IBM Datacap Taskmaster Capture V8.0 automates full range of document capture processing

Table of contents

1 Overview
2 Key prerequisites
2 Planned availability date
2 Description
4 Product positioning
5 Program number
5 Publications
5 Technical information
7 Ordering information
10 Terms and conditions
12 Prices
12 Order now

At a glance

IBM® Datacap Taskmaster Capture V8.0 provides:

- Input from scanners and multifunction devices, folders containing image files previously scanned, from thin and thick clients
- Image enhancement and recognition of typed, written, checked box, or bar code data
- Document identification using one or more rule-based techniques
- Automated validations, including database lookups, math calculations, checksum, and so on
- Verification by QA personnel using thin or thick client and delivery to image repository, legacy system, ERP, database, website, or enterprise system

For ordering, contact your IBM representative, an IBM Business Partner, or IBM Americas Call Centers at 800-IBM-CALL (Reference: YE001).

Overview

IBM Datacap Taskmaster Capture V8.0

Capture begins when IBM Datacap Taskmaster Capture V8.0 acquires images from any ISIS or TWAIN-enabled attached or network scanner, MFP device, or folders containing files that were previously scanned from such devices. The images are then taken through an optimization process to increase the accuracy of data recognition. Classification is performed to identify the document type using a variety of technologies including our unique fingerprinting. Once the document type is known, Taskmaster locates and extracts data from a document, including machine print, hand print, barcode, or check boxes. The data goes through a validation process using database lookups, math calculations, inter-field comparisons, and various other calculations using more than 150 preconfigured actions. The document image and data may then be presented to an operator for verification and any correction. Data may also be entered by the operator, a process called key from image. The images and appropriately formatted data are delivered to FileNet® P8. Capture processing is performed quickly, cost-effectively, and within the accuracy parameters the user establishes.

Taskmaster Rulerunner Service, the SOA-compliant rules-based processing engine in Taskmaster, provides control over the entire capture process. Using rules, capture can be tailored to fit demanding business requirements and can be changed quickly when the business requirements or technical environment changes. A large library of prescribed procedural rules is easily assembled into a hierarchy of rule sets using
a graphic tool, without programming. The rules-driven architecture of Taskmaster can help you with fast implementation, low service costs, great flexibility, and easy administration.

IBM Datacap Taskmaster Capture features a robust and scalable three-tier client/server architecture. Taskmaster web client provides the third tier, a thin-client implementation for browser-based scanning, verification, and administration. Deployment may be a combination of centralized thick clients and remote thin clients. For example, scanning may be performed remotely where the documents originate, such as a branch office or affiliate locations, while verification of the captured index data might be performed at a central location. Scanning documents at their point of origin can increase efficiency, speed input, and reduce the cost of shipping documents. Distributing the verification process to at-home workers or remote locations can increase the efficiency of your workforce. And the ability to administer a Taskmaster system from any location at any time has many benefits to IT personnel.

**Key advantages**

- Flexible rules provide users with easy configuration and adjustment of the entire capture process
- Capture independence whether it’s best-of-breed recognition engines, SOA, ECM, databases, or scanners, Taskmaster provides the freedom to choose how these capabilities can be deployed and used
- Integrated local and distributed capture provides flexibility to support the best business results
- Cost of ownership with easier, less costly configuration and management, and no per click charges; IBM Datacap Taskmaster can provide a fast return on your investment

**Key prerequisites**

- Installs and runs on either a single Microsoft® Windows-based machine or multiple machines in a client/server environment
- Microsoft Access, SQL Server, or an Oracle database for use by Taskmaster
- Scanner support of either TWAIN or ISIS drivers or access to previously scanned images

**Planned availability date**

December 10, 2010: Electronic availability
December 17, 2010: Media availability

**Description**

IBM Datacap Taskmaster Capture enhances current IBM capture capabilities for FileNet P8. It supports distributed and centralized capture implementations to meet the needs of document capture for small, medium, and large enterprises.

Taskmaster Capture can help significantly reduce labor and paper costs, and help you deliver meaningful information for better and faster decisions, driven by these key value components:

- FTE reduction or repurposing
- Data entry error reduction
- Elimination of document transportation costs
- Accelerated document processing
New capabilities provided by Taskmaster Capture V8.0 include an architecture that centralizes application settings, a browser-based report viewer with dashboards, and enhanced rules-based application monitoring. Increased AP automation is provided with Purchase Order Line Recognition (POLR) in Taskmaster Accounts Payable Capture.

**Features**

- Vertical Applications for accounts payable invoice processing
- A rules-based architecture for control over the entire capture process, without complex programming
- Rules are extensible and easy to create in either .NET or VB Script
- Taskmaster Fingerprinting for fast, accurate document identification without setting up templates
- Scalable architecture by adding additional servers, clients that can support capture processing of several hundred thousand document pages per day
- Built-in integration with FileNet P8
- Choice of best-of-breed recognition engines to best fit specific needs
- Full range of document identification:
  - Manual by operator
  - Bar code on document
  - Separator sheets (with or without bar code)
  - Pattern recognition on document (logos, images, text)
  - Keywords on document
  - Fingerprinting
- Rules-configurable validations including database lookups, interfield calculations, and math checks
- Taskmaster Flex for rapid indexing of documents with no need to configure rules or workflow
- Browser-based remote scanning, verification, and administration
- True 3-tier client/server architecture with thick- and thin-client architectures seamlessly integrated
- Leveraging existing standards including COM, sockets, ODBC, OLE DB, HTTP, .NET, and service-oriented architecture (SOA)

Common document processing steps include:

- Input from scan or existing image archive
- Document ID and classification
- Image enhancement
- Recognition of typed, written, checked box, or bar code data
- Automated validations, including database lookups and retrieval, math calculations, check sum
- Verification by QA personnel
- Delivery to FileNet P8

Every organization has unique document processing requirements, business rules, and industry regulations. Taskmaster is a flexible platform that offers best-of-breed capture capabilities. Users configure applications with Datacap Studio which enables you to build simple or extremely complex capture workflows using a point-and-click interface. Rulerunner Service, which is included in Taskmaster Capture, executes these rules. No other capture platform offers the flexibility and adaptability of IBM Datacap Taskmaster. Hundreds of Datacap rules can be selected to manage the entire data entry process, thereby eliminating any potentially costly programming and extended Professional Services engagements. This is why Taskmaster can help lower your total cost of ownership.
For additional information on IBM Datacap Taskmaster Capture V8.0, visit

http://www.ibm.com/software/data/content-management/datacap/taskmaster-capture/

Accessibility by people with disabilities

A U.S. Section 508 Voluntary Product Accessibility Template (VPAT) can be requested via the IBM website


Product positioning

IBM Datacap Taskmaster Capture is used in a wide variety of industries including financial services, insurance, corporate accounts payable, government, healthcare, transportation, and publishing. Customer applications capture mortgage documents, applications, invoices, tax returns, tax documents, public safety documents, registrations, custom documents, broker orders, and other documents. A prepackaged application for processing invoices can provide faster ROI and reduced services requirements. Taskmaster enables organizations to quickly and easily capture and extract key information from documents and convert the documents to images that are stored electronically.

A complete end-to-end capture solution

IBM Datacap Taskmaster Capture V8.0 reduces labor and paper costs while increasing data accuracy and accelerating document processing by automating the capture of documents from scanners, MFP devices, as well as previously scanned images in local or network folders. Direct integration with FileNet P8 provides a complete platform for centralized, departmental and distributed capture for the enterprise.

Simplified packaging

IBM Datacap Taskmaster Capture offers several comprehensive packages to address your capture requirements. The base capture package provides all the necessary client, server, and image processing and recognition software necessary for automatic capture of machine print, hand print, optical marks such as check boxes and bar code data from any document type with delivery to IBM FileNet P8. Another package provides preconfigured support for capture of accounts payable invoices. Streamlining capture for these applications provides customers with significant cost savings, reduced errors, and faster processing.

Rules-based architecture

Taskmaster's unique rules-driven architecture provides control over the entire capture process from scanning and image processing, to validations and formatting for export. Other capture products only provide rules for validations. With Taskmaster, every capture processing step may be customized to meet business requirements. And with deployment across centralized thick clients and remote thin clients, customers are provided implementation flexibility that can help increase efficiency, speed input, and reduce the costs of shipping.

Scalable to support high document volumes

Taskmaster provides a true client/server architecture that provides multiple approaches to achieve scalability, which can be used in various combinations. Features such as automatic document identification and automatic indexing support high volume scanning, quickly delivering information to imaging and content management systems. The Rulerunner Service provides core capture capabilities decoupled from the Taskmaster capture platform. As volumes increase, scaling becomes easier through the use of additional Rulerunner Services to handle
increased workloads. Distributed capture further enables scaling by adding remote capture locations.

### Program number

<table>
<thead>
<tr>
<th>Program number</th>
<th>VRM</th>
<th>Program name</th>
</tr>
</thead>
<tbody>
<tr>
<td>5725-C15</td>
<td>8.0.0</td>
<td>IBM Datacap Taskmaster Capture</td>
</tr>
</tbody>
</table>

### Offering Information

Product information is available via the Offering Information website

http://www.ibm.com/common/ssi

Also, visit the Passport Advantage® website

http://www.ibm.com/software/passportadvantage

### Publications

No publications are shipped with this product.

The IBM Publications Center


You can download the PDF publication and find associated content for IBM Datacap Taskmaster Capture from the V8.0 library page, which is available at General Availability.


The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

### Technical information

**Specified operating environment**

**Hardware requirements**

Below are guidelines for the minimum hardware recommended to operate Taskmaster. Configurations that exceed these recommendations should result in better performance.

<table>
<thead>
<tr>
<th>Station Type</th>
<th>CPU/equiv</th>
<th>RAM (GB)</th>
<th>Available Disk (GB)</th>
<th>Network (MBS)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Taskmaster Server</td>
<td>Intel® Core 2 Duo T7500 (2.20GHz)</td>
<td>3</td>
<td>100(fast)</td>
<td>100</td>
</tr>
<tr>
<td>File Server</td>
<td>AMD Opteron, Athlon or</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Component</td>
<td>Processor Type</td>
<td>Cores</td>
<td>RAM (GB)</td>
<td>Image Processing (GB)</td>
</tr>
<tr>
<td>-----------------------</td>
<td>---------------------------------</td>
<td>-------</td>
<td>----------</td>
<td>-----------------------</td>
</tr>
<tr>
<td>Taskmaster Web Server</td>
<td>Sempron or Intel Core2 Duo E6850 (3.0GHz) AMD Athlon or Sempron</td>
<td>4</td>
<td>80</td>
<td>100</td>
</tr>
<tr>
<td>Rulerunner Service</td>
<td>Intel Core2 Duo E6850 (3.0GHz) AMD Athlon or Sempron</td>
<td>2</td>
<td>80</td>
<td>100</td>
</tr>
<tr>
<td>Scan Station</td>
<td>Pentium® Dual Core E2160 (1.80GHz) AMD Athlon or Sempron</td>
<td>1</td>
<td>10</td>
<td>100</td>
</tr>
<tr>
<td>Verification Station</td>
<td>Pentium Dual Core E2160 (1.80GHz) AMD Opteron, Athlon or Sempron</td>
<td>1</td>
<td>10</td>
<td>100</td>
</tr>
</tbody>
</table>

**Notes:**

1. A file server is required to store the images and intermediate processing files. The Taskmaster server can be the same computer as the file server. The storage space needed on the file server is dependent upon image size and volume.
2. The Taskmaster web server components can run on the same computer as Taskmaster server components in a secure configuration (Intranet, VPN, and so on).
3. Rulerunner stations provide all unattended processing, including document identification, recognition, image processing, validations, and export of data.
4. Taskmaster web stations should run Microsoft Internet Explorer 6.0, or higher. (Firefox is supported with limitations.)
5. Network is assumed to be Ethernet with TCP/IP running Microsoft file servers.

**Software requirements**

IBM Datacap Taskmaster Capture V8.0 requires either a single Windows-based machine or multiple machines in a client/server environment. Taskmaster supports Windows®: XP SP3 (32-bit); Windows 2003 SP1 (32-bit); Windows Server 2008 (32-bit and 64-bit); and Windows 7 (32-bit and 64-bit). Servers need to run Windows 2003 or Windows 2008 Server O/S.

**Notes:**

1. All computers running a Taskmaster application must use the same version of Taskmaster. Operating Taskmaster Client or Taskmaster Web with an incompatible version of Taskmaster Server, or allowing different versions to access one database, can result in loss of data.
2. Servers and Workstations running Datacap software require Microsoft.NET Framework 2.0 and 3.5, if not already installed, will be installed automatically during the Datacap software installation process.
3. Servers running Taskmaster web components require Microsoft Internet Information Services (IIS).
5. Taskmaster software requires the Microsoft MSXML 6.0 Parser and if it isn't already installed, it will be installed automatically during the software installation process.
6. Taskmaster requires the Microsoft Windows Installer 3.1. If it isn’t already installed, it will be installed automatically during the Datacap software installation process.

7. Taskmaster web verification stations should run Microsoft Internet Explorer 6.0, or higher.

**Supported databases**

Taskmaster applications are preconfigured to use Microsoft Access for the three primary databases which store administration, batch, and rules information. The use of Oracle and SQL Server is supported and strongly recommended for enterprise or mission-critical applications.

**Supported scanners**

ISIS drivers are supported with Taskmaster thick clients. TWAIN drivers are used for Taskmaster Web remote scan clients.

Datacap has two levels of scanner support: Compatible, Certified.

The program’s specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a README file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

**Planning information**

**Customer responsibilities**

Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express®. Product upgrades and technical support are provided by the Software Subscription and Support (also referred to as Software Maintenance) offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and technical support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with each program license acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available.

**Security, auditability, and control**

Datacap Taskmaster Capture uses the security and auditability features of the host software.

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

**Ordering information**

This product is only available via Passport Advantage. It is not available as shrinkwrap.

These products may only be sold directly by IBM or by authorized IBM Business Partners for Software ValueNet®.

For more information about IBM Software ValueNet, visit
To locate IBM Business Partners for Software ValueNet in your geography for a specific Software ValueNet portfolio, contact your IBM representative.

**Product information**

<table>
<thead>
<tr>
<th>Licensed function title</th>
<th>Product group</th>
<th>Product category</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM Datacap Taskmaster Accounts</td>
<td>Datacap</td>
<td>Datacap AP</td>
</tr>
<tr>
<td>Payable Capture Authorized per UVU</td>
<td></td>
<td>Capture</td>
</tr>
<tr>
<td>IBM Datacap Taskmaster Accounts</td>
<td>Datacap</td>
<td>Datacap AP</td>
</tr>
<tr>
<td>Payable Capture Employee per UVU</td>
<td></td>
<td>Capture</td>
</tr>
<tr>
<td>IBM Datacap Taskmaster Capture</td>
<td>Datacap</td>
<td>Datacap AP</td>
</tr>
<tr>
<td>Authorized per UVU</td>
<td></td>
<td>Capture</td>
</tr>
<tr>
<td>IBM Datacap Taskmaster Capture</td>
<td>Datacap</td>
<td>Datacap AP</td>
</tr>
<tr>
<td>Employee per UVU</td>
<td></td>
<td>Capture</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Program name</th>
<th>PID number</th>
<th>Charge unit description</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM Datacap Taskmaster Accounts</td>
<td>5725-C15</td>
<td>Per User Value Unit</td>
</tr>
<tr>
<td>Payable Capture Authorized per UVU</td>
<td></td>
<td></td>
</tr>
<tr>
<td>IBM Datacap Taskmaster Accounts</td>
<td>5725-C15</td>
<td>Per User Value Unit</td>
</tr>
<tr>
<td>Payable Capture Employee per UVU</td>
<td></td>
<td></td>
</tr>
<tr>
<td>IBM Datacap Taskmaster Capture</td>
<td>5725-C15</td>
<td>Per User Value Unit</td>
</tr>
<tr>
<td>Authorized per UVU</td>
<td></td>
<td></td>
</tr>
<tr>
<td>IBM Datacap Taskmaster Capture</td>
<td>5725-C15</td>
<td>Per User Value Unit</td>
</tr>
<tr>
<td>Employee per UVU</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Charge metrics definitions**

**User Value Unit (UVU)**

UVU is the metric by which this program is licensed. UVU entitlements are based on the number of users for the given program. A Proof of Entitlement (PoE) must be obtained for the appropriate number of UVUs required for your environment as defined by the specific program terms. The UVU entitlements are specific to the program and may not be exchanged, interchanged, or aggregated with UVU entitlements of another software program. UVU licensing offers you price benefits for customers by enabling a lower cost of incremental growth of resources. To understand these benefits of UVU licensing, and to determine how many UVUs to obtain for the program, contact your IBM representative.

**Passport Advantage program licenses**

**Datacap Taskmaster Capture**

<table>
<thead>
<tr>
<th>Part description</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM Datacap Taskmaster Accounts Payable Capture</td>
<td>E0AXRLL</td>
</tr>
<tr>
<td>Employee per UVU</td>
<td></td>
</tr>
<tr>
<td>IBM Datacap Taskmaster AP Capture Employee User VU</td>
<td>D0H4KLL</td>
</tr>
<tr>
<td>Annual SW S&amp;S Rnlw</td>
<td></td>
</tr>
<tr>
<td>IBM Datacap Taskmaster AP Capture Employee User VU Lic</td>
<td>D0H4LLL</td>
</tr>
<tr>
<td>+ SW S&amp;S 12 Mo</td>
<td></td>
</tr>
<tr>
<td>IBM Datacap Taskmaster AP Capture Employee User VU SW</td>
<td></td>
</tr>
<tr>
<td>S&amp;S Reinstate 12 Mo</td>
<td></td>
</tr>
</tbody>
</table>
### Datacap Taskmaster Capture

<table>
<thead>
<tr>
<th>Part description</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM Datacap Taskmaster Accounts Payable Capture Authorized per UVU</td>
<td></td>
</tr>
<tr>
<td>IBM Datacap Taskmaster AP Capture Authorized User VU Annual SW S&amp;S Rnwl</td>
<td>E0AXQLL</td>
</tr>
<tr>
<td>IBM Datacap Taskmaster AP Capture Authorized User VU Lic + SW S&amp;S 12 Mo</td>
<td>D0H4ILL</td>
</tr>
<tr>
<td>IBM Datacap Taskmaster AP Capture Authorized User VU SW S&amp;S Reinstate 12 Mo</td>
<td>D0H4JLL</td>
</tr>
</tbody>
</table>

### Datacap Taskmaster Capture

<table>
<thead>
<tr>
<th>Part description</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM Datacap Taskmaster Capture Employee per UVU</td>
<td></td>
</tr>
<tr>
<td>IBM Datacap Taskmaster Capture Employee User VU SW S&amp;S Reinstate 12 Mo</td>
<td>D0H4SLL</td>
</tr>
<tr>
<td>IBM Datacap Taskmaster Capture Employee User Value Unit Annual SW S&amp;S Rnwl</td>
<td>E0AXULL</td>
</tr>
<tr>
<td>IBM Datacap Taskmaster Capture Employee User Value Unit Lic + SW S&amp;S 12 Mo</td>
<td>D0H4RLL</td>
</tr>
</tbody>
</table>

### Datacap Taskmaster Capture

<table>
<thead>
<tr>
<th>Part description</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM Datacap Taskmaster Capture Authorized per UVU</td>
<td></td>
</tr>
<tr>
<td>IBM Datacap Taskmaster Capture Auth User Value Unit Lic + SW S&amp;S 12 Mo</td>
<td>D0H4PLL</td>
</tr>
<tr>
<td>IBM Datacap Taskmaster Capture Auth User Value Unit SW S&amp;S Reinstate 12 Mo</td>
<td>D0H4QLL</td>
</tr>
<tr>
<td>IBM Datacap Taskmaster Capture Authorized User Value Unit Annual SW S&amp;S Rnwl</td>
<td>E0AXTLL</td>
</tr>
</tbody>
</table>

### Passport Advantage supply

<table>
<thead>
<tr>
<th>Program name/description</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Datacap Taskmaster Capture V8.0.0</td>
<td>BB00KEN</td>
</tr>
<tr>
<td>Datacap Taskmaster Capture Windows 7 Professional, Windows 7 Ultimate, Windows</td>
<td></td>
</tr>
</tbody>
</table>

### Passport Advantage customer: Media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

#### Datacap Taskmaster Capture V8.0.0

<table>
<thead>
<tr>
<th>Entitled maintenance offerings description</th>
<th>Media packs description</th>
<th>Part number</th>
</tr>
</thead>
<tbody>
<tr>
<td>IBM Datacap Taskmaster Accounts Payable Capture Authorized per UVU</td>
<td>Datacap Taskmaster Capture Windows 7 Professional, Windows 7 Ultimate, Windows</td>
<td>BB00KEN</td>
</tr>
</tbody>
</table>
Terms and conditions

The information provided in this announcement letter is for reference and convenience purposes only. The terms and conditions that govern any transaction with IBM are contained in the applicable contract documents such as the IBM International Program License Agreement, IBM International Passport Advantage Agreement, and the IBM Agreement for Acquisition of Software Maintenance.

Licensing

IBM International Program License Agreement including the License Information document and Proof of Entitlement (PoE) govern your use of the program. PoEs are required for all authorized use.

Part number products only, offered outside of Passport Advantage, where applicable, are license only and do not include Software Maintenance.

This software license includes Software Subscription and Support (also referred to as Software Maintenance).

License Information form number(s)

<table>
<thead>
<tr>
<th>Program name</th>
<th>Program number</th>
<th>Form number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Datacap Taskmaster Capture</td>
<td>5725-C15</td>
<td>L-PLES-896TJU</td>
</tr>
</tbody>
</table>

The program’s License Information will be available for review on the IBM Software License Agreement website


Limited warranty applies

Yes

Limited warranty

IBM warrants that when the program is used in the specified operating environment, it will conform to its specifications. The warranty applies only to the unmodified portion of the program. IBM does not warrant uninterrupted or error-free operation of the program or that IBM will correct all program defects. You are responsible for the results obtained from the use of the program.

IBM provides you with access to IBM databases containing information on known program defects, defect corrections, restrictions, and bypasses at no additional charge. For further information, consult the IBM Software Support Handbook found at

http://www.ibm.com/support/handbook

IBM will maintain this information for at least one year after the original licensee acquires the program (warranty period).
**Program technical support**

Technical support of a program product version or release will be available for a minimum of five years from the general availability date, as long as your Software Maintenance is in effect. This technical support allows you to obtain assistance (via telephone or electronic means) from IBM for product-specific, task-oriented questions regarding the installation and operation of the program product. Software Maintenance also provides you with access to updates (modifications or fixes), releases, and versions of the program. You will be notified, via announcement letter, of discontinuance of support with 12 months’ notice. If you require additional technical support from IBM, including an extension of support beyond the discontinuance date, contact your IBM representative or IBM Business Partner. This extension may be available for a fee.

**Money-back guarantee**

For clarification, note that if for any reason you are dissatisfied with the program and you are the original licensee, you may obtain a refund of the amount you paid for it, if within 30 days of your invoice date you return the program and its PoE to the party from whom you obtained it. If you downloaded the program, you may contact the party from whom you acquired it for instructions on how to obtain the refund.

- For clarification, note that for programs acquired under the IBM International Passport Advantage Agreement, this term applies only to your first acquisition of the program.

**Volume orders (IVO)**

No

**Passport Advantage applies**

Yes, and through the Passport Advantage website at

http://www.ibm.com/software/passportadvantage

This product is only available via Passport Advantage. It is not available as shrinkwrap.

**Usage restriction**

Yes. For additional information, refer to the License Information Document that is available on the IBM Software License Agreement website


**Software Subscription and Support (Software Maintenance)**

Yes. Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and technical support are provided by the Software Subscription and Support (also referred to as Software Maintenance) offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software and Technical Support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with each program license acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available.

While your Software Subscription and Support (also referred to as Software Maintenance) is in effect, IBM provides you assistance for your routine, short duration installation and usage (how-to) questions, and code-related questions. IBM provides assistance via telephone and, if available, electronic access, to your information systems (IS) technical support personnel during the normal business
hours (published prime shift hours) of your IBM support center. (This assistance is not available to your end users.) IBM provides Severity 1 assistance 24 hours a day, 7 days a week. For additional details, consult your IBM Software Support Handbook at

http://www.ibm.com/support/handbook

Software Subscription and Support (also referred to as Software Maintenance) does not include assistance for the design and development of applications, your use of programs in other than their specified operating environment, or failures caused by products for which IBM is not responsible under the applicable agreements.

For additional information about the International Passport Advantage Agreement and the IBM International Passport Advantage Express Agreement, visit the Passport Advantage website at

http://www.ibm.com/software/passportadvantage

**System i Software Maintenance applies**

No

**Educational allowance available**

Not applicable.

---

**Prices**

**Passport Advantage**

For Passport Advantage information and charges, contact your IBM representative or authorized IBM Business Partner, or authorized IBM Business Partner for Software ValueNet, if applicable. Additional information is also available at

http://www.ibm.com/software/passportadvantage

**Business Partner information**

If you are an IBM Business Partner - Distributor for Workstation Software acquiring products from IBM, you may link to Passport Advantage Online for resellers where you can obtain Business Partner pricing information. An IBM ID and password are required.

https://www.ibm.com/software/howtobuy/passportadvantage/paoreseller

---

**Order now**

To order, contact the Americas Call Centers or your local IBM representative, or your IBM Business Partner.

To identify your local IBM representative or IBM Business Partner, call 800-IBM-4YOU (426-4968).

Phone: 800-IBM-CALL (426-2255)
Fax: 800-2IBM-FAX (242-6329)
Internet: callserv@ca.ibm.com
Mail: IBM Teleweb Customer Support
ibm.com® Sales Execution Center, Americas North
3500 Steeles Ave. East, Tower 3/4
Markham, Ontario
Canada
L3R 2Z1

Reference: YE001
The Americas Call Centers, our national direct marketing organization, can add your name to the mailing list for catalogs of IBM products.

Note: Shipments will begin after the planned availability date.

IBM Software ValueNet

These products are available under IBM Software ValueNet, either directly from IBM or through authorized Business Partners who invest in skills and high value solutions. IBM customers may benefit from the industry-specific or horizontal solutions, skills and expertise provided by these Business Partners.

Additions to Software ValueNet will be communicated through standard product announcements. For a current list of IBM software available under Software ValueNet, visit

http://www-01.ibm.com/software/lotus/passportadvantage/
IBM_SW_ValueNet.html

Questions regarding IBM Software ValueNet may be sent to
AskSoftwareValueNet@us.ibm.com

Trademarks

IBM, FileNet, Passport Advantage, Express, ValueNet and ibm.com are registered trademarks of IBM Corporation in the United States, other countries, or both.

Microsoft and Windows are registered trademarks of Microsoft Corporation in the United States, other countries, or both.

Intel and Pentium are registered trademarks of Intel Corporation or its subsidiaries in the United States and other countries.

Other company, product, and service names may be trademarks or service marks of others.

Terms of use

IBM products and services which are announced and available in your country can be ordered under the applicable standard agreements, terms, conditions, and prices in effect at the time. IBM reserves the right to modify or withdraw this announcement at any time without notice. This announcement is provided for your information only. Additional terms of use are located at


For the most current information regarding IBM products, consult your IBM representative or reseller, or visit the IBM worldwide contacts page