



IBM Records Manager V8.4 delivers new support for IBM Content Manager Enterprise Edition V8.4, IBM Content Manager for z/OS, V8.4, IBM Document Manager V8.4, IPv6, and more

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At a glance

IBM® Records Manager V8.4 provides enhanced performance, updated platform support, and improvements for installation tasks. This version includes a number of incremental enhancements and adds new platform support.

- Delivers strategic records enablement for the Version 8.4 releases of IBM ECM content applications, including IBM Content Manager Enterprise Edition, IBM Content Manager for z/OS®, IBM Document Manager, IBM CommonStore for Lotus Notes®, and IBM CommonStore for Microsoft® Exchange
- Moves to the next generation of the Internet Protocol, IPv6
- Takes advantage of the newest levels of the IBM prerequisite software
- Includes a number of incremental enhancements previously delivered on the Version 4.1.1 base
- Includes strategic performance improvements in Life Cycle Searching, ACL Verification, and Security Descriptor access
- Delivers Federal Desktop Core Configuration compliance

For ordering, contact your IBM representative, an IBM Business Partner, or IBM Americas Call Centers at 800-IBM-CALL (Reference: SE001).

Overview

IBM Records Manager V8.4 is a records management engine and infrastructure tool to e-records-enable business applications. It provides a single, consistent platform for policy-based records management with extensive capabilities for both electronic and physical information assets. It can be used with IBM Content Manager (CM) Enterprise Edition, IBM Content Manager for z/OS, IBM Document Manager (DM), IBM CommonStore for Lotus Notes, and IBM CommonStore for Microsoft Exchange, leveraging the IBM Content Manager Records Enabler (CMRE). IBM Records Manager V8.4 can also be integrated with other applications to provide records management capabilities.

IBM Records Manager V8.4 improves installation and performance, rolls up a number of incremental enhancements previously delivered on the V4.1.X base, and adds support for new levels of prerequisite software. New features include:

- Platform support, including:
 - HP-UX 11i on HP Integrity Servers (IA64)
 - IBM DB2® 9.1
 - IBM DB2 9.5
 - IBM WebSphere® Application Server 6.1
 - Microsoft SQL Server 2005
 - Oracle 10g
 - Sun Solaris 10 on 64-bit AMD Opteron (AMD64) and Intel® Xeon® (EM64T) processors, (x86-64)
 - Internet Protocol Version 6 (IPv6) compliant with dual stack support
- IBM Tivoli® License (ITLM) Enablement
- Federal Desktop Core Configuration compliance
- International Common Criteria for Information Technology Security Evaluation Certification Readiness
- Includes IBM DB2 Enterprise Server Edition 9.1 and IBM WebSphere Application Server 6.1

IBM Records Manager V8.4 can integrate with the IBM Content Manager Records Enabler (CMRE) V8.4, available now as part of IBM Content Manager Enterprise Edition 8.4. IBM Content Manager Records Enabler V8.4 features include:

- Records enablement of IBM Content Manager Enterprise Edition 8.4 and 8.3 (FP7)
- Records enablement of IBM Content Manager for z/OS 8.4 and 8.3 (FP 7) (Host Security Mode)
- Records enablement of IBM Document Manager 8.4
- Records enablement of IBM CommonStore for Lotus Notes 8.4
- Records enablement of IBM CommonStore for Microsoft Exchange 8.4
- Platform support for IBM WebSphere Application Server 6.1
- Internet Protocol Version 6 (IPv6) compliant with dual stack support
- IBM Tivoli License (ITLM) Enablement

Key prerequisites

Refer to the [Hardware requirements](#) and [Software requirements](#) sections.

Planned availability dates

April 29, 2008: Electronic software delivery

May 23, 2008: Media and documentation

Description

IBM Records Manager facilitates compliance with government and industry requirements and standards for enterprise records management, preserving existing Enterprise Content Management investments by being nonintrusive for users and facilitating records-related elements of business processes.

IBM Records Manager:

- Records-enables content, documents, and e-mail using a central repository for records across the enterprise
- Can be used in a federated environment to manage records in place in both IBM and non-IBM repositories with no migration of records required
- Is integrated with IBM Content Manager Enterprise Edition, IBM Content Manager for z/OS, IBM Document Manager, IBM CommonStore for Lotus® Domino®, IBM CommonStore for Exchange Server, and IBM FileNet® Records Crawler

What's new in IBM Records Manager V8.4

IBM Records Manager V8.4 continues to enhance the Enterprise Content Management and Compliance platform to apply formal records management controls across the enterprise. The new enhancements include installation and performance improvements, as well as platform support for other Version 8.4 releases in the IBM Enterprise Content Management portfolio.

Available in tandem with IBM Records Manager V8.4 is the IBM Content Manager Records Enabler (CMRE) V8.4, available now as part of IBM Content Manager Enterprise Edition V8.4 (5724-B19), fulfilling the previous statement of direction in IBM Software Announcement [207-352](#), dated December 11, 2007.

New platform support: DB2 9.1, DB2 9.5, WebSphere Application Server 6.1, and more

IBM Records Manager V8.4 adds support for several databases (DB2 9.1, DB2 9.2, MS SQL 2005, and Oracle 10g) as well as support for WebSphere Application Server 6.1. IBM Records Manager V8.4 can integrate with IBM Content Manager Records Enabler V8.4 to support IBM Content Manager Enterprise Edition V8.4 and V8.3 (FP7), IBM Content Manager for z/OS V8.4 and V8.3 (FP 7) (Host Security Mode), IBM Document Manager V8.4, IBM CommonStore for Lotus Notes V8.4, and IBM CommonStore for Microsoft Exchange V8.4.

Refer to the [Hardware requirements](#) and [Software requirements](#) sections for more information.

Internet Protocol Version 6 (IPv6) compliant with dual-stack support

IBM Records Manager V8.4 is IPv6 compliant. IPv6 is the next generation of the network protocol that was created by the Internet Engineering Task Force (IETF) to replace the current protocol, IPv4. IPv6 provides greater network deployment flexibility, a much expanded address space, authentication, and privacy. It also eliminates the shortage of IPv4 addresses that are required by all new machines that are connected to the Internet. Dual stack support allows networks, such as intranets, to use a mix of IPv4 and IPv6 protocols.

The core components of IBM Records Manager can now operate in a dual stack IPv6 network environment, when installed and configured with the appropriate levels of software prerequisites. Enablement includes:

- Records Manager Database
- Records Manager Engine
- Records Administration Client
- Java™ APIs

IBM Records Manager can integrate with the IBM Content Manager Records Enabler (CMRE), which also includes dual stack IPv6 enablement for both of its components, including the Host Interface Server and the CMRE Administrator.

This announcement fulfills the statement of direction published on the IBM IPv6 Compliance Status Web page at

<http://www-306.ibm.com/software/info/ipv6/compliance.jsp>

Installation improvements

Improvements in the installation experience include a reduction in the number of required user inputs as achieved by detecting more information automatically and streamlining the installation wizard. Embedded assistance has also been improved.

Performance improvements

Performance improvements have been delivered for Life Cycle Searching, Access Control List (ACL) Verification, and Security Descriptor access.

Federal Desktop Core Configuration compliance (FDCC)

IBM Records Manager V8.4 and IBM Content Manager Records Enabler V8.4 each have a Web-based administration client which can be accessed from Internet Explorer on Windows® XP or Vista systems that are compliant with FDCC requirements.

International Common Criteria for Information Technology Security Evaluation Certification Readiness

The International Common Criteria for Information Technology Security Evaluation, referred to as the Common Criteria, is an international program to certify IT products as meeting internationally defined security criteria. Participating member governments require IT products with security functions to be Common Criteria certified in order to be eligible for procurement.

IBM Records Manager V8.4 is designed to meet Evaluated Assurance Level (EAL) 3 against V2.3 of the Common Criteria. Evaluation is planned to occur in mid-2008 in conjunction with other IBM ECM technologies.

Leverage automated records capture with IBM FileNet Records Crawler

Part of the IBM Enterprise Content Management and Compliance platform, IBM FileNet Records Crawler now enables IBM Records Manager and IBM Content Manager to receive captured content that IBM Records Crawler finds via active desktop, laptop, and network drive searches. IBM Records Crawler enforces document control policies on those found files, automatically assigning IBM Records Manager and IBM Content Manager Enterprise Edition index properties and automatically declaring ingested content as records.

Section 508 of the U.S. Rehabilitation Act

IBM Records Manager is capable as of May 23, 2008, when used in accordance with IBM's associated documentation, of satisfying the applicable requirements of Section 508 of the Rehabilitation Act, provided that any assistive technology used with the product properly interoperates with it. A U.S. Section 508 Voluntary Product Accessibility Template (VPAT), containing details on the products accessibility compliance, can be requested on the following Web site

http://www.ibm.com/able/product_accessibility/index.html

IPLA and Subscription and Support considerations

IPLA licenses can be transferred from one machine to another within, but not limited to, an enterprise. You may aggregate the capacity for all the processors the product is operated on to achieve a more economic price. This will result in a single Proof of Entitlement (PoE). It is your responsibility to manage the distribution of Value Units within the limits of the entitlement of the product license.

Subscription and Support must cover the same capacity as the product license entitlement. Subscription and Support will be available in the country in which the agreement is made.

Availability of national languages

Product description	Language	GA date
IBM Records Manager V8.4.0	Multilingual (French, Hebrew, Arabic, Korean, Chinese - Simplified, Spanish, Portuguese- Brazilian, German, Japanese, Chinese - Traditional, Hungarian, English, Italian, Finnish, Polish)	May 23, 2008

Program number

Program number	VRM	Program name
5724-I58	8.4.0	IBM Records Manager

Offering Information

Product information is available via the Offering Information Web site

<http://www.ibm.com/common/ssi>

IBM offers the course Using IBM Records Manager. A full course description is available at

http://www-304.ibm.com/jct03001c/services/learning/ites.wss/us/en?pageType=course_description&courseCode=IM500

Learn the essential concepts of records management and general terminology. Get an overview of the legal and regulatory environment in regards to records management and discuss various national certification standards and compliance issues. Learn the hardware components and how IBM Records Manager integrates into existing document storage/retrieval systems. Utilize hands-on exercises in overall management and administration of the IBM Records Manager Version product and File Plan and Life Cycle design and implementation. Review the hardware and software prerequisites required for the installation of IBM's Records Manager.

Publications

No hardcopy publications are shipped with this product.

IBM Publications Center

<http://www.ibm.com/shop/publications/order>

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 50 countries.

A large number of publications are available online in various file formats, and they can all be downloaded by all countries free of charge.

Technical information

Specified operating environment

Hardware requirements

Current hardware and compatibility information for IBM Records Manager V8.4 can be found at

<http://www.ibm.com/support/docview.wss?rs=817&uid=swg27011526>

Current hardware and compatibility information for IBM Content Manager Records Enabler V8.4 can be found at

<http://www.ibm.com/support/docview.wss?rs=86&uid=swg27011527>

Software requirements

Current software and compatibility information for IBM Records Manager V8.4 can be found at

<http://www.ibm.com/support/docview.wss?rs=817&uid=swg27011526>

Current software and compatibility information for IBM Content Manager Records Enabler V8.4 can be found at

<http://www.ibm.com/support/docview.wss?rs=86&uid=swg27011527>

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a read-me file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Security, auditability, and control

IBM Records Manager uses the security and auditability features of the host hardware or software.

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

Software Services

IBM Software Services has the breadth, depth, and reach to manage your services needs. You can leverage the deep technical skills of our lab-based Software Services team and the business consulting, project management, and infrastructure expertise of our IBM Global Services team. Also, we extend our IBM Software Services reach through IBM Business Partners to provide an extensive portfolio of capabilities. Together, we provide the global reach, intellectual capital, industry insight, and technology leadership to support a wide range of critical business needs.

Ordering information

This product is available only via Passport Advantage®. It is not available as shrinkwrap.

Product information

Licensed function title	Product group	Product category
IBM Records Manager	Content Manager	IBM Records Manager
Program name	PID number	Charge unit description
IBM Records Manager	5724-I58	Authorized User(s)

Charge metrics definitions

Authorized user

An authorized user is one and only one individual (named or unnamed) within or outside your enterprise. A PoE must be obtained for each individual user accessing the program in any manner. A program licensed under an authorized user PoE may be installed on a single computer or server, and accessed by multiple users, provided that a PoE has been obtained for each individual user accessing the program either directly or indirectly (via a multiplexing program, device, or application server) through any means on behalf of the user.

Passport Advantage program licenses

IBM Records Manager

Part description	Part number
IBM Records Manager	
IBM Records Mgr Auth User(s) Lic + SW Subscription & Support 12 Months	D54T1LL
IBM Records Mgr Auth User(s) SW Subscrptn & Supt Reinstatement 12 Months	D54T2LL
IBM Records Mgr Authorized User(s) SW Subscription & Support Renewal	E01P5LL

Passport Advantage Trade-up licenses

IBM Records Manager

Precursor product	Trade-up product	Part number
IBM Records Manager OEM and Restricted Use	IBM Records Mgr Auth User Lic+SW Sub&Supt 12 Mo from OEM or Restricted Use	D54XYLL

Passport Advantage supply

Program name/description	Part number
IBM Records Manager V8.4.0	
IBM Records Manager V8.4 Multilingual Multiplatform Media Pack	BF03IML

Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

IBM Records Manager V8.4.0

Entitled maintenance offerings description	Media packs description	Part number
IBM Records Manager Authorized User	IBM Records Manager V8.4 Multilingual Multiplatform Media Pack	BF03IML

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IBM International Program License Agreement including the License Information document and Proof of Entitlement (PoE) govern your use of the program. PoEs are required for all authorized use.

Part number products only, offered outside of Passport Advantage, where applicable, are license only and do not include Software Maintenance.

License Information form number

Program name	Program number	Form number
IBM Records Manager	5724-I58	L-TMQN-7AX8HT

The program's License Information will be available for review on the IBM Software License Agreement Web site

<http://www.ibm.com/software/sla/slabd.nsf>

Limited warranty applies

Yes

Money-back guarantee

If for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

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Authorization for use on home/portable computer

The program may be stored on the primary machine and another machine, provided that the program is not in active use on both machines at the same time. You may not copy and use this program on another computer without paying additional license fees.

Product name

IBM Records Manager

NO

Volume orders (IVO)

No

Passport Advantage applies

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<http://www.ibm.com/software/passportadvantage>

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Agreement for Acquisition of Software Maintenance

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IBM Operational Support Services - SoftwareXcel

No

System i Software Maintenance applies

No

Educational allowance available

Not applicable.

Prices

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<http://www.ibm.com/software/passportadvantage>

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