



Multimedia Library for IBM Connections, Multimedia Library for IBM Quickr , Multimedia Library for IBM Sametime , Multimedia Library for IBM Lotus iNotes increases productivity

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At a glance

Multimedia Library for IBM® Quickr® 8.2 and 8.5.x, IBM Sametime® 8.x, IBM Lotus® iNotes® , and IBM Connections 3.0:

- Delivers comprehensive e-learning tool for end users
- Helps ensure successful software rollout

For ordering, contact your IBM representative, an IBM Business Partner, or IBM Americas Call Centers at 800-IBM-CALL.

Reference: YE001

Overview

Multimedia Libraries are software-specific, individual collections of video tutorials that show end users how to perform tasks. Use these Multimedia Libraries to enhance skills development:

- Multimedia Library for IBM Quickr 8.2 and 8.5.x
- Multimedia Library for IBM Sametime 8.x
- Multimedia Library for IBM Lotus iNotes
- Multimedia Library for IBM Connections 3.0

Each Multimedia Library contains between 275 and 350 tutorials, delivered right to the desktop. Collections are useful to help users develop skills needed to increase productivity and reduce help desk calls.

Benefits

- Affordable, enterprise-licensed solution
- Available in 11 languages
- Helps reduce skill-based support calls
- Contains individual clips that can be shared via email to prepare for a product rollout or upgrade
- Includes step-by-step text instructions

- Can be embedded into the IBM Lotus Notes® client or posted to an intranet

Key prerequisites

Refer to the [Software requirements](#) section for details.

Planned availability date

June 5, 2012: Electronic availability

Description

Multimedia Libraries are individual collections of video tutorials that help end users perform tasks when using IBM Connections, IBM Quickr , IBM Sametime , and IBM Lotus iNotes .

Each Multimedia Library contains between 275 and 350 tutorials, delivered right to the desktop. Each tutorial provides "how to" guidance and support, and can be used as a training solution to help users develop skills needed to increase productivity and reduce help desk calls.

Multimedia Library helps enhance end-user skills development:

- Affordable - This comprehensive collection of content is available at competitive prices.
- Supports global languages - English, French, Canadian French, Spanish, Latin American Spanish, Brazilian Portuguese, Italian, German, Japanese, Chinese Simplified, and Chinese Traditional.
- Embedded into Lotus Notes - Video clips can be embedded directly into Lotus Notes as a help file or by using a simple plug-in. Companies can also post the libraries on their intranet.
- Helps ensure successful software rollouts and change management - Individual clips can be selectively compiled and sent to employees via email to prepare for a product rollout or upgrade.
- Reduces help desk expenses - Employees have the answers they need on their desktops. Help desk staff can send email clips or point them to answers in a self-serve manner.
- Easy installation - They can be added to an intranet or embedded right into Lotus Notes , which can be effective for remote users.
- Contains text transcription - Each video clip includes a step-by-step text transcription that can be printed for follow-up learning.
- Simple administration and distribution - No need to identify, track, or report usage since one enterprise license is all that is needed for an entire company.
- Consistent yet flexible - Organize the clips into a training plan for new users or for employees upgrading to a new version of software.

Accessibility by people with disabilities

Although IBM makes no representation about the Section 508 status of third-party electronic and information technology products, IBM provides for informational purposes that the developer of this product has indicated that it is capable of satisfying the applicable requirements of Section 508 of the Rehabilitation Act. Contact the vendor for specific, current information on the conditions and limitations of this capability.

Reference information

Refer to Software Announcement [211-328](#), dated October 25, 2011 .

Program number

Program number	VRM	Program name
5725-G62	1.0.0	Multimedia Library for IBM Connections
5725-G64	1.0.0	Multimedia Library for IBM Quickr
5725-G63	1.0.0	Multimedia Library for IBM Sametime
5725-G65	1.0.0	Multimedia Library for Lotus iNotes

Offering Information

Product information is available via the Offering Information website

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage® website

<http://www.ibm.com/software/passportadvantage>

Publications

No publications are shipped with these products.

The IBM Publications Center

<http://www.ibm.com/shop/publications/order>

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

Technical information

Specified operating environment

Hardware requirements

None

Software requirements

Visit

<http://www-01.ibm.com/software/lotus/training/multimedialibrary.html>

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as

a readme file, or other information published by IBM , such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Planning information

Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express® . Product upgrades and technical support are provided by the Software Subscription and Support (also referred to as Software Maintenance) offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and technical support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with each program license acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available.

Packaging

Multimedia Library for Lotus Software will be distributed via electronic software distribution (ESD).

Security, auditability, and control

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Ordering information

This product is only available via Passport Advantage . It is not available as shrinkwrap.

Product information

Licensed function title	Product group	Product category
Multimedia Library for Lotus Connections	Domino/Notes Servers	IBM Multimedia Library
Multimedia Library for Lotus Quickr	Domino/Notes Servers	IBM Multimedia Library
Multimedia Library for Lotus Sametime	Domino/Notes Servers	IBM Multimedia Library
Multimedia Library for Lotus iNotes	Domino/Notes Servers	IBM Multimedia Library
Program name	PID number	Charge unit description
Multimedia Library for Lotus Connections	5725-G62	Per Up to 25,000 Users
Multimedia Library for Lotus Connections	5725-G62	Per Up to 75,000 Users
Multimedia Library for Lotus Connections	5725-G62	Per Up to 5,000 Users
Multimedia Library for Lotus Connections	5725-G62	Per Unlimited Users
Multimedia Library for Lotus Quickr	5725-G64	Per Up to 75,000 Users
Multimedia Library for Lotus Quickr	5725-G64	Per Up to 5,000 Users
Multimedia Library for Lotus Quickr	5725-G64	Per Up to 25,000

Multimedia Library for Lotus Quickr	5725-G64	Users Per Unlimited Users
Multimedia Library for Lotus Sametime	5725-G63	Per Up to 75,000 Users
Multimedia Library for Lotus Sametime	5725-G63	Per Up to 5,000 Users
Multimedia Library for Lotus Sametime	5725-G63	Per Up to 25,000 Users
Multimedia Library for Lotus Sametime	5725-G63	Per Unlimited Users
Multimedia Library for Lotus iNotes	5725-G65	Per Unlimited Users
Multimedia Library for Lotus iNotes	5725-G65	Per Up to 25,000 Users
Multimedia Library for Lotus iNotes	5725-G65	Per Up to 5,000 Users
Multimedia Library for Lotus iNotes	5725-G65	Per Up to 75,000 Users

Charge metrics definitions

Install

Install is a unit of measure by which the program can be licensed. An install is an installed copy of the program on a physical or virtual disk made available to be executed on a computer. Licensee must obtain an entitlement for each install of the program.

Passport Advantage program licenses

Multimedia Library for IBM Connections

Part description	Part number
Multimedia Library for Lotus Connections	
Multimedia Library for Lotus Per Unlimited Users 3rd party offering .	D0P8SLL
Multimedia Library for Lotus Per Up to 25,000 Users 3rd party offering .	D0P8JLL
Multimedia Library for Lotus Per Up to 5,000 Users 3rd party offering .	D0P8ILL
Multimedia Library for Lotus Per Up to 75,000 Users 3rd party offering .	D0P8KLL

Multimedia Library for IBM Quickr

Part description	Part number
Multimedia Library for Lotus Quickr	
Multimedia Library for Quickr Per Unlimited Users 3rd party offering .	D0P8TLL
Multimedia Library for Quickr Per Up to 25,000 Users 3rd party offering .	D0P8MLL
Multimedia Library for Quickr Per Up to 5,000 Users 3rd party offering .	D0P8LLL
Multimedia Library for Quickr Per Up to 75,000 Users 3rd party offering .	D0P8NLL

Multimedia Library for IBM Sametime

Part description	Part number
Multimedia Library for Lotus Sametime	
Multimedia Library for ST Per Unlimited Users 3rd party offering .	D0P8ULL
Multimedia Library for ST Per Up to 25,000 Users 3rd party offering .	D0P8QLL
Multimedia Library for ST Per Up to 5,000 Users 3rd party offering .	D0P8PLL

party offering .
Multimedia Library for ST Per Up to 75,000 Users 3rd D0P8RLL
party offering .

Multimedia Library for Lotus iNotes

Part description	Part number
Multimedia Library for Lotus iNotes	
Multimedia Library for iNotes Per Unlimited Users 3rd party offering .	D0P8YLL
Multimedia Library for iNotes Per Up to 25,000 Users 3rd party offering .	D0P8WLL
Multimedia Library for iNotes Per Up to 5,000 Users 3rd party offering .	D0P8VLL
Multimedia Library for iNotes Per Up to 75,000 Users 3rd party offering .	D0P8XLL

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Not applicable.

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The Electronic Service Agent™ is no-additional-charge software that resides on your server. It monitors events and transmits system inventory information to IBM on a periodic, client-defined timetable. The Electronic Service Agent automatically reports hardware problems to IBM . Early knowledge about potential problems enables IBM to deliver proactive service that may result in higher system availability and performance. In addition, information collected through the Service Agent is made available to IBM service support representatives when they help answer your questions or diagnose problems. Installation and use of IBM Electronic Service Agent for problem reporting enables IBM to provide better support and service for your IBM server.

Prices

Passport Advantage

For Passport Advantage information and charges, contact your IBM representative or authorized IBM Business Partner, or authorized IBM Business Partner for Software ValueNet® , if applicable. Additional information is also available at

<http://www.ibm.com/software/passportadvantage>

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Corrections

(Corrected on June 21, 2012)

Updated Accessibility by people with disabilities section.