge response function.
User response: Contact system administrator to get the new password if you forgot the old password.

CTGIMM050E  The password challenges have changed. Contact your system administrator for assistance.
Explanation: The administrator has changed the password challenges.
User response: Contact the system administrator.

CTGIMM052E  Enable the challenge response function to continue.
Explanation: To configure challenge questions, the challenge response function must be enabled.
User response: Click the Enable challenge response field to continue with defining challenge questions.

CTGIMM054E  Select the challenge mode and click the link to define at least one challenge for each locale.
Explanation: At least one challenge must be defined for each available locale for either PRE-DEFINED or USER-SELECTED or RANDOM-SELECTED challenge mode.
Administrator response: Enter at least one challenge for each available locale.

CTGIMM055E  The maximum number of challenges for a pre-defined mode is 5. Click the link to define within the limit for each locale.

Explanation: The challenges defined for one or more available locale in PRE-DEFINED challenge mode is exceeding the maximum of 5.

Administrator response: Enter challenges for each available locale for a PRE-DEFINED challenge mode to be limited to a maximum of 5.

CTGIMM057E  Each locale should have the same number of challenges defined.

Explanation: The number of challenges that are defined for each locale is not the same.

Administrator response: Enter the same number of challenges for each locale.

CTGIMM058E  The value for the number of challenges the user must respond is not valid. Type an integer from one to five.

Explanation: When configuring the user-selected mode the number of challenges a user must respond must be an integer from 1 to 5.

Administrator response: Type a number of 1 to 5 in the Number of challenges the user must respond to field.

CTGIMM059E  The value for the number of challenges the user must define is not valid. Type an integer from one to five.

Explanation: The value for the Number of challenges user must define field is not valid. The value for this field must be an integer one through five.

Administrator response: Change the value for the Number of challenges user must define on the Configure challenge/response page.

CTGIMM060E  The value for the number of challenges the user must respond is not valid. Type a number between 1 and 10.

Explanation: When configuring the random-selected mode the number of challenges a user must respond must be an integer of 1 to 10.

Administrator response: Type a number of 1 to 10 in the Number of challenges the user must respond to gain system access field.

CTGIMM061E  The value for the number of random challenges is not valid. Type a number between 1 and the value specified for the number of challenges a user must define.

Explanation: The number of random challenges must be at least one and does not exceed the number specified for the number of user-defined challenges.

Administrator response: Type a number that meets the above criteria.

CTGIMM062E  The random number of challenges for a random-selected mode should always be greater than 0 and less than or equal to 5. Click the link to define within the limit.

Explanation: The number of random challenges must not exceed a maximum of 5.

Administrator response: Type a number that meets the above criteria.

CTGIMM064E  The number of random challenges is greater than the number that is required to be answered. Reduce the number of random challenges.

Explanation: The random number of challenges cannot be greater than the number of challenges the user is required to respond.

Administrator response: Either reduce the value for the Number of challenge(s)/response(s) user must configure field or the Number of random challenge(s) user must respond to gain system access field.

CTGIMM065E  The challenges defined for each locale cannot be less than the number of challenges the user must respond to.

Explanation: The value for number of challenges the user must respond to must always be less than the number of challenges defined for each locale.

Administrator response: Reduce the number of challenges.

CTGIMM067E  The maximum number of challenge questions that can be defined is 100 for each locale.

Explanation: More than 100 challenge questions has been defined for one or more locales. This exceeds the maximum limit of 100 questions.

Administrator response: Remove the unnecessary questions to reduce the number of questions to 100 or below for each locale.
<table>
<thead>
<tr>
<th>CTGIMM068E</th>
<th>Type the Challenge question in the Challenge field.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong></td>
<td>The Challenge field is empty.</td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>To define a challenge question, type the question in the Challenge text field.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMM069E</th>
<th>Select a challenge question from the list to modify the challenge.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong></td>
<td>A challenge question must be highlighted to change it.</td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>From the list of challenges, click the challenge question to be modified.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMM070E</th>
<th>To modify a challenge, select one challenge question from the list.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong></td>
<td>Only one challenge question can be highlighted to change it.</td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>From the list of challenges, click only one challenge question to be modified.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMM071E</th>
<th>Select one or more challenge questions from the challenges list to delete.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong></td>
<td>A challenge question must be highlighted to delete it. Multiple challenge questions can be deleted at one time.</td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>Select the challenge questions to be deleted and click delete.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMM072E</th>
<th>The value for the number of challenges a user must respond must be an integer greater than zero.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong></td>
<td>The value specified for the number of challenges a user must respond is not valid. The value for this field must be an integer value of one or greater. The value should not exceed the number of defined challenge questions.</td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>Specify an integer value of one and above for the Number of challenges a user must respond to gain system access field.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMM073E</th>
<th>The number of challenges a user must respond to cannot be empty.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong></td>
<td>The value for the number of challenges a user must respond is missing. This field is required to continue.</td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>Specify a value for the number of challenges.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMM074E</th>
<th>Only positive integer values are allowed for random number of challenges.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong></td>
<td>The value specified for the random number of challenges is not valid.</td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>Enter a positive integer value.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMM075E</th>
<th>The value for the random number of challenges is missing.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong></td>
<td>A value is required for the random number of challenges.</td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>Specify a value for the random number of challenges.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMM076E</th>
<th>At least one challenge must be configured for the locale.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong></td>
<td>Each locale is required to have at least one challenge question defined.</td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>Specify a challenge question for the each locale in the Challenge field.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMM077E</th>
<th>Number of challenges the user must respond to for user-selected mode must be an integer between 1 and 5.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong></td>
<td>The value entered for the number of challenge is not valid. The value must be an integer from 0 to 5.</td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>Enter an integer of 0 to 5 for the Number of challenge field.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMM078E</th>
<th>The number of challenges the user must respond to for random-selected mode must be an integer from 1 to 10.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong></td>
<td>The value specified for the Number of challenge(s)/response(s) user must configure field is incorrect.</td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>Specify a valid value.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMM079E</th>
<th>The total number of challenges for pre-defined mode cannot be greater than 5.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong></td>
<td>The maximum number of challenges for a PRE-DEFINED challenge mode is limited to 5.</td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>Enter challenges within a limit of 5.</td>
</tr>
</tbody>
</table>
The number of random challenges must be an integer between 0 and 5.

**Explanation:** The value for the Number of random challenge(s) user must respond to gain system access is not valid.

**Administrator response:** Specify an integer greater than 0 and less than 5.

The challenge question exceeds the maximum length of 234 characters.

**Explanation:** A challenge question cannot exceed a length of 234 characters.

**Administrator response:** Reduce the number of characters in the Challenge field.

The format for the e-mail address is not valid.

**Explanation:** An e-mail address must be in the format: user_id@server_name.type.

**Administrator response:** Verify that the email is correct. Type the correct email and try the operation again.

One or more responses cannot be empty.

**Explanation:** The responses cannot be empty for one or more challenges.

**User response:** Enter responses for all the challenges provided.

One or more responses do not match.

**Explanation:** One or more responses provided do not match the confirmation response.

**User response:** Verify that the correct response as well as confirmation are specified for each challenge question. Make the necessary corrections and try again.

Select the required number of challenges from available list to user list and continue.

**Explanation:** The exact required number of challenges must be selected from the administrator-defined list to the user list.

**User response:** Select the required number of challenges from the available list to the user list.

Add the required number of challenges to the list and continue.

**Explanation:** The challenges are missing.

**User response:** Add the appropriate number of challenges.

Duplicate challenges not allowed. Enter another challenge question to add.

**Explanation:** The same challenge question cannot be added.

**User response:** Enter another challenge question to continue.

Either this is the first time you logged on, or your system administrator has changed password challenge question. Provide responses to the challenges.

**Explanation:** This is the first time that the user has logged on to the system after system administrator has setup initial password challenges or the system administrator has modified the challenge response configuration.

**User response:** Provide a response accordingly to the configuration set by the system administrator.

Unsuccessful login to WebSphere application server.

**Explanation:** Unable to login to application server with the given credentials.

**User response:** Make sure that the ejb user, ejb credential, url to the application server are correct.

Unsuccessful login to WebLogic application server.

**Explanation:** Unable to login to application server with the given credentials.

**User response:** Make sure that the ejb user, ejb credential, url to the application server are correct.

The challenge is empty.

**Explanation:** The challenge needs to exist.

**User response:** Make sure that the challenge exists.

One or more responses cannot be empty.

**Explanation:** The responses cannot be empty for one or more challenges.

**User response:** Enter responses for all the challenges provided.
**CTGIMM095E** The required number of challenges must be configured by the user.

**Explanation:** The user must configure the required number of challenges set by the administrator.

**User response:** Configure the required number of challenges and responses.

**CTGIMM096E** There are no administrator-defined challenges.

**Explanation:** There is no administrator-defined challenges for the user's locale.

**Administrator response:** Make sure to define challenges for the user's locale.

**CTGIMM097E** There is no change made by the user to update the challenge/response.

**Explanation:** User did not make any changes to his challenge/response.

**User response:** Make changes to the challenge/response to update.

**CTGIMM098E** One or more challenges do not belong to the administrator-defined challenges.

**Explanation:** The user challenges should be picked from a set of administrator-defined challenges.

**User response:** Make sure that challenges are picked from the administrator-defined list.

**CTGIMM099E** The user ID cannot be found.

**CTGIMM102E** The directory server is not available.

**Explanation:** The directory server is either stopped or not running.

**Administrator response:** Ensure that the directory server is running.

**CTGIMM103E** The WebSphere application security is not enabled.

**Explanation:** The WebSphere application security should be enabled.

**User response:** Contact the system administrator to enable WebSphere application security.

**Administrator response:** Enable WebSphere application security for IBM Security Identity Manager.

**CTGIMM104E** The WebSphere account repository is not set.

**Explanation:** The WebSphere account repository attribute under ITIM Service points to the managed service that contains the account login information. In order for the password to be changed or reset this attribute must be set.

**User response:** Navigate to the manage services tab for ITIM Service and set the WebSphere account repository. 1. Log in to IBM Security Identity Manager and click on Manage Services. 2. Type 'ITIM Service' in the search information and select Search by service. 3. Click Search. 4. Select ITIM Service. 5. Under WebSphere account repository click Search. 6. Enter in the search criteria or leave it blank if you do not know the name of the service. 7. Select a service from the search results and click OK. The service name is displayed under WebSphere account repository. 8. Click OK to save the changes. 9. The WebSphere account repository is now set and the error no longer occurs. If you do not have the authority or are unable to set the WebSphere account repository, contact the system administrator.

**Administrator response:**

**CTGIMM105E** The maximum allowed number of attempts to answer the challenge-response questions for a forgotten password, are reached. Your account is suspended.

**Explanation:** The account is currently suspended and cannot be accessed.

**User response:** Contact the system administrator to restore your account.

**CTGIMM108E** Password cannot be reset as email address is not configured for the user.

**Explanation:** Password cannot be reset as email address is not configured for the user.

**User response:** Contact the system administrator and set an email address.
Chapter 16. Reporting messages

These messages contain information about reporting. They are identified by the letter N.

**CTGIMN001E** The Incremental Data Synchronizer processing could not locate the changelog needed to perform data synchronization.

**Explanation:** The changelog directory cannot be found. The Incremental Data synchronizer uses entries stored under the cn=changelog directory for synchronizing data. The change log feature must be available before starting incremental data synchronization.

**Administrator response:** Run a full data synchronization and then run the Incremental Data Synchronizer.

**CTGIMN002E** The report template cannot be found.

**Explanation:** An exception occurred while retrieving the report template.

**Administrator response:** Review the log files for additional information regarding the error.

**CTGIMN003E** An error occurred while saving a report template using the Crystal Reports designer.

**Explanation:** The report template could not be saved.

**Administrator response:** Review the IBM Security Identity Manager log files for additional information regarding the error.

**CTGIMN004E** An error occurred while updating a report template that was created using the Crystal Reports designer.

**Explanation:** The report template could not be updated.

**Administrator response:** Review the IBM Security Identity Manager log files for additional information regarding the error. Correct the problem, and try the operation again if necessary. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

**CTGIMN005E** An error occurred while retrieving a custom report template.

**Explanation:** The report template cannot not be retrieved.

**Administrator response:** Review the IBM Security Identity Manager log files for additional information regarding the error. Correct the problem, and try the operation again if necessary. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

**CTGIMN006E** The column_name column in the report is not available for reporting.

**Explanation:** The specified column is not being used. The column cannot be specified in the report template.

**Administrator response:** Review the IBM Security Identity Manager log files for additional information regarding the error. Correct the problem, and try the operation again if necessary. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

**CTGIMN007E** The report query is not valid.

**Explanation:** Required values for the report query are not set properly.

**Administrator response:** Check if the report columns, report tables and report filters are being set properly.

**CTGIMN008E** The DataBaseFunctions.conf file is missing.

**Explanation:** The DataBaseFunctions.conf file contains user-defined database functions used in designing report templates. This file cannot be found.

**Administrator response:** Verify that the DataBaseFunctions.conf configuration file exists and is in the proper format.

**CTGIMN009E** An error occurred while parsing the report template files.

**Explanation:** A ZQL parser exception occurred while parsing the report template file. A coding error was detected in the files.
CTGIMN010E  •  CTGIMN018E

Administrator response: Review the log files for additional information regarding the error. Check the report template files for any syntax error.

CTGIMN010E  An error occurred while saving a custom report template.
Explanation: The custom report template cannot be saved.

CTGIMN011E  An error occurred while updating a custom report template.
Explanation: The custom report template cannot be updated.

CTGIMN012E  The data for a specified column in the report template is no longer available. Remove the column from the report template.
Explanation: A column defined in the report template is no longer valid. The data contained in the column is not available.
Administrator response: Modify the report template to remove the column and save the report again.

CTGIMN013E  An error occurred while closing the resource.
Explanation: The resource could not be closed.

CTGIMN014E  An error occurred while creating the report into PDF format.
Explanation: The format of the report is PDF as defined by the Select Report Format field as one of the report criteria. An error occurred creating the PDF of the report data.

CTGIMN015E  The generated report exceeds the maximum record count. The report is not generated.
Explanation: The maximum number of records allowed in a report is configured in the enRole.properties system configuration file. The report being generated exceeds the maximum record count specified in the configuration file.
Administrator response: Change the value in the enRole.properties file to allow more records in the reports. Or, add more filter conditions to reduce the size of the report by making the data gathered more restricted.

CTGIMN016E  The column cannot be unmapped because the data is being used in a report.
Explanation: The mapped attributes cannot be removed so that it is no longer available for reporting. Only attributes not used in any reports can be unmapped.
Administrator response: Delete all the reports using the attribute and try to unmap the column again.

CTGIMN017E  One of the tables to be listed in the report is not available for use in the report. The table has been moved from available to not available after the report was designed.
Explanation: The report contains a table that is currently listed as not available for reports. This table was listed as available in the report designer when the report was initially designed but has since been removed. The table data will be displayed.
Administrator response: Change the report definition to remove the table.

CTGIMN018E  The reportsTableDeny.properties file is missing. The file contains the list of tables that are not listed in the report designer.
Explanation: The reportsTableDeny.properties property file is missing. The file is added during installation and has been removed.

CTGIMN019E An error occurred while parsing attributes of entity.
Explanation: The incremental synchronizer encountered an error while analyzing the changes for an entity’s attributes.


CTGIMN020E An error occurred while processing an LDAP operation.
Explanation: An error occurred accessing the directory server or an LDAP search failed.

Administrator response: Verify that the directory server is active. Review the IBM Security Identity Manager log files for additional information regarding the error.

CTGIMN021E One or more input parameters are not valid.
Explanation: At least one of the parameters specified on the incremental data synchronization command is not correct. The command syntax is startIncrementalSynchronizerCMD_WAS[.bat|.sh] userID passwd changelog_base_dn time_interval [runInBackground]. The time_interval value must be specified in seconds.

Administrator response: Verify that all the required parameters are specified correctly and try the command again.

CTGIMN022E The value for the time interval is not valid.
Explanation: The value specified on the incremental data synchronization command for the time interval parameter is not correct.

Administrator response: Enter a valid time interval and try the command again.

CTGIMN023E The operation specified for the entity is not valid.
Explanation: The incremental synchronizer has detected that an operation performed for an entity (such as, Person and Account) and its attributes is not valid.

Administrator response: Check the attributes associated with the entity to verify they are correct. Make the appropriate changes and try the operation again.

CTGIMN024E The field in the Crystal Report template is not valid.
Explanation: An error exists with the Crystal Report template created by the report designer. The Crystal Report template needs to be updated to remove the error.

Administrator response: Import the report template file and try the operation again.

CTGIMN025E One or more Crystal Report templates contain an error. Report contains an unsupported field or field type used in the report.
Explanation: There is a problem with one or more Crystal report templates. The reason could be that field contains some unsupported data type.

Administrator response: Refer to log files to determine the type of unsupported field being used.

CTGIMN026E The report template created using the Crystal Report designer cannot be accessed.
Explanation: The report template cannot be accessed from the Crystal Report application server.

Administrator response: Check the status of the Crystal Report application server. It should be running.

CTGIMN027E An error occurred during data synchronization
Explanation: The data synchronization process could not complete because of an error detected during processing.

CTGIMN028E Cannot map more than {0} single valued attributes for the entity {1} because of DB2 row size limitation. If the data synchronization fails, please unmap a few single valued attributes for this entity. Please note that certain attributes may be implicitly mapped because of object filters in ACIs.

Explanation: Data synchronization fails for DB2 database if more than 123 single valued attributes are mapped for an entity in schema designer.

Administrator response: The user cannot map more than 123 single valued attributes for an entity on the Schema designer UI. However if there are any object filters using the single valued attributes of this entity, then they will be mapped implicitly. If the data synchronization fails due to this error, please unmap a few single valued attributes for this entity in schema designer or delete the object filters and run data synchronization again.

CTGIMN029E An I/O error has occurred while importing a file.

Explanation: Probably file size exceeds the maximum limit for POST requests.

Administrator response: Check whether the right file is being imported.

CTGIMN030E One or more Crystal Report templates contain an error. Report contains nonsupported table used in the report.

Explanation: There is a problem with one or more Crystal report templates. The reason could be that report-related system tables are being used in the report.

Administrator response: Refer to log files to determine the type of unsupported entity name being used. Check whether the system tables used are included in the report template. Remove the tables, if used in the report template.

CTGIMN031E The following error occurred while communicating with crystal server. Error:{0}

Explanation: An error occurred while communicating with server. Possible reason could be 1) Crystal server down. 2) Problem in establishing connection with crystal server.

Administrator response: An error occurred while communicating with server. Possible reason could be 1) Crystal server down. 2) Problem in establishing connection with crystal server. Check the connectivity with crystal server if it is up.
Chapter 17. Common messages

These messages contain information that is common for various functions. They are identified by the letter O.

**CTGIMO001E** An EJB error occurred. The transaction will roll back.

**Explanation:** An error occurred processing the transaction.

**Administrator response:** Review the IBM Security Identity Manager log files for additional information about the error.

**CTGIMO002E** An unhandled error occurred. The following error occurred. Error: *error_text*

**Explanation:** An earlier error occurred that was not reported or processed. An attempt to recover from the error and continue with processing was unsuccessful.

**Administrator response:** Check for system errors. Review the IBM Security Identity Manager log files for additional information about the error.

**CTGIMO003E** The *file_name* file cannot be found.

**Explanation:** See message.

**Administrator response:** Check that the file exists. Create the file if necessary. If the file is an IBM Security Identity Manager file, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?family=tivman.

**CTGIMO004E** The following JMS error occurred. Error: *error_text*

**Explanation:** An earlier error occurred that was not reported or processed. An attempt to recover from the error and continue with processing was unsuccessful.

**Administrator response:** Check for system errors. Review the IBM Security Identity Manager log files for additional information about the error.

**CTGIMO005E** The following I/O error occurred. Error: *error_text*

**Explanation:** An earlier error occurred that was not reported or processed. An attempt to recover from the error and continue with processing was unsuccessful.

**Administrator response:** Check for system errors. Review the IBM Security Identity Manager log files for additional information about the error.

**CTGIMO006E** The following SQL error occurred. Error: *error_text* SQL State: *sql_state*

**Explanation:** See message.

**Administrator response:** Check for database errors. Review the IBM Security Identity Manager and database log files for additional information about the error.

**CTGIMO007E** An error occurred while parsing the *entity_name* entity located at line *line_number* and column *column_number*.

**Explanation:** The syntax for the entity contains an error.

**Administrator response:** Check the entity for syntax errors.

**CTGIMO008E** The following SAX error occurred. Error: *error_text*

**Explanation:** An earlier error occurred that was not reported or processed. An attempt to recover from the error and continue with processing was unsuccessful.

**Administrator response:** Check for system errors. Review the IBM Security Identity Manager log files for additional information about the error.

**CTGIMO009E** An InvocationTargetException error occurred. The following error occurred. Error: *error_text*

**Explanation:** See message.

**Administrator response:** Review the IBM Security Identity Manager log files for additional information about the error.

**CTGIMO010E** An unexpected error occurred preventing future transaction services from proceeding. The following error occurred. Error: *error_text*

**Explanation:** See message.

**Administrator response:** Review the IBM Security Identity Manager log files for additional information about the error.
<table>
<thead>
<tr>
<th>Error Code</th>
<th>Error Message</th>
</tr>
</thead>
<tbody>
<tr>
<td>CTGIMO011E</td>
<td>An error occurred while creating the EJB component. The following error occurred. Error: error_text</td>
</tr>
<tr>
<td>CTGIMO012E</td>
<td>The EJB component cannot be found. The following error occurred. Error: error_text</td>
</tr>
<tr>
<td>CTGIMO013E</td>
<td>An error occurred while deleting the EJB component. The following error occurred. Error: error_text</td>
</tr>
<tr>
<td>CTGIMO014E</td>
<td>Communication Failure. The directory server is not available. Error: error_text</td>
</tr>
<tr>
<td>CTGIMO015E</td>
<td>An error occurred retrieving information from the directory server. The following JNDI configuration error occurred. Error: error_text</td>
</tr>
<tr>
<td>CTGIMO016E</td>
<td>The JNDI limit has been exceeded. The following error occurred. Error: error_text</td>
</tr>
<tr>
<td>CTGIMO017E</td>
<td>The following directory server schema violation occurred. Error: error_text</td>
</tr>
<tr>
<td>CTGIMO018E</td>
<td>The following directory server error occurred. Error: error_text</td>
</tr>
<tr>
<td>CTGIMO019E</td>
<td>The following LDAP error occurred. Error: error_text</td>
</tr>
<tr>
<td>CTGIMO020E</td>
<td>The transaction is rolled back. Detail: detail_info</td>
</tr>
<tr>
<td>CTGIMO021E</td>
<td>The following unhandled error occurred. Error: error_text</td>
</tr>
<tr>
<td>CTGIMO022E</td>
<td>The following unhandled error occurred. Error: error_text</td>
</tr>
</tbody>
</table>

**Explanation:**
- See message.
- The EJB component cannot be located.
- The EJB component could not be removed.
- A communication error occurred when the system attempted to access the directory server. This may be the result of the directory server is not available or overloaded with requests.
- Verify that the directory server is available and that there are no network outages, and then try the operation again. Review the IBM Security Identity Manager log files for additional information about the error. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.
- See message.
- Check the LDAP directory server is available. Review the directory server log files for additional information about the error.
- Check for system errors. Review the IBM Security Identity Manager log files for additional information about the error.
- Check for system errors. Review the IBM Security Identity Manager log files for additional information about the error.
CTGIMO023E  The following definition error occurred. Error: error_text
Explanation: See message.
Administrator response: Review the error text for details. Make the necessary corrections and try the operation again.

CTGIMO024E  The method or parameter is not supported.
Explanation: The method or parameter is not recognized. A parameter object may be null. A field of a parameter object may contain null or a non-supported value.
Administrator response: Check that the syntax is correct and the name is spelled correctly. Remove the non-supported method or parameter. In case, a parameter object or a field of a parameter object contains non-supported value or null, use valid values instead.

CTGIMO025E  Unable to communicate with the operating system.
Explanation: A session with the operating system cannot be established.
Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMO026E  A connection with the session bean cannot be established.
Explanation: An internal error occurred while establishing a session with the session bean.

CTGIMO027E  There is no provisioning object implementation loaded.
Explanation: An internal error occurred while loading the provisioning object.

CTGIMO028E  The JNDI bind object cannot be found. Error: error_text
Explanation: An internal error occurred locating the bind object.

CTGIMO030E  An error occurred while retrieving the encryption configuration properties.
Explanation: The encryption configuration properties could not be access.

CTGIMO031E  The cipher_suite encryption cipher is not valid for the installed encryption providers.
Explanation: The encryption cipher does not match what the encryption provider expects.
Administrator response: Check that the correct encryption cipher is being used. Make the necessary adjustments.

CTGIMO032E  A JCE error occurred while initializing the encryption module. Error: error_text
Explanation: An internal error occurred initializing the encryption module.

CTGIMO033E  The encryption manager is not initialized.
Explanation: The encryption program is not started.
Administrator response: Check that the encryption program is started. Review the IBM Security Identity Manager log files for additional information.
CTGIMO034E  The UTF8 character set is not supported.
Explanation: An UnsupportedEncodingException error occurred using the UTF8 character set.
Administrator response: Check that the proper character set is being used.

CTGIMO035E  The JCE does not support the specified hash algorithm. Encryption cipher: cipher_suite
Explanation: An internal error occurred processing a JCE request for the encryption cipher.
Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMO036E  An error occurred while processing an encryption request. The following error occurred. Error: error_text
Explanation: An internal error occurred processing an encryption or decryption request.

CTGIMO037E  An unexpected exception while processing an encryption request. The following error occurred. Error: exception_text
Explanation: An internal error occurred processing an encryption or decryption request.

CTGIMO038E  The buffer size error: Encrypted data size: data_size Buffer size value: buffer_size.
Explanation: The size of the buffer for encryption data is not correct. The buffer is too small for the amount of data.
Administrator response: Increase the size of the buffer for encryption data.

CTGIMO039E  A database connection error occurred.
Explanation: The JDBC error occurred. A connection with the database is stopped or cannot be established.
Administrator response: Review the IBM Security Identity Manager and database log files for additional information about the error.

CTGIMO040E  An error occurred while auditing the following event. Event: event_action Event category: event_category Entity: entity_name entity.
Explanation: The audit configuration or database is not correct.
Administrator response: Start the trace log for auditing exceptions. Review the log file for details.

CTGIMO040W  The WebSphere global security is disabled.
Explanation: WebSphere global security option is off which allows the deployed EJB to be accessed by anyone.
Administrator response: To secure your applications, enable the security option.

CTGIMO041E  An error occurred while auditing the following event. Event: event_action Event category: event_category
Explanation: The audit configuration or database is not correct.
Administrator response: Start the trace log for auditing exceptions. Review the log file for details.

CTGIMO042E  An error occurred while creating the cipher keystore. Error: error_text
Explanation: Either the cipher key could not be generated or the key could not be written to file.

CTGIMO043E  The specified keystore file already exists: keystore
Explanation: The keystore file already exists and will not be overwritten.
Administrator response: Specify a keystore file that does not exist.
CTGIMO044E  The class_name class cannot be found.
Explanation:  See message.
Administrator response:  Check that the class name is correct and that class exists in the java class path.

CTGIMO045E  The class_name class cannot be instantiated.
Explanation:  The specified class is either an interface or an abstract class.
Administrator response:  Check that the class name is correct and the class is neither an interface, nor an abstract class.

CTGIMO046E  The definition of the name cannot be accessed.
Explanation:  The currently executing method does not have access to the definition of the specified class, field, method or constructor.
Administrator response:  Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMO101E  The JavaScript object is not valid.
Explanation:  The JavaScript environment object is either empty or incorrect.
Administrator response:  Check that the JavaScript exists and is coded correctly.

CTGIMO102E  The Scope field value is not correct. The value must be an integer.
Explanation:  The value for the Scope field is not an integer.
Administrator response:  Ensure that an integer value is specified for the Scope.

CTGIMO103E  The value for the Scope field must be 1 or 2.
Explanation:  See message.
Administrator response:  Ensure that the value specified for the Scope field is either 1 or 2.

CTGIMO104E  An error occurred while either encrypting or decrypting data.
Explanation:  An error occurred while attempt to either decrypt or encrypt data.
Administrator response:  Review the IBM Security Identity Manager log files for additional information.

CTGIMO105E  The data object is empty.
Explanation:  See message.
Administrator response:  Review the IBM Security Identity Manager log files for additional information.

CTGIMO106E  The profile name is empty. The svcProfileContext property must be set.
Explanation:  The service profile name is not found.
Administrator response:  Specify a value for the svcProfileContext property.

CTGIMO107E  The search context is not valid.
Explanation:  The search logical context must be an organizational container.
Administrator response:  Change the search context and try again.

CTGIMO108E  An error occurred while creating a JavaScript object. The object is not created.
Explanation:  See message.
Administrator response:  Review the IBM Security Identity Manager log files for additional information.

CTGIMO109E  An error occurred while converting script object to a Java object.
Explanation:  See message.
Administrator response:  Review the IBM Security Identity Manager log files for additional information.

CTGIMO110E  The method is not supported by the class_name class.
Explanation:  This is an internal error. The class attempted to use a method that is not supported.

CTGIMO111E  Fail to add or update schema for attribute [attribute_name]. Reason: details.
Explanation:  Fail to add or update attribute definition of LDAP schema. Review LDAP log for more detail.
CTGIMO112E Fail to update schema for object [class]. Reason: details.

Explanation: Fail to add or update class definition of LDAP schema. Review LDAP log for more detail.


CTGIMO202W WARNING! This utility will change the cipher key used for encryption, and migrate the encrypted data in the property files and in the LDAP server to the new key. Please ensure the following conditions have been met before running this utility: - It is strongly recommended that you backup the contents of your LDAP server, so that you can recover if a serious error occurs while running the utility. - The utility requires a fair amount of free disk space. Please ensure you have plenty of disk space before continuing (about 1 megabyte per 1000 LDAP users). - The Identity Manager application should be stopped on all servers and cluster members, but the servers should continue running, to ensure that the keystore file is distributed to managed nodes. Failing to stop the application may result in corruption of encrypted data, if the Identity Manager application concurrently updates the LDAP server while the utility is running. - There should be no pending transactions in the pending queue that involve encrypted data, such as a change password request.

CTGIMO204W WARNING! This will resume execution of the utility used to change cipher keys. The utility will be restarted from where it was before the error occurred.

CTGIMO213W WARNING! A previous invocation of this utility did not complete successfully. It is strongly recommended that you abort and restart the utility with the 'resume' flag.

CTGIMO230E An error occurred while initializing the utility. Error: error_text

Explanation: The cipher migration utility could not be started because of an unexpected error.

User response: Review the exception details and the trace log for additional information about the error.

CTGIMO231E There is no prior state from which to resume the utility.

Explanation: The cipher migration utility cannot be resumed unless it failed during a previous invocation.

User response: Please check the command line syntax for the utility.

CTGIMO232E An error occurred while saving the state of the cipher utility. Error: error_text

Explanation: The cipher migration utility saves its state to a file so that it can resume after an error occurs. An error prevented the utility from saving its state to a file.

User response: Check the file system to ensure that the utility has the permission, and disk space to create files in [ISIM_HOME]\temp directory.

CTGIMO233E An error occurred while performing a file system operation Error: error_text

Explanation: The cipher migration utility could not read or write from the file system.

User response: Check the file system to ensure that the utility has the necessary permissions and sufficient disk space to read or write from it. Check the trace log located in [ISIM_HOME]\temp for more details.

CTGIMO234E The new keystore file has not been distributed to this node. Please synchronize this node with the Network Deployment Manager using the Websphere Administrative Console.

Explanation: After the cipher migration utility creates the keystore file at the Network Deployment Manager,
it copies it into the Websphere config directory, so that it can be distributed to the managed nodes. This error indicates that Websphere has not distributed the keystore file to this managed node.

User response: Ensure the server is running on the managed node so that it can receive updates from the Network Deployment Manager. If necessary, synchronize this managed node with the Network Deployment Manager using the Websphere administrative console.

CTGIMO235E The specified keystore password does not match the password used to create the keystore at the Network Deployment Manager.

Explanation: The keystore password specified at the managed node does not match the password used at the Network Deployment Manager.

User response: Ensure that the password specified at the managed node matches the password used to create the keystore at the Network Deployment Manager.

CTGIMO236E An error occurred while communicating with the LDAP server

Error: error_text

Explanation: The cipher migration utility encountered an error while communicating with the LDAP server.

User response: Check the LDAP server to ensure that it is running. Check the trace log located in [ISIM_HOME]\temp for more details.

CTGIMO237E A parsing error occurred while reading the temporary LDAP file Line: line_text

Explanation: The cipher migration utility could not parse the temporary LDAP file, either because it's corrupted or contains invalid characters.

User response: Check the trace log located in [ISIM_HOME]\temp for more details.

CTGIMO238E The cipher migration utility failed to decrypt a property with the current cipher settings. The property may have been previously encrypted with different cipher settings. To ignore these errors, run the utility with the '-skiperrors' flag. Location: location_text Property: property_text

Explanation: A property could not be decrypted with the current cipher settings. As a result, it cannot be migrated to the new cipher settings. This may have happened because the property's value got corrupted or the property was previously encrypted with different cipher settings.

User response: If the property is contained in a property file, ensure that the respective '*.encrypted' flag in enRole.properties matches the state of the property. If the property is contained in LDAP, ensure that the values of 'password.attributes' in enRole.properties references only encrypted attributes. Run the utility with the '-skiperrors' flag to ignore these errors. Check the trace log located in [ISIM_HOME]\temp for more details.

CTGIMO239E An error occurred while updating the property files Error: error_text

Explanation: The cipher migration utility could not update the property files.

User response: Check the file system to ensure that the utility has the necessary permissions and sufficient disk space to read or write from it. Check the trace log located in [ISIM_HOME]\temp for more details.

CTGIMO240E The cipher migration utility failed to decrypt the LDAP password, needed to connect to the LDAP server. The password may either be corrupt or incorrectly flagged as encrypted.

Explanation: The LDAP password could not be decrypted with the current cipher settings. This password is needed to successfully connect to the LDAP server.

User response: Ensure that the 'enrole.password.ldap.encrypted' flag in enRole.properties matches the state of the LDAP password. If necessary, set this flag to false and re-enter the LDAP password in clear text. Check the trace log located in [ISIM_HOME]\temp for more details.

CTGIMO241E An error occurred while synchronizing the file system on the managed nodes. Please perform this task manually using the Websphere administrative console.

Explanation: The keystore file could not be distributed to the managed nodes, because the synchronization request failed to complete successfully.

User response: Check the trace log located in [ISIM_HOME]\temp for more details. Manually perform this task using the Websphere administrative console.

CTGIMO242E The following credential vault error occurred. Error: error_text

Explanation: See message.

Administrator response: Review the error text for details. Make the necessary corrections and try the operation again.
Chapter 18. Installation and uninstallation messages

These messages contain information about installation and uninstallation. They are identified by the letters P.

**CTGIMP000E**  An error was encountered, please review the log files for more details.

**CTGIMP001E**  The following error occurred:

Exception: exception_code  Stack trace: stack_trace_data

Explanation: An error occurred during processing. The exception code and trace data provide details of the error.

User response: Try to determine and correct the problem using the exception text. Review the log files for more information. Try the task again that was in progress when the error occurred. If the error continues to occur, contact IBM Customer Support.

**CTGIMP002E**  The following error occurred while trying to load the breadcrumbs properties file: exception

Explanation: An error was detected while trying to load the itim_breadcrumbs.properties file. The credentials used to access the system etc directory might not have write access or the disk might not have adequate available space to load the file. See the exception text for more information. On systems running the Linux operating system, the system etc directory is /etc. On systems running the Windows operating system, the system etc directory is %SystemRoot%\system32\drivers\etc.

User response: The exception text should indicate the source of the error. Correct the problem, and try the operation again.

**CTGIMP003E**  An unknown error code (error code) was set while trying to load the itim_breadcrumbs.properties file.

Explanation: This is an internal error that should never occur.

User response: Try the operation again. If the problem persists, contact IBM Customer Support.

**CTGIMP004E**  The os.name operating system is not supported. Do you wish to continue at your own risk?

Explanation: The operating system is not supported for this product installation. You can continue at your own risk or abort the installation.

User response: Review the list of prerequisites, which includes supported operating systems, in the IBM Security Identity Manager Installation Guide. Then, try the installation again on a supported operating system. You can choose from the dialog panel to cancel or continue at your own risk.

**CTGIMP005W**  The installation is skipping the operating system checks. Proceed at your own risk.

Explanation: The SKIP_OS_CHECKS property is set to true in the itim_install.properties file in the system etc directory. The checks for supported operating systems were not performed. If this platform is not supported, you are proceeding at your own risk. On systems running the Linux operating system, the system etc directory is /etc. On systems running the Windows operating system, the system etc directory is %SystemRoot%\system32\drivers\etc.

User response: Continue at your own risk.

**CTGIMP006E**  IBM DB2 Universal Database is already installed on this machine. This installation program (for IBM Security Identity Manager 5.1 and its prerequisites) requires a machine that does not already have any of the products that are installed by this installation program, one of which is DB2 Universal Database.

Explanation: DB2 Universal Database is already installed on this machine and was not previously installed by this installation program. This installation program cannot proceed on this machine until DB2 Universal Database is uninstalled.

User response: Either uninstall DB2 Universal Database (and any other products that this installation program will install), or run this installation program on another machine that does not have any of the prerequisite programs installed. If you must install IBM Security Identity Manager on a machine that already has one or more of the prerequisite products installed, such as DB2 Universal Database, you must install each prerequisite product manually, including the IBM Security Identity Manager Server, using the installation program supplied with each product. Refer to the IBM Security Identity Manager Installation Guide for information on installing each prerequisite product individually.
CTGIMP007E WebSphere Application Server is already installed on this machine. This installation program (for IBM Security Identity Manager 5.1 and its prerequisites) requires a machine that does not already have any of the products that are installed by this installation program, one of which is WebSphere Application Server.

Explanation: WebSphere Application Server is already installed on this machine and was not previously installed by this installation program. This installation program cannot proceed on this machine until WebSphere Application Server is uninstalled.

User response: Either uninstall WebSphere Application Server (and any other products that this installation program will install), or run this installation program on another machine that does not have any of the prerequisite programs installed. If you must install IBM Security Identity Manager on a machine that already has one or more of the prerequisite products installed, such as WebSphere Application Server, you must install each prerequisite product manually, including the IBM Security Identity Manager Server, using the installation program supplied with each product. Refer to the IBM Security Identity Manager Installation Guide for information on installing each prerequisite product individually.

CTGIMP008E IBM Security Directory Server is already installed on this machine. This installation program (for IBM Security Identity Manager 5.1 and its prerequisites) requires a machine that does not already have any of the products that are installed by this installation program, one of which is IBM Security Directory Server.

Explanation: IBM Security Directory Server is already installed on this machine and was not previously installed by this installation program. This installation program cannot proceed on this machine until IBM Security Directory Server is uninstalled.

User response: Either uninstall IBM Security Directory Server (and any other products that this installation program will install), or run this installation program on another machine that does not have any of the prerequisite programs installed. If you must install IBM Security Identity Manager on a machine that already has one or more of the prerequisite products installed, such as IBM Security Directory Server, you must install each prerequisite product manually, including the IBM Security Identity Manager Server, using the installation program supplied with each product. Refer to the IBM Security Identity Manager Installation Guide for information on installing each prerequisite product individually.

CTGIMP009E The Security Identity Manager Server is already installed on this machine. This installation program (for IBM Security Identity Manager 5.1 and its prerequisites) requires a machine that does not already have any of the products and components that are installed by this installation program, one of which is the Security Identity Manager Server.

Explanation: The Security Identity Manager Server is already installed on this machine and was not previously installed by this installation program. This installation program cannot proceed on this machine until Security Identity Manager is uninstalled.

User response: Either uninstall Security Identity Manager and any other products that this installation program will install, or run this installation program on another machine that does not have any of the prerequisite programs installed. If you must install IBM Security Identity Manager on a machine that already has one or more of the prerequisite products installed, you must install each prerequisite product manually, including the IBM Security Identity Manager Server, using the installation program supplied with each product. Refer to the IBM Security Identity Manager Installation Guide for information on installing each prerequisite product individually.

CTGIMP010E This installation program (for IBM Security Identity Manager 5.1 and its prerequisites) cannot continue because one or more of the products that this program installs is already installed, and the product was not previously installed by this installation program. The initial installation performed by this installation program requires a machine that does not already have any of the products that are installed by this installation program. Review the installation log messages (under %ProgramFiles%/tim_solution_files or /opt/tim_solution_files) for information on which products are already installed.

Explanation: One or more products is already installed on this machine and was not previously installed by this installation program. This installation program cannot proceed on this machine until these products are uninstalled. The messages that are displayed before this message indicate which products are already installed.

User response: Either uninstall all of the other products that this installation program will install, or run this installation program on another machine that does not have any of the prerequisite products installed. If you must install IBM Security Identity Manager on a machine that already has one or more of the
the prerequisite products installed, you must install each prerequisite product manually, including the IBM Security Identity Manager Server, using the installation program supplied with each product. Refer to the IBM Security Identity Manager Installation Guide for information on installing each prerequisite product individually.

CTGIMP011W Skipping the checks for a clean machine (clean box). Proceed at your own risk.

Explanation: The SKIP_CLEAN_BOX_CHECKS property is set to TRUE in the itim_install.properties file in the system etc directory. The checks that determine if the system contains any of the prerequisite products were not performed. If the machine has one or more of the prerequisites installed, you are proceeding at your own risk, and the installation is not supported. On systems running the Linux operating system, the system etc directory is /etc. On systems running the Windows operating system, the system etc directory is %SystemRoot%\system32\drivers\etc.

User response: Continue at your own risk.

CTGIMP012W This installation program has already installed the DB2 Universal Database product on this machine. DB2 Universal Database will not be installed again. Any values that you specify in the installation panels for DB2 Universal Database will be ignored.

Explanation: You selected to install DB2 Universal Database but it is already installed. DB2 Universal Database will not be reinstalled, and you cannot change any of the current DB2 Universal Database configuration settings.

User response: To reinstall DB2 Universal Database, you must first uninstall it using the uninstall feature of this installation program.

CTGIMP013W This installation program has already installed the WebSphere Application Server product on this machine. WebSphere Application Server will not be installed again. Any values that you specify in the installation panels for WebSphere Application Server will be ignored.

Explanation: You selected to install WebSphere Application Server but it is already installed. WebSphere Application Server will not be reinstalled, and you cannot change any of the current WebSphere Application Server configuration settings.

User response: To reinstall WebSphere Application Server, you must first uninstall WebSphere Application Server using the uninstall feature of this installation program.

CTGIMP014W This installation program has already installed the IBM Security Directory Server product on this machine. IBM Security Directory Server will not be installed again. Any values that you specify in the installation panels for IBM Security Directory Server will be ignored.


CTGIMP015W This installation program has already installed Security Identity Manager Server on this machine. Security Identity Manager Server will not be installed again. Any values that you specify in the installation panels for Security Identity Manager Server will be ignored.

Explanation: You selected to install Security Identity Manager Server but it is already installed. The Security Identity Manager Server will not be reinstalled, and you cannot change any of the current Security Identity Manager Server configuration settings.

User response: To reinstall Security Identity Manager Server, you must first uninstall Security Identity Manager Server using the uninstall feature of this installation program.

CTGIMP016W Skipping requirements checks for the selected tasks, proceed at your own risk.

Explanation: The SKIP_CHECK_SELECTED property is set to TRUE in the itim_install.properties file in the system etc directory. The requirements checks for the selected tasks were not performed. Proceed at your own risk. On systems running the Linux operating system, the system etc directory is /etc. On systems running the Windows operating system, the system etc directory is %SystemRoot%\system32\drivers\etc.

User response: Continue at your own risk.

CTGIMP017E DB2 Universal Database is required and it is not currently installed. Navigate back to the Select Tasks window, select DB2 Universal Database, and continue the installation.

Explanation: DB2 Universal Database was not selected
for installation although it was not installed previously using this installation program.

User response: Navigate back to the Select Tasks window, select DB2 Universal Database, and continue the installation.

CTGIMP018E  WebSphere Application Server is required and it is not currently installed. Navigate back to the Select Tasks window, select WebSphere Application Server, and continue the installation.

Explanation: WebSphere Application Server was not selected for installation although it was not installed previously using this installation program.

User response: Navigate back to the Select Tasks window, select WebSphere Application Server, and continue the installation.

CTGIMP019E  IBM Security Directory Server is required and it is not currently installed. Navigate back to the Select Tasks window, select IBM Security Directory Server, and continue the installation.

Explanation: IBM Security Directory Server was not selected for installation although it was not installed previously using this installation program.

User response: Navigate back to the Select Tasks window, select IBM Security Directory Server, and continue the installation.

CTGIMP020E  Security Identity Manager Server is required and it is not currently installed. Navigate back to the Select Tasks window, select IBM Security Identity Manager Server, and continue the installation.

Explanation: IBM Security Identity Manager Server was not selected for installation although it was not installed previously using this installation program.

User response: Navigate back to the Select Tasks window, select IBM Security Identity Manager Server, and continue the installation.

CTGIMP021E  The Middleware Configuration Utility task is required, but it was not selected. Navigate back to the Select Tasks window, select this task, and continue the installation.

Explanation: The Middleware Configuration Utility task configures the prerequisite products for use with Security Identity Manager. It must be selected.

User response: Navigate back to the Select Tasks window, select the Middleware Configuration Utility task, and continue the installation.

CTGIMP022E  Some required tasks have not been selected. One or more required products are not installed, or some required configuration tasks have not been selected, and they are required tasks for this installation program to be successful. Review the log messages to determine which products or configuration tasks need to be selected. Navigate back to the Select Task window, select the required tasks, and continue the installation.

CTGIMP023E  The Security Identity Manager Solution Uninstaller is already installed on this machine but in a different directory than the directory specified in the installation panels. Either uninstall this uninstallation program, or navigate to the installation window where the location of this uninstallation program is specified and change the directory to uninstall_home.

Explanation: The Security Identity Manager Solution Uninstaller can be installed multiple times in the same directory. Multiple installations of the uninstallation program facilitates build-to-build installations, build upgrades, and product migrations. However, if the uninstallation program is already installed, it must be installed in the same directory as the directory specified in the installation program, or it must be uninstalled to allow it to be installed in the specified directory.

User response: Either uninstall this uninstallation program, or navigate to the installation window where the location of this uninstallation program is specified and change the directory to the home directory specified in the message.

CTGIMP024W  The following property was set in the itim_install.properties file in the system etc directory: property_name=value. The behavior of the program has been altered to comply with this property setting. Proceed at your own risk.

Explanation: The specified property has probably been set to troubleshoot an installation; however, it can also be used for development or testing. The property name and value indicate the purpose of the property. On systems running the Linux operating system, the system etc directory is /etc. On systems running the Windows operating system, the system etc directory is %SystemRoot%\system32\drivers\etc.

User response: Continue at your own risk.
CTGIMP025E  The installation home directory, `dir`, is specified for two or more program products. Each product must use a home directory that is different from the home directory used by the other products. Navigate back to the appropriate panels and change any conflicting installation home directories.

**Explanation:** The individual products that are installed by the installation program cannot share the same home directory.

**User response:** Navigate back to the appropriate panels and ensure that each installation home directory is unique to the product that is being installed.

---

CTGIMP026W  One or more Windows system drives is specified as A: or B:. These drives typically operate as removable storage drives that do not provide enough storage capacity for the installation operations. Either navigate back to the appropriate panels and correct these drive letters, or continue with the installation if you are certain that the specified drive has sufficient storage capacity for the installation. Do you want to continue the installation using the A: or B: drive?

**Explanation:** The specified drive, either A: or B:, typically has very limited storage capacity and can cause the installation to fail if the drive reaches maximum capacity during installation.

**User response:** Determine if the installation drive, either A: or B:, was specified in error. If you are not certain whether the drive specification is correct, you can review the master log to determine which user specified the A: or B: drive. Either navigate back to the appropriate panels and change the drive specification, or continue with the installation using the A: or B: drive.

---

CTGIMP027W  One or more Windows system drives is specified as A: or B:. These drives typically operate as removable storage drives that do not provide enough storage capacity for the installation operations. The user chose to continue with the installation without changing the specified drive. The installation might fail if the specified drive (A: or B:) does not have sufficient storage capacity.

---

CTGIMP028W  One or more Windows system drives is specified as A: or B:. These drives typically operate as removable storage drives that do not provide enough storage capacity for the installation operations. The user chose to stop the installation to change the specified drive. Navigate back to change the drive letter (A: or B:) to another drive letter and start the installation deployment again.

---

CTGIMP029E  The itim_breadcrumbs.properties file cannot be saved in the system etc directory.

**Explanation:** The attempt to save the itim_breadcrumbs.properties file in the system etc directory failed. On systems running the Linux operating system, the system etc directory is `/etc`. On systems running the Windows operating system, the system etc directory is `%SystemRoot%\system32\drivers\etc`.

**User response:** Review the log file to determine the source of the error, correct the problem, and continue the installation.

---

CTGIMP030E  The DB2 database name for IBM Security Identity Manager must not be the same as the DB2 database name for IBM Security Directory Server. Both names are specified as `db_name`. Navigate back and change the conflicting database names.

**Explanation:** The name of the database used by IBM Security Identity Manager must be different from the name of the database used by IBM Security Directory Server.

**User response:** Navigate back to the panel that requested these database names and specify different names for these databases, then continue with the installation.

---

CTGIMP032E  The installation of IBM Security Identity Manager failed to complete because one or more critical errors occurred. The product must be installed again after the problems are resolved. First, review the itim_install_activity.log, then review the appropriate installation logs for information on the errors that occurred.

**Explanation:** The installation of IBM Security Identity Manager failed because critical errors occurred. Installed files might need to be removed before you try to install the product again.

**User response:** Complete these steps: Ensure that all
of the prerequisite conditions for installation are met. The prerequisites are described in the IBM Security Identity Manager Documentation. Review the log files in <ISIM_HOME>/install_logs to determine the sources of the errors, then correct the problems. If product files are installed, remove those files, including the <ISIM_HOME> directory. Depending on how completely the installation progressed, you might be able to use the IBM Security Identity Manager uninstallation program to remove installed files. If the uninstallation program cannot remove the files, you must remove the files manually. Try the installation again. If errors occur again, repeat the previous steps until you achieve a successful installation.

CTGIMP033E The installation of IBM Security Identity Manager failed to complete because one or more configuration tasks cannot be completed.

Explanation: Some of the IBM Security Identity Manager configuration steps could not be performed. The product server is not fully configured for use.

User response: Complete these steps: Review the log files in <ISIM_HOME>/install_logs to determine the sources of the errors, then correct the problems. If you have resolved all of the configuration problems and all other prerequisites are installed and configured successfully, start the server and perform one or more tasks using the GUI. If you encounter severe errors performing tasks, ensure that the prerequisites described in the IBM Security Identity Manager Documentation are met, then uninstall and reinstall the product. If errors occur again, repeat the previous steps until you achieve a successful installation.

CTGIMP034W The installation of IBM Security Identity Manager completed successfully with configuration warnings.

Explanation: The installation of IBM Security Identity Manager completed successfully but the source of the warnings should be investigated.

User response: Review the log files in <ISIM_HOME>/install_logs to determine the source of the errors, then correct the problems before you begin to use the product.

CTGIMP035E WebSphere Application Server is already installed in this location:
actual_was_home_directory. You specified this location: specified_was_home_directory. Navigate back and specify the correct installation location for WebSphere Application Server.

Explanation: The shared variable for the installation home for WebSphere Application Server was specified for another product installation. The value for this variable did not match the installation directory from a previous installation of WebSphere Application Server. This must be corrected to continue with the installation of the other product.

User response: Navigate back to where the WebSphere Application Server installation location was specified and change it to the actual location shown in this message. Then continue with the installation.

CTGIMP036E The database name used for IBM Security Identity Manager server, actual_itimx_dbname, is already configured. You specified a different database name, specified_itimx_dbname. Navigate back and specify the correct database name for IBM Security Identity Manager server. If you wish to use a different name, you must uninstall IBM DB2 Universal Database first, then run this installation program again to install and configure IBM DB2 Universal Database and the IBM Security Identity Manager server.

Explanation: The shared variable for the database name for IBM Security Identity Manager server was specified for another product installation. The value for this variable did not match the database name from a previous installation and configuration for the IBM Security Identity Manager server database name. This must be corrected to continue with the installation of the other product. To use a different database name, you must uninstall IBM DB2 Universal Database first, then run this installation program again.

User response: Navigate back to where the IBM Security Identity Manager server database name was specified and change it to the actual database name shown in this message. Then continue with the install.

CTGIMP037E One or more RPMs that are required to install Security Identity Manager on Red Hat Linux cannot be found. All of the following RPMs are required:
rpm_list_1. At least one of the following RPMs is required: rpm_list_2.

Explanation: The RPMs that are displayed are optional install packages provided by Red Hat Linux that are required to install and use Security Identity Manager on Red Hat Linux.

User response: Install these required RPMs using the Red Hat Linux installation CDs or DVDs, then install Security Identity Manager.
CTGIMP038E  This installation program has already configured DB2 Universal Database and IBM Security Directory Server on this machine using the Middleware Configuration Utility. Any values specified under the Middleware Configuration Utility panels will be ignored.

Explanation: You selected Middleware Configuration Utility but you cannot use the panels associated with this task to reconfigure DB2 Universal Database or IBM Security Directory Server. The Middleware Configuration Utility task will not run again and any values specified in the Middleware Configuration Utility panels will be ignored.

User response: To run the Middleware Configuration Utility task again you must first uninstall DB2 Universal Database or IBM Security Directory Server using the uninstall feature of this installation program.

CTGIMP040E  IBM Security Directory Integrator is already installed on this machine. This installation program (for IBM Security Identity Manager 5.1 and its prerequisites) requires a machine that does not already have any of the products that are installed by this installation program, one of which is IBM Security Directory Integrator.

Explanation: IBM Security Directory Integrator is already installed on this machine and was not previously installed by this installation program. This installation program cannot proceed on this machine until IBM Security Directory Integrator is uninstalled.

User response: Either uninstall IBM Security Directory Integrator (and any other products that this installation program will install), or run this installation program on another machine that does not have any of the prerequisite programs installed. If you must install IBM Security Identity Manager on a machine that already has one or more of the prerequisite products installed, such as IBM Security Directory Integrator, you must install each prerequisite product manually, including the IBM Security Identity Manager Server, using the installation program supplied with each product. Refer to the IBM Security Identity Manager Installation Guide for information on installing each prerequisite product individually.

CTGIMP041E  This installation program has already installed the IBM Security Directory Integrator product on this machine. IBM Security Directory Integrator will not be installed again. Any values that you specify in the installation panels for IBM Security Directory Integrator will be ignored.

Explanation: You selected to install IBM Security Directory Integrator but it is already installed. IBM Security Directory Integrator will not be reinstalled, and you cannot change any of the current IBM Security Directory Integrator configuration settings.


CTGIMP042E  IBM Security Directory Integrator is required and it is not currently installed. Navigate back to the Select Tasks window, select IBM Security Directory Integrator, and continue the installation.

Explanation: IBM Security Directory Integrator was not selected for installation although it was not installed previously using this installation program.

User response: Navigate back to the Select Tasks window, select IBM Security Directory Integrator, and continue the installation.


Explanation: The shared variable for the installation home for IBM Security Directory Integrator was specified for another product installation. The value for this variable did not match the installation directory from a previous installation of IBM Security Directory Integrator. This must be corrected to continue with the installation of the other product.

User response: Navigate back to where the IBM Security Directory Integrator installation location was specified and change it to the actual location shown in this message. Then continue with the installation.

CTGIMP044E  The supported version of Windows 2003 is the R2 version.

Explanation: The supported version of Windows 2003 is the R2 version.

User response: Review the list of prerequisites, which includes supported operating systems, in the IBM Security Identity Manager Installation Guide. Then, try the installation again on a supported operating system.
CTGIMP046E IBM Security Identity Manager 6.0 Installer requires the umask setting of 022. The current value is umask. Please issue the command umask 022 before running this IBM Security Identity Manager 6.0 Installer. If you continue, the configuration may not work due to permission problems. Do you wish to continue at your own risk?

Explanation: Without the umask of 022, the filesystem permission for files under /tmp may prevent install and configuration from executing.

User response: Issue the umask 022 command before running the IBM Security Identity Manager 6.0 Installer.

CTGIMP400E The required version of DB2 Universal Database is not installed.

Explanation: The required version of DB2 Universal Database was not found on the local machine.

User response: Please refer to the documentation for the required version of DB2 Universal Database.

CTGIMP401E The required version of WebSphere Application Server is not installed.

Explanation: The required version of WebSphere Application Server was not found on the local machine.

User response: Please refer to the documentation for the required version of WebSphere Application Server.

CTGIMP402E The required version of IBM Security Directory Server is not installed.

Explanation: IBM Tivoli Directory Server 6.0.0.1 is required for this solution.


CTGIMP403E The syntax for this email address is not valid.

Explanation: The value for the email address is not syntactically correct.

User response: Enter a syntactically correct email address, and try the operation again. You can click the validation rules link to see the correct syntax for an email address.

CTGIMP405E The value must not contain any leading or trailing spaces.

CTGIMP406E Windows Terminal Server was detected on this machine. The DB2 Universal Database product used by Security Identity Manager does not operate properly if Windows Terminal Server is installed. The installation will be cancelled. Uninstall Windows Terminal Server, reboot, and start this installation program again.

Explanation: IBM DB2 UDB does not function properly when Windows Terminal Server is installed. The installation cannot continue unless Windows Terminal Server is uninstalled.

User response: Uninstall Windows Terminal Server, reboot, and start this installation program again.

CTGIMP407E The required version of IBM Security Directory Integrator is not installed.

Explanation: The supported version of IBM Security Directory Integrator is required for this solution.


CTGIMP500E Host hostname could not be reached using port port_number.

Explanation: A socket could not be connected to the specified port on the specified host.

User response: Ensure that the server application to which you are trying to connect is running on the specified host and listening on the specified port, and try to connect again.

CTGIMP501E An integer value is required for variable variable_name. The specified value is value.

Explanation: The value for the variable name that is shown must be an integer.

User response: Change the value of the variable to an integer, and try the operation again.

CTGIMP502E A required value is missing for field field_name.

Explanation: A value must be specified in the specified field.

User response: Specify a value, and try the operation again.

CTGIMP503E Administrator ID userid does not exist as a local user.

Explanation: The specified administrator ID was not found.
<table>
<thead>
<tr>
<th>CTGIMP504E</th>
<th>Administrator ID <code>userid</code> could not be created.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Explanation:</td>
<td>The specified administrator ID cannot be created.</td>
</tr>
<tr>
<td>User response:</td>
<td>Specify a valid administrator ID, and try the operation again.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMP505E</th>
<th>Directory <code>directory_name</code> does not have write access.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Explanation:</td>
<td>Data cannot be written to the specified directory.</td>
</tr>
<tr>
<td>User response:</td>
<td>Specify a directory that allows write access, and try the operation again.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMP506E</th>
<th>The <code>directory_name</code> database home must be an existing directory.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Explanation:</td>
<td>The specified directory does not exist.</td>
</tr>
<tr>
<td>User response:</td>
<td>Create the directory you want to specify before attempting the operation or specify an existing directory, and try the operation again.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMP507E</th>
<th>The <code>db_home</code> database home must be a drive letter and colon.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Explanation:</td>
<td>The database home is not specified in the correct format.</td>
</tr>
<tr>
<td>User response:</td>
<td>Specify a drive that meets the syntax requirements for this field; for example, C:</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMP508E</th>
<th>Make a selection to continue the task.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Explanation:</td>
<td>You cannot continue with configuration until you make a selection.</td>
</tr>
<tr>
<td>User response:</td>
<td>Make a selection and continue.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMP509E</th>
<th>The user ID or instance name cannot exceed eight characters.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Explanation:</td>
<td>The specified user ID or instance name is longer than eight characters.</td>
</tr>
<tr>
<td>User response:</td>
<td>Specify a name with eight or less characters.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMP510E</th>
<th>The configuration program cannot continue because response file <code>response_file</code> was not found.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Explanation:</td>
<td>The specified file path of the response file does not exist.</td>
</tr>
<tr>
<td>User response:</td>
<td>Specify the correct location and name of the response file, and try the operation again.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMP511E</th>
<th>The required file <code>filename</code> does not exist.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Explanation:</td>
<td>The specified file was not found.</td>
</tr>
<tr>
<td>User response:</td>
<td>Specify the correct location and name of the file, and try the operation again.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMP512E</th>
<th>An error occurred while attempting to create instance <code>instance_name</code>. Please review the log file for more details.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Explanation:</td>
<td>A problem occurred while trying to create the instance. Review the log files for more details.</td>
</tr>
<tr>
<td>User response:</td>
<td>Review the log files to determine the source of the error, correct the problem, and try the operation again.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMP513E</th>
<th>The configuration program cannot continue because it cannot create database <code>database_name</code>.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Explanation:</td>
<td>The specified database that is used by IBM Security Identity Manager cannot be created.</td>
</tr>
<tr>
<td>User response:</td>
<td>Review the log files to determine the source of the error, correct the problem, and try the operation again.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMP514E</th>
<th>The configuration program cannot set repeatable read on the database. The command <code>db2_command</code> failed.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Explanation:</td>
<td>The DB2 command that sets repeatable reads for the database failed. Review the DB2 logs for more details.</td>
</tr>
<tr>
<td>User response:</td>
<td>Review the log files to determine the source of the error, correct the problem, and try the operation again.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMP515E</th>
<th>The DB2 node host name <code>hostname</code> has more than eight characters.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Explanation:</td>
<td>The DB2 node host name cannot have more than eight characters.</td>
</tr>
<tr>
<td>User response:</td>
<td>Specify the DB2 node host name with eight or less characters, and try the operation again.</td>
</tr>
</tbody>
</table>
CTGIMP516E The local database alias alias has more than eight characters.

Explanation: The database alias cannot have more than eight characters.

User response: Specify a database alias with eight or less characters, and try the operation again.

CTGIMP517E The local database alias cannot be created because the DB2 command db2_command failed.

Explanation: The DB2 command that is used to create the local database alias failed.

User response: Review the log files to determine the source of the error, correct the problem, and try the operation again.

CTGIMP518E The configuration program cannot catalog TCP/IP. The DB2 command db2_command failed.

Explanation: The DB2 command that is used to catalog TCP/IP failed.

User response: Review the log files to determine the source of the error, correct the problem, and try the operation again.

CTGIMP519E The configuration program cannot connect to the database. The DB2 command db2_command failed.

Explanation: The DB2 command that is used to connect to the database failed.

User response: Review the log files to determine the source of the error, correct the problem, and try the operation again.

CTGIMP520E The password and password confirmation fields do not match.

Explanation: The contents of the password and password confirmation fields must match exactly.

User response: Retype the passwords correctly, and try the operation again.

CTGIMP521E The configuration program cannot write to response file response_file.

Explanation: The installation program attempted to enter specified data into the response file but could not complete the operation.

User response: Review the log files to determine the source of the error, correct the problem, and try the operation again.

CTGIMP522E The configuration program cannot start the DB2 server.

Explanation: The specified DB2 server cannot be started.

User response: Review the log files to determine the source of the error, correct the problem, and try the operation again.

CTGIMP523E The configuration program cannot start the LDAP server.

Explanation: The LDAP server cannot be started.

User response: Review the log files to determine the source of the error, correct the problem, and try the operation again.

CTGIMP524E The configuration program cannot create DB2 database database_name.

Explanation: The configuration program failed an attempt to create a DB2 database using the specified database name.

User response: Review the log files to determine the source of the error, correct the problem, and try the operation again.

CTGIMP525E The configuration program cannot source the DB2 profile.

Explanation: The DB2 profile cannot be sourced.

User response: Review the log files to determine the source of the error, correct the problem, and try the operation again.

CTGIMP526E The configuration program cannot set the environment variable EXTSHM to ON.

Explanation: The EXTSHM environment variable cannot be set to EXTSHM=ON.

User response: Review the log files to determine the source of the error, correct the problem, and try the operation again.

CTGIMP527E The configuration program cannot set up TCP/IP communication.

Explanation: TCP/IP communication failed to be configured.

User response: Review the log files to determine the source of the error, correct the problem, and try the operation again.
CTGIMP528E An error occurred during the configuration.

Explanation: An error occurred during configuration that must be corrected. Review the logs for more information.

User response: Review the log files to determine the source of the error, correct the problem, and try the operation again.

CTGIMP529E The configuration program cannot set up service port port_number.

Explanation: The specified port cannot be configured.

User response: Review the log files to determine the source of the error, correct the problem, and try the operation again.

CTGIMP530E The configuration program cannot set up the administrator DN or password.

Explanation: The administrator DN or password cannot be configured.

User response: Review the log files to determine the source of the error, correct the problem, and try the operation again.

CTGIMP531E The configuration program cannot set up the user-defined LDAP suffix suffix.

Explanation: The specified LDAP suffix cannot be configured.

User response: Specify a different suffix or review the log files to determine the source of the error, and try the operation again.

CTGIMP532E The configuration program cannot set up the non-SSL port port_number.

Explanation: The specified non-SSL port cannot be configured.

User response: Specify a different value or review the log files to determine the source of the error, and try the operation again.

CTGIMP533E The configuration program cannot write to the error file filename.

Explanation: The specified error file cannot be opened.

User response: Review the log files to determine the source of the error, correct the problem, and try the operation again.

CTGIMP534E The JDBC driver for DB2 Universal Database was not configured. Review the logs for more details.

Explanation: The JDBC driver for DB2 Universal Database could not be configured.

User response: Review the log files to determine the source of the error, correct the problem, and try the operation again.

CTGIMP535E The encryption seed value must be between 12 and 1016 characters.

Explanation: The specified encryption seed value is not valid.

User response: Specify a value between 12 and 1016 characters, and try the operation again.

CTGIMP536E Port number port_number is already in use for host host_name.

Explanation: The specified port value cannot be associated with the specified host name because it is already active.

User response: Specify a valid non-active port number, and try the operation again.

CTGIMP537E The configuration program cannot install the ibmslapd server as a service. The command command failed.

Explanation: The specified ibmslapd server cannot be installed as a service.

User response: Review the log files to determine the source of the error, correct the problem, and try the operation again.

CTGIMP538E The administrator ID or instance name name is already configured.

Explanation: The specified administrator ID is already configured.

User response: Review the log files to determine the source of the error, correct the problem, and try the operation again.

CTGIMP539E Tuning parameters cannot be set for the database_name DB2 database used by IBM Security Directory Server. Tuning settings include bufferpool sizes and logging sizes.

Explanation: Values for some tuning parameters that apply to the database used by IBM Security Directory Server cannot be set.

User response: Ensure that a unique instance name is
specified. Review the log files to determine the source of the error.

CTGIMP540E  The user ID or instance name is not valid. The name cannot be one of the following: USERS, ADMINS, GUESTS, PUBLIC, or LOCAL. The name must not begin with IBM, SQL, or SYS.

Explanation:  The specified user ID or instance name cannot be used.
User response:  Specify a valid ID or name, and try the operation again.

CTGIMP541E  The user ID or instance name is not valid. The name must start with an alphabetic character.

Explanation:  The specified user ID or instance name does not start with an alphabetic character.
User response:  Specify a valid user ID or instance name, and try the operation again.

CTGIMP542E  The user ID or instance name is not valid. The name must not be one of the following SQL reserved words: list of SQL reserved words.

Explanation:  The specified user ID or instance name cannot be an SQL reserved word.
User response:  Specify a valid user ID or instance name, and try the operation again.

CTGIMP543E  The user ID or instance name is not valid. The name cannot contain any spaces.

Explanation:  The specified user ID or instance name contains spaces.
User response: Specify a valid user ID or instance name, and try the operation again.

CTGIMP544E  Passwords must not contain any spaces. Specify a password without spaces.

Explanation:  The specified password contains spaces.
User response:  Specify a valid password, and try the operation again.

CTGIMP545E  Database names cannot contain blank spaces. Specify a database name without spaces.

Explanation:  Spaces are not allowed in the specified database name.
User response:  Specify a database name without spaces, then try the operation again.

CTGIMP546E  The DB2 database name for IBM Security Identity Manager cannot be the same as the DB2 database name for IBM Security Directory Server. Both names are specified as db_name.

Explanation:  The name of the database used by IBM Security Identity Manager must be different from the name of the database used by IBM Security Directory Server.
User response:  Specify different names for these databases, then try the operation again.

CTGIMP547W  The supported versions of IBM DB2 Universal Database, IBM Security Directory Server, or both products, were not found on this machine. Cancel this configuration program and install the correct versions of these products before you attempt to run this configuration program. If you continue with this configuration program, you are proceeding at your own risk. This configuration program does not support using IBM Security Identity Manager with missing or incorrect versions of these products.

Explanation:  The supported versions of IBM DB2 Universal Database or IBM Security Directory Server are not installed on this machine. Missing or incorrect versions of these products are not supported by this configuration program.
User response:  Cancel this configuration program. Either upgrade this machine to the supported versions of the prerequisite products and run this program again, or run this configuration program on another machine with the correct prerequisites installed.

CTGIMP548E  The value dn_or_suffix is not a valid LDAP DN or suffix. It must be in the form of name=value.

Explanation:  The specified value for an LDAP DN or suffix is not valid. The value must be in the form of name=value.
User response:  Correct the DN or suffix and continue with the configuration.
The configuration program is changing the value of the DB2INSTANCE system environment variable from old_value to new_value. If DB2 Universal Database is already being used by other DB2 applications, you can change the new value back to the old value. Do you want to use this new value? If you are only using DB2 for IBM Security Identity Manager, click Yes.

**Explanation:** The DB2 instance name that is being set is different from the current DB2INSTANCE value. If you continue with the new value, the DB2INSTANCE system environment variable will be changed to the new value. Otherwise, you can change the value back to the old value. If existing DB2 applications depend upon the DB2INSTANCE environment variable and you set the new value, ensure that you configure those DB2 applications to use the new value.

**User response:** Click Yes to continue and use the new value, or click No to enter the existing value again.

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Database name database_name already exists for instance owner instance_owner.
If this database name is used for another application, do not use it for IBM Security Identity Manager. Do you want to use this database name?

**Explanation:** The specified database name already exists for the specified instance owner. If you created this database name previously for IBM Security Identity Manager using this configuration utility, click Yes to continue. If the database name exists because it was created for use with an application other than Security Identity Manager, click No and enter a different database name for use with IBM Security Identity Manager.

**User response:** Click Yes to use the existing database name and continue with the configuration, or click No to return to the panel, change the database name, and continue with the configuration.

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The encryption seed value must not contain any spaces.

**Explanation:** One or more spaces were found in the encryption seed value.

**User response:** Specify a value without spaces, and try the operation again.

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The value dn_or_suffix is not a valid LDAP DN or suffix. It must not contain any leading or trailing spaces.
CTGIMP562E The middleware configuration utility was unable to complete successfully.

Explanation: The middleware configuration utility encountered one or more errors.

User response: Please review the cfg_itim_mw.log file for more details on errors encountered.

CTGIMP564E The user ID or instance name ends with a character that is not a valid last character.

Explanation: The specified user ID or instance name must not end with the character specified.

User response: Specify a valid user ID or instance name, and try the operation again.

CTGIMP565E The instance userid instance already exist but the specified instance home user-specified-home does not match the actual instance home directory instance-home for this userid.

Explanation: For instance which already exist, the specified home directory must match the actual home directory.

User response: Please correct the home directory value and try the operation again.

CTGIMP566E The database name must not exceed 8 characters.

Explanation: The specified database name must not contain more than 8 characters.

User response: Specify a valid database name, and try the operation again.


Explanation: The installation of the IBM Security Directory Server product succeeded. After the installation, the WAR file Web application for IBM Security Directory Server is installed into Websphere Application Server. This step failed.

User response: Try to install IBM Security Directory Server product again using this installation program. Because IBM Security Directory Server is already installed, this installation program will attempt to install only the WAR file again. If the second attempt fails, you can install the WAR file manually through the Websphere Application Server Administrative Console.
An error was encountered, please review the itim_uninstall1.log or itim_uninstall2.log files in the System Temp directory for more details.

The user ID that tried to start this program does not have administrator or root privileges.

Explanation: This program must be run by an administrator or root user ID.

User response: Run this program from a user ID that has administrator or root authority.

The breadcrumbs properties file, filename, is missing. No additional products will be uninstalled. This uninstallation program will now uninstall itself to finish the uninstallation.

Explanation: The breadcrumbs properties file is not in the Security Identity Manager uninstallation home directory. The breadcrumbs properties file is required to uninstall the programs installed by the Security Identity Manager deployment wizard. This uninstallation program will be uninstalled next.

User response: To uninstall each individual product, run the uninstallation program provided with each product. If you reinstall Security Identity Manager and its prerequisites using the Security Identity Manager deployment wizard, this uninstallation program is installed again and can be used to uninstall all of the installed products. Ensure that the breadcrumbs properties file is not edited, moved, or deleted if you run the Security Identity Manager deployment wizard again.

An unknown error code (error_code) was set while trying to load the itim_breadcrumbs.properties file.

Explanation: This is an internal error that should never occur.

User response: Try the operation again. If the problem persists, contact IBM Customer Support.

The value for the variable_name variable is null or empty. The program instructions that use this variable value will not be used.

Explanation: The value for the specified variable is null or empty, which is not valid. The program code that uses this value will be skipped.

User response: No additional action is required. This uninstallation program will continue processing.

The command shown in the following command results failed with a non-zero return code: command_results.

Explanation: The command included in the displayed results failed with a non-zero return code. These results contain keys (uppercase characters) that indicate the command, return code, standard out text, standard error text, and any exceptions that were detected. The keys are: RC, CMD_RC, COMMAND, STDERR, STDOUT, THROWABLE, THROWABLE_STDOUT, and THROWABLE_STDERR.

User response: Carefully read the command results. If the results are acceptable, then no action is required. If the errors are unacceptable, try to resolve the problem using the information in the results, then try
The uninstallation program for WebSphere Application Server was not found in this location: uninstall_command_path WebSphere Application Server was probably uninstalled by some other means.

**Explanation:** The uninstallation of WebSphere Application Server failed because the WebSphere Application Server uninstallation program was not found. WebSphere Application Server is probably uninstalled already. Breadcrumbs that were created for WebSphere Application Server will be removed from the breadcrumbs properties file.

**User response:** No additional action is required. Continue with the uninstallation of the products.

The uninstallation program for IBM Security Directory Server was not found in this location: uninstall_command_path IBM Security Directory Server was probably uninstalled by some other means.

**Explanation:** The uninstallation of IBM Security Directory Server failed because the IBM Security Directory Server uninstallation program was not found. IBM Security Directory Server is probably uninstalled already. Breadcrumbs that were created for IBM Security Directory Server will be removed from the breadcrumbs properties file.

**User response:** No additional action is required. Continue with the uninstallation of the products.

The uninstallation program for the Security Identity Manager Server was not found in this location: uninstall_command_path The Security Identity Manager Server was probably uninstalled by some other means.

**Explanation:** The uninstallation of the Security Identity Manager Server did not start because the Security Identity Manager Server uninstallation program was not found. The Security Identity Manager Server is probably uninstalled already. Breadcrumbs for the Security Identity Manager Server will be removed from the breadcrumbs properties file.

**User response:** No additional action is required. Continue with the uninstallation of the other products.

The uninstallation program for DB2 Universal Database was not found in this location: uninstall_cmd_path DB2 Universal Database was probably uninstalled by some other means.

**Explanation:** The uninstallation of DB2 Universal Database did not start because the DB2 Universal Database uninstallation program was not found. DB2 Universal Database is probably uninstalled already. Breadcrumbs for DB2 Universal Database will be removed from the breadcrumbs properties file.

**User response:** No additional action is required. Continue with the uninstallation of the other products.

The uninstallation program for IBM Security Directory Integrator was not found in this location: uninstall_command_path IBM Security Directory Integrator was probably uninstalled by some other means.

**Explanation:** The uninstallation of IBM Security Directory Integrator failed because the IBM Security Directory Integrator uninstallation program was not found. IBM Security Directory Integrator is probably uninstalled already. Breadcrumbs that were created for
IBM Security Directory Integrator will be removed from
the breadcrumbs properties file.

**User response:** No additional action is required.
Continue with the uninstallation of the products.
Chapter 19. Installation and configuration messages

These messages contain information about installation and configuration. They are identified by the letters P or Q.

CTGIMQ002W  The installation of product_name completed. However, warnings were encountered.

Explanation: The itim_install_activity.log file shows at least one warning for the installation of IBM Security Identity Manager. It is likely that IBM Security Identity Manager will function normally.

User response: Review the itim_install_activity.log file and address the cause of the warnings.

CTGIMQ003E  The installation of product_name completed. However at least one nonfatal error was encountered.

Explanation: The itim_install_activity.log file shows at least one nonfatal error for the installation of IBM Security Identity Manager. It is likely that IBM Security Identity Manager installed successfully, but is not configured for use.

User response: You must address the cause of the nonfatal errors before IBM Security Identity Manager can be used. In most cases this indicates problems with the middleware. See the other logs in the ISIM_HOME/install_logs directory and the Problem Determination Guide for assistance.

CTGIMQ004E  The installation of product_name has failed!

Explanation: The itim_install_activity.log file shows at least one fatal error. The installation of IBM Security Identity Manager has failed.

User response: You must address the cause of the fatal errors before IBM Security Identity Manager can be used. See the other logs in the ISIM_HOME/install_logs directory and the Problem Determination Guide for assistance.

CTGIMQ006W  The previous action resulted in a WARNING.

Explanation: The previous action in the itim_install_activity.log resulted in a warning.

User response: Review the previous action in the itim_install_activity.log and correct the problem. See the Installation and Configuration Guide and Problem Determination Guide for more information.

CTGIMQ007E  The previous action resulted in a NONFATAL ERROR.

Explanation: The previous action in the itim_install_activity.log file resulted in a nonfatal error.

User response: Review the previous action in the itim_install_activity.log and take action to correct the problem. See the Installation and Configuration Guide and Problem Determination Guide for more information.

CTGIMQ008E  The previous action resulted in a FATAL ERROR.

Explanation: The previous action in the itim_install_activity.log file resulted in a fatal error.

User response: Review the previous action in the itim_install_activity.log and take action to correct the problem. See the Installation and Configuration Guide and Problem Determination Guide for more information.

CTGIMQ030W  product_name is already deployed on the WebSphere Application Server.

Explanation: A deployed EAR file for IBM Security Identity Manager was found on the WebSphere Application Server. If this install was not an upgrade, then the installation may fail.


CTGIMQ035E  The product_name EAR file failed to deploy to the WebSphere Application Server.

Explanation: The setupEnrole utility failed to deploy the EAR file to the WebSphere Application Server.

User response: See the other logs in the ISIM_HOME/install_logs directory and the Problem Determination Guide for assistance.

CTGIMQ037E  Target operating system is supported.

Explanation: Installed operating system is not supported.

User response: Install IBM Security Identity Manager
on a supported operating system. See the Installation
and Configuration Guide for details.

**CTGIMQ038W**  
Level of the target operating system
is supported.

**Explanation:** Installed operating system is not at
supported level.

**User response:** Install IBM Security Identity Manager
on supported level of operating system. See the
Installation and Configuration Guide for details.

**CTGIMQ039E**  
WebSphere Application Server is not
at the supported level.

**Explanation:** The installed version of WebSphere
Application Server is not supported.

**User response:** WebSphere Application Server 7.0 with
Fix pack 19 is required. Install IBM Security Identity
Manager on supported WebSphere Application Server.
See the Installation and Configuration Guide for details.

**CTGIMQ040E**  
WebSphere Application Server is not
at the required fix level.

**Explanation:** The installed fix pack level for
WebSphere Application Server is not supported.

**User response:** WebSphere Application Server 7.0 with
Fix pack 19 is required. Install IBM Security Identity
Manager on WebSphere Application Server with
supported fix pack level. See the Installation and
Configuration Guide for details.
Chapter 20. Role management messages

These messages contain information about role management. They are identified by the letter R.

CTGIMR001E  An error occurred while creating a role.
Explanation:  The system was not able to create a role based on the provided input.
Administrator response:  Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMR002E  An error occurred while deleting a role.
Explanation:  The system was able to delete the role.
Administrator response:  Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMR003E  An error occurred while updating the role.
Explanation:  The system was not able to update the role.
Administrator response:  Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMR004E  An error occurred while retrieving detailed information for the role.
Explanation:  The system was not able retrieve detailed information for the role.
Administrator response:  Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMR005E  An error occurred while retrieving the members for the role.
Explanation:  The system was not able to retrieve the members for the role.
Administrator response:  Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMR006E  An error occurred while retrieving a role for the user.
Explanation:  The system was not able to retrieve a role for the user.

CTGIMR007E  The user already exists.
Explanation:  
Administrator response:

CTGIMR008E  An error occurred while adding members to the role.
Explanation:  The system was not able to add members to the role.
Administrator response:  Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMR009E  An error occurred while removing members from the role.
Explanation:  The system was not able to remove members from the role.
Administrator response:  Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMR010E  An error occurred while retrieving container of the role.
Explanation:  The system was not able to retrieve the container of the role.
Administrator response:  Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMR011E  The static and dynamic roles cannot be deleted at the same time because only dynamic roles support scheduling.
Explanation:  Dynamic roles need to be scheduled; therefore, you cannot delete dynamic roles with static roles.
User response:  You cannot select both static and dynamic roles to be deleted. Select either static or dynamic roles.
There are IBM Security Identity Manager users assigned to the ITIM Groups.

**Explanation:** The ITIM Group has users assigned to the group.

**Administrator response:** Remove any unused users from the group.

The Identity Manager user already exists.

**Explanation:** The Identity Manager already exists in the ITIM Group.

**User response:** Check your selection and try again.

The ITIM group already exists.

**Explanation:** See message.

**Administrator response:** Do not create another ITIM group.

An error occurred while creating an ITIM Group.

**Explanation:** The system was not able to create an ITIM Group based on the provided input.

**Administrator response:** Review the IBM Security Identity Manager log files for additional information about the error.

An error occurred while deleting an ITIM Group.

**Explanation:** The system was not able to remove the ITIM Group.

**Administrator response:** Review the IBM Security Identity Manager log files for additional information about the error.

An error occurred while updating the ITIM Group.

**Explanation:** The system not able to update the ITIM Group.

**Administrator response:** Review the IBM Security Identity Manager log files for additional information about the error.

An error occurred while retrieving detailed information of the ITIM group.

**Explanation:** The system was not able to retrieve detailed information for the ITIM group.

**Administrator response:** Review the IBM Security Identity Manager log files for additional information about the error.

An error occurred while retrieving ITIM user of the ITIM group.

**Explanation:** The system was not able to retrieve an ITIM user of the ITIM group.

**Administrator response:** Review the IBM Security Identity Manager log files for additional information about the error.

An error occurred while adding one or more users to the ITIM Group.

**Explanation:** The system was not able to add users to the ITIM Group.

**Administrator response:** Review the IBM Security Identity Manager log files for additional information about the error.

An error occurred while removing one or more users to the ITIM Group.

**Explanation:** The system was not able to remove users to the ITIM Group.

**Administrator response:** Review the IBM Security Identity Manager log files for additional information about the error.

An error occurred while retrieving ITIM admin user from the ITIM group.

**Explanation:** The system was not able to retrieve ITIM admin user from the ITIM group.

**Administrator response:** Review the IBM Security Identity Manager log files for additional information about the error.

An error occurred while creating an ITIM Group. Group [group_name] already exists.

**Explanation:** The system was not able to create the ITIM group because the group for the given name already exists. Please use different name.

**User response:** Use different name for the group then try it again.

An error occurred while retrieving detailed information of the ITIM group.

**Explanation:** The system was not able to retrieve detailed information for the ITIM group.

**Administrator response:** Review the IBM Security Identity Manager log files for additional information about the error.

The specified view cannot be found. The view may have been deleted.

**Explanation:** The specified view cannot be found. The view may have been deleted.

**User response:** Try searching for the view name or description to verify that it exists.
CTGIMR025E The specified view cannot be deleted because it is in use.

Explanation: The system cannot delete the view if it is assigned to one or more groups.

User response: Remove all references to this view and try the operation again. To remove all references to a view, either 1) assign a different view to every group referencing it, or 2) remove every group that references the view.

CTGIMR026E The child roles specified in the input collection are not of the supported input types.

Explanation: The child roles must all be static organizational roles.

User response: Check the Java documentation for supported input parameter type.

CTGIMR027E The dynamic role dynamic_role_name is not supported within the role hierarchies.

Explanation: Only static roles can be added as children of a static role.

User response: Check that both the parent and child roles are static roles.

CTGIMR028E Failed to add child role member_role_name to role_name.

Explanation: A cycle error occurred while trying to add the specified relationship to the role hierarchy.

User response: Check that the child role to be added is not already an ancestor of the parent role.

CTGIMR029E The role role_name could not be deleted because it is in use by one or more separation of duty policies: policy_names.

Explanation: The role is in use by one or more separation of duty policies. It cannot be deleted until the role is removed from the policies listed.

Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMR030W Child role member_role_name is already a descendant role of role_name.

Explanation: The role to be added as a child role to the specified role is already a descendant.

CTGIMR031W Failed to add new role inheritance role_name_1 -> role_name_2

Explanation: Make sure that the Identity Manager database is configured properly and connected.

CTGIMR032E Invalid Graph Implementation Class class_name role_name_2

Explanation: Verify the Identity Manager configuration data.

CTGIMR033E The role role_name could not be deleted because it is included as a role target in one or more recertification policies: policy_names.

Explanation: The role is in use by one or more user recertification policies. It cannot be deleted until the role is removed from the policies listed.

Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMR034E The role role_name cannot be added as a child of parent_role because it will cause the following separation of duty policy violations. Policy/rule violated: sod_name

Explanation: If the child is added to the parent role, a separation of duty policy violation will occur.

Administrator response: Review the IBM Security Identity Manager log files for additional information about the separation of duty policies that were violated.

CTGIMR035E The system could not create the role.

Explanation: The role that you are creating does not contain a valid container.

User response: Create the role again and specify a container. Either create a container or select an existing container for the role. The value cannot be null. A container can be an Organization, Organization Unit, Business Partner Organization, Location, or Admin Domain. If the problem persists, contact your system administrator.

Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

Programmer response: The container parameter cannot be null.
CTGIMR036E • The system could not create the role.

**Explanation:** The scope for creating a dynamic role was not defined.

**User response:** Create the role again and specify the scope of the dynamic role. Refer to the IBM Security Identity Manager section in the IBM Knowledge Center or the Java documentation for possible scope values. If the problem persists, contact your system administrator.

**Administrator response:** Review the IBM Security Identity Manager log files for additional information about the error.

**Programmer response:** Set the erScope property of the role to one of the possible scope values.

CTGIMR037E • The system cannot retrieve the requested role information.

**Explanation:** Either the attribute name or its value was not specified for the role information search. A null value cannot be used.

**User response:** Supply the missing information and try the search again. If the problem persists contact your system administrator.

**Administrator response:** Review the IBM Security Identity Manager log files for additional information about the error.

**Programmer response:** To search for a role, the attributeName and attributeValue parameters cannot be null.

CTGIMR038E • There are no tasks defined in the TASK_TREE table.

**Explanation:** TASK_TREE table either didn’t get populated during installation time, or the data was wiped out for some reason.

**Administrator response:** The TASK_TREE table is populated by the database configuration utility in the {ISIM_HOME}/bin directory during the installation. There are two options to fix the problem: Try to run the DBConfig utility again. Note: this action will reverse the ITIM database to the out-of-box state. Extract the TASK_TREE insert statements from {ISIM_HOME}/config/rdbms/itim_data.ddl into a ddl file and manually execute the file against the ITIM database.

CTGIMR039E • The role assignment attribute assignmentAttributeName_definedRole_assignedRole is not valid for person_name. The defined role and the assigned role are appended to the attribute name.

**Explanation:** The specified assignment attribute is not defined in any of authorized roles for a person or a person is not directly a member of assigned role.
Chapter 21. Container management messages

These messages contain information about container management. They are identified by the letter S.

CTGIMS001E  At least one required attribute is missing.
Explanation:  One or more required attributes are missing from the request.
Administrator response:  Specify a value for each required attribute, and retry the operation.

CTGIMS002E  At least one specified attribute violates the schema.
Explanation:  The request contains one or more attribute values that are not allowed by the governing schema.
Administrator response:  Ensure that all attributes are consistent with the restrictions of the schema, and try the operation again.

CTGIMS003W  The search results exceed the maximum of limit_number items. The results are truncated to the maximum amount.
Explanation:  The number of items that meet the search criteria exceeds the maximum search limit. Only the items returned up to the limit are displayed.
Administrator response:  Narrow your search criteria or reset the search limit to a higher value.

CTGIMS004W  The search results exceed the maximum of limit_number items. The list is truncated to the maximum amount.
Explanation:  The number of items that meet the search criteria exceeds the maximum search limit. Only the items returned up to the limit are displayed in the list.
Administrator response:  Narrow your search criteria or reset the search limit to a higher value.

CTGIMS005E  The default administrator cannot be removed from the System Administrator group.
Explanation:  The default administrator must always remain in the System Administrator group.
User response:  A user-defined administrator can be removed from the System Administrator group.

CTGIMS006E  You have specified yourself as your supervisor or sponsor. You must specify another user as your supervisor or sponsor.
Explanation:  A user cannot set himself as his supervisor or sponsor.
User response:  Specify another user as your supervisor or sponsor, and try the operation again.

CTGIMS007E  The specified user cannot be found. The user might be deleted already.
Explanation:  The user cannot be found in the directory server. The user might have been deleted before your request was completed.
User response:  Verify that the user exists, and try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMS008E  You do not have the authority to perform this operation.
Explanation:  An access control item does not allow you to perform the specified operation.
User response:  Contact your system administrator to obtain the authority to perform the operation.

CTGIMS009E  You do not have the authority to perform this operation.
Explanation:  An access control item does not allow you to perform the specified operation.
User response:  Contact your system administrator to obtain the authority to perform the operation.

CTGIMS010E  Some of the selected users cannot be deleted.
Explanation:  An access control item does not allow you to delete some of the specified users.
User response:  Contact your system administrator to obtain the authority to delete the users that were not deleted.

CTGIMS011E  Some of the selected users cannot be suspended.
Explanation: An access control item does not allow you to suspend some of the specified users.

User response: Contact your system administrator to obtain the authority to suspend the users that were not suspended.

CTGIMS012E Some of the selected users cannot be restored.

Explanation: An access control item does not allow you to restore some of the specified users.

User response: Contact your system administrator to obtain the authority to restore the users that could not be restored.

CTGIMS013E Some of the selected users cannot be transferred.

Explanation: An access control item does not allow you to transfer some of the specified users.

User response: Contact your system administrator to obtain the authority to transfer the users that were not transferred.

CTGIMS014E You do not have the authority to change the organizational role of the user.

Explanation: An access control item does not allow you to change the role of the user.

User response: Contact your system administrator to obtain the authority to change the role of the user.

CTGIMS015E The organization or business unit is not selected.

Explanation: The specified request requires that you select an organization or business unit.

User response: Select an organization or a business unit, and try the operation again.

CTGIMS016E The following error occurred while checking for access authorization: server_error.

Explanation: The request did not complete because an error occurred during processing.

User response: Try the operation again. If the problem persists, contact your system administrator. 

Administrator response: Complete these steps: Using the error message that is displayed, try to correct the cause of the error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMS017W You are about to perform an operation on the following IBM Security Identity Manager accounts that belong to one or more delegates. Do you want to continue?

Explanation: You are about to delete or suspend accounts of users that are delegates for other users. If you continue, those other users cannot continue to delegate tasks to the users that own these accounts.

User response: You can continue or cancel the operation.

CTGIMS018W You are about to perform an operation on the following users who are delegates. Do you want to continue?

Explanation: You are about to delete or suspend users that are delegates for other users. If you continue, those other users cannot continue to delegate tasks to the users that you have specified to suspend or delete.

User response: You can continue or cancel the operation.

CTGIMS019E You do not have the authority to perform the specified operation on the following users: user_names.

Explanation: An access control item does not allow you to perform the specified operation on the users that are displayed.

User response: Contact your system administrator to determine which user needs to be deleted.

CTGIMS020E You do not have the authority to modify personal information.

Explanation: An access control item does not allow you to modify personal information.

User response: Contact your system administrator to obtain the authority to modify personal information.

CTGIMS021E The System Administrator cannot be deleted.

Explanation: The System Administrator is a mandatory user that cannot be deleted.

User response: Contact your system administrator to determine which user needs to be deleted.

CTGIMS022E You do not have the authority to transfer users to a selected business unit.

Explanation: An access control item does not allow you to transfer the specified users to the selected business unit.
User response: Contact your system administrator to obtain the authority to transfer users to a business unit.

**CTGIMS023E** A class was not selected for the user that is being added.

Explanation: A class must be specified when adding a user to the system.

User response: Select a class for the new user, and try the operation again.

**CTGIMS024E** The syntax of the filter is invalid.
Please correct the filter so that it is a valid LDAP search filter.

Explanation: The provided filter could not be saved or run because it does not conform to the syntax rules of an LDAP filter.

User response: Complete these steps: Verify that parenthesis are balanced, special characters are escaped, and other syntax rules are followed. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

**CTGIMS025E** Some of the selected users cannot be transferred to the selected organization.

Explanation: Users cannot be transferred between organizations.

User response: Select users within the same organization for the transfer operation.

**CTGIMS026E** Some of the selected users cannot be transferred to the selected organization.

Explanation: Users cannot be transferred between organizations or you are not authorized to perform the task.

User response: Contact System Administrator for required authority or select users within same organization for transfer.

**CTGIMS101E** The end date cannot be earlier than the start date.

Explanation: The specified end date must be the same as or later than the specified start date.

User response: Ensure that the end date is the same as or later than the start date, and try the operation again.

**CTGIMS102E** The delegated user cannot be changed.

Explanation: Changing a delegated user is not allowed. To change delegates, delete the existing user as a delegate and specify another user as the new delegate.

User response: Delete the existing delegation, then specify the user that you want add as the new delegate.

**CTGIMS103E** The delegation period cannot overlap with an existing delegation period.

Explanation: Only one delegate can be specified for a given period of time. Delegation periods cannot overlap.

User response: Change the delegation period to ensure that it does not overlap with an existing delegation, and try the operation again.

**CTGIMS201E** An error occurred while retrieving the profile name of an organization entity.

Explanation: The profile name the organization entity associated with the request cannot be retrieved because an error occurred during processing.

User response: Try the operation again. If the problem persists, contact your system administrator.


**CTGIMS202E** The business unit cannot be located.
It might have been deleted by another user.

Explanation: The business unit associated with your request was not found. It might have been deleted by another user before this request completed.

User response: Ensure that the business unit still exists. If the business unit is still in the system, try the operation again. If the problem persists, contact your system administrator.

**CTGIMS203E** An error occurred while trying to delete the business partner unit.

Explanation: The business partner unit associated with your request cannot be deleted because an error occurred during processing. It might have been deleted by another user before this request completed.

User response: Ensure that the business partner unit still exists. If it is still in the system, try the operation again. If the problem persists, contact your system administrator.

**CTGIMS204E** The organization or the business unit cannot be deleted because it is not empty.

Explanation: The organization or the business unit
cannot be deleted if it contains one or more users or other entities.

**User response:** Delete all the items in the organization or the business unit, then try the operation again.

---

**CTGIMS205E**  
An error occurred while trying to create an organization or a business unit.

**Explanation:** The specified organization or business unit cannot be created because an error occurred during processing.

**User response:** Try the operation again. If the problem persists, contact your system administrator.


---

**CTGIMS206E**  
The organization cannot be located. It might have been deleted by another user.

**Explanation:** The organization associated with your request was not found. It might have been deleted by another user before this request completed.

**User response:** Ensure that the organization still exists. If the organization is still in the system, try the operation again. If the problem persists, contact your system administrator.

---

**CTGIMS207E**  
An error occurred while processing your request.

**Explanation:** A server error occurred while processing your request. The request did not complete.

**User response:** Try the operation again. If the problem persists, contact your system administrator.


---

**CTGIMS208E**  
The transfer of container_name to one of the child containers container_name in the organization hierarchy is not allowed.

**Explanation:** The transfer of containers across different organization hierarchy is not allowed.

**User response:** Ensure that the transfer of container is done to an organization that is not a child of original container to be transferred.

---

**CTGIMS210E**  
The transfer of container_name is supported only if it contains containers, roles, or person entities.

**Explanation:** The container can be transferred only if it contains containers, roles, or person entities. Entities such as services and policies cannot be transferred.

**User response:** Ensure that the container to be transferred contains only roles and person entities.

---

**CTGIMS211E**  
The transfer of role_name to container_name in a different organization hierarchy is not allowed.

**Explanation:** The role cannot be moved across different organization hierarchy.

**User response:** Ensure that the role is moved to an organization unit that is a part of same hierarchy.
### Chapter 22. Adapter management messages

These messages contain information about adapter management. They are identified by the letter T.

<table>
<thead>
<tr>
<th>Code</th>
<th>Message</th>
<th>Explanation</th>
<th>Administrator response</th>
</tr>
</thead>
<tbody>
<tr>
<td>CTGIMT001E</td>
<td>The following error occurred. Error: error_text</td>
<td>The IBM Security Directory Integrator could not communicate with the target managed resource.</td>
<td>Verify that the target managed resource is accessible or operational.</td>
</tr>
<tr>
<td>CTGIMT002E</td>
<td>The login credential is missing or incorrect.</td>
<td>The adapter requires login credentials to connect to the managed resource. The credential is either invalid or missing in the request.</td>
<td>Verify that the login credential on the adapter service form is valid.</td>
</tr>
<tr>
<td>CTGIMT003E</td>
<td>The account already exists.</td>
<td>Accounts with the same name cannot be defined for the same managed resource.</td>
<td>Check that the account does exist on the managed resource. Start a reconciliation to synchronize the IBM Security Identity Manager and the managed resource accounts.</td>
</tr>
<tr>
<td>CTGIMT004E</td>
<td>The adapter does not have permission to add an account: no_permission</td>
<td>The administrative user specified for the adapter does not have permission to add an account.</td>
<td>The adapter login credential may not have permission to add an account. Verify that the login credential on the adapter service form is valid.</td>
</tr>
<tr>
<td>CTGIMT005E</td>
<td>The required attributes are missing from the request. Attributes: missing_attributes</td>
<td>All of the required attributes were not supplied to the adapter.</td>
<td>Verify that all of the required attributes to add an account are marked as required on the account form.</td>
</tr>
<tr>
<td>CTGIMT006E</td>
<td>The incorrect_password password is not valid.</td>
<td>The managed resource did not accept the account password.</td>
<td>Verify the password policy on the managed resource and reflect it on the IBM Security Identity Manager server.</td>
</tr>
<tr>
<td>CTGIMT007E</td>
<td>A system error occurred while adding an account. The account is not added. Error: error_text</td>
<td>The adapter could not determine the managed resource error.</td>
<td>Review the IBM Security Directory Integrator log files for additional information about this error. The actual system error is provided in the error message.</td>
</tr>
<tr>
<td>CTGIMT008W</td>
<td>The account was added, but some attributes failed. Attributes: failed_attributes</td>
<td>The account was added successfully, but the adapter failed to set optional attributes.</td>
<td>Review the IBM Security Directory Integrator log files for additional information about this error. The actual system error is provided in the error message.</td>
</tr>
<tr>
<td>CTGIMT009E</td>
<td>The account_name cannot be modified because it does not exist.</td>
<td>The requested account does not exist on the managed resource and cannot be modified.</td>
<td>Validate that the account does not exist on the managed resource. You may need to issue a reconciliation request to synchronize the IBM Security Identity Manager accounts and the managed resource accounts.</td>
</tr>
<tr>
<td>CTGIMT010E</td>
<td>The adapter does not have permission to modify the account: no_permission</td>
<td>The administrative user specified for the adapter does not have permission to modify the account.</td>
<td></td>
</tr>
</tbody>
</table>

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Administrator response: The adapter login credential may not have permission to modify an account. Verify the adapter service login credential on the managed resource.

CTGIMT011E There were no attributes passed to the adapter in the request.

Explanation: No attributes were supplied to the adapter in the request.

Administrator response: Review the trace.log file for additional information.

CTGIMT012E One or more required attributes are missing in the request. Attribute: missing_attributes

Explanation: All of the required attributes were not supplied to the adapter.

Administrator response: Verify that all of the required attributes are marked as required on the account form.

CTGIMT013E A system error occurred while modifying the account. The account is not modified. Error: error_text

Explanation: The adapter could not determine the managed resource error.


CTGIMT014W The account was modified, but some attributes failed. failed_attributes Error: error_text

Explanation: The account was modified, but the adapter failed to set optional attributes.

Administrator response: Review the IBM Security Directory Integrator log files for additional information about this error. Verify that the adapter login credential has permission to set all attributes on the account. The actual system error is supplied in the error message.

CTGIMT015E An error occurred while deleting the account_name account because the account does not exist.

Explanation: The requested account does not exist on the managed resource and cannot be deleted.

Administrator response: Validate that the account does not exist on the managed resource. You may need to issue a reconciliation request to synchronize the IBM Security Identity Manager accounts and the managed resource accounts.

CTGIMT016E The adapter does not have permission to delete the account: no_permission

Explanation: The administrative user specified for the adapter does not have permission to delete the account.

Administrator response: The adapter login credential may not have permission to delete an account. Verify the adapter service login credential on the managed resource.

CTGIMT017E One or more required attributes are missing in the request. Attributes: missing_attributes

Explanation: All of the required attributes were not supplied to the adapter.

Administrator response: Verify that all of the required attributes to delete an account are specified in the service.def file.

CTGIMT018E A system error occurred while deleting an account. The account is not deleted. Error: error_text

Explanation: The adapter could not determine the managed resource error.

Administrator response: Review the IBM Security Directory Integrator log files for additional information about the error. The actual system error is supplied in the error message.

CTGIMT019W The account was deleted successfully, but additional steps failed: error_text

Explanation: The account was deleted successfully, but the adapter failed to perform the additional steps requested.

Administrator response: Review the IBM Security Directory Integrator log files for additional information about the error. Verify that the adapter login credential has permission to perform the additional steps. The actual system error is supplied in the error message.

CTGIMT020E The adapter does not have permission to search: no_permission

Explanation: The administrative user specified for the adapter does not have permission to retrieve the account data.

Administrator response: The adapter login credential may not have permission to retrieve account data. Verify the adapter service login credential on the managed resource.
CTGIMT021E  The required attribute was not passed in the request: missing_attributes

Explanation: All of the required attributes were not supplied to the adapter.

Administrator response: Verify that all of the required attributes to delete are specified in the service.def file.

CTGIMT022E  The search failed due to a system error: error_text

Explanation: The adapter could not determine the managed resource error.

Administrator response: Review the IBM Security Directory Integrator log files for additional information about the error. The actual system error is supplied in the error message.

CTGIMT023W  The account is already suspended.

Explanation: The account is already suspended on the managed resource.

Administrator response: The account is already suspended on the managed resource. Review the IBM Security Directory Integrator log files for additional information about the error.

CTGIMT024E  The account was not suspended: error_text

Explanation: The adapter failed to suspend the account.

Administrator response: The adapter login credential may not have permission to suspend an account. Verify the adapter service login credential on the managed resource. The actual system error is supplied in the error message.

CTGIMT025W  The account is already restored.

Explanation: The account is already restored on the managed resource.

Administrator response: The account is already restored on the managed resource. Review the IBM Security Directory Integrator log files for additional information about the error.

CTGIMT026E  The account was not restored: error_text

Explanation: The adapter failed to restore the account.

Administrator response: The adapter login credential may not have permission to restore an account. Verify the adapter service login credential on the managed resource. The actual system error is supplied in the error message.

CTGIMT027E  Connector parameter param_name has a value that is not valid: param_value

Explanation: The connector cannot operate using the value for the specified parameter. Change the parameter value.

Administrator response: Change the value for the specified parameter by providing a different value on the service or account form. See the adapter user guide for information about service and account form attributes. If you do not know which value to change, use the form designer to find the attribute name. Open the form for the service or account type used in the operation. Navigate through the tabs in the designer to look for an attribute name that closely matches the connector parameter name. The attribute indicates the form item that must be changed. Note that the attribute names in the form designer are all lower-case while the connector parameter name is mixed-case. Ignore the case differences.

CTGIMT021E  No login or an invalid credential was supplied in the request.

Explanation: The adapter requires login credentials to connect to the managed resource. The credentials are either invalid or not included in the request.

Administrator response: Verify that the login credentials on the adapter service form are valid.

CTGIMT022E  The adapter failed to add the account: adapter_error

Explanation: The request failed and the account was not added.

Administrator response: Review the IBM Security Directory Integrator log files for additional information about the error. The actual system error is supplied in the error message.

CTGIMT023E  The required attributes were not passed in the request: missing_attributes

Explanation: All of the required attributes were not supplied to the adapter.

Administrator response: Verify that all of the required attributes are marked as required on the account form.

CTGIMT024E  The request failed due to an IBM Security Directory Integrator error: idi_error


Administrator response: Review the IBM Security Directory Integrator log files for additional information about the error. The actual system error is supplied in the error message.
CTGIMT205E  The request failed due to a system error: error_text

Explanation: The adapter could not determine the managed resource error.

Administrator response: Review the IBM Security Directory Integrator log files for additional information about the error. The actual system error is supplied in the error message.

CTGIMT206W  The account was added, but some attributes failed: failed_attributes; error_text

Explanation: The account was added successfully, but the adapter failed to set optional attributes.

Administrator response: Review the IBM Security Directory Integrator log files for additional information about the error. Verify that the adapter login credential has permission to set all attributes on the account. The actual system error is supplied in the error message.

CTGIMT207E  The adapter failed to modify the account: adapter_error

Explanation: The request failed at the adapter level.

Administrator response: Review the IBM Security Directory Integrator log files for additional information about the error. The actual system error is supplied in the error message.

CTGIMT208E  The required attribute(s) were not passed in the request: missing_attributes

Explanation: Not all of the required attributes were supplied to the adapter.

Administrator response: Verify that all the required attributes to delete an account are specified in the service.def file.

CTGIMT209E  No attributes were passed in to the request.

Explanation: No attributes were supplied to the adapter in the request.

Administrator response: The adapter could not detect any attributes in the request. View the trace.log file to validate.

CTGIMT210E  The request failed due to an IBM Security Directory Integrator error: idi_error


Administrator response: Review the IBM Security Directory Integrator log files for additional information about the error. The actual system error is supplied in the error message.

CTGIMT211E  The account was not modified due to a system error: error_text

Explanation: The adapter could not determine the managed resource error.

Administrator response: Review the IBM Security Directory Integrator log files for additional information about the error. The actual system error is supplied in the error message.

CTGIMT212W  The account was modified, but some attributes failed: failed_attributes; error_text

Explanation: The account was modified, but the Adapter failed to set optional attributes.

Administrator response: Review the IBM Security Directory Integrator log files for additional information about the error. Verify that the adapter login credential has permission to set all attributes on the account. The actual system error is supplied in the error message.

CTGIMT213E  The required attribute(s) were not passed in the request: missing_attributes

Explanation: Not all of the required attributes were supplied to the Adapter.

Administrator response: Verify that all the required attributes to delete an account are specified in the service.def file.

CTGIMT214E  The account was not deleted due to an IBM Security Directory Integrator error: idi_error

Explanation: The account was not deleted due to an IBM Security Directory Integrator error.

Administrator response: Review the IBM Security Directory Integrator log files for additional information about the error. The actual system error is supplied in the error message.

CTGIMT215E  The account was not deleted due to a system error: error_text

Explanation: The adapter could not determine the managed resource error.

Administrator response: Review the IBM Security Directory Integrator log files for additional information about the error. The actual system error is supplied in the error message.
<table>
<thead>
<tr>
<th>CTGIMT216W</th>
<th>The account was deleted successfully, but additional steps failed:</th>
<th><em>error_text</em></th>
</tr>
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<tbody>
<tr>
<td><strong>Explanation:</strong></td>
<td>The account was deleted successfully, but the Adapter failed to perform the additional steps requested.</td>
<td></td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>Review the IBM Security Directory Integrator log files for additional information about the error. Verify the adapter login credential have enough permission to perform the additional steps. The actual system error is supplied in the error message.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMT217E</th>
<th>The required attribute(s) were not passed in the request:</th>
<th><em>missing_attributes</em></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong></td>
<td>Not all of the required attributes were supplied to the Adapter</td>
<td></td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>Verify that all the required attributes to delete an account are specified is service.def file.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMT218E</th>
<th>The search failed due to an IBM Security Directory Integrator error:</th>
<th><em>idi_error</em></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong></td>
<td>The request failed due to an IBM Security Directory Integrator error.</td>
<td></td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>Review the IBM Security Directory Integrator log files for additional information about the error. The actual system error is supplied in the error message.</td>
<td></td>
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</table>

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<thead>
<tr>
<th>CTGIMT219E</th>
<th>Search filter error:</th>
<th><em>filter_error</em></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong></td>
<td>The request failed due to an error from the filter component.</td>
<td></td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>Review the IBM Security Directory Integrator log files for additional information about the error. The actual system error is supplied in the error message.</td>
<td></td>
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</table>

<table>
<thead>
<tr>
<th>CTGIMT220E</th>
<th>Invalid search filter:</th>
<th><em>filter_error</em></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong></td>
<td>The search filter entered on with the reconciliation request is invalid.</td>
<td></td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>View and validate the search filter entered on with the reconciliation request.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMT221E</th>
<th>Search failed due to a system error:</th>
<th><em>error_text</em></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong></td>
<td>The Adapter could not determine the managed resource error.</td>
<td></td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>Review the IBM Security Directory Integrator log files for additional information about the error. The actual system error is supplied in the error message.</td>
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<th>The account is already suspended.</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong></td>
<td>The account is already suspended on the managed resource.</td>
<td></td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>The account is already suspended on the managed resource. Review the IBM Security Directory Integrator log files for additional information about the error.</td>
<td></td>
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</table>

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<tr>
<th>CTGIMT223E</th>
<th>The account was not suspended:</th>
<th><em>error_text</em></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong></td>
<td>The adapter failed to suspend the account.</td>
<td></td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>The adapter login credential may not have permission to suspend an account. Verify the adapter service login credential on the managed resource. The actual system error is supplied in the error message.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMT224W</th>
<th>The account is already restored.</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong></td>
<td>The account is already restored on the managed resource.</td>
<td></td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>The account is already restored on the managed resource. Review the IBM Security Directory Integrator log files for additional information about the error.</td>
<td></td>
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</table>

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<tr>
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<td>The adapter failed to restore the account.</td>
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<td><strong>Administrator response:</strong></td>
<td>The adapter login credential may not have permission to restore an account. Verify the adapter service login credential on the managed resource. The actual system error is supplied in the error message.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMT226E</th>
<th>Failed to add the group due to system error:</th>
<th><em>error_text</em></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong></td>
<td>The adapter could not determine the managed resource error.</td>
<td></td>
</tr>
<tr>
<td><strong>Administrator response:</strong></td>
<td>Verify that the adapter login credential has permission to set all attributes on the account. Review the IBM Security Directory Integrator log files for additional information about the error. The actual system error is supplied in the error message.</td>
<td></td>
</tr>
</tbody>
</table>
CTGIMT227W  The group was added, but some attributes failed: failed_attributes; error_text

Explanation: The group was added successfully, but the adapter failed to set optional attributes.

Administrator response: Verify that the adapter login credential has permission to set all attributes on the account. Review the IBM Security Directory Integrator log files for additional information about the error. The actual system error is supplied in the error message.

CTGIMT228E  Failed to modify the group due to a system error: error_text

Explanation: The adapter could not determine the managed resource error.

Administrator response: Verify that the adapter login credential has permission to set all attributes on the account. Review the IBM Security Directory Integrator log files for additional information about the error. The actual system error is supplied in the error message.

CTGIMT229W  The group was modified, but some attributes failed: failed_attributes; error_text

Explanation: The account was modified, but the Adapter failed to set optional attributes.

Administrator response: Verify that the adapter login credential has permission to set all attributes on the account. Review the IBM Security Directory Integrator log files for additional information about the error. The actual system error is supplied in the error message.

CTGIMT230E  Failed to delete the group due to a system error: error_text

Explanation: The adapter could not determine the managed resource error.

Administrator response: Verify that the adapter login credential has permission to set all attributes on the account. Review the IBM Security Directory Integrator log files for additional information about the error. The actual system error is supplied in the error message.

CTGIMT231W  The group was deleted successfully, but additional steps failed: error_text

Explanation: The group was deleted successfully, but the Adapter failed perform the additional steps requested.

Administrator response: Verify that the adapter login credential has permission to set all attributes on the account. Review the IBM Security Directory Integrator log files for additional information about the error. The actual system error is supplied in the error message.

CTGIMT232E  The group cannot be added because it already exists: error_text

Explanation: A group with the same name or ID already exists on the managed resource.

Administrator response: Verify that the group name was entered correctly. If it was not, enter the name and try the operation again. If it was entered correctly, verify that the adapter login credential has permission to set all attributes on the account. Review the IBM Security Directory Integrator log files for additional information about the error. The actual system error is supplied in the error message.

CTGIMT233E  The adapter does not have permission to add group: error_text

Explanation: The adapter does not have permission to add group

Administrator response: Grant the adapter login credential the necessary permissions to set all attributes on the group. Review the IBM Security Directory Integrator log files for additional information about the error. The actual system error is supplied in the error message.

CTGIMT234E  The group cannot be added because a group with the GID {0} already exists: error_text

Explanation: The group cannot be added because a group with the same GID already exists.

Administrator response: Verify that the group ID was entered correctly. If it was not, enter the ID and try the operation again. If it was entered correctly, verify that the adapter login credential has permission to set all attributes on the account. Review the IBM Security Directory Integrator log files for additional information about the error. The actual system error is supplied in the error message.

CTGIMT235E  The adapter does not have permission to modify group: error_text

Explanation: The adapter does not have permission to modify groups

Administrator response: Grant the adapter login credential the necessary permissions to set all attributes on the group. Review the IBM Security Directory Integrator log files for additional information about the error. The actual system error is supplied in the error message.

CTGIMT236E  Group {0} cannot be modified because it does not exist: error_text

Explanation: A group must already exist before the modify operation can be performed on it.
Administrator response: Review the IBM Security Directory Integrator log files for additional information about the error. Verify that the adapter login credential has permission to set all attributes on the account. The actual system error is supplied in the error message.

CTGIMT237E  Group [0] cannot be deleted because it does not exist: error_text

Explanation: A group must already exist before the delete operation can be performed on it

Administrator response: Verify that the group was entered correctly. If it was not, enter the group and try the operation again. If it was entered correctly, verify that the group exists on the managed resource. If it does not, no action is necessary. If it does, verify that the adapter login credential has permission to set all attributes on the account. Review the IBM Security Directory Integrator log files for additional information about the error. The actual system error is supplied in the error message.

CTGIMT238E  The adapter does not have permission to delete group: error_text

Explanation: The adapter does not have permission to delete group

Administrator response: Verify that the group was entered correctly. If it was not, enter the group and try the operation again. If it was entered correctly, verify that the group exists on the managed resource. If it does not, no action is necessary. If it does, verify that the adapter login credential has permission to set all attributes on the account. Review the IBM Security Directory Integrator log files for additional information about the error. The actual system error is supplied in the error message.

CTGIMT239E  Length of the group name is not valid: error_text

Explanation: A group name must conform to the length requirements of the resource. The group cannot be added because the group name length is not valid. See your resource system documentation for specific group name limitations.

Administrator response: Use a group name so that conforms to the resource requirements and perform the add operation again. Review the IBM Security Directory Integrator log files for additional information about the error. The actual system error is supplied in the error message.

CTGIMT240E  Length of the group name is not valid: error_text

Explanation: A group name must conform to the length requirements of the resource. The group cannot be added because the group name length is not valid.

See your resource system documentation for specific group name limitations.

Administrator response: Use a group name so that conforms to the resource requirements and perform the modify operation again. Review the IBM Security Directory Integrator log files for additional information about the error. The actual system error is supplied in the error message.

CTGIMT241E  Length of the group name is not valid: error_text

Explanation: A group name must conform to the length requirements of the resource. The group cannot be added because the group name length is not valid. See your resource system documentation for specific group name limitations.

Administrator response: Use a group name so that conforms to the resource requirements and perform the add operation again. Review the IBM Security Directory Integrator log files for additional information about the error. The actual system error is supplied in the error message.

CTGIMT242E  Length of the group name is not valid: error_text

Explanation: A group name must conform to the length requirements of the resource. The group cannot be added because the group name length is not valid. See your resource system documentation for specific group name limitations.

Administrator response: Use a group name so that conforms to the resource requirements and perform the modify operation again. Review the IBM Security Directory Integrator log files for additional information about the error. The actual system error is supplied in the error message.

CTGIMT243E  The group cannot be modified because a group with the GID already exists: error_text

Explanation: The group cannot be modified because a group with the same GID already exists

Administrator response: Verify that the group ID was entered correctly. If it was not, enter the ID and try the operation again. If it was entered correctly, verify that the adapter login credential has permission to set all attributes on the account. Review the IBM Security Directory Integrator log files for additional information about the error. The actual system error is supplied in the error message.
CTGIMT244E  The group cannot be modified because the new name exists: error_text

Explanation: A group with the same name or ID already exists on the managed resource.

Administrator response: Verify that the group name was entered correctly. If it was not, enter the name and try the operation again. If it was entered correctly, verify that the adapter login credential has permission to set all attributes on the account. Review the IBM Security Directory Integrator log files for additional information about the error. The actual system error is supplied in the error message.

CTGIMT400E  An error occurred while loading the agent_name agent. Error: error_text


Administrator response: Review the error text for details. Check the XML definition for syntax and coding errors.

CTGIMT401E  An error occurred while starting the agent_name agent. Error: error_text

Explanation: The IBM Security Directory Integrator detected an unrecoverable error while starting the agent.

Administrator response: Ensure that the IBM Security Directory Integrator instance is running with the correct configuration. Review the error text for details.

CTGIMT402E  An error occurred while running the agent_name agent. Error: error_text

Explanation: The IBM Security Directory Integrator detected an unrecoverable error starting the agent. The JavaScript contained in the agent may contain errors.

Administrator response: Ensure that the IBM Security Directory Integrator instance is running with the correct configuration. Review the error text for details. Check that the JavaScript code in agent does not contain a syntax or coding errors.

CTGIMT403E  The ID ID used to obtain the continuation of requested search data is no longer valid. The data cannot be retrieved. Issue the search again.

Explanation: The search resulted in data that must be presented in segments. This message is the result of a long delay between receiving a segment of data and requesting the next segment of data. The ID used to retrieve the data is no longer available.

Administrator response: Verify that a reconciliation request to this adapter was idle for a long period of time.

CTGIMT404E  The IBM Security Directory Integrator cannot find the agent_name agent in the current configuration.

Explanation: The configuration does not have the specified agent loaded. The provider should handle this error.

Administrator response: If the user sees this error, it points to a configuration error or a defect.

CTGIMT405E  The operation cannot be completed because either the IBM Security Identity Manager server or the IBM Security Directory Integrator server is being shut down.

Explanation: New operations cannot be processed when a shutdown is in progress.

Administrator response: Ensure that no requests are received after a shutdown is called on the dispatcher.

CTGIMT406E  The IBM Security Directory Integrator detected the following error. Error: error_text

Explanation: An internal error occurred.


CTGIMT407E  The result returned by the agent_name agent is not correct.

Explanation: The IBM Security Directory Integrator detected an error with the agent. The agent does not function as expected for the resource.

Administrator response: Review the agent to ensure it meets the requirements for the managed resource. If the code is part of the product, an internal error exists. Check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

CTGIMT408E  The filter specified with the request is invalid. The reported error is: search_filter

Explanation: IBM Security Identity Manager supports a search filter that is compliant with the LDAP standards. Ensure that the filter is compliant with LDAP. The filter only supports equality filters on attributes.

Administrator response: Ensure that the filter
complies with IBM Security Identity Manager specifications.

CTGIMT600E  An error occurred while establishing communication with the Security Directory Integrator server. Error: error_text

Explanation: A connection with the Security Directory Integrator server cannot be established.

Administrator response: Verify that the Security Directory Integrator server instance is running with the correct configuration. Check the security configurations on the IBM Security Directory Integrator server and the adapter service form on the IBM Security Identity Manager server.

CTGIMT601E  An error occurred while uploading the agent to the IBM Security Directory Integrator server. Error: error_text

Explanation: The agent could not be loaded to the IBM Security Directory Integrator server.

Administrator response: Verify that the IBM Security Directory Integrator server instance is running with correct configuration and validate the adapter service form on the IBM Security Identity Manager server.

CTGIMT602E  The agent definition cannot be found in the LDAP directory.

Explanation: The agent is not in the LDAP directory. Either the agent is not in the LDAP directory or a different error caused the problem.

Administrator response: Use an LDAP browser to locate the agent in the LDAP directory. Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMT603E  The agent was not uploaded to IBM Security Directory Integrator.


Administrator response: Verify that the IBM Security Directory Integrator instance is running with the correct configuration. Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMT604E  An error occurred while processing the operation_name operation configuration. The operation is not valid.

Explanation: The operation failed because of an operation configuration parsing error in the service.def file.

Administrator response: Correct the operation configuration in the adapter profile and import the adapter profile again.

CTGIMT605E  An error occurred while processing the operation operation on the IBM Security Directory Integrator server. Error: error_text


Administrator response: Verify that the IBM Security Directory Integrator instance is running with correct configuration. Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMT606E  The account name was not found.

Explanation: The account name was not found for the entryDN in LDAP.

Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMT607W  The account attributes were not found.

Explanation: The account attributes were not found. Some attributes may be corrupt.

Administrator response: Verify that the account exists. Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMT608W  A Remote Method Invocation dispatcher error occurred while processing a reconciliation.

Explanation: The Remote Method Invocation dispatcher returned a null value as the search status so the reconciliation did not complete.


CTGIMT609E  An error occurred while establishing SSL communication with the IBM Security Directory Integrator server. The error is as follows: reported exception

Explanation: An SSL connection with the IBM Security Directory Integrator server cannot be established.

Administrator response: Verify that the IBM Security Directory Integrator server instance is running with the correct configuration. Check the security configurations
on the IBM Security Directory Integrator server and the adapter service form on the IBM Security Identity Manager server. Also ensure that the IBM Security Directory Integrator server certificate is trusted by the IBM Security Identity Manager provider. If client authentication is enabled, also ensure that the IBM Security Identity Manager server certificate is trusted by the IBM Security Directory Integrator server.
Chapter 23. User interface messages

These messages contain information about the user interface. They are identified by the letters U or V.

CTGIMU001E  An error occurred while retrieving account information.

Explanation: The account information cannot be retrieved because an error occurred during processing.
User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU002E  An error occurred while trying to create the account.

Explanation: The account cannot be created because an error occurred during processing.
User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU003E  The values for the New Password and Confirm Password fields do not match. Enter the same password in both fields.

Explanation: The New Password and Confirm Password fields must have the same value.
User response: Specify the same value for both New Password and Confirm Password field and try the operation again.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU004E  An error occurred while trying to change the account.

Explanation: The account cannot be changed because an error occurred during processing.
User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU005E  An error occurred while trying to delete accounts.

Explanation: The accounts cannot be deleted because an error occurred during processing.
User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU006E  An error occurred while trying to suspend an account.

Explanation: The account cannot be suspended because an error occurred during processing.
User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU007E  An error occurred while trying to restore an account.

Explanation: The account cannot be restored because an error occurred during processing.
User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.
another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU008E  No accounts were found for the user with user_name.
Explanation: No accounts were found for the specified user.
Administrator response: Ensure that you specify a user with an associated account, and try the operation again.

CTGIMU009E  No subordinates were found.
Explanation: To have subordinates, you must be defined as a manager in the personal profile of your subordinates.
Administrator response: Ensure that you are defined as a manager in the personal profile of the users that you manage.

CTGIMU010E  An error occurred while setting the owner for the account.
Explanation: The owner cannot be set for the account because an error occurred during processing.
User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.
Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU011E  An error occurred while trying to generate a password for the accounts.
Explanation: The password cannot be generated for the specified accounts because an error occurred during processing.
User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.
Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU012E  An error occurred while trying to determine the password rules.
Explanation: The password rules cannot be determined because an error occurred during processing. Multiple accounts could have conflicting rules or the password rules cannot be accessed.
User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.
Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU013E  The password change failed. Verify that the password conforms to the password rules, and try again.
Explanation: The request was not completed because the password was not changed.
User response: Complete these steps: Ensure that the specified password complies with the password rules that apply to the account. Try the operation again. If the problem persists, contact your system administrator.
Administrator response: Complete these steps: Ensure that the specified password complies with the password rules that apply to the account. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU014E  The password change completed successfully, but the system was not able to log you in.
Explanation: The expired password was reset successfully, but after resetting the password, an error occurred that prevented login.
User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.
Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU015E  The request to change the password failed because the following errors occurred: server_errors
Explanation: The list of errors identify the reasons why the request to change the password failed.
CTGIMU016E  The request to change the password for the selected account cannot be submitted because the password rules for the accounts are conflicting.

Explanation: Two or more of the selected accounts for which you requested to change the passwords are governed by conflicting password rules.

Administrator response: Review the password policies associated with the accounts. You might need to submit the changes separately for each account.

CTGIMU017E  The password specified for the selected accounts does not comply with all of the password rules defined for these accounts.

Explanation: The password cannot be changed because it does not conform to all the password rules that are defined for all specified accounts.

Administrator response: Separate the password changes into two or more requests in order to comply with the password rules of all accounts specified in each request.

CTGIMU018E  The request to change the passwords failed.

Explanation: The passwords were not changed because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU019E  The account cannot be assigned to the specified owner because it already has an owner.

Explanation: The account was assigned an owner in a previous operation. It might have been assigned in error.

Administrator response: If the account is already assigned to the appropriate owner, you can create a new account for the specified owner. If the account was assigned to another user in error, you can deprovision the account from the current owner and assign the account to the specified owner.

CTGIMU023E  The specified password change is not applied to an account.

Explanation: You must select an account to which the new password applies.

Administrator response: Specify the account for which you are changing the password, and try again.

CTGIMU024E  Two or more of the password rules for the selected accounts are conflicting. The password rules cannot be displayed.

Explanation: The password rules that govern the selected accounts cannot be displayed because at least one rule in a password policy conflicts with a rule in another password policy. Therefore, the rules from the separate password policies cannot be displayed together.

Administrator response: If password synchronization is not enabled, review the password rules for the specified accounts individually. If password synchronization is set, review the password rules associated with the specified accounts separately to ensure that the rules are not conflicting, then try the operation again.

CTGIMU025W  You have not specified a password for the account. You can click Finish to generate a password and continue, or click Allow me to type a password to specify the password.

CTGIMU026E  An error occurred while trying to orphan or assign the specified account.

Explanation: The specified account cannot be orphaned or assigned because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU027E  An error occurred while trying to validate the password.

Explanation: The specified password cannot be validated because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.
CTGIMU028E  You are not authorized to perform the task_name task on the following accounts: account_list

Explanation: Your current scope of authority does not allow you to perform the selected task on the specified accounts.

User response: Contact your system administrator to obtain the authority to perform the task on the specified accounts, and try the operation again.

Administrator response: Check the access controls to ensure that the operator has the proper authorization to perform the selected task on the displayed accounts.

CTGIMU029E  You are not authorized to perform the task_name task on number_of_accounts of the selected accounts.

Explanation: Your current scope of authority does not allow you to perform the selected task on the specified number of accounts.

User response: Contact your system administrator to obtain the authority to perform the task on the accounts, and try the operation again.

Administrator response: Check the access controls to ensure that the operator has the proper authorization to perform the selected task on the accounts.

CTGIMU030E  You are not authorized to perform the task_name task on the selected accounts.

Explanation: Your current scope of authority does not allow you to perform the selected task on the specified accounts.

User response: Contact your system administrator to obtain the authority to perform the task on the accounts, and try the operation again.

Administrator response: Check the access controls to ensure that the operator has the proper authorization to perform the selected task on the specified accounts.

CTGIMU031E  You are not authorized to request accounts for user_name.

Explanation: Your current scope of authority does not allow you to request accounts for the specified user.

User response: Contact your system administrator to obtain the privilege to request accounts for the user.

Administrator response: Check the access controls to ensure that the operator has the proper authorization to request accounts for the user.

CTGIMU032E  You are not authorized to request accounts for user_name on service service_name.

Explanation: Your current scope of authority does not allow you to request accounts for the user and service that are displayed. Your authority might be limited for the user or the service, or both the user and service.

User response: Contact your system administrator to obtain the authority to request accounts for the user and service.

Administrator response: Check the access controls to ensure that the operator has the proper authorization to request accounts for the user and service.

CTGIMU033E  User ID user_id is already in use on the service_name service. Specify another user ID.

Explanation: The specified user ID is already defined for the service.

User response: Specify a different user ID, and try the operation again.

Administrator response: Check the access controls to ensure that the operator has the proper authorization to request accounts for the user and service.

CTGIMU034E  The account_user_id account cannot be located. The account might have been deleted or assigned to another user.

CTGIMU035E  You are not authorized to change the passwords of your accounts.

Explanation: You do not have the authority to change the passwords of your accounts.

User response: Contact your system administrator to reset a password, or to obtain the privilege to change passwords.

Administrator response: Check the access controls to ensure that the user has the proper authorization to change the password of the specified account, and try the operation again.

CTGIMU036E  You are not authorized to change the password for user_name on account user_id.

Explanation: You do not have the authority to change the password of the specified account.

User response: Contact your system administrator to obtain the privilege to change passwords for specific accounts.

Administrator response: Check the access controls to ensure that the user has the proper authorization to change the password of the specified account, and try the operation again.

CTGIMU037E  You are not authorized to change the password for user_name.

Explanation: You do not have the authority to change the password of the selected user.
**User response:** Contact your system administrator to obtain the privilege to change passwords for specific users.

**Administrator response:** Check the access controls to ensure that the user has the proper authorization to change the password of the specified user, and try the operation again.

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**CTGIMU038W** The password entered on the account form was ignored because password synchronization is enabled.

**Explanation:** The synchronization password that is in effect was applied to the account request, but the password does not comply with the password policy that governs the service.

**User response:** Change your password or contact your help desk representative or your administrator to obtain a password that complies with the password rules that are displayed in the message.

**Administrator response:** Change or reset the synchronization password to comply with the password rules that are displayed in the message.

---

**CTGIMU039E** The request cannot be submitted because the synchronization password does not comply with the password rules that govern the service. Change or reset the synchronization password to comply with the following password rules: password_rules

**Explanation:** The synchronization password that is in effect was applied to the account request, but the password does not comply with the password policy that governs the service.

**User response:** Change your password or contact your help desk representative or your administrator to obtain a password that complies with the password rules that are displayed in the message.

**Administrator response:** Change or reset the synchronization password to comply with the password rules that are displayed in the message.

---

**CTGIMU040E** An error occurred while trying to retrieve the list of attributes for the accounts.

**Explanation:** The user attributes associated with the request cannot be retrieved because an error occurred during processing.

**User response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the Identity Manager logs.

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**CTGIMU041E** One or more fields contain values that do not comply with policy. For each non-compliant field, click Accept to use the recommended values.

**Explanation:** One or more specified values do not comply with policy. The account cannot be created with noncompliant values.

**User response:** Complete these steps: Click Accept to accept the recommended value for each non-compliant field. Continue the account request. If the problem persists, contact your system administrator.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

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**CTGIMU042E** An error occurred while trying to retrieve compliance information for the accounts.

**Explanation:** Compliance information cannot be retrieved because an error occurred during processing.

**User response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the Identity Manager logs.

---

**CTGIMU043E** You are not authorized to view all non-compliant attributes on the selected account.

**Explanation:** The request failed because the user is not authorized to view all non-compliant attributes on the selected account.

**User response:** Contact your system administrator to get authorization to perform the task.

**Administrator response:** If needed, change the access control for the user to allow access.

---

**CTGIMU044E** ITIM accounts cannot be transferred.

**Explanation:** ITIM accounts can not be transferred.

**User response:** Complete these steps: Try the operation again with Non-ITIM Account. If the problem persists, contact your system administrator.

**Administrator response:** Complete these steps: Try the operation again with Non-ITIM Account. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

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**CTGIMU045E** One or more fields contain values that do not comply with policy. For each non-compliant field, click Accept to use the recommended values.

**Explanation:** One or more specified values do not comply with policy. The account cannot be created with noncompliant values.

**User response:** Complete these steps: Click Accept to accept the recommended value for each non-compliant field. Continue the account request. If the problem persists, contact your system administrator.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.
error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

---

**CTGIMU046E** One or more fields contain values that do not comply with policy. For each field, click Accept to use the recommended values, or click Ignore to continue with the specified values.

**Explanation:** One or more specified values do not comply with policy. Although the account can be created with non-compliant values, it is recommended to correct the values prior to completing the account request.

**User response:** Complete these steps: For each non-compliant field, either click Accept to accept the recommended value, or Ignore to retain the existing value. Continue the account request. If the problem persists, contact your system administrator.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

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**CTGIMU047W** Account [0] is not allowed by Provisioning policy.

**Explanation:** This account is not allowed by Provisioning policy.

**User response:**

**Administrator response:**

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**CTGIMU049W** Group member user_id is not allowed by Provisioning policy.

**Explanation:** This group member is not allowed by Provisioning policy.

**User response:**

**Administrator response:**

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**CTGIMU050E** User user_name does not have any accounts.

**Explanation:** The selected user has not been identified as the owner of any accounts.

**User response:** A manager can request accounts for employees.

**Administrator response:** The specified user, if authorized, can create accounts and assign owners to the account. Accounts can exist on managed resources that are not yet recognized by the IBM Security Identity Manager Server. You can perform a reconciliation operation on a managed resource to determine if the user is assigned any accounts on the service associated with the resource. If adoption rules are defined to assign owners to accounts during reconciliation, the account owners are displayed after a successful reconciliation.

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**CTGIMU051E** Error prevented displaying complete information on the new account form.

**Explanation:** Data required by the new account form was not available.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

---

**CTGIMU052E** The service cannot be provisioned until all provisioning prerequisites are complete. User user_names must have an account on service_names services.

**Explanation:** All provisioning prerequisites for a service must be completed before the service can be provisioned.

**Administrator response:** Verify that all prerequisites have been addressed for the service being provisioned.

---

**CTGIMU053E** User user_names is not provisioned for account on service_names service.

**Explanation:** Provisioning policy doesn't allow selected user having account on selected service.

**Administrator response:** Select any other user and try the operation again.

---

**CTGIMU054E** You are not authorized to create password policy for the selected business unit. Select another business unit or cancel the operation.

**Explanation:** You might only be authorized to create password policies for certain business units.

**User response:** Try selecting another business unit, or contact your administrator to request authorization to create password policy for the selected business unit.

**Administrator response:** If appropriate, update the access controls to grant the user authorization to create password policy for the business unit.

---

**CTGIMU059E** The account(s) cannot be assigned with the specified ownership type because the credential(s) are in the vault. accounts

**Explanation:** The system does not support individual account in the credential vault.

**User response:** Delete the credential of the listed
accounts from the vault. Or Select non individual ownership type when assigning accounts to another user.

CTGIMU060E  The Change password at next logon cannot be set if the WebSphere account repository is not ITIM service.

Explanation: If the ITIM service is not an authentication user repository the password of an ITIM account cannot be changed at all.

User response: Do not enable Change password at next logon.

CTGIMU061E  An error occurred while transferring the organization container.

CTGIMU090E  The SQL query formed is invalid. Please check logs for more details.

Explanation: The SQL query formed in the designed report is invalid. Please check logs for more details.

Administrator response: Review the log files for additional information about the error.

CTGIMU101E  An error occurred while trying to create the service.

Explanation: The service cannot be created because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU102E  An error occurred while trying to change the service.

Explanation: The service cannot be changed because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU103E  An error occurred while trying to delete the service.

Explanation: The service cannot be deleted because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU104E  An error occurred while trying to change the service. Check the prerequisites for the services.

Explanation: The change that you requested cannot be completed because two or more services have prerequisites on each other.

Administrator response: Change at least one of the prerequisites on one of the services to remove the conflict, and try the operation again.

CTGIMU105E  The reconciliation operation failed.

Explanation: The reconciliation could not be performed.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU106E  An error occurred while retrieving the list of service types.

Explanation: The list of service types cannot be retrieved because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU107W  The connection to the specified service cannot be established. Verify the service information, and try again.

Explanation: The connection test failed.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU109E  The services cannot be deleted for the following reasons: completion$errors

Explanation: The displayed errors identify the reasons why the request to delete the specified services failed.

Administrator response: Correct the cause of each error, and try the operation again. If the problem persists, review the log files to determine the source of the errors.
CTGIMU110W • CTGIMU119E

CTGIMU110W  Some of the services cannot be deleted for the following reasons: completion_errors

Explanation: The displayed errors identify the reasons why the request to delete the specified services failed for at least one service.

Administrator response: Correct the cause of each error, and try the operation again. If the problem persists, review the log files to determine the source of the errors.

CTGIMU111E  The specified reconciliation schedule cannot be set.

Explanation: The reconciliation schedule could not be set because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU112E  An error occurred while trying to create the password policy.

Explanation: The password policy cannot be created because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU113E  An error occurred while trying to change the password policy.

Explanation: The password policy cannot be completed because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU114E  An error occurred while trying to delete the password policy.

Explanation: The password policy cannot be deleted because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU115E  The password rule must contain a numeric value within the range of zero to sixty-four, inclusive.

Explanation: The password rule contains a non-numeric value or a value greater than sixty-four.

Administrator response: Specify a numeric value within the range of zero to sixty-four, inclusive, and try the operation again.

CTGIMU116E  An error occurred while retrieving the services covered by the password policy.

Explanation: The services associated with the password policy cannot be retrieved because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU117E  None of the password policies can be deleted for the following reasons: completion_errors

Explanation: The displayed errors identify the reasons why the request to delete the password policies failed.

Administrator response: Correct the cause of each error, and try the operation again. If the problem persists, review the log files to determine the source of the errors.

CTGIMU118W  Some of the password policies cannot be deleted for the following reasons: completion_errors

Explanation: The displayed errors identify the reasons why the request to delete the password policies failed for some of the policies. At least one password policy was deleted successfully.

Administrator response: Correct the cause of each error, and try the operation again. If the problem persists, review the log files to determine the source of the errors.

CTGIMU119E  You are not authorized to create a service in the business_unit_name business unit. Try selecting another business unit.

Explanation: Your current scope of authority does not allow you to perform the Create Service task in the currently selected business unit.

User response: To create a service, select a business unit for which you are authorized. Otherwise, contact your system administrator to obtain the authority to
perform the task, then try the operation again.

Administrator response: Check the access controls to ensure that the operator has the proper authorization to perform the task on the specified business unit.

CTGIMU120E  The specified password policy must apply to at least one service.

Explanation: The request did not complete because the specified password policy does not have any associated services.

Administrator response: Ensure that at least one service is associated with the password policy, then try the operation again.

CTGIMU123E  An error occurred while retrieving the service type. The service associated with the specified operation might have been deleted.

Explanation: The service type cannot be retrieved because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU124E  At least one service must be associated with this policy.

Explanation: A policy must have at least one associated service.

Administrator response: Specify the service to which the policy applies, and try the operation again.

CTGIMU125E  An internal error occurred: an invalid adoption rule exists.

Explanation: An adoption rule was detected that is not valid.


CTGIMU126E  A service must be associated with the adoption rule before mapping account attributes to user attributes in the adoption rule.

Explanation: The adoption rule is not associated with a service so you cannot assign account attributes to it.

Administrator response: Associate a service with the adoption rule, and try the operation again.

CTGIMU127E  An internal error occurred: an entitlement was not located for the specified service. The service might have been deleted already.

Explanation: An entitlement was detected that is not associated with a service.


CTGIMU129E  An error occurred while accessing a property of the service.

Explanation: A service property cannot be determined because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU130E  No reconciliable service types are installed.

Explanation: Default service types are installed during product installation and configuration. If these service types have been deleted and no service types have been defined, you must install a service type before you can define adoption rules for a specific service type.

Administrator response: Define a new service type, and try the operation again.

CTGIMU131E  An error occurred while loading accounts.

Explanation: The accounts associated with the request are not available because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU132E  The password policy rules are not valid.

Explanation: One or more specified rules are not valid, or one or more rules are conflicting in the password policy.

Administrator response: Ensure that the password
policy rules are valid and do not conflict, and try the operation again.

---

CTGIMU133E  The following services are already assigned to one or more adoption rules:

```
service_names
```

Explanation: The services displayed in the message are already assigned to one or more adoption rules and cannot be assigned.

Administrator response: Verify that the specified services are assigned to the appropriate adoption rules. You can unassign a service from an adoption rule and reassign it to another adoption rule.

---

CTGIMU134E  An error occurred while trying to delete the rule_names adoption rules.

Explanation: The specified adoption rules were not deleted because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

---

CTGIMU135E  An error occurred while trying to create the identity policy.

Explanation: The specified identity policy was not created because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

---

CTGIMU136E  An error occurred while trying to change the identity policy.

Explanation: The specified changes were not applied to the identity policy because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

---

CTGIMU137E  An error occurred while trying to delete the identity policy.

Explanation: The specified identity policy was not deleted because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

---

CTGIMU138E  The identity rule must have a non-negative numeric value.

Explanation: The identity rule must have a whole number that is equal to or greater than zero.

Administrator response: Specify a positive value, and try the operation again.

---

CTGIMU139E  An error occurred while retrieving the services associated with the identity policy.

Explanation: The list of identity policies was not retrieved because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

---

CTGIMU140W  An error occurred while trying to retrieve the user attributes.

Explanation: The list of user attributes that can be set for an identity policy was not retrieved because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

---

CTGIMU141E  The operation cannot complete because an authorization error occurred. You might not have the proper authority to complete the operation, or the identity policy associated with the operation was removed while the operation was in progress.

Explanation: You are not authorized to perform the attempted task. If the identity policy associated with the operation is removed from the system after you start the operation, the access check will fail and return an authorization failure.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.
The selected service type has been already assigned to one or more adoption rules.

**Explanation:** The selected service type chosen has been already assigned to one or more adoption rules and cannot be assigned.

**Administrator response:** Verify that the specified service type have been assigned to the appropriate adoption rules. You can unassign a service type from an adoption rule and reassign it to another adoption rule.

---

This identity policy contains a rule that is not valid.

**Explanation:** At least one rule in this policy is not valid.

**Administrator response:** Review the log files to determine the source of the error. If you cannot isolate the problem, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmpr=tivman.

---

No service types are installed. Install a service type and define a service to assign an identity policy.

**Explanation:** An identity type is applied to one or more services to implement and enforce identity rules.

**Administrator response:** Install a service and create an instance of the installed service, then add the service to an identity policy.

---

An error occurred while determining if any policies apply to the following service: `service_name`

**Explanation:** The password and identity policies associated with the displayed service cannot be determined because an error occurred during processing.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

---

The selected service type has been deleted because at least one password policy or identity policy is associated with it.

**Explanation:** You cannot delete the service until you delete the service from all associated password and identity policies.

**Administrator response:** Remove all policy associations for the service, and try the operation again.

---

An error occurred while trying to locate the global password policy.

**Explanation:** The global password policy associated with the request was not found because an error occurred during processing.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

---

An error occurred while trying to determine if the password dictionary is in use.

**Explanation:** The request could not be completed because an error occurred during processing.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

---

The specified operation only supports service instances.

**Explanation:** The specified task cannot be performed unless a service name is specified.

**Administrator response:** Specify a service name and try the operation again.

---

An error occurred while trying to locate the identity policy for IBM Security Identity Manager user IDs.

**Explanation:** The identity policy associated with the request was not found because an error occurred during processing.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

---

An internal error occurred: the current user is not authorized to add members to the group.

**Explanation:** An operation caused an internal error to occur.

CTGIMU152E  An error occurred while members were being added to the group:

```
error_messages
```

**Explanation:** The specified members cannot be added to the group because an error occurred during processing.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

---

CTGIMU153E  An error occurred while creating the group_name group.

**Explanation:** The specified group cannot be created because an error occurred during processing.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

---

CTGIMU154E  An error occurred while members were being removed from the group:

```
error_messages
```

**Explanation:** The members cannot be removed from the group because an error occurred during processing.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

---

CTGIMU155E  An error occurred while deleting the group_name group.

**Explanation:** The group cannot be deleted because an error occurred during processing.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

---

CTGIMU156E  An error occurred while updating the group_name group.

**Explanation:** The specified group cannot be updated with the changes because an error occurred during processing.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

---

CTGIMU157E  An error occurred while retrieving the group members.

**Explanation:** The group members cannot be determined because an error occurred during processing.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

---

CTGIMU158E  An error occurred while retrieving the group members.

**Explanation:** The group members cannot be determined because an error occurred during processing.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

---

CTGIMU159E  An error occurred while retrieving the group members.

**Explanation:** The group members cannot be determined because an error occurred during processing.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

---

CTGIMU160W  You cannot delete group_name group that has members. Remove all members from the group, then try the operation again.

---

CTGIMU161E  You are not authorized to assign user_name to a group.

**Explanation:** Your current scope of authority does not allow you to assign groups for the specified user.

**User response:** Contact your system administrator to obtain the authority to assign groups for the user.

**Administrator response:** Check the access controls to ensure that the operator has the proper authorization to assign groups for the user.

---

CTGIMU162E  Delete operation failed for all groups.

**Explanation:** Failed to delete all Groups due to some reason.

**Administrator response:** Remove any unused users from the group.
CTGIMU163E You are not authorized to perform this operation.
Explanation: You are not authorized to perform this operation.

CTGIMU164E You are not authorized to delete following groups group_name.
Explanation: Failed to delete Groups due to some reason.

CTGIMU165E An error occurred while creating a role.
Explanation: The system was not able to create a role based on the provided input.
Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMU166E Failed to delete following roles: role_name. The role(s) might be deleted already.
Explanation: The system was not able to delete the roles.
Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMU167E An error occurred while updating the role.
Explanation: The system was not able to update the role.
Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMU168E An error occurred while retrieving detailed information for the role.
Explanation: The system was not able retrieve detailed information for the role.
Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMU169E An error occurred while retrieving the members for role_name role.
Explanation: The system was not able to retrieve the members for the role.
Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMU170E An error occurred while retrieving a role for the user.
Explanation: The system was not able to retrieve a role for the user.

CTGIMU171E You are not authorized to add following members to the role_name role: member_name.
Explanation: The system was not able to add members to the role.
Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMU172E You are not authorized to remove following members from the role_name role: member_name.
Explanation: The system was not able to remove members from the role.
Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMU173E An error occurred while retrieving container of the role.
Explanation: The system was not able to retrieve the container of the role.
Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMU174E The static and dynamic roles cannot be deleted at the same time because only dynamic roles support scheduling.
Explanation: Dynamic roles need to be scheduled; therefore, you cannot delete dynamic roles with static roles.
User response: You cannot select both static and dynamic roles to be deleted. Select either static or dynamic roles.

CTGIMU175E You are not authorized to delete following roles role_name.
Explanation: Failed to delete roles to some reason.
Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.
<table>
<thead>
<tr>
<th>Error Code</th>
<th>Error Message</th>
</tr>
</thead>
<tbody>
<tr>
<td>CTGIMU176E</td>
<td>You are not authorized to perform this operation.</td>
</tr>
<tr>
<td>CTGIMU177E</td>
<td>Failed to delete role role_name as it is used by some provisioning policy.</td>
</tr>
<tr>
<td>CTGIMU178W</td>
<td>The list_of_role_names_with_user_members role has user members, and/or the list_of_role_names_with_role_members role has child roles. You cannot delete roles that have either user members or child roles. Remove all user members and child roles from the role, and then try the operation again.</td>
</tr>
<tr>
<td>CTGIMU179W</td>
<td>Removal of dynamic role(s) from people is not allowed by the system.</td>
</tr>
<tr>
<td>CTGIMU180E</td>
<td>Failed to delete selected roles. The roles might be deleted already.</td>
</tr>
<tr>
<td>CTGIMU181E</td>
<td>An error occurred while removing members from role_name role. Members might be removed already.</td>
</tr>
<tr>
<td>CTGIMU182E</td>
<td>An error occurred while removing members from group_name group. Members might be removed already.</td>
</tr>
<tr>
<td>CTGIMU183E</td>
<td>The role role_name could not be deleted because it is in use by one or more separation of duty policies: policy_names.</td>
</tr>
<tr>
<td>CTGIMU184E</td>
<td>An error occurred while searching for the roles.</td>
</tr>
<tr>
<td>CTGIMU185E</td>
<td>An error occurred while adding members to the role_name role.</td>
</tr>
<tr>
<td>CTGIMU186E</td>
<td>An error occurred while retrieving the parent roles for the role_name role.</td>
</tr>
<tr>
<td>CTGIMU187E</td>
<td>Adding member_role_name to parent_role_name violates the following separation of duty policies. Select other roles, policy_rule.</td>
</tr>
</tbody>
</table>
CTGIMU188E Failed to transfer the following roles role_name.

Explanation: Your current scope of authority does not allow you to transfer the specified roles.

User response: Contact your system administrator to obtain the authority to transfer roles.

CTGIMU189E Roles from different organizations cannot be moved.

Explanation: Moving roles from different organizations is not allowed.

User response: Select roles from the same organization to move.

CTGIMU201E An error occurred while deleting the access_control_name access control item.

Explanation: The access control item cannot be deleted because an error occurred during processing.

Administrator response: Complete these steps: Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

CTGIMU202E A communication error occurred while trying to delete the access_control_name access control item.

Explanation: Communication was interrupted while processing the request to delete the specified access control item.

Administrator response: Complete these steps: Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

CTGIMU203E An error occurred while deleting the access_control_name access control item.

Explanation: The specified access control item cannot be deleted because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU204E A communication error occurred while updating the access_control_name access control item.

Explanation: Communication was interrupted while processing the request to update the specified access control item.

Administrator response: Complete these steps: Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

CTGIMU205E An error occurred while updating the access_control_name access control item.

Explanation: The specified access control item cannot be updated because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

CTGIMU206E An communication error occurred while creating the access_control_name access control item.

Explanation: Communication was interrupted while processing the request to create the specified access control item.

Administrator response: Complete these steps: Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

CTGIMU207E An error occurred while creating the access_control_name access control item.

Explanation: The specified access control item cannot be created because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.
CTGIMU208E  A communication error occurred while searching on access control items.
Explanation: Communication was interrupted while searching on access control items.
Administrator response: Complete these steps: Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs. If the problem persists, check IBM Electronic Support for additional information.

CTGIMU209E  An error occurred while searching on access control items.
Explanation: The search for access control items failed because an error occurred during processing.
Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs. If the problem persists, check IBM Electronic Support for additional information.

CTGIMU210E  Communication was interrupted while retrieving the list of object classes for the category_name object category.
Explanation: The request failed because program communication was interrupted.
Administrator response: Complete these steps: Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs. If the problem persists, check IBM Electronic Support for additional information.

CTGIMU211E  An error occurred while retrieving the list of object classes for the category_name object category.
Explanation: The request failed because an internal error occurred.
Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs. If the problem persists, check IBM Electronic Support for additional information.

CTGIMU212E  Communication was interrupted while retrieving the list of groups that are associated with the access_control_name access control.
Explanation: The list of groups associated with the specified access control could not be retrieved because program communication was interrupted.
Administrator response: Complete these steps: Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs. If the problem persists, check IBM Electronic Support for additional information.

CTGIMU213E  An error occurred while retrieving the list of groups that are associated with the access_control_name access control.
Explanation: The list of groups associated with the specified access control item cannot be retrieved because an error occurred during processing.
Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs. If the problem persists, check IBM Electronic Support for additional information.

CTGIMU214E  The option selected requires you to add at least one group.
Explanation: You must specify at least one group if the current option is selected.
Administrator response: Specify at least one group and try the operation again.

CTGIMU215E  An error occurred while retrieving the list of access control owners.
Explanation: One or more of the groups specified as an access control owner in the current business unit could not be retrieved.
Administrator response: Verify the authorization privileges of the user and try again.

CTGIMU216E  An error occurred while saving the list of access control owners.
Explanation: The list of access control owners was not saved due to a system error.
Administrator response: Verify the authorization privileges of the user and try again.
You are not authorized to manage access controls in the selected business unit.

Explanation: You must have the correct authority to configure access controls in the selected business unit.

Administrator response: Verify that the user is a member of an ACI owner group for the selected business unit.

An error occurred while searching for the requests.

Explanation: The list of requests cannot be retrieved because an error occurred during processing.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

An error occurred while retrieving activities.

Explanation: The activities cannot be retrieved because an error occurred during processing.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

An error occurred while trying to cancel the request_type requests. messages

Explanation: The specified requests cannot be cancelled because an error occurred during processing.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

An error occurred while trying to run the following recertification policies: recertification_policy_list

Explanation: The specified recertification policies could not run because of an unexpected error.

User response: Contact your system administrator to determine why the specified recertification policies could not run.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

An error occurred while trying to run the number_of_recertification_policies of the selected recertification policies.

Explanation: The recertification policies could not run because of an unexpected error.

User response: Contact your system administrator to determine why the recertification policies could not run.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.
CTGIMU274E • CTGIMU305E

CTGIMU274E  No targets are specified. Click Add... to search for and select targets for this policy.

Explanation:  No targets are specified for the policy. Specify at least one target for this policy.

CTGIMU275E  No resource targets are currently selected. At least one resource target must be specified.

Explanation:  The current selections do not include any resource targets. Change your selections so that the policy includes a resource target.

User response:  Change your selections to include at least one resource target, or cancel the operation.

CTGIMU276W  One or more targets referenced by this recertification policy can not be resolved and might have been deleted.

Explanation:  When the recertification policy was created or last modified, it specified a resource target that existed at that time. Subsequently the specified target might have been deleted from the system. The recertification policy still references the target but can no longer resolve the target. You might need to change the target scope selection or specify a new target before saving the recertification policy.

Administrator response:  Verify that the recertification policy is still applicable and make any necessary adjustments to the targets specified.

CTGIMU277W  You have not made a selection for all of the items in the recertification activity. The impact shown is based on your current selections.

Explanation:  The recertification activity contains items for which you have not yet made a decision. The impact information displayed is based only on the decisions that you have made. The impact might change after you make a decision on the remaining items.

CTGIMU279E  An error occurred while trying to determine the impact of your recertification decisions.

Explanation:  A preview of the impact of your recertification decisions cannot be displayed because an error occurred during processing.

Administrator response:  Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs looking for workflow designer parameter-related errors.

CTGIMU301E  An error occurred while loading workflow designer parameters: error_value

Explanation:  The workflow designer parameters cannot be processed.

Administrator response:  Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs looking for workflow designer parameter-related errors.

CTGIMU302W  A group name must be specified for the participant type.

Explanation:  No group name is specified for the Group participant type.

Administrator response:  Use the search function to retrieve a list of group names or change the participant type to something other than Group, and try the operation again.

CTGIMU303E  Please take care of all the invalid (yellow) nodes and links first. Make sure all the nodes are connected and all the required properties are set for each node. Also, make sure the transition condition is set for each link.

Explanation:  The activities for the workflow specified using the advanced method are not valid.

Administrator response:  Modify the activities to correct the problem. Activities that are not valid are shown in yellow.

CTGIMU304W  A group name must be specified for the escalation participant type.

Explanation:  No group name is specified for the Group escalation participant type.

Administrator response:  Use the search function to retrieve a list of group names or change the escalation participant type to something other than Group, and try the operation again.

CTGIMU305E  You are not authorized to change the selected workflow.

Explanation:  Workflows can only be changed by authorized users.

User response:  Contact your system administrator to obtain the authority to change the specified workflow, and try the operation again.

Administrator response:  Check the access controls to ensure that the operator has the proper authorization to change the specified workflow.
CTGIMU306E  The request for information activity cannot be created or changed because no account types could be found.

Explanation: In order to create or change a request for information activity, at least one account type must exist. No account types could be found.

User response: Contact your system administrator to ensure that at least one account type is defined in the system.

Administrator response: Check the service types to ensure that at least one service type is installed that specifies an account profile.

CTGIMU308E  An error occurred while trying to create or update this mail activity.

Explanation: The mail activity could not be created or updated because an error occurred during processing. For example, the content of the mail activity might not be syntactically valid.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs, looking for problems such as template validation errors.

CTGIMU309E  You are not authorized to create a workflow for the selected business unit. Select another business unit or cancel the operation.

Explanation: You might only be authorized to create workflows for certain business units.

User response: Try selecting another business unit, or contact your administrator to request authorization to create a workflow for the selected business unit.

Administrator response: If appropriate, update the access controls to grant the user authorization to create a workflow for the business unit.

CTGIMU311E  You are not authorized to delete the following workflows: workflow_list

Explanation: Workflows can only be deleted by authorized users. Additionally, the deletion of default account request workflows for organizations is not permitted by any user.

User response: Contact your system administrator to obtain the authority to delete the specified workflows, and try the operation again.

Administrator response: Check the access controls to ensure that the operator has the proper authorization to delete the displayed workflows.

CTGIMU312E  You are not authorized to delete number_of_workflows of the selected workflows.

Explanation: Workflows can only be deleted by authorized users. Additionally, the deletion of default account request workflows for organizations is not permitted by any user.

User response: Contact your system administrator to obtain the authority to delete the workflows, and try the operation again.

Administrator response: Check the access controls to ensure that the operator has the proper authorization to delete the workflows.

CTGIMU313E  You are not authorized to delete any of the selected workflows.

Explanation: Workflows can only be deleted by authorized users. Additionally, the deletion of default account request workflows for organizations is not permitted by any user.

User response: Contact your system administrator to obtain the authority to delete the workflows, and try the operation again.

Administrator response: Check the access controls to ensure that the operator has the proper authorization to delete the specified workflows.

CTGIMU314E  You cannot delete the following default account request workflows: workflow_list

Explanation: You are trying to delete default account request workflow(s), used by the default provisioning policies.

User response: Additionally, the deletion of default account request workflows for organizations is not permitted by any user.

Administrator response: Additionally, the deletion of default account request workflows for organizations is not permitted by any user.

CTGIMU315E  You cannot delete the selected number_of_workflows default account request workflows.

Explanation: You are trying to delete default account request workflow(s), used by the default provisioning policies.

User response: Additionally, the deletion of default account request workflows for organizations is not permitted by any user.

Administrator response: Additionally, the deletion of default account request workflows for organizations is not permitted by any user.
CTGIMU316E  An error occurred while trying to delete the workflow.

Explanation: The workflow cannot be deleted because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the request persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmpr=tivman.

CTGIMU317E  An error occurred while trying to delete the workflow.

Explanation: The workflow cannot be deleted because an error occurred during processing.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU318E  An error occurred while retrieving the workflow activity.

Explanation: The workflow activity cannot be retrieved because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the request occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU319E  An error occurred while trying to save your changes to the workflow.

Explanation: The workflow cannot be saved because an error occurred. Another user might have changed the state of the workflow.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the request occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU320E  An error occurred while trying to change the workflow.

Explanation: The workflow cannot be changed because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the request occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU321E  An error occurred while trying to delete the workflow.

Explanation: The workflow cannot be deleted because an error occurred during processing.

CTGIMU322E  An error occurred while loading the information associated with the request.

Explanation: The information associated with the request cannot be retrieved because an error occurred during processing.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU323E  An error occurred while trying to delete number_of_workflows workflows.

Explanation: The workflows cannot be deleted because an error occurred during processing, or because the workflows do not exist. The workflows might be referenced by provisioning policies, or another user might have deleted the workflows.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the request occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU324E  An error occurred while trying to delete number_of_templates mail templates.

Explanation: The mail templates cannot be deleted because an error occurred during processing, or because the templates do not exist. Another user might have deleted the templates.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the request occurs again, review the log files, beginning with the IBM Security Identity Manager logs.
CTGIMU325E An error occurred while trying to retrieve the global workflow.

Explanation: The specified global workflow cannot be retrieved because an error occurred during processing, or because the workflow does not exist. Another user might have deleted the workflow.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU326E You cannot delete all associated services because this account request workflow contains at least one RFI activity.

Explanation: The services cannot be deleted because at least one incomplete RFI activity is associated with this account request workflow.

Administrator response: You can delete individual services that do not have associated incomplete activities. After all associated activities are completed or cancelled, you can delete all services associated with this workflow.

CTGIMU327E A mail template with this name already exists. Specify a different name and try again.

CTGIMU328E An error occurred while trying to retrieve the default provisioning policy.

Explanation: The specified default provisioning policy cannot be retrieved because an error occurred during processing, or because the policy does not exist. Another user might have deleted the policy.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU329E An error occurred while trying to update the provisioning policy.

Explanation: The policy cannot be updated because an error occurred during processing, or because the specified policy does not exist. Another user might have deleted the policy.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU330E No message template was specified for the mail activity.

Explanation: To create a workflow mail activity, you must select a mail template from the table of templates, or create a new message.

Administrator response: Select an mail template or click Create or Create Like to create a new message.

CTGIMU331E An error occurred while trying to delete the {'notice_template_names'} recertification policies.

Explanation: The specified recertification policies cannot be deleted because an error occurred during processing, or because the policies do not exist. Another user might have deleted the policies.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU332E An error occurred while trying to delete the {'notice_template_names'} notice templates.

Explanation: The specified templates cannot be deleted because an error occurred during processing, or because they do not exist. Another user might have deleted the templates.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU333E A participant notice is not selected from the suspend notices table.

Explanation: You must select a participant notice to use from the notices table.

Administrator response: Select a notice from the suspend notices table, and try the operation again.

CTGIMU334E A confirmation notice is not selected from the notices table.

Explanation: You must select a confirmation notice to use from the notices table.

Administrator response: Select a notice from the notices table, and try the operation again.
CTGIMU335E • CTGIMU347W

CTGIMU335E An error occurred while retrieving notification templates.

Explanation: The request did not complete because the notification templates policy cannot be retrieved.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU336E A service was not selected. Select a service on the target tab and try again.

CTGIMU337E A notice template with this name already exists. Specify a different name and try again.

CTGIMU338E The following target or targets cannot be associated with this recertification policy because it is already associated with another policy: recert_names

Explanation: Only one recertification policy can be associated with a service or access.

Administrator response: Ensure that a single recertification policy is associated with the service or access, and try the operation again.

CTGIMU339E An error occurred while trying to save a recertification policy.

Explanation: The recertification policy was not saved because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU340E An error occurred while trying to retrieve recertification policies.

Explanation: The recertification policies could not be retrieved because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU341E An error occurred while trying to delete a recertification policy.

Explanation: The recertification policy could not be deleted because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU342E An error occurred while trying to create or update this notice template.

Explanation: The notice template could not be created or updated because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU343E An error occurred while trying to delete the notice template.

Explanation: The notice template could not be deleted because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU344E A default notice template cannot be modified nor deleted.

CTGIMU345E The participant notice is no longer in the system.

Explanation: If a participant notice template selected has been deleted from the system, you must select a new participant notice to use from the notices table.

Administrator response: Select a new participant notice from the notices table, save the policy, and try the operation again.

CTGIMU346E The confirmation notice is no longer in the system.

Explanation: If a selected confirmation notice template has been deleted, you must select a new confirmation notice from the notices table.

Administrator response: Select a confirmation notice from the notices table, save the policy, and try the operation again.

CTGIMU347E The recertification policy could not be deleted because it is no longer in the system. The policy probably was deleted by another user.

Explanation: The specified recertification policy probably was removed by another user before your
request could be completed.

**Administrator response:** No action is required because the policy is already deleted.

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**CTGIMU348W** The request for information activity definition could not be edited because the service that was used to create on no longer exists. Either add a service and update the activity definition, or delete this activity definition.

**Explanation:** The service or services that was used to create the request for information activity has been deleted.

**Administrator response:** Either add a service and reconfigure the RFI, or delete the RFI and create a new one.

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**CTGIMU349E** The following specified services are already assigned to a workflow definition: service_names

**Explanation:** The listed service or services have already been assigned to a workflow definition.

**Administrator response:** Remove the services that are already assigned to a different workflow and try again. Alternatively, unassign the listed services from their workflow definitions and try again.

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**CTGIMU350E** Select at least one attribute before saving the Request for Information activity.

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**CTGIMU351E** An error occurred while trying to delegate the to-do list.

**Explanation:** The list of to-dos cannot be delegated because an error occurred during processing.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

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**CTGIMU352E** The specified user, user_name, does not have a IBM Security Identity Manager account.

**Explanation:** The request failed because an internal error occurred.


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**CTGIMU353E** An error occurred while saving the activity.

**Explanation:** The activity cannot be saved because an error occurred during processing.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

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**CTGIMU354E** An error occurred while delegating an activity.

**Explanation:** An activity cannot be delegated because an error occurred during processing.

**User response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

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**CTGIMU355E** An error occurred while trying to lock a to-do activity.

**Explanation:** A to-do activity cannot be locked because an error occurred during processing.

**User response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

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**CTGIMU356E** An error occurred while trying to retrieve the information for the specified user.

**Explanation:** The information for the specified user cannot be retrieved because an error occurred during processing.

**User response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.
CTGIMU358E  An error occurred while trying to unlock the specified to-do item.

Explanation: The specified to-do item cannot be unlocked because an error occurred during processing.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU359E  The to-do item cannot be delegated to the specified user because that user does not have an active IBM Security Identity Manager account.

Explanation: The user selected as a delegate for the to-do item has been suspended.

Administrator response: Ensure that the user designated as the delegate of the to-do item is defined as an active ITIM user, and try the operation again.

CTGIMU360E  The specified ending date must be later than the specified starting date. Ensure that the dates are in the correct order, and try the operation again.

CTGIMU361E  An error occurred while retrieving the request changes for the activity.

Explanation: The account attributes were not retrieved in order to display in the Activity panels.

Administrator response: A possible cause of this problem is the participant does not have the authority to view account attributes. Ensure that the the participant has the necessary authority to review account information.

CTGIMU362E  The following activities could not be assigned because they are locked by another user: activity_names

Explanation: The operation cannot complete because the user ID used to forward the activity does not have the activity locked. The activity is locked by another user.

Administrator response: Contact the system administrator or the lock owner to remove the lock, and try the operation again.

CTGIMU363E  Activities cannot be delegated for user because the user does not have an active IBM Security Identity Manager account.

Explanation: The selected user does not have any active IBM Security Identity Manager account. So the activities for the user cannot be delegated.

User response: Ensure that the user selected for delegation has an active IBM Security Identity Manager account.

Administrator response: Ensure that the user selected for delegation has an active IBM Security Identity Manager account.

CTGIMU364E  The following activities could not be completed because they might have completed, aborted, escalated or timed out: activity_names

CTGIMU365E  An error occurred while retrieving the logged in IBM Security Identity Manager user.

Explanation: The logged in IBM Security Identity Manager user cannot be retrieved because an error occurred during processing.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU366E  An error occurred while retrieving the delegates ITIM account.

CTGIMU367E  An error occurred while retrieving the delegation schedule.

CTGIMU368E  An error occurred while retrieving the delegates.

Explanation: Your current scope of authority does not allow you to perform the selected task.

User response: Contact your system administrator to obtain the authority to perform the task on the users that are listed, and try the operation again.

Administrator response: Check the access controls to ensure that the operator has the proper authorization to perform the task on the users that are listed.
You are not authorized to perform operation of delegates.

Explanation: Your current scope of authority does not allow you to perform the selected task.

User response: Contact your system administrator to obtain the authority to perform the task on the users that are listed, and try the operation again.

Administrator response: Check the access controls to ensure that the operator has the proper authorization to perform the task on the users that are listed.

An error occurred while adding delegates.

An access was not selected. Select an access on the target tab and try again.

An error occurred while modifying delegates.

An error occurred while deleting delegates.

The delegation schedules for account of user cannot be found. These schedules might have been cancelled already.

Explanation: The delegation schedules cannot be found for the delegator's account in the directory server. The delegation schedules might have been cancelled before your request completed.

User response: Verify that the delegation schedules exist. The delegation schedules might have been concurrently cancelled or modified by another user of the system.

Administrator response: Verify that the delegation schedules exist. The delegation schedules might have been concurrently cancelled or modified by another user of the system.

You are not able to lock the following activities because you are not an owner of the activities.

Explanation: The user is not an owner of Selected to-do items.

User response: Verify that participant of this recertification activity.

Administrator response: Verify that participant of this recertification activity.

You are not able to lock the activities because you are not an owner of the activities.

Explanation: The user is not an owner of these to-do items.

User response: Verify that participant of this recertification activity.

Administrator response: Verify that participant of this recertification activity.

The following delegation schedules cannot be cancelled because they might have been concurrently cancelled or modified by another user of the system.

Explanation: These delegation schedules cannot be found for the delegator's account in the directory server. The delegation schedules might have been cancelled before your request completed.

User response: Verify that the delegation schedules exist. The delegation schedules might have been concurrently cancelled or modified by another user of the system.

The activities cannot be retrieved because they might have completed, aborted, escalated or timed out.

Explanation: Activities already completed, aborted, escalated or timed out and User might not have refreshed the To-do Lists.

User response: Refresh the To-Do Lists.
CTGIMU381E  •  CTGIMU402E

Administrator response:  Refresh the to-do Lists.

CTGIMU381E  The following delegation schedules cannot be modified because they might have been concurrently cancelled or modified by another user of the system.

delegation_schedule_

Explanation:  These delegation schedules cannot be found for the delegator's account in the directory server. The delegation schedules might have been cancelled or modified before your request completed.

User response:  Verify that the delegation schedules exist. The delegation schedules might have been concurrently cancelled or modified by another user of the system.

Administrator response:  Verify that the delegation schedules exist. The delegation schedules might have been concurrently cancelled or modified by another user of the system.

CTGIMU382E  delegation_schedules_number delegation schedules cannot be modified because they might have been concurrently cancelled or modified by another user of the system.

delegation_schedule_

Explanation:  These delegation schedules cannot be found for the delegator's account in the directory server. The delegation schedules might have been cancelled or modified before your request completed.

User response:  Verify that the delegation schedules exist. The delegation schedules might have been concurrently cancelled or modified by another user of the system.

Administrator response:  Verify that the delegation schedules exist. The delegation schedules might have been concurrently cancelled or modified by another user of the system.

CTGIMU383E  The todo_activities_count activities are not valid. These to-do list items might have been completed, aborted, escalated or timed out.

todo_activities_count

Explanation:  Activities already completed, aborted, escalated or timed out and User might not have Refersh the To-Do Lists.

User response:  Referesh the To-Do Lists.

Administrator response:  Referesh the to-do Lists.

CTGIMU385E  One or more delegate accounts could not be resolved. The accounts might have been deleted or renamed.

delegation_schedules_number delegation_schedule_

Explanation:  The delegate accounts could not be found in the directory server. The accounts might have been deleted or renamed.

Administrator response:  Verify that the delegate accounts exist.

CTGIMU386E  The activity could not be saved because it is locked by lock_owner_name.

Explanation:  The activity can only be saved if it is unlocked, or if it is locked by the user attempting to save the activity.

User response:  Contact the system administrator or the lock owner to remove the lock, and try the operation again.

Administrator response:  Complete these steps: If another error is displayed, correct the cause of that error. Reload the activity, repeat your selections, and try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU387E  An error occurred while submitting the workflow activity.

Explanation:  The workflow activity cannot be completed because an error occurred during submission.

User response:  Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response:  Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU401E  An error occurred while trying to add a user.

Explanation:  The user cannot be created because an error occurred during processing.

User response:  Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response:  Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU402E  An error occurred while trying to change the user attributes.

Explanation:  The user attributes cannot be changed because an error occurred during processing.

User response:  Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response:  Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.
CTGIMU403E An error occurred while searching for users that meet the specified criteria.

Explanation: The search operation did not complete successfully because an error occurred during processing.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU404E An error occurred while trying to delete the specified user.

Explanation: The specified user cannot be deleted because an error occurred during processing.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU405E No users were found using the specified search criteria.

Explanation: No users matched the specified search criteria.

User response: Change the search criteria, and try the operation again.

CTGIMU406E An error occurred while trying to retrieve role assignment data for the specified user.

Explanation: Either the person or the assigned role could not be located.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files to determine the source of the errors.

CTGIMU407E You cannot view role assignment data. Either you lack sufficient authorization, or there are no role assignment attributes that can be modified.

Explanation: If there are no role assignment attributes that can be modified, then you cannot view any role assignment data. If such role assignment attributes do exist, but you cannot view the data, then you do not have permission to access the data.

User response: Determine whether the roles have role assignment attributes that can be modified. If such role assignment attributes exist, contact your system administrator to obtain the necessary authority to perform the required tasks on the specified accounts. Then try the operation again.

Administrator response: Check the access controls to ensure that the operator has the proper authorization to perform the selected task on the displayed accounts. Make sure the roles have role assignment attributes that can be modified.

CTGIMU414E Some of the users cannot be suspended for the following reason: error_value

Explanation: The users cannot be suspended because of the displayed error condition. One or more of the specified users were suspended successfully.

User response: Correct the problem indicated in the error condition, and try the operation again. If the problem persists, contact your system administrator.

Administrator response: Correct the problem indicated in the error condition, and try the operation again. If the errors persist, review the log files to determine the source of the errors.

CTGIMU415E You are not authorized to update the specified user attributes.

Explanation: You do not have the authority to change the specified user attributes.

User response: Choose other attributes, and try the operation again. If the problem persists, contact your system administrator.

Administrator response: Check the access controls to ensure that the operator has the proper authorization controls for the specified user attributes, and try the operation again.

CTGIMU416E Some of the specified users were not restored for the following reason: error_value

Explanation: The request to restore the selected users failed because of the displayed error condition. Some of the users were restored.

User response: Correct the problem indicated in the error condition, and try the operation again. If the problem persists, contact your system administrator.

Administrator response: Correct the problem indicated in the error condition, and try the operation again.
again. If the errors persist, review the log files to
determine the source of the errors.

CTGIMU417E  An error occurred while trying to
update the specified user attributes.

Explanation: The user attributes cannot be updated
because an error occurred during processing.

User response: Complete these steps: If another error
is displayed, correct the cause of that error. Try the
operation again. If the problem persists, contact your
system administrator.

Administrator response: Complete these steps: If
another error is displayed, correct the cause of that
error. Try the operation again. If the problem persists,
review the log files, beginning with the IBM Security
Identity Manager logs.

CTGIMU418E  The users cannot be restored for the
following reason: error_value

Explanation: The request to restore the selected users
failed because of the displayed error condition. None of
the users were restored.

User response: Correct the problem indicated in the
error condition, and try the operation again. If the
problem persists, contact your system administrator.

Administrator response: Correct the problem
indicated in the error condition, and try the operation
again. If the errors persist, review the log files to
determine the source of the errors.

CTGIMU419E  The users cannot be suspended for the
following reason: error_value

Explanation: The request to suspend the selected users
failed because of the displayed error condition. None of
the users were suspended.

User response: Correct the problem indicated in the
error condition, and try the operation again. If the
problem persists, contact your system administrator.

Administrator response: Correct the problem
indicated in the error condition, and try the operation
again. If the errors persist, review the log files to
determine the source of the errors.

CTGIMU420E  An error occurred while trying to
suspend the specified user.

Explanation: The user cannot be suspended because
an error occurred during processing.

User response: Complete these steps: If another error
is displayed, correct the cause of that error. Try the
operation again. If the problem persists, contact your
system administrator.

Administrator response: Complete these steps: If
another error is displayed, correct the cause of that
error. Try the operation again. If the problem persists,
review the log files, beginning with the IBM Security
Identity Manager logs.

CTGIMU421E  An error occurred while trying to
restore the specified user.

Explanation: The user cannot be restored because an
error occurred during processing.

User response: Complete these steps: If another error
is displayed, correct the cause of that error. Try the
operation again. If the problem persists, contact your
system administrator.

Administrator response: Complete these steps: If
another error is displayed, correct the cause of that
error. Try the operation again. If the problem persists,
review the log files, beginning with the IBM Security
Identity Manager logs.

CTGIMU422E  An error occurred while trying to
retrieve the user attributes.

Explanation: The user attributes associated with the
request cannot be retrieved because an error occurred
during processing.

User response: Complete these steps: If another error
is displayed, correct the cause of that error. Try the
operation again. If the problem persists, contact your
system administrator.

Administrator response: Complete these steps: If
another error is displayed, correct the cause of that
error. Try the operation again. If the problem persists,
review the log files, beginning with the IBM Security
Identity Manager logs.

CTGIMU423E  You are not authorized to perform the
task_name task on the following users:
user_list

Explanation: Your current scope of authority does not
allow you to perform the selected task on the specified
users.

User response: Contact your system administrator to
to obtain the authority to perform the task on the users
that are listed, and try the operation again.

Administrator response: Check the access controls to
ensure that the operator has the proper authorization to
perform the task on the users that are listed.

CTGIMU424E  You are not authorized to perform the
task_name task on number_of_users of the
selected users.

Explanation: Your current scope of authority does not
allow you to perform the selected task on the specified
number of users.
User response: Contact your system administrator to obtain the authority to perform the task on the number of users that is listed, and try the operation again.

Administrator response: Check the access controls to ensure that the operator has the proper authorization to perform the task on the number of users that are listed.

CTGIMU425E You are not authorized to perform the task_name task on the selected users.

Explanation: Your current scope of authority does not allow you to perform the selected task on the specified users.

User response: Contact your system administrator to obtain the authority to perform the selected task on the specified users, and try the operation again.

Administrator response: Check the access controls to ensure that the operator has the proper authorization to perform the task on the specified users.

CTGIMU426E You are not authorized to perform the task_name task on the following users and their accounts: user_list

Explanation: Your current scope of authority does not allow you to perform the selected task on the listed users and their accounts. You might have the authority to delete the users but not the accounts.

User response: To delete the listed users and their accounts, contact your system administrator to obtain the authority to perform the task, then try the operation again.

Administrator response: Check the access controls to ensure that the operator has the proper authorization to perform the task on the specified users and accounts.

CTGIMU427E You are not authorized to perform the task_name task on number_of_users of the selected users and their accounts.

Explanation: Your current scope of authority does not allow you to perform the selected task on the specified number of users and their accounts. You might have the authority to delete the users but not the accounts.

User response: To delete the users and their accounts, contact your system administrator to obtain the authority to perform the task, then try the operation again.

Administrator response: Check the access controls to ensure that the operator has the proper authorization to perform the task on the specified users and accounts.

CTGIMU428E You are not authorized to perform the task_name task on the selected users while including accounts.

Explanation: Your current scope of authority does not allow you to perform the selected task on the specified users and their accounts. You might have the authority to delete the users but not the accounts.

User response: To delete the users and their accounts, contact your system administrator to obtain the authority to perform the task, then try the operation again.

Administrator response: Check the access controls to ensure that the operator has the proper authorization to perform the task on the specified users and accounts.

CTGIMU429E The user_name user cannot be located. The user might have been deleted.

Explanation: The specified user was not found. Another operation might have deleted the user.

User response: Ensure that the user still exists. If the user is still in the system, try the operation again. If the problem persists, contact your system administrator.

CTGIMU430E An error occurred while trying to retrieve the search attributes for the user type.

Explanation: The user attributes associated with the request cannot be retrieved because an error occurred during processing.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU431W You are not authorized to create users in the business_unit_name business unit. Try selecting another business unit.

Explanation: Your current scope of authority does not allow you to perform the Create User task in the currently selected business unit.

User response: To create a user, select a business unit for which you are authorized. Otherwise, contact your system administrator to obtain the authority to perform the task, then try the operation again.

Administrator response: Check the access controls to ensure that the operator has the proper authorization to perform the task on the specified business unit.
CTGIMU432E  An error occurred while transferring users to the business_unit_name business unit.

Explanation: An error occurred while transferring users from one business unit to another.

User response: A more detail message might appear below this error on the screen that provides more detail. If no further information is given, try the operation again. If the problem persists contact your system administrator.

Administrator response: Look for additional information in the message log. Ensure that the user has the proper access control level. Verify that the application server and the LDAP server are running properly.

CTGIMU433E  recertification_policy_name is not applicable to user_name. Select another recertification policy.

Explanation: The selected recertification policy is not applicable for the user. For example, the user or his resources might not match the scope of the policy, or there might be an outstanding recertification for this user and policy.

User response: Select another recertification policy and then run the policy.

CTGIMU434E  An error occurred while recertifying user_name.

Explanation: An error occurred while recertifying the user.

User response: A more detailed message might be displayed below this error. If no further information is given, try the operation again. If the problem persists contact your system administrator.

Administrator response: Look for additional information in the message log. Ensure that the user has the proper access control level. Verify that the application server and the LDAP server are running properly.

CTGIMU501E  An error occurred while trying to retrieve the challenge questions.

Explanation: The challenge-response authentication failed because the challenge questions cannot be retrieved.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU502E  The forgotten password challenge questions have changed. Contact your system administrator or help desk representative for assistance.

Explanation: The questions used to challenge and verify your login credentials have been changed and new answers to these questions must be set.

User response: Contact your system administrator or help desk representative to obtain a new password. If you are allowed to set answers for forgotten password questions, specify your answers to the new forgotten password questions after you log in.

CTGIMU503E  One or more of your answers to the challenge questions are incorrect.

Explanation: At least one of your answers to the challenge questions, which are used to verify your identity, is incorrect.

User response: Ensure that your answers to the questions are correct and try again. If you cannot log in successfully, contact your system administrator or a help desk representative to obtain a new password.

CTGIMU504E  An error occurred while processing the attempt to log in.

Explanation: The login attempt failed because an error occurred during processing.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU505E  Answers must be provided to exactly number_questions of the questions below.

Explanation: The rules for the forgotten password authentication require that you answer the exact number of questions displayed in the message.

User response: Specify the exact number of answers shown in the message, and try again.

CTGIMU506E  The specified user ID is not valid.

Explanation: The system does not recognize the specified user ID.

User response: Log in using a valid user ID. Contact
your system administrator if you cannot log in.

**Administrator response:** Ensure that the user ID exists in the system and that the account is valid.

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**CTGIMU507E** No password can be retrieved. Either the retrieval period expired, or the password has already been retrieved. Request a new password.

**Explanation:** The time interval within which the password can be retrieved might have expired, or you might have already retrieved the password using the specified Web page, or the Web page link to the password might have been deleted.

**User response:** Request a new password if you cannot retrieve the current password using the Web page link that was provided.

**Administrator response:** Ensure that the URL that is used to access passwords is operational, and then have the user try the operation again.

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**CTGIMU508E** The shared secret cannot be authenticated. Try the operation again.

**Explanation:** The specified secret is wrong or an error occurred during processing.

**User response:** Ensure that the correct shared secret is specified, and try the operation again. If the error persists, contact your system administrator or help desk representative.

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**CTGIMU509E** An error occurred while determining if support is enabled for forgotten passwords.

**Explanation:** The process for determining if challenge-response authentication support is enabled did not complete because an error occurred.

**User response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

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**CTGIMU510E** An error occurred while trying to update the list of challenges.

**Explanation:** The list of challenges cannot be updated because an error occurred during processing.

**User response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

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**CTGIMU511E** An error occurred while determining if changes to the forgotten password definitions are required.

**Explanation:** The user login was successful but the server cannot determine if changes to the forgotten password definitions are required.

**User response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

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**CTGIMU512E** An error occurred while retrieving the number of required forgotten password questions to answer.

**Explanation:** The number of required forgotten password questions cannot be determined because an error occurred during processing.

**User response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

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**CTGIMU513E** An error occurred while determining if the forgotten password challenges are user-defined.

**Explanation:** The request failed because it cannot be determined whether the forgotten-password challenges are user-defined or administrator-defined.

**User response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.
CTGIMU514E  The transaction ID parameter in the URL is either missing or improperly formatted.

Explanation:  The specified URL is improperly formatted.

User response:  Ensure that the e-mail notification contains a correct URL, and try the operation again. If the problem persists, contact your system administrator.

Administrator response:  Ensure that the e-mail notification contains a correct URL, and try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

CTGIMU515E  No answers are currently defined for the forgotten password questions. Contact your help desk representative or system administrator to reset your password.

Explanation:  You have not yet defined any answers to the forgotten password questions.

User response:  Contact your help desk representative or system administrator to reset your password. After you have logged on, you can define answers to the challenge questions.

CTGIMU516E  You are not authorized to perform any tasks. Contact your system administrator.

Explanation:  You are not approved to perform any tasks. Your system administrator can set up the appropriate levels of access to the tasks you need to perform.

User response:  Contact your system administrator to get access to the tasks you need to perform.

CTGIMU517E  Two or more of the challenge questions are identical. Ensure that each question is unique.

Explanation:  Each challenge question that is specified for forgotten password information must be unique.

User response:  Change one or more of the challenge questions to ensure that all questions are unique, then try the operation again.

CTGIMU518E  The system cannot allow you to log in because the single sign-on feature is not properly configured. Contact your system administrator to get access to IBM Security Identity Manager.

Explanation:  The system cannot allow you to log in because the single sign-on feature is enabled in IBM Security Identity Manager, but a third party authentication mechanism is not configured to manage single sign-on to the server.

User response:  Contact your system administrator to get access to IBM Security Identity Manager.

CTGIMU521E  You can no longer attempt to reset your password by answering challenge questions because your account has been suspended. Contact your system administrator or help desk representative.

Explanation:  You have used all of the attempts that you are allowed to answer challenge-response questions in response to a forgotten password.

User response:  Contact your system administrator or help desk representative for assistance.

CTGIMU522E  One or more of your answers to the forgotten password questions are incorrect. You have number_attempts attempts remaining until your account is suspended.

Explanation:  The number of attempts that you have left to answer the challenge-response questions for a forgotten password is displayed in the message. If you use all of the attempts without successfully answering the challenge questions, your account will be suspended automatically.

User response:  Carefully answer the challenge-response questions required to log in, or contact your system administrator or help desk representative for assistance.

CTGIMU523E  The specified number of challenge responses is not within the range of valid values. The valid range is min_value to max_value.

CTGIMU524E  The specified number of challenges that user must configure is not within the range of valid values. The valid range is min_value to max_value.

CTGIMU525E  The specified value for number of challenge responses user must answer to gain access is not within the range of valid values. The valid range is min_value to max_value.
CTGIMU526E The specified value should be less than or equal to number of challenges.

CTGIMU527E The specified value should be less than or equal to number of challenges user must configure.

CTGIMU528E Challenge questions cannot be more than no_of_challenges.

CTGIMU529E An error occurred while trying to reset your password.

CTGIMU530E The system cannot log you in because the provided credentials are not valid for direct login.

CTGIMU531E Unable to determine the user ID for single sign-on.

CTGIMU532E suspend_message

CTGIMU533E There are no existing accounts for this person. The accounts might be inactive, or access is denied, or the account does not require a password.

CTGIMU534E Login authentication failure occurred. The specified user ID and password are not valid, have expired, or have been disabled.

CTGIMU535E An application error occurred.

CTGIMU526E The system is unable to determine your user ID in case of single sign on authentication. Verify the single sign on settings. Verify correct operation of the single sign on application. Try the operation again. If the problem persists, report a bug.

CTGIMU532E suspend_message

Explanation: At least one of your answers to the challenge questions, which are used to verify your identity, were incorrect. Your login account has been suspended as a result of too many failed attempts.

User response: Contact your system administrator or a help desk representative to restore your login account and reset your password.

CTGIMU533E There are no existing accounts for this person. The accounts might be inactive, or access is denied, or the account does not require a password.

User response: There are no existing accounts for this person. The accounts might be inactive, or access is denied, or the account does not require a password.

Administrator response: There are no existing accounts for this person. The accounts might be inactive, or access is denied, or the account does not require a password.

CTGIMU534E Login authentication failure occurred. The specified user ID and password are not valid, have expired, or have been disabled.

Explanation: The login failed because the user ID, password, or both are not valid.

User response: Ensure that the user ID and password are valid and try again. If the login attempts continue to fail, contact your help desk representative or system administrator for assistance.

CTGIMU535E An application error occurred.

Explanation: The request failed because an application exception occurred during processing.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.
CTGIMU552E  An error occurred while communicating with the server.

Explanation: Communication with the server was interrupted. If you submitted a request, the request failed.

User response: Try the operation again. If the error occurs again, contact your system administrator.

Administrator response: Complete these steps: Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs. If the problem persists, check IBM Electronic Support for additional information


CTGIMU553E  An error occurred while trying the search.

Explanation: The request failed because an error occurred during the search operation.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU554E  An error occurred.

Explanation: An internal error occurred during processing.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU555E  An error occurred while retrieving the search results.

Explanation: The search results cannot be retrieved because an error occurred during processing.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU556E  An error has occurred. If the problem persists, contact your system administrator.

Explanation: Processing was interrupted because an internal error occurred.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU559W  The search for search_string returned over search_value results. Only the first search_display results are displayed.

Explanation: The search returned more results than those displayed.

User response: Reduce the scope of the search criteria to produce fewer results or ask your system administrator to change the properties file to allow more results to display.

CTGIMU560E  The field must contain a positive integer value.

Explanation: The specified value must be numeric value that is equal to or greater than zero.

User response: Specify a positive integer, and try the operation again.

CTGIMU561E  An error occurred while submitting the request.

Explanation: The request failed because an error occurred during processing.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.
The specified user ID and password are not valid.

**Explanation:** The login failed because the user ID, password, or both are not valid.

**User response:** Ensure that the user ID and password are valid and try again. If the login attempts continue to fail, contact your help desk representative or system administrator for assistance.

The specified time is not valid. Enter a time in the format HH:MM AM | PM

**Explanation:** The format of the specified time is not valid.

**User response:** Specify a time in the format HH:MM AM | PM (for example, specify 10:20 AM or 10:20 PM) and try the operation again. Valid ranges are 1-12 for HH, 0-59 for MM.

A required field does not have a specified value.

**Explanation:** At least one required field is missing a value.

**User response:** Ensure that all required fields have values, and try the operation again.

The values for the Password and Confirm Password fields do not match. Enter the same password in both fields.

**Explanation:** The Password and Confirm Password fields must have the same value.

**User response:** Specify the same value for the password and confirm password fields, and try the operation again.

One or more numeric fields do not contain valid values.

**Explanation:** At least one numeric field contains a non-numeric character.

**User response:** Specify only values in the acceptable range defined in the form designer, and try the operation again.

One or more numeric fields do not contain positive integers.

**Explanation:** One or more numeric fields contains a value that is not a positive whole number in the valid range specified by the form designer.

**User response:** Specify only positive whole numbers in the valid range specified by the form designer.

The field must contain a non-negative integer value.

**Explanation:** The field must contain a whole number that is equal to or greater than zero.

**User response:** Specify a positive value, and try the operation again.

The field must contain an integer value in the range of low_value to high_value.

**Explanation:** The field does not contain a value in the valid range.

**User response:** Specify a value in the range displayed in the message, and try the operation again.

An authorization error occurred.

**Explanation:** The request failed because the user is not authorized to perform the task.

**User response:** Contact your system administrator to get authorization to perform the task.

**Administrator response:** If needed, change the access control for the user to allow access.

The file upload operation failed. Call your system administrator for assistance.

**Explanation:** The file upload operation failed because an error occurred during processing.

**Administrator response:** Complete these steps: Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

This function is not available to you. Call your help desk representative or system administrator for assistance.

**Explanation:** The task you selected has been made unavailable by the administrator.

**User response:** Contact your help desk representative or your system administrator if you need to perform the unavailable task.

**Administrator response:** A task that was previously available to the user was made unavailable to the user persona that is associated with the user before the home page was updated. Verify that the home page is updated to reflect the design form changes.
CTGIMU575E  An internal error occurred: no search criteria are detected.
Explanation:  An internal error occurred.
User response:  Contact your system administrator.
Administrator response:  Check IBM Electronic Support for additional information

CTGIMU576E  An error occurred while trying to retrieve the custom form.
Explanation:  The custom form associated with the task cannot be loaded.
User response:  Try the operation again. If the problem persists, contact your system administrator.
Administrator response:  Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

CTGIMU577E  No matching_value was found that matches specified_value.
Explanation:  No matching string was found
User response:  Change the search criteria, and try the operation again.

CTGIMU578E  No select_value was selected. Select a value to continue.
Explanation:  A value must be selected to continue the task.
User response:  Select a value, and try the operation again.

CTGIMU579E  An error occurred while communicating with a managed resource. The operation did not complete.
Explanation:  Communication was interrupted during processing.
Administrator response:  Complete these steps: Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

CTGIMU580E  You are not authorized to perform the specified operation.
Explanation:  The request failed because the user is not authorized to perform the task.
User response:  Contact your help desk representative or your system administrator if you need to perform the unavailable task.
Administrator response:  If needed, change the access control for the user to allow access to perform the task.

CTGIMU581E  The specified ending date and time must be later than the specified starting date and time. Ensure that the dates and times are in the correct order, and try the operation again.

CTGIMU582W  The task_name task is already active. Complete or close the task before attempting to start it again.
Explanation:  You cannot start the specified task because it is already active.
User response:  Stop the task first if you need to restart it.

CTGIMU583E  The field contains a value that is not valid. The value must be an integer between low_value and high_value.
Explanation:  The field contains a value that is not within the specified numeric range.
User response:  Specify a whole number (integer) value in the valid range, and try the operation again.

CTGIMU584E  The field contains a value that is not an integer.
Explanation:  The field must contain an integer (whole number) value.
User response:  Specify an integer (whole number) value, and try the operation again.

CTGIMU585E  You are not authorized to perform the task_name task.
Explanation:  The request failed because the user is not authorized to perform the task.
User response:  Contact your help desk representative or your system administrator if you need to perform the unavailable task.
Administrator response:  If needed, change the access control for the user to allow access to perform the task.
An error occurred while attempting to determine authorization for the selected task.

Explanation: The request failed because an error occurred while attempting to determine your authorization to perform the selected task.

User response: Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

The specified name is already in use. Enter a unique name.

Explanation: The specified name cannot be used because it is already in use.

User response: Specify a different name, and try the operation again.

The search criteria is too long. The search criteria must be max_string_length characters or less to perform this type of search.

Explanation: The specified search string is too long.

User response: Specify a search string that is not longer than the value displayed, and try the operation again.

The participant was not found. The participant might have been deleted from the system.

The specified date and time should not be less than today's date and time.

The following SQL error occurred.

Explanation: The report schema information cannot be retrieved because an error occurred during processing.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

Failed to retrieve common tasks from database.

Explanation: Fail to retrieve common tasks from database for HomePage panel.

User response: If the problem persists, contact your system administrator.

Administrator response: Review the log files to determine root cause of backend failure.

Failure rendering home page with service status for user userid.

Explanation: Fail to retrieve service status. Homepage rendered without service status.

User response: If the problem persists, contact your system administrator.

Administrator response: Review the log files to determine root cause of backend failure.

You have used all of the attempts that you are allowed to answer challenge-response questions in response to a forgotten password.

User response: Contact your system administrator or help desk representative for assistance.

The listed attributes contain invalid values. Please correct the values before submitting the form:
list_invalid_attributes

Explanation: The listed attributes contain invalid values.

User response: Ensure that all the attributes have valid values.

One or more items are missing a selection. Ensure that all items have a selection and resubmit the request.

Explanation: All items must have a selection to continue the task.

User response: Choose a selection for all items, and try the operation again.

username is required to have at least one account on the following services:
list_of_services Please recertify at least one account on each of these services.

Explanation: Policies defined in the system require that the user has at least one account on certain
services. You have specified that the user does not need the accounts on those services. In order to comply with the policy, you must specify at least one account that the user still needs on each service.

User response: Specify at least one account that the user needs on each service.

CTGIMU598E  Account user_id on service_name is required to have the following groups: list_of_groups Please recertify these groups.

Explanation: Policies defined in the system require certain specified groups on the accounts of the user. You have specified that the user still needs the accounts but not the groups. In order to comply with policy, you must specify that the user also requires the groups.

User response: Specify that the user needs each group.

CTGIMU599W  The request for creating the person user_name on Date has caused separation of duty policy violations.

Explanation: The roles added to the person are conflicting.

User response: You can perform one of the following actions: Click Submit if the person should have the conflicting roles. An approval process will be triggered. Click Cancel to go to the previous page, and edit the roles so that they are not conflicting.

CTGIMU600W  The request for changing the profile user_name on Date has caused separation of duty policy violations.

Explanation: The roles added to the person are conflicting.

User response: You can perform one of the following actions: Click Submit if the person should have the conflicting roles. An approval process will be triggered. Click Cancel to go to the previous page, and edit the roles so that they are not conflicting.

CTGIMU601W  The request for access submitted on Date for the role role_name has caused separation of duty policy violations.

Explanation: The roles added to the person are conflicting.

User response: You can perform one of the following actions: Click Submit if the person should have the conflicting roles. An approval process will be triggered. Click Cancel to go to the previous page, and edit the roles so that they are not conflicting.

CTGIMU602W  The request when adding members to the role role_name on Date has caused separation of duty policy violations.

Explanation: The roles added to the person are conflicting.

User response: You can perform one of the following actions: Click Submit if the person should have the conflicting roles. An approval process will be triggered. Click Cancel to go to the previous page, and edit the roles so that they are not conflicting.

CTGIMU603W  Your request for creating the person role_name has caused separation of duty policy violations

Explanation: The roles added to the person are conflicting.

User response: You can perform one of the following actions: Click Submit if the person should have the conflicting roles. An approval process will be triggered. Click Cancel to go to the previous page, and edit the roles so that they are not conflicting.

CTGIMU604W  Your request for access has caused separation of duty policy violations.

Explanation: The roles added to the person are conflicting.

User response: You can perform one of the following actions: Click Submit if the person should have the conflicting roles. An approval process will be triggered. Click Cancel to go to the previous page, and edit the roles so that they are not conflicting.

CTGIMU605W  Your request for role membership has caused separation of duty policy violations.

Explanation: The roles added to the person are conflicting.

User response: You can perform one of the following actions: Click Submit if the person should have the conflicting roles. An approval process will be triggered. Click Cancel to go to the previous page, and edit the roles so that they are not conflicting.

CTGIMU606W  The request for access submitted on Date for the role role_name has caused separation of duty policy violations.

Explanation: The roles added to the person are conflicting.

User response: You can perform one of the following actions: Click Submit if the person should have the conflicting roles. An approval process will be triggered. Click Cancel to go to the previous page, and edit the roles so that they are not conflicting.

CTGIMU607W  The input field has a value that is prohibited, prohibited_value.

Explanation: The prohibited value is specified in the input field.

User response: Ensure that the prohibited value is not used in the input field, and try the operation again.
CTGIMU611E  The connection to the service *service_name* failed.

Explanation: The connection test failed.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU612W  The connection to the service *service_name* was successful, but the adapter is configured for nonsecure communication. See the IBM Security Identity Manager section of the IBM Knowledge Center for details about configuring secure communication.

Explanation: The test connection to the service was successful, but the service is not configured for secured communication.

CTGIMU615E  Blocked requests for service *service_name* were not restarted on remote endpoint.

Explanation: The connection to the adapter was successful, but the retry of the first blocked request failed. The service is marked as failed.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the retry blocked requests operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU617E  Failed to retrieve status for service *service_name*.

Explanation: The status could not be retrieved for the specified service.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU618E  Retrying blocked requests is not supported for the service *service_name*.

Explanation: Service restart is only supported for services that make provisioning requests to remote adapter systems. An attempt to restart the ITIM Service, a hosted ITIM Service, a feed, or a manual service will fail, since it cannot be completed properly.

Administrator response: Select a different service for restart.

CTGIMU619E  Retrying blocked requests for the service *service_name* failed.

Explanation: There was an internal error attempting to retry the blocked requests for the service.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU620E  You are not authorized to retry blocked requests for service *service_name*.

Explanation: The ACIs defined on the service do not allow you to retry blocked requests.

User response: Contact your administrator to request authorization to retry blocked requests on the selected service.

Administrator response: If appropriate, update the access controls to grant the user authorization to retry blocked requests on the service.

CTGIMU651E  A required field does not have a specified value.

Explanation: At least one required field is missing a value.

User response: Ensure that all required fields have values, and try the operation again.

CTGIMU652E  A non-ASCII character is contained in one or more fields.

Explanation: At least one field contains a character that is non-ASCII, for example a line return character that cannot be printed.

User response: Ensure that all fields contain valid (printable) characters, and try the operation again. If you used a cut-paste operation to enter the characters, ensure that no invisible characters are included. Localization (type of language used) can also affect the validity of the characters. Non-US English characters are outside of the range for standard ASCII characters. The following characters can be used: Numbers: 0 through 9 (no decimal values) Letters: A through Z (either lowercase or uppercase) Special characters: ~ ! @ # $ % ^ & * ( ) _ + - [ ] { } | ' : , . / < > ? \ SPACE

CTGIMU653E  One or more numeric fields contains a non-numeric character.

Explanation: At least one numeric field contains a non-numeric character.

User response: Specify a whole number (integer) value in the valid range for each numeric field, and try the operation again.
CTGIMU654E  A numeric field contains a value that exceeds the maximum value \( \text{maximum_value} \).

**Explanation:** At least one numeric field contains a value greater than the allowable maximum value for that field.

**User response:** Specify a value within the allowable range for each numeric field, and try the operation again.

CTGIMU655E  A numeric field contains a value that is less than the minimum allowable value \( \text{valid_minvalue} \).

**Explanation:** At least one numeric field contains a value less than the allowable minimum value for that field.

**User response:** Specify a value within the allowable range for each numeric field, and try the operation again.

CTGIMU656E  An integer field contains a non-integer value.

**Explanation:** At least one numeric field contains a value that is not a whole number (integer).

**User response:** Ensure that each numeric field that requires an integer value contains a whole number in the valid range for the field, and try the operation again.

CTGIMU657E  The field cannot contain more than \( \text{maximum_length} \) characters.

**Explanation:** At least one field contains more characters than the maximum allowed.

**User response:** Ensure that each field contains a value in the valid range for the field and try the operation again.

CTGIMU658E  The field cannot contain fewer than \( \text{minimum_length} \) characters.

**Explanation:** At least one field contains fewer characters than the minimum required.

**User response:** Ensure that each field contains a value in the valid range for the field and try the operation again.

CTGIMU659E  A field exceeds the maximum number \( \text{maximum_lines} \) of lines.

**Explanation:** At least one field contains more than the allowed maximum number of lines.

**User response:** Reduce the number of lines in the field to a number within the displayed valid range, and try the operation again.

CTGIMU660E  A field contains characters that are not valid: invalid_characters.

**Explanation:** At least one field contains the invalid characters displayed in the message.

**User response:** Ensure that each field contains valid information, and try the operation again. The implementer of the design form specifies which characters are valid.

CTGIMU661E  An address field must contain one @ character.

**Explanation:** The address field has an e-mail address that is not valid because it does not contain an @ character.

**User response:** Correct the address, and try the operation again.

CTGIMU662E  An IP address field must contain a period (.) delimiter.

**Explanation:** At least one field contains an IP address that is not valid because it does not include periods as address delimiters.

**User response:** Ensure that the field has a valid IP address, and try the operation again.

CTGIMU663E  A field cannot contain a space character.

**Explanation:** At least one field contains a space character that is not allowed.

**User response:** Remove the space from the field, and try the operation again.

CTGIMU664E  A field contains a domain name with a format that is not valid.

**Explanation:** At least one field contains a domain name that is not valid. The field can be either an e-mail field or a domain name field.

**User response:** Ensure that the domain name is specified correctly, and try the operation again. A domain name must begin with two backslashes and must not exceed a total length of 15 characters. The following characters cannot be used in a domain name: Double quotation mark Single quotation mark or apostrophe Less than sign (<) Greater than sign (>) Forward slash Backslash (except the backslashes used as part of the domain name syntax) Square brackets Colon Semicolon Vertical bar Equal sign Comma Plus sign Asterisk Question mark
CTGIMU665E  An e-mail field contains a user name as part of the e-mail address that is not valid.

Explanation: At least one e-mail field contains a user name that is not valid. The user name cannot start or end with an underscore (_) or a dash (-).

User response: Correct the user name in the e-mail address, and try the operation again.

CTGIMU666E  An IPv4 field contains an address that is not valid.

Explanation: At least one IPv4 field contains an improperly formatted IP address. An IPv4 address has 4 parts, and each part must be separated by a period (.) delimiter, for example 24.194.231.8. Each part can contain an integer value in the range 0-255.

User response: Correct the IP address, and try the operation again.

CTGIMU667E  A field contains an IP address that is outside the valid range for IPv4 addresses.

Explanation: At least one field contains an IP address that is outside the valid range for IPv4 addresses. An IPv4 address has 4 parts, and each part must be separated by a period (.) delimiter, for example 24.194.231.8. Each part can contain an integer value in the range 0-255.

User response: Correct the IP address, and try the operation again.

CTGIMU668E  A IPv6 field contains an address that is not valid.

Explanation: At least one IP version 6 (IPv6) field contains IP address information that is not valid. An IPv6 address is a 128 bit address in eight 16-bit hexadecimal parts. Each part is separated by a colon: \\

User response: Correct the IPv6 address, and try the operation again.

CTGIMU669E  An ASCII7 field contains characters that are not valid.

Explanation: At least one field that accepts 7-bit ASCII (ASCII7) characters contains one or more characters that are not recognized as ASCII characters.

User response: Ensure that the ASCII7 field contains only individual characters with a character code between 0 and 127, and try the operation again. If you cut and pasted text into the field, ensure that the characters you entered comply with the constraints of the character set. International languages other than English are not within the range of the ASCII7 character set.

CTGIMU670E  An ASCII8 field contains characters that are not valid.

Explanation: At least one field that accepts 8-bit ASCII (ASCII8) characters contains one or more characters that cannot be processed.

User response: Ensure that the ASCII8 field contains only individual characters with a character code between 0 and 255, and try the operation again. Some international languages other than English might not be included in the range of the ASCII8 character set.

CTGIMU671E  The format of a domain name in one or more fields is not valid.

Explanation: A domain name must begin with two backslashes (\). A domain name must begin with two backslashes and must not exceed a total length of 15 characters. The domain name must begin with two backslashes and must not exceed a total length of 15 characters. The following characters cannot be used in a domain name: double quotation mark single quotation mark mark apostrophe less than sign (<) greater than sign (>) forward slash (except the backslashes used as part of the domain name syntax) square brackets colon semicolon vertical bar equal sign comma plus sign asterisk question mark.

User response: Ensure that the specified domain name meets the specification criteria and try the operation again.

CTGIMU672E  A field has a date that is not in the acceptable range.

Explanation: The specified date is not valid. If you cannot determine the format of the date, ask your system administrator. The format of the field is specified in the design form.

User response: Ensure that the date is specified correctly, and try the operation again.

CTGIMU673E  A field that requires a logical expression that must be evaluated as TRUE or FALSE contains a value that is not valid.

Explanation: A field that requires a valid logical (Boolean) expression cannot be evaluated to TRUE or FALSE.

User response: Enter a valid logical expression and try again. If you cannot determine the correct syntax, contact your system administrator.
Administrator response: Ensure that the logical (Boolean) expression meets the syntax requirements of the field, and try the operation again. If you cannot determine the correct syntax, ensure that the correct program widget used to process the text is referenced.

CTGIMU674E  A field contains a bit string that is not valid.

Explanation: A field that requires a bit string cannot be processed.

User response: Ensure that the value meets the syntax requirements of the field, and try the operation again. If you cannot determine the correct syntax, contact your system administrator.

Administrator response: Ensure that the specified value meets the syntax requirements of the field and try again. If you cannot determine the correct syntax, ensure that the correct program widget used to process the text is referenced.

CTGIMU675E  A field contains an e-mail address that is not valid.

Explanation: At least one field requires an e-mail address in the format user_name@email_address.

Administrator response: Ensure that the e-mail address is specified in the correct format, and try the operation again.

CTGIMU676E  The mapping for the specified subform key, subform_key_name, does not resolve.

Explanation: The original subform key name has changed in the subform.properties file, and the mapping does not resolve. This mapping is used to redirect a servlet link to a product object class. The subform key name should be changed only by knowledgeable programming personnel under the direction of IBM Software Support. Check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmpr=tivman.

Administrator response: Ensure that the view class specified in the subform.properties file is valid and try the operation again. If the error persists, restore the original key name and value in the subform.properties file and restart the IBM Security Identity Manager Server. If the error continues to occur, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmpr=tivman.

CTGIMU678E  The Resume Date must be set to Never or to a date that is later than today's date.

Explanation: A revoked connect group can only have a resume date that is later than today's date.

User response: Specify valid values for revoke and resume dates, and try the operation again.

CTGIMU679E  The Revoke Date must be set to Never or to a date that is later than today's date. The Resume Date must be set to Never or to a date that is later than the Revoke Date.

Explanation: A nonrevoke connect group must follow the same timeline of a revoked connect group. A resume date must be later than the revoke date.

User response: Specify valid values for revoke and resume dates, and try the operation again.

CTGIMU680E  One or more numeric fields are prefixed by plus sign.

Explanation: At least one numeric field contains a plus sign.

User response: Remove plus sign and try the operation again.

CTGIMU681E  A field contains a DN that is not valid.

Explanation: At least one field contains a DN that is not valid.

User response: Ensure that the value meets the syntax requirements of the field, and try the operation again.
CTGIMU682E  An integer field contains value which is either non-integer or not in the valid range for the field.

Explanation: At least one numeric field contains a value that is not a whole number (integer) or in the valid range for the field.

User response: Ensure that each numeric field that requires an integer value contains an whole number in the valid range for the field, and try the operation again.

CTGIMU683E  The specified subform encoder Encoder class name could not be loaded.

Explanation: An error occurred while loading the subform encoder class specified by the custom form definition.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. If a custom encoder class is specified ensure that the class has been added to the classpath If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

CTGIMU684E  The specified subform request could not be processed due to an invalid command.

Explanation: An error occurred while processing the subform request, the specified command is invalid.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. If a custom subform has been implemented verify that the commands passed on the subform request match the specification. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

CTGIMU685E  The specified subform request could not be processed due to missing required parameter parameter name.

Explanation: An error occurred while processing the subform request, the request was missing the specified parameter.

Administrator response: Correct the custom subform code to submit the specified parameter with navigation requests

CTGIMU686E  Unable to connect to and/or get a response from the URL specified for the subform: subform_url.

Explanation: The Subform URL value assigned to the subform in the Form Designer is either invalid, malformed, or the resource it points to is unresponsive at this time. The URL should provide a normal response within the context of this request as it does if keyed directly into the browser's address bar.

Administrator response: Check the value of the Subform URL in the Form Designer, and verify that the URL is syntactically correct, e.g., 'http://hostname:port/path/subform'. If the error persists, try the Subform URL in the browser's address bar. Other possible reasons for a connection error are firewall rules that prevent connections to/from the server where the Subform is deployed. The Subform URL value should be changed only by knowledgeable programming personnel under the direction of IBM Software Support. Check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

CTGIMU698E  The object profile for group groupname can not be located on the system.

Explanation: In order to add a group to the service type, a valid group schema and a valid group profile must exists in LDAP.

Administrator response: Create a profile for the group on LDAP, and try the operation again.

CTGIMU699E  There are missing required fields for the group.

Explanation: A service type group cannot be created unless all required fields are specified.

Administrator response: Specify values in the required group fields, and try the operation again.

CTGIMU700E  You can only map attributes that have the same value type and syntax type.

Explanation: Mapped attributes must both be single-valued attributes or must both be multi-valued attributes. They also must have the same syntax. The valid syntaxes are: Directory String Case Sensitive Directory String Binary Integer
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CTGIMU701E  The system configuration has not changed.
Explanation: You have not made any changes to the system configuration.
Administrator response: If you intended to change any information, review your configuration and make any needed changes, and try the operation again.

CTGIMU702W  An error occurred while trying to access a system property.
Explanation: The request failed because an error occurred while accessing a system property.
User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs. If the problem persists, check IBM Electronic Support for additional information.

CTGIMU703E  An error occurred while trying to update a system property.
Explanation: The request failed because an error occurred while updating a system property.
Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs. If the problem persists, check IBM Electronic Support for additional information.

CTGIMU704E  The challenge challenge_question already exists in the list of challenges and cannot be added again.
Explanation: The challenge displayed in the message already exists in the list of challenges.
Administrator response: Change the challenge to one that is not already in the list, and try the operation again.

CTGIMU705E  Not enough challenge questions are defined to satisfy the required number of challenges.
Explanation: The challenge requirements have not been met.
Administrator response: Add more challenge questions, or reduce the number of required challenges.

CTGIMU706E  You must enter a challenge question before clicking Add.
Explanation: You cannot apply the changes until you specify a challenge question.
Administrator response: Define a challenge question, and try the operation again.

CTGIMU707E  An error occurred while loading form designer parameters: error_value
Explanation: The form designer parameters cannot be processed.
Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU708E  The service_definition_file_name file selected for import is not a JAR file.
Explanation: The specified import file must be a valid JAR file.
Administrator response: Ensure that the file is a valid JAR file, and try the operation again.

CTGIMU709E  The following service types cannot be deleted because they have services defined or have been deleted by another user: service_type_names
Explanation: The specified service type cannot be deleted because the specified number of services of this type are still in use.
Administrator response: Delete all instances of the service type, then try the operation again.

CTGIMU711E  A service type cannot be created/modified because an error occurred during processing, or because another user has already created a service type with the same name.
Explanation: The specified service type cannot be created/modified because an error occurred during processing, or because another user has already created a service type with the same name.
Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU712E  A service type cannot be deleted because an error occurred during processing, or because another user has already deleted it.
CTGIMU713E  A error occurred while retrieving services for the service_type_name service type.

Explanation: The operation did not complete because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU714E  A error occurred while importing the service type JAR.

Explanation: The import of the specified JAR file did not complete because an error occurred during processing.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU715E  The super class field requires a value in order to get attributes.

Explanation: You must specify a value for the super class field to complete the operation.

Administrator response: Specify a value in the super class field, and try the operation again.

CTGIMU716E  The schema_class_name schema class is not in the directory.

Explanation: The operation did not complete because the specified schema class was not found in the specified directory.

Administrator response: Ensure that the required schema class is in the directory, and try the operation again.

CTGIMU717E  The attribute_name attribute is read-only and cannot be added again or modified.

Explanation: The operation did not complete because the specified attribute is read-only.

Administrator response: Contact your system administrator.

CTGIMU718W  The service_type_name service type cannot be modified because of number_of_instances defined service instance(s). The service type is presented as read only.

Explanation: The specified service type cannot be changed because the specified number of services of this type are still in use.

Administrator response: Delete all instances of the service before you try to change the attributes of the service type.

CTGIMU719E  The specified LDAP class or attribute cannot start with an er prefix.

Explanation: The er prefix is reserved for use only by IBM Security Identity Manager.

Administrator response: Rename the LDAP class or attribute, and try the operation again.

CTGIMU720E  The user ID attribute is not in the account attributes for the account schema definition.

Explanation: You must specify a user ID attribute that is in the set of account attributes for the account schema definition.

Administrator response: Specify a user ID in the account attributes of the account schema definition, and try the operation again.

CTGIMU721E  The service attribute table for the service schema does not contain any values.

Explanation: The service attribute table for the service schema must contain one or more values.

Administrator response: Specify one or more values in the service attribute table, and try the operation again.

CTGIMU722E  The account attribute table for the account schema does not contain any values.

Explanation: The account attribute table for the account schema must contain one or more values.

Administrator response: Specify one or more values in the account attribute table, and try the operation again.

CTGIMU723E  The service definition_file_name file cannot be found on the local file system or is an empty file. Check the name and location of the specified file, and try the import operation again.
The specified number of challenge questions is not within the range of valid values. The valid range is \textit{low_value} to \textit{high_value}.

\textbf{Explanation:} The specified number of challenge questions is not within the range specified by the governing password policy.

\textbf{Administrator response:} Change the number of challenge questions to comply with the password policy, or change the governing password policy to allow the number of challenge questions you want to specify, then try the operation again.

The maximum number of forgotten password questions was exceeded. The last question was not added.

\textbf{Explanation:} The last question was not added because you have already specified the maximum number of challenge questions.

The same LDAP class cannot be used for the account schema and the service schema. Specify a different LDAP class name.

\textbf{Explanation:} The account schema cannot have the same LDAP class name as the service schema.

\textbf{Administrator response:} Specify two different LDAP class names for the service LDAP class and the account LDAP class, and try the operation again.

LDAP class \{0\} already exists in directory server schema with first 15 characters same.

\textbf{Explanation:} LDAP class \{0\} already exists in the directory server schema with first 15 characters same. Ensure that first 15 characters of LDAP class names are unique in directory server schema.

\textbf{Administrator response:} Ensure that the first 15 characters of the LDAP class name for the specified service or account are unique with in directory server schema, then try the operation again.

The first character of service LDAP class name and an account LDAP class name must be an alphabetic character.

\textbf{Explanation:} The first character of the LDAP class name is not an alphabetic character.

\textbf{Administrator response:} Ensure that the specified LDAP class name is alphabetic, then try the operation again.

The service type of name \{0\}, already exists.

\textbf{Explanation:} The service type of name \{0\}, already exists.

\textbf{Administrator response:} Specify a different name and try the operation again.

The field contains special characters \{0\} that cannot be processed.

\textbf{Explanation:} The characters shown in the message cannot be used for the LDAP class name or attribute name.

\textbf{Administrator response:} Ensure that the LDAP class name or attribute name does not contain any of the following special characters, and try the operation again: ~ ! @ # $ % ^ & * ( ) + = [ ] { } | ' : , . / < > ? \ SPACE

The LDAP class name and the super class name cannot be the same name.

\textbf{Explanation:} The name of the LDAP class and the super class must be different.

\textbf{Administrator response:} Specify different names for the LDAP class and the super class, and try the operation again.

The strings top and alias cannot be used as custom LDAP class names.

\textbf{Explanation:} The words top and alias are reserved and cannot be used as custom LDAP class names.

\textbf{Administrator response:} Specify a different name for the custom LDAP class name, and try the operation again.
The length of the posted file contents, `file_size`, exceeds the file size limit of `max_file_size` bytes.

**Explanation:** The specified file is too large to be processed by the server.

**Administrator response:** Reduce the size of the file to meet the file size limit, and try the operation again.

---

Invalid ldap class `0` as it is in use for another profile. Please use different LDAP class.

**Explanation:** The selected ldap class for the profile should not already be used for other profile.

**Administrator response:** Please make sure that the ldap class is not used for other profile and does not start with er, then try again.

---

The specified LDAP class name, `{0}`, is not valid because it is a superclass of another LDAP class.

**Explanation:** The LDAP class name used for a service or account cannot be a superclass of another LDAP class.

**Administrator response:** Specify an LDAP class name that is not a superclass of another LDAP class in the directory server, then try the operation again.

---

The specified service type name is too long. The name must be less than 227 characters long.

**Explanation:** The specified service type name is not valid because it is greater than 227 characters long.

**Administrator response:** Specify a service type name that is less than 227 characters long, then try the operation again.

---

The value for both the Text Body and XHTML Body fields are empty. At least one of these fields must be specified.

**Explanation:** Both the Text Body and XHTML Body fields do not have a value specified. At least one must be specified. The Text Body field is used when sending an aggregated notification message to a recipient with both text and Web browser supported. The XHTML body field is used when sending a message to a recipient with Web browser support.

**Administrator response:** From the Post Office page, click the Aggregate Message tab and provide a value for one or both of the Text Body and XHTML Body fields.
CTGIMU747E • CTGIMU757W

CTGIMU747E  Unable to save the current workflow notification properties due to an error
Explanation: Processing was interrupted because an internal error occurred.
Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU748E  The syntax of the filter is invalid. Please correct the filter so that it is a valid LDAP search filter.
Explanation: The provided filter could not be saved or run because it does not conform to the syntax rules of an LDAP filter.
Administrator response: Complete these steps: Verify that parenthesis are balanced, special characters are escaped, and other syntax rules are followed. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU749W  Entity is in use, LDAP class change is not allowed.
Explanation: Change LDAP class is prohibited because there is at least one object defined with this entity.
Administrator response: Remove any object defined with this entity, then try this operation again.

CTGIMU750E  The Attribute mapping contains invalid entries.
Explanation: Mapping a single-valued attribute to a multi-valued attribute is not valid. Mapping attributes of different syntax type is also not valid.
Administrator response: Correct all mapping entries according to the detail_messages.

CTGIMU751W  The status of the last report data synchronization operation cannot be obtained from the IBM Security Identity Manager Server. Consequently, it is not determined if the report data is up-to-date.
Explanation: Because the status of the last report data synchronization was not determined, the report data might or might not be current.
Administrator response: Verify that there is a schedule defined for performing data synchronization. If the report data must be current, you can run an immediate synchronization to update the data. Note that a synchronization operation can take a significant amount of time and consume significant resources.

CTGIMU752E  The report window is still active. To generate and view a new report, the report window must first be closed.
Explanation: You can generate and view only one report at a time. The current report window must be closed to view another report.
Administrator response: Close the report window, then try the operation again.

CTGIMU753E  The report data synchronization schedule could not be determined from the IBM Security Identity Manager Server.
Explanation: An error occurred while trying to retrieve the report data synchronization schedule.
Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU754E  The report data synchronization schedule could not be updated on the IBM Security Identity Manager Server.
Explanation: An error occurred while trying to update the report data synchronization schedule.
Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU755E  The report data synchronization task could not be started on the IBM Security Identity Manager Server.
Explanation: An error occurred while trying to start the report data synchronization task.
Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU756E  The service_type_name service type was created successfully, but some of the attributes were not updated due to the following LDAP warnings: schema_warning_messages Verify the generated service and account forms for this service type with the form designer.
Explanation: The operation completed successfully. If a specified attribute already exists, an error is generated and the existing attribute definition is not changed.
Administrator response: Review each displayed message and determine if corrective action is required. For example, if you specified to add an attribute that already exists, you might not need to take corrective action. To correct an error, review the service and account forms associated with the changes to the service type and make any changes that are needed to ensure that the attributes specified in the forms are consistent with the service type definition.

CTGIMU758W The service_type_name service type was created successfully with schema_warning_messages_count schema warnings. Verify the generated service and account forms for this service type with the form designer.

Explanation: The operation completed successfully, but errors associated with the creation of attributes were generated. If a specified attribute already exists, an error is generated and the existing attribute definition is not changed.

Administrator response: Associated errors are listed in the log file. Review each error message and determine if corrective action is required. For example, if you specified to add an attribute that already exists, you might not need to take corrective action. To correct an error, review the service and account forms associated with the changes to the service type and make any changes that are needed to ensure that the attributes specified in the forms are consistent with the service type definition.

CTGIMU759W You successfully modified the service_type_name service type, but some of the attributes were not updated due to the following LDAP warnings: schema_warning_messages Count. Verify and update the service and account forms necessary to match any changes you have made to the service type attributes.

Explanation: The operation completed successfully. If a specified attribute already exists, an error is generated and the existing attribute definition is not changed.

Administrator response: Review each displayed message and determine if corrective action is required. For example, if you specified to add an attribute that already exists, you might not need to take corrective action. To correct an error, review the service and account forms associated with the changes to the service type and make any changes that are needed to ensure that the attributes specified in the forms are consistent with the service type definition.

CTGIMU760W You successfully modified the service_type_name service type with schema_warning_messages_count schema warnings. Verify and update the service and account forms necessary to match any changes you have made to the service type attributes.

Explanation: The operation completed successfully, but errors associated with the creation of attributes were generated. If a specified attribute already exists, an error is generated and the existing attribute definition is not changed.

Administrator response: Associated errors are listed in the log file. Review each error message and determine if corrective action is required. For example, if you specified to add an attribute that already exists, you might not need to take corrective action. To correct an error, review the service and account forms associated with the changes to the service type and make any changes that are needed to ensure that the attributes specified in the forms are consistent with the service type definition.

CTGIMU762W The account owner attribute cannot be unmapped because it is required for ACI enforcement. All other mapped attributes of this entity must be unmapped before attempting to unmapped this attribute.

CTGIMU763W The following attributes cannot be unmapped because they are in use in reports or in object filters of ACIs: attribute_list.

CTGIMU764W Cannot unmap attributes_size attributes because they are in use in reports or in object filters of ACIs.

CTGIMU765W Cannot map more than attr_count single valued attributes for the entity entity_name because of DB2 row size limitation. If the data synchronization fails, please unmap a few single valued attributes for this entity. Please note that certain attributes might be implicitly mapped because of object filters in ACIs.

CTGIMU766E An error occurred while saving the report schema.
<table>
<thead>
<tr>
<th>Error Code</th>
<th>Description</th>
<th>Explanation</th>
<th>Administrator Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>CTGIMU767E</td>
<td>An error occurred while loading entity and attribute information.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CTGIMU768W</td>
<td>The schema mapping has not changed as no schema changes were made.</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Explanation:</strong> You have not made any changes to the schema mapping.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CTGIMU769E</td>
<td>The specified synchronization schedule already exists.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CTGIMU770E</td>
<td>An error occurred while retrieving the synchronization schedules.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CTGIMU771E</td>
<td>Invalid value specified for the design report column.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CTGIMU772E</td>
<td>Specify sort type and sort order for the design report column</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CTGIMU773E</td>
<td>Add at least one report column to the template.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CTGIMU774E</td>
<td>Add at least one filter row to the template.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CTGIMU775E</td>
<td>Filter cannot be added, change the condition value for the previous filter row.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CTGIMU776E</td>
<td>Filter cannot be added, set the condition value for the filter.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CTGIMU777E</td>
<td><strong>The crystal_report_file_name Crystal report template selected for import is not an .rpt file.</strong></td>
<td><strong>Explanation:</strong> The specified import file must be a valid RPT file.</td>
<td><strong>Ensure that the file is a valid RPT file, and try the operation again.</strong></td>
</tr>
<tr>
<td>CTGIMU778E</td>
<td>Error While preview the report design</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CTGIMU779E</td>
<td>The report information cannot be retrieved because an error occurred during processing.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CTGIMU780E</td>
<td>An error occurred while generating the report into PDF format.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CTGIMU781E</td>
<td>An error occurred while parsing template files.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CTGIMU782E</td>
<td>A column used by a report is deleted before the report could be saved.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CTGIMU783E</td>
<td>An error occurred while creating the report design.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CTGIMU784E</td>
<td>An error occurred while updating the report design.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CTGIMU785E</td>
<td>An error occurred while retrieving the report properties</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Explanation:</strong> The specified property for report page size should be integer.</td>
<td></td>
<td><strong>Ensure that the report page size value should be an integer value.</strong></td>
</tr>
<tr>
<td>CTGIMU786E</td>
<td>An error occurred while deleting the report design :</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CTGIMU787E</td>
<td>An error occurred while retrieving the report templates.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CTGIMU788E</td>
<td>An error occurred while retrieving the mapped entities and their attributes.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CTGIMU789E</td>
<td>Failed to delete the report design templates: reason</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CTGIMU790E</td>
<td>Crystal Report is not installed.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CTGIMU791E</td>
<td>Failed while importing the crystal report</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CTGIMU793E</td>
<td>Reports cannot run while the report data synchronization is in progress.</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Explanation:</strong> Report cannot be generated at this time as the database might be in an inconsistent state. Try again when the data synchronization is completed successfully.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CTGIMU794E</td>
<td>You cannot run reports due to a failure in the last report data synchronization.</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Explanation:</strong> Report cannot be generated at this time as the database might be in an inconsistent state. Try again when the data synchronization is completed successfully.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
again when the data synchronization is completed successfully.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files.

<table>
<thead>
<tr>
<th>CTGIMU795E</th>
<th>The report template for selected report could not be found in the database.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong> The selected report template doesn't exist in the database.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMU796E</th>
<th>You are not authorized to run the selected report.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong> Your current scope of authority does not allow you to run the selected report.</td>
<td></td>
</tr>
</tbody>
</table>

| User response: Contact your system administrator to obtain the authority to run the specified report, and try the operation again. |

| Administrator response: Check the access controls to ensure that the operator has the proper authorization to perform the execution of the selected report. |

<table>
<thead>
<tr>
<th>CTGIMU797E</th>
<th>Specified .rpt file does not exist.</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>CTGIMU798W</th>
<th>Report uses one or more entities that are not part of filter.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong> All the entities in report content are not present in report filter.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMU800E</th>
<th>An error occurred while retrieving crystal report.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong> There might be some problem in the connection with crystal server.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMU801E</th>
<th>The service_name service cannot be located. The service might have been deleted.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong> The specified service was not found. Another operation might have deleted the service.</td>
<td></td>
</tr>
</tbody>
</table>

| User response: Ensure that the service still exists. If the service is still in the system, try the operation again. If the problem persists, contact your system administrator. |

<table>
<thead>
<tr>
<th>CTGIMU802E</th>
<th>An error occurred while IBM Security Identity Manager is trying to retrieve available attributes for reconciliation.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong> The server is trying to get all available attributes from the service for reconciliation query when an internal error occurred.</td>
<td></td>
</tr>
</tbody>
</table>

| Administrator response: Complete these steps: Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs. |

<table>
<thead>
<tr>
<th>CTGIMU803E</th>
<th>An error occurred while testing the reconciliation search filter. Please make sure the filter is valid.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong> The server gets an error evaluating the reconciliation search filter.</td>
<td></td>
</tr>
</tbody>
</table>

| Administrator response: Complete these steps: Check the filter and make sure it is valid. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs. |

<table>
<thead>
<tr>
<th>CTGIMU804E</th>
<th>You must have at least one Selected Attributes for reconciliation. Please make sure you select at least one attribute.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong> Reconciliation needs at least one return attribute to be selected.</td>
<td></td>
</tr>
</tbody>
</table>

| Administrator response: Complete these steps: Select an attribute from the available list and move it to the selected list. |

<table>
<thead>
<tr>
<th>CTGIMU805E</th>
<th>The schedule of this reconciliation is already in the list. Please select a different schedule.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong> Duplicate reconciliation schedule is not allowed.</td>
<td></td>
</tr>
</tbody>
</table>

| Administrator response: Complete these steps: Select an different schedule and resubmit again |

<table>
<thead>
<tr>
<th>CTGIMU806E</th>
<th>An error occurred while saving CHECK POLICY option to the server. Please report this error to your administrator.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong> Internal application error while saving CHECK POLICY option to the server.</td>
<td></td>
</tr>
</tbody>
</table>

| Administrator response: Complete these steps: Check the server log (trace.log) for more detail of the cause. |

<table>
<thead>
<tr>
<th>CTGIMU807E</th>
<th>An error occurred while saving account defaults.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanation:</strong> Account default values could not be created in the data-store.</td>
<td></td>
</tr>
</tbody>
</table>

| User response: Retry the operation. If the problem persists, contact your system administrator. |

| Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs. |
review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU808E  An error occurred while updating account defaults.

Explanation:  Account default values could not be updated in the data-store.

User response:  Retry the operation. If the problem persists, contact your system administrator.

Administrator response:  Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU809E  An error occurred while deleting account defaults.

Explanation:  Account default values could not be removed from the data-store.

User response:  Retry the operation. If the problem persists, contact your system administrator.

Administrator response:  Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU810E  You do not have the authority to manage the account defaults for the service_name service.

Explanation:  You must have the necessary access control permissions to manage the account defaults.

User response:  Contact your system administrator if you need to perform the unavailable task.

Administrator response:  Modify the appropriate access control items to grant the Account Defaults MODIFY operation to the user.

CTGIMU812E  You are not able to delete the service because account defaults exist for the service and you are not authorized to delete the account defaults.

Explanation:  The account defaults for the service must be deleted before the service can be deleted, but you do not have the authority to delete the account defaults.

User response:  Contact your system administrator if you need to perform the unavailable task.

Administrator response:  Modify the appropriate access control items to grant the REMOVE operation to the user.

CTGIMU813E  An error occurred while retrieving the account defaults.

Explanation:  The account defaults for the service or service type could not be retrieved.

User response:  Try the operation again. If the error persists, contact your system administrator.

Administrator response:  Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU815W  The attribute_name attribute currently has a scripted default value that cannot be displayed in this view. Clicking OK will overwrite the existing script with the input specified below.

Explanation:  The existing scripted default value for the attribute cannot be displayed. Clicking OK on this panel will retain the input below in place of the scripted value.

User response:  To proceed with defining a basic default value for the attribute, enter values in the fields and click OK. To retain or modify the existing scripted value, click Cancel and select the Change (advanced) action.

CTGIMU816E  You must specify a value to add or update the account default.

Explanation:  The account default cannot have an empty value. You must specify a value in at least one of the fields.

User response:  Specify a value in at least one of the fields and click OK. Otherwise, click Cancel to cancel the operation.

CTGIMU817W  The attributes were not updated due to the following LDAP warnings: error_messages

Explanation:  If a specified attribute already exists, an error is generated and the existing attribute definition is not changed.

Administrator response:  Review each displayed message and determine if corrective action is required. For example, if you specified to add an attribute that already exists, you might not need to take corrective action. To correct an error, review the service and account forms associated with the changes to the service type and make any changes that are needed to ensure that the attributes specified in the forms are consistent with the service type definition.
Few attributes were not updated due to the error_messages LDAP warnings:

**Explanation:** If a specified attribute already exists, an error is generated and the existing attribute definition is not changed.

**Administrator response:** Review each displayed message and determine if corrective action is required. For example, if you specified to add an attribute that already exists, you might not need to take corrective action. To correct an error, review the service and account forms associated with the changes to the service type and make any changes that are needed to ensure that the attributes specified in the forms are consistent with the service type definition.

---

You are not authorized to delete the following services: workflow_list

**Explanation:** Services can only be deleted by authorized users.

**User response:** Contact your system administrator to obtain the authority to delete the specified services, and try the operation again.

**Administrator response:** Check the access controls to ensure that the operator has the proper authorization to delete the displayed services.

---

You are not authorized to delete number_of_services of the selected services.

**Explanation:** Services can only be deleted by authorized users.

**User response:** Contact your system administrator to obtain the authority to delete the services, and try the operation again.

**Administrator response:** Check the access controls to ensure that the operator has the proper authorization to delete the services.

---

You are not authorized to delete any of the selected services.

**Explanation:** Services can only be deleted by authorized users.

**User response:** Contact your system administrator to obtain the authority to delete the services, and try the operation again.

**Administrator response:** Check the access controls to ensure that the operator has the proper authorization to delete the specified services.

---

You are not authorized to change the service_name service.

**Explanation:** Services can only be changed by authorized users.

**User response:** Contact your system administrator to obtain the authority to change the service, and try the operation again.

**Administrator response:** Check the access controls to ensure that the operator has the proper authorization to change the service.

---

No account defaults are currently defined for the service_name service and you do not have the authority to define new default values.

**Explanation:** Account defaults have not been defined for this service. In order to define new default values, you must have the necessary access control permissions.

**User response:** Contact your system administrator if you need authority to define new default values.

**Administrator response:** To allow the user to define and update account defaults, modify the appropriate access control items to grant the Account Defaults MODIFY operation to the user.

---

Failed to add the LDAP class ldap_schema to the group.

**Explanation:** The Ldap class cannot be added as the required attributes while adding the group are not present for the selected class.

---

The following entities cannot be deleted because they are in use or have been deleted by another user: entity_names

**Explanation:** The specified entity cannot be deleted because there are objects created with the entity.

**Administrator response:** Delete all objects of the entity, then try the operation again.

---

An error happened while trying to submit the request to enforce policy for the service service_name

**Explanation:** The system encountered an unexpected error while enforcing policy on the service.

**User response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that
error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager log files.

CTGIMU841E  You are not authorized to change policy policy_name
Explanation: Your current scope of authority does not allow you to change the separation of duty policy.
User response: Contact your system administrator to obtain the authority to change the separation of duty policy, and try the operation again.
Administrator response: Check the access controls to ensure that the operator has the proper authorization to change the separation of duty policy.

CTGIMU842E  An error occurred that prevented the separation of duty policy from being changed.
Explanation: The request to change the separation of duty policy could not be submitted due to an error.
User response: Read any additional messages for further detail about the failure and corrective actions. If no additional information exists and additional attempts to complete the operation fail, contact your system administrator.
Administrator response: Gather and look up any additional message IDs that appear on the user interface. Check the message log for detailed information about the failure.

CTGIMU843E  A business unit for this policy must first be selected before roles can be added to the policy.
Explanation: Roles can only be added to the exclusion rules of a separation of duty policy upon selecting an organization that the policy applies to. Because the policy does not currently apply to a business unit, a set of roles cannot be determined.
User response: Exit the exclusion rules page and set the business unit for the organization that you intend this policy to apply to. Remember that setting the business unit of a policy can have a direct impact on the access controls that apply.
Administrator response: If a user creating a separation of duty policy does not have the ability to select a business unit, then an administrator might have to create or update an access control item to give that user proper authority to create a separation of duty policy in the desired business unit.

CTGIMU844E  The selected business unit business_unit_name is in a different organization than roles currently built into exclusion lists for this policy. To change to the business unit for this policy to the selection, remove any exclusion lists referring to the original organization.
Explanation: A separation of duty policy can only apply to roles that are within the same organization as the policy. Changing the organization of the policy invalidates any rules already created.
User response: To add change the business unit, first remove all rules from the policy. To keep the business unit the same, click the cancel button to return to the policy dialog.

CTGIMU845E  An error occurred while evaluating the separation of duty policy violations.
Explanation: An error occurred while evaluating the separation of duty policy violations.
User response: Complete these steps: If another error is displayed, correct the cause of that error. Perform the operation again. If the problem persists, contact your system administrator.

CTGIMU846E  An error occurred while approving the violation for user_name on roles role_names.
Explanation: An error occurred while approving the specified separation of duty policy violations.
User response: Complete these steps: If another error is displayed, correct the cause of that error. Perform the operation again. If the problem persists, contact your system administrator.

CTGIMU847E  An error occurred that prevented the separation of duty policy from being evaluated in the system.
Explanation: The request to evaluate the separation of duty policy could not be submitted because of an error.
User response: Read any additional messages for further detail about the failure and corrective actions to be taken. If no additional information exists and additional attempts to complete the operation fail, contact your system administrator.
Administrator response: Identify and search for any additional message IDs that are displayed in the user interface. Check the message log for detailed information about the failure.
CTGIMU848E  An error occurred that prevented evaluations from being submitted on all of the selected separation of duty policies.

Explanation: None of the selected separation of duty policies were submitted for evaluation because of an error.

User response: Read any additional messages for further detail about the failure and corrective actions to be taken. If no additional information exists and additional attempts to complete the operation fail, contact your system administrator.

Administrator response: Identify and search for any additional message IDs that are displayed in the user interface. Check the message log for detailed information about the failure.

CTGIMU848W  You are not authorized to submit an evaluation on any of the selected policies.

Explanation: Your current scope of authority does not allow you to initiate an evaluation on the selected policies.

User response: Contact your system administrator to obtain the authority to run evaluations on the selected policies, and try again.

Administrator response: Check the access controls to ensure that the operator has the proper authorization to initiate an evaluation on the selected policies.

CTGIMU849E  An error occurred that prevented number_of_policies separation of duty policies from being evaluated. The remaining separation of duty policies were successfully submitted for evaluation.

Explanation: A subset of the separation of duty policies selected for evaluation could not be submitted because of an error. The remaining policies were successfully submitted for evaluation.

User response: Read any additional messages for further detail about the failure and corrective actions to be taken. If no additional information exists and additional attempts to complete the operation fail, contact your system administrator.

Administrator response: Identify and search for any additional message IDs that are displayed in the user interface. Check the message log for detailed information about the failure.

CTGIMU849W  You are not authorized to initiate an evaluation for number_of_policies of the policies you selected. The policies for which you are not authorized will not be submitted for evaluation.

Explanation: Your current scope of authority does not allow you to submit an evaluation for some of the selected policies. You can initiate evaluations for the policies for which you have proper authority.

User response: Proceed with submitting evaluations on the allowed policies, if desired. Then contact your system administrator to obtain the authority to submit evaluations for the unauthorized policies, and try again.

Administrator response: Check the access controls to ensure that the operator has the proper authorization to submit evaluations for the policies labeled as unauthorized.

CTGIMU850E  An error occurred that prevented the following separation of duty policies from being evaluated. The remaining separation of duty policies were successfully submitted for evaluation. policy_list

Explanation: A subset of the separation of duty policies selected for evaluation could not be submitted because of an error. The remaining policies were successfully submitted for evaluation.

User response: Read any additional messages for further detail about the failure and corrective actions to be taken. If no additional information exists and additional attempts to complete the operation fail, contact your system administrator.

Administrator response: Identify and search for any additional message IDs that are displayed in the user interface. Check the message log for detailed information about the failure.

CTGIMU850W  You are not authorized to submit an evaluation for the following policies: policy_name

Explanation: You are not authorized to submit evaluations for the specified policies.

User response: Check the access controls to ensure that the operator has the proper authorization to submit evaluations for the policies labeled as unauthorized.

Administrator response: Check the access controls to ensure that the operator has the proper authorization to submit evaluations for the policies labeled as unauthorized.

CTGIMU851E  Failed Creating Service Selection Policy. reason

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CTGIMU852E  Failed Updating Service Selection Policy

CTGIMU853E  Failed Deleting Service Selection Policy

CTGIMU854E  No Service profile to define service selection policy

CTGIMU855E  You are not authorized to perform the task_name task on the following policy.
Explanation: Your current scope of authority does not allow you to perform the selected task on the specified policy.
User response: Contact your system administrator to obtain the authority to perform the task on the specified policy, and try the operation again.
Administrator response: Check the access controls to ensure that the operator has the proper authorization to perform the selected task on the displayed policy.

CTGIMU856E  You are not authorized to perform the task_name task on the following policy.
Explanation: Your current scope of authority does not allow you to perform the selected task on the specified policy.
User response: Contact your system administrator to obtain the authority to perform the task on the specified policy, and try the operation again.
Administrator response: Check the access controls to ensure that the operator has the proper authorization to perform the selected task on the displayed policy.

CTGIMU857E  You are not authorized to perform the delete task on the following policy group_name
Explanation: Your current scope of authority does not allow you to perform the selected task on the specified policy.
User response: Contact your system administrator to obtain the authority to perform the task on the specified policy, and try the operation again.
Administrator response: Check the access controls to ensure that the operator has the proper authorization to perform the selected task on the displayed policy.

CTGIMU858E  The container_dn container cannot be located. The container might have been removed by another user.

CTGIMU859E  The service_selection_policy_name service selection policy cannot be deleted because at least one of the provisioning policy is associated with it.
Explanation: You cannot delete the service selection policy until you delete the reference from all associated provisioning policies.

CTGIMU860E  Unable to evaluate script because this policy does not affect any person.

CTGIMU861E  No service found to evaluate the script.

CTGIMU862E  No script provided.

CTGIMU863E  Provisioning policy not found.

CTGIMU864E  You are not authorized to create an identity policy for the selected business unit. Select another business unit or cancel the operation.
Explanation: You might only be authorized to create identity policies for certain business units.
User response: Try selecting another business unit, or contact your administrator to request authorization to create an identity policy for the selected business unit.
Administrator response: If appropriate, update the access controls to grant the user authorization to create an identity policy for the business unit.

CTGIMU865E  An error occurred while evaluating this service selection script. The script may contain a coding error.
Explanation: An error occurred while processing the script. The script may contain a coding error.
User response: Review the script code for coding errors. Make the appropriate changes and try the operation again.
Administrator response: Review the script code for coding errors. Make the appropriate changes and try the operation again.

CTGIMU876E  An error occurred deleting the import record
Explanation: An error occurred that prevented the import record from being deleted
User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.
CTGIMU877E  An error occurred canceling the active import process

Explanation: An error occurred that prevented the import process from being cancelled. The import process could have already been completed or aborted.

User response: Try refreshing the import table to see if that status of the selected import process has changed. If no change has occurred, complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU878E  An error occurred submitting the file for import.

Explanation: An error occurred that prevented the system from successfully processing the import.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try re-exporting the file from the original system. The import file might have been corrupted. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try re-exporting the file from the original system. The import file might have been corrupted. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU879E  An error occurred while fetching this list of import records.

Explanation: An error occurred while retrieving the list of import records from the database.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU880E  An error occurred while fetching information about conflicts from the active import process.

Explanation: An error occurred while fetching information about conflicts from the active import process.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU881E  The jar_file_name contains one or more invalid characters invalid_chars.

Explanation: The jar file name cannot contain invalid characters.

Administrator response: Ensure that jar file name does not contain invalid characters, and try the operation again.

CTGIMU882E  The jar_file_name file is not a valid JAR file. To import a service definition jar file, please use the Configure System > Manage Service Types task.

Explanation: The specified jar file must be generated by Configure System > Export Data.

Administrator response: Ensure that the file is a valid JAR file, and try the operation again.

CTGIMU901W  The selected container container has dependent Unit(s). Remove all dependencies to remove the container.

Explanation: You cannot remove a container with dependencies.

User response: The selected container has one or more dependent units. Remove all dependent units before trying again. You might not have access to view or remove them. Contact your system administrator to obtain the authority to perform the task.

Administrator response: Check the access controls to ensure that the operator has the proper authorization to perform the selected task on the selected container.
<table>
<thead>
<tr>
<th>Error Code</th>
<th>Description</th>
<th>Explanation</th>
<th>User Response</th>
<th>Administrator Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>CTGIMU902E</td>
<td>You are not authorized to operation container_type at the selected container.</td>
<td>Your current scope of authority does not allow you to perform the selected task on the selected container.</td>
<td>Contact your system administrator to obtain the authority to perform the task on the selected container, and try the operation again.</td>
<td>Check the access controls to ensure that the operator has the proper authorization to perform the selected task on the selected container.</td>
</tr>
<tr>
<td>CTGIMU903E</td>
<td>The container_name container cannot be located. The container might have been removed by another user.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CTGIMU904E</td>
<td>An error occurred while retrieving the organization container.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CTGIMU905E</td>
<td>An error occurred while adding the organization container.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CTGIMU906E</td>
<td>A schema exception has occurred while performing the selected operation.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CTGIMU907W</td>
<td>You are not authorized to delete following policies: policy_name</td>
<td>You are not authorized to delete following policies.</td>
<td>You are not authorized to delete following policies.</td>
<td>Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.</td>
</tr>
<tr>
<td>CTGIMU908E</td>
<td>Failed to obtain Adoption policy for service profile: svc_profile_name</td>
<td>A server error occurred while attempting to obtain adoption policy.</td>
<td>Check system error log for the cause.</td>
<td></td>
</tr>
<tr>
<td>CTGIMU909E</td>
<td>Rule has not been defined.</td>
<td>Rule must be defined in order to save the policy.</td>
<td></td>
<td>Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.</td>
</tr>
<tr>
<td>CTGIMU910E</td>
<td>A service type must be associated with the adoption rule before mapping account attributes to user attributes.</td>
<td>A service type must be selected before proceeding to define rule.</td>
<td></td>
<td>If needed, change the access control for the user to allow access.</td>
</tr>
<tr>
<td>CTGIMU911E</td>
<td>The selected rule contains services that you are not authorized.</td>
<td>There are other services using the same adoption rule that is not shown in the services list due to lacking of ACI. Changing this rule will affect the adoption of those services as well.</td>
<td>Contact your system administrator to obtain the authority to perform the task.</td>
<td></td>
</tr>
<tr>
<td>CTGIMU912E</td>
<td>An error occurred while trying to locate the password policy for login accounts.</td>
<td>The password policy associated with the request was not found because an error occurred during processing.</td>
<td></td>
<td>Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.</td>
</tr>
<tr>
<td>CTGIMU913W</td>
<td>The password strength rules for the user's login account cannot be determined. The user request can still be submitted but the specified password will not be validated. Please verify that the user can be provisioned an Identity Manager account.</td>
<td>A password policy cannot be resolved for the user's login account. This might indicate a problem with the system configuration.</td>
<td></td>
<td>Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.</td>
</tr>
<tr>
<td>CTGIMU914E</td>
<td>You are not authorized to delete all policies.</td>
<td>The request failed because the user is not authorized to delete all policies.</td>
<td>Contact your system administrator to get authorization to perform the task.</td>
<td>If needed, change the access control for the user to allow access.</td>
</tr>
<tr>
<td>CTGIMU915E</td>
<td>An error occurred while modifying the organization container.</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
An error occurred while deleting the organization container.

You are not authorized to modify or view container_type at the selected container.

Explanation: Your current scope of authority does not allow you to perform the selected task on the selected container.

User response: Contact your system administrator to obtain the authority to perform the task on the selected container, and try the operation again.

Administrator response: Check the access controls to ensure that the operator has the proper authorization to perform the selected task on the selected container.

An error occurred that prevented number_of_policies separation of duty policies from being deleted. The remaining separation of duty policies were successfully submitted for deletion.

Explanation: A subset of the separation of duty policies selected for deletion could not be submitted due to an error. The remaining policies were successfully submitted for deletion.

User response: Read any additional messages for further detail about the failure and corrective actions to be taken. If no additional information exists and additional attempts to complete the operation fail, contact your system administrator.

Administrator response: Gather and look up any additional message IDs that appear in the user interface. Check the message log for detailed information about the failure.

An error occurred that prevented all of the selected separation of duty policies from being deleted.

Explanation: None of the selected separation of duty policies were submitted for deletion because of an error.

User response: Read any additional messages for further detail about the failure and corrective actions to be taken. If no additional information exists and additional attempts to complete the operation fail, contact your system administrator.

Administrator response: Gather and look up any additional message IDs that appear in the user interface. Check the message log for detailed information about the failure.

The allowed number of roles cannot exceed one less than the total number of roles listed. Currently you have number_of_roles roles listed and an allowed number of roles set to allowed_number_of_roles.

Explanation: The allowed number of roles of an exclusion rule represents how many roles out of the role list any one user is allowed to be a member of. Having an allowed number of roles greater than or equal to the number of roles invalidates the rule.

User response: Set the allowed number of roles to a value of at least one and at most one less than the number of roles specified in the rule.

You must specify at least two roles in an exclusion rule.

Explanation: Exclusion rules within a separation of duty policy are for determining how many roles out of the role list any one user is allowed to be a member of. Having a role list containing less than two roles invalidates the rule.

User response: Add more roles to the role list of the exclusion rule.

The name specified for this rule conflicts with the name of an existing rule within the policy.

Explanation: Rule names must be unique within a single separation of duty policy.

User response: Modify the name of the rule to something different than the existing rule, or update the existing rule with your changes.

An error occurred that prevented the separation of duty policy from being deleted.

Explanation: The request to delete the separation of duty policy could not be submitted due to an error.

User response: Read any additional messages for further detail about the failure and corrective actions to be taken. If no additional information exists and additional attempts to complete the operation fail, contact your system administrator.

Administrator response: Gather and look up any additional message IDs that appear in the user interface. Check the message log for detailed information about the failure.
CTGIMU924E  An error occurred that prevented the separation of duty policy from being created.

Explanation: An error prevented the policy from being created.

User response: Read any additional messages for further detail about the failure and corrective actions. If no additional information exists and additional attempts to complete the operation fail, contact your system administrator.

Administrator response: Gather and look up any additional message IDs that appear on the UI. Check the message log for detailed information about the failure.

CTGIMU925E  An error occurred searching for Separation Of Duty Policies.

Explanation: An error in the system prevented retrieval of separation of duty policies.

User response: Try the operation again. If the failure persists, contact your system administrator.

Administrator response: Gather and look up any additional message IDs that appear on the UI interface. Check the message log for detailed information about the failure.

CTGIMU926E  You do not have access to create a separation of duty policy at the selected business unit.

Explanation: Your current scope of authority does not allow you to create a separation of duty policy on the selected container.

User response: Contact your system administrator to obtain the authority to create a policy in the selected container, and try the operation again.

Administrator response: Check the access controls to ensure that the operator has the proper authorization to create a separation of duty policy on the selected container.

CTGIMU927E  You are not authorized to delete any of the selected policies.

Explanation: Your current scope of authority does not allow you to delete the selected policies.

User response: Contact your system administrator to obtain the authority to delete the selected policies, and try again.

Administrator response: Check the access controls to ensure that the operator has the proper authorization to delete the selected policies.

CTGIMU928W  You are not authorized to delete number_of_policies of the policies you selected. The policies you are not authorized to delete will not be submitted for deletion.

Explanation: Your current scope of authority does not allow you to delete some of the selected policies. You can still delete the policies you have proper authority to delete.

User response: Proceed with deleting the allowed policies, if desired. Then contact your system administrator to obtain the authority to delete the unauthorized policies, and try again.

Administrator response: Check the access controls to ensure that the operator has the proper authorization to delete the policies labeled as unauthorized.

CTGIMU929E  An error occurred that prevented the following separation of duty policies from being deleted. The remaining separation of duty policies were successfully submitted for deletion. policy_list

Explanation: A subset of the separation of duty policies selected for deletion could not be submitted due to an error. The remaining policies were successfully submitted for deletion.

User response: Read any additional messages for further detail about the failure and corrective actions to be taken. If no additional information exists and additional attempts to complete the operation fail, contact your system administrator.

Administrator response: Gather and look up any additional message IDs that appear on the UI interface. Check the message log for detailed information about the failure.

CTGIMU930E  An operation with the same name operation_name already exists.

Explanation: There should not be any operation with duplicate name at the same entity level.

User response: Change operation name.

CTGIMU931E  Error occurred while saving entity.

Explanation: Entity cannot be saved because of error. See additional message for detail.

User response: Correct entity information according to detail message.
CTGIMU933E  An error occurred while trying to retrieve available role classifications.

**Explanation:** The system encountered an unexpected error while retrieving all available role classifications.

**User response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager log files.

CTGIMU934E  Java plugin security has prohibited the saving of the workflow definition.

**Explanation:** Some Java plugin versions encounter Java net SocketException. This prevents the applet from communicating the updated workflow definition to the servlet.

**User response:** Complete these steps: Check the product documentation to make sure that the Java plugin version is supported. Try the operation again. If the problem persists, contact your system administrator.

CTGIMU940E  The custom task `custom_task_id` cannot be deleted.

**Explanation:** The custom task cannot be deleted because a system error occurred during processing. The custom task does not exist. The custom task might be referenced by views.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmpr=tivman.

CTGIMU941E  The custom task `custom_task_id` cannot be created.

**Explanation:** The custom task cannot be created because an error occurred during processing or a task with the same identifier might already exist.

**User response:** Complete these steps: Check the custom task identifier is unique. If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmpr=tivman.

CTGIMU945E  The custom task cannot be changed.

**Explanation:** The custom task cannot be changed because an error occurred during processing.

**User response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmpr=tivman.
CTGIMU946E  •  CTGIMU955E

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**CTGIMU946E**  The custom task cannot be changed.

**Explanation:** The custom task cannot be changed because an error occurred during processing.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

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**CTGIMU947E**  The custom task already has a parameter with the name parameter_name.

**Explanation:** The custom task parameter cannot be created or changed because the custom task already has a parameter with the specified name.

**Administrator response:** Specify a parameter name that does not match the name of any of the other parameters for the custom task.

---

**CTGIMU948E**  The custom tasks could not be retrieved.

**Explanation:** An unexpected error occurred while retrieving the custom tasks.

**User response:** If the problem persists, contact your system administrator.

**Administrator response:** Review the log files to determine root cause of the failure.

---

**CTGIMU949E**  The view with id view_name could not be retrieved from the database.

**Explanation:** The specified view could not be retrieved from the database.

**User response:** Make sure that the view exists in the database.

**Administrator response:** Make sure that the view exists in the database and that IBM Security Identity Manager is currently connected to the database.

---

**CTGIMU950E**  The views for the system user could not be retrieved from the database.

**Explanation:** The views for the system user could not be retrieved from the database.

**User response:** Check that the user is a member in a group with a view. Otherwise the user should get the enduser view. For each group the user is in, make sure the group has an assigned view.

---

**CTGIMU951E**  The view with name view_name could not be created.

**Explanation:** An error occurred while attempting to search for the views. No views were retrieved.

**User response:** Make sure that the view exists in the database.

**Administrator response:** Ensure that IBM Security Identity Manager is connected to the database.

---

**CTGIMU952E**  The view with name view_name and identifier view_identifier could not be updated.

**Explanation:** The specified view could not be updated. Please ensure that IBM Security Identity Manager is connected to the database.

**User response:** Ensure that the Identity Manager is connected to the database.

---

**CTGIMU953E**  The view with name view_name could not be deleted.

**Explanation:** The specified view could not be deleted. Please ensure that IBM Security Identity Manager is connected to the database.

**User response:** Make sure that the view exists in the database. If deleting multiple views at the same time try to delete the views individually.

**Administrator response:** Make sure that the view exists in the database. If deleting multiple views at the same time try to delete the views individually.

---

**CTGIMU954E**  The view with name view_name and could not be created.

**Explanation:** The specified view could not be created. Please ensure that IBM Security Identity Manager is connected to the database.

**User response:** Ensure that IBM Security Identity Manager is connected to the database.

---

**CTGIMU955E**  The view with name view_name could not be created.

**Explanation:** The specified view could not be created. Please ensure that IBM Security Identity Manager is connected to the database.

**User response:** Ensure that IBM Security Identity Manager is connected to the database and retry the create.

**Administrator response:** Ensure that IBM Security Identity Manager is connected to the database and retry the create.
CTGIMU956E  The system failed to retrieve the records from the TASK_TREE table.
Explanation: The system cannot connect to the database.
Administrator response: Ensure that the database is up and IBM Security Identity Manager is connected to it.

CTGIMU957E  An error occurred while trying to create or update this mail template.
Explanation: The mail template could not be created or updated because an error occurred during processing.
Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU958E  An error occurred while trying to delete the mail template.
Explanation: The mail template could not be deleted because an error occurred during processing.
Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU959E  A field contains invalid characters. It cannot contain spaces or any of the following characters: invalid_chars
Explanation: The text entered in a field contains one or more characters that are not valid.
User response: Identify the incorrect characters in the field and specify characters that are valid.

CTGIMU960E  Unable to retrieve the custom task task_id. The custom task might have been deleted.
Explanation: The custom task with the specified identifier cannot be retrieved. It might have been deleted by another user.
Administrator response: Create a new custom task, or select a different one.

CTGIMU961E  A participant referenced by this recertification policy has been deleted. Specify a new participant.
Explanation: When the recertification policy was created or last modified, it specified a participant that existed at that time. Subsequently the specified participant was deleted from the system. The recertification policy still references the participant that was deleted. You must specify a new participant before saving the recertification policy.
Administrator response: Specify a new participant and then save the recertification policy.

CTGIMU962E  You are not authorized to delete the following recertification policies: recertification_policy_list
Explanation: Recertification policies can only be deleted by authorized users.
User response: Contact your system administrator to obtain the authority to delete the specified recertification policies, and try the operation again.
Administrator response: Check the access controls to ensure that the operator has the proper authorization to delete the displayed recertification policies.

CTGIMU963E  You are not authorized to delete number_of_recertification_policies of the selected recertification policies.
Explanation: Recertification policies can only be deleted by authorized users.
User response: Contact your system administrator to obtain the authority to delete the recertification policies, and try the operation again.
Administrator response: Check the access controls to ensure that the operator has the proper authorization to delete the recertification policies.

CTGIMU964E  You are not authorized to delete any of the selected recertification policies.
Explanation: Recertification policies can only be deleted by authorized users.
User response: Contact your system administrator to obtain the authority to delete the recertification policies, and try the operation again.
Administrator response: Check the access controls to ensure that the operator has the proper authorization to delete the specified recertification policies.

CTGIMU965E  You are not authorized to run the following recertification policies: recertification_policy_list
Explanation: Recertification policies can only be run by authorized users.
User response: Contact your system administrator to obtain the authority to run the specified recertification policies, and try the operation again.
Administrator response: In order to run a recertification policy, a user must be authorized to
modify it. Check the access controls to ensure that the operator has the proper authorization to modify the displayed recertification policies.

CTGIMU966E You are not authorized to run number_of_recertification_policies of the selected recertification policies.

Explanation: Recertification policies can only be run by authorized users.

User response: Contact your system administrator to obtain the authority to run the recertification policies, and try the operation again.

Administrator response: In order to run a recertification policy, a user must be authorized to modify it. Check the access controls to ensure that the operator has the proper authorization to modify the recertification policies.

CTGIMU967E You are not authorized to run any of the selected recertification policies.

Explanation: Recertification policies can only be run by authorized users.

User response: Contact your system administrator to obtain the authority to run the recertification policies, and try the operation again.

Administrator response: In order to run a recertification policy, a user must be authorized to modify it. Check the access controls to ensure that the operator has the proper authorization to modify the specified recertification policies.

CTGIMU968E You are not authorized to create a recertification policy for the selected business unit. Select another business unit or cancel the operation.

Explanation: You might only be authorized to create recertification policies for certain business units.

User response: Try selecting another business unit, or contact your administrator to request authorization to create a recertification policy for the selected business unit.

Administrator response: If appropriate, update the access controls to grant the user authorization to create a recertification policy for the business unit.

CTGIMU969E The selected business unit for this policy can not be found. It might have been removed by a concurrent user. Please select a different business unit.

Explanation: Creation of provisioning policy requires a valid business unit container. The selected container is removed by a concurrent user

User response: Select another business unit in the General tab first and then proceed to schedule for creation.

CTGIMU970E Entitlement creation requires selection of a business unit. Please select a business unit in the General tab for this policy first.

Explanation: Availability of entitlement data is dependent on the business unit that the policy resides at. Therefore, creation of entitlement requires selection of a business unit first.

User response: select a business unit in the General tab first and then proceed to entitlement creation.

CTGIMU971E You must have at least one Member for a complete policy. Please make sure you select at least one member for this policy.

Explanation: A complete provisioning policy needs at least one member to be defined

User response: Select a member type of All users in the organization, or All other users who are not granted to the entitlements defined by this provisioning policy via other policies, or Roles specified below with at least an organizational role added.

Administrator response: Select a member type of All users in the organization, or All other users who are not granted to the entitlements defined by this provisioning policy via other policies, or Roles specified below with at least an organizational role added.

CTGIMU972E You must have at least one Entitlement for a complete policy. Please make sure you define at least one entitlement for this policy.

Explanation: A complete provisioning policy needs at least one entitlement to be defined

User response: Define at least one entitlement.

Administrator response: Define at least one entitlement.

CTGIMU973E Automatic type entitlement is not allowed with target of All Services. Please make sure you select a different target type.

Explanation: Entitlement of type Automatic is not allowed to have All Services as the entitlement target.

User response: Select a different target type or change the entitlement type to Manual

Administrator response: Select a different target type or change the entitlement type to Manual.
A specific service for service type serviceType_name can not be found. Please make sure you have a specific service instance for the selected service type.

**Explanation:** Entitlement of target type Specific Services needs to have a specific service instance for the selected service type before creation of the entitlement.

**User response:** Select a different service type with existing service instance in scope or create a specific service instance in the policy scope of the selected service type before creation of the entitlement.

**Administrator response:** Select a different service type with existing service instance in scope or create a specific service instance in the policy scope of the selected service type before creation of the entitlement.

You are not authorized to select bu_name as a business unit for this provisioning policy. You do not have write permission to required attribute(s) to add this policy. Please select a different business unit.

**Explanation:** You do not have the authority to create a provisioning policy in the selected business unit.

**User response:** Contact your system administrator to obtain the privilege to create a provisioning policy in this business unit.

You are not authorized to select bu_name as a business unit for this provisioning policy. Please select a different business unit.

**Explanation:** You do not have the authority to create a provisioning policy in the selected business unit.

**User response:** Contact your system administrator to obtain the privilege to create a provisioning policy in this business unit.

You are not authorized to delete the selected provisioning policies.

**Explanation:** You do not have the authority to delete any selected provisioning policy.

**User response:** Contact your system administrator to obtain the privilege to delete this policy.

You are not authorized to delete the following policy or policies: policy_names. The policy or policies will not be submitted for deletion.

**Explanation:** You do not have the authority to delete these provisioning policies.

**User response:** Contact your system administrator to obtain the privilege to delete these policies.

The following policies were not scheduled for deletion due to unexpected error: policy_names. Please report this error to your administrator.

**Explanation:** There is unexpected internal processing error in submitting the policies for deletion. Try submitting the policies for deletion again.

**User response:** Please report this error to your administrator.

You are not authorized to select bu_name as a business unit for this provisioning policy. You do not have write permission to required attribute(s) to add this policy. Please select a different business unit.

**Explanation:** You do not have the write permission to required attributes to complete the provisioning policy to add to this business unit.

**User response:** Contact your system administrator to obtain the write permission to the required attributes for the policy in this business unit.

Provisioning policy entitlement of type All Services is not allowed to have any parameter. Please select an entitlement of different target type to manage parameter list.

**Explanation:** Provisioning policy entitlement of type All Services is not allowed to have any parameter.

**User response:** Select a entitlement of different target type to manage parameter list.

This provisioning policy entitlement has already been added. Select an entitlement of a different target or ownership type.

**Explanation:** Provisioning policy entitlement cannot be duplicated.

**User response:** Select a entitlement of different target or ownership type.

All associated draft policies will also be removed for the following policy(ies): policy_names

**Explanation:** The system will remove associated draft policies for policy submitted for deletion.

**User response:** Make sure that the removal of associated draft policies is also intended and continue to submit for deletion.
CTGIMU985E • CTGIMU991E

CTGIMU985E  An error occurred while committing this provisioning policy.

Explanation: The system was unable to successfully commit provisioning policy to be saved.

User response: Try to resolve the cause error if available, otherwise report this error to your system administrator.


CTGIMU986E  An error occurred while generating preview for the effect of this provisioning policy.

Explanation: The system was unable to successfully generate preview for the effect of this provisioning policy.

User response: Try to resolve the cause error if available, otherwise report this error to your system administrator.


CTGIMU987E  An error occurred while processing the requested operation.

Explanation: The system was unable to successfully process the requested operation. An unexpected internal error occurred.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU988E  The following entitlement target services are not available under the current policy service scope and business unit: service_names_list

Explanation: The entitlement target services are not available under the current policy scope and business unit setting.

User response: Complete these steps: Removed the specified entitlements with target services and try the operation again. Or increase the policy service scope or change the business unit if possible. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: Removed the specified entitlements with target services and try the operation again. Or increase the policy service scope by making this policy available to this business and its subunits or change the business unit if possible. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU989E  The selected entitlement target service service_name is not available under the current policy service scope and business unit. The system is defaulting to the first available service in the selection box.

Explanation: The entitlement target service is not available for display selection under the current policy scope and business unit setting.

User response: Complete these steps: Select another target service and try the operation again. Or increase the policy service scope by making this policy available to this business and its subunits or increase the access right of the user to search for services at the specified business unit. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: Verify if the specified service exists under the current business unit and scope of the policy and the logged on user has access to search for this service. Or increase the policy service scope or change the business unit if possible or increase the access right of the user to search for services at the specified business unit. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMU990E  An error occurred while committing policy enforcement for this service.

Explanation: The system was unable to successfully commit policy enforcement of the service.


CTGIMU991E  sendTo_or_escalateTo participant of the participant_type type is not found and might have been removed. The system is resetting the participant to System Administrator.

Explanation: Participant of type User (with ITIM account) or Organizational Role might have been removed from the system by other users or processes.
The system is setting this participant to System Administrator

User response: Select a new participant of choice and update this Alert enforcement action. Use the browse button to browse and select a participant.

---

CTGIMU992E You must select a participant of the selected type. Please browse to select a participant.

Explanation: Participant of type Person and Role must have a concrete person or role selected.

User response: Select a participant of the selected type. Use the browse button to browse and select a participant.

---

CTGIMU993E An error occurred while trying to create the access.

Explanation: The access cannot be created because an error occurred during processing.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

---

CTGIMU994E An error occurred while trying to delete the access.

Explanation: The access cannot be deleted because an error occurred during processing.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

---

CTGIMU995E An error occurred while retrieving the access.

Explanation: The access for the person could not be retrieved.

User response: Try the operation again. If the error persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

---

CTGIMU996E An error occurred while attempting to determine access for the person.

Explanation: The request failed because an error occurred while attempting to determine access for the person.

User response: Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs. If the problem persists, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

---

CTGIMU997E An error occurred while retrieving the service associated with the access.

Explanation: The service associated with access could not be retrieved.

User response: Try the operation again. If the error persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

---

CTGIMU998E An error occurred while trying to determine the permission is allowed for given access.

Explanation: The request could not be completed because an error occurred during processing.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

---

CTGIMU999E An error occurred while trying to retrieve the recertification policy. The selected policy cannot be found. Another user might have deleted the policy.

Explanation: The selected recertification policy cannot be found because an error occurred during processing, or because the policy does not exist. Another user might have deleted the policy.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.
error. Try the operation again. If the error occurs again, review the log files, beginning with the IBM Security Identity Manager logs.

---

**CTGIMV001E**  There was an error selecting the account

**Explanation:**  An error occurred while selecting the account.

**User response:**  None

**Administrator response:**  None

---

**CTGIMV020E**  You are not authorized to delete accounts.

**Explanation:**  You are not authorized to delete any account.

**User response:**  None

**Administrator response:**  None

---

**CTGIMV021E**  You are not authorized to delete this account: [ ] on [ ].

**Explanation:**  You are not authorized to delete the specified account.

**User response:**  None

**Administrator response:**  None

---

**CTGIMV022E**  There are no accounts available which are authorized for deletion.

**Explanation:**  None of the accounts available are authorized for deletion.

**User response:**  None

**Administrator response:**  None

---

**CTGIMV023E**  Error retrieving account information.

**Explanation:**  An internal error occurred while attempting to retrieve account information in the form bean.

**User response:**  None

**Administrator response:**  None

---

**CTGIMV024E**  The table selection is empty or contains no valid data.

**Explanation:**  The item you selected in the table is missing or corrupt.

**User response:**  None

**Administrator response:**  None

---

**CTGIMV025E**  The account having user ID [ ] and service distinguished name [ ] cannot be found.

**Explanation:**  The HTTP request failed to find a valid account for deletion that matched the parameters provided.

**User response:**  None

**Administrator response:**  None

---

**CTGIMV026E**  One parameter missing in request.

**Explanation:**  The HTTP request found one parameter missing, and could not complete the request.

**User response:**  None

**Administrator response:**  None

---

**CTGIMV027E**  Your request points to more than one account. Please provide a unique user ID and service ID combination.

**Explanation:**  Your request is ambiguous, and must contain a unique user ID and service ID combination.

**User response:**  None

**Administrator response:**  None

---

**CTGIMV028E**  User will be logged out when the User ID delete is completed.

**Explanation:**  User the current logged in will be logged out when the User ID delete is completed.

**User response:**  None

**Administrator response:**  None

---

**CTGIMV029E**  You are not allowed to delete the account, since this is the only account on a service with automatic provisioning policy.

**Explanation:**  You are not allowed to delete the account, since this is the only account on a service with automatic provisioning policy.

**User response:**  None

**Administrator response:**  None

---

**CTGIMV031E**  You are not permitted to access, view or change the account that you attempted to access.

**Explanation:**  You do not have the rights to access, view or change the account that you attempted to access.

**User response:**  If you require permissions to complete the task, contact your system administrator.
CTGIMV032E  You are not authorized to any accounts.
Explanation: You do not have the authority to change or view any accounts.
User response: None
Administrator response: None

CTGIMV033E  You are not authorized to change the account on .
Explanation: You are not authorized to change the specified account.
User response: None
Administrator response: None

CTGIMV035E  Row not found.
Explanation: The row was not found.
User response: None
Administrator response: None

CTGIMV036E  You are not authorized to on .
Explanation: You do not have the authority to read or write to this object.
User response: None
Administrator response: None

CTGIMV037E  You are not authorized to submit the request.
Explanation: You do not have the authority to submit this request.
User response: None
Administrator response: None

CTGIMV038E  The specified account user ID on service could not be found. The account either does not exist or you are not authorized to view the account.
Explanation: You cannot change the account because the user ID does not exist on the service or you are not authorized to view the account details.
User response: Retry the operation with a valid user ID and service combination that you are authorized to view.
Administrator response: No action is required.

CTGIMV039E  The service distinguished name was not found. The service might have been deleted, or you might not have proper authorization.
Explanation: A service matching the distinguished name was not found. Either the service does not exist or you do not have authority to access it.
User response: Complete these steps: Verify the distinguished name again. Try the operation again. If the problem persists, contact your system administrator.
Administrator response: Complete these steps: Verify the distinguished name again. Check the access control for the specified service. Try the operation again.

CTGIMV040E  An error occurred while changing the account. The account might have been deleted.
Explanation: An error occurred while changing the account. The account might have been deleted.
User response: None
Administrator response: None

CTGIMV041E  You are not authorized to request accounts on service service_name .
Explanation: Your current scope of authority does not allow you to request accounts on the service that is displayed.
User response: Contact your system administrator to obtain the authority to request accounts on the service.
Administrator response: Check the access controls to ensure that the operator has the proper authorization to request accounts on the service.

CTGIMV042E  The request cannot be submitted because the synchronization password does not comply with the password rules that govern the service. Change or reset the synchronization password to comply with the following password rules.
Explanation: The synchronized password that is in effect was applied to the account request, but the password does not comply with the password policy that governs the service.
User response: Change your password or contact your help desk representative or your system administrator to obtain a password that complies with the password rules that are displayed in the message.
Administrator response: Change or reset the synchronization password to comply with the password rules that are displayed in the message.
CTGIMV045E • CTGIMV108E

CTGIMV045E  You cannot specify a password for the following accounts. You must request a generated password. Select the option <b>Generate a password for me</b>.

Explanation:  None.
User response:  None.
Administrator response:  None

CTGIMV045W  You cannot specify a password for the following accounts. For each account, the server will supply a machine-generated password.

Explanation:  None.
User response:  None.
Administrator response:  None

CTGIMV055W  The account selected is checked out.

Explanation:  The account is a shared access account and is currently checked out. If you change the account ID of this account, the user cannot log in with the checked out credential. If the user has started a session, the user cannot log back in using the same credential after ending the session. The user must view the credential to obtain the new account ID.

User response:  Change the account ID. Cancel the change operation.

CTGIMV057W  The account selected is checked out.

Explanation:  The account is a shared access account and is currently checked out. If you change the user ID of this account, the user cannot log in with the checked out credential. If the user has started a session, the user cannot log back in using the same credential after ending the session. The user must view the credential to obtain the new user ID.

User response:  Change the user ID. Cancel the change operation.

CTGIMV101E  No current IBM Security Identity Manager password given.

Explanation:  The user must fill in the current IBM Security Identity Manager password to change the password of an account.

User response:  None
Administrator response:  None

CTGIMV102E  The new password fields do not match.

Explanation:  The user must fill in the same password for each new password field.

User response:  None
Administrator response:  None

CTGIMV103E  At least one account must be selected to change the password.

Explanation:  You must select at least one account to change the password.

User response:  None
Administrator response:  None

CTGIMV104E  The new password field is empty.

Explanation:  The user must fill in a valid new password.

User response:  None
Administrator response:  None

CTGIMV105E  You are not authorized to change the password.

Explanation:  Please contact your system administrator.

User response:  None
Administrator response:  Check the access controls to ensure that the user has the proper authorization to change the password.

CTGIMV106E  Current IBM Security Identity Manager password verification failed.

Explanation:  Enter your current IBM Security Identity Manager account password to proceed.

User response:  None
Administrator response:  None

CTGIMV107E  An error occurred while submitting a request.

Explanation:  An internal error occurred while submitting your password change request.

User response:  None
Administrator response:  None

CTGIMV108E  The new password you entered is too long.

Explanation:  The new password does not conform to the password rules for maximum password length.
CTGIMV109E  The new password you entered is too short.
Explanation:  The new password does not conform to the password rules for minimum password length.
User response:  None
Administrator response:  None

CTGIMV110E  The new password does not conform to the password rules.
Explanation:  The new password violates one of the password rules.
User response:  None
Administrator response:  None

CTGIMV111E  The password change cannot be completed because some of the accounts are inactive or do not exist.
Explanation:  The password change failed because some of the accounts are inactive or no longer exist.
User response:  None
Administrator response:  None

CTGIMV112E  The rules of selected accounts was conflicting. Please reselect accounts on the table.
Explanation:  The rules of selected accounts was conflicting. Please reselect accounts on the table.
User response:  
Administrator response:  

CTGIMV113E  cannot modify the password of all accounts.
Explanation:  cannot modify the password of all accounts.
User response:  
Administrator response:  

CTGIMV114E  You are not authorized to change the password on all of your accounts. You must be authorized to change your password on all accounts in order to use password synchronization.
Explanation:  You are not authorized to change the password on all of your accounts. You must be authorized to change your password on all accounts in order to use password synchronization.
User response:  
Administrator response:  

CTGIMV115E  Since you do not have an email on file for this account, a new password cannot be sent to you. Contact the your system administrator to obtain a new password.
Explanation:  Since you do not have an email on file for this account, a new password cannot be sent to you. Contact the your system administrator to obtain a new password.
User response:  
Administrator response:  

CTGIMV116W  One or more of the accounts selected are checked out.
Explanation:  One or more of the accounts are shared access accounts and are currently checked out. If you change the password for these accounts, the user cannot log in with the checked out credential. If the user has started a session, the user cannot log back in using the same credential after ending the session. The user must view the credential to obtain the new password.
User response:  Change the passwords for the accounts. Cancel the change password operation. Remove the checked out accounts from the list of accounts you are changing the passwords for. To determine the accounts that are checked out: On the administration console, click Manage Shared Access > Manage Credential Vault. Enter your search information and click Search. Identify the checked out accounts that you wanted to to change the passwords for and remove them from your accounts list. Try the change password operation again.
Administrator response:  

CTGIMV118W  One or more of the accounts selected are checked out.
Explanation:  One or more of the accounts are shared access accounts and are currently checked out. If you change the password for these accounts, the user cannot log in with the checked out credential. If the user has started a session, the user cannot log back in using the same credential after ending the session. The user must view the credential to obtain the new password.
User response:  Change the passwords for the accounts. Cancel the change password operation. If you have access to the administration console, remove the checked out accounts from the list of accounts you are changing the passwords for. To determine the accounts that are checked out: On the administration console, click Manage Shared Access > Manage Credential Vault Enter your search information and click Search. Identify
the checked out accounts that you wanted to to change the passwords for and remove them from your accounts list. Try the change password operation again.

CTGIMV120W  The password for the selected credential is not registered in the credential vault.
Explanation: The password for the credential is not in the credential vault.
User response: Contact your system administrator in order to obtain the password.

CTGIMV130E  The necessary session attribute LOGIN_TEMP_SUBJECT is not set.
Explanation: The subject, a required attribute, is not set in the session variable. The preconditions for a required password change are not satisfied.
User response: None
Administrator response: Verify that struts-config.xml is correct.

CTGIMV151E  Unable to retrieve people.
Explanation: An internal error occurred while trying to retrieve people.
User response: None

CTGIMV152E  Unable to retrieve services.
Explanation: An internal error occurred while trying to retrieve services.
User response: None

CTGIMV153E  Unable to retrieve IBM Security Identity Manager accounts.
Explanation: An internal error occurred while trying to retrieve IBM Security Identity Manager accounts.
User response: None

CTGIMV201E  There was an error while fetching the action needed messages.
Explanation: The user may not be logged into the system or the IBM Security Identity Manager Server is not running.
User response: Try to refresh the page. If the problem persists, contact your system administrator.
Administrator response: Try to refresh the page. If the problem persists, report a bug.
The account is not active.

The system cannot allow you to log in because the single sign-on activity failed or is not properly configured. Contact your system administrator to get access to IBM Security Identity Manager.

The SelfServiceHomePage.properties file was not found or is corrupted

There was an error reading the SelfServiceHomePage.properties file. A correct homepage definition should look like this:

<table>
<thead>
<tr>
<th>Section ID</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ActionNeeded</td>
<td>defines the list of section configuration names in the order they will be displayed.</td>
</tr>
<tr>
<td>Sections=ActionNeeded, Password, exampleSection</td>
<td>defines the list of section configuration names in the order they will be displayed.</td>
</tr>
<tr>
<td>Section=(sectionConfigName).titleKey=NLS key for the section title</td>
<td>defines the label keys, icons etc for the homepage section.</td>
</tr>
<tr>
<td>Section=(sectionConfigName).iconUrl=URL for the icon to display</td>
<td>defines the label keys, icons etc for the homepage section.</td>
</tr>
<tr>
<td>Task=(taskConfigName).urlKey=NLS key for the URL</td>
<td>defines the label keys, icons etc for the homepage section.</td>
</tr>
<tr>
<td>Task=(taskConfigName).urlPath=The link to use for the URL</td>
<td>defines the label keys, icons etc for the homepage section.</td>
</tr>
<tr>
<td>Section=(sectionConfigName).descriptionKey=NLS key for task description</td>
<td>defines the label keys, icons etc for the homepage section.</td>
</tr>
<tr>
<td>Task=(taskConfigName).requiredViews=The required view ids that enable displaying of the task.</td>
<td>defines the label keys, icons etc for the homepage section.</td>
</tr>
<tr>
<td>Task=(taskConfigName).requiredViews=The required view ids that enable displaying of the task.</td>
<td>defines the label keys, icons etc for the homepage section.</td>
</tr>
</tbody>
</table>

Complete these steps: Verify that the path to the SelfServiceHomePage.properties file is defined in the system default path definition. Verify that the keys written in the SelfServiceHomePage.properties file are correct. Try the operation again. If the problem persists, contact your system administrator.

The SelfServiceHomePage.properties file was not found or is corrupted
problem persists, report a bug.

**CTGIMV309E** The SSO adapter class name is null or blank.

**Explanation:** The enduser.ui.ssoadapter property value is null or blank in the ui.properties file. If SSO is enabled, enduser.ui.ssoadapter must have a value for the SSO handler adapter class.

**User response:** Complete these steps: Verify the enduser.ui.ssoadapter property value is not blank. Try the operation again. If the problem persists, contact your system administrator.

**Administrator response:** Complete these steps: If SSO is enabled then the property enduser.ui.ssoadapter in ui.properties must have the adapter class name. Try the operation again. If the problem persists, report a bug.

**CTGIMV310E** The specified user ID is null or blank.

**Explanation:** The user ID is blank or null. The user ID must be valid.

**User response:** Make sure that the user ID is not null or blank. Contact your system administrator if you cannot log in.

**Administrator response:** Ensure that the user ID is not blank or null.

**CTGIMV313E** The current password you entered is not valid.

**Explanation:** The change password failed because the current password you entered is not valid.

**User response:** Ensure that the current password is valid and try again. If the expired password change attempts continue to fail, contact your help desk representative or system administrator for assistance.

**Administrator response:** None

**CTGIMV314E** A required field does not have a specified value: field name

**Explanation:** A required field doesn’t have the specified value.

**User response:** None

**Administrator response:** None

**CTGIMV315E** The administrator has disabled challenge-response.

**Explanation:** The administrator has disabled challenge-response. You cannot define or change the forgotten password information.

**User response:** Contact your system administrator.

**Administrator response:** None

**CTGIMV316E** Answer exactly required number of the following questions.

**Explanation:** The number of answers you provided does not match the number required. You have provided either too few or too many answers.

**User response:** Make sure you provide exactly the number of required answers and try again.

**Administrator response:** None

**CTGIMV317E** Validation of the challenge answers failed on the ITIM server. Please retry or cancel.

**Explanation:** The answers you specified to authenticate yourself are not correct. The IBM Security Identity Manager server refused to authenticate you. Please verify you used the correct capitalization, grammar and spelling. The answer must be exactly the same as you previously specified.

**User response:** None

**Administrator response:** None

**CTGIMV318E** There were problems accessing your secret challenge questions. They might not be set or the user ID might have been misspelled.

**Explanation:** Problems occurred attempting to retrieve challenge questions for the specified user ID.

**User response:** None

**Administrator response:** Verify that the user ID exists and that default challenge questions exist for the specified user.

**CTGIMV319E** You must specify a user ID before executing challenge response.

**Explanation:** None

**User response:** None

**Administrator response:** None

**CTGIMV320E** No challenge response map was specified.

**Explanation:** None

**User response:** None

**Administrator response:** None
CTGIMV321E  All answer fields must be filled.
Explanation: To authenticate using challenge response, all questions must be answered. Please fill in all answer fields.
User response: None
Administrator response: None

CTGIMV322E You are not authorized to view all requests.
Explanation: You do not have authority to view all requests.
User response: Contact your system administrator to obtain authorization to view all requests.
Administrator response: Check the access controls to ensure that the operator has the proper authorizations to view all requests.

CTGIMV323E Duplicate questions are not allowed.
Explanation: You cannot have duplicate forgotten password questions. The questions you provided contain at least one repeat question.
User response: Make sure each question you provided is unique and try again.
Administrator response: None

CTGIMV324E There was an error retrieving the default values for the request account form.
Explanation: An error occurred while generating default values for the request account form.
User response: Retry your request. If the error continues, contact your system administrator.
Administrator response: None

CTGIMV325E No common password rules were defined for password synchronization mode.
Explanation: In password synchronization mode, all accounts must have the same password. There are currently no common password rules defined for this mode.
User response: Contact your system administrator.
Administrator response: None

CTGIMV326E Your password change request is taking longer than anticipated to complete. The system cannot log you in at this time. Try to log in with your new password at a later time.
Explanation: You successfully answered the challenge response questions. However the system is taking too long to complete the change password request. The system cannot automatically log you in with the new password at this time.
User response: Try log in with your new password at a later time.

CTGIMV327E There was an error setting your new password. Retry your request. If the error continues, contact your system administrator to resolve this error.
Explanation: You successfully answered the challenge response questions. However the system encounters an error while trying to set the new password.
User response: Retry your request. If the error continues, contact your system administrator.
Administrator response: There is some unknown exception thrown and the program did not catch and process it, please check the log file to see the details.

CTGIMV328E An error occurred while evaluating identity policy script. The script may contain a coding error.
Explanation: An error occurred while processing the script. The script may contain a coding error.
Administrator response: Review the script code for coding errors. Make the appropriate changes and try the operation again.

CTGIMV401E No view was defined in the system.
Explanation: The SelfServiceView.properties file might be empty or missing entries.
User response: Retry your request. If the error continues, contact your system administrator.
Administrator response: Check the SelfServiceView.properties file.

CTGIMV402E The tasks list is not defined for the enduser.
Explanation: The SelfServiceView.properties file has no tasks listed for the enduser group.
User response: Contact your system administrator.
Administrator response: Check the SelfServiceView.properties file.

CTGIMV403E Search has encountered an unknown search type.
Explanation: The specified search type does not exist in the system. Please contact your system administrator.
User response: Contact your system administrator.
<table>
<thead>
<tr>
<th>Error Code</th>
<th>Description</th>
<th>Explanation</th>
<th>User Response</th>
<th>Administrator Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>CTGIMV404E</td>
<td>Check the form designer to ensure that the specified search category is valid.</td>
<td>None</td>
<td>None</td>
<td>None</td>
</tr>
<tr>
<td>CTGIMV404E</td>
<td>The request was not found in the database, or the current user is not the submitter of the request.</td>
<td>None</td>
<td>None</td>
<td>None</td>
</tr>
<tr>
<td>CTGIMV405E</td>
<td>System Error, please contact your system administrator.</td>
<td>The system encountered an unknown exception while processing your request.</td>
<td>Retry your request. If the error occurs again, contact your system administrator.</td>
<td>If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.</td>
</tr>
<tr>
<td>CTGIMV500E</td>
<td>The system was unable to process your request. Retry submitting your request.</td>
<td>The systems encountered an error while processing your request.</td>
<td>Retry the request. If the problem continues contact your system administrator.</td>
<td>If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.</td>
</tr>
<tr>
<td>CTGIMV501E</td>
<td>An error occurred processing the account form save request.</td>
<td>The system could not save the customized account form.</td>
<td>Retry your request. If the error recurs, contact your system administrator.</td>
<td>If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.</td>
</tr>
<tr>
<td>CTGIMV502E</td>
<td>An error occurred processing the account form deletion request.</td>
<td>An internal error occurred while deleting the customized account form.</td>
<td>Retry your request. If the error recurs, contact your system administrator.</td>
<td>If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.</td>
</tr>
<tr>
<td>CTGIMV503E</td>
<td>You are not authorized to delete the customized account form for service_name service.</td>
<td>You do not have the correct permissions to perform this operation.</td>
<td>Contact your system administrator to obtain the authority to delete the customized account form. Try the operation again.</td>
<td>Grant Customize account form permission to this user</td>
</tr>
<tr>
<td>CTGIMV504E</td>
<td>An error occurred processing the account form load request.</td>
<td>The system could not load the customized account form.</td>
<td>Retry your request. If the error recurs, contact your system administrator.</td>
<td>Grant Customize account form permission to this user</td>
</tr>
<tr>
<td>CTGIMV505E</td>
<td>You are not authorized to customize the account form for service_name service.</td>
<td>You do not have the correct permissions to perform this operation.</td>
<td>Contact your system administrator to obtain the authority to customize the account form. Try the operation again.</td>
<td>Grant Customize account form permission to this user</td>
</tr>
<tr>
<td>CTGIMV525E</td>
<td>An internal error occurred while loading the manual work order for the service.</td>
<td>An internal error occurred while deleting the customized account form.</td>
<td>Retry your request. If the error recurs, contact your system administrator.</td>
<td>If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.</td>
</tr>
</tbody>
</table>
CTGIMV526E: An internal error occurred while creating manual work order for the service.

Explanation:

User response: Retry your request. If the error recurs, contact your system administrator.

Administrator response: If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMV527E: An internal error occurred while updating manual work order for the service.

Explanation:

User response: Retry your request. If the error recurs, contact your system administrator.

Administrator response: If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMV528E: An internal error occurred while removing manual work order for the service.

Explanation:

User response: Retry your request. If the error recurs, contact your system administrator.

Administrator response: If the problem persists, review the log files, beginning with the Identity Manager logs.

CTGIMV601E: User account is not available.

Explanation: User account is not available.

User response: None

Administrator response: None

CTGIMV602E: You are not authorized to delete any access.

Explanation: You do not have the permissions to delete any access.

User response: None

Administrator response: None

CTGIMV604E: You are not authorized to delete this access: [ ] on [ ].

Explanation: You are not authorized to delete the specified access.

User response: None

Administrator response: None

CTGIMV605E: The table selection is empty or contains no valid data.

Explanation: The item you selected in the table is missing or corrupt.

User response: None

Administrator response: None

CTGIMV606E: Error retrieving access information.

Explanation: An internal error occurred while attempting to retrieve access information in the form bean.

User response: None

Administrator response: None

CTGIMV607E: One parameter missing in request.

Explanation: The HTTP request found one parameter missing, and could not complete the request.

User response: None

Administrator response: None

CTGIMV609E: The access having user ID [ ] and access group [ ] cannot be found.

Explanation: The HTTP request failed to find a valid access for deletion that matched the parameters provided.

User response: None

Administrator response: None

CTGIMV610E: You are not authorized to perform View Access task. Contact your system administrator.

Explanation: You are not authorized to perform View Access task. Contact your system administrator.

User response: None

Administrator response: None

CTGIMV611E: All of the accounts belonging to on service already have access.

Explanation: All of the accounts belonging to the user already have the access.

User response: None

Administrator response: None
You are not authorized to perform the task_name task on the selected accesses.

Explanation: Your current scope of authority does not allow you to perform the selected task on the specified accesses.

User response: Contact your system administrator to obtain the authority to perform the task on the accesses, and try the operation again.

Administrator response: Check the access controls to ensure that the operator has the proper authorization to perform the selected task on the specified accesses.

You are not authorized to perform the task_name task on the following accesses: access_list

Explanation: Your current scope of authority does not allow you to perform the selected task on the specified accesses.

User response: Contact your system administrator to obtain the authority to perform the task on the specified accesses, and try the operation again.

Administrator response: Check the access controls to ensure that the operator has the proper authorization to perform the selected task on the displayed accesses.

You are not authorized to perform the task_name task on number_of_accesses of the selected accesses.

Explanation: Your current scope of authority does not allow you to perform the selected task on the specified number of accesses.

User response: Contact your system administrator to obtain the authority to perform the task on the specified accesses, and try the operation again.

Administrator response: Check the access controls to ensure that the operator has the proper authorization to perform the selected task on the displayed accesses.

Access [0] is not allowed by Provisioning policy.

Explanation: This access is not allowed by Provisioning policy.

User response: 

Administrator response: 

You are not authorized to define access for the selected group.

Explanation: Defining access for a group requires a level of authority that you do not currently have.

User response: Contact your system administrator to obtain the privilege to define access.

The following accounts were not scheduled for removal due to the following error: messages

Explanation: Removing group members requires a level of authority that you do not currently have.

User response: Contact your system administrator to obtain the privilege to remove group members.

The following accounts were not scheduled for add due to the following error: messages

Explanation: Adding group members requires a level of authority that you do not currently have.

User response: Contact your system administrator to obtain the privilege to add group members.

Unable to retrieve access types.

Explanation: An internal error occurred while trying to retrieve access types.

User response: None

Unable to retrieve access entitlement workflows.

Explanation: An internal error occurred while trying to retrieve access entitlement workflows.

User response: None

Unable to update access definition for group_name group.

Explanation: An internal error occurred while trying to update access definition for the group.

User response: None

Unable to update access option for group_name group.

Explanation: An internal error occurred while trying to update access option for the group.

User response: None

Unable to submit add account request to group_name group.

Explanation: An internal error occurred while trying to submit add account request for the group.

User response: None
Unable to submit remove account request from group_name group.

Explanation: An internal error occurred while trying to submit remove account request for the group.
User response: None

Unable to check define access allowed for group_name group.

Explanation: An internal error occurred while trying to check define access allowed for the group.
User response: None

Unable to retrieve ownership types.

Explanation: An internal error occurred while trying to retrieve access types.
User response: None

The following group members will become disallowed:

messages

Explanation: The selected group members are disallowed by the provisioning policy.
User response: None

The following group members will become disallowed which does not comply with policy:

number_of_group_members group members will become required by policy.

Explanation: The selected group members are required by the provisioning policy.
User response: None

The group operation completed successfully. However, the service_name service issued a warning:

service_warning_msg

Explanation: This group operation was completed, but the service issued a warning.
User response: Report the message to your System Administrator.
Administrator response: Verify that the adapter login credential has permission to set all attributes on the group. Review the adapter log files for additional information.

Group name group_id already exists on service_name service.

Explanation: The group ID has to be unique for a service.
User response: Verify that the group ID was spelled correctly. If it was not, reenter the group ID and try again. If it was spelled correctly and that group ID does already exist on the service, use a different group ID that does not exist on the service and try again.
Administrator response: Verify that the group id is unique on the selected service and try again. If the problem persists, review the log files.
<table>
<thead>
<tr>
<th>Error Code</th>
<th>Message</th>
<th>Explanation</th>
<th>User Response</th>
<th>Administrator Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>CTGIMV672E</td>
<td>Creation of group_id group on service_name has timed out. You may try resubmitting again.</td>
<td>The group create process has taken longer than normal and it has timed out.</td>
<td>Try resubmitting group creation again.</td>
<td>Try resubmitting group creation again. If the problem persists, review the log files.</td>
</tr>
<tr>
<td>CTGIMV673E</td>
<td>You cannot delete the following group or groups that are not managed by the adapter: group_names The group(s) will not be submitted for deletion.</td>
<td>You cannot delete groups of the type that is not manageable by adapter.</td>
<td>Select another group of a different type to delete, or contact your system administrator for other ways to delete these groups.</td>
<td></td>
</tr>
<tr>
<td>CTGIMV674E</td>
<td>You cannot delete the following group or groups that have members: group_names The group or groups will not be submitted for deletion.</td>
<td>You cannot delete groups that have existing members.</td>
<td>Remove all the members from these groups, and then try deleting the groups again.</td>
<td></td>
</tr>
<tr>
<td>CTGIMV675E</td>
<td>You cannot delete the following group or groups that are referenced by provisioning policy parameter(s): group_names The group or groups will not be submitted for deletion.</td>
<td>You cannot delete groups that are part of any provisioning policy entitlement parameter.</td>
<td>Remove these groups from the provisioning policy entitlement parameter, and then try deleting the groups again.</td>
<td></td>
</tr>
<tr>
<td>CTGIMV676E</td>
<td>You are not authorized to delete the following group or groups: group_names The group or groups will not be submitted for deletion.</td>
<td>You do not have the authority to delete these groups.</td>
<td>Contact your system administrator to obtain the privileges to delete these groups.</td>
<td></td>
</tr>
<tr>
<td>CTGIMV677E</td>
<td>You are not authorized to create group in service_name service.</td>
<td>You do not have the authority to create group in this service.</td>
<td>Contact your system administrator to obtain the privileges to create group.</td>
<td></td>
</tr>
<tr>
<td>CTGIMV678E</td>
<td>You are not authorized to create group of the group_type_name type in service_name service. Try selecting a different group type.</td>
<td>You do not have the authority to create group of the selected group type in this service.</td>
<td>Contact your system administrator to obtain the privileges to create group.</td>
<td></td>
</tr>
<tr>
<td>CTGIMV679E</td>
<td>You cannot delete the group_name group that is referenced by provisioning policy with names: policy_name.</td>
<td>You cannot delete group that is part of any provisioning policy entitlement parameter.</td>
<td>Remove this group from the provisioning policy entitlement parameter, and then try deleting the group again.</td>
<td></td>
</tr>
<tr>
<td>CTGIMV680E</td>
<td>The group_name group cannot be changed.</td>
<td>You cannot change the group because it belongs to a group type that is not managed by the adapter.</td>
<td>Select another group of a different type to change, or contact your system administrator for other ways to change this group.</td>
<td></td>
</tr>
<tr>
<td>CTGIMV681E</td>
<td>A field contains a URI address that is not valid.</td>
<td>At least one field requires a URI address in the URI format.</td>
<td>Ensure that the URI address is specified in the correct format, and try the operation again.</td>
<td></td>
</tr>
<tr>
<td>CTGIMV682E</td>
<td>The Search terms attribute value contains an invalid delimiter character such as ;.</td>
<td>The Search terms attribute value cannot contain an invalid delimiter character such as ;.</td>
<td>Remove all the invalid characters from the Search terms attribute value, and then try the operation again.</td>
<td></td>
</tr>
</tbody>
</table>
CTGIMV683E  The badge text that is prefixed with a $ sign contains invalid delimiter characters such as ~, :, ;, = or white space.

Explanation:  The badge text that is prefixed with a $ sign is intended to be used as name of a property in the CustomLabels.properties file. Therefore, the badge text cannot contain invalid delimiter characters such as ~, :, ;, = or white space.

User response:  Remove all the invalid characters from the badge text, and then try the operation again.

CTGIMV684E  The badge text contains invalid delimiter characters such as a tilde (~) or a semicolon (;).

Explanation:  The badge text cannot contain invalid delimiter characters such as a tilde (~) or a semicolon (;).

User response:  Remove the invalid characters from the badge text, and then try the operation again.

CTGIMV700E  The maximum checkout duration is not valid.

Explanation:  The maximum checkout duration entered is not in range. The valid ranges are 1-24 hours, 1-7 days, and 1-52 weeks.

User response:  Enter a valid maximum checkout duration.

CTGIMV702E  An error occurred while retrieving entitlement information of the policy.

Explanation:  The information of the entitlement cannot be retrieved because of a processing error.

User response:  Contact the system administrator.

Administrator response:  If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMV703E  One or more of the accounts selected are not added in the vault.

Explanation:  You can Check In only those accounts which are added in the credential vault.

User response:  Remove all accounts those are not added in the vault from the selected list and try the operation again.

Administrator response:  None

CTGIMV704E  One or more of the accounts selected are not checked out.

Explanation:  You can Check In only those accounts which are checked out.

User response:  Remove all accounts those are not checked out from the selected list and try the operation again.

CTGIMV705E  The schedule frequency is not valid.

Explanation:  The schedule frequency entered is not in range. The valid ranges are 1-60 minutes, 1-24 hours, and 1-30 days.

User response:  Enter a valid schedule frequency.

CTGIMV706E  The notify frequency is not valid.

Explanation:  The notify frequency entered is not in range. The valid ranges are 1-60 minutes, 1-24 hours, and 1-30 days.

User response:  Enter a valid notify frequency.

CTGIMV707E  The File cannot be found on the local file system or is an empty file. Check the name and location of the specified file, and try the upload operation again.

CTGIMV708E  The File selected for upload is not a CSV file.

Explanation:  The specified upload file must be a valid CSV file.

CTGIMV709E  The File selected for upload is not a valid CSV file.

Explanation:  The specified upload file is too large to process. The maximum file size allowed is 10 MB.

CTGIMV710E  The notification frequency is not valid.

Explanation:  The time entered must be equal to or greater than the time specified for checking expired leases.

User response:  Enter a valid notification frequency.

CTGIMV712E  You are not authorized to add a credential. Contact your system administrator.

Explanation:  You are not authorized to add a credential. Contact your system administrator.

User response:  Contact your system administrator for authorization to add a credential.
CTGIMV713E • CTGIMV800E

Administrator response: Create or update a Credential Access Control Item to allow the user to add a credential.

CTGIMV713E  An error occurred while trying to add a credential.

Explanation: The credential cannot be added because an error occurred during processing.

User response: If the problem persists, contact your system administrator.

Administrator response: If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMV714W  You are updating the service name for the existing credential service. If there is a shared access policy with the original service name, then all the credentials under this service will be affected. To continue with the updated service name, click Submit.

Explanation: If there is a shared access policy defined with the service name and this service name is updated, then all the credentials under this service will be affected. Be sure that you want to make this change.

User response: Ensure that you are not changing the access to the credential unintentionally.

CTGIMV715E  An error occurred while trying to change a credential.

Explanation: The credential cannot be changed because an error occurred during processing.

User response: If the problem persists, contact your system administrator.

Administrator response: If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMV716E  An error occurred while connecting credential credential_name to an account.

Explanation: The credential cannot be connected to an account because an error occurred during processing.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the Security Identity Manager logs.

CTGIMV717E  The selected account is not a sponsored account.

Explanation: You cannot connect credential to an individual account.

User response: If it is an individual account, assign it with different ownership type. If the problem persists, contact your system administrator.

Administrator response: If it is an individual account, assign it with different ownership type. If the problem persists, review the log files, beginning with the Security Identity Manager logs.

CTGIMV718E  The system failed to add number_of_credentials credentials to the vault. failedCredentialListWithError

Explanation: An error occurred while adding credentials. Correct the error and try to add these credentials again. If the number of failed credentials is more than 20 only the first 20 will be listed.

User response: Correct the error and try to add these credentials again. If the problem persists, contact your system administrator.

CTGIMV800E  An unknown form widget type has been encountered while processing your request. Please contact your system administrator. The widget type is:

Explanation: An unexpected form widget type has been encountered by the form processing code. Please contact your system administrator for resolution on this problem.

User response: Verify that the form is valid. If the form is valid, check IBM Electronic Support for additional information -www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

Programmer response: This error will only occur if the FormDataHelper classes have not been updated to include all FormWidget type constants. Update these classes to include the missing type in order to resolve the problem.

CTGIMV801E  You do not have sufficient permissions to view any of the access control items for this resource.

Explanation: You do not have sufficient permissions to view any data on the form. This form contains no visible tabs and therefore cannot be displayed.

User response: Verify the access control items for this resource. Verify that the form has at least one tab with data that is viewable and/or editable by the user.

Administrator response: Verify the access control items for this resource. Verify that the form has at least
one tab with data that is viewable and/or editable by the user.

Programmer response: This error occurs when the CustomForm API object returns an empty list of visible tabs for the current user. Make sure that the form has at least one tab and the user has access to view at least one data entry in the tab.

CTGIMV802E An error occurred while processing the form data.

Explanation: The form data was not processed because an error occurred during data processing.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files.

CTGIMV803E An error occurred while initializing search.

Explanation: An error occurred while loading the search page.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files.

CTGIMV804E An error occurred while loading the form. The custom form was not properly initialized.

Explanation: The custom form cannot be displayed by the system, because the configuration needed to load it does not exist.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Programmer response: This error occurs when the CustomForm object that is an attribute of the CustomFormBean object in the form bean is null. Make sure that the form bean is properly initialized.

CTGIMV805W The specified value for [0] does not comply with the policy. Click Accept to accept the recommended value, or click Ignore to continue with your specified value.

CTGIMV806E The specified value for [0] does not comply with the policy. Click Accept to accept the recommended value.

CTGIMV807E This form contains a non-compliant value that must be corrected; however, you do not have permissions to edit the field. Please contact your system administrator.

Explanation: An error occurred while loading the search page.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files.

CTGIMV808E You are not authorized to view or change this account. Please contact your system administrator.

Explanation: You are not authorized to view or change this account. Please contact your system administrator.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files.

CTGIMV809E The search filter is not configured properly. Please contact your system administrator.

Explanation: The search filter is not configured properly. Please contact your system administrator.

User response: Please contact your system administrator.

Administrator response: The search filter is not functioning because Show Query UI is enabled on search filter form designer but no object class is specified. Complete these steps: Navigate to the form customization applet. Open the search filter editor on the appropriate search filter. Either uncheck Show
Query UI or specify a valid Object Class. Select OK and then save the changes to form. Try the operation again. If the problem persists, review the log files.

**CTGIMV810E** An error occurred while checking the compliance of the form data for the account.

**Explanation:** The account request could not be completed because an error occurred while checking the compliance of the account.

**User response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files.

**CTGIMV811E** An error occurred while trying to retrieve the objectclass attributes.

**Explanation:** The objectclass attributes associated with the request cannot be retrieved because an error occurred during processing.

**User response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager Express logs.

**CTGIMV812E** An error occurred while processing the compliance results of your request.

**Explanation:** Your request was not submitted because an error occurred while processing the results of the compliance check for the account.

**User response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager Express logs.

**CTGIMV813E** The provided search criteria is not valid.

**Explanation:** An error occurred during search because the search criteria specified is not valid.

**CTGIMV814E** An error occurred while initializing the subform.

**Explanation:** An error occurred while loading the subform page.

**User response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files.

**CTGIMV826E** The following life cycle rules were not submitted to be run due to unexpected error:lifecycleRule_names Please report this error to your administrator.

**Explanation:** There is unexpected internal processing error in submitting the life cycle rules to be run. Try submitting the life cycle rules to be run again.

**User response:** Please report this error to your administrator.

**CTGIMV827E** The following life cycle rules were not submitted for deletion due to unexpected error:lifecycleRule_names Please report this error to your administrator.

**Explanation:** There is unexpected internal processing error in submitting the life cycle rules for deletion. Try submitting the life cycle rules for deletion again.

**User response:** Please report this error to your administrator.

**CTGIMV828E** Life cycle rule search filter is invalid. Please make sure the filter is valid.

**Explanation:** Search filter for life cycle rule is validated and is invalid.

**User response:** Please make sure the filter is valid and submit again. If help is needed, please see the context help for rule about forming a valid filter.
CTGIMV829E  There is no operation available for you to create or change a life cycle rule. Make sure a valid operation exist for life cycle rule at this level before performing this operation.

Explanation: No valid operation available for the creation or change of life cycle rule at the selected level. A valid operation must be non-static and has no argument for global level or one argument for the entity type and entity levels.

User response: Create a valid operation at the selected level and then try creating or changing a life cycle rule again. A valid operation must be non-static and has no argument for global level or one argument for the entity type and entity levels.

CTGIMV830E  The selected operation operation_name does not exist. It may have been removed by a concurrent user. Please choose another operation.

Explanation: The selected operation is no longer available for the creation or change of life cycle rule at the selected level. It may have been removed by a concurrent user.

User response: Select a different operation or create a valid operation at the selected level and then try creating or changing a life cycle rule again. A valid operation must be non-static and has no argument for global level or one argument for the entity type and entity levels.

CTGIMV831E  This same schedule exists for this life cycle rule already. Please select a different schedule.

Explanation: Duplicate schedules are not allowed. A different schedule must be submitted.

User response: Select a different schedule that the schedules existed for this life cycle rule and submit again.

CTGIMV832E  An error occurred while trying to retrieve available access types.

Explanation: The system encounters an unexpected error while retrieving all available access types.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

CTGIMV833E  An error occurred while trying to remove specified access types.

Explanation: The system encounters an unexpected error while removing specified access types.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

CTGIMV834E  The following access types can not be deleted because they have existing access definitions defined for groupaccess_type_names.

Explanation: The system has detected the access type(s) with existing access definition defined for group. These access types are not allowed to be removed.

User response: Complete these steps: Remove all access definitions defined for group first. Try the operation again. If the problem persists, contact your system administrator.

CTGIMV835E  The access type key contains invalid delimiter character (,, ;, =, white space). Please remove the character from the key value.

Explanation: The access type key will be a key in the CustomLabels.properties. This key can not contain invalid delimiter characters (,, ;, =, white space).
CTGIMV841E • CTGIMV847W

User response: Complete these steps: Remove all the invalid characters from the key value. Try the operation again.

**CTGIMV841E** An error occurred while trying to retrieve available ownership types.

Explanation: The system encounters an unexpected error while retrieving all available ownership types

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

These ownership types are not allowed to be removed.

**User response:** Complete these steps: Remove all ownership type definitions defined for accounts first. Try the operation again. If the problem persists, contact your system administrator.

**Administrator response:** Complete these steps: Remove all ownership type definitions defined for accounts first. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

**CTGIMV845E** The ownership type key contains invalid delimiter character (, =, white space). Please remove the character from the key value.

Explanation: The ownership type key will be a key in the CustomLabels.properties. This key can not contain invalid delimiter characters (, =, white space).

User response: Complete these steps: Remove all the invalid characters from the key value. Try the operation again.

**CTGIMV846W** The selected access type has dependent access type(s). Remove all dependencies to remove the access type.

Explanation: You cannot remove an access type that has child access types.

User response: The selected access type has one or more dependent access types. Remove all dependent access types before trying again.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

**CTGIMV847W** Access definition exists for the selected access type. Remove all access definitions to remove the access type.

Explanation: You cannot remove an access type that is already associated with a group or a role.

User response: The access definitions are defined for one or more groups and/or roles. Remove the access definitions from all the dependent roles and groups and retry the operation.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.
CTGIMV848E  Unable to create access_type_name access type, duplicate access type key exists.

Explanation: Access types with identical key are not allowed by the system.

User response: Please change the access type key and try the operation again.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMV853E  You are not authorized to disconnect the following credential or credentials: credentials The credentials are not submitted for disconnection

Explanation: You do not have the authority to disconnect these credentials.

User response: Contact your system administrator to obtain the privileges to disconnect these credentials.

CTGIMV854E  You cannot disconnect the following credential or credentials that are not connected to an account: credentials The credentials are not submitted for disconnect.

Explanation: A credential that is not connected to an account cannot be disconnected.

User response: Choose a different credential, and then try the disconnect operation again.

CTGIMV855E  You cannot add a credential without credential service. Set the credential service for the credential.

Explanation: The credential service is required to add a credential.

User response: Set the credential service for the credential. You can search and use existing credential service or specify new credential service.

CTGIMV900E  An unknown help ID has been requested from the help system.


Programmer response: This error occurs if there is a missing mapping in SelfServiceHelp.properties.
CTGIMV901E  You cannot log in to the system because your password has expired.

Explanation:  This error occurs when single sign on is enabled and you try to log in to the system with an expired password.

User response:  Make sure your password is not expired when you log in to the system with SSO configured.


Programmer response:  This error occurs if a user with an expired password tries to log in to the system with the single sign on feature enabled.

CTGIMV903W  The system detected that the current logged in IBM Security Identity Manager account can not be found, or has been suspended.

Explanation:  The current logged in user can not be found in the system or has been suspended. This event occurs if a user that is currently logged in is deleted, the account is renamed, or the account is suspended.

User response:  If this occurred do to an account rename, log back into the system with the new user id.

Administrator response:  None.

Programmer response:  None.

CTGIMV904E  Help for an invalid message id has been requested message_id . Correct the msgageld and resubmit the help request.

Explanation:  An invalid message id has been requested from the help system. Correct the message id and resubmit the request.

User response:

Administrator response:

Programmer response:

CTGIMV905E  Your session has timed out. Enter your user ID and password to re-establish your session.

Explanation:  The current session exceed the maximum time limit for a session. When this occurs the session is ended. To continue, you must establish another session by logging in again.

User response:  Enter the user ID and password on the login page to establish the session again.


Programmer response:  This error occurs if the user session is timed out.

CTGIMV906E  An error occurred loading the Help configuration information.

Explanation:  An error occurred loading the Help configuration. The help configuration is contained in SelfServiceHelp.properties. This error will occur if the file could not be loaded from the classpath, or if the file content is corrupted.

Administrator response:  Verify that the SelfServiceHelp.properties file has been copied to the data directory. Restart the server to reload the file.

CTGIMV907E  An error occurred loading the SelfServiceUI.properties

Explanation:  An error occurred loading theSelfServiceUI.properties. This error will occur if the file could not be loaded from the classpath, or if the file content is corrupted.

Administrator response:  Verify that the SelfServiceUI.properties file has been copied to the data directory. Restart the server to reload the file.

CTGIMV908E  An error occurred while fetching common accesses.

Explanation:  An error occurred while fetching common accesses.

Administrator response:  An error occurred while fetching common accesses.

CTGIMV910E  You are not authorized to request this access

Explanation:  You are not authorized to request this access

User response:  Contact your system administrator to obtain the privilege to request this access.

CTGIMV911E  The specified user ID is not valid.

Explanation:  The specified user ID is not valid.

User response:  Enter valid user ID. Contact your system administrator if problem persists.

CTGIMV912E  The common access results exceed {0}, the maximum number of results.

Explanation:  The common access present in the system exceed the maximum number of results.

User response:  The common access present in the
system exceed the maximum number of results. Try increasing the maxsearch result value in SelfServiceUI.properties file and try to get the results again.

CTGIMV913E  The access distinguished name was not found. The access might have been deleted, or you might not have proper authorization.

Explanation: A access matching the distinguished name was not found.

User response: Complete these steps: Verify the distinguished name again. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: Verify the distinguished name again. Check the access control for the specified Access item. Try the operation again.

CTGIMV914E  An error occurred parsing the search config in SelfServiceUI.properties

Explanation: A parsing error occurred while processing the ui.userssearch.attr attributes in SelfServiceUI.properties. These attributes specify the values shown in the search by box for User searches.

Administrator response: Review the format of the ui.userssearch.attr attributes in SelfServiceUI.properties. The comments in the properties files details the format.

CTGIMV916E  An error occurred while retrieving the ownership types authorized for user {0} on service {1}.

Explanation: The authorized ownership types cannot be retrieved because of a processing error.

User response: Contact the system administrator.

Administrator response: If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMV917E  User {0} is not authorized to have any accounts on service {1}.

Explanation: No provisioning policy authorizes the user to have accounts on the service.

User response: Contact the System administrator.

Administrator response: Ensure that the governing provisioning policies for the specified service cover the user. Add the user as a policy role member.

CTGIMV918E  The field cannot contain any spaces or semicolon.

Explanation: The specified field contains a space character, semicolon or both which is not allowed.

User response: Remove the space, semicolon or both from the field, and try the operation again.

CTGIMV919E  The field contains the value that is already added.

Explanation: The specified field contains a value that is already added.

User response: Specify different value, and try the operation again.

CTGIMV920E  The role assignment attribute(s) [0] cannot be removed as they are part of existing assignment to the role members.

Explanation: The assignment attribute or attributes are already part of existing assignment to the role members. Therefore the attribute or attributes cannot be removed.

User response: Remove the assignment attribute(s) assignments from all the Person(s), and try the operation again.

CTGIMV921W  The values for attribute fields [0] have been joined. This joining indicates that the value for these attributes differs for the selected persons.

Explanation: Two or more persons have the same assignment attribute name, but each has a different value. In this case, all values are joined together.

User response: Change the values for the assignment attribute and continue the operation. If you continue without changing the values for the specific assignment attribute, these values are associated with the selected persons.

CTGIMV922W  You do not have access to set the assignment attributes for all the following person or persons: [0].

Explanation: The user does not have permission to modify the assignment attribute of all the selected users.

User response: Select the users on which you have modify access to the assignment attributes and try the operation again.

CTGIMV925E  You have specified an empty value or the pipe character (‘|’). These characters are invalid for a multi-valued role assignment attribute. If you want to leave the value empty, click Continue. Do not click Add if you want to leave the value empty.

Explanation: You cannot add an empty value or the
pipe character ('|') as a value for a multi-valued role assignment attribute.

**User response:** Enter a valid input value for a multi-valued role assignment attribute and click Add.

**Administrator response:** None

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**CTGIMV926E** An error occurred generating a User ID. The request for access can not be completed.

**Explanation:** This error occurs in these situations: You do not have an account on the service that contains the resource you requested. You do not have write permission for the User ID attribute on the service. The identity policy is disabled.

**Administrator response:** Check to make sure that the identity policy exists and is enabled for the service that contains the resource. If the problem persists, review the IBM Security Identity Manager log files.

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**CTGIMV927W** You either do not have any accounts with passwords or do not have authorization to any accounts.

**Explanation:** Verify if you have any individual accounts. Click Home > View or Change Accounts to display your individual accounts. If no accounts are displayed, you do not have any individual accounts. If accounts are displayed, make sure the accounts have passwords. Also contact your system administrator to obtain authorization to perform the operation.

**User response:** None

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**CTGIMV951E** One or more of the accounts selected are inactive, orphan, ITIM or not sponsored accounts.

**Explanation:** You cannot add the credentials of inactive, orphan, ITIM or individual accounts to the credential vault.

**User response:** Remove all inactive, orphan, ITIM or individual accounts from the selected list and try the operation again.

**Administrator response:** None

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**CTGIMV952E** The credentials for selected accounts already exist in the credential vault.

**Explanation:** You cannot add the credentials that already exist in the credential vault.

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**CTGIMV956E** An error occurred while trying to add credName to the credential vault.

**Explanation:** The account cannot be added to the vault because an error occurred during processing.

**User response:** If the problem persists, contact your system administrator.

**Administrator response:** If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

---

**CTGIMV957W** An error occurred while trying to add {0} accounts to the credential vault.

**Explanation:** The accounts cannot be added to vault because an error occurred during processing.

**User response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

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**CTGIMV958E** An error occurred while deleting credential(s): credentials.

**Explanation:** The credentials cannot be deleted because an error occurred during processing.

**User response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

**Administrator response:** Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the Security Identity Manager logs.

---

**CTGIMV959E** You cannot delete the following credential or credentials that are currently checked out: credentials The credentials are not submitted for deletion.

**Explanation:** Credentials that are checked out cannot be deleted.

**User response:** Check in the credentials first, then try the delete operation again.

---

**CTGIMV960E** You are not authorized to delete the following credential or credentials: credentials The credentials are not submitted for deletion.

**Explanation:** You do not have the authority to delete these credentials.

**User response:** Contact your system administrator to obtain the privileges to delete these credentials.
CTGIMV961E You are not authorized to change configuration settings for the credential credential_name.

Explanation: You must have administrative authority (grant permission for change credential properties operation) to change configuration settings for this credential.

User response: Contact your system administrator to obtain the privileges needed to change configuration settings of this credential.

CTGIMV962E An error occurred while trying to create credName credential pool.

Explanation: The credential pool cannot be created because an error occurred during processing.

User response: If the problem persists, contact your system administrator.

Administrator response: If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMV963E You are not authorized to create credential pool in business unit ou_name.

Explanation: You do not have the authority to create credential pool in the business unit specified.

User response: Contact your system administrator to obtain the privileges to create credential pools.

CTGIMV964E You cannot delete the following credential pools that are referenced by shared access policies: pool_names. The credential pools are not submitted for deletion.

Explanation: Credential pools that are referenced by policies cannot be deleted.

User response: Remove the credential pools from the policies first, then try the delete operation again.

CTGIMV965E You are not authorized to delete the following credential pools: pool_names. The credential pools are not submitted for deletion.

Explanation: You do not have the authority to delete these credential pools.

User response: Contact your system administrator to obtain the Remove authority on these credential pools.

CTGIMV966E You cannot delete pool_name that is referenced by shared access policies: policy_names.

Explanation: A credential pool that is referenced by policies cannot be deleted.

User response: Remove this pool from the policies first, then try the delete operation again.

CTGIMV967E An error occurred while deleting credential pool(s): pool_names.

Explanation: The credential pools cannot be deleted because an error occurred during processing.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the Security Identity Manager logs.

CTGIMV968E An error occurred while retrieving credential pool information.

Explanation: The information of the credential pool cannot be retrieved because of a processing error.

User response: Contact the system administrator.

Administrator response: If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMV969E An error occurred while updating credential pool pool_name.

Explanation: The credential pool cannot be modified because an error occurred during processing.

User response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: If another error is displayed, correct the cause of that error. Try the operation again. If the problem persists, review the log files, beginning with the Security Identity Manager logs.

CTGIMV970E You are not authorized to create shared access policy in business unit ou_name.

Explanation: You do not have the authority to create shared access policy in the business unit specified.

User response: Contact your system administrator to
obtain the privileges to create shared access policies.

<table>
<thead>
<tr>
<th>CTGIMV971E</th>
<th>You are not authorized to modify the credential pool pool_name.</th>
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<tbody>
<tr>
<td>Explanation:</td>
<td>You do not have the authority to modify credential pool specified.</td>
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<tr>
<td>User response:</td>
<td>Contact your system administrator to obtain the privileges to change credential pools.</td>
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<tr>
<th>CTGIMV973E</th>
<th>The following credentials and credential pools are not available under the current policy business unit scope: entitlement_names_list</th>
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<tbody>
<tr>
<td>Explanation:</td>
<td>The credential or credential pool are not available under the current policy business unit scope setting.</td>
</tr>
<tr>
<td>User response:</td>
<td>Complete these steps: Removed the specified credentials or credential pools from the entitlements and try the operation again. Or increase the policy business unit scope or change the business unit if possible. If the problem persists, contact your system administrator.</td>
</tr>
<tr>
<td>Administrator response:</td>
<td>Complete these steps: Removed the specified credentials or credential pools from the entitlements and try the operation again. Or increase the policy business unit scope or make this policy available to the business and its subunits or change the business unit if possible. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.</td>
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<td>If the problem persists, contact your system administrator.</td>
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<tr>
<td>Administrator response:</td>
<td>If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMV975E</th>
<th>An error occurred while trying to modify shared access policy: policy_name.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Explanation:</td>
<td>The shared access policy cannot be modified because an error occurred during processing.</td>
</tr>
<tr>
<td>User response:</td>
<td>If the problem persists, contact your system administrator.</td>
</tr>
<tr>
<td>Administrator response:</td>
<td>If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMV976W</th>
<th>You did not specify any values for the filter fields. The entitlement is treated as an entitlement for all_cred_objects.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Explanation:</td>
<td>To create a filter entitlement, you must specify a value for at least one filter field. Otherwise, all of the credentials or credential pools in the business unit become entitled.</td>
</tr>
<tr>
<td>User response:</td>
<td>Click OK to save the entitlement, or click Cancel to modify the entitlement.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMV977E</th>
<th>You are not authorized to change the business unit of the shared access policy policy_name.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Explanation:</td>
<td>To change the business unit of a shared access policy you need both of the following permissions: Remove authority to delete the shared access policy in the original business unit. Add authority to assign the shared access policy to the new business unit.</td>
</tr>
<tr>
<td>User response:</td>
<td>Contact your system administrator to obtain the privileges to the remove operation on the shared access policy ACI in the original business unit. The add operation on the shared access policy ACI in the new business unit.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMV978E</th>
<th>You are not authorized to modify the shared access policy policy_name.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Explanation:</td>
<td>You do not have the authority to modify the shared access policy.</td>
</tr>
<tr>
<td>User response:</td>
<td>Contact your system administrator to obtain the privileges to modify shared access policies.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMV979E</th>
<th>An error occurred while trying to delete shared access policy: policy_name.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Explanation:</td>
<td>The shared access policy cannot be deleted because an error occurred during processing.</td>
</tr>
<tr>
<td>User response:</td>
<td>If the problem persists, contact your system administrator.</td>
</tr>
<tr>
<td>Administrator response:</td>
<td>If the problem persists, review the log files, beginning with the Security Identity Manager logs.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CTGIMV980E</th>
<th>You are not authorized to delete shared access policies in business unit ou_name.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Explanation:</td>
<td>You must have grant permission for the remove operation to delete shared access policies in the business unit specified.</td>
</tr>
<tr>
<td>User response:</td>
<td>Contact your system administrator to obtain the privileges to remove shared access policies.</td>
</tr>
</tbody>
</table>
One or more of the accounts selected are checked out.

**Explanation:** One or more of the accounts are shared access accounts and are currently checked out. If you delete these accounts, the user cannot log back on using the same credential after ending the session. The user must check out a new credential.

**User response:** Delete the accounts. Remove the checked out accounts from the list of accounts you want to delete. To determine the accounts that are checked out: On the administration console, click Manage Shared Access > Manage Credential Vault. Enter your search information and click Search. Identify the checked out accounts that you wanted to delete and remove them from your accounts list. Try the delete operation again.

One or more of the accounts selected are checked out.

**Explanation:** One or more of the accounts are shared access accounts and are currently checked out. If you suspend these accounts, the user cannot log in with the checked out credential. If the user has started a session, the user cannot log back in using the same credential after ending the session. The user must check out a new credential.

**User response:** Suspend the accounts. Cancel the suspend operation. Remove the checked out accounts from the list of accounts you are suspending. To determine the accounts that are checked out: On the administration console, click Manage Shared Access > Manage Credential Vault. Enter your search information and click Search. Identify the checked out accounts that you wanted to suspend and remove them from your accounts list. Try the suspend account operation again.

The account selected is currently checked out.

**Explanation:** The selected account is a shared access account and is currently checked out. If you delete the account, the user cannot log in with the checked out credential. If the user has started a session, the user cannot log back in using the same credential after ending the session. The user must check out a new credential.

**User response:** Delete the account. Cancel the delete operation.

The credential pool pool_name cannot be checked out.

**Explanation:** All members in the pool are checked out.

**User response:** Select another credential or pool to check out. If the problem persists, contact your system administrator.

**Administrator response:** Complete these steps: Check
if any members have been configured for the pool. Check if the pool members are appropriately added to the vault for sharing. Add more members to the pool if necessary. Or, use the administrative console to check in on behalf of other users. If the problem persists, review the log files, beginning with the Security Identity Manager logs.

CTGIMV994E  The specified checkout expiration time is not valid.

Explanation: The checkout expiration time entered either exceeds the maximum time allowed in the system or is set earlier than the current time.

User response: Select an expiration time value that is equal to or less than the default value on the checkout form. This value should not be earlier than the current time.

CTGIMV995E  You are not authorized to check out the selected credential or pool. You cannot obtain authority to check out a credential, because you do not have permission to modify your role membership.

Explanation:

User response: Contact your system administrator. Your administrator must grant you permission to modify your role membership.

Administrator response: Review the shared access policy ACI for the user. Ensure that the user has sufficient permission to modify their role attribute. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.

CTGIMV996E  An error occurred while checking out a credential or credential pool.

Explanation: Server encounters an error while checking out a credential or credential pool.

User response: See the associated message for more information about this error.

CTGIMV997E  You cannot change the access mode of the credential to unshared as it is currently checked out. The credential is not submitted for modification.

Explanation: Credential that is checked out cannot have its access mode modified to unshared.

User response: Check in the credential first, then try the change to unshared operation again.
Chapter 24. Identity Service Center

These messages contain information about the Identity Service Center. They are identified by the letter W.

**CTGIMW001W** File not found: `file_name`

**Explanation:** The server was unable to find the requested file.

**Administrator response:** Review the ISIM server logs for more details about the file that cannot be found.

**CTGIMW002E** Error reading file: `file_name`

**Explanation:** The server encountered an unexpected error while reading a requested file.

**User response:** The problem may be transient. Retry the operation. If the problem persists, contact your system administrator.

**Administrator response:** Review the ISIM server logs to determine the file that caused the read error. Check the file to verify it is not a directory and has the appropriate security permissions.

**CTGIMW003E** Unable to determine the location of the root directory for customized files.

**Explanation:** The server was unable to determine the location of the directory where customized files are found.

**Administrator response:** Customized versions of files are maintained under the config directory of the WebSphere Application Server cell. The location of the directory is determined using the USER_INSTALL_ROOT and WAS_CELL environment variables of the application server. Review the runtime environment for the server and verify that these environment variables are defined correctly.

**CTGIMW004E** The `ruleName` Separation of Duty policy detected that these set of access or roles are conflicting: `accessorRoleName`.

**Explanation:** There is a conflict between the access requested or the existing roles that the person has.

**User response:** You can perform one of the following actions: Remove the conflicting access from the selection.

**CTGIMW005E** An application error or communication error occurred. If the problem persists, contact your system administrator.

**Explanation:** An unexpected error occurred, either in the IBM Security Identity Manager application or in communicating with the WebSphere Application Server environment.

**Administrator response:** Verify that the WebSphere Application Server environment hosting IBM Security Identity Manager is started and available. Review the system and error logs for the WebSphere Application Server environment for additional error messages that indicate the root cause of the problem. If you cannot correct the problem, check IBM Electronic Support for additional information at www.ibm.com/software/sysmgmt/products/support/index.html?ibmprd=tivman.

**CTGIMW006E** Unable to determine the location of the ISIM_HOME directory.

**Explanation:** The server was unable to determine the location of the Identity Manager home directory.

**Administrator response:** Customized versions of some files are maintained in the data directory under the Identity Manager home directory. The Identity Manager server uses the Java classpath to determine the location of this directory. Make sure the ISIM_HOME/data directory is specified on the Java classpath of the WebSphere Application Server hosting Identity manager, and that there is a Property:properties file in the ISIM_HOME/data directory.

**CTGIMW008E** Your session expired. You were logged out.

**Explanation:** For security reasons, a session is ended if its idle time exceeds the time out limit set on the system. Your session exceeded that limit.

**User response:** Log back into the Identity Service Center.

**CTGIMW009E** You were logged off because your session became invalid.

**Explanation:** You logged in as separate users in the same browser. Identity Service Center cannot verify your credentials when you return to the user that you previously logged in as. For security reasons, you must reauthenticate.

**User response:** Log back into the Identity Service Center.
error in the person card customization file. The primary section of the person card does not contain a valid LDAP attribute (valid schema) for the profile of the selected user. The default attribute that is specified for a section does not cover all the person profiles.

User response: If the problem persists, contact your system administrator.

Administrator response: Open the person card customization file in a text editor to point and fix any JSON parsing errors. Provide the valid LDAP attributes for the person profile in the primary section.

CTGIMW010E The <b>{0}</b> activity is no longer valid because the requisite action is taken on this activity.

CTGIMW017E The <b>{0}</b> activity cannot be completed. The activity is locked by another user.

Explanation: The operation cannot complete because another user owns the activity. The activity is locked.

Administrator response: Wait until the activity is unlocked and try the operation again.

CTGIMW018E <b>{0}</b> out of <b>{1}</b> selected activities failed.

Explanation: The operation cannot complete for the failed activities.

Administrator response: Review the IBM Security Identity Manager server logs for more details.

CTGIMW019E A configuration issue occurred with the person card. The request cannot proceed.

Explanation: The person card configuration is not correct due to one of the following reasons: Parsing error in the person card customization file. The primary section of the person card does not contain a valid LDAP attribute (valid schema) for the profile of the selected user. The default attribute that is specified for a section does not cover all the person profiles.

User response: If the problem persists, contact your system administrator.

Administrator response: Open the person card customization file in a text editor to point and fix any JSON parsing errors. Provide the valid LDAP attributes for the person profile in the primary section.
Chapter 25. Privileged identity management and data synchronization

These messages contain information about privileged identity management and data synchronization. They are identified by the letter X.

<table>
<thead>
<tr>
<th>Message Code</th>
<th>Message Description</th>
<th>Explanation</th>
<th>Programmer response</th>
<th>User response</th>
</tr>
</thead>
<tbody>
<tr>
<td>CTGIMX001E</td>
<td>The service profile profile_name could not be found.</td>
<td>The service profile does not exist in the directory server.</td>
<td>Verify that the service profile name was spelled and entered correctly. If the service profile name was entered correctly, ensure that you have installed the service profile.</td>
<td></td>
</tr>
<tr>
<td>CTGIMX002E</td>
<td>cred_name on service_name is currently checked out.</td>
<td>You cannot remove a credential that is checked out.</td>
<td>Check in the credential first, then remove it from the vault.</td>
<td></td>
</tr>
<tr>
<td>CTGIMX003E</td>
<td>The account_name account of service_name is invalid for the vault.</td>
<td>The system was unable to add the account to the vault because the account is inactive, orphan, individual, ISIM account, or already in the vault.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CTGIMX004E</td>
<td>pool_name is referenced by shared access policies: policy_names.</td>
<td>You cannot delete a credential pool that is referenced by shared access policies.</td>
<td>Remove the credential pool from the shared access policies first, then try the operation again.</td>
<td></td>
</tr>
<tr>
<td>CTGIMX005E</td>
<td>You are not authorized to assign groups group_names to pool pool_name on service_name.</td>
<td>You need to be granted with Assign Group to Pool operation permission for the groups.</td>
<td>Contact your system administrator to obtain the authority to assign the groups to the credential pool.</td>
<td></td>
</tr>
<tr>
<td>CTGIMX006E</td>
<td>The organizational container of poolName has been modified. The pool needs to be removed, then recreated in the new container. You are not authorized to remove the pool.</td>
<td>To change the organizational container for a pool, you must have Remove permission for the existing pool, and Add permission to create the pool in the new container.</td>
<td>Contact your system administrator to obtain the authority to remove the old pool and create the new pool.</td>
<td></td>
</tr>
<tr>
<td>CTGIMX007E</td>
<td>The organizational container of poolName has been modified. The pool needs to be removed, and recreated in the new container. You are not authorized to create the pool in the new container.</td>
<td>To change the organizational container for a pool, you must have Remove permission for the existing pool, and Add permission to create the pool in the new container.</td>
<td>Contact your system administrator to obtain the authority to remove the old pool and create the new pool.</td>
<td></td>
</tr>
<tr>
<td>CTGIMX008E</td>
<td>The following credentials and credential pools are not available under the current policy business unit scope: entitlement_names_list.</td>
<td>The credential or credential pool are not available under the current policy business unit scope setting.</td>
<td>Complete these steps: Removed the specified credentials or credential pools from the entitlements and try the operation again. Or increase the policy business unit scope or change the business unit if possible. If the problem persists, contact your system administrator.</td>
<td></td>
</tr>
</tbody>
</table>

User response: Complete these steps: Removed the specified credentials or credential pools from the entitlements and try the operation again. Or increase the policy business unit scope or change the business unit if possible. If the problem persists, contact your system administrator.

Administrator response: Complete these steps: Removed the specified credentials or credential pools from the entitlements and try the operation again. Or increase the policy business unit scope by making this policy available to the business and its subunits or change the business unit if possible. If the problem persists, review the log files, beginning with the IBM Security Identity Manager logs.
CTGIMX009E  The organizational container of policyName has been modified. The policy needs to be removed, then recreated in the new container. You are not authorized to remove the policy.

Explanation: To change the organizational container for a policy, you must have Remove permission for the existing policy, and Add permission to create the policy in the new container.

User response: Contact your system administrator to obtain the authority to remove the old policy and create the new policy.

CTGIMX010E  The organizational container of policyName has been modified. The policy needs to be removed, and recreated in the new container. You are not authorized to create the policy in the new container.

Explanation: To change the organizational container for a policy, you must have Remove permission for the existing policy, and Add permission to create the policy in the new container.

User response: Contact your system administrator to obtain the authority to remove the old policy and create the new policy.

CTGIMX011E  The role role_name could not be deleted because it is included as a role target in one or more shared access policies: policy_names.

Explanation: The role is in use by one or more user shared access policies. It cannot be deleted until the role is removed from the policies listed.

Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

CTGIMX012E  cred_name is referenced by shared access policies: policy_names.

Explanation: You cannot delete a credential that is referenced by shared access policies.

User response: Remove the credential from the shared access policies first, then try the operation again.

CTGIMX013E  You are not authorized to perform this operation: missing Write permission on attribute attrName.

Explanation: You must have Write permission for the attribute.

User response: Contact your system administrator to obtain the attribute permission.

CTGIMX014E  The organizational container of the policy has been modified. The policy needs to be removed, and recreated in the new container. You are not authorized to create the policy in the new container: missing Write permission on attribute attrName.

Explanation: You must have Write permission for the attribute.

User response: Contact your system administrator to obtain the attribute permission.

CTGIMX016E  The system does not support the specified time unit time_unit.

Explanation: The supported time units are hour, day, and week.

Administrator response: Ensure that max.checkout.duration in pim.properties is set to one of the supported time units.

CTGIMX017E  userName is not authorized to check in credName.

Explanation: To check in a credential, the user must be the current lease holder or must be authorized to check in the credential on behalf of other users.

Administrator response: Grant the user permission to check in the credential on behalf of other users.

CTGIMX018E  An error occurred while checking in credName.

Explanation: Server encountered an error while checking in the credentials.

User response: Contact the IBM Security Identity Manager administrator.

Administrator response: Ensure that the workflow component is working properly. You can review the IBM Security Identity Manager log files for additional information about the error.

CTGIMX019E  You are not authorized to check in the list of credentials specified.

Explanation: To check in a credential, you must be the current lease holder or must be authorized to check in on behalf of other users.

User response: Contact the IBM Security Identity Manager administrator to get the authorization.
CTGIMX020E  You are not authorized to view the password without first checking out the credential.

Explanation: This type of credential requires that you must check out the credential in order to view the password.

User response: Check out this credential before trying to view the password. To check out the credential you must be authorized by the shared access policy.

CTGIMX021E  The shared access policy does not authorize you to view the password.

Explanation: You must be authorized by the shared access policy to view the password.

User response: Contact your system administrator to obtain the authority to view the password.

Administrator response: Update the shared access policy to allow a requester to view the password of a credential.

CTGIMX022E  You cannot view the password of a non-shared credential.

Explanation: If the credential is configured as a non-shared credential you cannot view the password.

User response: Contact your system administrator to obtain the authority to view the password.

Administrator response: Update the appropriate credential property to designate this credential as a shared credential. Next, update the shared access policy to allow authorized users to view the password.

CTGIMX023W  Fail to change password at remote resources.

Explanation: The account has been added to credential vault, however there was a problem resetting the password on the remote resource.

User response: Check the availability of the remote resource. Use the register password function to reset the password on the remote resource.

Administrator response: Check if the remote service and network is functioning properly. You can review the IBM Security Identity Manager log files for additional information about the error.

CTGIMX024E  Account userId is already in the credential vault.

Explanation: See message.

User response: 

CTGIMX025E  The business unit buName is not valid for the credential pool poolName.

Explanation: The business unit does not contain the service for the credential pool.

User response: Select a business unit that contains the service and try again.

CTGIMX026W  Fail to reset the password at remote resources.

Explanation: The credential is not checked in because there was a problem resetting the password on the remote resource.

User response: Check the availability of the remote resource and try the operation again.

Administrator response: Check if the remote service and network is functioning properly. You can review the IBM Security Identity Manager log files for additional information about the error.

CTGIMX027E  The account userId does not have an owner.

Explanation: You cannot check out an account that is an orphan.

User response: Assign the account to a person responsible for sharing. Or remove the credential from vault.

CTGIMX028E  userId has credential in the vault.

Explanation: You cannot change the ownership type of an existing account in the vault to Individual.

User response: Select a non-individual ownership type during adoption.

CTGIMX029E  Account userId on serviceName cannot be shared.

Explanation: The access mode of the credential must be set to Credential.AccessMode.NONSHARED.

User response: Set the access mode of the credential as non-shared.

Programmer response: Set the access mode of the credential as non-shared.

CTGIMX030E  Credential userId on serviceName is already in the credential vault.

Explanation: You cannot add a credential with the same user ID on the same service to the credential vault more than once.

User response: You cannot have two credentials with the same user ID on the same service. You can either specify a different user ID for the credential or search
for the credential and update its information.

**Programmer response:** You cannot have two credentials with the same user ID on the same service. You can either specify a different user ID for the credential or search for the credential and update its information.

**Explanation:** The specified unique identifier (UID) of the service is invalid for the credential. The service UID cannot contain any spaces and cannot be empty or null.

**User response:** You must specify a valid unique identifier for the service of the credential. Specify a valid unique identifier for the service and try again.

**Programmer response:** You must specify a valid unique identifier for the service of the credential. Specify a valid unique identifier for the service and try again.

---

**CTGIMX031E** The service UID serviceUID is not valid for the credential.

**Explanation:** The system was unable to connect the credential to the account because the account is inactive, or is an orphan or individual account or already in vault.

**User response:** You must specify a different service UID value or contact the system administrator to grant you the required permission.

**Administrator response:** Grant the user permission to modify the service info.

---

**CTGIMX032E** Service UID serviceUri already exists. You are not authorized to modify the service information.

**Explanation:** The specified service UID already exists. You must either be granted Modify operation permission for the service information, or specify a different service UID.

**User response:** Specify a different service UID value or contact the system administrator to grant you the required permission.

**Administrator response:** Grant the user permission to modify the service info.

---

**CTGIMX033E** Service UID serviceUri already exists. You are not authorized to use the service information.

**Explanation:** The specified service UID already exists. You must either be granted Search operation permission for the service information, or specify a different service UID.

**User response:** Specify a different service UID value or contact the system administrator to grant you the required permission.

**Administrator response:** Grant the user permission to search the service info.

---

**CTGIMX034E** Service UID serviceUri already exists. You do not have Write permission for attribute attrName.

**Explanation:** The specified service UID already exists. The attribute value you specified is different from the existing value. You must either be granted Write attribute permission for that attribute, or specify a different service UID.

**User response:** Specify a different service UID value or contact the system administrator to grant you the required permission.

**Administrator response:** Grant the user permission to modify the service info.

---

**CTGIMX035E** Credential credential_name cannot be connected to account account_name.

**Explanation:** The system was unable to connect the credential to the account because the credential name is different from the account user id.

**User response:** You must specify a different service UID value or contact the system administrator to grant you the required permission.

**Administrator response:** Grant the user permission to modify the service info.

---

**CTGIMX036E** Credential Name credential_name is different from account user ID account_user_id; therefore, the credential cannot be connected to the account.

**Explanation:** The system was unable to connect the credential to the account because the credential name is different from the account user id.

**User response:** You must specify a different service UID value or contact the system administrator to grant you the required permission.

**Administrator response:** Grant the user permission to modify the service info.

---

**CTGIMX037E** Credential credential_name is already connected to the specified account.

**Explanation:** The credential is already connected.

**User response:** You must specify a different service UID value or contact the system administrator to grant you the required permission.

**Administrator response:** Grant the user permission to modify the service info.

---

**CTGIMX038E** Credential credential_name is not connected to any account.

**Explanation:** The credential is not connected to any account.

**User response:** You must specify a different service UID value or contact the system administrator to grant you the required permission.

**Administrator response:** Grant the user permission to modify the service info.

---

**CTGIMX039E** Credential acctID on serviceName already exists. You can connect the credential to the account.

**Explanation:** The credential already exists but not connected to the account. You can connect the credential to the account.

**User response:** Connect the existing credential to the account.

**Administrator response:** Grant the user permission to modify the service info.

---

**CTGIMX040E** An invalid service type service_type is specified for the credential service of a credential credential_name.

**Explanation:** An invalid service type is specified for the credential service of a credential.

**User response:** Use a valid service type. A valid service type is the actual service type name such as LdapProfile, PosixAixProfile, PosixHpuxProfile, PosixLinuxProfile, and PosixSolarisProfile.
<table>
<thead>
<tr>
<th>Error Code</th>
<th>Description</th>
<th>Explanation</th>
<th>User Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>CTGIMX200E</td>
<td>The data synchronization could not connect to the synchronization target.</td>
<td>Either a connection to the target is not available or the target itself is not available.</td>
<td>Manage administrator to check the IBM Security Identity Manager log file for more detailed information.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>User response: Check the IBM Security Identity Manager log file for more detailed information.</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Explanation: This error occurs because of a target error. For example, a network error occurs or</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>the target is suddenly unavailable during the data synchronization.</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>User response: Check the IBM Security Identity Manager log file for more detailed information.</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Explanation: The operation requires that the ISIM_HOME/data/dataSynchronization.properties file</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>specify the search provider for object category.</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>User response: Contact the IBM Security Identity Manager administrator to add a property in this</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>format: search.{enroleClass}={searchProviderClassName}</td>
<td></td>
</tr>
<tr>
<td>CTGIMX201E</td>
<td>The data synchronization cannot update target repository while trying to</td>
<td>This error occurs because of a target error. For example, a network error occurs or the target</td>
<td>Manage administrator to specify the repository: sql</td>
</tr>
<tr>
<td></td>
<td>perform: sql</td>
<td>is suddenly unavailable during the data synchronization.</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>User response: Check the IBM Security Identity Manager log file for more detailed information.</td>
<td></td>
</tr>
<tr>
<td></td>
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<td>Explanation: The operation requires that the ISIM_HOME/data/dataSynchronization.properties file</td>
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<td>specify the search provider for object category.</td>
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<td>User response: Check the IBM Security Identity Manager log file for more detailed information.</td>
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<td>specify the search provider for object category.</td>
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<td></td>
<td></td>
<td>User response: Check the IBM Security Identity Manager log file for more detailed information.</td>
<td></td>
</tr>
<tr>
<td>CTGIMX202E</td>
<td>The object is not found in the target repository: dn</td>
<td>Either the object distinguished name is invalid, or the object might have been removed by another</td>
<td>Manage administrator to check if the object distinguished name is correct.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>client.</td>
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<td></td>
<td></td>
<td>User response: Check if the object distinguished name is correct.</td>
<td></td>
</tr>
<tr>
<td>CTGIMX203E</td>
<td>The search provider is not configured in ISIM_HOME/data/</td>
<td>The operation requires that the ISIM_HOME/data/dataSynchronization.properties file specify the</td>
<td>Manage administrator to add a property in this format:</td>
</tr>
<tr>
<td></td>
<td>dataSynchronization.properties for enroleClass.</td>
<td>search provider for object category.</td>
<td>search.{enroleClass}={searchProviderClassName}</td>
</tr>
<tr>
<td></td>
<td></td>
<td>User response: Contact the IBM Security Identity Manager administrator to add a property in this</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>format: search.{enroleClass}={searchProviderClassName}</td>
<td></td>
</tr>
<tr>
<td>CTGIMX204E</td>
<td>You are not authorized to check out credName.</td>
<td>You are not granted the roles to access the credentials or credential pools.</td>
<td>Manage administrator to get the authorization.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>User response: Contact the IBM Security Identity Manager administrator to get the authorization.</td>
<td></td>
</tr>
<tr>
<td>CTGIMX205E</td>
<td>The account userID is suspended.</td>
<td>You cannot check out a suspended account.</td>
<td>Manage administrator to check out the account first and then try it again.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>User response: Manage administrator to check out the account first and then try it again.</td>
<td></td>
</tr>
<tr>
<td>CTGIMX206E</td>
<td>The account userID does not have a password registered in the credential</td>
<td>You cannot check out an account without a password.</td>
<td>Manage administrator to register the password for the account first and then try it again.</td>
</tr>
<tr>
<td></td>
<td>vault.</td>
<td>User response: Manage administrator to register the password for the account first and then try it</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Explanation: The credential vault does not contain any accounts that meet the pool rule definition.</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>User response: Manage administrator to register the password for the account first and then try it</td>
<td></td>
</tr>
<tr>
<td>CTGIMX207E</td>
<td>The account userID is currently checked out by another user.</td>
<td>You cannot check out an account that is used by other users.</td>
<td>Manage administrator to try to check out again later.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>User response: Manage administrator to try to check out again later.</td>
<td></td>
</tr>
<tr>
<td>CTGIMX208E</td>
<td>The pool poolName does not have any members.</td>
<td>The credential vault does not contain any accounts that meet the pool rule definition.</td>
<td>Manage administrator to add accounts to the vault.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>User response: Manage administrator to add accounts to the vault.</td>
<td></td>
</tr>
<tr>
<td>CTGIMX209E</td>
<td>The pool poolName does not have any members available for checkout at this</td>
<td>The pool members might have been checked out by other users. Or, they might be suspended or do not</td>
<td>Manage administrator to try to check out again later.</td>
</tr>
<tr>
<td></td>
<td>time.</td>
<td>have passwords registered.</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>User response: Manage administrator to try to check out again later.</td>
<td></td>
</tr>
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<td></td>
<td>Explanation: The pool members might have been checked out by other users. Or, they might be</td>
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<td></td>
<td></td>
<td>suspended or do not have passwords registered.</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>User response: Manage administrator to try to check out again later.</td>
<td></td>
</tr>
<tr>
<td>CTGIMX210E</td>
<td>The Pool credName does not have rule definition.</td>
<td>The pool members cannot be resolved without rule definition.</td>
<td>Manage administrator to specify the rule for the pool.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>User response: Manage administrator to specify the rule for the pool.</td>
<td></td>
</tr>
<tr>
<td>CTGIMX211E</td>
<td>The checkout operation operation_name is not a supported operation.</td>
<td>An internal error occurred during checkout. The checkout operation could not be found or is not</td>
<td>Manage administrator to define a global life cycle operation</td>
</tr>
<tr>
<td></td>
<td></td>
<td>supported.</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>User response: Manage administrator to define a global life cycle operation.</td>
<td></td>
</tr>
</tbody>
</table>
with an operation name to invoke the checkout workflow extension. Verify that the checkout operation name set in the Default Credential Settings matches the name of the operation defined.

Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.

<table>
<thead>
<tr>
<th>Error Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>CTGIMX212E</td>
<td>The data synchronization component failed to create the following object: Object class: objType dn: attrVals Attribute values: attrVals</td>
</tr>
<tr>
<td>Explanation: A database error occurred when creating the object during data synchronization.</td>
<td></td>
</tr>
<tr>
<td>User response: Refer to the IBM Security Identity Manager Problem and Recovery documentation to recover the lost data in the target database for each object class.</td>
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<tr>
<td>Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.</td>
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<tr>
<th>Error Code</th>
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</tr>
</thead>
<tbody>
<tr>
<td>CTGIMX213E</td>
<td>The data synchronization component failed to update the following object: Object class: objType dn: attrVals Attribute values: attrVals</td>
</tr>
<tr>
<td>Explanation: A database error occurred when updating the object during data synchronization.</td>
<td></td>
</tr>
<tr>
<td>User response: Refer to the IBM Security Identity Manager Problem and Recovery documentation to recover the lost data in the target database for each object class.</td>
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<td>Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.</td>
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<tr>
<th>Error Code</th>
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<tbody>
<tr>
<td>CTGIMX214E</td>
<td>The data synchronization component failed to delete the following object: Object class: objType dn: attrVals Attribute values: attrVals</td>
</tr>
<tr>
<td>Explanation: A database error occurred when deleting the object during data synchronization.</td>
<td></td>
</tr>
<tr>
<td>User response: Refer to the IBM Security Identity Manager Problem and Recovery documentation to recover the lost data in the target database for each object class.</td>
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</tr>
<tr>
<td>Administrator response: Review the IBM Security Identity Manager log files for additional information about the error.</td>
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</table>

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<tr>
<th>Error Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>CTGIMX215E</td>
<td>Failed to create object (DN=obj_dn, name=obj_name) in the database. This object is out of sync between LDAP and the database.</td>
</tr>
<tr>
<td>Explanation: Failed to create object in the database when synchronizing data from LDAP to the database.</td>
<td></td>
</tr>
<tr>
<td>Administrator response: This error is logged in the dataSynchronizationErr.log file. You can manually log on to the administrative console and update this object to trigger data synchronization.</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Error Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>CTGIMX216E</td>
<td>Failed to update object (DN=obj_dn, name=obj_name) in the database. The attributes listed (modified_attributes) might be out of sync between LDAP and the database.</td>
</tr>
<tr>
<td>Explanation: Failed to update attribute values of object in the database when synchronizing data from LDAP to the database.</td>
<td></td>
</tr>
<tr>
<td>Administrator response: This error is logged in dataSynchronizationErr.log file. You can manually log on to the administrative console and update this object to trigger data synchronization.</td>
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</table>

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<tr>
<th>Error Code</th>
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<tbody>
<tr>
<td>CTGIMX217E</td>
<td>Failed to obtain object profile for object (DN=obj_dn, name=obj_name) during data synchronization.</td>
</tr>
<tr>
<td>Explanation: Failed to obtain object profile information.</td>
<td></td>
</tr>
<tr>
<td>Administrator response: This is not an expected error. This error is most likely caused by un-supported operations added to the server via custom extensions. Contact Identity Manager Support to further troubleshoot the issue.</td>
<td></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Error Code</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td>CTGIMX218E</td>
<td>Failed to release update lock for object (DN=obj_dn).</td>
</tr>
<tr>
<td>Explanation: Failed to release update lock for an object.</td>
<td></td>
</tr>
<tr>
<td>Administrator response: You can connect to the database and manually delete the object entry in the SYNCH_OBJECT_LOCK table, and you can look up the object by its distinguished name.</td>
<td></td>
</tr>
</tbody>
</table>
Chapter 26. Web Services

These messages contain information about support for Web Services. They are identified by the letter Y.

CTGIMY001E  The specified session identifier does not match the one stored in web services context.
Explanation: The specified session identifier does not match the one stored in web services context.

CTGIMY002E  An application exception occurred during the search of the authorized shared access.
Explanation: An internal error occurred. Review the IBM Security Identity Manager log file, trace.log, for additional information about the error.

CTGIMY003E  Login Failure. The following error occurred: Error: msg_text.
Explanation: Login authentication failed. The specified user ID and password are not valid, have expired, or have been disabled.

CTGIMY004E  An internal error occurred while checking in the credentials.
Explanation: Review the IBM Security Identity Manager log file, trace.log, for additional information about the error.

CTGIMY005E  An internal error occurred while getting the credential.
Explanation: Review the IBM Security Identity Manager log file, trace.log, for additional information about the error.

CTGIMY006E  An internal error occurred while getting credential attributes.
Explanation: Review the IBM Security Identity Manager log file, trace.log, for additional information about the error.

CTGIMY007E  An internal error occurred while checking out the credential.
Explanation: Review the IBM Security Identity Manager log file, trace.log, for additional information about the error.

CTGIMY008E  The service cannot be found by serviceURI_or_serviceDN.
Explanation: The service cannot be found because the specified unique resource identifier or the distinguished name is not valid.

CTGIMY101E  The class class_name is not found.
Explanation: Review the IBM Security Identity Manager log file, trace.log, for additional information about the error.

CTGIMY102E  A name exception has occurred while resolving the Java Naming and Directory Interface (JNDI) cache name.
Explanation: Review the IBM Security Identity Manager log file, trace.log, for additional information about the error.

CTGIMY106E  The session is invalid. Web services cannot execute the ws_operation_name operation.
Explanation: The session ID does not match with any of the available session ID's.
Administrator response: Login and try the execute the operation again.

CTGIMY111E  Account modify request ignored for account accountDN: No changes were found.
Explanation: The list of WSAttributes given to the modify or update operation on the specified account, does not contain any changes.
Administrator response: Specify the WSAttributes to modify the specified account, and retry the operation.

CTGIMY112E  Class specified in SearchResultsWrapper ( search_wrapper_class_name ) and serialized results object's class ( resultMO_class_name )does not match.
Explanation: The current method is passed an instance of SearchResultsWrapper. The results class expected through this SearchResultsWrapper, has a different value than the cached searchResults.
Administrator response: Set the right value of the results class in the SearchResultsWrapper; and retry the operation.
Chapter 27. IBM Security Identity Manager REST services

These messages contain information about IBM Security Identity Manager REST services. They are identified by the letter Z.

CTGIMZ001E  An internal server error occurred while performing the task. The error is error.

Explanation: An unexpected error occurred on the server while performing the operation.

Administrator response: Check the log files for detailed error information.

CTGIMZ002E  An error occurred while connecting to the remote server.

Explanation: The requested task cannot be performed because of an error connecting to the Identity Manager server.

Administrator response: Check the log files for detailed error information.

CTGIMZ003E  An exception occurred while parsing the URI. The error is error.

Explanation: An exception occurred while parsing the URI. This might occur if the URI is not valid or corrupt.

Administrator response: Check the log files for detailed error information.

CTGIMZ004E  A general failure occurred while searching through the repository. The error is error.

Explanation: The repository failed to perform the search operation either because the repository is down or the request was not valid.

Administrator response: Check log files for detailed error information.

CTGIMZ011E  The identifier reference in the URI is either corrupt or not valid.

Explanation: The identifier reference in the URI is either corrupt or not valid.

Administrator response: Verify that the URI is submitted exactly as it was received.

CTGIMZ012E  A valid value is required for the HTTP header X-HTTP-Method-Override.

Explanation: Either no value was specified, or an incorrect value was specified for this HTTP header.

Administrator response: Check the documentation and verify that the correct value is specified for this HTTP header.

CTGIMZ013E  The category reference in the URI is either corrupt or not valid. parameter

Explanation: The category reference in the URI is either corrupt or not valid.

Administrator response: Verify that the category reference in the URI contains a valid value.

CTGIMZ014E  The filter parameter is either not formatted correctly or contains an invalid value. parameter

Explanation: The filter parameter is either not formatted correctly or contains an invalid value.

Administrator response: Verify that the filter parameter syntax is correct and has a valid value.

CTGIMZ015E  The query parameter is missing: parameter

Explanation: The required query parameter is missing from the URI.

Administrator response: Verify that the URI contains the required query parameter and has a valid value.

CTGIMZ016E  The query parameter either is not formatted correctly or contains an invalid value: parameter

Explanation: The query parameter either is not formatted correctly or contains an invalid value.

Administrator response: Verify that the query parameter syntax is correct and has a valid value.

CTGIMZ017E  A parameter was missing from the body of the HTTP request: parameter

Explanation: The HTTP request requires that a parameter be included in the PUT or POST body.

Administrator response: Verify that the PUT or POST body of the HTTP request is formatted correctly.
CTGIMZ018E The value specified for the old password is not correct.

Explanation: The value specified for the old password is not correct.

Administrator response: Verify the old password and provide a valid value.

CTGIMZ019E The password change request did not complete successfully.

Explanation: The password change request was submitted, but did not complete successfully.

Administrator response: Check the request status to find the reason why the password change did not succeed.

CTGIMZ020E The header parameter is missing: parameter

Explanation: The required header parameter is missing from the HTTP request.

Administrator response: Verify that the HTTP request contains the required header parameter and has a valid value.

CTGIMZ021E The search sort parameter is not valid or exceeds the maximum number of sorting fields: parameter

Explanation: The search sort parameter is not valid or exceeds the maximum number of sorting fields.

Administrator response: Verify that the number of specified sorting fields does not exceed the maximum limit.

CTGIMZ022E The search range parameter is either formatted incorrectly or does not fall within a valid range: parameter

Explanation: The specified range parameter is either formatted incorrectly or does not fall within a valid range.

Administrator response: Verify that the search range parameter syntax is correct and is within the scope of search results.

CTGIMZ023E The search limit parameter is either formatted incorrectly or exceeds the maximum limit: parameter

Explanation: The search limit parameter is either formatted incorrectly or exceeds the maximum limit.

Administrator response: Verify that the search limit parameter syntax is correct and does not exceed the maximum limit.

CTGIMZ024E The search filter is missing the requestee parameter.

Explanation: The requestee parameter is required in the search filter.

Administrator response: Verify that the HTTP request contains the required requestee in the filter parameter with a valid value.

CTGIMZ025E The header parameter either is not formatted correctly or contains an invalid value: parameter

Explanation: The header parameter either is not formatted correctly or contains an invalid value.

Administrator response: Verify that the header parameter syntax is correct and has a valid value.

CTGIMZ051E HTTP POST request data has an invalid data structure for field parameter

Explanation: The HTTP POST request data has an invalid data structure.

Administrator response: Verify that body of the HTTP POST request is formatted correctly.

CTGIMZ052E HTTP POST request data has a missing data for required field parameter

Explanation: The HTTP POST request data has a missing data value.

Administrator response: Verify that the body of the HTTP POST request is formatted correctly.

CTGIMZ053E Challenge response configuration is missing for the user ID parameter.

Explanation: Challenge response configuration is missing for the user ID.

Administrator response: Verify that the challenge response is configured for the user ID.

CTGIMZ054E Body of HTTP request data is formed incorrectly.

Explanation: Body of HTTP request data is formed incorrectly.

Administrator response: Verify that the body of HTTP request data is formed correctly.

CTGIMZ055E Validation of the challenge answers failed on the IBM Security Identity Manager server. Retry or cancel the operation.

Explanation: Challenge response that is provided by a user is invalid.
Administrator response: Verify that the challenge response is correct to recover the lost password.

CTGIMZ056E Incorrect challenge response submitted to the IBM Security Identity Manager server.

Explanation: Challenge response submitted is incorrect than what is requested by the IBM Security Identity Manager server.

Administrator response: Verify that the correct challenge and the response are submitted to the IBM Security Identity Manager server.

CTGIMZ057E The shared secret cannot be authenticated.

Explanation: The specified shared secret is invalid. The shared secret is defined when the personal information for a user is initially loaded into the system.

Administrator response: Verify that the shared secret is configured for a user and if the specified shared secret is correct.

CTGIMZ058E The transaction identifier that is referred in the URI is invalid or expired.

Explanation: The specified transaction identifier is invalid or expired. The transaction identifier expires based on the expiration time that is configured in the system. After the user password is retrieved, the transaction identifier is invalidated.

Administrator response: Verify that the specified transaction identifier in URI is correct. Contact IBM Security Identity Manager service help desk.

CTGIMZ059E All answers must be unique.

Explanation: System administrator configured the system for all responses to be unique. Submit challenges with all unique responses.

Administrator response: Verify that all responses that are submitted to the IBM Security Identity Manager server are unique.

CTGIMZ060E The response must not contain fewer than parameter characters.

Explanation: System administrator configured the system for the minimum number of characters that are required in the challenge response. The specified number of characters in the response do not match with the configured limit in the system.

Administrator response: Specify the minimum required number of characters in the challenge response.

CTGIMZ061E The field cannot contain more than parameter repeated characters.

Explanation: The specified repeated characters in the challenge response exceed the limit that is set in the system.

Administrator response: Correct the challenge response to include only allowable number of repeated characters.

CTGIMZ062E Answer must be different from the question.

Explanation: The specified challenge response answer is same as the challenge question. The challenge response question and answer cannot be same.

Administrator response: Specify the challenge response answer that is different than the challenge question.

CTGIMZ063E Answer must be different from the user ID.

Explanation: The specified challenge response answer is same as the user ID. The challenge response answer cannot be the user ID.

Administrator response: Specify the challenge response answer that is different than the user ID.
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