

HENNEPIN COUNTY SUCCESS STORY



Hennepin is an urban county with a population of over 1.1 million people in 46 municipalities. The County organization is comprised of 29 departments including Children, Family and Adult Services, Community Corrections, District Court, Housing, Libraries, Medical Center, Service Centers, Taxpayers' Services, the County Attorney's Office, Sherriff's Office, and Public Defender

Initially, Hennepin County approached IBM with a requirement to reduce their software costs in March 2002. The IBM Software Migration Project Office (SMPO) responded with a product mapping of the Hennepin County's ISV software tools to IBM tools and financial estimates for the migration effort. In addition to the financial savings, Hennepin identified some benefits in terms of product technology and product support by pursuing the IBM alternative.

Then, the SMPO provided a series of technical presentations to the Hennepin technical staff in the May 2002 timeframe. The SMPO followed this up with a series of detailed product assessments during the July / August 2002 timeframe.

The next step was a series of product planning sessions to build the project team consisting of Hennepin technical staff and the SMPO migration specialists and to create the individual product migration plans.

The SMPO team and the Hennepin IS team focussed on the following migrations from Computer Associates (CA):

- CA/7 to Tivoli Workload Scheduler
- CA/MICS to Tivoli Decision Support /390 and Accounting Workstation Option
- CA/OPS/MVS to Systems Automation /390
- CA/ACF2 to RACF
- CA/Insight DB2 to DB2 Performance Monitor

The migrations were completed for the Hennepin County site in Minneapolis, Minnesota by June 2003 and the customer indicated they were very satisfied with the migrations and in particular, provided a "very satisfied" rating for the RACF and TWS migrations.

This is an example of one customer's experience with IBM products. IBM does not guarantee comparable results. All information was provided by the featured customer.