



# IBM Content Manager OnDemand for i V7.2 adds full text search, IBM Content Navigator support, IBM Navigator for i support, and other administrative enhancements

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## At a glance

IBM® Content Manager OnDemand for i V7.2 adds:

- Full text search capabilities.
- IBM Content Navigator support.
- IBM Navigator for i support.
- Administrative enhancements.

For ordering, contact your IBM representative, an IBM Business Partner, or IBM Americas Call Centers at 800-IBM-CALL (Reference: AE001).

## Overview

IBM Content Manager OnDemand for i V7.2 is a high performance solution for enterprise report management. It incorporates features designed to help companies gain significant return on investment by transforming costly high-volume print output to electronic information capture and presentation in support of superior customer service.

Content Manager OnDemand for i V7.2 includes these enhancements:

- Full text search: An optional, separately priced, feature that enables content that is not easily identified by regular indices to be quickly and efficiently stored and retrieved. Full text search creates an optimal index of all the words within a document and enables rapid search and retrieval against that index. It works with IBM Content Navigator and customer-written applications.
- IBM Content Navigator support has been added to enable IBM's strategic web client that replaces eClient and IBM Information Integrator for Content.
- Password stash file support is added to the IBM i commands Add Report to OnDemand (ADDRPTOND), Start Monitor for OnDemand (STRMONOND), and Merge Spooled Files (MRGSPLFOND) to enable you to better comply with your corporate security requirements.
- The Change Policy Level Date (CHGPLDOND) command now supports specification of a report ID (Load ID) to provide added storage management flexibility throughout the life of your data.

- Archive Storage Manager reports are now stored in the System Log for easier access and long term archive choices.
- Content Manager OnDemand component is now supported in IBM Navigator for i, the new browser-based interface for administering your IBM i system. The Content Manager OnDemand component supports all of the administrative tasks currently available in the OnDemand Archive plugin of System i® Navigator, but requires no special software on the user's workstation.
- The OS/400® Indexer now supports indexing up to 378 character wide spooled files to expand indexing capabilities for very wide reports.
- Hold threshold support is added to the IBM i commands Start Disk Storage Management (STRDSMOND) and Remove Report from OnDemand (RMVRPTOND) to better manage your document storage requirements when using Enhanced Retention Management (optional feature).
- Metadata fields are increased to 128 (from 32) so that documents may now be indexed with up to 128 metadata fields.
- Database timestamp support eliminates internal Content Manager OnDemand date limitations.

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## Key prerequisites

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For details, refer to the [Hardware requirements](#) and [Software requirements](#) sections.

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## Planned availability date

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May 2, 2014: Electronic availability

May 9, 2014: Media availability

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## Description

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IBM Content Manager OnDemand for i V7.2 is optimized for efficiently storing and managing large volumes of static content including correspondence that has been electronically sent or posted to clients, and reports used to conduct business activity or convey business performance.

Refer to the document posted to the Content Manager OnDemand for i support site for additional details on Content Manager OnDemand for i V7.2

<http://www.ibm.com/support/docview.wss?uid=swg27021523>

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## Statement of direction

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IBM Content Manager OnDemand for i V7.2 deprecates the following functions previously supported:

- OnDemand Web Enablement Kit CGI
- OnDemand Web Enablement Kit Servlet
- OnDemand Archive plug-in to IBM System i Navigator
- AFP2HTML viewer applet
- Tivoli® Storage Manager

IBM Content Manager OnDemand for i V7.2 does not support eClient or IBM Information Integrator for Content. You should upgrade to IBM Content Navigator if similar function is required.

IBM's statements regarding its plans, directions, and intent are subject to change or withdrawal without notice at IBM's sole discretion. Information regarding potential

future products is intended to outline our general product direction and it should not be relied on in making a purchasing decision. The information mentioned regarding potential future products is not a commitment, promise, or legal obligation to deliver any material, code, or functionality. Information about potential future products may not be incorporated into any contract. The development, release, and timing of any future features or functionality described for our products remains at our sole discretion.

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## Availability of national languages

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Product description	Language	GA date
IBM CMOD for i Advanced Function Presentation Transformations V7.2.0	Multilingual (French, French Multi National, Russian, Dutch Belgian, Arabic, French Canadian, Korean, Chinese - Simplified, Spanish, Portuguese-Brazilian, French Belgian, German, German Multi National, Swedish, Japanese, Japanese Kanji - DBCS, Chinese - Traditional, Hungarian, English US DBCS, English, Romanian, Dutch, Czech, Italian, Italian Multi National, English Upper Case DBCS)	May 9, 2014
IBM CMOD for i PDF Indexer V7.2.0	Multilingual (French, French Multi National, Russian, Dutch Belgian, Arabic, French Canadian, Korean, Chinese - Simplified, Spanish, Portuguese-Brazilian, French Belgian, German, German Multi National, Swedish, Japanese, Japanese Kanji - DBCS, Chinese - Traditional,	May 9, 2014

IBM CMOD for i Enhanced  
Retention Management V7.2.0

Hungarian,  
English US  
DBCS, English,  
Romanian,  
Dutch, Czech,  
Italian,  
Italian Multi  
National,  
English Upper  
Case DBCS)  
Multilingual May 9, 2014  
(French,  
French Multi  
National,  
Russian, Dutch  
Belgian,  
Arabic, French  
Canadian,  
Korean,  
Chinese -  
Simplified,  
Spanish,  
Portuguese-Brazilian,  
French  
Belgian,  
German, German  
Multi  
National,  
Swedish,  
Japanese,  
Japanese Kanji  
- DBCS,  
Chinese -  
Traditional,  
Hungarian,  
English US  
DBCS, English,  
Romanian,  
Dutch, Czech,  
Italian,  
Italian Multi  
National,  
English Upper  
Case DBCS)

IBM CMOD for i V7.2.0

Multilingual May 9, 2014  
(French,  
French Multi  
National,  
Russian, Dutch  
Belgian,  
Arabic, French  
Canadian,  
Korean,  
Chinese -  
Simplified,  
Spanish,  
Portuguese-Brazilian,  
French  
Belgian,  
German, German  
Multi  
National,  
Swedish,  
Japanese,  
Japanese Kanji  
- DBCS,  
Chinese -  
Traditional,  
Hungarian,  
English US  
DBCS, English,  
Romanian,  
Dutch, Czech,  
Italian,

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## Program number

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Program number	VRM	Program name
5770-RD1	7.2.0	IBM Content Manager OnDemand for i

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## Offering Information

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Product information is available via the Offering Information website

<http://www.ibm.com/common/ssi>

Also, visit the Passport Advantage® website

<http://www.ibm.com/software/passportadvantage>

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## Publications

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No publications are shipped with this product.

The IBM Publications Center

<http://www.ibm.com/shop/publications/order>

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

For information related to IBM Content Manager OnDemand for i V7.2, reference the IBM Knowledge Center

[http://www.ibm.com/support/knowledgecenter/SSB2EG\\_7.2.0/KC\\_ditamaps/ondemandi\\_7.2.0.htm](http://www.ibm.com/support/knowledgecenter/SSB2EG_7.2.0/KC_ditamaps/ondemandi_7.2.0.htm)

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## Technical information

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### Specified operating environment

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#### **Hardware requirements**

The exact configuration you need to support your environment with satisfactory response time will vary depending on the size of the objects you are working with and other factors. Individual display response times vary depending on workstation speed, memory, size of objects, and network and server workload. The minimum recommended configurations provided in the link below need to be evaluated and adjusted according to your unique requirements. Disk space recommendations are for the product installation and working space only. The actual hard disk space required varies depending upon your installation.

The most current hardware requirements for server software running on IBM i are available at

[http://publib.boulder.ibm.com/infocenter/prodguid/v1r0/clarity-reports/report/html/soft\\_wareReqsForProduct?deliverableId=1301098213267&osPlatform=IBM%20i](http://publib.boulder.ibm.com/infocenter/prodguid/v1r0/clarity-reports/report/html/soft_wareReqsForProduct?deliverableId=1301098213267&osPlatform=IBM%20i)

The most current hardware requirements for end user software running on Windows are available at

[http://publib.boulder.ibm.com/infocenter/prodguid/v1r0/clarity-reports/report/html/soft\\_wareReqsForProduct?deliverableId=1301098213267&osPlatform=Windows](http://publib.boulder.ibm.com/infocenter/prodguid/v1r0/clarity-reports/report/html/soft_wareReqsForProduct?deliverableId=1301098213267&osPlatform=Windows)

### **Software requirements**

Software requirements for IBM Content Manager OnDemand for i V7.2 server software running on IBM i can be found at

[http://publib.boulder.ibm.com/infocenter/prodguid/v1r0/clarity-reports/report/html/soft\\_wareReqsForProduct?deliverableId=1301098213267&osPlatform=IBM%20i](http://publib.boulder.ibm.com/infocenter/prodguid/v1r0/clarity-reports/report/html/soft_wareReqsForProduct?deliverableId=1301098213267&osPlatform=IBM%20i)

Software requirements for IBM Content Manager OnDemand for i V7.2 for end user software running on Windows can be found at

[http://publib.boulder.ibm.com/infocenter/prodguid/v1r0/clarity-reports/report/html/soft\\_wareReqsForProduct?deliverableId=1301098213267&osPlatform=Windows](http://publib.boulder.ibm.com/infocenter/prodguid/v1r0/clarity-reports/report/html/soft_wareReqsForProduct?deliverableId=1301098213267&osPlatform=Windows)

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a readme file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

### **Planning information**

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Software Maintenance is included with licenses purchased through Passport Advantage and Passport Advantage Express®. Product upgrades and technical support are provided by the Software Maintenance offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and technical support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Maintenance with each program license acquired. The initial period of Software Maintenance can be extended by the purchase of a renewal option, if available.

### **Packaging**

IBM Content Manager OnDemand for i V7.2

- IBM Content Manager OnDemand for i Server DVD
- IBM Content Manager OnDemand Client DVD

IBM Content Manager OnDemand for i PDF Indexer V7.2

- IBM Content Manager OnDemand for i PDF Indexer DVD V7.2

IBM Content Manager OnDemand for i Advanced Function Presentation Transformations V7.2

- IBM Content Manager OnDemand for i Advanced Function Presentation Transformations DVD V7.2

IBM Content Manager OnDemand for i Enhanced Retention Management V7.2

- IBM Content Manager OnDemand for i Enhanced Retention Management DVD V7.2

IBM Content Navigator V2.0.2 for Enterprise Content Management (ECM)

## Security, auditability, and control

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IBM Content Manager OnDemand for i uses the security and auditability features of the host software.

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

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## Ordering information

This product is only available via Passport Advantage. It is not available as shrinkwrap.

These products may only be sold directly by IBM or by authorized IBM Business Partners for Software Value Plus.

For more information about IBM Software Value Plus, visit

[http://www.ibm.com/partnerworld/page/svp\\_authorized\\_portfolio](http://www.ibm.com/partnerworld/page/svp_authorized_portfolio)

To locate IBM Business Partners for Software Value Plus in your geography for a specific Software Value Plus portfolio, visit

<http://www.ibm.com/partnerworld/wps/bplocator/>

## Product information

Licensed function title	Product group	Product category
IBM Content Manager OnDemand for i	Content Manager OnDemand for i	CM OnDemand for i & IBM Content Manager OnDemand for i
IBM Content Manager OnDemand for i PDF Indexer	Content Manager OnDemand for i	CM OnDemand for i & IBM Content Manager OnDemand for i
IBM Content Manager OnDemand for i Advanced Function Presentation Transformations	Content Manager OnDemand for i	CM OnDemand for i & IBM Content Manager OnDemand for i
IBM Content Manager OnDemand for i Enhanced Retention Management	Content Manager OnDemand for i	CM OnDemand for i & IBM Content Manager OnDemand for i
IBM Content Manager OnDemand for i5/OS™	Content Manager OnDemand for i	CM OnDemand for i & IBM Content Manager OnDemand for i
IBM Content Manager OnDemand PDF Indexer for i5/OS	Content Manager OnDemand for i	CM OnDemand for i & IBM Content Manager OnDemand for i

Program name	PID number	Charge unit description
IBM Content Manager OnDemand for i	5770-RD1	PA Per Authorized User
IBM Content Manager OnDemand for i PDF Indexer	5770-RD1	Per Processor Value Unit (PVU)
IBM Content Manager OnDemand for i Advanced Function Presentation Transformations	5770-RD1	Per Server
IBM Content Manager OnDemand for i Enhanced Retention Management	5770-RD1	Per Processor Value Unit (PVU)
IBM Content Manager OnDemand for i5/OS	5770-RD1	PA Per Authorized User
IBM Content Manager OnDemand PDF Indexer for i5/OS	5770-RD1	Per Processor Value Unit (PVU)

## Charge metrics definitions

### Authorized User

Authorized User is a unit of measure by which the program can be licensed. An Authorized User is a unique person who is given access to the program. The program may be installed on any number of computers or servers and each Authorized User may have simultaneous access to any number of instances of the program at one time. Licensee must obtain separate, dedicated entitlements for each Authorized User accessing the program in any manner directly or indirectly (for example, via a multiplexing program, device, or application server) through any means. An entitlement for an Authorized User is unique to that Authorized User and may not be shared, nor may it be reassigned other than for the permanent transfer of the Authorized User entitlement to another person.

Note: Some programs may be licensed where devices are considered users. In that case, the following applies. Any computing device that requests the execution of or receives for execution a set of commands, procedures, or applications from the program or that is otherwise managed by the program is considered a separate user of the program and requires an entitlement as if that device were a person.

### Processor Value Unit (PVU)

PVU is a unit of measure by which the program can be licensed. The number of PVU entitlements required is based on the processor technology (defined within the PVU Table by processor value, brand, type, and model number at

[http://www.ibm.com/software/lotus/passportadvantage/pvu\\_licensing\\_for\\_customers.html](http://www.ibm.com/software/lotus/passportadvantage/pvu_licensing_for_customers.html)

and the number of processors made available to the program. IBM continues to define a processor, for the purpose of PVU-based licensing, to be each processor core on a chip. A dual-core processor chip, for example, has two processor cores.

Licensee can deploy the program using either full capacity licensing or virtualization capacity (sub-capacity) licensing according to the Passport Advantage Sub-Capacity Licensing Terms (refer to the webpage below). If using full capacity licensing, licensee must obtain PVU entitlements sufficient to cover all activated processor cores\* in the physical hardware environment made available to or managed by the program, except for those servers from which the program has been permanently removed. If using virtualization capacity licensing, licensee must obtain entitlements sufficient to cover all activated processor cores made available to or managed by the program, as defined according to the Virtualization Capacity License Counting Rules at

[http://www.ibm.com/software/lotus/passportadvantage/Counting\\_Software\\_licenses\\_using\\_specific\\_virtualization\\_technologies.html](http://www.ibm.com/software/lotus/passportadvantage/Counting_Software_licenses_using_specific_virtualization_technologies.html)

\* An activated processor core is a processor core that is available for use in a physical or virtual server, regardless of whether the capacity of the processor



core can be or is limited through virtualization technologies, operating system commands, BIOS settings, or similar restrictions.

Notes :

- Some programs may require licenses for the program **and** what is being managed. In that case, the following applies. In addition to the entitlements required for the program directly, licensee must obtain PVU entitlements for this program sufficient to cover the processor cores managed by the program.
- Some programs may be licensed on a managed basis **only** . In that case, the following applies: Instead of the entitlements required for the program directly, Licensee must obtain PVU entitlements for this program sufficient to cover the processor cores managed by the program.
- A few programs on an exception basis may be licensed on a referenced basis. In that case, the following applies. Rather than obtaining entitlements for the activated processor cores available to the program, licensee must obtain PVU entitlements for this program sufficient to cover the environment made available to the referenced program as if the program itself were executing everywhere the referenced program was executing, independent of the basis on which the referenced program is licensed.

## Server

Server is the unit of measure by which this program is licensed. A server is a computer system that executes requested procedures, commands, or applications to one or more user or client devices. A Proof of Entitlement (PoE) must be obtained for each server regardless of the number of processor cores or partitions in the server on which the program runs or each server managed by the program. Where blade technology is employed, each blade is considered a separate server.

## Passport Advantage program licenses

### IBM Content Manager OnDemand for i

Part description	Part number
IBM Content Manager OnDemand for i	
IBM Content Manager OnDemand for i Authorized User Annual SW S&S Rnw1	E08LGLL
IBM Content Manager OnDemand for i Authorized User Lic + SW S&S 12 Mo	D0CKBLL
IBM Content Manager OnDemand for i Authorized User SW S&S Reinstate 12 Mo	D0CKCLL

### IBM Content Manager OnDemand for i

Part description	Part number
IBM Content Manager OnDemand for i PDF Indexer	
IBM Content Manager OnDemand for i PDF Indexer PVU Annual SW S&S Rnw1	E08LHLL
IBM Content Manager OnDemand for i PDF Indexer PVU Lic + SW S&S 12 Mo	D0CKDLL
IBM Content Manager OnDemand for i PDF Indexer PVU SW S&S Reinstate 12	D0CKELL

### IBM Content Manager OnDemand for i

Part description	Part number
IBM Content Manager OnDemand for i Advanced Function Presentation Transformations	
IBM Content Manager OnDemand for i Advanced Function Presentation Transformations Server Annual SW S&S Rnw1	E08LJLL
IBM Content Manager OnDemand for i Advanced Function Presentation Transformations Server Lic + SW S&S 12 Mo	D0CKHLL

IBM Content Manager OnDemand for i Advanced Function Presentation Transformations Server SW S&S Reinstate 12 Mo D0CKILL

### IBM Content Manager OnDemand for i

Part description	Part number
IBM Content Manager OnDemand for i Enhanced Retention Management	
IBM Content Manager OnDemand for i Enhanced Retention Management PVU Lic + SW S&S 12M	D0CKFLL
IBM Content Manager OnDemand for i Enhanced Retention Management PVU Annual SW S&S Renewal	E08LILL
IBM Content Manager OnDemand for i Enhanced Retention Management PVU SW S&S Reinstate	D0CKGLL

### IBM Content Manager OnDemand for i

Part description	Part number
IBM Content Manager OnDemand for i5/OS	
IBM Content Manager OnDemand for i5/OS Authorized User Annual SW S&S Rnw1	E01PHLL
IBM Content Manager OnDemand for i5/OS Authorized User Lic + SW S&S 12 Mo	D54TQLL
IBM Content Manager OnDemand for i5/OS Authorized User SW S&S Reinstate 12 Mo	D54TRLL

### IBM Content Manager OnDemand for i

Part description	Part number
IBM Content Manager OnDemand PDF Indexer for i5/OS Content Manager OnDemand for i5/OS PDF Indexer Value Unit Annual SW S&S Rnw1	E01ZVLL
Content Manager OnDemand for i5/OS PDF Indexer Value Unit Lic + SW S&S 12 Mo	D55HZLL
Content Manager OnDemand for i5/OS PDF Indexer Value Unit SW S&S Reinstate 12 Mo	D55I0LL

### IBM Content Manager OnDemand for Multiplatforms

Part description	Part number
<b>IBM Content Manager OnDemand Full Text Search</b>	
IBM CMOD Full Text Search per Processor Value Unit Annual SW S&S Rnw1	E0ED5LL
IBM CMOD Full Text Search per Processor Value Unit Lic + SW S&S 12 Mo	D0S88LL
IBM CMOD Full Text Search per Processor Value Unit SW S&S Reinstate 12 Mo	D0S89LL

### IBM Content Manager OnDemand for Multiplatforms

Part description	Part number
<b>IBM Content Manager OnDemand Full Text Search Linux on Sys z</b>	
IBM CMOD Full Text Search PVU Linux on Sys z Annual SW S&S Rnw1	E0ED6LL
IBM CMOD Full Text Search PVU Linux on Sys z Lic + SW S&S 12 Mo	D0S8ALL
IBM CMOD Full Text Search PVU Linux on Sys z SW S&S Reinstate 12 Mo	D0S8BLL

### Passport Advantage supply

Program name/description	Part number
IBM CMOD for i V7.2.0	

IBM Content Manager OnDemand for i V7.2 Multilingual Media Pack	BF05SML
IBM CMOD for i PDF Indexer V7.2.0	
IBM Content Manager OnDemand for i PDF Indexer V7.2 Multilingual Media Pack	BF05TML
IBM CMOD for i Advanced Function Presentation Transformations V7.2.0	
IBM Content Manager OnDemand for i Advanced Function Presentation Transformations V7.2 Multilingual MP	BF05UML
IBM CMOD for i Enhanced Retention Management V7.2.0	
IBM Content Manager OnDemand for i Enhanced Retention Management V7.2 Multilingual MP	BF05XML

### **Passport Advantage customer: Media pack entitlement details**

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Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

#### **IBM CMOD for i V7.2.0**

Entitled maintenance offerings description	Media packs description	Part number
IBM Content Manager OnDemand for i Per Authorized User	IBM Content Manager OnDemand for i V7.2 Multilingual Media Pack	BF05SML
IBM Content Manager OnDemand for i5/OS per Authorized User	IBM Content Manager OnDemand for i V7.2 Multilingual Media Pack	BF05SML

#### **IBM CMOD for i PDF Indexer V7.2.0**

Entitled maintenance offerings description	Media packs description	Part number
IBM Content Manager OnDemand for i PDF Indexer Per Processor Value Unit	IBM Content Manager OnDemand for i PDF Indexer V7.2 Multilingual Media Pack	BF05TML
IBM Content Manager OnDemand for i5/OS PDF Indexer Value Unit	IBM Content Manager OnDemand for i PDF Indexer V7.2 Multilingual Media Pack	BF05TML

#### **IBM CMOD for i Advanced Function Presentation Transformations V7.2.0**

Entitled maintenance offerings description	Media packs description	Part number
IBM Content Manager OnDemand for i Advanced Function Presentation Transformations Per Server	IBM Content Manager OnDemand for i Advanced Function Presentation Transformations V7.2 Multilingual MP	BF05UML

#### **IBM CMOD for i Enhanced Retention Management V7.2.0**

Entitled maintenance offerings description	Media packs description	Part number
IBM Content Manager OnDemand for i Enhanced Retention Management Per Processor Value Unit	IBM Content Manager OnDemand for i Enhanced Retention Management V7.2 Multilingual MP	BF05XML

#### **IBM CMOD Full Text Search V9.0.0**

Entitled maintenance offerings description	Media packs description	Part number
IBM Content Manager OnDemand Full Text Search	IBM Content Manager OnDemand Full Text Search	BF052ML

Processor Value Unit for Multiplatforms	V9.0 ML MP	
IBM Content Manager OnDemand Full Text Search	IBM Content Manager OnDemand Full Text Search	BF052ML
Processor Value Unit for Multiplatforms Linux on System z	V9.0 ML MP	

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## Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

### **Licensing**

IBM International Program License Agreement including the License Information document and PoE govern your use of the program. PoEs are required for all authorized use.

Part number products only, offered outside of Passport Advantage, where applicable, are license only and do not include Software Maintenance.

### **License Information number**

Program name	Program number	LI number
IBM Content Manager OnDemand for i	5770-RD1	L-AMBM-9GURZC

The program's License Information will be available for review on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

### **Limited warranty applies**

Yes

### **Limited warranty**

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, consult the IBM Software Support Handbook found at

<http://www.ibm.com/support/handbook>

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).

### **Program technical support**

Technical support of a program product version or release will be available for a minimum of five years from the general availability date, as long as your Software Maintenance is in effect. This technical support allows you to obtain assistance (via telephone or electronic means) from IBM for product-specific, task-oriented

questions regarding the installation and operation of the program product. Software Maintenance also provides you with access to updates (modifications or fixes), releases, and versions of the program. You will be notified, via announcement letter, of discontinuance of support with 12 months' notice. If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

***Money-back guarantee***

For clarification, note that if for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

- For clarification, note that for programs acquired under the IBM International Passport Advantage Agreement, this term applies only to your first acquisition of the program.

***Volume orders (IVO)***

No

***Passport Advantage applies***

Yes, and through the Passport Advantage website at

<http://www.ibm.com/software/passportadvantage>

This product is only available via Passport Advantage. It is not available as shrinkwrap.

***Usage restriction***

Yes. For additional information, refer to the License Information Document that is available on the IBM Software License Agreement website

<http://www.ibm.com/software/sla/sladb.nsf>

***IBM Operational Support Services - SoftwareXcel***

No

***System i Software Maintenance applies***

No

***Educational allowance available***

Not applicable.

***Statement of good security practices***

IT system security involves protecting systems and information through prevention, detection, and response to improper access from within and outside your enterprise. Improper access can result in information being altered destroyed or misappropriated or can result in misuse of your systems to attack others. Without a comprehensive approach to security, no IT system or product should be considered completely secure and no single product or security measure can be completely effective in preventing improper access. IBM systems and products are designed to be part of a comprehensive security approach, which will necessarily involve additional operational procedures, and may require other systems, products, or services to be most effective. IBM does not warrant that systems and products are immune from the malicious or illegal conduct of any party.

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## Prices

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### Passport Advantage

For Passport Advantage information and charges, contact your IBM representative or authorized IBM Business Partner for Software Value Plus. Additional information is also available at

<http://www.ibm.com/software/passportadvantage>

### Business Partner information

If you are an IBM Business Partner -- Distributor for Workstation Software acquiring products from IBM, you may link to Passport Advantage Online for resellers where you can obtain Business Partner pricing information. An IBM ID and password are required.

<https://www.ibm.com/software/howtobuy/passportadvantage/paoreseller>

### IBM Global Financing

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IBM Global Financing offers competitive financing to credit-qualified customers to assist them in acquiring IT solutions. Offerings include financing for IT acquisition, including hardware, software, and services, both from IBM and other manufacturers or vendors. Offerings (for all customer segments: small, medium, and large enterprise), rates, terms, and availability can vary by country. Contact your local IBM Global Financing organization or visit

<http://www.ibm.com/financing>

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### Financial benefit

Financing from IBM Global Financing helps you preserve cash and credit lines, enables more technology acquisition within current budget limits, permits accelerated implementation of economically attractive new technologies, offers payment and term flexibility, and can help match project costs to projected benefits. Financing is available worldwide for credit-qualified customers.

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## **Corrections**

### **(Corrected on June 17, 2014)**

Updated the Publications, Hardware requirements, and Software requirements sections.

### **(Corrected on June 11, 2014)**

Updated the following sections: Overview, Ordering information, Publications, Hardware requirements, Software requirements, Packaging.