IBM® Lotus® Sametime® Entry and Standard 8.5 make unified communications simple and effective

Overview

IBM® Lotus® Sametime® is IBM's award winning platform for unified communications and collaboration. It provides a core set of real-time communication services that make it easier to find, reach and collaborate with colleagues, customers, and business partners. These include:

- Rich presence
- Secure, enterprise class instant messaging
- Online meetings with audio-conferencing and video-conferencing
- Integrated Voice (VoIP) and high quality desktop video
- Community collaboration, including Federation with Public Instant Messaging services
- Mobile device integration
- Optional one number phone service, softphone, and call management capabilities

Lotus Sametime delivers these services, as well as those from hundreds of Business Partners, through a unified user experience. Moving among text chats, video calls, and online meetings is seamless to the user and driven by what's most effective for the task at hand. Services can also be delivered through the applications that people use everyday - e-mail, productivity, enterprise and Web-based applications. In contrast to numerous isolated, unconnected collaboration technologies, Lotus Sametime's consistent, integrated collaboration experience promotes end-user adoption. This helps turn the long held promise of unified communications into a reality.

IBM Lotus Sametime 8.5 represents the next generation of unified communications and collaboration software. It incorporates:

- A new online meeting experience that is integrated into the IBM Lotus Sametime Connect client. Join a meeting with a single click. Easily invite others by dragging their names from the contact list. Accept meeting invitations with a single click. Upload meeting materials via simple drag and drop.
- New zero-download, browser-based chat and meeting clients that extend the desktop experience to wherever the user is working.
- A new standards-based audio and video infrastructure that enables interoperability with third party audio and video conferencing systems.
- New audio and video codecs that provide higher quality native voice and video services for a more compelling collaborative experience out-of-the-box.
- New Web 2.0 APIs that let developers embed Sametime capabilities into Web sites and applications so users switch context less.
• A new, browser-based Apple iPhone chat client, support for the Blackberry Storm, and an improved mobile client for Microsoft® Windows® Mobile devices.
• New social views that make it easier to find the people you collaborate with the most.
• A new System Console that centralizes infrastructure configuration, deployment, management, and policy management for all Sametime services.
• New upgrade options if you have basic Sametime services from other IBM offerings.

To order, contact your IBM representative, an IBM Business Partner, or the Americas Call Centers at: 800-IBM-CALL.

Reference:
IBM Lotus Sametime Advanced: YE001
IBM Lotus Sametime Entry: YE001
IBM Lotus Sametime Standard: YE001

Key prerequisites

Refer to the Hardware requirements and Software requirements sections of this announcement.

Planned availability date

December 22, 2009: Electronic software delivery
January 15, 2010: Media and documentation

Description

IBM Lotus Sametime makes it simple to find, reach and collaborate with colleagues, customers, and Business Partners with a full range of unified communications and collaboration capabilities.

• Rich presence - online status, availability, automatic location awareness and available telephony status that makes it easy to quickly find the people you need.
• Secure, enterprise class instant messaging that can reduce phone and voicemail costs while providing an unobtrusive way to engage with colleagues who are otherwise unavailable.
• Online meetings with audio and video conferencing that help reduce travel and enable remote workers to fully engage with their colleagues.
• Integrated Voice (VoIP) and high quality desktop video that deliver a more interactive collaborative experience and lower telephony costs.
• Community collaboration that can save hours by making it possible to find and interact with experts in the organization you didn’t even know, and keep in touch with customers, partners, family, and friends.
• Mobile device support that gives you access to people and information even when you are on the road.
• Out-of-the-box integration with Lotus, WebSphere®, and Microsoft products that quickly adds collaboration to the products people use most often, promoting adoption.
• Open APIs and an extensible client that provides communications capabilities to the user wherever they work, improving productivity.
• Optional one number phone service, softphone, and call management capabilities that deliver next generation voice capabilities through your existing telephony infrastructure.

While Lotus Sametime unifies the front end, it also protects your existing technology investments by supporting and integrating with multiple client and server operating
systems, e-mail platforms, directories, telephony, audio conferencing, and video conferencing systems. It integrates out-of-the-box with WebSphere Portal, Lotus Notes®, Quickr™, Connections, Microsoft Office, Outlook, SharePoint, Active Directory as well any lightweight directory (LDAP). Through its standards-based frameworks, Lotus Sametime can be extended with your custom applications and helps enterprises easily create communications-enabled business processes.

In the marketplace for over 10 years, Lotus Sametime is a mature, proven, and highly scalable product with deployments ranging from 10s of users to several over 400,000. Lotus Sametime 8.5 represents the next generation of unified communications and collaboration software. It delivers an even more seamless user experience and is available through several, more flexible, licensing options.

**What's new in Sametime 8.5**

Effective online meetings - never lose the first ten minutes of a meeting to sharing meeting information again.

- Meeting rooms are reservationless - they can be instantly created for a single meeting or kept and be reused. Of course, they can be scheduled through Lotus Notes or Microsoft Outlook calendars.
- Persistent meeting rooms are available 24x7 and have their own file library. Users can create rooms devoted to specific projects and store the appropriate materials there.
- The meeting experience is fully integrated into the Sametime Connect client. Users can create, find, and join meetings right from Connect Client.
- A zero-download browser-based meeting experience is also available for meeting participants to view meeting content.
- Invite others to meetings by dragging names from the Connect Client contact list and dropping them on the meeting room.
- Accept meeting invitations in a single click - it's just like joining a group chat request.
- Upload materials via simple drag and drop.
- Standards-based meeting recording and playback.

Simplified audio and video takes the guess work out of multimedia collaboration

- A single audio and video interface delivers both built-in and partner media capabilities.
- Desktop video supports variable video window size, full screen mode, and resolutions up to high definition.
- Audio/video is now based on the industry-standard Session Initiation Protocol (SIP), improving interoperability with third-party audio/video conferencing systems.
- New administrative controls over the video experience (size, bitrate, and quality).
- H.264 video and G.722.1 audio codecs provide higher quality multimedia experience at lower bandwidths.

New tools to presence and communication enable any Web 2.0 application. These make it easy to extend collaboration throughout your organization and improve productivity.

- New Representational State Transfer (REST)-based Web 2.0 APIs allow the next generation of developers to use standard AJAX tools to embed a full range of Sametime capabilities into Web applications and portals.
- A new customizable, zero-download browser-based chat client makes it easier to integrate the Sametime chat experience into your Web sites.

More effective instant messaging and mobility options.

- A new customizable, zero-download browser-based chat client makes it easier to deploy Sametime to more people.
• Two new views in the Connect Client - Frequent Contacts and Recent Contacts - puts the people you collaborate with most often at your fingertips.
• An expanded Microsoft Outlook Toolbar makes it a more effective collaboration tool.
• Rich text chat between Sametime communities over the Sametime gateway.
• A new Apple iPhone optimized browser-client for instant messaging.
• A new Windows mobile client for a more refined mobile experience.
• Support for the Blackberry Storm.

Simplified management with the new Sametime system console.
• Configure, setup, and test LDAP from a single location.
• Facilitate deployment planning and installation of Sametime servers.
• Central policy management for all Sametime services.

Multiple infrastructure enhancements that make Sametime more cost effective to operate
• A new architecture delivers componentized services that can be flexibly combined, distributed, and clustered, as needed.
• Meetings use HTTP and HTTPS to connect users, improving firewall friendliness.
• Meetings include failover and clustering eliminating the need for the Sametime Enterprise Meetings Server.
• Sametime Media Manager provides policy-based controls over the video experience (size, connection speed, and quality).
• Audio/video is now based on the industry-standard Session Initiation Protocol (SIP), improving interoperability with third-party audio/video conferencing systems.
• Sametime Proxy Server provides Web 2.0 APIs to simplify integration into Web applications.
• Sametime System Console make Sametime easier to manage and administer.
• Wider platform support: Lotus Domino® 8.5, Microsoft Windows 2008 (32-bit and 64-bit editions), 64-bit Linux® operating systems.

New and easier ways to license
• Current customers of other IBM offerings that include basic Sametime services - including Lotus Notes - can take advantage of new upgrade options for more complete functionality.

Note that Sametime Entry provides online presence, basic text chat, and integration with Microsoft offerings. Online Meetings, Audio/Video, SDKs and Toolkits, Mobility, and browser clients require Sametime Standard.

Accessibility by people with disabilities
IBM strives to provide accessible solutions for customers with disabilities and where full compliancy is not met, customers are advised on workable alternatives, where possible, to meet their needs.

Section 508 of the U.S. Rehabilitation Act
IBM Lotus Sametime Standard is capable as of January 15, 2010, when used in accordance with IBM’s associated documentation, of satisfying the applicable requirements of Section 508 of the Rehabilitation Act, provided that any assistive technology used with the product properly inter-operates with it. A U.S. Section 508 Voluntary Product Accessibility Template (VPAT), containing details on the products accessibility compliance, can be requested on the following Web site

Statement of direction

It is the intention of IBM Lotus to continue to offer high-performance, security-rich access, and robust tools that can help user communities manage their messaging and collaboration needs, regardless of company size and industry focus.

All statements regarding IBM’s plans, directions, and intent are subject to change or withdrawal without notice.

Reference information


Availability of national languages

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Education support

IBM training provides education to support many IBM offerings. Descriptions of courses for IT professionals and managers are on the IBM training Web site

http://www.ibm.com/services/learning/

Call IBM training at 800-IBM-TEACH (426-8322) for catalogs, schedules, and enrollments.

IBM Software Services for Lotus Education provides education to support many Lotus offerings. For a complete list of offerings visit the following Web site

http://www.ibm.com/software/lotus/training

Technical skills workshops are offered to customers and Business Partners on this product. Workshops are delivered in several formats, traditional classroom as well as self-paced for customers and the Virtual Innovation Center for Business Partners. All formats have the same content. Self-paced workshops enable the student to view the workshop presentations with speaker notes, and then execute the labs over a one week reserved time period, all on their own schedule with no travel required. The Virtual Innovation Center utilizes voice over presentations and simulated labs. The presentations allow the student full control to pause, forward, repeat, or navigate the information.

Note: An Internet connection is required.

For more details on current workshop content, schedules, and to register go to

http://www.ibm.com/developerworks/

Scroll down the page and select the workshop.

Offering Information

Product information is available via the Offering Information Web site

http://www.ibm.com/common/ssi

Also, visit the Passport Advantage® Web site

http://www.ibm.com/software/passportadvantage
Publications

No publications are shipped with these products.

The IBM Publications Center

http://www.ibm.com/shop/publications/order

The Publications Center is a worldwide central repository for IBM product publications and marketing material with a catalog of 70,000 items. Extensive search facilities are provided. Payment options for orders are via credit card (in the U.S.) or customer number for 20 countries. A large number of publications are available online in various file formats, and they can all be downloaded by all countries.

Technical information

Specified operating environment

Hardware requirements

Refer to

http://www.ibm.com/support/docview.wss?rs=477&uid=swg27016451

Software requirements

Refer to the Hardware requirements section of this announcement

The program's specifications and specified operating environment information may be found in documentation accompanying the program, if available, such as a README file, or other information published by IBM, such as an announcement letter. Documentation and other program content may be supplied only in the English language.

Planning information

Software Subscription and Support (also referred to as Software Maintenance) is included with licenses purchased through Passport Advantage and Passport Advantage Express. Product upgrades and technical support are provided by the Software Subscription and Support (also referred to as Software Maintenance) offering as described in the Agreements. Product upgrades provide the latest versions and releases to entitled software, and technical support provides voice and electronic access to IBM support organizations, worldwide.

IBM includes one year of Software Subscription and Support (also referred to as Software Maintenance) with each program license acquired. The initial period of Software Subscription and Support (also referred to as Software Maintenance) can be extended by the purchase of a renewal option, if available.

Packaging

IBM Lotus Sametime Entry and Sametime Standard 8.5 will be distributed through a media package and electronic software distribution (ESD). It is distributed in one package with the following:

- IBM Lotus Sametime Entry and Sametime Standard 8.5 product CDs.
- Prerequisite software CDs.
- Softcopy product documentation including README files are included on the product CDs.
The License Information form number is L-KBIM-7SU3X9.

**Security, auditability, and control**

The customer is responsible for evaluation, selection, and implementation of security features, administrative procedures, and appropriate controls in application systems and communication facilities.

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**Software Services**

IBM Software Services has the breadth, depth, and reach to manage your services needs. You can leverage the deep technical skills of our lab-based, software services team and the business consulting, project management, and infrastructure expertise of our IBM Global Services team. Also, we extend our IBM Software Services reach through IBM Business Partners to provide an extensive portfolio of capabilities. Together, we provide the global reach, intellectual capital, industry insight, and technology leadership to support a wide range of critical business needs.

To learn more about IBM Software Services or to contact a Software Services sales specialist, visit

http://www.ibm.com/software/sw-services/

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**Ordering information**

This product is only available via Passport Advantage. It is not available as shrinkwrap.

**Product information**

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Charge metrics definitions

Processor Value Unit (PVU)

Processor Value Unit (PVU) is a unit of measure by which this software product can be licensed. PVU entitlements are based on processor technology (defined within the PVU table* by processor vendor, brand, type and model number). IBM continues to define a processor, for purposes of PVU-based licensing, to be each processor core on a chip. Each software product has a unique price per PVU. To determine the total cost of deploying an individual software product in a specific hardware environment, you must take the following steps:

1. For each processor core in the hardware environment on which the software product is to be licensed, determine the PVU requirement based on its processor technology per the PVU table*.
2. Add the PVU requirements for all processor cores in the hardware environment.
3. Multiply the software product’s price per PVU by the total number of PVUs required as determined in step 2 above.

PVU entitlements are specific to a software product and may not be exchanged, interchanged, or aggregated with PVU entitlements of another software product.

Unless you have deployed eligible sub-capacity products according to the sub-capacity* terms, you must obtain PVU Proof of Entitlements (PoEs) for the maximum number of activated** physical processor cores in the hardware environment made available to or managed by the software product. This is also referred to as full capacity licensing.

* For information regarding PVU and sub-capacity licensing, including the latest PVU table, visit


** Activated processor cores are physical processor cores that are available for use in a server. They include processor cores:

- That are activated (available for use) when the server is shipped by the manufacturer
- That are activated subsequently through activation codes purchased from the server manufacturer by the customer
- Whose capacity can be limited by the customer through Virtualization technologies, Operating System commands and BIOS settings

Concurrent User

Concurrent User is the unit of measure by which this program is licensed. A Concurrent User is a shared user access to the program within or outside of your enterprise. The program may be installed only on one computer or one server. The total number of Concurrent Users simultaneously accessing the program at any moment in time may not exceed the highest number of Concurrent Users authorized by the Proof of Entitlement (PoE). You must have an entitlement for each Concurrent User simultaneously accessing the program or any program component in any manner directly or indirectly (for example, via a multiplexing program, device, or application server) through any means.

Authorized User

Authorized User is the unit of measure by which this program is licensed. An Authorized User is an individual (named or unnamed) within or outside of your enterprise. The program may be installed on one or more computers or servers and accessed by the number of users authorized by the Proof of Entitlement (PoE). You must have an entitlement for each Authorized User accessing the program or
any program component in any manner directly or indirectly (for example, via a multiplexing program, device, or application server) through any means.

**Passport Advantage program licenses**

**IBM Lotus Sametime Advanced**

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## Passport Advantage trade-up licenses

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## Passport Advantage customer: media pack entitlement details

Customers with active maintenance or subscription for the products listed are entitled to receive the corresponding media pack.

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Solaris (Sun), Windows Server 2003, i5 (formerly i5/OS V5), AIX 5L, V5 DVD

**Lotus Sametime Advanced V8.0.0**

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i5/OS V5), AIX 5L, V5, Red Hat Enterprise Linux family DVD

Lotus Sametime Standard multilingual (Portuguese, French, Danish, Russian, Hebrew, Arabic, Korean, Chinese - Simplified, Spanish, Norwegian Bokmål, Portuguese-Brazilian, German, Swedish, Japanese, Chinese - Traditional, Hungarian, English, Greek, Turkish, Dutch, Czech, Italian, Finnish, Polish) AIX 6, SUSE Linux family, Solaris (Sun), Windows Server 2008, Windows Server 2003, i5 (formerly i5/OS V5), AIX 5L, V5, Red Hat Enterprise Linux family DVD

On/Off CoD

IBM Lotus Sametime Standard

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