

# TPF Operations Server (TOS) Services & Education

## TOS Migration Services

These services provide TOS installation and migration assistance to *existing EOCF/2 customers* migrating to TOS. Duration of the services will vary depending on the scope of effort. Tasks could include:

- Install TPF Operations Server v1.2 and prerequisite software
- Migrate definition files and console filter rules from EOCF/2 to TOS
- Assist with the creation of new TOS configuration files based on customer provided values
- Assist with modification and testing of customer automation tools
- Configure TOS logging clients, including installation of DB2 databases
- Configure the base Raven automation client
- TOS Education

Acquisition of software and hardware is the sole responsibility of the customer and must be completed prior to the start of these services.

## TOS Implementation Planning Services

These services provide TOS implementation assistance to TPF customers who are either new to console automation or migrating from another platform. Services are comprised of a 2-3 day workshop in which an IBM consultant works closely with the customer implementation team to develop an understanding of the current customer environment and the proposed TOS environment *with the objective of identifying the major implementation milestones. This workshop is not education.* Customer personnel should attend TOS System Administrator education to ensure necessary knowledge of the product and environment prior to implementation.

## TOS Implementation Services

These services provide TOS implementation assistance to TPF customers who are installing and configuring the TPF Operations Server product from another platform. Actual tasks and duration will be provided upon completion of TOS implementation planning services (described above) but could include assistance with TOS configuration, installation, connectivity and fallback, console customization and cutover.

## TOS Upgrade Services

These services provide TOS implementation assistance to current TPF Operations Server Customers who are planning to upgrade to the TPF Operations Server V 1.2.03 level with the latest patches available. These services would include a planning session and may include assistance with migration planning, installation, configuration changes, and testing.

## TOS Automation Services

These Services provide assistance in writing automation for the TPF Operations Server platform. These services are not a replacement for the TPF Operations Server for System Administrator class which includes education on automation. This could include initial planning sessions and discussions where current operational processes are discussed and options for automation are outlined. Following the outline, services could include writing of RAVEN variations, TDR scripts/variations, filter rules, C++, REXX or JAVA automation for your TPF Operations Server environment.

## TOS Education

The following are basic course descriptions. For detailed course outlines and prerequisites, please refer to the TPF website at [www.ibm.com/tpf](http://www.ibm.com/tpf) then select "Education".

- **TPF Operations Server (TOS) for System Administrators**



# TPF Operations Server (TOS) Services & Education

This 2-day course introduces the concepts, functions, installation and customization of TOS to TPF systems programmers responsible for writing automation programs for the TPF environment.

- **TPF Operations Server (TOS) for Operators**

This 1/2 day course introduces TOS concepts to TPF operations personnel with emphasis on the client console interface.

For more information on TPF Consulting & Education Services contact one of the following:

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